

Workspace ONE Documentation

The VMware Workspace ONE solution combines the identity service functionality of VMware Identity Manager with the enterprise mobility management functionality of VMware AirWatch.

Note about AirWatch Versions and Workspace ONE

For AirWatch versions 9.0 and earlier, you may need to reference documentation for both Identity Manager and VMware AirWatch, because Workspace ONE required manual integration of the two separately installed products.

For AirWatch versions 9.1.0 and higher, you can install Identity Manager along with AirWatch from the same installer, simplifying setup and configuration. Version 9.1.0 features an initial implementation of core Workspace ONE functionality, including using the Workspace ONE app as your app catalog and for enrollment. A future 9.1 feature pack is planned to add the rest of the Identity Manager functionality, such as single sign-on for your mobile apps.

The sections below summarize all the available documentation pertinent to Workspace ONE.

VMware AirWatch Recommended Architecture Guide and Installation Guide

These two guides are required for on-premises customers looking to implement Workspace ONE. The Recommended Architecture Guide describes the system requirements needed to install AirWatch, and the Installation Guide walks you through the installation process. The installation process includes installing the databases, which includes both AirWatch and Identity Manager, and the application servers, which includes Device Services, the AirWatch Console, and Identity Manager.

Workspace ONE Quick Configuration Guide

After you install AirWatch with the Identity Manager service, you can use the Getting Started wizard in the Console to set up your Workspace ONE deployment. The Workspace ONE Quick Configuration Guide is a good starting point. This guide provides a high-level set up flow for Workspace ONE, and contains references to other Identity Manager and AirWatch documents you might need. You can find this document here: <https://resources.airwatch.com/view/8hn3vx99793xb8xgm362>.

Other Documentation

If you still need to meet any VMware AirWatch prerequisites for Workspace ONE, you can reference the following documents from AirWatch Resources (resources.air-watch.com) or in some cases the VMware AirWatch Online Help:

- **VMware AirWatch Directory Services Guide** – Before enabling Workspace ONE, AirWatch must be connected to your company directory.
- **Certificate integration documentation** (varies depending on your organization's CA) – Used when configuring the SSO settings for each of the platforms.
- **VMware Enterprise Systems Connector Installation and Configuration** – Setup and install to enable directory services integration, and so Identity Manager can authenticate directory credentials using the Enterprise Systems Connector infrastructure.
- **Administering VMware Identity Manager Services with AirWatch** – For AirWatch 9.1.0 you can use the Identity Manager admin console to customize the branding for the Workspace ONE sign-in and the user portal pages. You can also use this guide to manage the VMware Identity Manager configuration with AirWatch.
- **Directory Integration with VMware Identity Manager** – Directory Integration with VMware Identity Manager provides information about integrating your enterprise directory with VMware Identity Manager™ to sync users and groups to the VMware Identity Manager service.