

# Security Guide

23 NOV 2021

VMware Cloud Director Availability 4.3

You can find the most up-to-date technical documentation on the VMware website at:

<https://docs.vmware.com/>

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# Security Guide

# 1

This *Security Guide* provides a reference to the security and compliance features in VMware Cloud Director Availability™.

To aid with protecting the VMware Cloud Director Availability installation, the *Security Guide* describes the security features in VMware Cloud Director Availability and the measures to take to protect the disaster recovery infrastructure from threats.

- External interfaces, ports, and services required for the correct operation of the VMware Cloud Director Availability appliances.
- The network connectivity between the services and between paired sites.
- The locations on the appliance filesystem of the configuration files for the services.
- The configuration properties of the services with security compliance implications.
- The locations on the appliance filesystem and the purposes of the log files of the services.
- The **root** account privileges, the required system user accounts permissions, and the required rights in VMware Cloud Director™ for their roles.
- The open-source license and End-User License Agreement (EULA) files locations.
- Obtaining the latest security updates by upgrading the cloud and the on-premises VMware Cloud Director Availability sites.

## Intended Audience

The *Security Guide* is intended for cloud architects, infrastructure administrators, cloud administrators, and cloud operators using VMware Cloud Director Availability in a disaster recovery environment that complies with the requirements for capacity, scalability, business continuity, and disaster recovery.

VMware software familiarity is required. The *Security Guide* introduces security and compliance as it relates to the VMware Cloud Director Availability solution.

# Services and Network Ports

# 2

When deploying VMware Cloud Director Availability, by selecting the virtual appliance deployment type places the services of VMware Cloud Director Availability on dedicated cloud appliances, or on a combined appliance for testing purposes.

## VMware Cloud Director Availability Appliance Services

VMware Cloud Director Availability services provide dedicated management interfaces for configuration and administration.

The operation of VMware Cloud Director Availability depends on the following services that run on the listed VMware Cloud Director Availability virtual appliances.

**Table 2-1. VMware Cloud Director Availability Services**

Service Name	Service Description
Replicator Service instances	<p>One or more service instances manage the vSphere Replication Server service and the LWD Proxy service and expose the low-level HBR primitives as a REST API. These instances operate with vCenter Server-level concepts, like virtual machines, folders, datastores.</p> <p>In a site, a Replicator Service instance operates in the following VMware Cloud Director Availability appliances:</p> <ul style="list-style-type: none"><li>■ Each Cloud Replicator Appliance instance or the single Combined Appliance instance</li><li>■ VMware Cloud Director Availability On-Premises Appliance</li></ul>
Manager Service	<p>A service that operates with vCenter Server-level concepts for managing the replication workflow and manages the Replicator Service instances by using REST API calls.</p> <p>In a site, the Manager Service operates in the following VMware Cloud Director Availability appliance:</p> <ul style="list-style-type: none"><li>■ Cloud Replication Management Appliance or Combined Appliance</li></ul>

Table 2-1. VMware Cloud Director Availability Services (continued)

Service Name	Service Description
Cloud Service with an embedded VMware Cloud Director Availability Tenant Portal	<p>Provides the main interface for performing replication operations. Operates with VMware Cloud Director-level concepts, like vApps and virtual machines. Manages the Manager Service by using REST API calls.</p> <p>The embedded VMware Cloud Director Availability Tenant Portal provides both the tenants and the service providers of the VMware Cloud Director Availability Provider Portal with a graphic user interface to operate with VMware Cloud Director Availability.</p> <p>In a site, the Cloud Service operates in the following VMware Cloud Director Availability appliance:</p> <ul style="list-style-type: none"> <li>■ Cloud Replication Management Appliance or Combined Appliance</li> </ul>
Tunnel Service	<p>Orchestrates a secure tunnel creation and as a single endpoint channels both the incoming and outgoing site traffic, and both management data and replication data traffic using Lightweight Delta Protocol (LWD).</p> <p>In a site, the Tunnel Service operates in the following VMware Cloud Director Availability appliances:</p> <ul style="list-style-type: none"> <li>■ Cloud Tunnel Appliance or Combined Appliance</li> <li>■ VMware Cloud Director Availability On-Premises Appliance</li> </ul>

Table 2-2. Replication Services

Service Name	Service Description
vSphere® Replication™ Service with vSphere Replication filter	<p>The vSphere Replication Service, also called the HBR Service manages low-level replication operations, creates replication instances, and others. Receives and records the delta information for each replicated workload. During replication, only the delta information is sent from the source site ESXi host to the destination site ESXi host.</p> <p>In a site, vSphere Replication Server operates in the following VMware Cloud Director Availability appliances:</p> <ul style="list-style-type: none"> <li>■ Each Cloud Replicator Appliance instance or the single Combined Appliance instance</li> <li>■ VMware Cloud Director Availability On-Premises Appliance</li> </ul>
Lightweight Delta Protocol Service (LWD Proxy)	<p>A proprietary replication protocol service that manages the encryption, compression, and traffic monitoring of the replication traffic. Verifies that each incoming replication data stream comes only from the authorized source LWD Proxy instance. Also verifies that each outgoing replication data stream goes only to an authorized destination LWD Proxy instance.</p> <p>In a site, LWD Proxy operates in the following VMware Cloud Director Availability appliances:</p> <ul style="list-style-type: none"> <li>■ Each Cloud Replicator Appliance instance or the single Combined Appliance instance</li> <li>■ VMware Cloud Director Availability On-Premises Appliance</li> </ul>
VMware Cloud on AWS Data Engine Service (Data Engine Service)	<p>A new service, introduced with VMware Cloud Director Availability 4.2 for performing migrations to VMware Cloud on AWS by using the new <b>VMC</b> replication data engine, due to the design specifics of the Cloud Director service. By using the Data Engine Service and with the <b>VMC</b> data engine selected, VMware Cloud Director Availability migrates workloads to Cloud Director service. For information about migrating to VMware Cloud on AWS, see <a href="#">Migration to VMware Cloud Director service</a> in the <i>Migration to VMware Cloud Director service Guide</i>.</p> <p>In a site, a Data Engine Service instance operates in the following VMware Cloud Director Availability appliances:</p> <ul style="list-style-type: none"> <li>■ Each Cloud Replicator Appliance instance or the single Combined Appliance instance</li> <li>■ VMware Cloud Director Availability On-Premises Appliance</li> </ul>

The following services run on all VMware Cloud Director Availability appliances.

Table 2-3. Other Services

Service Name	Service Description
sshd	<p>A standard Linux service that provides Secure Shell (SSH) access on port 22 to the VMware Cloud Director Availability appliances. By default, this service is disabled. After explicitly enabling SSH during deployment or in the management interface, this service is enabled and started. Only the <b>root</b> user is allowed to authenticate. Three unsuccessful login attempts lock the <b>root</b> user account for 15 minutes.</p>
systemd-timesyncd	<p>A standard Linux service that provides NTP time management. To configure an NTP server, use the management interface. This service is constantly running.</p>

Table 2-3. Other Services (continued)

Service Name	Service Description
vaos	A VMware service for guest OS initialization, operating VMware infrastructure settings. For example, network settings, hostname settings, creating SSH keys, running boot scripts, accepting EULA, and others. This service runs during the appliance boot.
h4postgresql	An embedded PostgreSQL server, that only listens on the local loopback device. You cannot use an external database and you cannot expose the embedded database externally. This service is constantly running.

## Network Ports

For information about the network ports required for the correct operation of VMware Cloud Director Availability, see [VMware Cloud Director Availability - VMware Ports and Protocols](#).

For information about the services connectivity, see [Chapter 3 Services Network Connectivity](#).

For information about the network requirements and the external interfaces between the paired sites of VMware Cloud Director Availability, select your version and see:

- [Network Requirements in the Cloud](#) in the *Installation, Configuration, and Upgrade Guide in the Cloud*.
- [Deployment Requirements On-Premises](#) in the *Installation, Configuration, and Upgrade Guide On-Premises*.

# Services Network Connectivity

# 3

Allow the required TCP access in the site for the correct operation of VMware Cloud Director Availability services.

For information about the network ports required for the correct operation of VMware Cloud Director Availability, see [VMware Cloud Director Availability - VMware Ports and Protocols](#).

For information about the services of VMware Cloud Director Availability, see [Chapter 2 Services and Network Ports](#).

For information about the network requirements and the external interfaces between the paired sites of VMware Cloud Director Availability, select your version and see:

- [Network Requirements in the Cloud](#) in the *Installation, Configuration, and Upgrade Guide in the Cloud*.
- [Deployment Requirements On-Premises](#) in the *Installation, Configuration, and Upgrade Guide On-Premises*.

## Services Network Connectivity

VMware Cloud Director Availability services must be able to communicate with each other and with the following disaster recovery infrastructure.

- The Cloud Service must have TCP access to the Manager Service, to VMware Cloud Director, to vCenter Server, and to the Platform Services Controller, depending on where the vCenter Server Lookup service is hosted.
- The Manager Service must have TCP access to all the Replicator Service instances in both local, and in remote sites and to the vCenter Server Lookup service.

- All the Replicator Service instances must have a TCP access to the Manager Service, to the vCenter Server instance, and to the vCenter Server Lookup service.

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**Note** The VMware Cloud Director Availability services use end-to-end encryption for the communication across sites. For example, when a Replicator Service on site 1 is communicating to a Replicator Service on site 2, VMware Cloud Director Availability expects that the TLS session is terminated at each Replicator Service.

VMware Cloud Director Availability does not support any TLS terminating products or solutions placed between the appliances, for example, HAProxy, Nginx, Fortinet, and others. If such tools are in place, they must be configured in pass-thru mode, also known as TCP mode, to prevent from interfering with the TLS traffic of VMware Cloud Director Availability.

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For more information and a network diagram that shows the connectivity between all VMware Cloud Director Availability components, see *Network Requirements* in *Installation, Configuration, and Upgrade Guide in the Cloud* and in *Installation, Configuration, and Upgrade Guide On-Premises*.

# Services Configuration Files

# 4

VMware Cloud Director Availability services use the following configuration files.

To apply changes in the configuration files, restart the affected service by using the service management interface, or in an SSH session, run the following command.

```
systemctl restart <SERVICE>
```

Service	System Unit	System Unit Location	Configuration File Location
VMware Cloud on AWS Data Engine Service	h4dm	/usr/lib/systemd/system/h4dm.service	/opt/vmware/h4/h4dm/conf/conf.toml
Replicator Service	replicator	/lib/systemd/system/replicator.service	/opt/vmware/h4/replicator/config/application.properties
Manager Service	manager	/lib/systemd/system/manager.service	/opt/vmware/h4/manager/config/application.properties
Cloud Service	cloud	/lib/systemd/system/cloud.service	/opt/vmware/h4/cloud/config/application.properties
Tunnel Service	tunnel	/lib/systemd/system/tunnel.service	/opt/vmware/h4/tunnel/config/application.properties
vSphere Replication Server	hbrsrv	/usr/lib/systemd/system/hbrsrv.service	/etc/vmware/hbrsrv.xml

Service	System Unit	System Unit Location	Configuration File Location
Lightweight Delta Protocol Service	lwdproxy	/lib/systemd/ system/ lwdproxy.service	/opt/vmware/h4/lwdproxy/conf/ lwdproxy.properties
PostgreSQL database server	h4postgresql	/lib/systemd/ system/ h4postgresql.servi ce	/opt/vmware/h4/db/ postgresql.conf

### Note

- VMware Cloud Director Availability does not support installing of any packages, 3rd party software or, and changes in yum configuration files.
- The resources that relate to security operate with the required OS permissions and ownership. Do not attempt to change the ownership or permissions of these files.

For information about configuring the security properties, see [Chapter 5 Services Security Configuration Properties](#).

# Services Security Configuration Properties

# 5

Configuration properties that relate to security can be modified in the service configuration files.

In the VMware Cloud Director Availability service configuration files, you can modify the following security-related properties. For information about the service configuration files, see [Chapter 4 Services Configuration Files](#).

Property Name	Default Value	Description
<code>session.timeout</code>	1800000	<p>The time in milliseconds to keep inactive sessions active.</p> <p>Each HTTP request resets the timer.</p> <p>The default value is 30 minutes.</p> <p>Applies to the following services:</p> <ul style="list-style-type: none"><li>■ Replicator Service</li><li>■ Manager Service</li><li>■ Cloud Service</li><li>■ Tunnel Service</li></ul>
<code>session.maxage</code>	86400000	<p>The maximum session length in milliseconds.</p> <p>Even if the session is kept alive, after the time specified in this property, the session is terminated.</p> <p>This property prevents attacks based on stolen session cookies.</p> <p>The default value is 24 hours.</p> <p>Applies to the following services:</p> <ul style="list-style-type: none"><li>■ Replicator Service</li><li>■ Manager Service</li><li>■ Cloud Service</li><li>■ Tunnel Service</li></ul>

Property Name	Default Value	Description
<code>https.endpoint.protocols</code>	TLSv1.2	<p>Corresponds to <code>sslEnabledProtocols</code> in Apache Tomcat.</p> <p>For more information, see <a href="#">Apache Tomcat Configuration Reference</a> in the <i>Apache Tomcat documentation</i>.</p> <p>Applies to the following services:</p> <ul style="list-style-type: none"> <li>■ Replicator Service</li> <li>■ Manager Service</li> <li>■ Cloud Service</li> <li>■ Tunnel Service</li> </ul>
<code>https.endpoint.ciphers</code>	<p>An example that excludes DH:</p> <p><code>HIGH:!aNULL:!eNULL:!EXPORT:!DES:!RC4:!MD5:!kRSA:!DH</code></p>	<p>Corresponds to <code>ciphers</code> from <code>SSLHostConfig</code> in Apache Tomcat.</p> <p>For information about <code>SSLHostConfig</code>, see <a href="#">Apache Tomcat Configuration Reference</a> in the <i>Apache Tomcat documentation</i>.</p> <p>Applies to the following services:</p> <ul style="list-style-type: none"> <li>■ Replicator Service</li> <li>■ Manager Service</li> <li>■ Cloud Service</li> <li>■ Tunnel Service</li> </ul>
<code>vcd.hostnameverifier.nop</code>	false	<p>When set to <code>true</code>, skips the verification of the host name of VMware Cloud Director when establishing a TLS session.</p> <p>Used to prevent an SSL error when the VMware Cloud Director certificate subject or its list of SANs does not contain the provided VMware Cloud Director address.</p> <p>Applies only to the Cloud Service.</p>

Property Name	Default Value	Description
<code>web.cors.allowedOrigins</code>	(empty string)	<p>A list of origins (Cross-Origin Resource Sharing (CORS)) that are allowed to access the web resources. Applicable when operating a custom web server serving the plug-in with an iframe.</p> <p>The default value does not allow any origins, but due to the integrated user interface plug-in, Cloud Service implicitly allows requests from VMware Cloud Director.</p> <p>Applies to the following services:</p> <ul style="list-style-type: none"> <li>■ Replicator Service</li> <li>■ Manager Service</li> <li>■ Cloud Service</li> <li>■ Tunnel Service</li> </ul>
<code>admin.allow.from</code>	(empty string)	<p>Controls the source IP addresses that are allowed to establish server sessions. In a production environment, disable the root access authentication from Tunnel Service, as requests come from the Internet.</p> <p>The default value states: if the service has tunneling configuration set, reject tunnel requests, otherwise allow all.</p> <p>Applies to the following services:</p> <ul style="list-style-type: none"> <li>■ Replicator Service</li> <li>■ Manager Service</li> <li>■ Cloud Service</li> <li>■ Tunnel Service</li> </ul>

# Services Logs

# 6

The log files that contain system messages are located in the VMware Cloud Director Availability virtual appliances.

Each VMware Cloud Director Availability service uses a separate log file, located in the following folders in the VMware Cloud Director Availability appliances.

Service	Default Location	Description
VMware Cloud on AWS Data Engine Service	<code>/opt/vmware/h4/h4dm/log/h4dm*.log</code>	Contains the Data Engine Service specific logs and security-related messages.
	<code>/opt/vmware/h4/replicator/log/replicator.log</code>	Contains application-specific logs and security-related messages.
Replicator Service	<code>/opt/vmware/h4/replicator/log/requests.log</code>	When activated, contains HTTP request and response data like URL, response code, and timing entries.
	<code>/opt/vmware/h4/manager/log/manager.log</code>	Contains application-specific logs and security-related messages.
Manager Service	<code>/opt/vmware/h4/manager/log/requests.log</code>	When activated, contains HTTP request and response data like URL, response code, and timing entries.
	<code>/opt/vmware/h4/cloud/log/cloud.log</code>	Contains applicationvmware/var/log/-specific logs security-related messages.
Cloud Service	<code>/opt/vmware/h4/cloud/log/requests.log</code>	When activated, contains HTTP request and response data like URL, response code, and timing entries.

Service	Default Location	Description
Tunnel Service	<code>/opt/vmware/h4/tunnel/log/tunnel.log</code>	Contains entries with the source or destination IP and the source or destination port for newly established TCP connections to and from the Tunnel Service.
	<code>/opt/vmware/h4/tunnel/log/requests.log</code>	When activated, contains HTTP request and response data like URL, response code, and timing entries.
vSphere Replication Server	<code>/var/log/vmware/hbrsrv.log</code>	The log file of the HBR server. Useful for troubleshooting NFC errors other problems.
Upgrade Log	<code>/var/log/upgrade.log</code>	Contains the upgrade log entries.

### Note

- VMware Cloud Director Availability does not support installing of any packages, 3rd party software or, and changes in yum configuration files.
- The resources that relate to security operate with the required OS permissions and ownership. Do not attempt to change the ownership or permissions of these files.

## Log Messages Related to Security

- Attempting to log in by using an incorrect password for the **root** user account of the appliance shows the following log output.

```
2019-10-22 08:48:29.949 WARN - [3c08455a-343d-46d8-a21b-beefcc0a93fa_9V] [https-jsse-
nio-8046-exec-10] c.v.h.c.system.AppliancePasswordHelper : stderr: Unable to
authenticate root.

2019-10-22 08:48:29.950 WARN - [3c08455a-343d-46d8-a21b-beefcc0a93fa_9V] [https-jsse-
nio-8046-exec-10] c.v.h.c.system.AppliancePasswordHelper : Incorrect appliance password
received!

2019-10-22 08:48:29.953 ERROR - [3c08455a-343d-46d8-a21b-beefcc0a93fa_9V] [https-jsse-
nio-8046-exec-10] c.v.h4.common.config.SecurityConfig : An unauthorized POST request
from 127.0.0.1 port 46406 to /sessions failed.

org.springframework.security.authentication.BadCredentialsException: Login failed

    at
com.vmware.spring.security.creds.generic.CredentialsAuthenticationProvider.authenticate(Cre
dentialsAuthenticationProvider.java:84)
```

```

        at
com.vmware.h4.cloud.security.VcloudCredentialsProvider.authenticate(VcloudCredentialsProvid
er.java:40)

        at
org.springframework.security.authentication.ProviderManager.authenticate(ProviderManager.ja
va:175)

        at
com.vmware.spring.security.creds.JsonCredentialsAuthenticationFilter.attemptAuthentication(
JsonCredentialsAuthenticationFilter.java:140)

        at
org.springframework.security.web.authentication.AbstractAuthenticationProcessingFilter.doFi
lter(AbstractAuthenticationProcessingFilter.java:212)

```

- Attempting to log in from the Internet by using the **root** user account of the appliance shows the following log output.

```

2019-10-22 08:51:19.245 ERROR - [6d57eddb-a9d7-4f85-8fec-98503d912c7e_JK] [https-jsse-
nio-8043-exec-10] c.v.spring.security.SourceIpAuthorizer : Authorization by source IP
failure: the client IP 127.0.0.1 did not match the rule Rule{ != 127.0.0.1 }

```

- Attempting to log in by using incorrect single sign-on user credentials shows the following log output.

```

2019-10-22 08:51:59.292 ERROR - [337a5316-56d7-4a28-8991-83911eadbdc9_9W] [https-jsse-
nio-8046-exec-3] c.v.h4.common.config.SecurityConfig : An unauthorized POST request
from 127.0.0.1 port 46430 to /sessions failed.

org.springframework.security.authentication.BadCredentialsException: Login failed

        at
com.vmware.spring.security.creds.SsoCredentialsAuthenticationProvider.authenticate(SsoCrede
ntialsAuthenticationProvider.java:101)

        at
com.vmware.h4.cloud.security.VcloudSsoCredentialsProvider.authenticate(VcloudSsoCredentials
Provider.java:44)

        at
org.springframework.security.authentication.ProviderManager.authenticate(ProviderManager.ja
va:175)

        at
com.vmware.spring.security.creds.JsonCredentialsAuthenticationFilter.attemptAuthentication(
JsonCredentialsAuthenticationFilter.java:140)

        at
org.springframework.security.web.authentication.AbstractAuthenticationProcessingFilter.doFi
lter(AbstractAuthenticationProcessingFilter.java:212)

        ...

```

```

Caused by: com.vmware.vlsi.client.sso.SsoException:
com.vmware.vim.sso.client.exception.AuthenticationFailedException: Provided credentials
are not valid.

    at com.vmware.vlsi.client.sso.SsoException.toSsoEx(SsoException.java:34)

    at com.vmware.vlsi.client.sso.StsService.acquireBearerToken(StsService.java:90)

    at com.vmware.vlsi.client.sso.StsService.acquireBearer(StsService.java:82)

    at
com.vmware.spring.security.creds.SsoCredentialsAuthenticationProvider.authenticate(SsoCredenti
alsAuthenticationProvider.java:96)

```

- Certificate mismatch after replacing the certificate of a VMware Cloud Director Availability service. The following log output shows a remote cloud site attempting to connect to the local cloud site, when trust is established with the old certificate.

```

2019-10-22 09:00:29.748 WARN - [cd88c84a-be07-4ae2-8150-1ba9a3806ad8_Ah] [https-jsse-
nio-8046-exec-1] com.vmware.h4.cloud.peer.PeerRepo : Unrecognized peer certificate:
SHA-256:DC:8F:7E:F9:64:EF:45:A8:2A:EF:C1:71:E8:03:83:6C:B7:9F:F8:80:86:03:D9:2C:4E:51:E6:1F
:B6:9F:BB:10

2019-10-22 09:00:29.749 ERROR - [cd88c84a-be07-4ae2-8150-1ba9a3806ad8_Ah] [https-jsse-
nio-8046-exec-1] c.v.h4.common.config.SecurityConfig : An unauthorized GET request
from 172.16.198.49 port 46872 to /diagnostics/peer-health failed.

org.springframework.security.authentication.BadCredentialsException: Unrecognized client
certificate

    at
com.vmware.spring.security.clientcert.ClientCertAuthenticationProvider.authenticate(ClientC
ertAuthenticationProvider.java:47)

    at
com.vmware.h4.cloud.peer.PeerClientCertAuthenticationProvider.authenticate(PeerClientCertAu
thenticationProvider.java:65)

    at
org.springframework.security.authentication.ProviderManager.authenticate(ProviderManager.ja
va:175)

    at
com.vmware.spring.security.clientcert.impersonate.ImpersonatingClientCertFilter.attemptAuth
entication(ImpersonatingClientCertFilter.java:45)

    at
org.springframework.security.web.authentication.AbstractAuthenticationProcessingFilter.doFi
lter(AbstractAuthenticationProcessingFilter.java:212)

    ...

```

# Users Roles Rights and Sessions

# 7

VMware Cloud Director Availability requires privileges for the following users roles rights and establishes the followings sessions.

## VMware Cloud Director Availability Appliance root User Account

VMware Cloud Director Availability uses the **root** user account for access to both the virtual appliance console and the management interface. The initial deployment of each VMware Cloud Director Availability appliance sets up this account. The **OVF Deployment** wizard requires an initial password for the **root** user account, with an initial requirement being over three characters long. After the initial deployment, VMware Cloud Director Availability forces changing this initial password on the first login by using the **root** user, with the following requirements for the persistent **root** user account password.

- The password must be over eight characters.
- The password must contain digits, upper and lower case letters, and non-alphabetic characters.
- The password cannot match any previous password.
- The password must contain more than four new characters compared to the previous password.

## VMware Cloud Director Availability Users

VMware Cloud Director Availability distinguishes administrator users from regular users. To establish a user session with administrator rights, the credentials for both the source and the destination sites must belong to the **ADMINISTRATORS** or **VRADMINISTRATORS** group. For example, the single sign-on user **Administrator@vsphere.local** is a member of the **ADMINISTRATORS** group.

- Service providers manage VMware Cloud Director Availability objects and the local VMware Cloud Director Availability appliances after authenticating as VMware Cloud Director **System Administrator** users. By default, the **System Administrator** role has all VMware Cloud Director rights. Users belonging to that role can manage any local and monitor any remote VMware Cloud Director Availability inventory object. To manage VMware Cloud Director Availability objects in the remote site, authenticate as a **System Administrator** to the remote site.
- Tenant users perform disaster recovery operations and manage local VMware Cloud Director Availability objects after authenticating as VMware Cloud Director **Organization Administrator** users. These users can perform disaster recovery operations in the local site, can manage any local VMware Cloud Director Availability object, and can monitor any remote VMware Cloud Director Availability object that belongs to the VMware Cloud Director organization. To manage remote VMware Cloud Director Availability objects, authenticate as an **Organization Administrator** user to the remote site.

## VMware Cloud Director Roles Rights

For users permissions, VMware Cloud Director publishes the predefined global tenant roles and the rights they contain to all organizations. **System Administrator** users can modify the rights and the global tenant roles from individual organizations. **System Administrator** users can modify, create, or remove predefined global tenant roles.

For more information, see [System Administrator Rights](#) and [Rights in Predefined Global Tenant Roles](#) in the VMware Cloud Director documentation.

For tenant roles, different than the default **Organization Administrator**, at minimum grant exactly the following rights in VMware Cloud Director:

- General: Administrator Control
- vApp: Edit VM Compute Policy \*
- vApp: Edit VM Properties
- vApp: Delete
- vApp: Edit VM Network
- vApp: Edit Properties
- vApp: Power Operations
- vApp: View VM metrics

- vApp: View ACL
- Organization: View
- Organization Network: View
- Organization vDC Network: View
- Organization vDC Compute Policy: View
- Organization vDC: View ACL
- Access All Organization VDCs
- Catalog: View Private and Shared Catalogs
- Catalog: View ACL
- Organization vDC Named Disk: Delete
- Organization vDC Named Disk: Create
- Organization vDC Named Disk: View Properties
- Organization vDC Named Disk: Edit Properties
- Organization vDC Gateway: View L2 VPN
- Organization vDC Gateway: Configure L2 VPN

---

#### Note

- VMware Cloud Director Availability requires each and all of the above rights for the correct operation of the tenant user.
  - \* VMware Cloud Director Availability 4.3 requires vApp: Edit VM Compute Policy that is not part of the Default Rights Bundle.
- 

## VMware Cloud Director Availability Users Sessions Extension

Each VMware Cloud Director Availability user session must have a VMware Cloud Director user and a VMware Cloud Director organization associated with the session.

For more information about the sessions and authenticating to remote sites, see [Extended Session Authentication](#) in the *User Guide*.

See the Cloud Service disaster recovery operations that require an extension of the user session in the following table.

Operation	Incoming Replication		Outgoing Replication	
	Required Session on Source Site	Required Session on Destination Site	Required Session on Source Site	Required Session on Destination Site
start	Yes	Yes	Yes	Yes
stop	No	Yes	Yes	Yes
reconfigure	No	Yes	Yes	Yes
failover	No	Yes	Yes	Yes
migrate	Yes	Yes	Yes	Yes
sync	No	Yes	Yes	Yes
pause	No	Yes	Yes	Yes
resume	No	Yes	Yes	Yes
reverse	Yes	Yes	Yes	Yes
failover test	No	Yes	Yes	Yes
failover test cleanup	No	Yes	Yes	Yes

# VMware Cloud Director Availability License and EULA Files



The VMware Cloud Director Availability open-source license and the end-user license agreement (EULA) files are located in the VMware Cloud Director Availability virtual appliances.

VMware Cloud Director Availability 4.3 appliances store the license agreement files in the following locations.

File	Location
VMware Cloud Director Availability™ Open Source License	<code>/opt/vmware/h4/doc/ open_source_license_VMware_Cloud_Director_Avai lability_4.3_GA.txt</code>
End-user license agreement	<code>/opt/vmware/etc/isv/EULA/en/0</code>

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## Note

- VMware Cloud Director Availability does not support installing of any packages, 3rd party software or, and changes in yum configuration files.
  - The resources that relate to security operate with the required OS permissions and ownership. Do not attempt to change the ownership or permissions of these files.
-

# Upgrade for Updates

# 9

To receive the latest security updates, upgrade the VMware Cloud Director Availability appliances.

VMware Cloud Director Availability virtual appliances use the VMware Photon OS as the guest operating system. To receive the latest updates, upgrade the VMware Cloud Director Availability appliances to the latest version.

## Cloud Site Upgrade

For information about upgrading VMware Cloud Director Availability in the cloud site, select your version and see [Upgrading in the Cloud](#) in the *Installation, Configuration, and Upgrade Guide in the Cloud*.

When upgrading, paired remote cloud sites might cause versions mismatch. For information about pairing with mismatching versions, select your version and see [Managing Connections Between Cloud Sites](#) in the *Administration Guide*.

## On-Premises Upgrade

For information about upgrading VMware Cloud Director Availability on-premises, select your version and see [Upgrading On-Premises](#) in the *Installation, Configuration, and Upgrade Guide On-Premises*.