# VMware Cloud Director Tenant Guide

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# VMware Cloud Director™ Tenant Guide

The VMware Cloud Director Tenant Guide provides information about how to administrate your organization, create and configure virtual machines, vApps, and networks within vApps. You can also configure advanced networking capabilities that are provided by VMware NSX for vSphere within a VMware Cloud Director environment. You can also create and manage catalogs, vApp and VDC templates, and create and manage cross-virtual data center networks.

## Intended Audience

This guide is intended for anyone who wants to use the tenant capabilities of VMware Cloud Director. The information is written primarily for **organization administrators** who use the tenant portal to administer their organization, manage virtual machines, vApps, networks, and so on.

# VMware Technical Publications Glossary

VMware Technical Publications provides a glossary of terms that might be unfamiliar to you. For definitions of terms as they are used in VMware technical documentation, go to http://www.vmware.com/support/pubs.

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# Getting Started with the VMware Cloud Director Tenant Portal

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When you log into the tenant portal, there are a number of tasks you can complete, from creating virtual machines and vApps, to setting up advanced networking configuration and running VMware Aria Automation Orchestrator workflows.

Read the following topics next:

- Understanding VMware Cloud Director<sup>TM</sup>
- Log In to the VMware Cloud Director Tenant Portal
- Change the Language of the VMware Cloud Director UI by Using the VMware Cloud Director Tenant Portal
- VMware Cloud Director Tenant Portal Roles and Rights
- Using the VMware Cloud Director Tenant Portal
- Use the Global Search in VMware Cloud Director Tenant Portal
- Use the Quick Search in the VMware Cloud Director Tenant Portal
- View Tasks in the VMware Cloud Director Tenant Portal
- Stop a Task in Progress in the VMware Cloud Director Tenant Portal
- View Events in the VMware Cloud Director Tenant Portal
- Set User Preferences in Your VMware Cloud Director Tenant Portal

# Understanding VMware Cloud Director™

VMware Cloud Director<sup>TM</sup> provides role-based access to a web-based tenant portal that allows the members of an organization to interact with the organization's resources to create and work with vApps and virtual machines.

Before you can access your organization, a VMware Cloud Director **system administrator** must create the organization, assign it resources, and provide the URL to access the tenant portal. Each organization includes one or more **organization administrators**, who finish setting up the organization by adding members and setting policies and preferences. After the organization is set up, non-administrator users can log in to create, use, and manage virtual machines and vApps.

# Organizations

An organization is a unit of administration for a collection of users, groups, and computing resources. Users authenticate at the organization level, supplying credentials established by an **organization administrator** when the user was created or imported. **System administrators** create and provision organizations, while **organization administrators** manage organization users, groups, and catalogs.

## **Users and Groups**

An organization can contain an arbitrary number of users and groups. Users can be created locally by the organization administrator or imported from a directory service. Groups must be imported from the directory service. Permissions within an organization are controlled through the assignment of rights and roles to users and groups.

#### Virtual Data Centers

An organization virtual data center provides resources to an organization. Virtual data centers provide an environment where virtual systems can be stored, deployed, and operated. They also provide storage for virtual CD and DVD media. An organization can have multiple virtual data centers.

## Organization Virtual Data Center Networks

An organization virtual data center network is contained within a VMware Cloud Director organization virtual data center and is available to all the vApps in the organization. An organization virtual data center network allows vApps within an organization to communicate with each other. An organization virtual data center network can be connected to an external network or isolated and internal to the organization. Only system administrators can create organization virtual data center networks, but organization administrators can manage organization virtual data center networks, including the network services they provide.

# vApp Networks

A vApp network is contained within a vApp and allows virtual machines in the vApp to communicate with each other. You can connect a vApp network to an organization virtual data center network to allow the vApp to communicate with other vApps in the organization and outside of the organization, if the organization virtual data center network is connected to an external network.

# Catalogs

Organizations use catalogs to store vApp templates and media files. The members of an organization that have access to a catalog can use its vApp templates and media files to create their own vApps. **Organization administrators** can copy items from public catalogs to their organization catalog.

## Dedicated vCenter Server Instances (SDDCs) and Proxies

A Software-Defined Data Center (SDDC) encapsulates an entire vCenter Server environment. A dedicated vCenter Server instance can include one or more proxies that provide access to different components from the underlying environment. The **system administrator** can publish one or more dedicated vCenter Server instances to your organization. You can use the containing proxies to access the UI or API of the proxied components.

# Log In to the VMware Cloud Director Tenant Portal

You can access the VMware Cloud Director tenant portal by using a URL that is specific to your organization.

If you do not know the tenant portal organization URL, contact your **organization administrator**. See the *VMware Cloud Director Release Notes* for information about supported browsers and configurations.

#### Procedure

- 1 In a Web browser, navigate to the tenant portal URL of your organization.
  - For example, https://cloud.example.com/tenant/myOrg.
- 2 Depending on your environment settings, choose one of the following.
  - To sign as a local user, enter your user name and password, and click Sign In.
  - To sign in using SSO, click **Sign In with Single Sign-On** and, if prompted, provide your credentials.

# Change the Language of the VMware Cloud Director UI by Using the VMware Cloud Director Tenant Portal

The VMware Cloud Director user interface is available in English, German, French, Japanese, Korean, Simplified Chinese, Traditional Chinese, Italian, Spanish, and Brazilian Portuguese.

To change the language of the VMware Cloud Director UI, you must edit the language settings of the Web browser through which you are accessing the VMware Cloud Director UI.

#### Procedure

- 1 In the Web browser that you use to access the VMware Cloud Director UI, navigate to the language setting and change it to your preferred language.
  - For example, if you are using Chrome, you must change the language of your Chrome browser.
- 2 Restart the browser.

#### Results

The VMware Cloud Director UI displays in your preferred language.

# VMware Cloud Director Tenant Portal Roles and Rights

VMware Cloud Director includes a preconfigured set of user roles and their rights. The roles that are able to access the VMware Cloud Director Tenant Portal are the roles created by default in any organization or other roles that are created by the organization administrator.

Users who are assigned the following organization roles can access the tenant portal. The items they see and the actions they can perform depend on the rights that are associated with a particular role.

- Organization Administrator
- Catalog Author
- vApp Author
- vApp User
- Console Access Only

For information about the predefined roles and their rights, see Predefined VMware Cloud Director Roles and Their Rights.

# Using the VMware Cloud Director Tenant Portal

If you have more than one virtual data center, when you log in to the VMware Cloud Director Tenant Portal, the **Data Centers** dashboard screen appears. If you have only one virtual data center, when you log in, you are directly navigated to the data center.

The **Data Centers** dashboard screen is part of the VMware Cloud Director multisite feature that makes it possible for tenants to see their geographically distributed cloud environment as a single entity. For more information about multisite, see Working with Multiple Sites in VMware Cloud Director.

The dashboard is a unified view of the VMware Cloud Director virtual data centers and sites not only in a single organization. In a multi-cell and multi-organization environment, you can also see the virtual data centers for all other associated organizations.

**Note** Depending on their rights, tenant users can see all member sites of an organization or only a subset of sites.

The information about the organization is displayed on top in the summary ribbon.

If you log in as an organization administrator, you can see:

- The number of sites, organizations, and virtual data centers
- Total number of running vApps and virtual machines
- Used hardware resources, such as CPU, memory, and storage

The virtual data centers display in a card view. Each card contains information about the organization to which the virtual center belongs, the number of vApps, the total number of virtual machines and the number of virtual machines that are in a running state. The card also shows the available CPU, memory, and storage capacity for the data center and displays real-time metrics about the current allocations and reservations of resources.

From the top navigation, you can navigate to the different menu items.

Menu Item	Description
Data Centers	Navigates you to the <b>Virtual Data Center</b> , <b>Data Center Groups</b> and <b>Dedicated vSphere Datacenters</b> resources in your organization
Virtual Data Center	Navigates you to the <b>Virtual Data Center</b> screen that displays the virtual data centers within the organization.
Dedicated vSphere Data Centers	Navigates you to the screen that displays the dedicated vSphere data centers that your service provider has published to your organization.
Applications	Navigates you to the <b>Virtual Applications</b> , <b>Virtual Machines</b> , and <b>Container Applications</b> resources in your organization.
Networking	Navigates you to the networks, edge gateways, and data center groups in your organization.
Content Hub	Navigates you to a centralized content management view for application images, such as container applications, vApp templates, catalogs, media, and other types of files. You use these templates and files to deploy virtual machines, vApps, and container applications.
Libraries	Navigates you to a view for management of additional organization virtual data centers.
Administration	Navigates you to the <b>Access Control</b> , <b>Identity Provider</b> configuration screens, and to the general, email, guest personalization, metadata, multisite, and policies settings for your organization.
Monitor	Navigates you to the <b>Tasks</b> and <b>Events</b> screens. The <b>Tasks</b> screen displays the tasks reported by VMware Cloud Director. The <b>Events</b> screen that displays the events reported by VMware Cloud Director.

You can customize your VMware Cloud Director Tenant Portal by using the Branding Cloud Director OpenAPIs. For information about using the Cloud Director OpenAPI, see Getting Started with VMware Cloud Director OpenAPI.

# Use the Global Search in VMware Cloud Director Tenant Portal

You can use the VMware Cloud Director global search to perform a search by a name or part of a name among the names of the objects in your environment. You can also search for a virtual machine by its IP address if the IP address of the virtual machine is static.

The list of preset objects is:

- Data centers
- vApp templates
- vApps

- Virtual machines
- vApp networks
- Catalogs

If a virtual machine uses an IP address assigned by DHCP, the search does not return its IP address. If you want to search for a virtual machine that is with an IP address assigned by DHCP, you must search by name.

By default, you can search only within the objects in your local site. If you have a multisite environment, you can search among multiple sites.

#### Procedure

- 1 In the right-upper corner of the VMware Cloud Director tenant portal, click the **Search** icon.
- 2 (Optional) Pin the search panel by clicking the **Pin** icon.
- 3 In the **Search** text box, enter a symbol, a part of a name, or IP address by which to search for matching object names or static IP addresses of virtual machines.
- 4 If you use a multisite environment, select the sites within which you want to perform the search.
- 5 Press Enter.

#### Results

The top five matching results per object type are displayed. The results are sorted alphabetically.

#### What to do next

- To see more results, if there are any, click **Load more** under each object type.
- To see more information about a specific object from the search results, point to the object.
- To manage a specific object, for example, to view or modify the settings of an object, click the object. The details about the object display on the left.

# Use the Quick Search in the VMware Cloud Director Tenant Portal

You can use the VMware Cloud Director quick search to find screens, entities, and actions. The results depend on your location in the UI.

The results depend on the context, whether you selected an entity, and depending on the available actions for a particular entity. The search results are grouped into sections.

 Global Navigation - the results in this section are not related to a specific entity, for example, Edge Gateways, LDAP, Tasks, Trusted Certificates, Virtual Machines, and so on. You get these results regardless of where you are in the UI.

- Contextual Navigation the results in this section depend on the selected entity in the UI. For example, vApp specific views like VMs, Network Diagram, and so on. If you select an entity like a vApp, the search shows both global and contextual navigation results and any actions that might be applicable to the entity.
- Contextual Actions the results in this section depend on the selected entity in the UI. Depending on your location in the UI and the entity you select, by using the quick search results, you can perform an action related to the entity. For example, searching from the details view of a virtual machine displays results from the global views, contextual views, and actions that you can perform on the selected VM.
- Entity Search by Name if you are viewing a list of entities, the search results can include also names of entities of the same type as the ones in the list. For example, if you are viewing a list of VMs, the search results include global navigation matches and matching names of VMs. If there is more than one page of entities in the list you are viewing, the search checks the full list of entities and might show a name that is not visible on the current page.

#### Procedure

- 1 Open the Quick Search window.
  - From the top navigation bar, click the **Help** menu and select **Quick Search**.
  - Press Ctrl+. or Cmd+., depending on your operating system.
- 2 Enter search criteria.
- 3 Browse through the results and select an option or perform an action by clicking or pressing Enter.

You can use the up and down arrow keys to browse through the search results.

## View Tasks in the VMware Cloud Director Tenant Portal

From the VMware Cloud Director Tenant Portal, you can view the list of recent tasks, together with their details and status. In addition, you can also see the list of all tasks.

By default, the **Recent Tasks** panel is displayed at the bottom of the tenant portal and contains a list of the tasks that have been recently run. Active tasks that have subtasks display also the current active subtask and the subtask status. When you start an operation, for example to create a virtual machine, the task is displayed in the panel. In case you minimize the **Recent Tasks** panel, you still see the number of running or failed recent tasks. You can always open the **Recent Tasks** panel again by clicking the double arrows.

The tasks view lists all tasks and shows when tasks were run, and whether they were successfully completed. This view is the first step for troubleshooting problems in your environment. The tasks view contains long running operations, such as virtual machine or vApp creation.

#### Procedure

1 In the top navigation bar, click **Monitor** and **Tasks**.

The list of all tasks displays, together with the time the task was run, and the status of the task. Active tasks that have subtasks display also the current active subtask and the subtask status.

- **2** Click the editor icon ( $\square$ ) to change the details you want to view about the tasks.
- 3 (Optional) To view the task details, click the name of the task.

The task details include information such as the reason for the failure, when the task has failed, and so on.

Detail	Description
Operation	Name of the performed operation.
Job ID	ID of the task.
Туре	The object on which the task was performed. For example, if you created a virtual machine, the type is ${\tt vm}$ .
Organization	Organization name.
Status	Status of the task, such as Succeeded, Running, or Failed.
Initiator	User who started the operation.
Start time	Date and time when the operation started.
Completion time	Date and time when the operation succeeded or failed.
Service namespace	Service name, such as <i>com.vmware.cloud</i> .
Details	Reason for the failure of the task. For example, if you try to create a snapshot of a virtual machine, and the operation fails, because the storage is insufficient, the task details are of the type: The requested operation will exceed the VDC's storage quota: storage policy "*" has 8,693 MB remaining, requested 41,472 MB.

# Stop a Task in Progress in the VMware Cloud Director Tenant Portal

If you accidentally start a VMware Cloud Director™ operation before applying or reviewing all necessary settings, you can stop the task in progress.

By default, the **Recent Tasks** panel is displayed at the bottom of the portal. When you start an operation, for example to create a virtual machine, the task is displayed in the panel.

#### **Prerequisites**

The **Recent Tasks** panel must be open.

#### Procedure

- 1 Start a long-running operation.
  - Long-running operations are operations such as creating a virtual machine or a vApp, power operations performed on virtual machines and vApps, and so on.
- 2 In the Recent Tasks panel, click the Cancel icon.
- 3 In the Cancel Task dialog box, confirm that you want to cancel the task by clicking OK.

#### Results

The operation stops.

## View Events in the VMware Cloud Director Tenant Portal

In the VMware Cloud Director UI, you can view the list of all events, their details, and status.

The events view is a way to view the status of the events in your portal. The view shows when the events happened, and whether they were successful. The events view contains one-time occurrences, such as user logins and object creation, or deletion.

#### Procedure

- 1 In the top navigation bar, click **Monitor** and **Events**.
  - The list of all events displays, along with the time the event happened and the status of the event.
- 2 Click the editor icon ( $\square$ ) to change the details you want to view about the events.
- 3 (Optional) Click an event to view the event details.

Detail	Description
Event	Name of the event.  For example, if you modify a vApp to include virtual machines in it, the event that starts the whole operation is <i>Task 'Modify vApp' start</i> .
Event ID	ID of the task.
Туре	The object on which the task was performed. For example, if you created a virtual machine, the type is $\nu m$ .
Target	Target object of the event.  For example, when you modify a vApp to include virtual machines in it, the target of the <i>Task 'Modify vApp' start</i> event is <i>vdcUpdateVapp</i> .
Status	Status of the event, such as Succeeded or Failed.
Service namespace	Service name, such as <i>com.vmware.cloud.</i>
Organization	Name of the organization.
Owner	User who triggered the event.
Time of occurrence	Date and time when the event occurred.

# Set User Preferences in Your VMware Cloud Director Tenant Portal

You can set certain display and system alert preferences that take effect every time you log in to the system.

To learn more about leases, see Understanding Leases in VMware Cloud Director.

#### Procedure

- 1 In the top navigation bar, click your user name and select User preferences.
- 2 Select the page to appear when you log in.
  - a Select the radio button next to **Start Page** and click **Edit**.
  - b Select an option from the drop-down menu and click **Save**.
- 3 Configure an email notification for runtime lease expirations.
  - a Select the radio button next to Deployment Lease Alert Time and click Edit.
  - b Enter a value in seconds and click Save.
- 4 Configure an email notification for storage lease expirations.
  - a Select the radio button next to **Storage Lease Alert Time** and click **Edit**.
  - b Enter a value in seconds and click Save.

# Working with Virtual Machines in the VMware Cloud Director Tenant Portal

2

In addition to the operations that you can run on a physical machine, VMware Cloud Director virtual machines support virtual infrastructure operations, such as taking a snapshot of virtual machine state, and moving a virtual machine from one host to another.

A virtual machine (VM) is a software computer that, like a physical computer, runs an operating system and applications. The virtual machine consists of a set of specification and configuration files, and is backed by the physical resources of a host. Every virtual machine has virtual devices that provide the same functionality as physical hardware but are more portable, more secure, and easier to manage.

Virtual machines support IPv6 connectivity. You can assign IPv6 addresses to virtual machines connected to IPv6 networks.

**Important** The documentation covers the steps for working with virtual machines from the card view, assuming that you have more than one virtual data center. Completing the same procedures from the grid view is also possible, but the steps might slightly vary.

# Securing Virtual Machines with a Trusted Platform Module

Starting with VMware Cloud Director 10.4.2, you can create, copy, and edit VMs with Trusted Platform Module (TPM) devices. A TPM is a software-based representation of a physical Trusted Platform Module 2.0 chip. A TPM acts as any other virtual device.

TPMs provide hardware-based, security-related functions such as random number generation, attestation, key generation, and more. When you add a TPM to a VM, the TPM enables the guest operating system to create and store private keys. The guest operating system cannot access these keys, which reduces the VM attack surface. Usually, compromising the guest operating system compromises its secrets, but enabling a TPM greatly reduces this risk. Only the guest operating system can use these keys for encryption or signing. With an attached TPM, a client can remotely attest the identity of the VM, and verify the software that it is running.

A TPM does not require a physical Trusted Platform Module 2.0 chip to be present on the ESXi host. From the perspective of the VM, a TPM is a virtual device. You can add a TPM to either a new or an existing VM. To secure vital TPM data, a TPM depends on the VM encryption, and you must configure a key provider. When you configure a TPM, the VM files are encrypted but not the disks.

To add a TPM device to a VM, your environment must meet the following requirements:

- The VM is powered off.
- The VM does not have any snapshots.
- A VDC that supports TPM backs the VM.
- The VM firmware is EFI.
- The VM hardware version is version 14 or later.
- The guest OS is compatible with TPM.

To remove a TPM device from a VM, your environment must meet the following requirements:

- The VM is powered off.
- The VM does not have any snapshots.

To perform certain operations for VMs with TPM across vCenter Server instances, you must verify that your environment meets certain prerequisites.

Operations	Prerequisites
Copy a VM	■ The key provider used to encrypt each VM must be registered on the target vCenter Server instance
Move a VM	under the same name.
Copy a vApp	<ul> <li>Verify that the VM and the target vCenter Server instance are on the same shared storage or that fast</li> </ul>
Move a vApp	cross vCenter Server vApp instantiation is enabled.  See the fast cross vCenter Server vApp instantiation
Create a VM from a template	information in the VMware Cloud Director 10.4 Release Notes.
Save a vApp as a vApp template to a catalog	
Add a standalone VM to a catalog	
Create a vApp template from an OVF file	
Import a VM from vCenter Server	

For VMs with a TPM device, when the target catalog uses any available storage in an organization which has multiple backing vCenter Server instances, VMware Cloud Director does not support the following operations:

- Save a vApp as a vApp template to a catalog
- Add a standalone VM to a catalog
- Create a vApp template from an OVF file
- Importing a VM from vCenter Server as a template

If the target vCenter Server instance is version 8.0 or later, you can replace the TPM device of a VM during the following operations:

Copy a VM

- Copy a vApp
- Compose a vApp

Table 2-1. TPM Device Options Depending on the vCenter Server Version

Operation	vCenter Server 7.x	vCenter Server 8.x
Create a Standalone Virtual Machine in the VMware Cloud Director Tenant Portal	New TPM device	New TPM device
Create a Virtual Machine from a Template in VMware Cloud Director Tenant Portal	Copy and replace Depends on the specific VM template.	Copy and replace Depends on the specific VM template.
Build a New vApp in the VMware Cloud Director Tenant Portal	Copy and replace Depends on the specific VM templates.	Copy and replace Depends on the specific VM templates.
Create a vApp From an OVF Package in the VMware Cloud Director Tenant Portal	New TPM device  Uploading an OVF with a TPM RASD section attaches a new TPM device to each VM with a defined TPM.	New TPM device  Uploading an OVF with a TPM RASD section attaches a new TPM device to each VM with a defined TPM.
Create a vApp from a vApp Template in the VMware Cloud Director Tenant Portal	Copy and replace Depends on the vApp template.	Copy and replace Depends on the vApp template.
Import a Virtual Machine from vCenter Server as a vApp in the VMware Cloud Director Tenant Portal	Сору	Сору
Add a Virtual Machine to a vApp in the VMware Cloud Director Tenant Portal	New TPM device	New TPM device
Add a Virtual Machine to a vApp in the VMware Cloud Director Tenant Portal	Copy and replace Depends on the specific VM template.	Copy and replace Depends on the specific VM template.
Copy a Virtual Machine to a Different vApp in the VMware Cloud Director Tenant Portal	Сору	Copy and replace
Move a Virtual Machine to a Different vApp in the VMware Cloud Director Tenant Portal	Сору	Сору
Copy a Stopped vApp to Another Virtual Data Center in the VMware Cloud Director Tenant Portal Copy a Powered-On vApp in the VMware Cloud Director Tenant Portal	Copy Applies to all TPM devices within the vApp.	Copy and replace Applies to all TPM devices within the vApp.

Table 2-1. TPM Device Options Depending on the vCenter Server Version (continued)

Operation	vCenter Server 7.x	vCenter Server 8.x
Save a vApp as a vApp Template to a Catalog in the VMware Cloud Director Tenant Portal	Copy and replace	Copy and replace
Create a vApp Template from an OVF File Using Your VMware Cloud Director Tenant Portal	New TPM device  Uploading an OVF with a TPM RASD section attaches a new TPM device to each VM with a defined TPM.	New TPM device  Uploading an OVF with a TPM RASD section attaches a new TPM device to each VM with a defined TPM.

If you do not specify whether to copy or replace a TPM device in the API, VMware Cloud Director copies the TPM by default. When performing operations on vApps in the UI, the option to copy or replace TPM applies to all VMs within the vApp.

When instantiating a VM from a vApp template containing a TPM device there are some considerations you must take into account.

- If the template was created by using VMware Cloud Director, the instantiation copies or replaces the TPM device based on the selected TPM Provisioning option when the template was captured.
- If the template was created by uploading an OVF or OVA, the instantiation replaces the TPM device.
- If the template was created by importing a VM from vCenter Server, the instantiation copies the TPM device.
- If the target vCenter Server meets the TPM requirements, you can perform instantiations across vCenter Server instances for templates for which VMware Cloud Director replaces the TPM devices during instantiation.

If you subscribe to a catalog containing templates with TPM devices, the VMware Cloud Director version of the subscriber must be 10.4.2 or later. If the VMware Cloud Director version of the subscriber is 10.4.1 or earlier, the templates do not contain TPM devices.

For TPM prerequisites for vCenter Server, see the prerequisite sections in Create a Virtual Machine with a Virtual Trusted Platform Module or Add Virtual Trusted Platform Module to an Existing Virtual Machine in the *vSphere Security* guide.

Read the following topics next:

- Virtual Machine Architecture in VMware Cloud Director
- Virtual Machine Encryption in VMware Cloud Director
- View Virtual Machines in the VMware Cloud Director Tenant Portal
- Creating a Virtual Machine in VMware Cloud Director Tenant Portal
- Opening a Virtual Machine Console in the VMware Cloud Director Tenant Portal

- Performing Power Operations on Virtual Machines in the VMware Cloud Director Tenant Portal
- Install VMware Tools in a Virtual Machine in the VMware Cloud Director Tenant Portal
- Upgrade the Virtual Hardware Version for a Virtual Machine in VMware Cloud Director Tenant Portal
- Edit Virtual Machine Properties in the VMware Cloud Director Tenant Portal
- Insert Media in a VM in the VMware Cloud Director Tenant Portal
- Eject Media from a VM in the VMware Cloud Director Tenant Portal
- Copy a Virtual Machine to a Different vApp in the VMware Cloud Director Tenant Portal
- Move a Virtual Machine to a Different vApp in the VMware Cloud Director Tenant Portal
- Add a Standalone VM to a Catalog in the VMware Cloud Director Tenant Portal
- Virtual Machine Affinity and Anti-Affinity in the VMware Cloud Director Tenant Portal
- Monitor Virtual Machines in the VMware Cloud Director Tenant Portal
- Working with Snapshots in the VMware Cloud Director Tenant Portal
- Renew a Virtual Machine Lease in the VMware Cloud Director Tenant Portal
- Delete a Virtual Machine in the VMware Cloud Director Tenant Portal
- Auto Scale Groups in the VMware Cloud Director Tenant Portal
- Convert Your Standalone VMware Cloud Director VM Into a vApp

# Virtual Machine Architecture in VMware Cloud Director

A virtual machine can exist as a standalone machine or it can exist within a vApp.

A virtual machine is a software computer that, like a physical computer, runs an operating system and applications. The virtual machine consists of a set of specification and configuration files, and is backed by the physical resources of a host. Every virtual machine has virtual devices that provide the same functionality as physical hardware but are more portable, more secure, and easier to manage. Virtual machines can be standalone, or they can exist within a vApp. A vApp is a compound object composed of one or more virtual machines, as well as one or more networks.

The following figure shows the different options when creating a virtual machine. You can create a standalone virtual machine or a virtual machine within a vApp. The standalone virtual machine is directly connected to the organization virtual data center. You can also create a virtual machine within a vApp. By creating a virtual machine inside of a vApp, you can group together multiple virtual machines and their associated networks. vApps allow you to build complex applications, and save them to a catalog for future use.

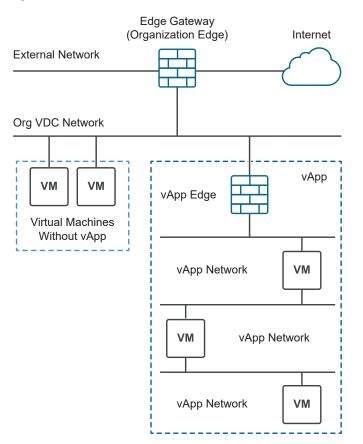


Figure 2-1. Virtual Machines are Standalone or within a vApp

# Virtual Machine Encryption in VMware Cloud Director

You can improve the security of your data in VMware Cloud Director by using VM encryption. You can encrypt VMs and disks by associating them with storage policies that have the VM Encryption capability.

Encryption protects not only your virtual machine but also virtual machine disks and other files. You can view the capabilities of storage policies and the encryption status of VMs and disks in the API and UI. You can perform all operations on encrypted VMs and disks that are supported in the respective vCenter Server version.

If the organization VDC has a storage policy with enabled VM encryption, you can encrypt VMs and disks. See the Enabling VM Encryption on Storage Policies of an Organization Virtual Data Center topic in the *VMware Cloud Director Service Provider Admin Guide*. To encrypt a VM or disk, associate it with a VM Encryption enabled storage policy. For virtual machines, see Creating a Virtual Machine in VMware Cloud Director Tenant Portal or Change the General Properties of a Virtual Machine. For named disks, see Create a Named Disk in VMware Cloud Director or Edit a Named Disk. To decrypt a VM or disk, associate that VM or disk with a storage policy that does not have encryption enabled.

## **VM Encryption Limitations**

The following actions are not supported in VMware Cloud Director.

- Encrypt or decrypt a powered-on VM or its disks.
- Export an OVF of an encrypted VM.
- Encrypt and decrypt the disks of a VM with a snapshot if the disks are part of the snapshot.
- Decrypt a VM when its disk is on an encrypted policy.
- Add an encrypted disk to a non-encrypted VM.
- Encrypt an existing disk on a non-encrypted VM.
- Add an encrypted named disk to unencrypted VM.
- Create an encrypted linked clone.
- Encrypt a linked clone VM or its disks.
- Instantiate, move, or clone VMs across vCenter Server instances when the source VM is encrypted.
- Encrypt shared disks.

**Note** On a fast-provisioned organization VDC, if the source or target VM is encrypted and you want to create a clone, VMware Cloud Director always creates a full clone.

# Identifying a VM Encryption Storage Capability

By default, **System administrators** and **Organization administrators** have the necessary rights to view the organization VDC storage capabilities and whether VMs and disks are encrypted. **vApp Authors** can view the encryption status of a virtual machine and its disks on the **Details** page of the virtual machine. For more information about roles and rights, see Predefined VMware Cloud Director Roles and Their Rights.

# View Virtual Machines in the VMware Cloud Director Tenant Portal

You can view virtual machines that are standalone or part of a vApp. You can view virtual machines in a grid view or in a card view.

#### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore and from the left panel, select **Virtual Machines**.
- 2 Choose one of the following.
  - To view the virtual machines in a grid view, click



■ To view the virtual machines in a card view, click 

...

The list of virtual machines displays in a grid view or as a list of cards.

- 3 (Optional) Arrange the list of virtual machines from the Sort by drop-down menu.
- 4 (Optional) From the grid view, click on the left of a virtual machine, to display the actions you can take for the selected virtual machine.
  - For example, you can shut down a virtual machine.
- 5 To access the interface for the guest operating system of the virtual machine, click the desktop icon in the upper right corner of the card view.
- 6 To view and edit the details for a virtual machine, click **Details**.

# Creating a Virtual Machine in VMware Cloud Director Tenant Portal

In the VMware Cloud Director Tenant Portal, you can create a standalone virtual machine by customizing the VM settings or by using a VM template.

## Create a Standalone Virtual Machine in the VMware Cloud Director Tenant Portal

You can create a standalone VM with customizable settings.

For more information on VMs with Trusted Platform Module (TPM) devices, see Chapter 2 Working with Virtual Machines in the VMware Cloud Director Tenant Portal.

#### Prerequisites

If you want to create a VM with a TPM device, verify the following:

- A VDC that supports TPM backs the VM.
- The VM firmware is EFI.
- The VM hardware version is version 14 or later.
- The guest OS is compatible with TPM.

#### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore and from the left panel, select **Virtual Machines**.
- 2 Click to view the list in a card view and, optionally, arrange the list of virtual machines from the **Sort by** drop-down menu.
- 3 Click New VM.

4 Enter the name, the computer name, and optionally, a description for the VM.

**Important** The computer name can contain only alphanumeric characters and hyphens. A computer name cannot consist of digits only, cannot contain spaces, and a hyphen cannot be the last character.

- 5 Select New.
- 6 If you want the VM to power on right after its creation, select the **Power on** check box.
- 7 Select an OS family and Operating System.
- 8 (Optional) Select a **Boot image**.
- 9 Select a boot firmware for the VM.
- 10 (Optional) If you want to enter the boot firmware setup when the VM starts, turn on the **Enter Boot Setup** toggle.
- 11 If you want the VM to have a Trusted Platform Module (TPM) device, turn on the **Trusted Platform Module** toggle.

**12** Depending on your VMware Cloud Director version, create a general purpose or vGPU enabled VM.

If the target VDC does not have an added vGPU policy, you can create only a VM for general use and the option to select a VM purpose does not appear.

Option	Action
reate a General Purpose VM	You create a VM for general use.  a If the organization VDC has an added vGPU policy, select <b>General Purpose</b> .  b (Optional) Select a VM placement policy and a VM sizing policy.
	Note The VM placement and VM sizing policy drop-down menus appear only if the service provider has published such policies to the organization VDC. If the organization VDC has only one sizing policy, the policy appears as preselected and you cannot change it.
	c (Optional) Enter the number of virtual CPUs, cores per socket, and memory settings manually.
	If you select a VM sizing policy that defines the VM size, this option is not visible.
	d Specify the storage settings for the virtual machine, such as storage policy and size.
	If you select a VMware Cloud Director IOPS storage policy, you can also set an IOPS reservation for the VM.
	If you specify a remote datastore as a storage policy, all objects that make up the VM must reside on the same remote datastore.
	e Specify the network settings for the virtual machine, such as network, IP mode, IP address, and primary NIC.
Create a vGPU Enabled VM	You create a VM that uses vGPU resources.
	a If the organization VDC has an added vGPU policy, select <b>vGPU Enabled</b> .
	b Select a vGPU policy.
	<ul><li>c If the sizing policy is not defined in vGPU policy, select a sizing policy.</li><li>d (Optional)Specify the storage settings for the virtual machine, such as storage policy and size.</li></ul>
	If you select a VMware Cloud Director IOPS storage policy, you can also set an IOPS reservation for the VM.
	If you specify a remote datastore as a storage policy, all objects that make up the VM must reside on the same remote datastore.
	If you do not want to specify the storage settings, delete the <b>VM default policy</b> .
	<b>Note</b> If the vGPU policy has sizing settings, you cannot select a different sizing policy and you can edit only the settings that are not defined in the vGPU policy.
	e (Optional) Specify the network settings for the virtual machine, such as network, IP mode, IP address, and primary NIC.

13 Click **OK** to save the settings of the virtual machine and to start the creation process.

You can see the card of the virtual machine in the catalog. Until the virtual machine is created, the VM state appears as Busy.

# Create a Virtual Machine from a Template in VMware Cloud Director Tenant Portal

You can create a standalone virtual machine from a template that you select from the templates catalog.

Starting with VMware Cloud Director 10.4.2, when instantiating a VM from a vApp template containing a Trusted Platform Module (TPM) device, there are some considerations you must take into account.

- If the template was created by using VMware Cloud Director, the instantiation copies or replaces the TPM device based on the selected TPM Provisioning option when the template was captured.
- If the template was created by uploading an OVF or OVA, the instantiation replaces the TPM device.
- If the template was created by importing a VM from vCenter Server, the instantiation copies the TPM device.
- If the target vCenter Server meets the TPM requirements, you can perform instantiations across vCenter Server instances for templates for which VMware Cloud Director replaces the TPM devices during instantiation.

Important The guest OS passwords are part of VM and vApp templates and are visible to anyone authorized to access the templates. When you instantiate a VM or vApp from a template, the guest OS password remains the same. To improve the security posture of your VMs and vApps, after instantiation, change the guest OS password by editing the guest properties of the VM. See Change the Guest OS Customization of a Virtual Machine.

#### Prerequisites

If you want to create a VM with a Trusted Platform Module (TPM) device, verify the following:

- A VDC that supports TPM backs the VM.
- The VM firmware is EFI.
- The VM hardware version is version 14 or later.
- The guest OS is compatible with TPM.
- For operations acrossvCenter Server instances, verify that the key provider used to encrypt each VM is registered on the target vCenter Server instance under the same name.

■ For operations across vCenter Server instances, verify that the VM and the target vCenter Server instance are on the same shared storage or that fast cross vCenter Server vApp instantiation is enabled. See the fast cross vCenter Server vApp instantiation information in the VMware Cloud Director 10.4 Release Notes.

#### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore and from the left panel, select **Virtual Machines**.
- 2 Click to view the list in a card view and, optionally, arrange the list of virtual machines from the **Sort by** drop-down menu.
- 3 Click New VM.
- 4 Enter the name, the computer name, and optionally, a description for the virtual machine.

**Important** The computer name can contain only alphanumeric characters and hyphens. A computer name cannot consist of digits only, cannot contain spaces, and a hyphen cannot be the last character.

- 5 Select From Template.
- 6 If you want the VM to power on right after its creation, select the **Power on** check box.
- 7 Select a VM template from the list of available templates.

If you select a template tagged with a non-modifiable vGPU policy, in step 9, VMware Cloud Director displays only the **vGPU Enabled** settings with a preselected vGPU policy that you cannot change.

You can filter the templates, for example, you can filter to see only the templates tagged with a vGPU policy.

- 8 (Optional) Select a storage policy.
  - If you specify a remote datastore as a storage policy, all objects that make up the VM must reside on the same remote datastore.
- 9 Depending on your VMware Cloud Director version, create a general purpose or vGPU enabled VM.

If the target VDC does not have an added vGPU policy, you can create only a VM for general use and the option to select a VM purpose does not appear.

If the template you select has a tagged non-modifiable policy, you cannot select the compute type.

Option	Action	
Create a General Purpose VM	You create a VM for general use.  a Select <b>General Purpose</b> .	
	This option appears if the organization VDC has an added vGPU policy and the template has a modifiable vGPU policy.  b (Optional) Select a VM placement policy and a VM sizing policy.	
	<b>Note</b> The VM placement and VM sizing policy drop-down menus appear only if the service provider has published such policies to the organization VDC. If the organization VDC has only one sizing policy, the policy appears as preselected and you cannot change it.	
	c (Optional) Review the number of virtual CPUs, cores per socket, and memory settings manually.	
	<b>Note</b> If you select a VM sizing policy that defines the VM size, this option is not visible.	
	d (Optional) Select a primary NIC.	
	e If the VM template has modifiable custom properties, you can edit the properties.	
	f If there is an end-user license agreement, read and accept it.	
Create a vGPU Enabled VM	You create a VM that uses vGPU resources.	
	a Select <b>vGPU Enabled</b> .	
	This option appears if the organization VDC has an added vGPU policy and the template has a modifiable vGPU or placement policy tagged.	
	b Select a vGPU policy.	
	c If the sizing policy is not defined in vGPU policy, select a sizing policy.	
	d (Optional) Select a primary NIC.	
	e If the VM template has modifiable custom properties, you can edit the properties.	
	f If there is an end-user license agreement, read and accept it.	

10 Click **OK** to save the settings of the virtual machine and to start the creation process.

You can see the card of the virtual machine in the catalog. Until the virtual machine is created, its state is displayed as Busy.

# Fast Provisioning of Virtual Machines in VMware Cloud Director Tenant Portal

Fast provisioning saves time by using linked clones for virtual machine (VM) provisioning operations.

A linked clone is a duplicate of a VM that uses the same virtual disk as the original, with a chain of delta disks to track the differences between the original and the clone. If you deactivate fast provisioning, all provisioning operations result in full clones.

A linked clone cannot exist on a different vCenter Server data center or datastore than the original VM.

When you fast provision a VM, VMware Cloud Director creates a shadow virtual machine to support linked clone creation across vCenter Server data centers and datastores for the virtual machines that are associated with a specific vApp template.

A shadow VM is an exact copy of the original VM. VMware Cloud Director creates the shadow VM on the data center and datastore where the linked clone is created.

Important In-place consolidation of a fast-provisioned VM is not supported on storage containers that employ native snapshots. Datastores with enabled VMware vSphere Virtual Volumes and VMware vSphere Storage APIs Array Integration (VAAI) use native snapshots, so fast-provisioned VMs deployed to one of these storage containers cannot be consolidated. If you need to consolidate a fast-provisioned VM deployed to a VMware vSphere Virtual Volumes or VAAI-enabled datastore, you must relocate it to a different storage container.

You cannot add or remove Trusted Platform Module (TPM) devices from linked clones. VMware Cloud Director does not support vApp templates captured with the **Replace** option for **TPM Provisioning**. For more information on VMs with TPM devices, see Chapter 2 Working with Virtual Machines in the VMware Cloud Director Tenant Portal.

#### View the Shadow Virtual Machines Associated With a vApp Template

Shadow virtual machines (VMs) support linked clones of VMs that are associated with vApp templates across vCenter Server data centers and datastores.

Shadow VMs are hidden full clones of templates which help with fast provisioning of VMs.

VMware Cloud Director creates shadow VMs in two ways:

- When a shadow VM is missing on the datastore selected by the placement engine.
- As a result of a periodic background job.

If activated, the periodic background job <code>storageProfileValidationJob</code> runs every 24 hours and uses eager VM creation on each datastore for a given hub and storage policy pair. To activate the job for eager provisioning of shadow VMs, you must set the following property to <code>true</code>.

valc.catalog.fastProvisioning=true

**Note** The periodic background job creates shadow VMs on all datastores for all templates. The job increases the storage consumption even when you are not using the datastores or shadow VMs.

#### Procedure

- 1 In the top navigation bar, click **Content Hub** and in the left panel, select **Content > vApp**Templates.
- 2 Click the name of the vApp template that you want to explore.

3 Select the Shadow VMs tab.

# Opening a Virtual Machine Console in the VMware Cloud Director Tenant Portal

Accessing your virtual machine console allows you to view information about the virtual machine, work with the guest operating system, and perform operations that affect the guest operating system.

#### **Prerequisites**

Verify that the virtual machine is powered on.

### Install VMware Remote Console on a Client

VMware Remote Console provides an embedded user-guest interaction in all virtual machines that are provisioned and managed by VMware Cloud Director. This section details the tasks required to install VMware Remote Console on Windows, Apple OS X, and Linux.

#### Prerequisites

Verify that you are logged in as a vApp User or a role with an equivalent set of rights.

#### Procedure

- Download the installer.
  - Navigate to the VMware Remote Console download page, and select the link for your platform.
    - www.vmware.com/go/download-vmrc
  - On the Virtual Data Center dashboard screen in the VMware Cloud Director Tenant Portal, click the card of the virtual data center that you want to explore. Select a virtual machine, and from the Actions menu select Download VMRC.
- 2 Run your platform installation.
  - If you are using Windows, double-click the .msi installer and follow the prompts.
  - If you are using Linux, log in with root privileges, run the .bundle installer, and follow the prompts.
  - If you are using Mac OS, double-click the .dmg to open it, then double-click the VMware Remote Console icon inside to copy to the Applications folder.

#### Results

After installation, VMware Remote Console opens when you click Uniform Resource Identifiers (URIs) that begin with the vmrc:// scheme. VMware Workstation, Player, and Fusion also handle the vmrc:// URI scheme.

### Open a Virtual Machine Remote Console

You can open a virtual machine console using VMware Remote Console through the VMware Cloud Director Tenant Portal.

#### **Prerequisites**

- Verify that VMware Remote Console is installed on your local system.
- Make sure that the selected virtual machine is in a powered-on state.
- This operation requires the rights included in the predefined vApp User role or an equivalent set of rights.

#### Procedure

- On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore and from the left panel, select **Virtual Machines**.
- 2 Click to view the list in a card view and, optionally, arrange the list of virtual machines from the **Sort by** drop-down menu.
- 3 From the Actions menu of the virtual machine, select Launch VM Remote Console.

**Note** If you do not have the VMware Remote Console installed, a pop-up window prompts you to either install VMware Remote Console or use the Web console.

#### Results

The virtual machine console opens as an external virtual remote console.

**Note** When you connect to a VMware Cloud Director virtual machine by using VMware Remote Console, you are limited to console interaction only (sending Ctrl+Alt+Del). You cannot perform device operations, power operations, or settings management.

## Open a Web Console from the VMware Cloud Director Tenant Portal

You can connect to the console of a virtual machine even if you do not have VMware Remote Console installed on your local system.

#### Prerequisites

- Verify that the virtual machine is powered on.
- This operation requires the rights included in the predefined **vApp User** role or an equivalent set of rights.

#### Procedure

1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore and from the left panel, select **Virtual Machines**.

- 2 Click to view the list in a card view and, optionally, arrange the list of virtual machines from the **Sort by** drop-down menu.
- 3 From the Actions menu of the virtual machine, select Launch Web Console.

#### Results

The virtual machine console opens in a new browser tab by using the VMware HTML Console SDK.

#### What to do next

Click anywhere inside the console window to start using your mouse, keyboard, and other input devices in the console.

**Note** For information about supported international keyboards, see the VMware HTML Console SDK.

# Performing Power Operations on Virtual Machines in the VMware Cloud Director Tenant Portal

You can perform power operations on virtual machines, such as power on or off a virtual machine, suspending or resetting a virtual machine or shutting down the guest Operating System of a virtual machine.

## Power On a Virtual Machine in the VMware Cloud Director Tenant Portal

Powering on a virtual machine is the equivalent of powering on a physical machine.

You cannot power on a virtual machine that has guest customization enabled unless the virtual machine has a current version of VMware Tools installed.

#### **Prerequisites**

Verify that the virtual machine is powered off.

#### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore and from the left panel, select **Virtual Machines**.
- 2 Click to view the list in a card view and, optionally, arrange the list of virtual machines from the **Sort by** drop-down menu.
- 3 From the Actions menu of the virtual machine you want to start, select Power On.

#### Results

A powered-on virtual machine displays a Powered on status in green.

## Power Off a Virtual Machine in the VMware Cloud Director Tenant Portal

Powering off a virtual machine is the equivalent of powering off a physical machine.

#### Prerequisites

Verify that the virtual machine is powered on.

#### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore and from the left panel, select **Virtual Machines**.
- 2 Click to view the list in a card view and, optionally, arrange the list of virtual machines from the **Sort by** drop-down menu.
- 3 From the Actions menu of the virtual machine you want to power off, select Power Off.

#### Results

A powered-off virtual machine displays a Powered off status in red.

### Shut Down a Guest OS in the VMware Cloud Director Tenant Portal

Shutting down the guest operating system of a virtual machine is the equivalent of powering off a physical machine.

#### Prerequisites

Verify that the virtual machine and guest operating system are powered on.

#### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore and from the left panel, select **Virtual Machines**.
- 2 Click to view the list in a card view and, optionally, arrange the list of virtual machines from the **Sort by** drop-down menu.
- 3 From the Actions menu of the virtual machine, select Shut Down Guest OS.

#### Results

The guest OS is shut down.

### Reset a Virtual Machine in the VMware Cloud Director Tenant Portal

Resetting a virtual machine clears state (memory, cache, and so on), but the virtual machine continues to run. Resetting a virtual machine is the equivalent of pushing the reset button of a physical machine. It initiates a hard reset of the operating system without changing the power state of the virtual machine.

#### Prerequisites

Verify that your virtual machine is powered on.

#### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore and from the left panel, select **Virtual Machines**.
- 2 Click to view the list in a card view and, optionally, arrange the list of virtual machines from the **Sort by** drop-down menu.
- 3 From the Actions menu of the virtual machine you want to reset, select Reset.

#### Results

The state clears for the virtual machine.

## Suspend a Virtual Machine in the VMware Cloud Director Tenant Portal

Suspending a virtual machine preserves its current state by writing the memory to disk.

The suspend and resume feature is useful when you want to save the current state of your virtual machine and continue work later from the same state.

#### Prerequisites

Verify that the virtual machine is powered on.

#### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore and from the left panel, select **Virtual Machines**.
- 2 Click to view the list in a card view and, optionally, arrange the list of virtual machines from the **Sort by** drop-down menu.
- 3 From the Actions menu of the virtual machine you want to suspend, select Suspend.

#### Results

The virtual machine is suspended, but its state is preserved.

## Discard the Suspended State of a Virtual Machine in the VMware Cloud Director Tenant Portal

If a virtual machine is in a suspended state and you no longer need to resume the use of the machine, you can discard the suspended state. Discarding the suspended state removes the saved memory and returns the machine to a powered-off state.

#### Prerequisites

Verify that the virtual machine is suspended.

#### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore and from the left panel, select **Virtual Machines**.
- 2 Click to view the list in a card view and, optionally, arrange the list of virtual machines from the **Sort by** drop-down menu.
- 3 From the Actions menu of the virtual machine, select Discard suspended state.

#### Results

The state is discarded, and the virtual machine is powered off.

## Power On Multiple VMs in the VMware Cloud Director Tenant Portal

You can power on multiple VMs simultaneously.

You cannot power on a virtual machine that has guest customization enabled unless the virtual machine has a current version of VMware Tools installed.

#### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore and from the left panel, select **Virtual Machines**.
- 2 Toggle on the Multiselect option.
- 3 Select the VMs that you want to power on.
- 4 From the Actions menu, select Power > Power On.
- 5 Click **OK** to confirm.

## Power Off Multiple Virtual Machines in the VMware Cloud Director Tenant Portal

You can power off multiple VMs simultaneously.

#### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore and from the left panel, select **Virtual Machines**.
- 2 Toggle on the Multiselect option.
- 3 Select the VMs that you want to power off.
- 4 From the Actions menu, select Power > Power Off.
- 5 Click **OK** to confirm.

## Shut Down the Guest OS of Multiple VMs in the VMware Cloud Director Tenant Portal

You can shut down the guest OS of multiple VMs simultaneously.

#### **Prerequisites**

- Verify that the VMs are powered on.
- Verify that VMware Tools is installed on all the VMs.

#### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore and from the left panel, select **Virtual Machines**.
- 2 Toggle on the Multiselect option.
- 3 Select all the VMs of which you want to shut down the guest OS.
- 4 From the Actions drop-down menu, select Power > Shut Down Guest OS.
- **5** Confirm the action.

#### Results

The guest OS of all VMs are shut down gracefully.

## Reset Multiple Virtual Machines in the VMware Cloud Director Tenant Portal

Resetting multiple VMs simultaneously clears their state (memory, cache, and so on) while the VMs continue to run.

Resetting a virtual machine is the equivalent of pushing the reset button of a physical machine. It initiates a hard reset of the operating system without changing the power state of the virtual machine.

#### **Prerequisites**

Verify that the VMs are powered on.

#### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore and from the left panel, select **Virtual Machines**.
- 2 Toggle on the Multiselect option.
- 3 Select the VMs that you want to reset.
- 4 From the Actions menu, select Power > Reset.
- 5 Click **OK** to confirm.

# Install VMware Tools in a Virtual Machine in the VMware Cloud Director Tenant Portal

VMware Cloud Director depends on VMware Tools to customize the guest OS.

VMware Tools improves management and performance of the virtual machine by replacing generic operating system drivers with VMware drivers tuned for virtual hardware. You install VMware Tools into the guest operating system. Although the guest operating system can run without VMware Tools, you lose important features and convenience.

#### **Prerequisites**

- Verify that the virtual machine is powered on.
- If your newly created virtual machine has no guest OS, you must install it before you can install VMware Tools.
- Guest customization must be deactivated prior to installing VMware Tools.
- If the version of VMware Tools is earlier than 7299 in a virtual machine in your vApp, you must upgrade it.

#### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore and from the left panel, select **Virtual Machines**.
- 2 Click to view the list in a card view and, optionally, arrange the list of virtual machines from the **Sort by** drop-down menu.
- 3 From the **Actions** menu of the virtual machine in which you want to install VMware Tools, select **Install VMware Tools**.
  - VMware Tools is installed on the target guest operating system. If there is an error during installation, an error message displays. You can also view the progress of the installation operation in the **Tasks** window.
- 4 To open the Web console of the virtual machine, from the **Actions** menu, select **Launch Web Console**.
- 5 Follow the instructions on the VMware Knowledge Base Article 1014294 to configure the VMware Tools for your particular operating system.

#### Results

VMware Tools is installed and configured on the guest operating system.

# Upgrade the Virtual Hardware Version for a Virtual Machine in VMware Cloud Director Tenant Portal

You can upgrade the virtual hardware version for a virtual machine. Later virtual hardware versions support more features.

You cannot downgrade the hardware version of the virtual machines in a vApp.

VMware Cloud Director supports hardware versions depending on the backing vSphere resources. The supported hardware version depends on the latest supported virtual hardware version in the backing Provider VDC. An **Organization Administrator** or a **System Administrator** can set the hardware version to an earlier than the latest supported version by the underlying hardware. The VMware Cloud Director tenant portal dynamically sets the list of selectable virtual hardware versions based on the backing hardware of the Organization or Provider VDC.

For information about the hardware features available with virtual machine compatibility settings, see *vSphere Virtual Machine Administration*.

For information about the VMware products and their virtual hardware version, see https://kb.vmware.com/s/article/1003746.

#### Prerequisites

- Stop the virtual machine or the vApp that contains the virtual machine.
- Verify that the latest version of VMware Tools is installed on the virtual machine.

#### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore and from the left panel, select **Virtual Machines**.
- 2 Click to view the list in a card view and, optionally, arrange the list of virtual machines from the **Sort by** drop-down menu.
- 3 From the **Actions** menu of the virtual machine you want to upgrade, select **Upgrade Virtual Hardware Version**.
- 4 Click OK.

#### Results

The virtual machine is upgraded to the latest version.

# Edit Virtual Machine Properties in the VMware Cloud Director Tenant Portal

You can edit the properties of a virtual machine, including the virtual machine name and description, hardware and network settings, guest OS settings, and so on.

## Change the General Properties of a Virtual Machine

You can review and change the name, description, and other general properties of a virtual machine (VM).

#### **Prerequisites**

- If you want to change properties such as Operating System, Operating System Family, or Boot Firmware, power off the VM.
- If you want to change the EFI Secure Boot setting, power off or suspend the VM.

#### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore and from the left panel, select **Virtual Machines**.
- 2 Click to view the list in a card view and, optionally, arrange the list of virtual machines from the **Sort by** drop-down menu.
- 3 In the card of the virtual machine you want to edit, click **Details**.
- 4 The list of properties that you can view or edit under General expands by default.

Option	Action
Virtual Machine Name	Edit the name of the VM.  You can edit this property while the VM is powered on.
Computer Name	Edit the computer and host name set in the guest operating system that identifies the VM on a network. This field is restricted to 15 characters because of a Windows OS limitation on computer names.  You can edit this property while the VM is powered on.
Description	Edit the optional description of the VM.  You can edit this property while the VM is powered on.
Operating System Family	Select an operating system family from the drop-down menu.  You can edit this property while the VM is powered off. In addition, you cannot edit this property if an operating system is already present on the VM.
Operating System	Select an operating system from the drop-down menu.  You can edit this property while the VM is powered off. In addition, you cannot edit this property if an operating system is already present on the VM.
Boot Firmware	Select a boot firmware from the drop-down menu.  You can edit this property while the VM is powered off.

Option	Action
EFI Secure Boot	If you select EFI boot firmware, the <b>EFI Secure Boot</b> toggle appears. To ensure that the VM boots only with components with valid signatures, select this option.
	You can edit this property while the VM is powered off or in suspended state.
	Unified Extensible Firmware Interface (UEFI) secure boot is a security standard that helps ensure that your PC boots using only software that the PC manufacturer trusts.
Boot Delay	Specify the time in milliseconds to delay the boot operation.
	The time between when you power on the VM and when it exits the BIOS and launches the guest operating system software can be short. You can change the boot delay to provide more time.
Enter Boot Setup	Select whether to force entry into the BIOS or EFI setup screen the next time the VM boots.
	After the VM boots, the setting resets to deactivated.
Failed Boot Recovery	If a boot failure occurs, select whether the VM must reboot.
Failed Boot Recovery Delay	Specify a time in seconds for a VM reboot after a boot failure.
Storage Policy	Select a storage policy for the VM to use from the drop-down menu.
	You can edit this property while the VM is powered on.
	If you specify a remote datastore as a storage policy, all objects that make up the VM must reside on the same remote datastore.
Virtual Data Center	View the name of the virtual data center to which this VM belongs.
VMware Tools	View whether VMware Tools is installed on the VM.
Virtual Hardware Version	View the virtual hardware version of the VM.

5 Click Save once you complete making your changes.

## Add a Security Tag to a Virtual Machine

Security tags that you create and assign to virtual machines help you to define NSX edge gateway firewall rules and distributed firewall rules for data center groups with an NSX network provider type.

- Verify that your system administrator has published the Security tag edit right to your organization and that your role includes this right.
- Verify that your role includes the **vApp: Edit Properties** right.

Starting with VMware Cloud Director 10.3, you can create security groups with a dynamic membership that is based on VM characteristics, such as VM names and VM tags. To include a VM in a dynamic security group, you create security tags to assign to the VM. You use dynamic groups to create distributed firewall rules and edge gateway firewall rules that are applied on a per-VM basis in a data center group networking context.

#### Procedure

- 1 In the top navigation bar, click Applications and then click the Virtual Machines tab.
- 2 In the card of the virtual machine you want to edit, click **Details**.
- 3 Click Security Tags and click Add.
- 4 To add an existing security tag to the VM, click the drop-down menu and select a tag.
- 5 To create a new security tag to assign to the VM, enter a value for the tag and click Add tag.
- 6 To save the changes, click **Submit**.

#### What to do next

- 1 Create a Dynamic Security Group in a Data Center Group with NSX Network Provider Type in the VMware Cloud Director Tenant Portal.
- 2 Use the dynamic groups that you created to add distributed firewall rules to the data center group or to add firewall rules to an NSX edge gateway that is scoped to the data center group. See:
  - Add a Distributed Firewall Rule to a Data Center Group with an NSX Network Provider Type in the VMware Cloud Director Tenant Portal.
  - Add an NSX Edge Gateway Firewall Rule in the VMware Cloud Director Tenant Portal.

### Change the Hardware Properties of a Virtual Machine

You can review and change the hardware properties of a virtual machine (VM).

#### **Prerequisites**

- To edit the hard disk settings, verify that the VM is powered off.
- If you want to edit the Trusted Platform Module (TPM) settings, verify the following:
  - VM is powered off.
  - The VM does not have any snapshots.
  - A VDC that supports TPM backs the VM.
  - The VM firmware is EFI.
  - The VM hardware version is version 14 or later.
  - The guest OS is compatible with TPM.

For more information on VMs with TPM devices, see Chapter 2 Working with Virtual Machines in the VMware Cloud Director Tenant Portal.

#### Procedure

1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore and from the left panel, select **Virtual Machines**.

- 2 Click to view the list in a card view and, optionally, arrange the list of virtual machines from the **Sort by** drop-down menu.
- 3 In the card of the virtual machine you want to edit, click **Details**.
- 4 To view the available removable media, such as attached CD/DVD and floppy drives, under **Hardware**, select the **Removable Media** tab.
- 5 To edit the hard disk settings and add hard disks, select **Hard Disks**, and click **Edit**.

Option	Description
Add	Adds a new hard disk.
Size	Enter the hard disk size in MB. You can increase the size of the hard disk later.
	<b>Note</b> To increase the size of an existing hard disk, verify the virtual machine is not a linked clone (it has a chain length of 1) and that it either has no snapshots, or its snapshot files are consolidated.
Policy	The storage policy for the virtual machine is used by default.  By default, all the hard disks attached to a virtual machine use the storage policy specified for the virtual machine. You can override this default for any of these disks when you create a virtual machine or modify its properties.  The Size column for each hard disk includes a drop-down menu that lists all the storage policies available for this virtual machine.  Note If the VM resides on a remote datastore, all objects that make up the
IOPS Reservation	VM must reside on the same remote datastore.  Select a specific IOPS for the disk.
Bus Type	Use this option to limit the per-disk I/O operations per second.  Select the bus type.
bus type	The options are Paravirtual (SCSI), LSI Logic Parallel (SCSI), LSI Logic SAS (SCSI), IDE, and SATA. For more information on storage controller types and compatibility, see <i>vSphere Virtual Machine Administration Guide</i> .
Bus Number	Enter the bus number.
Unit Number	Enter the logical unit number for the hard disk drive.

6 To edit the compute settings, select **Compute**, and edit the relevant section.

Option	Description
Compute Type	Edit the VM purpose.
Placement Policy	Edit the placement policy of a VM.  For more information on placement policies, see Understanding VM Sizing, VM Placement, and vGPU Policies.
Sizing Policy	Edit the sizing policy of a VM.  For more information on sizing policies, see Understanding VM Sizing, VM Placement, and vGPU Policies.

Option	Description
vGPU Policy	Edit the vGPU policy of a VM.  Starting with VMware Cloud Director 10.3.2, if the service provider publishes one or more vGPU policies to the organization VDC, you can create vGPU enabled VMs.
Number of virtual CPUs	Edit the number of CPUs.  The maximum number of virtual CPUs that you can assign to a virtual machine depends on the number of logical CPUs on the host and the type of guest operating system that is installed on the virtual machine.
Cores per socket	Edit the cores per socket.  You can configure how the virtual CPUs are assigned in terms of cores and cores per socket. Determine how many CPU cores you want in the virtual machine, then select the number of cores you want in each socket, depending on whether you want a single core CPU, dual-core CPU, tri-core CPU, and so on.
Number of sockets	View the number of sockets.  The number of sockets is determined by the number of virtual CPUs available. The number changes when you update the number of virtual CPUs.
Virtual CPU hot add	If you enable virtual CPU hot-add, you can add virtual CPUs to the virtual machine while it is powered on. You can add only multiples of the number of cores per socket. This feature is only supported on certain guest operating systems and virtual machine hardware versions.
Expose hardware-assisted CPU virtualization to guest OS	You can expose full CPU virtualization to the guest operating system so that applications that require hardware virtualization can run on virtual machines without binary translation or paravirtualization.
Memory	Edit the memory resource settings for a virtual machine. The virtual machine memory size must be a multiple of 4 MB.  This setting determines how much of the ESXi host memory is allocated to the virtual machine. The virtual hardware memory size determines how much memory is available to applications that run in the virtual machine. A virtual machine cannot benefit from more memory resources than its configured virtual hardware memory size.
Memory hot add	If you enable memory hot-add, you can add memory resources to a virtual machine while the machine is powered on. This feature is only supported on certain guest operating systems and virtual machine hardware versions greater than 7.

#### 7 Under NICs, click Add to add a new NIC.

You can add up to 10 NICs. For information about the number of supported number of NICs depending on the virtual machine hardware version, see: http://kb.vmware.com/s/article/2051652. VMware Cloud Director supports modifying virtual machine NICs while the virtual machine is running. For information about supported network adapter types, see http://kb.vmware.com/kb/1001805.

Option	Description
Primary NIC	A flag displays when the primary NIC is selected.
	Select a primary NIC. The primary NIC setting determines the default and only gateway for the virtual machine. The virtual machine can use any NIC to connect to virtual and physical machines that are directly connected to the same network as the NIC, but it can only use the primary NIC to connect to machines on networks that require a gateway connection.
NIC	Number of the NIC.
Connected	Select the check box to connect a NIC.
Network	Select a network from the drop-down menu.
IP Mode	Select an IP mode.
	Caution Do not set the IP mode to <b>None</b> if you selected a network to which to connect the NIC.
	Static - IP Pool
	Pulls a static IP address from the network IP pool.  Static - Manual
	Allows you to specify a specific IP address manually. If you select this option, you must enter an IP address in the IP Address column.  • DHCP
	Pulls an IP address from a DHCP server.
MAC Address	From the drop-down menu, select whether to keep or to reset the MAC address.

- 8 To edit the Trusted Platform Module (TPM) of a VM, select Security Devices, and click Edit.
  - a To add or remove the TPM for the VM, turn the toggle on or off.
  - b Click Save.

## Change the Advanced Properties of a Virtual Machine

In the **Advanced** settings, you can configure the resource allocation settings (shares, reservation, and limit) to determine the amount of CPU, memory, and storage resources provided for a virtual machine.

Use the resource allocation settings (shares, reservation, and limit) to determine the amount of CPU, memory, and storage resources provided for a virtual machine.

#### **Resource Allocation Shares**

Shares specify the relative importance of a virtual machine within a virtual data center. If a virtual machine has twice as many shares of a resource as another virtual machine, it is entitled to consume twice as much of that resource when these two virtual machines are competing for resources. Shares are typically specified as High, Normal, or Low and these values specify share values with a 4:2:1 ratio, respectively. You can also select Custom to assign a specific number of shares (which expresses a proportional weight) to each virtual machine. When you assign shares to a virtual machine, you always specify the priority for that virtual machine relative to other powered-on virtual machines.

#### Resource Allocation Reservation

Specifies the guaranteed minimum allocation for a virtual machine. VMware Cloud Director allows you to power on a virtual machine only if there are enough unreserved resources to satisfy the reservation of the virtual machine. The virtual data center guarantees that amount even when its resources are heavily loaded. The reservation is expressed in concrete units (megahertz or megabytes).

For example, assume that you have 2 GHz available and specify a resource allocation reservation of 1 GHz for virtual machine 1 and 1 GHz for virtual machine 2. Now each virtual machine is guaranteed to get 1 GHz if it needs it. However, if virtual machine 1 is using only 500 MHz, virtual machine 2 can use 1.5 GHz.

Reservation defaults to 0. You can specify a reservation if you need to guarantee that the minimum required amounts of CPU or memory are always available to the virtual machine.

#### **Resource Allocation Limit**

Specifies an upper bound for CPU and memory resources that can be allocated to a virtual machine. A virtual data center can allocate more than the reservation to a virtual machine, but never allocates more than the limit, even if there are unused resources on the system. The limit is expressed in concrete units (megahertz or megabytes).

CPU and memory resource limits default to unlimited. When the memory limit is unlimited, the amount of memory configured for the virtual machine when it was created becomes its effective limit in most cases.

In most cases, it is not necessary to specify a limit. You might waste idle resources if you specify a limit. The system does not allow a virtual machine to use more resources than the limit, even when the system is underutilized, and idle resources are available. Specify a limit only if you have good reasons for doing so.

#### **Prerequisites**

- A reservation pool virtual data center.
- Ensure that a certain amount of memory for a virtual machine is provided by the virtual data center.
- Guarantee that a particular virtual machine is always allocated a higher percentage of the virtual data center resources than other virtual machines.

Set an upper bound on the resources that can be allocated to a virtual machine.

#### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore and from the left panel, select **Virtual Machines**.
- 2 Click to view the list in a card view and, optionally, arrange the list of virtual machines from the **Sort by** drop-down menu.
- 3 In the card of the virtual machine you want to edit, click **Details**.
- 4 Click Advanced and Edit.
- 5 Set the resource allocations shares for the CPU settings by selecting an option from the **Priority** drop-down menu.

Option	Description
Low	Allocates 500 shares per virtual CPU.
Normal	Allocates 1000 shares per virtual CPU.
High	Allocates 2000 shares per virtual CPU.
Custom	Allows you to assign a specific number of shares by entering the number of shares (which expresses a proportional weight) to each virtual machine.
	When you assign shares to a virtual machine, you always specify the priority for that virtual machine relative to other powered-on virtual machines.

6 Specify the reservation for the CPU settings by entering the reservation in MHz, and optionally, the limit for the CPU settings in MHz.

Option	Description
Unlimited	The default CPU resource option.
Maximum	Specify an upper bound for CPU resources that can be allocated to a virtual machine in MHz.

7 Set the resource allocations shares for the memory settings by selecting an option from the **Priority** drop-down menu.

Option	Description
Low	Allocates 5 shares per megabyte of configured virtual machine memory.
Normal	Allocates 10 shares per megabyte of configured virtual machine memory.
High	Allocates 20 shares per megabyte of configured virtual machine memory.
Custom	Allows you to assign a specific number of shares by entering the number of shares.

8 Specify the reservation for the memory settings in MB and, optionally, the limit for the memory settings in MB.

Option	Description
Unlimited	The default memory resource option.
Maximum	Specify an upper bound for memory reservation that can be allocated to a virtual machine.

9 Click Save.

## Change the Guest OS Customization of a Virtual Machine

Guest OS customization on VMware Cloud Director is optional for all platforms. It is required for virtual machines that must join a Windows domain.

Some of the information requested on this menu applies only to Windows platforms. The Guest OS Customization panel includes the information necessary for the virtual machine to join a Windows domain. An **organization administrator** can specify default values for a domain that Windows guests in that organization can join. Not all Windows virtual machines must join a domain, but in most enterprise installations, a virtual machine that is not a domain member cannot access many of the available network resources.

#### **Prerequisites**

- Verify that you are a vApp Author or a role with an equivalent set of rights.
- Guest customization requires the virtual machine to be running VMware Tools.
- Customization of Linux guest operating systems requires that Perl is installed in the guest.

#### Procedure

- On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore and from the left panel, select **Virtual Machines**.
- 2 Click to view the list in a card view and, optionally, arrange the list of virtual machines from the **Sort by** drop-down menu.
- 3 In the card of the virtual machine you want to edit, click **Details**.

4 Click **Guest OS Customization** to expand the list of guest operating system settings, and click **Edit**.

Option	Description
Enable Guest Customization	Select this option to enable guest customization.
Change SID	Select this option to change the Windows Security ID (SID).  This option is specific for virtual machines running a Windows guest operating system. The SID is used in some Windows operating systems to uniquely identify systems and users. If you do not select this option, the new virtual machine has the same SID as the virtual machine or template on which it is based. Duplicate SIDs do not cause problems when the computers are part of a domain and only domain user accounts are used. However, if the machines are part of a Workgroup or local user accounts are used, duplicate SIDs can compromise file access controls. For more information, see the documentation for your Microsoft Windows operating system.
Allow local administrator password	Select this option to allow setting an administrator password on the guest operating system.  a Specify a password for the local administrator.  Leaving the Specify password text box blank generates a password automatically.  b Specify the number of times to allow automatic login.  Entering a value of zero deactivates automatic login as administrator.
Require Administrators to change password on first login	Select this option to require administrators to change the password of the guest operating system on the first login. This is recommended for security purposes.
Auto generate password	Select this option to allow password auto generation. By default, VMware Cloud Director generates a password that contains 8 characters.  Note Starting with version 10.4.2.2, you can change the default length of the automatically generated administrator passwords.  a A system administrator must change the adminPasswordLength parameter by using the cell management tool. See Configure the Auto Generated Password Lenght for Virtual Machines with Enabled Guest OS Customization.  b Reboot the VM. c Force the recustomization of the VM.

Option	Description
Enable this VM to join a domain	You can select this option to join the virtual machine to a Windows domain. You can use the organization's domain or override the organization's domain and enter the domain properties.
	a Enter the domain name.
	b Enter the user name and password.
	c Enter the account organizational unit.
Script	You can use a customization script to modify the guest operating system of the virtual machine. When you add a customization script to a virtual machine, the script is called only on initial customization and force recustomization. If you set the precustomization command line parameter, the script is called before guest customization begins. If you set the postcustomization command line parameter, the script is called after guest customization finishes.
	Click the upload button below the script text box to navigate to a customization script on your local machine.
	■ Type the customization script directly into the <b>Script file</b> text box.
	A customization script that you enter directly into the <b>Script file</b> text box cannot contain more than 1500 characters. For more information, see VMware Knowledge Base article https://kb.vmware.com/kb/1026614.

5 Click **Save** once you complete making your changes.

#### **Understanding Guest Customization**

When you customize your guest operating system, there are some settings and options you should know about.

#### **Enable Guest Customization Check Box**

This check box is found on the **Guest OS customization** tab on the virtual machine **Properties** page. The goal of guest customization is to configure based on the options selected in the **Properties** page. If this check box is selected, guest customization and recustomization is performed when required.

This process is required for all guest customization features, such as the computer name, network settings, setting and expiring the administrator and root passwords, SID change for Windows Operating systems, and so on, to work. This option should be selected for **Power on and Force re-customization** to work.

If the check box is selected, and the virtual machine's configuration parameters in VMware Cloud Director are out of sync with the settings in the guest OS, the **Profile** tab on the virtual machines **Properties** page displays that the settings out of sync with the guest OS and the virtual machine needs guest customization.

#### Guest Customization Behavior for vApps and Virtual Machines

The check boxes are deselected.

#### Enable guest customization

In Windows guest OSs, Change SID

#### Password reset

If you want to perform a customization (or you made changes to network settings that need to be reflected in the guest OS), you can select the **Enable guest customization** check box and set the options on the **Guest OS Customization** tab of the virtual machine **Properties** page. When virtual machines from vApp templates are used to create a vApp and then add a virtual machine, the vApp templates act as building blocks. When you add virtual machines from the catalog to a new vApp, the virtual machines are enabled for guest customization by default. When you save a vApp template from a catalog as a vApp, virtual machines are enabled for guest customization only if the **Enable guest customization** check box is selected.

These are the default values of guest customization settings:

- The **Enable guest customization** check box is the same as the source virtual machine in your catalog.
- For Windows guest virtual machines, **Change SID** is the same as the source virtual machine in your catalog.
- The password reset setting is same as the source virtual machine in your catalog.

You can deselect the **Enable guest customization** check box if required before you start the vApp.

If blank virtual machines, which are pending guest OS installation, are added to a vApp, the **Enable guest customization** check box is deselected by default because these virtual machines are not yet ready for customization.

After you install the guest OS and VMware Tools, you can power off the virtual machines, stop vApp, and select the **Enable guest customization** check box and start the vApp and virtual machines to perform guest customization.

If the virtual machine name and network settings are updated on a virtual machine that has been customized, the next time you power on the virtual machine, it is recustomized, which resynchronizes the guest virtual machine with VMware Cloud Director.

#### Power on and Force Recustomization of a Virtual Machine

You can power on a virtual machine and force the recustomization of a virtual machine.

If the settings in a virtual machine are not synchronized with VMware Cloud Director or an attempt to perform a guest customization has failed, you can force the recustomization of the virtual machine.

Ensure that the application that is running in the virtual machine supports a recustomization. To mitigate the risk of damaging your virtual machine, create a snapshot before you recustomize it.

#### **Prerequisites**

- You must be an organization administrator.
- The virtual machine must be powered off.

#### Procedure

- On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore and from the left panel, select **Virtual Machines**.
- 2 Click to view the list in a card view and, optionally, arrange the list of virtual machines from the **Sort by** drop-down menu.
- 3 From the **Power** menu of the virtual machine you want to power on and customize, select **Power On and Force Recustomization**.

#### Results

The virtual machine is recustomized and powered on.

### Edit the Guest Properties of a Virtual Machine

If a VM includes user-configurable properties, you can review and modify those properties.

#### **Prerequisites**

Verify that the VM is powered off and that its guest properties are user-configurable.

#### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore and from the left panel, select **Virtual Machines**.
- 2 Click to view the list in a card view and, optionally, arrange the list of virtual machines from the **Sort by** drop-down menu.
- 3 In the card of the virtual machine you want to edit, click **Details**.
- 4 Click Guest Properties and click Edit.
- 5 Modify the guest properties for the VM and click **OK**.

## Manage the Metadata of a Virtual Machine in VMware Cloud Director

Starting with VMware Cloud Director 10.5.1, you can create or update the metadata of a virtual machine.

If you create a standalone virtual machine using a vApp template, the source template information, such as the vApp name of the template, and the name of the catalog are set in the virtual machine metadata.

#### Procedure

On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore and from the left panel, select **Virtual Machines**.

- 2 Click to view the list in a card view and, optionally, arrange the list of virtual machines from the **Sort by** drop-down menu.
- 3 In the card of the virtual machine you want to edit, click **Details**.
- 4 To view the virtual machine metadata, select the **Metadata** tab.
- 5 (Optional) To edit the virtual machine, click **Edit**.
  - a Edit the metadata value.
  - b Edit the metadata type.
  - c If you are logged in as a **system administrator**, select the user access level for the metadata.

Option	Description
Read/Write	Users with the <b>vApp Template / Media: View</b> right can view the metadata. Users with the <b>vApp Template / Media: Edit</b> right can modify the metadata.
Read Only	Users with the <b>vApp Template / Media: View</b> right can view the metadata. <b>System administrators</b> can modify the metadata.
Hidden	Only system administrators can view and modify the metadata.

- d Click Save.
- 6 (Optional) To add metadata, click Edit and click Add.
  - a Enter the metadata name.

The name must be unique within the metadata names attached to this object.

- b Enter the metadata value.
- c Select the metadata type, such as **Text**, **Number**, **Date and Time**, or **Yes or No**.
- d If you are logged in as a **system administrator**, select the user access level for the metadata.

Option	Description	
Read/Write	Users with the <b>vApp Template / Media: View</b> right can view the metadata. Users with the <b>vApp Template / Media: Edit</b> right can modify the metadata.	
Read Only	Users with the vApp Template / Media: View right can view the metadata. System administrators can modify the metadata.	
Hidden	Only system administrators can view and modify the metadata.	

e Click Save.

# Insert Media in a VM in the VMware Cloud Director Tenant Portal

You can insert media such as CD/DVD images from catalogs to use in a virtual machine guest operating system. You can use these media files to install an operating system in the virtual machine, various applications, drivers, and so on.

#### Prerequisites

Verify that you have access to a catalog with media files.

#### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore and from the left panel, select **Virtual Machines**.
- 2 Click to view the list in a card view and, optionally, arrange the list of virtual machines from the **Sort by** drop-down menu.
- 3 Select the virtual machine where you want to add the media.
- 4 From the Actions menu, select Insert Media.
  - A notification appears that you must provide input to proceed.
- 5 Click **Provide Input** and confirm that you want to override the CD drive lock and insert the media file.
- 6 On the **Insert CD** window, select the media file to insert in the virtual machine.
- 7 Click Insert.

## Eject Media from a VM in the VMware Cloud Director Tenant Portal

After you have finished using a CD or a DVD in your virtual machine, you can eject the media file.

#### **Prerequisites**

A media file was previously inserted to the virtual machine.

#### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore and from the left panel, select **Virtual Machines**.
- 2 Click to view the list in a card view and, optionally, arrange the list of virtual machines from the **Sort by** drop-down menu.
- 3 Select the virtual machine from which you want to eject the media.

- 4 In the All Actions menu, click Eject Media.
  - a If the mounted media is open within the guest OS, a notification appears that you must provide input to proceed. Click **Provide Input** and confirm that you want to override the CD drive lock and eject the media file.

#### Results

The media file is ejected.

# Copy a Virtual Machine to a Different vApp in the VMware Cloud Director Tenant Portal

You can copy a virtual machine to another vApp. When you copy a virtual machine, the original virtual machine remains in the source vApp.

When you copy a virtual machine, the snapshots are not included in the copy.

For more information on VMs with Trusted Platform Module (TPM) devices, see Chapter 2 Working with Virtual Machines in the VMware Cloud Director Tenant Portal.

#### **Prerequisites**

- Verify that you are logged in as a vApp Author or a role with an equivalent set of rights.
- Power off the VM.
- If you want work with VMs with TPM devices, verify that the following criteria are met.
  - A VDC that supports TPM backs the VM.
  - For operations across vCenter Server instances, verify that the key provider used to encrypt each VM is registered on the target vCenter Server instance under the same name.
  - For operations across vCenter Server instances, verify that the VM and the target vCenter Server instance are on the same shared storage or that fast cross vCenter Server vApp instantiation is enabled.

#### Procedure

- On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore and from the left panel, select **Virtual Machines**.
- 2 Click to view the list in a card view and, optionally, arrange the list of virtual machines from the **Sort by** drop-down menu.
- 3 From the Actions menu of the virtual machine you want to copy, select Copy.
- 4 Select the destination vApp to which you want to copy the virtual machine, and click Next.

- 5 Configure the resources, such as name of the VM and computer name, and, optionally, the storage policy and NICs, and click **Next**.
  - **Important** The computer name can contain only alphanumeric characters and hyphens. It cannot consist of digits only and cannot contain spaces.
  - If you specify a remote datastore as a storage policy, all objects that make up the VM must reside on the same remote datastore.
- 6 If the selected VM has a Trusted Platform Module (TPM) device, select to make an identical copy of the device or replace the TPM with a new one, and click **Next**.
  - The availability of the **Replace** option depends on the backing vCenter Server. Copying a VM to a vApp in vCenter Server 7.x automatically copies the TPM device. If you copy a VM to a vApp in vCenter Server 8.x, you can choose to copy or replace the TPM device.
  - When you copy the TPM device, you create an identical copy of the device with the same secrets on the cloned VM. You might need to use this option if the VM cannot work without the same secrets. When you use the replace option, you create a TPM device with new secrets on the cloned VM. Replacing the TPM device improves the security of the VMs because less devices use the same secrets.
- 7 On the **Ready to Complete** page review your settings and click **Done**.

# Move a Virtual Machine to a Different vApp in the VMware Cloud Director Tenant Portal

You can move a virtual machine to another vApp. When you move a VM, VMware Cloud Director removes the original VM from the source vApp.

When you move a VM to a different vApp, the snapshots that you have taken are lost.

Moving VMs across different vApps relies on VMware vSphere vMotion and Enhanced vMotion Compatibility (EVC). You can move a VM to a different vApp that belongs to the same or another organization VDC within the same organization. The organization VDC can be within the same or a different provider VDC.

While you are moving a virtual machine to a different vApp, you can perform reconfigurations such as changing the network and the storage profile.

Table 2-2. Reconfigurations During Virtual Machine Movements and Virtual Machine States

Reconfiguration	VM state if the target vApp is in the same organization VDC	VM state if the target vApp in another organization VDC within the same provider VDC
change the network	powered off	N/A
remove the network	powered on or off	N/A
change the storage profile	powered on or off	powered off

When you move a VM to a different vApp, VMware Cloud Director automatically copies any attached Trusted Platform Module (TPM) device. For more information on VMs with TPM devices, see Chapter 2 Working with Virtual Machines in the VMware Cloud Director Tenant Portal.

#### Prerequisites

- Verify that you have the **vApp Author** role or an equivalent set of rights.
- Verify that the underlying vSphere resources support vMotion and EVC. For information about the requirements and limitations of vMotion and EVC, see vCenter Server and Host Management.
- If you want to change the VM network or the storage profile, check whether you must power off the VM. See table *Reconfigurations During VM Movements and VM States*.
- If you want work with VMs with TPM devices, verify that the following criteria are met.
  - A VDC that supports TPM backs the VM.
  - For operations across vCenter Server instances, verify that the key provider used to encrypt each VM is registered on the target vCenter Server instance under the same name.
  - For operations across vCenter Server instances, verify that the VM and the target vCenter Server instance are on the same shared storage or that fast cross vCenter Server vApp instantiation is enabled.

#### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore and from the left panel, select **Virtual Machines**.
- 2 Click to view the list in a card view and, optionally, arrange the list of virtual machines from the **Sort by** drop-down menu.
- 3 From the **Actions** menu of the machine you want to move, select **Move**.
- 4 Select the destination vApp, and click **Next**.

5 Configure the resources, such as the name of the VM, computer name, VM storage policy and, optionally, configure the storage policies for each disk and NICs.

**Important** The computer name can contain only alphanumeric characters and hyphens. It cannot consist of digits only and cannot contain spaces.

If you specify a remote datastore as a storage policy, all objects that make up the VM must reside on the same remote datastore.

- 6 Click Next.
- 7 On the **Ready to Complete** page review your settings and click **Done**.

# Add a Standalone VM to a Catalog in the VMware Cloud Director Tenant Portal

Each standalone virtual machine (VM) is a vApp with one VM. By adding that vApp to a catalog, you convert the particular vApp to a vApp template.

When you add a standalone VM to a catalog, the vApp template includes the placement and sizing policies of the source VM as unmodifiable tags.

For more information on VMs with Trusted Platform Module (TPM) devices, see Chapter 2 Working with Virtual Machines in the VMware Cloud Director Tenant Portal.

#### Prerequisites

- Verify that you are logged in as a vApp Author or a role with an equivalent set of rights.
- Verify that your organization must has a catalog and a virtual data center with available space.
- If you want to add a VM with a Trusted Platform Module (TPM) device, verify that a VDC that supports TPM backs the VM.

#### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore and from the left panel, select **Virtual Machines**.
- 2 Click to view the list in a card view and, optionally, arrange the list of virtual machines from the **Sort by** drop-down menu.
- 3 From the Actions menu of the machine you want to move, select Create Template.

**Note** You can add standalone VM to a catalog even if the VM is in a running state. However, if you select a running VM, it is added to the catalog as a vApp template, and the VM is in a suspended state.

4 Select the destination catalog from the **Catalog** drop-down menu.

- **5** Enter a name and, optionally, a description for the vApp template.
- 6 (Optional) Select **Overwrite catalog item** if you want the new catalog item to overwrite any existing vApp template and select the catalog item to overwrite.
  - For example, when you upload a new version of a vApp to the catalog, you might want to overwrite the old version.
- 7 Specify how the template must be used.

The setting applies when you are creating a vApp based on the vApp template. It is ignored when you build a vApp by using individual virtual machines from this template.

Option	Description
Make identical copy	Select to make an identical copy of the vApp when you create a vApp from the vApp template.
Customize VM settings	Select to enable customization of the virtual machine settings when you create a vApp from the vApp template.

8 If the VM has a TPM device, select to copy or replace the devices.

When you copy the TPM device, you create an identical copy of the device with the same secrets on the cloned VM. You might need to use this option if the VM cannot work without the same secrets. When you use the replace option, you create a TPM device with new secrets on the cloned VM. Replacing the TPM device improves the security of the VMs because less devices use the same secrets.

9 Click OK.

#### Results

The vApp template appears in the specified catalog.

# Virtual Machine Affinity and Anti-Affinity in the VMware Cloud Director Tenant Portal

Affinity and anti-affinity rules allow you to spread a group of virtual machines across different ESXi hosts or keep a group of virtual machines on a particular ESXi host.

An affinity rule places a group of virtual machines on a specific host so that you can easily audit the usage of those virtual machines. An anti-affinity rule places a group of virtual machines across different hosts, which prevents all virtual machines from failing at once in the event that a single host fails.

If the affinity or anti-affinity rules cannot be satisfied, this prevents the virtual machines added to the rule from powering on.

## View VM Affinity and Anti-Affinity Rules in the VMware Cloud Director Tenant Portal

You can view existing affinity and anti-affinity rules and their properties, such as the virtual machines affected by the rules and whether the rules are enabled.

#### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore, and from the left panel, select **Affinity Rules**.
- 2 (Optional) Click the **Grid editor** icon ( ) and select what details about the rules you want to be displayed.

#### Results

You see the list of the existing affinity and anti-affinity rules, virtual machines, and enabled status of each rule.

## Create a VM Affinity Rule in the VMware Cloud Director Tenant Portal

Create an affinity rule to place a specific group of virtual machines on a single host so that you can audit the usage of those virtual machines.

#### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore, and from the left panel, select **Affinity Rules**.
- 2 Under Affinity Rules, click New.
- 3 Enter a name of the rule.
- 4 Deselect **Enabled** to create the rule without enabling it.
  - By default, the check box is selected and rules are enabled after you create them.
- **5** Leave the **Required** check box selected.
  - By default, each affinity rule is required. This means that if the rule cannot be satisfied, the virtual machines added to the rule do not power on.
- 6 Select the virtual machines that you want to add to the affinity rule.
- 7 Click Save.

#### Results

VMware Cloud Director places the virtual machines associated with the affinity rule on a single host.

## Create a VM Anti-Affinity Rule in the VMware Cloud Director Tenant Portal

Create an anti-affinity rule to place a specific group of virtual machines across multiple hosts to prevent simultaneous failure of those virtual machines in the event that a single host fails.

#### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore, and from the left panel, select **Affinity Rules**.
- 2 Under Anti-Affinity Rules, click New.
- 3 Enter a name of the rule.
- 4 Deselect **Enabled** to create the rule without enabling it.
  - By default, the check box is selected and rules are enabled after you create them.
- **5** Leave the **Required** check box selected.
  - By default, each anti-affinity rule is required. This means that if the rule cannot be satisfied, the virtual machines added to the rule do not power on.
- 6 Select the virtual machines to add to the anti-affinity rule.
- 7 Click Save.

#### Results

VMware Cloud Director places the virtual machines associated with the anti-affinity rule across multiple hosts.

## Edit a VM Affinity or Anti-Affinity Rule in the VMware Cloud Director Tenant Portal

You can edit an affinity or anti-affinity rule to activate or deactivate the rule, add or remove virtual machines, change the rule name or the rule preference.

#### **Prerequisites**

Verify that you have the Organization vDC: VM-VM Affinity Edit right. This right is included in the predefined Catalog Author, vApp Author, and Organization Administrator roles.

#### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore, and from the left panel, select **Affinity Rules**.
- 2 Click the radio button next to the name of the rule that you want to edit and click Edit.
- 3 Edit the rule properties.
  - a Change the name of the rule as necessary.
  - b Select whether to activate or deactivate the rule.

- c Leave the **Required** check box selected.
- d Add more virtual machines or remove virtual machines.
- 4 Click Save.

### Delete an Affinity or Anti-Affinity Rule in the VMware Cloud Director Tenant Portal

If you no longer want to use an affinity or anti affinity rule, you can delete it.

#### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore, and from the left panel, select **Affinity Rules**.
- 2 Click the radio button next to the name of the rule that you want to delete and click **Delete**.
- 3 To confirm that you want to delete the rule, click **OK**.

#### Results

VMware Cloud Director deletes the affinity or anti-affinity rule.

## Monitor Virtual Machines in the VMware Cloud Director Tenant Portal

If your **system administrator** has enabled the feature for monitoring virtual machines, you can view the monitoring chart from the VMware Cloud Director Tenant Portal.

Use this feature to understand the status of a given virtual machine over time (days, weeks, or months).

#### **Prerequisites**

Verify that your **system administrator** has enabled this feature.

#### Procedure

- On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore and from the left panel, select **Virtual Machines**.
- 2 Click to view the list in a card view and, optionally, arrange the list of virtual machines from the **Sort by** drop-down menu.
- 3 Select the virtual machine you want to monitor and click **Details**.
- 4 Click Monitoring chart to expand the monitoring view.

The monitoring chart displays.

**5** Select a metric option for monitoring virtual machines.

The list in the **Metric** drop-down menu varies depending on the choices of your **system administrator**. You see some or all of the options.

Metric	Description
Disk provisioned latest	Specified in KB.
	Choose from day, week, or month view.
Disk read average	Specified as a percentage.
	Choose from day, week, or month view.
Disk write average	Specified as a percentage.
	Choose from day, week, or month view.
CPU usage average	Specified as a percentage.
	Choose from day, week, or month view.
CPU usage MHz average	Specified in MHz.
	Choose from day, week, or month view.
CPU usage maximum	Specified as a percentage.
	Choose from day, week, or month view.
Mem usage average	Specified as a percentage.
	Choose from day, week, or month view.
Disk used latest	Specified in KB.
	Choose from day, week, or month view.

A new chart is displayed each time you select a different value from the list.

- 6 (Optional) Change the time frame for metrics collection.
- 7 Click Refresh.
- 8 To save your changes, click Save.

## Working with Snapshots in the VMware Cloud Director Tenant Portal

Snapshots preserve the state and data of a virtual machine at the time you take the snapshot. When you take a snapshot of a virtual machine, the virtual machine is not affected and only an image of the virtual machine in a given state is copied and stored. Snapshots are useful when you must revert repeatedly to the same virtual machine state, but you do not want to create multiple virtual machines.

Snapshots are useful as a short-term solution for testing software with unknown or potentially harmful effects. For example, you can use a snapshot as a restoration point during a linear or iterative process, such as installing update packages, or during a branching process, such as installing different versions of a program.

You might want to use a snapshot when upgrading the operating system of a virtual machine. For example, before you upgrade the virtual machine, you take a snapshot to preserve the point in time before the upgrade. If there are no issues during the upgrade, you can choose to remove the snapshot, which will commit the changes you made during the upgrade. However, if you encountered an issue, you can revert to the snapshot, which will move back to your saved virtual machine state prior to the upgrade.

With VMware Cloud Director you can have only one snapshot of a virtual machine. Each attempt to take a new snapshot of a virtual machine deletes the previous one.

## Take a Snapshot of a Virtual Machine in the VMware Cloud Director Tenant Portal

You can take a snapshot of a virtual machine. After you take the snapshot, you can revert the virtual machine to the snapshot, or remove the snapshot.

#### **Prerequisites**

Verify that the virtual machine is not connected to a named disk.

**Note** Snapshots do not capture NIC configurations.

#### Procedure

- On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore and from the left panel, select **Virtual Machines**.
- 2 Click to view the list in a card view and, optionally, arrange the list of virtual machines from the **Sort by** drop-down menu.
- 3 From the **Actions** menu of the virtual machine for which you want to take a snapshot, select **Create Snapshot**.

Taking a snapshot of a virtual machine replaces the existing snapshot if there is any.

- 4 (Optional) Select whether to snapshot the memory of the virtual machine.
  - When you capture the virtual machine's memory state, the snapshot retains the live state of the virtual machine. Memory snapshots create a snapshot at a precise time, for example, to upgrade software that is still working. If you take a memory snapshot and the upgrade does not complete as expected, or the software does not meet your expectations, you can revert the virtual machine to its previous state.
  - When you capture the memory state, the virtual machine's files do not require quiescing. If you do not capture the memory state, the snapshot does not save the live state of the virtual machine and the disks are crash consistent unless you guiesce them.
- **5** (Optional) Select whether to quiesce the guest file system.
  - This operation requires that VMware Tools is installed on the virtual machine. When you quiesce a virtual machine, VMware Tools quiesces the file system of the virtual machine. A

quiesce operation ensures that a snapshot disk represents a consistent state of the guest file systems. Quiesced snapshots are appropriate for automated or periodic backups. For example, if you are unaware of the virtual machine's activity, but want several recent backups to revert to, you can quiesce the files.

You cannot quiesce virtual machines that have large capacity disks.

6 Click OK.

#### Results

The snapshot allows you to revert your virtual machine to the most recent snapshot.

## Revert a Virtual Machine to a Snapshot in the VMware Cloud Director Tenant Portal

You can revert a virtual machine to the state it was in when the snapshot was created.

#### **Prerequisites**

Verify that the virtual machine has a snapshot.

#### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore and from the left panel, select **Virtual Machines**.
- 2 Click to view the list in a card view and, optionally, arrange the list of virtual machines from the **Sort by** drop-down menu.
- 3 From the **Actions** menu of the virtual machine you want to revert to a snapshot, select **Revert** to Snapshot.
- 4 Click OK.

#### Results

The virtual machine is reverted to the saved snapshot.

## Remove a Snapshot of a Virtual Machine in the VMware Cloud Director Tenant Portal

You can remove a snapshot of a virtual machine.

When you remove a snapshot, you delete the state of the virtual machine that you preserved, and you can never return to that state again. Removing a snapshot does not affect the current state of the virtual machine.

#### Prerequisites

Verify that the virtual machine has a stored snapshot.

#### Procedure

- On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore and from the left panel, select **Virtual Machines**.
- 2 Click to view the list in a card view and, optionally, arrange the list of virtual machines from the **Sort by** drop-down menu.
- 3 From the **Actions** menu of the virtual machine for which you want to remove the snapshot, select **Remove Snapshot**.
- 4 Click OK.

# Renew a Virtual Machine Lease in the VMware Cloud Director Tenant Portal

You can renew a virtual machine lease if the lease is expiring soon.

#### Prerequisites

Verify that you are logged in as an **organization administrator** or a role with equivalent set of rights.

#### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore and from the left panel, select **Virtual Machines**.
- 2 Click to view the list in a card view and, optionally, arrange the list of virtual machines from the **Sort by** drop-down menu.
- 3 From the Actions menu of the virtual machine with expiring lease, select Renew Lease.

#### Results

The lease renews. You can see the new lease time frame in the Lease field.

## Delete a Virtual Machine in the VMware Cloud Director Tenant Portal

You can delete a virtual machine from your organization.

#### Prerequisites

Verify that the virtual machine is powered off.

#### Procedure

On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore and from the left panel, select **Virtual Machines**.

- 2 Click to view the list in a card view and, optionally, arrange the list of virtual machines from the **Sort by** drop-down menu.
- 3 From the Actions menu of the virtual machine that you want to delete, select Delete.
- 4 Confirm the deletion.

#### Results

The virtual machine is deleted.

# Auto Scale Groups in the VMware Cloud Director Tenant Portal

You can auto scale applications depending on the current CPU and memory use.

For information about the configuration of the auto scale solution, see Auto Scale Groups in the VMware Cloud Director Service Provider Admin Guide.

Depending on predefined criteria for the CPU and memory use, VMware Cloud Director can automatically scale up or down the number of VMs in a selected scale group. To balance the load of the servers that you configure to run the same application, you can use VMware NSX Advanced Load Balancer (Avi Networks).

**System administrator** and **organization administrator** roles have full control over the VMs in the scale groups. The other global tenant roles can view the VMs and access the VM Web Console but cannot delete, edit, perform power operations, and so on.

If you delete a scale group, VMware Cloud Director does not delete any of the existing VMs in the scale group.

### Create a Scale Group in the VMware Cloud Director Tenant Portal

Your service provider can grant you rights to create scale groups. The amount of VMs in a scale group changes automatically depending on the conditions that you define.

You can also access scale groups from a selected organization virtual data center (VDC).

### Procedure

- 1 From the top navigation bar, select **Applications** and select the **Scale Groups** tab.
- 2 Click New Scale Group.
- 3 Select an organization VDC in which to create the scale group.
- 4 Enter a name and, optionally, a description of the new scale group.
- 5 Select the minimum and maximum number of VMs to which you want the group to scale to, and click **Next**.
- 6 Select a VM template for the VMs in the scale group and a storage policy, and click **Next**.

- **7** Select a network for the scale group.
  - If your VDC is backed by NSX, select a load balancer.
  - If you want to manage the load balancer on your own or if there is no need for a load balancer, select I have a fully set-up network.
- 8 Click Create Group and Add Rules.

#### Results

VMware Cloud Director starts the initial expansion of the scale group to reach the minimum number of VMs.

### What to do next

- Add an Auto Scaling Rule in the VMware Cloud Director Tenant Portal
- From the details view of a scale group, when you select **Monitor**, you can see all tasks related to this scale group. For example, you can see the time of creation of the scale group, all growing or shrinking tasks for the group, the rules that initiated the tasks, and so on.
- Delete a scale group. When you delete a scale group, VMware Cloud Director does not delete any of the existing VMs in the scale group. If you want to reduce the number of VMs, you must manually delete them.

# Add an Auto Scaling Rule in the VMware Cloud Director Tenant Portal

Your service provider can grant you rights to create and manage scale groups. You can add rules that trigger the growing or shrinking of scale groups.

#### **Prerequisites**

Create a Scale Group in the VMware Cloud Director Tenant Portal

### Procedure

- 1 From the top navigation bar, select **Applications** and select the **Scale Groups** tab.
- 2 Select a scale group and select Rules.
- 3 Click Add Rule.
- 4 Enter a name for the rule.
- 5 Select whether the scale group must expand or shrink when the rule takes effect.
- 6 Select the number of VMs by which you want the group to expand or shrink when the rule takes effect.
- 7 Enter a cooldown period in minutes after each auto scale in the group.
  - The conditions cannot trigger another scaling until the cooldown period expires. The cooldown period resets when any of the rules of the scale group takes effect.

- 8 Add a condition that triggers the rule.
  - The duration period is the time for which the condition must be valid to trigger the rule. To trigger the rule, all conditions must be met.
- 9 (Optional) To add another condition, click **Add Condition**.
- 10 Click Add.

# Convert Your Standalone VMware Cloud Director VM Into a vApp

Using the VMware Cloud Director Tenant Portal, you can convert your standalone VM into a vApp containing that VM.

You can use this feature if you want to use automatically discovered VMs or standalone VMs as vApps, and if you want to apply vApp constructs such as vApp networking to VMs. For more information on discovered VMs, see Discovering and Adopting vApps in VMware Cloud Director.

When converting standalone VM into a vApp, VMware Cloud Director creates a vApp folder under the organization VDC and moves the VM into that folder.

#### **Prerequisites**

Verify that the VM is not part of a vApp.

If the VM does not meet the prerequisite, the Convert to vApp button does not appear.

### Procedure

- 1 In the top navigation bar, click **Data Centers**.
- 2 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore and from the left panel, select **Virtual Machines**.
- 3 From the Actions menu of the VM you want to convert, select Convert to vApp.
- 4 Enter a name and, optionally, a description for the vApp.
- 5 Click Save.

# Working with vApps in the VMware Cloud Director Tenant Portal

A vApp consists of one or more virtual machines that communicate over a network and use resources and services in a deployed environment. A vApp can contain multiple virtual machines.

vApps support IPv6 connectivity. You can assign IPv6 addresses to virtual machines connected to IPv6 networks.

**Important** All steps for working with vApps are documented from the card view, assuming that you have more than one virtual data center. Completing the same procedures from the grid view is also possible, but the steps might slightly vary.

VMware Cloud Director places virtual machines, vApps, and disks into the correct set of resources based on the requirements for the entity. If VMware Cloud Director cannot place an entity, to improve the chances of VMware Cloud Director finding the necessary resources, you can try to lower the resource requirements or affinity requirements of the subject entity. If changing the requirements is not possible, your service provider must either change the settings or increase the available resources.

**Important** Saving a vApp as a vApp template also saves the guest OS password in the template, and the password becomes visible to anyone with access to the template.

### Read the following topics next:

- View vApps in the VMware Cloud Director Tenant Portal
- Build a New vApp in the VMware Cloud Director Tenant Portal
- Create a vApp From an OVF Package in the VMware Cloud Director Tenant Portal
- Add a vApp from a Catalog in the VMware Cloud Director Tenant Portal
- Create a vApp from a vApp Template in the VMware Cloud Director Tenant Portal
- Import a Virtual Machine from vCenter Server as a vApp in the VMware Cloud Director Tenant Portal
- Import a VM from vCenter Server to an Existing vApp in the VMware Cloud Director Tenant Portal
- Performing Power Operations on vApps in the VMware Cloud Director Tenant Portal
- Open a vApp in the VMware Cloud Director Tenant Portal

- Edit vApp Properties in the VMware Cloud Director Tenant Portal
- Display a vApp Network Diagram in the VMware Cloud Director Tenant Portal
- Working with Networks in a vApp in the VMware Cloud Director Tenant Portal
- Working with Snapshots in the VMware Cloud Director Tenant Portal
- Change the Owner of a vApp in the VMware Cloud Director Tenant Portal
- Move a vApp to Another Virtual Data Center in the VMware Cloud Director Tenant Portal
- Copy a Stopped vApp to Another Virtual Data Center in the VMware Cloud Director Tenant Portal
- Copy a Powered-On vApp in the VMware Cloud Director Tenant Portal
- Add a Virtual Machine to a vApp in the VMware Cloud Director Tenant Portal
- Save a vApp as a vApp Template to a Catalog in the VMware Cloud Director Tenant Portal
- Download a vApp as an OVA in the VMware Cloud Director Tenant Portal
- Renew a vApp Lease in the VMware Cloud Director Tenant Portal
- Delete a vApp in the VMware Cloud Director Tenant Portal
- Delete Multiple vApps in the VMware Cloud Director Tenant Portal
- Convert Your Single-VM vApp in VMware Cloud Director Into a Standalone VM

### View vApps in the VMware Cloud Director Tenant Portal

You can view vApps in a grid view or in a card view.

### Procedure

- On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore, and from the left panel, select **vApps**.
- 2 To view the vApps in a grid view, click . To view them in a card view, click . The list of vApps displays in a grid or as a list of cards.
- 3 (Optional) Configure the grid view to contain details you want to see.
  - a From the grid view, click the  $\operatorname{Grid}$  editor icon (  $\square$  ).
  - b Select the vApp details you want to include in the grid view by selecting the check box next to each detail you want to see.

The selected details appear as columns for each vApp.

4 (Optional) From the grid view, click on the left of a vApp, to display the actions you can take for the selected vApp.

For example, you can shut down a vApp.

# Build a New vApp in the VMware Cloud Director Tenant Portal

Instead of creating a vApp based on a vApp template, you can decide to create a vApp using virtual machines from catalogs, new virtual machines, or a combination of both.

Building a vApp requires you to provide a name and optionally a description of the vApp. You can go back and add the virtual machines to the vApp at a later stage.

### Prerequisites

This operation requires the rights included in the predefined **vApp Author** role or an equivalent set of rights.

### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore, and from the left panel, select **vApps**.
- 2 Select New vApp.
- 3 Enter a name and, optionally, a description for the vApp.
- 4 (Optional) If you want the vApp to power on upon deployment, select the **Power on** check box.

Note The vApp can power on only if there are virtual machines in it.

5 (Optional) Search the catalog for virtual machines to add to this vApp or add a new, blank virtual machine by clicking **Add Virtual Machine**.

If there are no virtual machines in the catalog, create a virtual machine and add it to the vApp.

a Enter the name and the computer name for the virtual machine.

**Important** The computer name can contain only alphanumeric characters and hyphens. A computer name cannot consist of digits only and cannot contain spaces.

- b (Optional) Enter a meaningful description.
- c Select how you want to deploy the virtual machine.
  - Create a Standalone Virtual Machine in the VMware Cloud Director Tenant Portal
  - Create a Virtual Machine from a Template in VMware Cloud Director Tenant Portal
- d To add the virtual machine to the vApp click **OK**.

You can see the added virtual machine in the catalog.

- 6 (Optional) Repeat Step 5 for each additional virtual machine you want to create within the vApp.
- 7 To complete the creation of the vApp, click **Create**.

### Results

The vApp appears on the **vApp** tab. When the vApp powers on, the virtual machines in it are created and powered on as well.

# Create a vApp From an OVF Package in the VMware Cloud Director Tenant Portal

You can create and deploy a vApp directly from an OVF package without creating a vApp template and a corresponding catalog item.

VMware Cloud Director has its own restrictions for OVF deployments that differ from the restrictions in vCenter Server. As a result, an OVF deployment that is successful in vCenter Server might fail in VMware Cloud Director.

VMware Cloud Director supports OVF 1.1, but it does not support all the sections of the OVF 1.1 schema. For example, the DeploymentOptions section in OVF is not supported.

An OVF deployment in VMware Cloud Director involves many components, such as TransferService, spool area on NFS mount, NFC connection to vCenter Server, checksum validation, and so on. If any of these components fail, this results in OVF upload failure.

If you upload an OVF package with a manifest file, VMware Cloud Director validates the SHA-1 hash of the OVF descriptor file and all VMDK files to the values in the manifest.mf file. If any hash does not match, the upload fails. A **system administrator** can deactivate this check by setting the CONFIG property to ovf.manifest.check.disabled.

For VMware Cloud Director 10.4.2 and later, uploading an OVF with a Trusted Platform Module (TPM) RASD section attaches a new TPM device to each VM with a defined TPM. For more information on VMs with TPM devices, see Chapter 2 Working with Virtual Machines in the VMware Cloud Director Tenant Portal.

### **Prerequisites**

- Verify that you have an OVF package to upload and that you have permission to upload OVF packages and deploy vApps.
- Verify that the OVF version in the OVF descriptor file is not 0.9.
- The default maximum supported size of an OVF descriptor file in VMware Cloud Director is
   12 MB. You can override this by editing the CONFIG property ovf.descriptor.size.max.
- Verify that the default maximum allowed size of the manifest file (.mf extension) is 1 MB.
- Verify that the OVF package complies with the OVF XSD schema.

- If a hardware version is provided in the VirtualSystemType element of the OVF descriptor file, verify that it is lower than the highest hardware version that is supported in the VDC where you upload the OVF.
- If the OVF descriptor file contains ExtraConfig elements, verify that your **system**administrator included these elements in AllowedList of extraConfigs elements. Elements that are not included in the AllowedList cause the OVF upload to fail with a validation error.

### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore, and from the left panel, select **vApps**.
- 2 Click New and select Add vApp from OVF.
- 3 Click the **Upload** button and browse to a location accessible from your computer, and select the OVF/OVA template file.
  - The location might be your local hard drive, a network share, or a CD/DVD drive. The supported file extensions include .ova, .ovf, .vmdk, .mf, .cert, and .strings files. If you select to upload an OVF file, which references more files than you are trying to upload, for example, a VMDK file, you must browse and select all files.
- 4 Click Next.
- 5 Verify the details of the OVF/OVA template you are about to deploy and click Next.
- 6 Enter a name and, optionally a description for the vApp, and click **Next**.
- 7 (Optional) Change the computer name of the VMs in the vApp so that they contain only alphanumeric characters and hyphens.
  - This step is required only if the name of the vApp contains spaces or special characters. By default, the computer name is prepopulated with the name of the virtual machine. However, computer names must contain only alphanumeric characters and hyphens.
- 8 From the **Storage Policy** drop-down menu, select a storage policy for each of the virtual machines in the vApp, and click **Next**.
- **9** From the source vApp networks listed in the template, select the vApp networks to which you want each virtual machine to connect.
  - Select a network for each virtual machine from the Network drop-down menu.
  - You can select the Switch to the advanced networking workflow check box, and enter the network settings such as primary NIC, network adapter type, network, IP assignment and IP address settings for each virtual machine in the vApp manually.

You can configure additional properties for virtual machines after you complete the wizard.

### 10 Click Next.

11 (Optional) If the selected OVA/OVF includes user-configurable OVF properties for customizing the vApp and its VMs, specify the values on the **Custom Properties** page.

12 Customize the hardware of the virtual machines in the vApp, and click **Next**.

Option	Description	
Number of virtual CPUs	Enter the number of virtual CPUs for each virtual machine in the vApp.  The maximum number of virtual CPUs that you can assign to a virtual machine depends on the number of logical CPUs on the host and the type of guest operating system that is installed on the virtual machine.	
Cores per socket	Enter the number of cores per socket for each virtual machine in the vApp. You can configure how the virtual CPUs are assigned in terms of cores and cores per socket. Determine how many CPU cores you want in the virtual machine, then select the number of cores you want in each socket, depending on whether you want a single core CPU, dual-core CPU, tri-core CPU, and so on.	
Number of cores	View the number of cores for each virtual machine in the vApp.  The number changes when you update the number of virtual CPUs.	
Total memory (MB)	Enter the memory in MB for each virtual machine in the vApp.  This setting determines how much of the ESXi host memory is allocated to the virtual machine. The virtual hardware memory size determines how much memory is available to applications that run in the virtual machine. A virtual machine cannot benefit from more memory resources than its configured virtual hardware memory size.	

- 13 Select an organization VDC network or a vApp network to which to map the source vApp network from the OVA/OVF.
- 14 Click Next.
- 15 On the Ready to Complete page, review your settings and click Finish.

### Results

The new vApp appears in the card view.

### Add a vApp from a Catalog in the VMware Cloud Director Tenant Portal

If you have access to a catalog, you can use the vApp templates in the catalog to create vApps.

A vApp template can be based on an OVF file with properties for customizing the virtual machines of the vApp. The vApp inherits these properties. If any of those properties are user-configurable, you can specify their values.

### Prerequisites

- To access vApp templates in public catalogs, verify that you are an organization administrator or a vApp author.
- To access vApp templates in organization catalogs that are shares to you, verify that you are at least a vApp user.

■ To enable operations across vCenter Server instances where the source and destination vCenter Server instances are not the same, verify that the vCenter Server instances trust each other independently of VMware Cloud Director. To view the certificates that a vCenter Server instance trusts, see the Explore Certificate Stores Using the vSphere Client in the VMware vSphere Product Documentation. Verify that each vCenter Server instance trusts the other vCenter Server instances that it needs to interact with. See also KB 89906.

### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore, and from the left panel, select **vApps**.
- 2 Click New and select Add vApp from Catalog.
- 3 Select a template to import and click Next.
- 4 Enter a name and, optionally, a description for the vApp.
- 5 Enter a runtime lease and a storage lease for the vApp, and click **Next**.
- 6 From the **Storage Policy** drop-down menu, select a storage policy for each of the virtual machines in the vApp, and click **Next**.
- 7 If the placement policies and the sizing policies for the virtual machines in the vApp are configurable, select a policy for each virtual machine from the drop-down menu.
- 8 If the compute properties for the virtual machines in the vApp are configurable, customize them and click **Next**.

Option	Description
Virtual CPUs	Enter the number of virtual CPUs for each virtual machine in the vApp.  The maximum number of virtual CPUs that you can assign to a virtual machine depends on the number of logical CPUs on the host and the type of guest operating system that is installed on the virtual machine.
Cores per socket	Enter the number of cores per socket for each virtual machine in the vApp. You can configure how the virtual CPUs are assigned in terms of cores and cores per socket. Determine how many CPU cores you want in the virtual machine, then select the number of cores you want in each socket, depending on whether you want a single core CPU, dual-core CPU, tri-core CPU, and so on.
Number of cores	View the number of cores for each virtual machine in the vApp.  The number changes when you update the number of virtual CPUs.
Memory	Enter the memory in MB for each virtual machine in the vApp.  This setting determines how much of the ESXi host memory is allocated to the virtual machine. The virtual hardware memory size determines how much memory is available to applications that run in the virtual machine. A virtual machine cannot benefit from more memory resources than its configured virtual hardware memory size.

9 If the hardware properties of the virtual machines in the vApp are configurable, customize the size of the virtual machine hard disks and click **Next**.

- 10 If the networking properties of the virtual machines in the vApp are configurable, customize them and click **Next**.
  - a On the **Configure Networking** page, select the networks to which you want each virtual machine to connect.
  - b (Optional) Select the check box to switch to the advanced networking workflow and configure additional network settings for the virtual machines in the vApp.
- 11 Review the vApp settings and click **Finish**.

# Create a vApp from a vApp Template in the VMware Cloud Director Tenant Portal

You can create a new vApp based on a vApp template stored in a catalog to which you have access.

If the vApp template is based on an OVF file that includes OVF properties for customizing its virtual machines, those properties are passed to the vApp. If any of those properties are user-configurable, you can specify the values.

For more information on VMs with Trusted Platform Module (TPM) devices, see Chapter 2 Working with Virtual Machines in the VMware Cloud Director Tenant Portal.

Important The guest OS passwords are part of VM and vApp templates and are visible to anyone authorized to access the templates. When you instantiate a VM or vApp from a template, the guest OS password remains the same. To improve the security posture of your VMs and vApps, after instantiation, change the guest OS password by editing the guest properties of the VM. See Change the Guest OS Customization of a Virtual Machine.

### Prerequisites

- If you want to create a vApp from a template in a public catalog, verify that you are either an **organization administrator** or a **vApp author**.
- If you want to create a vApp from a template in an organization catalog to which you have access, verify that you are at least a vApp user.
- To enable operations across vCenter Server instances where the source and destination vCenter Server instances are not the same, verify that the vCenter Server instances trust each other independently of VMware Cloud Director. To view the certificates that a vCenter Server instance trusts, see the Explore Certificate Stores Using the vSphere Client in the VMware vSphere Product Documentation. Verify that each vCenter Server instance trusts the other vCenter Server instances that it needs to interact with. See also KB 89906.
- If you want work with VMs with TPM devices, verify that the following criteria are met.
  - A VDC that supports TPM backs the VM.

- For operations across vCenter Server instances, verify that the key provider used to encrypt each VM is registered on the target vCenter Server instance under the same name.
- For operations across vCenter Server instances, verify that the VM and the target vCenter Server instance are on the same shared storage or that fast cross vCenter Server vApp instantiation is enabled.

### Procedure

1 In the top navigation bar, click **Content Hub** and in the left panel, select **Content > vApp**Templates.

The list of templates appears in a grid view.

- 2 Click the radio button next to the vApp template you want to use and click **Create vApp**.
- 3 Enter a name and, optionally, a description of the vApp.
- 4 Specify how long this vApp can run before it is automatically stopped in hours or days.
- 5 Specify for how long the stopped vApp remains available before being automatically cleaned up in hours or days.
- 6 Click Next.
- 7 Select the virtual data center in which you want to create the vApp.
- 8 Select a storage policy.
- 9 Click Next.
- 10 Configure the compute policies and settings.

You can configure the vApp template with a vGPU policy. vGPU and placement policies are global and you can publish them to multiple provider VDCs and vApp templates include both sizing and placement or sizing and vGPU policy information.

11 Review the vApp and organization VDC networks that are available in the template and, if necessary, edit the settings for each one.

You can configure additional properties for virtual machines after you complete the wizard.

Starting with VMware Cloud Director 10.4.1, you can edit the network settings of a vApp template during the instantiation of a vApp, including changing the network type of the vApp networks that are available in the vApp template.

- a Select a vApp network to edit.
- b From the **Network Type** drop-down menu, select a supported network type.
- c If the vApp is not isolated, select a parent network.

- d If the network is routed or isolated, you can edit its IP pools.
- e Select the **Advanced Networking**toggle to enter manually additional network settings such as primary NIC, network adapter type, network, IP assignment and IP address settings for each virtual machine in the vApp.

### 12 Click Next.

13 Customize the hardware of the virtual machines in the vApp, and click **Next**.

Option	Description	
Number of virtual CPUs	Enter the number of virtual CPUs for each virtual machine in the vApp.  The maximum number of virtual CPUs that you can assign to a virtual machine depends on the number of logical CPUs on the host and the type o guest operating system that is installed on the virtual machine.	
Cores per socket	Enter the number of cores per socket for each virtual machine in the vApp. You can configure how the virtual CPUs are assigned in terms of cores and cores per socket. Determine how many CPU cores you want in the virtual machine, then select the number of cores you want in each socket, depending on whether you want a single core CPU, dual-core CPU, tri-core CPU, and so on.	
Number of cores	View the number of cores for each virtual machine in the vApp.  The number changes when you update the number of virtual CPUs.	
Total memory (MB)	Enter the memory in MB for each virtual machine in the vApp.  This setting determines how much of the host memory is allocated to the virtual machine. The virtual hardware memory size determines how much memory is available to applications that run in the virtual machine. A virtual machine cannot benefit from more memory resources than its configured virtual hardware memory size.	
Hard disk properties	Enter the size of the virtual machine hard disk in MB.	

14 On the Ready to Complete page, review your settings and click Finish.

### Results

The new vApp appears in the card view.

### Import a Virtual Machine from vCenter Server as a vApp in the VMware Cloud Director Tenant Portal

If you have **system administrator** rights, you can import vCenter Server VMs as vApps to VMware Cloud Director.

Importing a virtual machine does not keep the VM reservation, limit, and shares settings configured in vCenter Server. Imported VMs get their resource allocation settings from the organization virtual data center (VDC) on which they reside.

**Note** When you create VM in vCenter Server, it might take some time for the VM to appear in the VMware Cloud Director inventory.

If you want to define different storage profiles for each disk when importing VMs from vCenter Server, you can use the VMware Cloud Director API. See the VMware Cloud Director API Schema Reference.

Starting with 10.4.2, importing a VM containing a TPM device as a vApp preserves the TPM device for the copy and move operations.

### **Prerequisites**

- To see and import virtual machines (VMs) from vCenter Server, verify that you have **system** administrator rights.
- If you want work with VMs with TPM devices, verify that the following criteria are met.
  - A VDC that supports TPM backs the VM.
  - For operations across vCenter Server instances, verify that the key provider used to encrypt each VM is registered on the target vCenter Server instance under the same name.
  - For operations across vCenter Server instances, verify that the VM and the target vCenter Server instance are on the same shared storage or that fast cross vCenter Server vApp instantiation is enabled.

#### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore, and from the left panel, select **vApps**.
- 2 Click New and select Import from vCenter.
- 3 From the drop-down menu, select a vCenter Server instance from which to import a virtual machine.
- 4 Select a virtual machine to import.
  - If the VM and its disks reside on storage that is compatible with the target VDC, and the vNIC is connected to a network recognized by VMware Cloud Director, you can import powered on VMs.
- 5 Enter a name and, optionally, a description for the vApp.
- 6 From the drop-down menu, select a VDC in which to store and run the vApp.
- 7 (Optional) From the drop-down menu, select a storage policy for the vApp.

8 If you want VMware Cloud Director to take ownership of the VM, toggle on the **Move Virtual Machine** option.

When you turn on the **Move Virtual Machine** toggle, VMware Cloud Director starts managing the VM instead of vCenter Server. VMware Cloud Director attempts to import the VM without deleting the source VM. If the datastore, storage policy, or other factors are incompatible with the selected VDC, VMware Cloud Director clones the VM and deletes the source VM. If you want to keep the source VM and VMware Cloud Director to manage a copy, leave the toggle turned off.

9 Click Import.

# Import a VM from vCenter Server to an Existing vApp in the VMware Cloud Director Tenant Portal

You can import a virtual machine (VM) from a vCenter Server instance to an existing vApp.

Starting with VMware Cloud Director 10.4.2, you can import VMs with Trusted Platform Module (TPM) devices. Importing a VM containing a TPM device as a vApp preserves the TPM device for the copy and move operations. For more information on VMs with TPM devices, see Chapter 2 Working with Virtual Machines in the VMware Cloud Director Tenant Portal.

### **Prerequisites**

- Verify that you are logged in as a **system administrator**.
- If you want work with VMs with TPM devices, verify that the following criteria are met.
  - A VDC that supports TPM backs the VM.
  - For operations across vCenter Server instances, verify that the key provider used to encrypt each VM is registered on the target vCenter Server instance under the same name.
  - For operations across vCenter Server instances, verify that the VM and the target vCenter Server instance are on the same shared storage or that fast cross vCenter Server vApp instantiation is enabled.

### Procedure

- On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore, and from the left panel, select **vApps**.
- 2 Click to view the vApps in a card view.
- 3 From the **Actions** menu of the vApp to which you want to add a virtual machine, select **Import VM from vCenter**.
- 4 From the vCenter drop-down menu, select a vCenter Server instance.
- 5 Click the radio button next to the VM you want to import.

- 6 (Optional) Edit the name of the VM and enter a meaningful VM description.
- 7 (Optional) Select a storage policy for the VM.
- 8 If you want VMware Cloud Director to take ownership of the VM, toggle on the Move Virtual Machine (delete source) option.

When you turn on the **Move Virtual Machine (delete source)** toggle, VMware Cloud Director starts managing the VM instead of vCenter Server. VMware Cloud Director attempts to import the VM without deleting the source VM. If the datastore, storage policy, or other factors are incompatible with the selected VDC, VMware Cloud Director clones the VM and deletes the source VM. If you want to keep the source VM and VMware Cloud Director to manage a copy, leave the toggle turned off.

9 Click **Import** to add the VM to the vApp.

# Performing Power Operations on vApps in the VMware Cloud Director Tenant Portal

You can perform power operations on vApps, such as power on or off a vApp, suspending or resetting a vApp.

### Power on a vApp in the VMware Cloud Director Tenant Portal

Powering on a vApp powers on all the virtual machines in the vApp that are not already powered on.

### **Prerequisites**

Verify that you are at least a vApp author.

### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore, and from the left panel, select **vApps**.
- 2 Click to view the vApps in a card view.
- 3 From the Actions menu of the vApp you want to power on, select Power On.

### Results

The vApp is powered on.

### Power off a vApp in the VMware Cloud Director Tenant Portal

Powering off a vApp powers off all the virtual machines in the vApp. To perform certain actions, such as adding a vApp to a catalog, copying it, or moving it to another VDC, first you must power off the vApp.

### Prerequisites

Verify the vApp is powered on.

### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore, and from the left panel, select **vApps**.
- 2 Click to view the vApps in a card view.
- 3 From the Actions menu of the vApp you want to stop, select Power Off.
- 4 Click OK.

#### Results

All virtual machines in the vApp and the vApp itself are powered off.

### Reset a vApp in the VMware Cloud Director Tenant Portal

Resetting a vApp clears state (memory, cache, and so on), but the vApp continues to run.

### **Prerequisites**

Verify that the vApp is started and the virtual machines in it are powered on.

### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore, and from the left panel, select **vApps**.
- 2 Click ito view the vApps in a card view.
- 3 From the Actions menu of vApp you want to reset, select Reset.

### Results

The state is cleared, and the vApp continues to run.

### Suspend a vApp in the VMware Cloud Director Tenant Portal

Suspending a vApp preserves its current state by writing the memory to disk.

### **Prerequisites**

Verify that the vApp is running.

### Procedure

- On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore, and from the left panel, select **vApps**.
- 2 Click to view the vApps in a card view.

3 From the Actions menu of the vApp you want to suspend, select Suspend.

### Results

The vApp is suspended and its state is preserved.

# Discard the Suspended State of a vApp in the VMware Cloud Director Tenant Portal

If a vApp is in a suspended state and you no longer have to resume the use of the vApp, you can discard the suspended state. Discarding the suspended state removes the saved memory and returns the vApp to a powered-off state.

### Prerequisites

Verify that the vApp is in a suspended state.

### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore, and from the left panel, select **vApps**.
- 2 Click to view the vApps in a card view.
- 3 From the Actions menu of the suspended vApp, select Discard Suspended State.

### Results

The state is discarded and the vApp is powered off.

# Power on Multiple vApps in the VMware Cloud Director Tenant Portal

You can power on multiple vApps simultaneously. This action powers on all the VMs in the vApp that are not already powered on.

### Prerequisites

Verify that you are at least vApp author.

### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore, and from the left panel, select **vApps**.
- 2 Toggle on the Multiselect option.
- 3 Select the vApps that you want to power on.
- 4 From the Actions menu, select Power On.
- 5 Click **OK** to confirm.

# Power off Multiple vApps in the VMware Cloud Director Tenant Portal

You can power off multiple vApps simultaneously. This action powers off all the virtual machines in the vApps. To perform certain actions, such as adding a vApp to a catalog, copying it, or moving it to another virtual data center, first you must power off the vApp.

### Prerequisites

- Verify that the vApps are started.
- Verify that you are at least vApp author.

### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore, and from the left panel, select **vApps**.
- 2 Toggle on the Multiselect option.
- 3 Select the vApps that you want to power off.
- 4 From the Actions menu, select Power Off.
- 5 Click **OK** to confirm.

# Discard the Suspended State of Multiple vApps in the VMware Cloud Director Tenant Portal

If multiple vApps are in a suspended state and you no longer have to resume their use, you can discard the suspended state of the vApps simultaneously. Discarding the suspended state removes the saved memory and returns the vApps to a powered-off state.

### Prerequisites

- Verify that the vApps are in a suspended state.
- Verify that you are at least vApp author.

### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore, and from the left panel, select **vApps**.
- 2 Toggle on the Multiselect option.
- 3 Select the suspended vApps that you want to power off.
- 4 From the Actions menu, select Discard Suspended State.

### Results

The vApps are powered off.

### Reset Multiple vApps in the VMware Cloud Director Tenant Portal

Resetting multiple vApps simultaneously clears their state, which includes memory, cache, and so on, but the vApps continue to run.

### **Prerequisites**

- Verify that the vApps are started and the virtual machines in them are powered on.
- Verify that you are at least vApp author.

#### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore, and from the left panel, select **vApps**.
- 2 Toggle on the Multiselect option.
- 3 Select the vApps that you want to reset.
- 4 From the Actions menu, select Reset and click OK to confirm.

### Results

The state of each vApp is cleared, and the vApps continue to run.

### Suspend Multiple vApps in the VMware Cloud Director Tenant Portal

Suspending multiple vApps simultaneously preserves their current state by writing the memory to disk.

### **Prerequisites**

Verify that the vApps are running.

### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore, and from the left panel, select **vApps**.
- 2 Toggle on the **Multiselect** option.
- 3 Select the vApps that you want to suspend.
- 4 From the **Actions** menu of the vApp you want to suspend, select **Suspend**, and click **OK** to confirm.

### Results

The vApps are suspended and their state is preserved.

### Open a vApp in the VMware Cloud Director Tenant Portal

You can open a vApp to view the virtual machines and networks it contains. You can also view a diagram showing how the virtual machines and networks are connected.

### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore, and from the left panel, select **vApps**.
- 2 Click to view the vApps in a card view.

From the card view, you can see general information for each vApp, such as its name, power state, lease information, date of creation, owner, the number of virtual machines associated with the vApp, total number of CPUs, total storage and memory, and associated networks.

3 To view the detailed settings of a selected vApp, click **Details** on the vApp card.

# Edit vApp Properties in the VMware Cloud Director Tenant Portal

You can edit the properties of an existing vApp, including the vApp name and description, lease settings, order in which to start the virtual machines in the vApp, sharing settings, and network settings.

### Edit the General Properties of a vApp in VMware Cloud Director

You can review and change the name, description, and other general properties of a vApp.

### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore, and from the left panel, select **vApps**.
- 2 Click to view the vApps in a card view.
- 3 In the card of the selected vApp, click **Details** to view and edit the vApp properties.
- 4 Review and change the properties as needed, and click Save.

Option	Action		
Name	Enter a new name for the vApp.		
Description	Type an optional description of the vApp.		
Virtual data center	The name of the data center to which the vApp belongs.		
Snapshot	If there is a snapshot, details for it display.		
Leases	Select Renew to renew the lease.  a Schedule the runtime lease in number of hours or days.  Defines how long the vApp can run before it is automatically stopped.  b Schedule the storage lease in number of hours or days.  Defines the how long the vApp remains available before being automatically deleted.		

### Results

The general settings are saved.

# Edit the Start and Stop Order of Virtual Machines in a vApp in the VMware Cloud Director Tenant Portal

You can configure the start and stop order of virtual machines within your vApp. Configure the start and stop order in case you have applications installed in the virtual machines that must start and stop in a particular order.

These settings are useful if you need to start and stop your virtual machines in a particular order. For example, one virtual machine houses a database server, another houses an application server, and the last houses a web server. In order for the related functions to work properly, the database server must start first, the application server must start second, and the web server must start last.

### Prerequisites

Verify that the vApp is powered off.

#### Procedure

- On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore, and from the left panel, select **vApps**.
- 2 Click to view the vApps in a card view.
- 3 In the card of the selected vApp, click **Details**.
- 4 Click the Start and Stop Order tab and click Edit.
- 5 Edit the start and stop order properties for each virtual machine, and click OK.

Option	Action
Start Order	Enter the order in which you want the virtual machine to start. You must enter a value for each machine in the sequence. For example, enter 0 for the VM you want to start first, 1 for the VM that you want to start second, and so on.
Start Action	Select a start action.  The start action determines what happens to a virtual machine when you start the vApp that contains it. By default, this option is set to <b>Power On</b> .
Start Wait	Enter the start wait time.  The start wait time is the amount of time (in seconds) that you want to wait before VMware Cloud Director starts the next machine in the sequence.

Option	Action
Stop Action	Select the stop action.
	The stop action is the action the virtual machine takes when you stop the vApp that contains it. If you select <b>Power Off</b> , the VM powers off without performing shutdown actions that ensure stability (which is the equivalent of pulling a plug out of a socket). Select this action if you have not installed VMware Tools. Otherwise, select <b>Shut Down</b> , which ensures stability upon shutting down.
Stop Wait	Enter the stop wait time.  The stop wait time is the amount of time (in seconds) that you want to wait before VMware Cloud Director shuts down the next virtual machine in the sequence.

### Edit the Guest Properties of a vApp

If a vApp includes user-configurable OVF properties, you can review and modify those properties.

If a virtual machine in the vApp includes a value for a user-configurable property of the same name, the virtual machine value takes precedence.

### Prerequisites

Verify that the vApp is stopped and that its guest properties are user-configurable.

### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore and from the left panel, select **Virtual Machines**.
- 2 Click to view the list in a card view and, optionally, arrange the list of virtual machines from the **Sort by** drop-down menu.
- 3 In the card of the virtual machine you want to edit, click **Details**.
- 4 Click Guest Properties and click Edit.
- 5 Modify the guest properties for the vApp and click **OK**.

### Share a vApp

You can share your vApps with other groups or users within your organization. The access controls that you set, determine the operations that can be completed on the shared vApps.

### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore, and from the left panel, select **vApps**.
- 2 Click to view the vApps in a card view.

- 3 In the card of the selected vApp, click **Details**, and scroll down to the sharing properties of the vApp.
- 4 Select the users with whom you want to share the vApp and click Save.

Option	Action		
Share with everyone in the organization	Select this option to share with all users in the organization and select the access level.		
	■ To grant full control, select <b>Full Control</b> .		
	All users in the organization can open, start, save a vApp as a vApp template, add the template to a catalog, change the owner of the vApp, copy to a catalog, and modify properties.		
	■ To grant read-only access, select <b>Read Only</b> .		
Share with specific users and groups	Select this option to share only with users that you specify.		
	a Select the names from the Users and groups with no access panel to move them to the Users and groups with access panel.		
	b Select an access level for the specified users and groups.		
	■ To grant full control, select <b>Full Control</b> .		
	Users with full control can open, start, save a vApp as a vApp template, add the template to a catalog, change the owner of the vApp, copy to a catalog, and modify properties.		
	To grant read-only access, select Read Only.		

#### Results

Your vApp is shared with the specified users or groups.

# Display a vApp Network Diagram in the VMware Cloud Director Tenant Portal

A vApp network diagram provides a graphical view of the virtual machines and networks in a vApp.

### Prerequisites

Verify that your vApp contains less than 40 virtual machines. If the vApp contains more than 40 virtual machines, the diagram is not available.

### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore, and from the left panel, select **vApps**.
- 2 Click to view the vApps in a card view.
- 3 In the card of the selected vApp, click **Details**.

4 Click the **Networks Diagram** tab.

The diagram showing how the virtual machines and the networks in the vApp are connected is displayed. A star sign represents a primary NIC. If a NIC is connected, its color is green, if a NIC is not connected, its color is white.

5 (Optional) To highlight the connected virtual machines and networks, click a network or a virtual machine.

The connected objects and the connections between them are highlighted.

### What to do next

You can add virtual machines or networks from this page.

# Working with Networks in a vApp in the VMware Cloud Director Tenant Portal

The virtual machines in a vApp can connect to vApp networks and to organization virtual data center networks. You can add networks of different types to a vApp to address multiple networking scenarios.

Virtual machines in a vApp can connect to the networks that are available in the vApp. If you want to connect a virtual machine to a different network, you must first add it to the vApp.

A vApp can include vApp networks and organization VDC networks. A vApp network can be isolated, direct, or routed. An isolated vApp network is contained within the vApp.

When you create a vApp network, you can route it to an organization VDC network to provide connectivity to virtual machines outside of the vApp. For routed vApp networks, you can configure network services, such as a firewall and static routing.

The networks that you add to the vApp use the network pool that is associated with the organization VDC in which you created the vApp.

Starting with version 10.3, VMware Cloud Director supports vApp network services both for data centers that are backed by NSX and by NSX Data Center for vSphere.

You can connect a vApp directly to an organization VDC network. If you have multiple vApps that contain identical virtual machines connected to the same organization VDC network that is backed by NSX Data Center for vSphere, and you want to start the vApps at the same time, you can fence the vApp. Fencing the vApp allows you to power on the virtual machines without a conflict, by isolating their MAC and IP addresses.

**Note** Fencing a vApp is not supported in virtual data centers backed by NSX.

When you open the **Networks** tab of a vApp, if you see a notification that vApp fencing is not supported, this means that your organization VDC is backed by NSX. To avoid conflict between identical VMs in vApps connected to an NSX organization VDC network, it is best to use a routed vApp network and to set NAT rules.

You can deploy a vApp in a VDC that is backed by NSX from a template that was created in an organization backed by NSX Data Center for vSphere, and vice versa.

Because fencing a vApp is not supported for vApp networks backed by NSX, to avoid conflict when you connect a vApp that you deployed from an NSX Data Center for vSphere template to an NSX organization VDC network, you must route the vApp network and set NAT rules.

Starting with VMware Cloud Director 10.4.1, if you want to create a vApp from a template that was created in an NSX Data Center for vSphere data center in an NSX and that contains a fenced vApp network, you can change the vApp network type to a routed network or to an isolated network.

### View vApp Networks in the VMware Cloud Director Tenant Portal

You can access and view the networks in a vApp.

#### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore, and from the left panel, select **vApps**.
- 2 Click to view the vApps in a card view.
- 3 In the card of the selected vApp, click **Details**.
- 4 Click the Networks tab.
  - The list of networks, if there are any, is displayed. You can view information about each network, such as name, gateway, netmask, connection and retain IP and NAT resources.
- 5 (Optional) To edit the columns to see, click the **Grid editor** icon ( ) and select or deselect the check boxes of the columns you want to be displayed or hidden, respectively.

### Fence a vApp Network in the VMware Cloud Director Tenant Portal

Powering on identical virtual machines which are included in different vApps might result in a conflict. To allow powering on of identical virtual machines in different vApps without conflicts, you can fence the vApp.

When fencing is enabled and the vApp is powered on, an isolated network is created from the organization virtual data center network pool. An edge gateway is created and attached to the isolated network and the organization virtual data center network. Traffic going to and from the virtual machines pass through the edge gateway, which translates the IP address using NAT and proxy-AR. This allows a router to pass traffic between two networks by using the same IP space.

Fencing a vApp isolates the MAC and IP addresses of the virtual machines and changes the connection type of the organization VDC networks from direct to fenced. On the fenced networks firewall is automatically enabled and configured so that only outgoing traffic is allowed. When you fence a vApp, you can also configure NAT and firewall rules on the fenced networks.

### Prerequisites

- Verify that vApp fencing is supported. vApp fencing is supported if the data center in which you deployed the vApp is backed by NSX Data Center for vSphere. If the virtual data center in which the vApp is deployed is backed by NSX, fencing is not supported, and, to avoid conflict, you must set vApp NAT rules before connecting the vApp to an organization VDC network.
- You can fence only direct vApp networks. If the vApp uses more than one network and the other networks are, for example, routed, only the direct network is fenced.
- The virtual machines in the vApp that use the direct network must be stopped, so that the direct vApp network is not currently in use.

### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore, and from the left panel, select **vApps**.
- 2 Click to view the vApps in a card view.
- 3 In the card of the selected vApp, click **Details**.
- 4 Click the **Networks** tab.
- 5 If the vApp is not fenced, click the **Edit** button.
- 6 Toggle on the Fence vApp option and click OK.

#### Results

The IP and MAC addresses of the virtual machines become isolated. You can power on identical virtual machines in different vApps without a conflict.

# Add a Network to a vApp in the VMware Cloud Director Tenant Portal

You can add a network to a vApp to make the network available to the virtual machines in the vApp. You can add a vApp network or an organization virtual data center network to a vApp.

### Prerequisites

- If you want to add an organization virtual data center network to your vApp, verify that your organization administrator or system administrator has created the network.
- If you want to add a routed vApp network to your vApp and your organization virtual data center is backed by NSX, verify that your system administrator has enabled networking services by assigning an edge cluster to the organization VDC.

### Procedure

On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore, and from the left panel, select **vApps**.

- 2 Click to view the vApps in a card view.
- In the card of the selected vApp, click **Actions** and select **Add network**.
- **4** Select the type of network to add.

Option	Action		
Organization VDC Network	Select an organization virtual data center network from the list of available networks.		
vApp Network	a Enter a name and, optionally, a description for the network.		
	b Enter the network gateway CIDR.		
	c (Optional) Enter the primary and secondary DNS, and the DNS suffix.		
	d (Optional) Select whether to allow guest VLAN.		
	e (Optional) Enter static IP pool settings, such as IP ranges.		
	f (Optional) To be able to connect to an organization virtual data center network, toggle on the Connect to an organization VDC network option and select a network from the list.		

### 5 Click Add.

### Results

The network is added to the vApp.

### What to do next

Connect a virtual machine in the vApp to the network.

# Configuring Network Services for a vApp Network in the VMware Cloud Director Tenant Portal

You can configure network services, such as DHCP, firewalls, network address translation (NAT), and static routing for certain vApp networks.

The network services available depend on the type of vApp network.

Table 3-1. Network Services Available by Network Type

vApp Network Type	DHCP	Firewall	NAT	Static Routing
Direct				
Routed	X	Х	X	X
Isolated	X			

Starting with VMware Cloud Director 10.3, both organization VDCs that are backed by NSX Data Center for vSphere and by NSX support routed, isolated and direct vApp networks.

### View and Edit General Network Details

You can view and edit the general vApp network details, for example the network name and description.

#### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore, and from the left panel, select **vApps**.
- 2 Click to view the vApps in a card view.
- 3 In the card of the selected vApp, click **Details**.
- 4 On the **Networks** tab, click a network to view the network details.
- **5** On the **General** tab, review the network information.
- 6 Click Edit.
- 7 Edit the vApp network name and description.
- 8 Click Save.

### Edit the Static IP Pool Settings of a vApp Network

You can configure a vApp network to provide static IP addresses to the virtual machines in the vApp by pulling them from a static pool of IP addresses.

### Procedure

- On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore, and from the left panel, select **vApps**.
- 2 Click ito view the vApps in a card view.
- 3 In the card of the selected vApp, click **Details**.
- 4 On the **Networks** tab, click a network to view the network details.
- 5 On the IP Management tab, click Static Pools.
- 6 Click Edit.
- 7 Enter an IP range and click Add.
- 8 Click Save.

### Edit the DNS Settings of a vApp Network

After you create e vApp network, you can view and edit the DNS settings at any time.

#### Procedure

1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore, and from the left panel, select **vApps**.

- 2 Click to view the vApps in a card view.
- 3 In the card of the selected vApp, click **Details**.
- 4 On the **Networks** tab, click a network to view the network details.
- 5 On the IP Management tab, click DNS.

The DNS settings are displayed.

- 6 Click Edit.
- 7 Edit the primary and secondary DNS, and the DNS suffix.
- 8 Click Save.

### Configure DHCP for a vApp Network

You can configure certain vApp networks to provide DHCP services to virtual machines in the vApp.

When you enable DHCP for a vApp network, connect a NIC on virtual machine in the vApp to that network, and select DHCP as the IP mode for that NIC. VMware Cloud Director assigns a DHCP IP address to the virtual machine when you power it on.

### **Prerequisites**

Verify that the vApp network is either routed or isolated.

### Procedure

- On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore, and from the left panel, select **vApps**.
- 2 Click to view the vApps in a card view.
- 3 In the card of the selected vApp, click **Details**.
- 4 On the **Networks** tab, click a network to view the network details.
- 5 On the IP Management tab, click DHCP.

The DHCP status is displayed.

- 6 Click Edit.
- 7 Click Enabled.
- 8 In the IP Pool text box, enter a range of IP addresses.

VMware Cloud Director uses these addresses to satisfy DHCP requests. The range of DHCP IP addresses cannot overlap with the static IP pool for the vApp network.

- 9 Set the default and maximum lease time in seconds.
- 10 Click Save.

### Display the IP Allocations for Your vApp Network

You can review the IP allocations for the networks in your vApp.

### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore, and from the left panel, select **vApps**.
- 2 Click to view the vApps in a card view.
- 3 In the card of the selected vApp, click **Details**.
- 4 On the **Networks** tab, click a network to view the network details.
- 5 On the IP Management tab, click IP Allocations.

The allocated IP addresses are displayed.

### Configure Static Routing for a vApp Network

You can configure certain vApp networks to provide static routing services to allow virtual machines on different vApp networks to communicate.

Any static route that you create is automatically activated.

### Prerequisites

A routed vApp network.

### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore, and from the left panel, select **vApps**.
- 2 Click to view the vApps in a card view.
- 3 In the card of the selected vApp, click **Details**.
- 4 On the **Networks** tab, click a network to view the network details.
- 5 On the **Routing** tab, click **Edit**.

You can activate or deactivate static routing for the network.

### Add Static Routing for a vApp Network

You can add static routes between two vApp networks that are routed to the same organization virtual data center network. Static routes allow traffic between the networks.

You cannot add static routes to a fenced vApp or between overlapping networks. After you add a static route to a vApp network, configure the network firewall rules to allow traffic on the static route. For vApps with static routes, select to use assigned IP addresses until the vApp or associated networks are deleted.

Static routes function only when the vApps containing the routes are running. If you change the parent network of a vApp, delete a vApp, or delete a vApp network, and the vApp includes static routes, those routes cannot function and you must remove them manually.

### Prerequisites

- Two vApp networks are routed to the same organization virtual data center network.
- The vApp networks are in vApps that were started at least once.
- Static routing is enabled on both vApp networks.

#### Procedure

- On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore, and from the left panel, select **vApps**.
- 2 Click to view the vApps in a card view.
- 3 In the card of the selected vApp, click **Details**.
- 4 On the **Networks** tab, click a network to view the network details.
- 5 On the Routing tab, under Static Routing click Add.
  - The allocated IP addresses are displayed.
- 6 Enter a name of the static route.
- 7 Enter the network address in CIDR format.

The network address is for the vApp network to which to add a static route.

8 Enter the next hop IP address.

The next hop IP address is the external IP address of that vApp network's router.

- 9 Click Save.
- 10 Repeat the same procedure for the second vApp network.

### **Example: Static Routing Example**

vApp Network 1 and vApp Network 2 are both routed to Org Network Shared. You can create a static route on each vApp network to allow traffic between the networks. You can use information about the vApp networks to create the static routes.

Table 3-2. Network Information

Network Name	Network Specification	Router External IP Address
vApp Network 1	192.168.1.0/24	192.168.0.100
vApp Network 2	192.168.2.0/24	192.168.0.101
Org Network Shared	192.168.0.0/24	NA

On vApp Network 1, create a static route to vApp Network 2. On vApp Network 2, create a static route to vApp Network 1.

Table 3-3. Static Routing Settings

vApp Network	Route Name	Network	Next Hop IP Address
vApp Network 1	tovapp2	192.168.2.0/24	192.168.0.101
vApp Network 2	tovapp1	192.168.1.0/24	192.168.0.100

### Add a Port Forwarding Rule to a vApp Network

You can configure certain vApp networks to provide port forwarding by adding a NAT mapping rule.

Port forwarding provides external access to services running on virtual machines on the vApp network.

When you configure port forwarding, VMware Cloud Director maps an external port to a service that runs on a virtual machine dedicated to inbound traffic.

When you add a port forwarding rule to a vApp network, it appears at the bottom of the NAT mapping rule list. You can rearrange the port forwarding rules by using the **Move Up** or **Move Down** buttons.

### **Prerequisites**

- Verify that the vApp network is routed.
- Verify that the firewall on the vApp network is activated. If you deactivate the firewall, the NAT mapping rules are no longer applied to the vApp network.

### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore, and from the left panel, select **vApps**.
- 2 Click to view the vApps in a card view.
- 3 In the card of the selected vApp, click **Details**.
- 4 On the **Networks** tab, click a network to view the network details.
- 5 Click **Services** and click **Edit**.
- 6 To enable NAT, toggle on the NAT option.
- 7 From the **NAT Type** drop-down menu, select **Port Forwarding**, and click **Add**.
- 8 (Optional) To enable IP masquerading, select the check box.

- 9 Configure the port-forwarding rule.
  - a Select an external port.
  - b Select a port to which to forward.
  - c Select a virtual machine interface.
  - d Select a protocol for the type of traffic to forward.

#### 10 Click Save.

### Add an IP Translation Rule to a vApp Network

You can configure certain vApp networks to provide an IP translation by adding a NAT mapping rule.

When you create an IP translation rule for a network, vCloud Director adds a DNAT and SNAT rule to the edge gateway associated with the network's port group. The DNAT rule translates an external IP address to an internal IP address for inbound traffic. The SNAT rule translates an internal IP address to an external IP address for outbound traffic.

### **Prerequisites**

- Verify that the vApp network is routed.
- Verify that the firewall on the vApp network is activated. If you deactivate the firewall, the NAT mapping rules are no longer applied to the vApp network.

#### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore, and from the left panel, select **vApps**.
- 2 Click to view the vApps in a card view.
- 3 In the card of the selected vApp, click **Details**.
- 4 On the **Networks** tab. click a network to view the network details.
- 5 Click Services and click Edit.
- 6 To enable NAT, toggle on the NAT option.
- 7 From the **NAT Type** drop-down menu, select **IP Translation** and click **Add**.
- 8 Select a virtual machine interface and click **Keep**.
- 9 Select a mapping mode.
- 10 If you selected Manual mapping mode, enter an external IP address.
- 11 Click Save.

### What to do next

If necessary, rearrange the IP translation rules by using the Move Up or Move Down buttons.

### Delete a vApp Network in the VMware Cloud Director Tenant Portal

If you no longer need a network in your vApp, you can delete the network.

### **Prerequisites**

Verify that the vApp is stopped and no virtual machines in the vApp are connected to the network.

#### Procedure

- On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore, and from the left panel, select **vApps**.
- 2 Click ito view the vApps in a card view.
- 3 In the card of the selected vApp, click **Details**.
- 4 On the **Networks** tab, select the network that you want to delete, click **Delete**, and confirm the deletion.

### Working with Snapshots in the VMware Cloud Director Tenant Portal

Creating a snapshot preserves the state and data of the virtual machines within a vApp at a specific point in time. A snapshot is not intended to be used for long periods of time or instead of backing up the vApp.

You might want to use a snapshot when upgrading the virtual machines in a vApp. For example, before you upgrade the virtual machines, you create a snapshot to preserve the point in time before the upgrade. To do this, you save a snapshot prior to upgrading, and then perform the upgrade. If there are no issues during the upgrade, you can choose to remove the snapshot, which will commit the changes you made during the upgrade. However, if you encountered an issue, you can revert the snapshot, which will move back to your saved vApp state prior to the upgrade.

# Take a Snapshot of a vApp in the VMware Cloud Director Tenant Portal

By taking a snapshot of a vApp, you take snapshots of all virtual machines in the vApp. After you take the snapshot, you can revert all virtual machines in the vApp to the snapshot, or remove the snapshot if you do not need it.

vApp snapshots have some limitations.

- vApp snapshots do not capture NIC configurations.
- If any virtual machine in the vApp is connected to a named disk, you cannot take a vApp snapshot.

#### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore, and from the left panel, select **vApps**.
- 2 Click to view the vApps in a card view.
- 3 From the **Actions** menu of the vApp for which you want to take a snapshot, select **Create Snapshot**.

Taking a snapshot of a vApp replaces the existing snapshot, if there is any.

4 (Optional) Select whether to snapshot the memory of the vApp.

When you capture the vApp memory state, the snapshot retains the live state of the vApp and the virtual machines in the vApp. Memory snapshots create a snapshot at a precise time, for example, to upgrade software that is still working. If you take a memory snapshot and the upgrade does not complete as expected, or the software does not meet your expectations, you can revert the virtual machine to its previous state.

When you capture the memory state, the vApp's files do not require quiescing. If you do not capture the memory state, the snapshot does not save the live state of the vApp and the disks are crash consistent unless you quiesce them.

**5** (Optional) Select whether to quiesce the guest file system.

This operation requires that VMware Tools is installed on the virtual machines in the vApp. When you quiesce a virtual machine, VMware Tools quiesces the file system of the virtual machine. A quiesce operation ensures that a snapshot disk represents a consistent state of the guest file systems. Quiesced snapshots are appropriate for automated or periodic backups. For example, if you are unaware of the virtual machine's activity, but want several recent backups to revert to, you can quiesce the files.

You cannot quiesce vApps that have large capacity disks.

6 Click OK.

#### Results

A snapshot of the vApp is created.

### What to do next

You can revert all the virtual machines in the vApp to the most recent snapshot.

# Revert a vApp to a Snapshot in the VMware Cloud Director Tenant Portal

You can revert all virtual machines in a vApp to the state they were in when you created the vApp snapshot.

### Prerequisites

Verify that the vApp has an existing snapshot.

### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore, and from the left panel, select **vApps**.
- 2 Click ito view the vApps in a card view.
- 3 From the Actions menu of the vApp you want to revert, select Revert to Snapshot.
- 4 Click OK.

#### Results

All virtual machines in the vApp are reverted to the snapshot state.

### Remove a Snapshot of a vApp in the VMware Cloud Director Tenant Portal

You can remove a snapshot of a vApp.

When you remove a vApp snapshot, you delete the state of the virtual machines in the vApp snapshot and you can never return to that state again. Removing a snapshot does not affect the current state of the vApp.

### **Prerequisites**

Verify that you have taken a snapshot of the vApp.

### Procedure

- On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore, and from the left panel, select **vApps**.
- 2 Click to view the vApps in a card view.
- 3 From the **Actions** menu of the vApp for which you want to remove a snapshot, select **Remove Snapshot**.
- 4 Click OK.

### Results

The snapshot is removed.

### Take Snapshots of Multiple vApps in the VMware Cloud Director Tenant Portal

By taking snapshots of multiple vApps, you take snapshots of all virtual machines in the vApps. After you take the snapshots, you can revert all virtual machines in the vApps to the snapshots, or remove the snapshots if you do not need them.

vApp snapshots have some limitations.

- vApp snapshots do not capture NIC configurations.
- If any virtual machine in a vApp is connected to a named disk, you cannot take a vApp snapshot.
- Taking snapshots of multiple vApps does not create snapshots of the memory of the vApps and does not quiesce the guest file system of the vApps. If you want to create a snapshot of the memory of your vApps or to quiesce the guest file system, you must create individual snapshots for each vApp. See Take a Snapshot of a vApp in the VMware Cloud Director Tenant Portal.

### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore, and from the left panel, select **vApps**.
- 2 Toggle on the Multiselect option.
- 3 Select the vApps for which you want to create snapshots.
- 4 From the **Actions** menu, select **Create Snapshot**, and click **OK** to confirm.

### What to do next

- You can revert all the virtual machines in the vApps to the most recent snapshots. See Revert Multiple vApps to Snapshots in the VMware Cloud Director Tenant Portal.
- You can remove the snapshots of the vApps. See Remove the Snapshots of Multiple vApps in the VMware Cloud Director Tenant Portal.

### Remove the Snapshots of Multiple vApps in the VMware Cloud Director Tenant Portal

If you don't need the snapshots of multiple vApps, you can remove them simultaneously.

When you remove a vApp snapshot, you delete the state of the virtual machines in the vApp snapshot and you can never return to that state again. Removing a snapshot does not affect the current state of the vApp.

#### Procedure

- On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore, and from the left panel, select **vApps**.
- 2 Toggle on the Multiselect option.

- 3 Select the vApps the snapshots of which you want to remove.
- 4 From the Actions menu, select Remove Snapshot.

### Revert Multiple vApps to Snapshots in the VMware Cloud Director Tenant Portal

You can revert all virtual machines in multiple vApps to the state they were in when you created the vApp snapshots.

### **Prerequisites**

Verify that the vApps that you want to revert have existing snapshots.

### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore, and from the left panel, select **vApps**.
- 2 Toggle on the Multiselect option.
- 3 Select the vApps that you want to revert to their most recent snapshots.
- 4 From the Actions menu, select Revert to Snapshot.
- 5 Click **OK** to confirm.

# Change the Owner of a vApp in the VMware Cloud Director Tenant Portal

You can change the owner of the vApp, for example, when a vApp owner leaves the company or changes roles within the company.

### **Prerequisites**

Verify that you are logged in as an **organization administrator** or a role with equivalent set of rights.

### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore, and from the left panel, select **vApps**.
- 2 Click to view the vApps in a card view.
- 3 From the Actions menu of the vApp for which you want to change the owner, select Change owner.
- 4 Select a user from the list.
- 5 Click OK.

### Results

The owner of the vApp is changed.

# Move a vApp to Another Virtual Data Center in the VMware Cloud Director Tenant Portal

When you move a vApp to another virtual data center, the vApp is removed from the source virtual data center.

When using the VMware Cloud Director API, VMware Cloud Director supports the moveVApp API for VMs with a Trusted Platform Module (TPM) device if the target vCenter Server instance contains the key provider associated with the VM. There is no shared storage requirement for the moveVApp API. There are shared storage requirements for other operations that involve moving a vApp. For more information, see Chapter 2 Working with Virtual Machines in the VMware Cloud Director Tenant Portal.

### **Prerequisites**

- Verify that you have the vApp author role or a role that includes an equivalent set of rights.
- Verify that the vApp is powered off.
- To enable operations across vCenter Server instances where the source and destination vCenter Server instances are not the same, verify that the vCenter Server instances trust each other independently of VMware Cloud Director. To view the certificates that a vCenter Server instance trusts, see the Explore Certificate Stores Using the vSphere Client in the VMware vSphere Product Documentation. Verify that each vCenter Server instance trusts the other vCenter Server instances that it needs to interact with. See also KB 89906.
- If you want work with VMs with TPM devices, verify that the following criteria are met.
  - A VDC that supports TPM backs the VM.
  - For operations across vCenter Server instances, verify that the key provider used to encrypt each VM is registered on the target vCenter Server instance under the same name.
  - For operations across vCenter Server instances, verify that the VM and the target vCenter Server instance are on the same shared storage or that fast cross vCenter Server vApp instantiation is enabled.

### Procedure

- On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore, and from the left panel, select **vApps**.
- 2 Click to view the vApps in a card view.
- 3 From the Actions menu of the vApp you want to move, select Move to.

- 4 Select the virtual data center where you want to move the vApp and click OK.
- **5** (Optional) Select the storage policy.
- 6 Click OK.

#### Results

The vApp is removed from the source data center and moved to the target data center.

# Copy a Stopped vApp to Another Virtual Data Center in the VMware Cloud Director Tenant Portal

When you copy a vApp to another virtual data center, the original vApp remains in the source virtual data center.

For more information on VMs with TPM devices, see Chapter 2 Working with Virtual Machines in the VMware Cloud Director Tenant Portal.

### **Prerequisites**

- Verify that you are at least a vApp author.
- Verify that the vApp is powered off.
- To enable operations across vCenter Server instances where the source and destination vCenter Server instances are not the same, verify that the vCenter Server instances trust each other independently of VMware Cloud Director. To view the certificates that a vCenter Server instance trusts, see the Explore Certificate Stores Using the vSphere Client in the VMware vSphere Product Documentation. Verify that each vCenter Server instance trusts the other vCenter Server instances that it needs to interact with. See also KB 89906.
- If you want work with VMs with TPM devices, verify that the following criteria are met.
  - A VDC that supports TPM backs the VM.
  - For operations across vCenter Server instances, verify that the key provider used to encrypt each VM is registered on the target vCenter Server instance under the same name.
  - For operations across vCenter Server instances, verify that the VM and the target vCenter Server instance are on the same shared storage or that fast cross vCenter Server vApp instantiation is enabled.

#### Procedure

- On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore, and from the left panel, select **vApps**.
- 2 Click ito view the vApps in a card view.
- 3 From the Actions menu of the vApp you want to copy, select Copy.

- 4 Type a name and description.
- 5 Select the virtual data center in which you want to create the copy of the vApp.
- 6 If one or more VMs in the vApp have a Trusted Platform Module (TPM) device, select to copy or replace the devices.

This option copies or replaces all TPM devices within the vApp. The availability of the **Replace** option depends on the backing vCenter Server instance. Copying a vApp to a VDC backed by vCenter Server 7.x automatically copies the TPM device. If you copy a vApp to a VDC backed by vCenter Server 8.x, you can choose to copy or replace the TPM device.

When you copy the TPM devices, you create identical copies of the devices with the same secrets. You might need to use this option if the VMs on the copied vApp cannot work without the same secrets. When you use the replace option, you create TPM devices with new secrets. Replacing the TPM devices improves the security of the VMs because less devices use the same secrets.

- 7 (Optional) Select a storage policy.
- 8 Click OK.

#### Results

The vApp is copied with the name and description you provided to the specified virtual data center.

### Copy a Powered-On vApp in the VMware Cloud Director Tenant Portal

To create a vApp based on an existing vApp, you can copy a vApp and change the copy so that the copy meets your needs. You do not have to power off virtual machines in the vApp before you copy the vApp. The memory state of running virtual machines is preserved in the copied vApp.

Starting with VMware Cloud Director 10.4.2, you can create, copy, and edit VMs with Trusted Platform Module (TPM) devices. For more information on VMs with TPM devices, see Chapter 2 Working with Virtual Machines in the VMware Cloud Director Tenant Portal.

### **Prerequisites**

Verify that the following conditions are met.

- You are at least a vApp user.
- The organization virtual data center is backed up by vCenter Server 5.5 or later.

- To enable operations across vCenter Server instances where the source and destination vCenter Server instances are not the same, verify that the vCenter Server instances trust each other independently of VMware Cloud Director. To view the certificates that a vCenter Server instance trusts, see the Explore Certificate Stores Using the vSphere Client in the VMware vSphere Product Documentation. Verify that each vCenter Server instance trusts the other vCenter Server instances that it needs to interact with. See also KB 89906.
- The copy operation is not across vCenter Server instances.
   VMware Cloud Director does not support copying a powered-on vApp across vCenter Server instances.
  - A VDC that supports TPM backs the VM.

### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore, and from the left panel, select **vApps**.
- 2 Click to view the vApps in a card view.
- 3 From the Actions menu of the vApp you want to copy, select Copy.
- 4 Type a name and description.
- 5 Select the virtual data center in which you want to create the copy of the vApp.
- 6 If one or more VMs in the vApp have a Trusted Platform Module (TPM) device, select to copy or replace the devices.

This option copies or replaces all TPM devices within the vApp. The availability of the **Replace** option depends on the backing vCenter Server instance. Copying a vApp to a VDC backed by vCenter Server 7.x automatically copies the TPM device. If you copy a vApp to a VDC backed by vCenter Server 8.x, you can choose to copy or replace the TPM device.

When you copy the TPM devices, you create identical copies of the devices with the same secrets. You might need to use this option if the VMs on the copied vApp cannot work without the same secrets. When you use the replace option, you create TPM devices with new secrets. Replacing the TPM devices improves the security of the VMs because less devices use the same secrets.

- 7 (Optional) Select a storage policy.
- 8 Click OK.

#### Results

A copy of the vApp is created and the vApp copy is in a suspended state. The copied vApp is enabled for network fencing.

#### What to do next

Modify the network properties of the new vApp or power on the vApp.

# Add a Virtual Machine to a vApp in the VMware Cloud Director Tenant Portal

You can add a virtual machine to a vApp.

For more information on VMs with TPM devices, see Chapter 2 Working with Virtual Machines in the VMware Cloud Director Tenant Portal.

### **Prerequisites**

- To access virtual machines in public catalogs, verify that you are **organization administrator** or **vApp author**.
- If you want to add a VM with a Trusted Platform Module (TPM) device, verify that a VDC that supports TPM backs the VM.

### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore, and from the left panel, select **vApps**.
- 2 Click to view the vApps in a card view.
- 3 From the **Actions** menu of the vApp to which you want to add a virtual machine, select **Add VM**.

The list of virtual machines that are associated to the vApp displays in the Add VMs window.

- 4 To create a new virtual machine and associate it with the vApp automatically, click **Add Virtual Machine**.
- **5** Enter the name and the computer name for the virtual machine.

**Important** The computer name can contain only alphanumeric characters and hyphens. A computer name cannot consist of digits only and cannot contain spaces.

6 (Optional) Enter a meaningful description.

7 Select how you want to deploy the virtual machine.

Option	Action
New	You deploy a new virtual machine with customizable settings.  a Select an OS family and Operating System.  b (Optional) Select a Boot image.  c Select a Boot Firmware for the VM.  d If you want to enter the boot firmware setup when the VM starts, turn on
	the Enter Boot Setup toggle.  e If you want the VM to have a TPM device, turn on the Trusted Platform Module toggle.  f (Optional) Enter the number of virtual CPUs, cores per socket, and memory settings manually.
	If you select a VM sizing policy that defines the VM size, this option is not visible.  g Specify the storage settings for the virtual machine, such as storage policy and size.
	If you select a VMware Cloud Director IOPS storage policy, you can also set an IOPS reservation for the VM.  If you specify a remote datastore as a storage policy, all objects that make up the VM must reside on the same remote datastore.  h Specify the network settings for the virtual machine, such as network, IP mode, IP address, and primary NIC.
From Template	You deploy a virtual machine from a template that you select from the templates catalog.  a Select the virtual machine template from the catalog.  b (Optional) Select to use a custom storage policy.  c (Optional) Select a primary NIC.  d If the VM template has modifiable custom properties, you can edit the properties.  e If there is an end user license agreement available, you must review and accept it.

- 8 Click **OK** to create the virtual machine.
- 9 Click **Add** to add the virtual machine to the vApp.

# Save a vApp as a vApp Template to a Catalog in the VMware Cloud Director Tenant Portal

By adding a vApp to a catalog, you convert the particular vApp to a vApp template.

When you add a vApp to a catalog, the vApp template includes the placement and sizing policies of the source vApp as unmodifiable tags.

For more information on VMs with Trusted Platform Module (TPM) devices, see Chapter 2 Working with Virtual Machines in the VMware Cloud Director Tenant Portal.

### **Prerequisites**

- Verify that you are logged in as a vApp Author or a role with an equivalent set of rights.
- Verify that your organization must have a catalog and a virtual data center (VDC) with available space.
- If you want to add a VM with a Trusted Platform Module (TPM) device, verify that a VDC that supports TPM backs the VM.

### Procedure

- On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore, and from the left panel, select **vApps**.
- 2 Click to view the vApps in a card view.
- 3 From the Actions menu of the vApp you want to add to a catalog, select Create Template.

**Note** You can add vApps to a catalog even if the virtual machines that belong to the vApp are in a running state. However, if you select a running vApp, it is added to the catalog as a vApp template, and all the virtual machines are in a suspended state.

- 4 Select the destination catalog from the **Catalog** drop-down menu.
- **5** Enter a name and, optionally, a description for the vApp template.
- 6 (Optional) Select **Overwrite catalog item** if you want the new catalog item to overwrite any existing vApp template and select the catalog item to overwrite.
  - For example, when you upload a new version of a vApp to the catalog, you might want to overwrite the old version.
- 7 Specify how the template must be used.

The setting applies when you are creating a vApp based on the vApp template. It is ignored when you build a vApp by using individual virtual machines from this template.

Option	Description
Make identical copy	Select to make an identical copy of the vApp when you create a vApp from the vApp template.
	<b>Note</b> When creating a new vApp from this template, the vApp retains the source vApp network settings, including the external network and all vApp firewall rules.
Customize VM settings	Select to enable customization of the virtual machine settings when you create a vApp from the vApp template.
	Note When creating a new vApp from this template, the vApp retains the source vApp network settings, including the external network, while replacing the customized firewall rule configurations with the default ones. You cannot change the firewall rule configurations when creating the vApp template.

- 8 If one or more VMs in the vApp have a TPM device, select to copy or replace the devices.
  - When you copy the TPM devices, you create identical copies of the devices with the same secrets. You might need to use this option if the VMs on the copied vApp cannot work without the same secrets. When you use the replace option, you create TPM devices with new secrets. Replacing the TPM devices improves the security of the VMs because less devices use the same secrets.
- 9 Click OK.

#### Results

The vApp template appears in the specified catalog.

### Download a vApp as an OVA in the VMware Cloud Director Tenant Portal

You can download a vApp as an OVA, which is a single file distribution of the same OVF file package.

**Note** Starting with VMware Cloud Director 10.4.2, you can create, copy, and edit VMs and vApps with Trusted Platform Module (TPM) devices. However, you cannot download vApps that have VMs with Trusted Platform Module (TPM) devices.

### **Prerequisites**

- Verify that you are logged in as a vApp Author or a role with an equivalent set of rights.
- Verify that the vApp is powered off and undeployed.

### Procedure

- On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore, and from the left panel, select **vApps**.
- 2 Click to view the vApps in a card view.
- 3 From the Actions menu of the vApp that you want to download, select Download.
- 4 Select the format in which you want to download the vApp.
- 5 (Optional) Select **Preserve identity information** to include the UUIDs and the MAC addresses of the virtual machines that reside in the vApp in the downloaded OVA.
  - Preserving the identity information limits the portability of the package and you must use it only when necessary.
- 6 To confirm the selection and start the download, click **OK**.

### Results

By default, the package is downloaded in the Downloads folder for your browser.

### Renew a vApp Lease in the VMware Cloud Director Tenant Portal

If the lease of a vApp has expired, or it is about to expire, you can renew it.

### Prerequisites

Verify that you are assigned the predefined role **vApp User** or an equivalent set of rights.

#### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore, and from the left panel, select **vApps**.
- 2 Select the vApp you want to renew.
- 3 From the Actions menu, select Renew Lease.
- 4 Renew the runtime lease of the vApp.
  - a Select the Runtime lease check box.
  - b From the drop-down menu, select a value for the runtime lease.
    - You can select a value in hours, days, or set the lease to **Never Expires**. **System administrators** can limit the maximum length that you can choose.
- **5** Renew the storage lease of the vApp.
  - a Select the Storage lease check box.
  - b From the drop-down menu, select a value for the storage lease.
    - You can select a value in hours, days, or set the lease to **Never Expires**. **System administrators** can limit the maximum length that you can choose.

### Delete a vApp in the VMware Cloud Director Tenant Portal

You can delete a vApp, which removes it from your organization.

### Prerequisites

- Verify that the vApp is stopped.
- Verify that you are assigned the predefined role vApp author or an equivalent set of rights.

### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore, and from the left panel, select **vApps**.
- 2 Select the vApp you want to delete.
- 3 From the Actions menu, select Delete.
- 4 Click OK.

### Results

If the vApp contains VMs for which VMware Cloud Director does not have the necessary information and the deletion is not possible, VMware Cloud Director moves these VMs to the  $StrandedItems_{Name_of_VDC_where_vApp_was_located}$  folder in vCenter Server and continues the deletion of the vApp. You can locate these VMs in the StrandedItems folder and decide if you want to move or delete them.

# Delete Multiple vApps in the VMware Cloud Director Tenant Portal

To remove multiple vApps from your organization, you can delete them simultaneously.

### **Prerequisites**

- Verify that your vApps are stopped.
- Verify that you are at least a vApp author.

### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore, and from the left panel, select **vApps**.
- 2 Toggle on the Multiselect option.
- 3 Select the vApps that you want to delete.
- 4 From the Actions menu, select Delete.
- 5 To confirm, click **Delete**.

# Convert Your Single-VM vApp in VMware Cloud Director Into a Standalone VM

Using the VMware Cloud Director Tenant Portal, if you want to discard the vApp construct, you can convert a vApp containing a single VM into a standalone VM.

When converting a vApp into standalone VM, VMware Cloud Director moves the VM into the VDC folder and deletes the vApp folder.

### Prerequisites

- Verify that the vApp has only one VM.
- Verify that if the vApp is using a vApp network, vApp fencing is enabled and the vApp network is connected directly to an organization VDC network.

If the vApp does not meet the prerequisites, the Convert to VM button does not appear.

### Procedure

- 1 In the top navigation bar, click **Data Centers**.
- 2 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore, and from the left panel, select **vApps**.
- 3 From the **Actions** menu of the vApp you want to convert, select **Convert to VM**.
- 4 To confirm the conversion, click **Convert**.

# Working with Container Applications in Your VMware Cloud Director Tenant Portal

4

You can use VMware Marketplace and Helm chart repositories as external source catalogs that are not backed by the local VMware Cloud Director storage for deployment of container application images.

A container application is a Helm chart application that you can deploy within a container, that encapsulates the application and all its dependencies, including libraries, frameworks, and configuration files, into a single, isolated environment.

**Note** Content Hub does not support the deployment of Helm chart container applications that require the creation of resources at the Kubernetes cluster level.

Read the following topics next:

- Deploy a Container Application Using Your VMware Cloud Director Tenant Portal
- Update the Container Application Properties Using Your VMware Cloud Director Tenant Portal
- Roll Back a Deployed Container Application Using Your VMware Cloud Director Tenant Portal
- Delete a Container Application from Your VMware Cloud Director Tenant Portal

# Deploy a Container Application Using Your VMware Cloud Director Tenant Portal

Using the VMware Cloud Director Tenant Portal, you can deploy Helm chart container applications imported from shared VMware Marketplace and Helm chart repository resources.

### Prerequisites

- Verify that you have full administrative control of the Kubernetes cluster, where you are deploying the container applications, and the Manage Container App, Full Control:
   VMWARE:CAPVCDCLUSTER, and View: VMWARE: KUBECLUSTEREXTENSION rights.
- Verify that the Kubernetes operator is installed. For information, see Install a Kubernetes Operator in Your VMware Cloud Director Tenant Portal.

 Verify that the container application that you want to deploy is added to a catalog. For information, see Add an Application Image from an External Resource to a VMware Cloud Director Catalog.

#### Procedure

- 1 From the top navigation bar, click **Applications**, and select the **Container Applications** tab.
- 2 On the Container Applications page, click Launch New.
- 3 In the **Search by name** text box, enter the name for the container application and, from the drop down menu, select the application.
- **4** Enter the application name, version, and Kubernetes cluster in which you want to deploy the application.
- 5 Accept the end user license agreement (EULA) by selecting the I accept and agree to the EULA terms check box.
  - VMware Cloud Director provides an EULA link for each application image and respective version for which the EULA exists. You cannot complete the process without accepting the EULA.
- 6 (Optional) To customize the application resources allocated to the container application, click **Show Advanced Settings** and provide the new application resource values.
- 7 Click Launch Application.

### Results

The deploy task appears in the **Recent Tasks** pane. If the operation completes successfully, on the card for the application, the status appears as <code>Deployed</code>. VMware Cloud Director deploys the container application as a Helm release within the <code>vcd-contenthub-workloads</code> namespace to the Kubernetes cluster.

If the deployment fails, on the card for the application, the status displays error message that you can use to remediate the issue.

#### What to do next

To review the details for a specific application, on the card for the application, click the application name.

# Update the Container Application Properties Using Your VMware Cloud Director Tenant Portal

In VMware Cloud Director Tenant Portal, you can update the container application properties and version for an existing container application.

For every updated version of the same container application, the revision number is incremented.

### Prerequisites

- Verify that you have full administrative control of the Kubernetes cluster, where you are deploying the container applications, and the Manage Container App, Full Control:
   VMWARE:CAPVCDCLUSTER, and View: VMWARE: KUBECLUSTEREXTENSION rights.
- Verify that the Kubernetes operator is installed. For information, see Install a Kubernetes
   Operator in Your VMware Cloud Director Tenant Portal.
- To update a container application version, first you must add the respective Helm chart version to the catalog. For information, see Add an Application Image from an External Resource to a VMware Cloud Director Catalog.

#### Procedure

- 1 From the top navigation bar, click **Applications**, and select the **Container Applications** tab.
- 2 On the application card, click the **Actions** drop-down menu and select **Update**.
- 3 To upgrade the container application, from the **Version** drop-down menu, select the version to which to upgrade.
- 4 Accept the end user license agreement (EULA) by selecting the I accept and agree to the EULA terms check box.
  - VMware Cloud Director provides an EULA link for each application image and respective version for which the EULA exists. You cannot complete the process without accepting the EULA.
- 5 To update the application resources allocated to the container application, click the **Installation Values** tab and provide the new resource allocations.
- 6 Click Update.

### What to do next

You can monitor the status of the update in the **Recent Tasks** panel. For more information, see View Tasks in the VMware Cloud Director Tenant Portal.

# Roll Back a Deployed Container Application Using Your VMware Cloud Director Tenant Portal

In the VMware Cloud Director Tenant Portal, you can roll to a specific revision of a deployed container application back.

### **Prerequisites**

Verify that you have full administrative control of the Kubernetes cluster, where you are deploying the container applications, and the Manage Container App, Full Control:
 VMWARE:CAPVCDCLUSTER, and View: VMWARE: KUBECLUSTEREXTENSION rights.

Verify that the Kubernetes operator is installed. For information, see Install a Kubernetes
 Operator in Your VMware Cloud Director Tenant Portal.

### Procedure

- 1 From the top navigation bar, click **Applications**, and select the **Container Applications** tab.
- 2 On the application card, click the **Actions** drop-down menu and select **Rollback**.
- 3 From the **Revision** drop-down menu, select the revision to which you want to roll back.
- 4 Accept the end user license agreement (EULA) by selecting the I accept and agree to the EULA terms check box.

VMware Cloud Director provides an EULA link for each application image and respective version for which the EULA exists. You cannot complete the process without accepting the EULA.

5 Click Rollback.

#### What to do next

You can monitor the status of the task in the **Recent Tasks** panel. For more information, see View Tasks in the VMware Cloud Director Tenant Portal.

# Delete a Container Application from Your VMware Cloud Director Tenant Portal

Using the VMware Cloud Director Tenant Portal, you can delete a deployed container application.

### **Prerequisites**

- Verify that you have full administrative control of the Kubernetes cluster, where you are deploying the container applications, and the Manage Container App, Full Control:
   VMWARE:CAPVCDCLUSTER, and View: VMWARE: KUBECLUSTEREXTENSION rights.
- Verify that the Kubernetes operator is installed. For information, see Install a Kubernetes
   Operator in Your VMware Cloud Director Tenant Portal.

#### Procedure

- 1 From the top navigation bar, click **Applications**, and select the **Container Applications** tab.
- 2 On the application card, click the **Actions** drop-down menu and select **Delete**.
- 3 Click Delete.

### Results

You can monitor the status of the update in the **Recent Tasks** panel. For more information, see View Tasks in the VMware Cloud Director Tenant Portal.

After the operation completes, the container application is removed from the list of container applications.

# Working with Kubernetes Clusters in the VMware Cloud Director Tenant Portal

You can create Kubernetes clusters of different node sizes from the existing organization VDC policies.

Kubernetes Container Clusters is the VMware Cloud Director Container Service Extension plugin for VMware Cloud Director. You can use the Kubernetes Container Clusters plug-in in the VMware Cloud Director Tenant Portal to deploy clusters with native and VMware Tanzu Kubernetes Grid Integrated Edition (TKGI) clusters. You can create Tanzu Kubernetes Grid Service clusters without the VMware Cloud Director Container Service Extension.

When enabled on a vSphere cluster, VMware vSphere® with VMware Tanzu<sup>TM</sup> provides the capability to create upstream Kubernetes clusters in dedicated resource pools. For more information, see the *vSphere with Kubernetes Configuration and Management* guide in the vSphere documentation.

When a service provider creates a provider VDC Kubernetes policy and publishes the policy to an organization VDC, they create an organization VDC Kubernetes policy. You can use the Kubernetes Container Clusters plug-in to create Tanzu Kubernetes clusters by applying one of the organization VDC Kubernetes policies.

### **Kubernetes Runtime Options**

- Tanzu Kubernetes Grid, informally known as TKG Starting with VMware Cloud Director 10.3.1, you can create Tanzu Kubernetes Grid clusters. Tanzu Kubernetes Grid supports VMware hardened and signed upstream compatible Kubernetes, single control plane node, independent disk-based dynamic provisioning of Persistent Volumes, and L4 load balancer automation. For more information on Tanzu Kubernetes Grid clusters, see the VMware Tanzu Kubernetes Grid documentation.
- VMware Tanzu<sup>®</sup> Kubernetes Grid<sup>™</sup> Service clusters, informally known as TKGS You can use the vSphere with Tanzu runtime option to create vSphere with Tanzu managed Tanzu Kubernetes Grid Service clusters. Tanzu Kubernetes Grid Service supports VMware hardened and signed upstream compatible Kubernetes, multiple control plane nodes, First Class Disk-based dynamic and static provisioning of Persistent Volumes, and L4 load balancer automation. This option offers more features, however, it might be more expensive. For more information, see the *vSphere with Tanzu Configuration and Management* guide in the vSphere documentation.

- Native clusters The Kubernetes Container Clusters plug-in manages the clusters with native Kubernetes runtime. These clusters are with reduced High Availability function with a single control plane node, they offer fewer persistent volume choices and no networking automation. However, they might come at a lower cost.
- TKGI clusters VMware Tanzu Kubernetes Grid Integrated Edition is a purpose-built container solution to operationalize Kubernetes for multi-cloud enterprises and service providers. Some of its capabilities are high availability, auto-scaling, health-checks, as well as self-healing and rolling upgrades for Kubernetes clusters. For more information on TKGI clusters, see the VMware Tanzu Kubernetes Grid Integrated Edition documentation.

### Read the following topics next:

- Add a Kubernetes Policy to an Organization VDC in the VMware Cloud Director Tenant Portal
- Edit the Kubernetes Policy of an Organization VDC in the VMware Cloud Director Tenant Portal
- Create a Tanzu Kubernetes Cluster in the VMware Cloud Director Tenant Portal
- Create a Native Kubernetes Cluster in the VMware Cloud Director Tenant Portal
- Create a VMware Tanzu Kubernetes Grid Integrated Edition Cluster in the VMware Cloud Director Tenant Portal
- Configure External Access to a Service in a Tanzu Kubernetes Cluster in the VMware Cloud Director Tenant Portal
- Upgrade a Native or Tanzu Kubernetes Grid Service Cluster in the VMware Cloud Director Tenant Portal

# Add a Kubernetes Policy to an Organization VDC in the VMware Cloud Director Tenant Portal

If you have **system administrator** rights, you can add an organization VDC Kubernetes policy by using a provider VDC Kubernetes policy. You can use the organization VDC Kubernetes policy to create Tanzu Kubernetes clusters.

When you add or publish a provider VDC Kubernetes policy to an organization VDC, you make the policy available to tenants by creating an organization VDC policy. Tenants can use the available organization VDC Kubernetes policies to leverage the Kubernetes capacity while creating Tanzu Kubernetes clusters. A Kubernetes policy encapsulates placement, infrastructure quality, and persistent volume storage classes. Kubernetes policies can have different compute limits.

You can add multiple organization VDC Kubernetes policies to a single organization VDC. You can use a single provider VDC Kubernetes policy to create multiple organization VDC Kubernetes policies. You can use the organization VDC Kubernetes policies as an indicator of the service quality. For example, you can publish a Gold Kubernetes policy that allows a selection of the guaranteed machine classes and a fast storage class or a Silver Kubernetes policy that allows a selection of the best effort machine classes and a slow storage class.

### Prerequisites

- Verify that you have a system administrator role or a role that includes an equivalent set of rights. All other roles can only view the organization VDC Kubernetes policies.
- Verify that your environment has at least one provider VDC backed by a Supervisor Cluster. The provider VDCs backed by a Supervisor Cluster are marked with a Kubernetes icon on the Provider VDCs tab of the Service Provider Admin Portal. For more information on vSphere with Tanzu in VMware Cloud Director, see Using vSphere with Kubernetes in VMware Cloud Director in the VMware Cloud Director Service Provider Admin Guide.
- Verify that you are logged in to a flex organization VDC.
- Familiarize yourself with the virtual machine class types for Tanzu Kubernetes clusters.
   See the vSphere with Kubernetes Configuration and Management guide in the vSphere documentation.

#### Procedure

- 1 In the top navigation bar, click **Data Centers** and then click **Virtual Data Center**.
- 2 Select an organization virtual data center.
- 3 In the left panel, under **Settings**, select **Kubernetes Policies** and click **Add**.
  - The **Publish to Organization VDC** wizard appears.
- 4 Enter a tenant-visible name and description for the organization VDC Kubernetes policy and click **Next**.
- 5 Select the provider VDC Kubernetes policy that you want to use and click **Next**.
- 6 Select CPU and Memory limits for the Tanzu Kubernetes clusters created under this policy.
  - The maximum limits depend on the CPU and Memory allocations of the organization VDC. When you add the policy, the selected limits act as maximums for the tenants.
- 7 Choose whether you want to reserve CPU and memory for the Tanzu Kubernetes cluster nodes created in this policy and click **Next**.
  - There are two editions for each class type: guaranteed and best effort. A guaranteed class edition fully reserves its configured resources, while a best effort edition allows resources to be overcommitted. Depending on your selection, on the next page of the wizard, you can select between VM class types of the guaranteed or best effort edition.
  - Select Yes for VM class types of the guaranteed edition for full CPU and Memory reservations.

- Select No for VM class types of the best effort edition with no CPU and memory reservations.
- 8 On the Machine classes page of the wizard, select one or more VM class types available for this policy.
  - The selected machine classes are the only class types available to tenants when you add the policy to the organization VDC.
- 9 Select one or more storage policies.
- 10 Review your choices and click Publish.

#### Results

The information about the published policy appears in the list of Kubernetes policies. The published policy creates a Supervisor Namespace on the Supervisor Cluster with the specified resource limits from the policy.

The tenants can start using the Kubernetes policy to create Tanzu Kubernetes clusters. VMware Cloud Director places each Tanzu Kubernetes cluster created under this Kubernetes policy in the same Supervisor Namespace. The policy resource limits become resource limits for the Supervisor Namespace. All tenant-created Tanzu Kubernetes clusters in the Supervisor Namespace compete for the resources within these limits.

#### What to do next

- Delete an organization VDC Kubernetes policy.
- By using the Service Provider Admin Portal, you can manage organization resource quotas.
   See Manage Quotas on the Resource Consumption of an Organization in the VMware Cloud Director Service Provider Admin Guide.
- Manage the Resource Quotas of a Group Using Your VMware Cloud Director Tenant Portal or Manage the Resource Quotas of a User in Your VMware Cloud Director Tenant Portal

# Edit the Kubernetes Policy of an Organization VDC in the VMware Cloud Director Tenant Portal

If you have **system administrator** rights, you can modify an organization VDC Kubernetes policy to change its description and the CPU and memory limits.

### Prerequisites

Verify that you have a **system administrator** role or a role that includes an equivalent set of rights. All other roles can only view the organization VDC Kubernetes policies.

#### Procedure

- 1 In the top navigation bar, click **Data Centers** and then click **Virtual Data Center**.
- 2 Select an organization virtual data center.

- 3 In the left panel, under **Settings**, select **Kubernetes Policies**.
- 4 Select the organization VDC Kubernetes policy you want to edit and click Edit.
  - The Edit VDC Kubernetes Policy wizard appears.
- 5 Edit the description of the organization VDC Kubernetes policy and click **Next**.
  - The name of the policy is linked to the Supervisor Namespace, created during the publishing of the policy, and you cannot change it.
- 6 Edit the CPU and Memory limit for the organization VDC Kubernetes policy and click **Next**. You cannot edit the CPU and Memory reservation.
- 7 Review the new policy details and click **Save**.

#### What to do next

- Delete an organization VDC Kubernetes policy.
- By using the Service Provider Admin Portal, you can change organization resource quotas.
   See Manage Quotas on the Resource Consumption of an Organization in the VMware Cloud Director Service Provider Admin Guide.
- Change group and user quotas. See Manage the Resource Quotas of a Group Using Your VMware Cloud Director Tenant Portal or Manage the Resource Quotas of a User in Your VMware Cloud Director Tenant Portal.

### Create a Tanzu Kubernetes Cluster in the VMware Cloud Director Tenant Portal

You can create Tanzu Kubernetes clusters by using the Kubernetes Container Clusters plug-in.

For more information about the different Kubernetes runtime options for the cluster creation, see Chapter 5 Working with Kubernetes Clusters in the VMware Cloud Director Tenant Portal.

You can manage Kubernetes clusters also by using the VMware Cloud Director Container Service Extension CLI. See the VMware Cloud Director Container Service Extension documentation.

VMware Cloud Director provisions Tanzu Kubernetes clusters with the PodSecurityPolicy Admission Controller enabled. You must create a pod security policy to deploy workloads. For information about implementing the use of pod security policies in Kubernetes, see the *Using Pod Security Policies with Tanzu Kubernetes Clusters* topic in the *vSphere with Kubernetes Configuration and Management* guide.

### Prerequisites

 Verify that your service provider published the Kubernetes Container Clusters plug-in to your organization. You can find the plug-in on the top navigation bar under More > Kubernetes
 Container Clusters.

- Verify that you have at least one organization VDC Kubernetes policy in your organization VDC. To add an organization VDC Kubernetes policy, see Add a Kubernetes Policy to an Organization VDC in the VMware Cloud Director Tenant Portal.
- Verify that your service provider published the vmware:tkgcluster Entitlement rights bundle to your organization and granted you the Edit: Tanzu Kubernetes Guest Cluster right to create and modify Tanzu Kubernetes clusters. For the ability to delete clusters, you must have the Full Control: Tanzu Kubernetes Guest Cluster right.
- Verify that your service provider created an Access Control List (ACL) entry for you with information about your access level.

### Procedure

- 1 From the top navigation bar, select More > Kubernetes Container Clusters.
- 2 (Optional) If the organization VDC is enabled for TKGI cluster creation, on the **Kubernetes**Container Clusters page, select the vSphere with Tanzu & Native tab.
- 3 Click New.
- 4 Select the vSphere with Tanzu runtime option and click Next.
- 5 Enter a name for the new Kubernetes cluster and click **Next**.
- 6 Select the organization VDC to which you want to deploy a Tanzu Kubernetes cluster and click **Next**.
- 7 Select an organization VDC Kubernetes policy and a Kubernetes version, and click **Next**.
  - VMware Cloud Director displays a default set of Kubernetes versions that are not tied to any organization VDC or Kubernetes policy. These versions are a global setting. To change the list of available versions, use the cell management tool to run the ./cell-management-tool manage-config --name wcp.supported.kubernetes.versions -v version\_numbers command with comma-separated version numbers.
- 8 Select the number of control plane and worker nodes in the new cluster.
- 9 Select machine classes for the control plane and worker nodes, and click Next.
- 10 Select a Kubernetes policy storage class for the control plane and worker nodes, and click **Next**.
- 11 (Optional) Specify a range of IP addresses for Kubernetes services and a range for Kubernetes pods, and click **Next**.
  - Classless Inter-Domain Routing (CIDR) is a method for IP routing and IP address allocation.

Option	Description
Pods CIDR	Specifies a range of IP addresses to use for Kubernetes pods. The default value is 192.168.0.0/16. The pods subnet size must be equal to or larger than /24. This value must not overlap with the Supervisor Cluster settings. You can enter one IP range.
Services CIDR	Specifies a range of IP addresses to use for Kubernetes services. The default value is 10.96.0.0/12. This value must not overlap with the Supervisor Cluster settings. You can enter one IP range.

12 Review the cluster settings and click **Finish**.

#### What to do next

- Resize the Kubernetes cluster if you want to change the number of worker nodes.
- Download the kubeconfig file. The kubectl command-line tool uses kubeconfig files to obtain information about clusters, users, namespaces, and authentication mechanisms.
- Delete a Kubernetes cluster.

### Create a Native Kubernetes Cluster in the VMware Cloud Director Tenant Portal

You can create VMware Cloud Director Container Service Extension 3.1 managed Kubernetes clusters by using the Kubernetes Container Clusters plug-in.

For more information about the different Kubernetes runtime options for the cluster creation, see Chapter 5 Working with Kubernetes Clusters in the VMware Cloud Director Tenant Portal.

You can manage Kubernetes clusters also by using the VMware Cloud Director Container Service Extension CLI. See the VMware Cloud Director Container Service Extension documentation.

### **Prerequisites**

- Verify that your service provider published the Kubernetes Container Clusters plug-in to your organization. Kubernetes Container Clusters is the VMware Cloud Director Container Service Extension plug-in for VMware Cloud Director. You can find the plug-in on the top navigation bar under More > Kubernetes Container Clusters.
- Verify that your service provider completed the VMware Cloud Director Container Service Extension 3.1 server setup and published a VMware Cloud Director Container Service Extension native placement policy to the organization VDC.
- Verify that your service provider published the cse:nativeCluster Entitlement rights bundle to your organization and granted you the Edit CSE:NATIVECLUSTER right to create and modify native Kubernetes clusters. For the ability to delete clusters, you must have the Full Control CSE:NATIVECLUSTER right.

 Verify that your service provider created an Access Control List (ACL) entry for you with information about your access level.

### Procedure

- 1 From the top navigation bar, select More > Kubernetes Container Clusters.
- 2 (Optional) If the organization VDC is enabled for TKGI cluster creation, on the **Kubernetes**Container Clusters page, select the vSphere with Tanzu & Native tab.
- 3 Click New.
- 4 Select the **Native** Kubernetes runtime option.
- 5 Enter a name and select a Kubernetes Template from the list.
- 6 (Optional) Enter a description for the new Kubernetes cluster and an SSH public key.
- 7 Click Next.
- 8 Select the organization VDC to which you want to deploy a native cluster and click Next.
- **9** Select the number of control plane and worker nodes and, optionally, sizing policies for the nodes.
- 10 Click Next.
- 11 If you want to deploy an additional VM with NFS software, turn on the Enable NFS toggle.
- 12 (Optional) Select storage policies for the control plane and worker nodes.
- 13 Click Next.
- 14 Select a network for the Kubernetes cluster and click Next.
- 15 Review the cluster settings and click Finish.

### What to do next

- Resize the Kubernetes cluster if you want to change the number of worker nodes.
- Download the kubeconfig file. The kubectl command-line tool uses kubeconfig files to obtain information about clusters, users, namespaces, and authentication mechanisms.
- Delete a Kubernetes cluster.

# Create a VMware Tanzu Kubernetes Grid Integrated Edition Cluster in the VMware Cloud Director Tenant Portal

You can create VMware Tanzu Kubernetes Grid Integrated Edition (TKGI) clusters by using the VMware Cloud Director Container Service Extension.

For more information about the different Kubernetes runtime options for the cluster creation, see Chapter 5 Working with Kubernetes Clusters in the VMware Cloud Director Tenant Portal.

You can manage Kubernetes clusters also by using the VMware Cloud Director Container Service Extension CLI. See the VMware Cloud Director Container Service Extension documentation.

### Prerequisites

- Verify that your service provider published the Kubernetes Container Clusters plug-in to your organization. Kubernetes Container Clusters is the VMware Cloud Director Container Service Extension plug-in for VMware Cloud Director. You can find the plug-in on the top navigation bar under More > Kubernetes Container Clusters.
- Verify that your service provider completed the VMware Cloud Director Container Service Extension 3.1 server setup and published a VMware Cloud Director Container Service Extension TKGI enablement metadata to the organization VDC.
- Verify that you have the {cse}:PKS DEPLOY RIGHT right.

#### Procedure

- 1 From the top navigation bar, select More > Kubernetes Container Clusters.
- 2 On the Kubernetes Container Clusters page, select the TKGI tab, and click New.
  - The Create New TKGI Cluster wizard opens.
- 3 Select the organization VDC to which you want to deploy a TKGI cluster and click Next.
  - The list might take longer to load because VMware Cloud Director requests the information from the VMware Cloud Director Container Service Extension server.
- 4 Enter a name for the new TKGI cluster and select the number of worker nodes.
  - TKGI clusters must have at least one worker node.
- 5 Click **Next**.
- 6 Review the cluster settings and click Finish.
- 7 (Optional) Click the **Refresh** button on the right side of the page for the new TKGI cluster to appear in the list of clusters.

### What to do next

- Resize the Kubernetes cluster if you want to change the number of worker nodes.
- Download the kubeconfig file. The kubectl command-line tool uses kubeconfig files to obtain information about clusters, users, namespaces, and authentication mechanisms.
- Delete a Kubernetes cluster.

### Configure External Access to a Service in a Tanzu Kubernetes Cluster in the VMware Cloud Director Tenant Portal

Tanzu Kubernetes clusters are by default only reachable from IP subnets of networks within the same organization virtual data center in which a cluster is created. If necessary, you can manually configure external access to specific services in a Tanzu Kubernetes cluster.

When a VDC Kubernetes policy is published to an organization VDC, a firewall policy is automatically provisioned on the cluster edge gateway to allow access to the cluster from authorized sources within the VDC. Additionally, a system SNAT rule is automatically added to the NSX edge gateways within the organization VDC to ensure that the cluster edge gateway is reachable by the workloads within the organization VDC.

Both the firewall policy that is provisioned on the cluster edge gateway and the SNAT rule on the NSX edge gateway cannot be removed unless a **system administrator** deletes the Kubernetes policy from the VDC.

If necessary, you can manually configure access from an external network to a specific service in a Tanzu Kubernetes cluster. To do that, you must create a DNAT rule on the NSX edge gateway which ensures that the traffic coming from external locations is forwarded to the cluster edge gateway.

Tanzu Kubernetes clusters support NSX group networking. If the organization VDC in which a cluster is created is part of an NSX group that has an edge gateway which is shared across the VDCs in the group, the Tanzu Kubernetes cluster can be reached by VMs residing in the other VDCs in this group. To provide network access from the cluster to VMs in other VDCs in the data center group, you manually configure DNAT rules on the NSX edge gateway of the data center group.

### Prerequisites

- Verify that your cloud infrastructure is backed by vSphere 7.0 Update 1C, 7.0 Update 2, or later. Contact your system administrator.
- Verify that you are an organization administrator.
- Verify that your system administrator has created an NSX edge gateway within the organization virtual data center in which the Tanzu Kubernetes cluster is located.
- Verify that the public IP address that you want to use for the service was allocated to the edge gateway interface on which you want to add a DNAT rule.
- Use the get services my-service command of the kubectl command-line tool to retrieve the external IP for the service that you want to expose.

### Procedure

- 1 In the top navigation bar, click **Networking** and click the **Edge Gateways** tab.
- 2 Click the edge gateway and, under Services, click NAT.

- 3 To add a rule, click **New**.
- 4 Configure a DNAT rule for the service that you want to connect to an external network.

Option	Description
Name	Enter a meaningful name for the rule.
Description	(Optional) Enter a description for the rule.
State	To enable the rule upon creation, turn on the <b>State</b> toggle.
Interface type	From the drop-down menu, select DNAT.
External IP	Enter the public IP address of the service.  The IP address that you enter must belong to the suballocated IP range of the NSX edge gateway.
Application	Leave the box empty.
Internal IP	Enter the service IP address that was allocated from the Kubernetes ingress pool.
Internal Port	(Optional) Enter a port number to which inbound traffic is directed.
Logging	(Optional) To have the address translation performed by this rule logged, toggle on the <b>Logging</b> option.

### 5 Click Save.

### What to do next

If you want to provide access to other applications published as Kubernetes services from external networks, you must configure additional DNAT rules for each one of them.

# Upgrade a Native or Tanzu Kubernetes Grid Service Cluster in the VMware Cloud Director Tenant Portal

You can upgrade native and Tanzu Kubernetes Grid Service clusters by using the Kubernetes Container Clusters plug-in.

You can upgrade a native cluster, if your service provider created one or more Kubernetes templates with higher Kubernetes versions using the VMware Cloud Director Container Service Extension CLI.

For Tanzu Kubernetes Grid Service clusters, if the parent supervisor cluster supports a higher Kubernetes version, you can upgrade a Tanzu Kubernetes Grid Service cluster in VMware Cloud Director by using the Kubernetes Container Clusters plug-in.

### Procedure

1 From the top navigation bar, select More > Kubernetes Container Clusters.

- 2 Click the radio button next to a Tanzu Kubernetes Grid Service cluster you want to upgrade.

  The upgrade column refreshes with information about the availability of an upgrade for the cluster. You can upgrade clusters with status Available.
- 3 Select the Kubernetes version to which you want to upgrade the cluster.
- 4 Click **Upgrade**.

# Working with Networks in the VMware Cloud Director Tenant Portal

To provide a highly flexible and secure network infrastructure in a multipurpose cloud environment, VMware Cloud Director uses a layered networking architecture with four categories of networks: external networks, organization virtual data center (VDC) networks, data center group networks, and vApp networks. Most types of VMware Cloud Director networks require additional infrastructure objects, such as edge gateways and network pools.

### **External Networks**

An external network provides an uplink interface that connects networks and virtual machines in your VMware Cloud Director environment to outside networks, such as a VPN, a corporate intranet, or the public Internet.

An external network is backed either by a single vSphere network, by multiple vSphere networks, or by an NSX tier-0 logical router.

Only a **system administrator** can create an external network. For information about external networks, see *VMware Cloud Director Service Provider Admin Guide*.

### **Network Pools**

A network pool is a collection of isolated layer-2 network segments that you can use to create vApp networks and certain types of organization VDC networks on demand.

Network pools must be created before organization VDC networks and vApp networks. If they do not exist, the only network option available to an organization is the direct connection to an external network.

Only a system administrator can create a network pool.

For information about network pools, see VMware Cloud Director Service Provider Admin Guide.

### **Organization VDC Networks**

Organization virtual data center (VDC) networks enable vApps to communicate with each other or with external networks outside the organization.

Depending on the connection of the organization VDC network to an external network, there are several different types of organization VDC networks.

Organization VDC networks provide direct or routed connections to external networks, or can be isolated from external networks and other organization VDC networks. Routed connections require an edge gateway and a network pool in the organization VDC.

A **system administrator** or an **organization administrator** creates organization VDC networks and assigns them to your organization.

A newly created organization VDC has no networks available to it. After a **system administrator** creates the required network infrastructure, an **organization administrator** can create and manage most types of organization VDC networks.

# Data Center Group Networks Backed by NSX Data Center for vSphere

A network backed by NSX Data Center for vSphere that spans a data center group. A data center group can comprise between one and 16 organization VDCs in a single or a multisite VMware Cloud Director deployment.

### Data Center Group Networks Backed by NSX

Data center group networks are a type of organization VDC networks that are shared between one or more VDCs and to which vApps can connect.

A **system administrator** or an **organization administrator** creates data center group networks and scopes them to a single VDC group.

VMware Cloud Director supports isolated, imported, and routed data center group networks that are backed by NSX.

### vApp Networks

vApp networks allow virtual machines to communicate with each other or, by connecting to an organization VDC network, with virtual machines in other vApps.

A vApp network is contained within a vApp. A vApp network can be isolated from other networks or connected to an organization VDC network.

Every vApp contains a vApp network. The network is created when the vApp is deployed, and deleted when the vApp is undeployed.

An organization administrator sets up and controls vApp networks.

### Types of Networks in a vApp

The virtual machines in a vApp can connect to vApp networks, which can be isolated, direct, or routed, and to organization VDC networks.

You can add networks of different types to a vApp to address multiple networking scenarios.

Virtual machines in the vApp can connect to the networks that are available in a vApp. If you want to connect a virtual machine to a different network, you must first add this network to the vApp.

A vApp can include vApp networks and organization VDC networks. An isolated vApp network is contained within the vApp.

You can also route a vApp network to an organization VDC network to provide connectivity to virtual machines outside of the vApp. For routed vApp networks, you can configure network services, such as a firewall and static routing.

You can connect a vApp directly to an organization VDC network.

For information, see Working with Networks in a vApp in the VMware Cloud Director Tenant Portal.

### Fencing a vApp

If you have multiple vApps that contain identical virtual machines connected to the same organization VDC network that is backed by NSX Data Center for vSphere, and you want to start the vApps at the same time, you can fence the vApp. Fencing the vApp allows you to power on the virtual machines without a conflict, by isolating their MAC and IP addresses.

Note Fencing a vApp is not supported in virtual data centers backed by NSX.

When you open the **Networks** tab of a vApp, if you see a notification that vApp fencing is not supported, this means that your organization VDC is backed by NSX. To avoid conflict between identical VMs in vApps connected to an NSX organization VDC network, it is best to use a routed vApp network and to set NAT rules.

### **Edge Gateways**

An edge gateway provides a routed organization VDC network with connectivity to external networks and can provide services such as load balancing, network address translation, and a firewall. VMware Cloud Director supports IPv4 and IPv6 edge gateways.

Edge gateways require NSX Data Center for vSphere or NSX.

Read the following topics next:

- Managing Organization Virtual Data Center Networks in the VMware Cloud Director Tenant Portal
- Working with IP Spaces in the VMware Cloud Director Tenant Portal

- Working with Provider Gateways in the VMware Cloud Director Tenant Portal
- Managing NSX Edge Gateways in VMware Cloud Director Tenant Portal
- Working with NSX Advanced Load Balancing in the VMware Cloud Director Tenant Portal
- Managing Data Center Group Networking with NSX in the VMware Cloud Director Tenant Portal
- Managing NSX Data Center for vSphere Edge Gateway Services in the VMware Cloud Director Tenant Portal
- Managing Data Center Group Networking with NSX Data Center for vSphere in the VMware Cloud Director Tenant Portal

# Managing Organization Virtual Data Center Networks in the VMware Cloud Director Tenant Portal

A system administrator or an organization administrator creates organization VDC networks and assigns them to your organization VDC or to an organization VDC group. An organization administrator can view information about networks, configure network services, and more.

You can use direct, routed, isolated, or data center group organization VDC networks backed by NSX Data Center for vSphere.

You can use routed, isolated, and imported organization VDC networks backed by NSX. You can also use routed, isolated, and imported data center group networks backed by NSX.

Starting with version 10.4, VMware Cloud Director supports IPv6 for all types of organization VDC networks.

Table 6-1. Types of Organization VDC Networks

Data Center Type Network	Description
Direct	An organization VDC network with a direct connection to one of the external networks that are provisioned by the <b>system administrator</b> and are backed by vSphere resources.
	Direct networks are supported for organization VDCs that are backed by NSX Data Center for vSphere or by NSX.
	Direct networks are accessible by multiple organization VDCs.
	Virtual machines belonging to different organization VDCs can connect to and see traffic on this network.
	A direct network provides direct layer 2 connectivity to virtual machines outside of the organization VDC. Virtual machines outside of this organization VDC can connect to virtual machines in the organization VDC directly.
	Note Only your system administrator can add a direct organization VDC network.
Isolated (Internal)	Isolated networks are accessible only by the same organization VDC. Only virtual machines in this organization VDC can connect to and see traffic on the internal organization VDC network.
	Isolated networks are supported for organization VDCs backed by NSX or by NSX Data Center for vSphere.
	The isolated organization VDC network provides an organization VDC with an isolated, private network that multiple virtual machines and vApps can connect to. This network provides no connectivity to virtual machines outside the organization VDC. Machines outside of the organization VDC have no connectivity to machines in the organization VDC.
Routed	Routed networks are accessible only by the same organization VDC. Only virtual machines in this organization VDC can connect to this network.
	This network also provides controlled access to an external network. As a <b>system administrator</b> or an <b>organization administrator</b> , you can configure network address translation (NAT), firewall, and VPN settings to make specific virtual machines accessible from the external network.
	Routed networks are supported for organization VDCs backed by NSX or by NSX Data Center for vSphere.
Imported NSXLogical Switch	Imported NSX networks are logical segments that are created in NSX and use an existing NSX logical switch. They are imported in a specific organization as an organization VDC network.
	Note Only a system administrator can import an NSX network.
Imported Distributed Port	Starting with VMware Cloud Director 10.3, you can create an organization VDC network
Group	that uses an existing distributed port group from a vSphere distributed switch.
	Note Only a system administrator can import a distributed port group network.

Table 6-1. Types of Organization VDC Networks (continued)

Data Center Type Network	Description
Data Center Group Networks Backed by NSX Data Center for vSphere	This network is part of a data center group network spanning a data center group. A data center group can comprise between one and 16 organization VDCs in a single or a multisite VMware Cloud Director deployment.  Virtual machines connected to this network are connected to the underlying stretched network.
Data Center Group Networks Backed by NSX	Data center group networks are a type of organization VDC networks backed by NSX that are shared between one or more VDCs and to which vApps can connect.  Data center group networks can be isolated, imported, or routed, and require NSX.

All steps for managing your organization VDC networks are documented assuming that you have more than one VDC in your environment.

### View the Available Organization VDC Networks in the VMware Cloud Director Tenant Portal

You can view the available organization virtual data center networks.

### Prerequisites

Verify that you are an **organization administrator**, **system administrator**, or that you are assigned a role that includes an equivalent set of rights.

### Procedure

In the top navigation bar, click Networking.

### Results

In the Networks tab, you see a list of the available networks that you can filter by various criteria.

### What to do next

You can add an organization VDC network. You can also edit, increase the scope, delete, or reset an existing organization VDC network.

### Add an Isolated Organization Virtual Data Center Network in the VMware Cloud Director Tenant Portal

You can add an isolated organization VDC network, which is accessible only by this organization. This network provides no connectivity to virtual machines outside this organization. Virtual machines outside of this organization have no connectivity to the virtual machines in the organization.

You can add a mix of isolated and routed organization VDC networks to meet the needs of your organization. For example, you can isolate a network that contains sensitive information and have a separate network that is associated with an edge gateway and connected to the Internet.

You can create an isolated VDC network that is backed by a network pool. Your service provider can also create an isolated VDC network that is backed by an NSX logical switch.

#### Prerequisites

Verify that you are logged in as an **organization administrator** or a role with equivalent set of rights.

#### Procedure

- 1 In the top navigation bar, click **Networking**.
- 2 On the Networks tab, click New.
- 3 On the **Scope** page, select **Organization Virtual Data Center**, select a VDC in which to create the network, and click **Next**.
- 4 On the **Select Network Type** page, select **Isolated** and click **Next**.
- 5 Enter a name and, optionally, a description for the network.
- 6 (Optional) To enable dual-stack networking, turn on the **Dual-Stack Mode** toggle.

Dual-stack mode enables the network to have both IPv4 and IPv6 subnets.

Note Enabling dual-stack networking mode is irreversible.

- 7 Enter the Classless Inter-Domain Routing (CIDR) settings for the network.
  - If you are using IP spaces, select an IP space from the drop-down menu and a subnet prefix.
  - If you are not using IP spaces, enter a CIDR in the format network\_gateway\_IP\_address/subnet\_prefix\_length, for example, 192.167.1.1/24.
- 8 (Optional) To make the organization VDC network available to other organization VDCs within the same organization, toggle on the **Shared** option.

**Note** If the VDC in which you add the network is backed by NSX and uses a Geneve network pool, you can only share this network by adding it to a data center group.

- 9 Click Next.
- 10 (Optional) To reserve one or more IP addresses for assignment to virtual machines that require static IP addresses, configure the **Static IP Pools** for the network.
  - a Enter the IP address or range of IP addresses, and click Add.
     To add multiple static IP addresses or ranges, repeat this step.
  - b (Optional) To modify or remove IP addresses and ranges, click **Modify** or **Remove**.
- 11 Click Next.

#### 12 (Optional) Configure the DNS settings.

Option	Action
Primary DNS	Enter the IP address for your primary DNS server.
Secondary DNS	Enter the IP address for your secondary DNS server.
DNS Suffix	Enter your DNS suffix.  The DNS suffix is the DNS name without including the host name.

#### 13 Click Next.

- 14 (Optional) If the network is backed by NSX, select a template that defines a set of custom segment profiles to be applied on the network and click **Next**.
- 15 Review your settings and click Finish.

# Add a Routed Organization Virtual Data Center Network in the VMware Cloud Director Tenant Portal

To control the access to an external network, you can add a routed organization VDC network. **System administrators** and **organization administrators** can configure network address translation (NAT), firewall, and VPN settings to make specific virtual machines accessible from the external network.

You can add a mix of routed and isolated organization VDC networks to meet the needs of your organization. For example, you can add a network that is associated with an edge gateway and connected to the Internet, while having an isolated network that contains sensitive information.

#### Prerequisites

Verify that you are logged in as an **organization administrator** or a role with equivalent set of rights.

#### Procedure

- 1 In the top navigation bar, click **Networking**.
- 2 On the **Networks** tab, click **New**.
- 3 On the **Scope** page, select **Organization Virtual Data Center**, select a VDC in which to create the network, and click **Next**.
- 4 On the **Select Network Type** page, select **Routed** and click **Next**.
- On the **Edge Connection** page, select an edge gateway with which to associate the organization VDC network.

If the organization VDC includes more than one edge gateway, you must select an edge gateway for this network to connect to. To support another routed network, the edge gateway must show a value of at least 1 in the # Available Networks column.

- 6 (Optional) If the VDC in which you create the network is backed by NSX and if the edge gateway to which you connect the network is configured to use non-distributed routing, deactivate distributed routing.
  - When you deactivate distributed routing for an organization VDC network, you connect the network directly to a tier-1 service router, forcing all VM traffic for the network through the service router.
- 7 (Optional) If you are using VMware Cloud Director 10.5 with NSX and IP spaces, and if you want to fully route the new network and advertise it to external networks, toggle on the Route Advertisement option and click Next.
  - If you are using VMware Cloud Director 10.5.1, you can enable route advertisement by editing the network connection settings after its creation.
- 8 If the VDC in which you create the network is backed by NSX Data Center for vSphere, select the interface type from the drop-down menu.

Option	Description
Internal	Connects to one of the Edge gateway's internal interfaces.  The maximum number of networks that are allowed is 9.
Distributed	Creates the network on a distributed logical router connected to this edge gateway.  The maximum number of networks that are allowed is 400.
Subinterface	Extends an organization VDC network. VMware Cloud Director identifies the network to use to extend through L2 VPN.  VMware Cloud Director, with the help of NSX network virtualization, creates a trunk interface type for this network. The maximum number of networks that are allowed is 200.

- 9 (Optional) If the VDC in which you create the network is backed by NSX Data Center for vSphere, toggle on the Guest VLAN Allowed option to enable tagging of guest VLANs on this network.
- 10 Click Next.
- 11 Enter a name and, optionally, a description for the network.
- 12 (Optional) To enable dual-stack networking, turn on the Dual-Stack Mode toggle.

Dual-stack mode enables the network to have both IPv4 and IPv6 subnets.

**Note** Enabling dual-stack networking mode is irreversible.

- 13 Enter the Classless Inter-Domain Routing (CIDR) settings for the network.
  - If you are using IP spaces, select an IP space from the drop-down menu and a subnet prefix.
  - If you are not using IP spaces, enter a CIDR in the format *network\_gateway\_IP\_address*/ *subnet\_prefix\_length*, for example, **192.167.1.1/24**.

14 (Optional) If the VDC in which you create the network is backed by NSX Data Center for vSphere, toggle on the **Shared** option to make the organization VDC network available to other organization VDCs within the same organization.

#### Note The Organization VDCs must share the same network pool.

One potential use case is when an application within an Organization VDC has a reservation or allocation pool set as the allocation model. In this case, it might not have enough room to run more virtual machines. As a solution, you can create a secondary Organization VDC with pay-as-you-go and run more virtual machines on that network on a temporary basis.

**Note** If the VDC in which you add the network is backed by NSX, you can share this network by adding it to a data center group.

- 15 Click Next.
- 16 (Optional) To reserve one or more IP addresses for assignment to virtual machines that require static IP addresses, configure the **Static IP Pools** for the network.
  - Enter the IP address or range of IP addresses, and click Add.
     To add multiple static IP addresses or ranges, repeat this step.
  - b (Optional) To modify or remove IP addresses and ranges, click **Modify** or **Remove**.
- 17 Click Next.
- 18 (Optional) Configure the DNS settings.

Option	Action
Primary DNS	Enter the IP address for your primary DNS server.
Secondary DNS	Enter the IP address for your secondary DNS server.
DNS Suffix	Enter your DNS suffix.  The DNS suffix is the DNS name without including the host name.

- 19 Click Next.
- **20** (Optional) If the network is backed by NSX, select a template that defines a set of custom segment profiles to be applied on the network and click **Next**.
- 21 Review your settings and click Finish.

## Add a Direct Organization Virtual Data Center Network in the VMware Cloud Director Tenant Portal

To connect to an external network by a direct route, **system administrators** can set up a direct connection.

Direct network creation is supported in organization VDCs backed by NSX or by NSX Data Center for vSphere.

If you log in to the VMware Cloud Director Tenant Portal as an **organization administrator** and attempt to create a direct organization virtual data center network, you receive a warning message that you have insufficient rights.

#### **Prerequisites**

Verify that you have **system administrator** rights.

#### Procedure

- 1 In the top navigation bar, click **Networking**.
- 2 On the Networks tab, click New.
- 3 On the Scope page, select Organization Virtual Data Center, select a VDC in which to create the network, and click Next.
- 4 On the Network Type page, select Direct and click Next.
- **5** Enter a meaningful name for the network.
- 6 Enter a description of the organization VDC network.
- 7 (Optional) To make the organization VDC network available to other organization VDCs within the same organization, toggle on the **Shared** option.
- 8 On the External Network Connection page, select the external network to which you want your new organization virtual data center network to connect directly, and click Next.
- 9 Review your settings and click Finish.

### Add an Organization VDC Network with an Imported NSX Logical Switch in the VMware Cloud Director Tenant Portal

**System administrators** can create an organization VDC network by importing a logical switch from an associated NSX Manager instance.

#### Prerequisites

- Verify that you have system administrator rights.
- Verify that the provider virtual data center that backs the target organization virtual data center is associated with an NSX Manager instance.
- You must create at least one NSX logical switch that is not in use by other organization virtual data center networks.

For information about creating and configuring NSX logical switches, see the NSX Administration Guide.

You can share an imported organization VDC network with other organization VCDs by adding the VDCs to an organization VDC group and sharing the network between them. See Managing Data Center Group Networking with NSX in the VMware Cloud Director Tenant Portal.

#### Procedure

- 1 In the top navigation bar, click **Networking**.
- 2 On the **Networks** tab, click **New**.
- 3 On the **Scope** page, select **Organization Virtual Data Center**, select a VDC in which to create the network, and click **Next**.
- 4 On the **Network Type** page, select **Imported**, then select **NSX-T Logical Switch**, and click **Next**.
- 5 From the list of available NSX logical switches, select the target switch, and click **Next**.
- 6 Enter a name and, optionally, a description for the network.
- 7 (Optional) To enable dual-stack networking, turn on the **Dual-Stack Mode** toggle.

Dual-stack mode enables the network to have both IPv4 and IPv6 subnets.

Note Enabling dual-stack networking mode is irreversible.

8 Enter the Classless Inter-Domain Routing (CIDR) settings for the network.

Use the format *network\_gateway\_IP\_address|subnet\_prefix\_length*, for example, **192.167.1.1/24**.

If the switch is configured with a subnet, this information is prepopulated.

- 9 Click Next.
- 10 (Optional) Configure the DNS settings and the static IP pool.

You can add multiple IP addresses and IP ranges.

- 11 Click Next.
- 12 Review your settings and click Finish.

# Add an Organization VDC Network with an Imported Distributed Port Group in the VMware Cloud Director Tenant Portal

**System administrators** can create an organization virtual data center network by importing a distributed port group from a vSphere distributed switch.

#### **Prerequisites**

- Verify that you have system administrator rights.
- To make a distributed port group available to VMware Cloud Director, you must create it on a vSphere distributed switch that is associated with your data center hosts. For detailed information on setting up networking with vSphere distributed switches, see the *vSphere Networking* documentation.
- Verify that the provider VDC that backs the organization VDC in which you want to import the network is using NSX for its networking resources.

#### Procedure

- 1 In the top navigation bar, click **Networking**.
- 2 On the **Networks** tab, click **New**.
- 3 On the **Scope** page, select **Organization Virtual Data Center**, select a VDC in which to create the network, and click **Next**.
- 4 On the **Network Type** page, select **Imported**.
- 5 From the imported network types, select Distributed Virtual Port Group, and click Next.
- 6 From the list of available distributed port groups, select the target port group, and click **Next**.
- 7 Enter a name, and, optionally, a description of the organization VDC network.
- 8 Enter the Classless Inter-Domain Routing (CIDR) settings for the network.
  Use the format network\_gateway\_IP\_address| subnet\_prefix\_length, for example,
  192.167.1.1/24.
- 9 (Optional) To enable dual-stack networking, turn on the Dual-Stack Mode toggle.

Dual-stack mode enables the network to have both IPv4 and IPv6 subnets.

**Note** Enabling dual-stack networking mode is irreversible.

**10** (Optional) To make the new organization VDC network available to other organization VDCs within the same organization, toggle on the **Shared** option.

Note The organization VDCs must be backed by the same provider VDC.

- 11 Click Next.
- 12 (Optional) To reserve one or more IP addresses for assignment to virtual machines that require static IP addresses, configure the **Static IP Pools** for the network.
  - a Enter the IP address or range of IP addresses, and click **Add**.
    - To add multiple static IP addresses or ranges, repeat this step.
  - b (Optional) To modify or remove IP addresses and ranges, click Modify or Remove.
- 13 (Optional) Configure the DNS settings.

Option	Action
Primary DNS	Enter the IP address for your primary DNS server.
Secondary DNS	Enter the IP address for your secondary DNS server.
DNS Suffix	Enter your DNS suffix.  The DNS suffix is the DNS name without including the host name.

- 14 Click Next.
- **15** Review your settings and click **Finish**.

#### Edit the General Settings of an Organization Virtual Data Center Network in the VMware Cloud Director Tenant Portal

You can modify the properties of organization VDC networks.

#### Prerequisites

Verify that you are an **organization administrator**, **system administrator**, or that you are assigned a role that includes an equivalent set of rights.

#### Procedure

- 1 In the top navigation bar, click **Networking**.
- 2 On the Networks tab, click the name of the organization VDC network that you want to edit.
- 3 On the General tab, click Edit.
  - a Edit the name and the description of the network.
  - b If the VDC in which you created the network is backed by NSX Data Center for vSphere, toggle on or off the **Shared** option to make the organization VDC network available to other organization VDCs within the same organization.
- 4 Click Save.

#### Edit the Segment Profiles for an Organization VDC Network backed by NSX in the VMware Cloud Director Tenant Portal

You can edit the set of segment profiles of organization VDC networks that are backed by NSX.

For information on segment profiles and segment profile templates, see *VMware Cloud Director Service Provider Admin Guide*.

#### **Prerequisites**

- Verify that you are a system administrator or that you are assigned a role that includes an equivalent set of rights.
- Verify that the organization VDC network is backed by NSX.
- Verify that the organization VDC network is either routed, isolated, or imported.

#### Procedure

- 1 In the top navigation bar, click **Networking**.
- 2 Click the name of the network that you want to edit.
- 3 In the left click Segment Profiles
- 4 Click Edit.

**5** Select what set of segment profiles to use.

Option	Description
Use a Segment Profile Template	From the drop-down menu, select a predefined segment profile template.
Use a Custom Set of Segment Profiles	From the drop-down menu for each type, select a custom segment profile.

6 Click Save.

## Edit the Connection Settings of an Organization Virtual Data Center Network in the VMware Cloud Director Tenant Portal

After you create an organization VDC network, you can edit its connection settings.

#### **Prerequisites**

Verify that you are assigned the predefined **organization administrator** or **system administrator** roles, or a role that includes the **Organization VDC Network: Edit Properties** and the **VDC Group: View** right published to the organization.

#### Procedure

- 1 In the top navigation bar, click **Networking**.
- 2 Click the name of the organization VDC network.
- 3 On the **General** tab, click **Edit**.
- 4 Click Connection.
- **5** Connect the network to an edge gateway.
  - a Toggle on the Connect to an edge gateway option.
  - b Select the edge gateway to connect to from the list of available edge gateways.
  - c Select the interface type.
  - d To allow a guest VLAN, toggle the Guest VLAN Allowed option.
- 6 To advertise the network to external networks, toggle on the Route Advertisement option.
- 7 Click Save.

#### Disconnect an Organization VCD Network from an Edge Gateway in the VMware Cloud Director Tenant Portal

By disconnecting an organization VDC network from an edge gateway, you can convert it from routed to isolated.

Connecting to and disconnecting from an edge gateway is supported for organization VDC networks that are backed by either NSX Data Center for vSphere or NSX.

#### Prerequisites

Verify that you are assigned either one of the predefined **organization administrator** or **system administrator** roles, or a role that includes the **Organization VDC Network: Edit Properties** right.

#### Procedure

- 1 In the top navigation bar, click **Networking**.
- 2 Click the name of the organization VDC network that you want to disconnect.
- 3 On the General tab, click Edit.
- 4 Click Connection.
- 5 To disconnect the network from the edge gateway, toggle off the **Connect to an edge** gateway option.
- 6 Click Save.

#### Results

You disconnected the organization VDC network from an edge gateway. The organization VDC network is converted from routed to isolated.

## Convert the Interface of a Routed Organization VDC Network in the VMware Cloud Director Tenant Portal

You can change the interface of a network from internal to subinterface or distributed routing, for example, by editing the network properties.

Note Cross-VDC networks cannot be converted.

#### **Prerequisites**

Verify that you are logged in as an **organization administrator** or a role with equivalent set of rights.

#### Procedure

- 1 In the top navigation bar, click **Networking**.
- 2 Click the name of the organization VDC network that you want to edit.
- 3 On the General tab, click Edit.
- 4 Click Connection.

**5** From the **Interface Type** drop-down menu, select the interface type.

Option	Description
Internal	Connects to one of the Edge gateway's internal interfaces.  The maximum number of networks that are allowed is 9.
Distributed	Creates the network on a distributed logical router connected to this edge gateway.  The maximum number of networks that are allowed is 400.
Subinterface	Extends an organization VDC network. VMware Cloud Director identifies the network to use to extend through L2 VPN.  VMware Cloud Director, with the help of NSX network virtualization, creates a trunk interface type for this network. The maximum number of networks that are allowed is 200.

#### 6 Click Save.

#### View the IP Addresses Used for an Organization Virtual Data Center Network in the VMware Cloud Director Tenant Portal

You can view a list of the IP addresses from an organization virtual data center network IP pool that are currently in use.

#### **Prerequisites**

- Verify that you are an organization administrator, system administrator, or that you are assigned a role that includes an equivalent set of rights.
- Verify that your network is an isolated or routed organization virtual data center network.

#### Procedure

- 1 In the top navigation bar, click **Networking**.
- 2 Click the name of the network for which you want to see the used IP addresses.
- 3 In the IP Management section, click IP Usage to see which IP addresses are currently in use.

### Add IP Addresses to an Organization Virtual Data Center Network IP Pool in the VMware Cloud Director Tenant Portal

If an organization virtual data center network is running out of IP addresses, you can add more addresses to its IP pool.

You cannot add IP addresses to external organization virtual data center networks that have a direct connection.

#### Prerequisites

 Verify that you are an organization administrator, system administrator, or that you are assigned a role that includes an equivalent set of rights.

Verify that your network is an isolated or routed organization virtual data center network.

#### Procedure

- 1 In the top navigation bar, click **Networking**.
- 2 Click the name of the network that you want to edit.
- 3 In the IP Management section, click the Static IP Pools tab.
- 4 Click the **Edit** button on the right.
  - In the Edit network window, you see the gateway CIDR and the IP address ranges, if any.
- 5 In the Static IP Pools text box, enter the IP address or range of IP addresses and click Add.

**Note** For cross-VDC networks, the IP addresses must not overlap with the IP addresses that are assigned to the other organization VDC networks from the same stretched network.

6 Click Save.

#### Results

The IP address or range of IP addresses are added to the network IP pool.

#### Edit or Remove IP Ranges Used in an Organization Virtual Data Center Network in the VMware Cloud Director Tenant Portal

If an organization virtual data center network contains IP addresses that you no longer need, you can edit the addresses or delete them from the IP pool.

#### Prerequisites

- Verify that you are an organization administrator, system administrator, or that you are assigned a role that includes an equivalent set of rights.
- Verify that your network is an isolated or routed organization virtual data center network.

#### Procedure

- 1 In the top navigation bar, click **Networking**.
- 2 Click the name of the network that you want to edit.
- 3 In the IP Management section, click Static IP Pools.
- 4 Click the **Edit** button on the right.
  - To modify an IP range, select the range, make the necessary edits, and click **Modify**.
  - To remove an IP range, select the range, and click **Remove**.
- 5 Click Save.

#### Edit the DNS Settings of an Organization Virtual Data Center Network in the VMware Cloud Director Tenant Portal

You can edit the DNS settings of an organization virtual data center network.

#### **Prerequisites**

- Verify that you are an organization administrator, system administrator, or that you are assigned a role that includes an equivalent set of rights.
- Verify that your network is an isolated or routed organization virtual data center network.

#### Procedure

- 1 In the top navigation bar, click **Networking**.
- 2 Click the name of the network that you want to edit.
- 3 In the IP Management section, click DNS.
- 4 Click the **Edit** button on the right.
- 5 Edit the primary DNS, the secondary DNS, and the DNS suffix information as necessary.
- 6 Click Save.

## Using DHCP with VDC Networks Backed by NSX in the VMware Cloud Director Tenant Portal

VMware Cloud Director supports DHCP relay on NSX edge gateways and DHCP binding (static leasing).

If you have services in your environment that must keep the same IP address, you can use the DHCP binding capability to bind a virtual machine's MAC address to an IP address.

### Enable DHCP Forwarding on an NSX Edge Gateway in the VMware Cloud Director Tenant Portal

To start using DHCP in relay mode with a routed NSX network, you must first activate DHCP forwarding on the NSX edge gateway with which the routed network is associated.

You can use a different DHCP server for each gateway and you can configure up to 8 DHCP servers on a single edge gateway to provide support for multiple IP domains.

#### Prerequisites

Verify that you are an **organization administrator**, **system administrator**, or that you are assigned a role that includes an equivalent set of rights.

#### Procedure

- 1 In the top navigation bar, click **Networking** and click the **Edge Gateways** tab.
- 2 Click the edge gateway.

- 3 Under IP Management, click DHCP Forwarding.
- 4 Click Enable DHCP Forwarding.
- 5 Enter at least one IPv4 or IPv6 DHCP server address and click **Enable**.

#### What to do next

Depending on your environment needs, choose one of the following options.

- If you want to use the DHCP service of the edge gateway to obtain DHCP IP addresses for the VMs in your VDC network, Activate DHCP Gateway Mode for Networks Backed by NSX in the VMware Cloud Director Tenant Portal.
- If you think you might need to detach the edge from the routed network with which it's associated, Activate DHCP in Network Mode for a VDC Network Backed by NSX in the VMware Cloud Director Tenant Portal.

### Activate DHCP in Network Mode for a VDC Network Backed by NSX in the VMware Cloud Director Tenant Portal

You can activate DHCP for networks backed by NSX in network mode and directly associate a DHCP service with an organization VDC network.

The DHCP service of an organization VDC network provides IP addresses from its address pool to VM NICs that are configured to request an address from DHCP. The service provides the address when the virtual machine powers on.

#### **Prerequisites**

- Verify that the organization VDC network for which you want to activate DHCP in network mode is either isolated or routed. Use DHCP network mode for a routed network if you plan to detach the network from the edge gateway with which it is associated.
- Verify that you are an organization administrator, system administrator, or that you are assigned a role that includes an equivalent set of rights.
- Verify that your system administrator assigned an NSX service edge cluster to the organization VDC in which the organization VDC network is deployed.

#### Procedure

- 1 In the top navigation bar, click **Networking**.
- 2 Click the name of the network that you want to edit.
- 3 In the IP Management section, click DHCP.
- 4 Click Activate.
- 5 Select **Network** DHCP mode.
- 6 Enter a listener IP address for the DHCP service.
- 7 Enter a time period for which a requested IP address is to be leased out, and click **Next**.

- 8 (Optional) Enter at least one IP range for a DHCP pool and click Next.'
- 9 (Optional) Add up to two DNS servers for the DHCP service to use and click Next.
- 10 Review your settings and click Finish.

### Activate DHCP Gateway Mode for Networks Backed by NSX in the VMware Cloud Director Tenant Portal

To use the DHCP service of an NSX edge gateway for obtaining IP addresses, you activate DHCP in gateway mode.

#### Prerequisites

- Verify that you are an organization administrator, system administrator, or that you are assigned a role that includes an equivalent set of rights.
- Verify that the organization VDC network for which you want to activate DHCP in gateway mode is routed.

#### Procedure

- 1 In the top navigation bar, click **Networking**.
- 2 Click the name of the network that you want to edit.
- 3 In the IP Management section, click DHCP.
- 4 Click Activate.
- 5 Select Gateway DHCP mode.
- 6 Enter a time period for which a requested IP address is to be leased out, and click **Next**.
- 7 (Optional) Enter at least one IP range for a DHCP pool and click Next.'
- 8 (Optional) Add up to two DNS servers for the DHCP service to use and click **Next**.
- 9 Review your settings and click Finish.

### Activate DHCP Relay Mode for a Routed Network backed by NSX in the VMware Cloud Director Tenant Portal

Starting with VMware Cloud Director 10.3.1, you can add a DHCP relay to an NSX edge gateway that is associated with your organization VDC network.

In DHCP Relay mode, when a guest OS transmits a DHCP request for an IP address and related metadata, the NSX edge gateway receives the request and relays it to a designated DHCP server in your physical DHCP infrastructure as a unicast flow. When the response is received by the relay, it is forwarded to the requesting guest OS.

#### **Prerequisites**

 Verify that you are an organization administrator, system administrator, or that you are assigned a role that includes an equivalent set of rights.

- Verify that the network for which you want to activate DHCP is routed and that an NSX edge gateway is associated with it.
- Verify that DHCP forwarding is enabled on the edge gateway. See Enable DHCP Forwarding on an NSX Edge Gateway in the VMware Cloud Director Tenant Portal.

#### Procedure

- 1 In the top navigation bar, click **Networking**.
- 2 Click the name of the network in which you want to activate DHCP relay mode.
- 3 In the IP Management section, click DHCP.
- 4 Click Activate.
- 5 Select Relay DHCP mode and click Next.
- 6 Review your settings and click Finish.

### Add a DHCP Pool to a Routed Organization Virtual Data Center Network Backed by NSX in the VMware Cloud Director Tenant Portal

You can add DHCP pools to a routed organization VDC network backed by NSX.

#### Prerequisites

- Verify that you are an organization administrator, system administrator, or that you are assigned a role that includes an equivalent set of rights.
- Verify that your network is backed by NSX.
- Verify that your network is a routed organization virtual data center network and that you enabled DHCP forwarding on the edge gateway that is associated with the network.
- Verify that you activated DHCP Gateway mode for the network.

#### Procedure

- 1 In the top navigation bar, click **Networking**.
- 2 Click the name of the network that you want to edit.
- 3 In the IP Management section, click DHCP.
- 4 Under DHCP Pools, click Edit.
- **5** Enter an IP address range for the pool.
- 6 Click Save.

### Configure an IPv4 DHCP Binding For an Organization VDC Network Backed by NSX in the VMware Cloud Director Tenant Portal

You can use DHCP binding to bind a virtual machine's MAC address to an IPv4 address.

You can use DHCP binding in your environment for services that must keep the same IP address.

Starting with VMware Cloud Director 10.5.1, you can use IP addresses from the static IP pools that are available to the network to configure static bindings.

#### Prerequisites

- Verify that you are an organization administrator, system administrator, or that you are assigned a role that includes an equivalent set of rights.
- Verify that you have activated DCHP for your organization VDC network either in network or in gateway mode.

#### Procedure

- 1 In the top navigation bar, click **Networking**.
- 2 Click the name of the network that you want to edit.
- 3 In the IP Management section, click DHCP.
- 4 Under DHCP, click IPv4 Bindings.
- 5 Click New.
- 6 Enter a name and, optionally, a description for the new binding.
- 7 Enter an IP address to bind to a MAC address.
- 8 Enter a MAC address to which to bind the IP address.
- 9 Enter a lease time for the binding.
- 10 Enter the IP address for a gateway to use for the binding.

This is the gateway IP address that the DHCP server provides to the DHCP client. The IP address must belong to the subnet of the network. If you don't enter an IP address, the gateway IP address of the network will be used.

- 11 Enter a host name for the DHCP client and click Next.
- 12 (Optional) If you want to configure DNS through DHCP, enter up to two DNS servers.
- 13 Click Next.
- 14 Review your settings and click Finish.

#### What to do next

You can edit your IPv4 DHCP bindings as needed.

### Configure an IPv6 DHCP Binding For an Organization VDC Network Backed by NSX in the VMware Cloud Director Tenant Portal

You can use DHCP binding to bind a virtual machine's MAC address to an IPv6 address.

You can use DHCP binding in your environment for services that must keep the same IP address.

Starting with VMware Cloud Director 10.5.1, you can use IP addresses from the static IP pools that are available to the network to configure static bindings.

#### Prerequisites

- Verify that you are an organization administrator, system administrator, or that you are assigned a role that includes an equivalent set of rights.
- Verify that you have activated DCHP for your organization VDC network either in network or in gateway mode.

#### Procedure

- 1 In the top navigation bar, click **Networking**.
- 2 Click the name of the network that you want to edit.
- 3 In the IP Management section, click DHCP.
- 4 Under DHCP, click IPv6 Bindings.
- 5 Click New.
- 6 Enter a name and, optionally, a description for the new binding.
- 7 Enter an IPv6 address to bind to a MAC address.
- 8 Enter a MAC address to which to bind the IP address.
- 9 Enter a lease time for the binding and click **Next**.
- 10 (Optional) If you want to configure DNS through DHCP, enter up to two DNS servers.
- 11 Click Next.
- 12 (Optional) Enter up to two SNTP servers.
- 13 Click Next.
- 14 (Optional) Enter up to 6 domain names for the binding.
- 15 Review your settings and click Finish.

#### What to do next

You can edit the IPv6 DHCP bindings as needed.

#### Edit the DHCP Lease Time in the VMware Cloud Director Tenant Portal

You can edit the amount of time for which a VM in your network environment can use an IP address that the DHCP service leased to it.

The default time period for which an IP address is leased is 24 hours. Depending on your environment needs, you can increase or decrease it.

#### **Prerequisites**

Verify that you activated DHCP for the organization VDC network.

#### Procedure

1 In the top navigation bar, click **Networking**.

- 2 Click the name of the network that you want to edit.
- 3 In the IP Management section, click DHCP.
- 4 Under General, click Edit.
- 5 In the **Edit Lease Time** window, edit the time period for DHCP leases.
- 6 Click Save.

# Configure DHCP Settings for an Isolated VDC Network Backed by NSX Data Center for vSphere in the VMware Cloud Director Tenant Portal

You can edit the DHCP setting is of an isolated organization VDC network. The DHCP service of an organization VDC network provides IP addresses from its address pool to VM NICs that are configured to request an address from DHCP. The service provides the address when the virtual machine powers on.

Starting with version 10.2, VMware Cloud Director supports DHCP settings for both IPv4 and IPv6. You can configure IPv6 settings by using the VMware Cloud Director API.

#### **Prerequisites**

- Verify that you are an organization administrator, system administrator, or that you are assigned a role that includes an equivalent set of rights.
- Verify that your network is an isolated organization virtual data center network backed by NSX Data Center for vSphere.

#### Procedure

- 1 In the top navigation bar, click **Networking**.
- 2 Click the name of the network that you want to edit.
- 3 In the IP Management section, click DHCP.
- 4 To enable DHCP, click **Edit** on the right of **DHCP Pools Service**.
- 5 Toggle on the DHCP Pools Service and click Save.
  - Addresses requested by DHCP clients are pulled from a DHCP pool.
- 6 Create a DHCP pool for the network.
  - a Click New.
  - b Enter an IP address range for the pool.
    - The IP address range that you specify cannot overlap with the static IP address pool for the organization virtual data center.

- c Specify the default lease time for the DHCP addresses in seconds.
  - The default value is 3,600 seconds.
- d Specify the maximum lease time for the DHCP addresses in seconds.
  - This is the maximum length of time that the DHCP-assigned IP addresses are leased to the virtual machines. The default value is 7,200 seconds.

#### 7 Click Save.

# Edit or Delete an Existing DHCP Pool for an Isolated Organization VDC Network Backed by NSX Data Center for vSphere in the VMware Cloud Director Tenant Portal

If you no longer need a DHCP pool within your isolated organization virtual data center network, you can either delete the pool that is backed by NSX Data Center for vSphere, or edit it.

#### Prerequisites

- Verify that you are an organization administrator, system administrator, or that you are assigned a role that includes an equivalent set of rights.
- Verify that your network is an isolated organization virtual data center network.
- Verify that the organization virtual data center network is backed by NSX Data Center for vSphere.

#### Procedure

- 1 In the top navigation bar, click **Networking**.
- 2 Click the name of the network that you want to edit.
- 3 Click the IP Management section, click DHCP.
- 4 Edit or delete an existing DHCP pool.

Option	Action	
Edit a DHCP pool.	1	Select the DHCP pool that you want to edit.
	2	Click the <b>Edit</b> button.
	3	Update the IP address range for the pool.
	4	Edit the default lease time for the DHCP addresses in seconds.
	5	Edit the maximum lease time for the DHCP addresses in seconds.
	6	Click <b>Save</b> .
Delete a DHCP pool.	1	Select the DHCP pool that you want to delete.
	2	Click the <b>Delete</b> button.

## Reset an Organization Virtual Data Center Network in the VMware Cloud Director Tenant Portal

If the network services, such as DHCP settings or firewall settings which are associated with an organization virtual data center network are not working as expected, you can reset the network.

When you reset the organization virtual data center network, you force the network DHCP service gateway to be redeployed. This operation results in a temporary disruption of the DHCP services and no network services are available while the network is resetting.

#### Prerequisites

- Verify that you are logged in as an organization administrator or a role with equivalent set of rights.
- Verify that the network is not connected to any virtual machines, vApps, or other networks.

#### Procedure

- 1 In the top navigation bar, click **Networking**.
- 2 Select an organization VDC network.
- 3 Click **Reset** and confirm the reset operation.

## Delete an Organization Virtual Data Center Network in the VMware Cloud Director Tenant Portal

If you no longer need an organization virtual data center network, you can delete the network.

#### **Prerequisites**

- Verify that you are logged in as an organization administrator or a role with equivalent set of rights.
- The network is not connected to virtual machines, vApps, or other networks.

#### Procedure

- 1 In the top navigation bar, click **Networking**.
- 2 Click the radio button next to the name of the target network and click **Delete**.
- 3 To confirm, click **OK**.

# Using Non-Distributed Routing with NSX in the VMware Cloud Director Tenant Portal

VMware Cloud Director supports non-distributed routing for organization VDC networks backed by NSX.

You can use the non-distributed routing feature to create firewall rules and isolate east-west traffic between organization VDC networks that are connected to the same NSX edge gateway.

You can use a non-distributed connection to connect a maximum of 9 organization VDC networks to a single NSX edge gateway.

### Configure an Organization VDC Network to Use Non-Distributed Routing in the VMware Cloud Director Tenant Portal

You can use non-distributed routing with a routed organization VDC network backed by NSX.

Deactivating distributed routing provides efficient control over east-west traffic within an organization. When you deactivate distributed routing, you connect the network directly to the edge gateway's service router, forcing all VM traffic through the service router.

#### Prerequisites

- Verify that you are logged in as an **organization administrator**.
- Verify that the organization VDC network is routed and backed by NSX.
- Verify that the edge gateway to which the organization VDC is connected is configured to use non-distributed routing. See *Using Non-Distributed Routing with NSX* in the *VMware Cloud Director Service Provider Admin Guide*

#### Procedure

- 1 In the top navigation bar, click **Networking**.
- 2 Click the **Networks** tab.
- 3 Click the name of the organization VDC network for which you want to configure nondistributed routing.
- 4 On the left, click the **General** tab and click **Edit**.
- 5 Click the Connection tab.
- 6 To activate non-distributed routing, toggle off the **Distributed Routing** option.
- 7 Click Save.

#### Working with IP Spaces in the VMware Cloud Director Tenant Portal

An IP space consists of a set of defined non-overlapping IP ranges and small CIDR blocks that are reserved and used during the consumption aspect of the IP space life cycle. An IP space can be either IPv4 or IPv6, but not both.

Starting with VMware Cloud Director 10.4.1, you can use **IP Spaces** for your IP address management needs.

There are two types of IP spaces that you can use as an **organization administrator**.

#### **Public IP Space**

A public IP space is used by multiple organizations and is controlled by the **service provider** through a quota-based system.

#### **Private IP Space**

Private IP spaces are dedicated to a single tenant - a private IP space is used only by one organization that is specified during the IP space creation. For this organization, IP consumption is unlimited.

If your **system administrator** has assigned your organization a private IP space, or if an edge gateway in your environment is connected to a provider gateway which is associated to a public IP space, you can allocate IP prefixes and floating IP addresses.

## Create a Private IP Space in the VMware Cloud Director Tenant Portal

You can create a private space for your organization to use.

#### Procedure

- 1 In the top navigation bar, click **Networking**.
- 2 In the left pane, click IP Spaces and click New.
- 3 In the IP space **Type** page, select **Private**.
- 4 From the drop-down menu, select an organization to which to dedicate the IP space.
- 5 Click Next.
- 6 Enter a name and, optionally, a description for the new IP space, and click Next.
- 7 (Optional) On the Network Topology page, toggle on the route advertisement option to enable advertising networks with IP prefixes from this IP space.
- 8 Click Next.
- 9 To define the IP space scope, enter up to five IP ranges and prefixes.
  - The internal scope of an IP space is a list of CIDR notations that defines the exact span of IP adresses in which all ranges and blocks must be contained in. The internal scope of the IP space is used to define default NAT rules and BGP prefixes.
  - You can use either IPv4 or IPv6.
- 10 (Optional) Enter a CIDR notation for the external scope for the IP space.
  - The external scope defines the total span of IP addresses to which the IP space has access, for example the internet or a WAN. The external scope of the IP space is used to define default NAT rules and BGP prefixes.
- 11 Click Next.
- 12 (Optional) Enter IP ranges for the IP space and click Next.
- 13 (Optional) Enter IP prefixes for the IP space and click Next.

- 14 If you entered at least one floating IP address in the IP Ranges page, enter a number of floating IP addresses to allocate individually or select the **Unlimited** checkbox.
- 15 Review the Ready to Complete page, and click Finish.

#### View IP Spaces in the VMware Cloud Director Tenant Portal

You can view the IP spaces that are available to your organization.

You can view IP spaces that are available to your organization if you have a private IP space, or if an edge gateway in your environment is connected to a provider gateway which is associated to a public IP space.

#### Prerequisites

Verify that your role includes the Private IP Spaces: View right.

#### Procedure

- 1 In the top navigation bar, click **Networking**.
- 2 Click IP Spaces.

A list of IP spaces appears.

#### View the Details for a Specific IP Space in the VMware Cloud Director Tenant Portal

You can view the IP spaces that are available to your organization.

You can view IP spaces that are available to your organization if your **system administrator** has asssigned your organization a private IP space, or if an edge gateway in your environment is connected to a provider gateway which is associated to a public IP space.

#### Prerequisites

Verify that your role includes the IP Spaces:View and IP Spaces:Configure rights.

#### Procedure

- 1 In the top navigation bar, click **Networking**.
- 2 Click IP Spaces.
- 3 Click the name of the IP space for which you want to see the details.

#### Request IP Prefixes in the VMware Cloud Director Tenant Portal

You can allocate IP prefixes for your organization to use.

#### Prerequisites

Verify that your role includes the IP Spaces: Allocate right.

#### Procedure

- 1 In the top navigation bar, click **Networking**.
- 2 Click IP Spaces.
- 3 Click the name of the IP space.
- 4 Under Allocation, click IP Prefixes.
- 5 Click Request.
- 6 Select a prefix size.
- 7 Enter a number of prefixes, and click **Request**.

# Set an IP Prefix for Manual Use in the VMware Cloud Director Tenant Portal

You can set an IP prefix for manual use and prevent VMware Cloud Director from assigning it randomly.

If you want to use an IP prefix that is allocated to your organization for a specific purpose, you can set it for manual use.

#### Prerequisites

Verify that your role includes the IP Spaces:View and IP Spaces:Configure rights.

#### Procedure

- 1 In the top navigation bar, click Networking.
- 2 Click IP Spaces.
- 3 Click the name of the IP space.
- 4 Under Allocation, click IP Prefixes.
- 5 Select the IP prefix and click Manual Use.
- 6 Enter a usage descrption and click **Set**.

#### Release an IP Prefix in the VMware Cloud Director Tenant Portal

If you are no longer using an IP prefix that was allocated to your IP space, you can release it back to the pool.

#### **Prerequisites**

Verify that your role includes the IP Spaces:View and IP Spaces:Configure rights.

#### Procedure

- 1 In the top navigation bar, click **Networking**.
- 2 Click IP Spaces.

- **3** Click the name of the IP space.
- 4 Under Allocation, click IP Prefixes.
- **5** Select the IP prefix, click **Release**, and confirm the action.

#### Request Floating IPs in the VMware Cloud Director Tenant Portal

You can allocate floating IP addresses for your organization to use.

#### **Prerequisites**

Verify that your role includes the IP Spaces:View and IP Spaces:Configure rights.

#### Procedure

- 1 In the top navigation bar, click **Networking**.
- 2 Click IP Spaces.
- 3 Click the name of the IP space.
- 4 Under Allocation, click Floating IPs.
- 5 Click Request.
- 6 Enter a number of IP addresses and click Request.

#### Set a Floating IP for Manual Use in the VMware Cloud Director Tenant Portal

You can set an IP prefix for manual use and prevent VMware Cloud Director from assigning it randomly.

If you want to use a floating IP address that is allocated to your organization for a specific purpose, you can set it for manual use.

#### Prerequisites

Verify that your role includes the IP Spaces:View and IP Spaces:Configure rights.

#### Procedure

- 1 In the top navigation bar, click **Networking**.
- 2 Click IP Spaces.
- 3 Click the name of the IP space.
- 4 Under Allocation, click Floating IPs.
- 5 Select the floating IP and click Manual Use.
- 6 Enter a usage descrption and click **Set**.

## Release a Floating IP Address in the VMware Cloud Director Tenant Portal

If you are no longer using a floating IP address that was allocated to your IP space, you can release it back to the pool.

#### **Prerequisites**

Verify that your role includes the IP Spaces:View and IP Spaces:Configure rights.

#### Procedure

- 1 In the top navigation bar, click **Networking**.
- 2 Click IP Spaces.
- 3 Click the name of the IP space.
- 4 Under Allocation, click Floating IPs.
- 5 Select the floating IP address, click **Release**, and confirm the action.

# Working with Provider Gateways in the VMware Cloud Director Tenant Portal

You can view the provider gateways that are either dedicated to your organization or connected to an edge gateway in your organization.

Starting with version 10.4.1, VMware Cloud Director provides increased visibility of the networking topology within your organization. As an **organization administrator**, you can view the provider gateways that are either dedicated to your organization or are connected to an edge gateway within your organization. You can also view a network diagram that describes all the networks and edge gateways that your provider gateways have access to.

### View the Provider Gateways in the VMware Cloud Director Tenant Portal

You can view a list of the the provider gateways in your environment.

You can view a provider gateway in your environment if your **system administrator** has dedicated a provider gateway to your organization or if an edge gateway in your organization is connected to a public provider gateway.

#### **Prerequisites**

Verify that your role includes either the **Provider Network: View** or the **Provider Gateway: Simple View** right.

#### Procedure

1 In the top navigation bar, click **Networking**.

#### 2 Click Provider Gateways.

A list of the provider gateways in your environment displays.

# View the Network Topology for a Provider Gateway in the VMware Cloud Director Tenant Portal

You can view a network diagram that describes all the networks and edge gateways to which a provider gateways is connected.

You can view a provider gateway in your environment if your **system administrator** has dedicated a provider gateway to your organization or if an edge gateway in your organization is connected to a public provider gateway.

#### Prerequisites

Verify that your role includes either the **Provider Network: View** or the **Provider Gateway: Simple View** right.

#### Procedure

- 1 In the top navigation bar, click **Networking**.
- 2 Click Provider Gateways.
- Click the name of the provider gateway.Under Topology, the connection of the privider gateway are displayed as a diagram.

# Configure NAT Rules on a Provider Gateway in the VMware Cloud Director Tenant Portal

Starting with VMware Cloud Director 10.5.1, you can configure NAT rules on your provider gateway that uses IP spaces.

#### Prerequisites

- Verify that you are a system administrator or that your role includes the Provider Gateway
   NAT: View and the Provider Gateway NAT: Manage rights.
- Verify that the provider gateway is using IP spaces.
- Verify that the provider gateway is private, which means that it is dedicated to a single orgnization.
- Verify that the backing NSX tier-O router is in active-standby mode. Otherwise, you won't be able to set the NAT and Firewall Service Intentions of the provider gateway to Provider Gateways or to Provider and Edge Gateways.
- Verify that you configured the NAT and firewall topology intention for the provider gateway to Provider Gateways or to Provider and Edge Gateways. See #unique\_206.

#### Procedure

- 1 In the top navigation bar, click **Networking** and click the **Provider Gateways** tab.
- 2 Click the provider gateway.
- 3 Under Services, click NAT.
- 4 To add a NAT rule, click New.
- **5** Enter a name and, optionally, a description for the rule.
- 6 From the drop-down menu, select a NAT action and enter the required info.

Action	Description	Settings
SNAT	Translates a source IP address of outbound packets so that packets appear as originating from a different network.	<ol> <li>Enter an external IP address or a CIDR notation.</li> <li>(Optional) Enter an internal IP address or a CIDR notation.</li> <li>Enter a destination IP address or CIDR notation.</li> <li>This field is only applicable for SNAT and NO SNAT rules. If you want the rule to apply only for traffic to a specific domain, enter an IP address for this domain or an IP address list. If you leave this text box blank, the rule applies to all destinations outside of the local subnet.</li> </ol>
NO SNAT	Turn off source NAT.	<ol> <li>Enter an external IP address or a CIDR notation.</li> <li>(Optional) Enter a destination IP address or CIDR notation.</li> </ol>
DNAT	Translates the destination IP address of inbound packets so that packets are delivered to a target address into another network.	<ol> <li>Enter an internal IP address or a CIDR notation.</li> <li>(Optional) Enter an external port.</li> <li>Enter an internal IP address or a CIDR notation.</li> <li>From the drop-down menu, select a specific application port profile to which to apply the rule.</li> <li>The application port profile includes a port and a protocol that the incoming traffic uses on the edge gateway to connect to the internal network.</li> </ol>

Action	Description	Settings
NO DNAT	Turn off destination NAT.	<ol> <li>Enter an external IP address or a CIDR notation.</li> <li>(Optional) Enter an external port.</li> </ol>
Reflexive	Translates addresses passing through a routing device. Inbound packets undergo destination address rewriting, and outbound packets undergo source address rewriting.	<ol> <li>Enter an external IP address or a CIDR notation.</li> <li>Enter an internal IP address or a CIDR notation.</li> </ol>

#### 7 (Optional) Click Advanced Settings.

- a To disable the rule upon creation, toggle off the **State** option.
  - This option is enabled by default.
- b To enable logging, toggle on the **Logging** option.
- c Enter a number to indicate the rule priority.
  - If multiple NAT rules exist for the same IP address, the rule with the highest priority is applied to it. A lower value means a higher precedence for this rule.
- d From the drop-down menu, select how to expose the traffic that is subject to the NAT rule to the provider gateway firewall.

Option	Description
Match Internal Address	Apply the firewall to the internal address of the NAT rule. For SNAT, the internal address is the original source address before NAT is done. For DNAT, the internal address is the translated destination address after NAT is done.
Match External Address	Apply the firewall to the external address of the NAT rule. For SNAT, the external address is the translated source address after NAT is done. For DNAT, the external address is the original destination address before NAT is done.
Bypass	Bypass the firewall.

e From the drop-down menu, select an IP space uplink to which to apply the rule.

**Note** If you haven't associated any of the provider gateway interfaces to the IP space uplink that you select, the NAT rule applies to all of the provider gateway interfaces.

8 Click Save.

# Configure BGP on a Provider Gateway in the VMware Cloud Director Tenant Portal

Starting with VMware Cloud Director 10.5.1, you can configure BGP settings on your provider gateway that uses IP spaces.

#### **Prerequisites**

- Verify that you have the Limited Provider Gateway BGP: View and Limited Provider Gateway BGP: Manage rights assigned to you.
- Verify that the provider gateway uses IP spaces.
- Verify that your system administrator has provided you with the necessary BGP configuration permissions for the relevant BGP configuration components. See Configure BGP Permission Groups on a Provider Gateway in the VMware Cloud Director Service Provider Admin Guide.

### Add a BGP Neighbor On Your Provider Gateway in the VMware Cloud Director Tenant Portal

You can configure individual settings for the BGP routing neighbors when you add them on the provider gateway.

#### Prerequisites

- Verify that you have the Limited Provider Gateway BGP: View and Limited Provider Gateway BGP: Manage rights assigned to you.
- Verify that your organization is assigned the BGP Neighbors: Manage permission.

#### Procedure

- 1 In the top navigation bar, click **Networking** and click the **Provider Gateways** tab.
- 2 Click the provider gateway.
- 3 Click BGP and click Neighbors.
- 4 Click New.
- **5** Enter the general settings for the new BGP neighbor.
  - a Enter an IPv4 or IPv6 address for the new BGP neighbor.
  - b Enter a remote Autonomous System (AS) number in ASPLAIN format.
  - c Enter a time interval between sending keep-alive messages to a BGP peer.
  - d Enter a time interval before declaring a BGP peer dead.
  - e From the drop-down menu, select a **Graceful Restart Mode** option for this neighbor.

Option	Description
Disable	Overrides the global provider gateway settings and deactivates graceful restart mode for this neighbor.
Helper only	Overrides the global provider gateway settings and configures graceful restart mode as <b>Helper only</b> for this neighbor.
Graceful restart and Helper	Overrides the global provider gateway settings and configures graceful restart mode as <b>Graceful restart and Helper</b> for this neighbor.

- f Turn on the **AllowAS-in** toggle to enable receiving routes with the same AS.
- g If the BGP neighbor requires authentication, enter the password for the BGP neighbor.
- 6 Configure the Bidirectional Forwarding Detection (BFD) settings for the new BGP neighbor.
  - a (Optional) Toggle on the **BFD** option to enable BFD for failure detection.
  - b In the BDF interval text box, define the time interval for sending heartbeat packets.
  - c In the **Dead Multiple** text box, enter the number of times the BGP neighbor can fail to send heartbeat packets before the BFD declares it is down.
- **7** Configure route filtering.
  - a Select an IP address family from the IP Address Family drop-down menu.
  - b Configure an inbound filter.
    - 1 Click Set.
    - 2 Toggle on the **Use Filter** option
    - 3 Select **Prefix List** or **Route Map** as filter type.
    - 4 Select one or more route maps or prefix lists from the list.
  - c Configure an outbound filter.
    - 1 Click Set.
    - 2 Toggle on the Use Filter option.
    - 3 Select Prefix List or Route Map as filter type.
    - 4 Select one or more route maps or prefix lists from the list.
- 8 Click Save.

### Configure an IP Prefix List on Your Provider Gateway in the VMware Cloud Director Tenant Portal

You can create IP prefix lists which contain single or multiple IP addresses. You use IP prefix lists to assign BGP neighbors with access permissions for route advertisement.

The IP prefix lists are referenced through BGP neighbor filters to limit the number of BGP updates that are exchanged between BGP peers. By using route filtering, you can reduce the amount of system resources needed for BGP updates.

For example, you can add the IP address 192.168.100.3/27 to the IP prefix list and deny the route from being redistributed to the provider gateway.

You can also append an IP address with less than or equal to (le) and greater than or equal to (ge) modifiers to grant or limit route redistribution. For example, 192.168.100.3/27 ge 26 le 32 modifiers match subnet masks greater than or equal to 26-bits and less than or equal to 32-bits in length.

#### Prerequisites

- Verify that your organization is assigned the IP Prefix Lists: Manage permission.
- Verify that you have the Limited Provider Gateway BGP: View and Limited Provider
   Gateway BGP: Manage rights assigned to you.

#### Procedure

- 1 In the top navigation bar, click **Networking** and click the **Provider Gateways** tab.
- 2 Click the provider gateway.
- 3 Click BGP and click IP Prefix Lists.
- 4 To add a list, click New.
- **5** Enter a name and, optionally, a description for the prefix list.
- 6 Click New and add a CIDR notation for the prefix.
- 7 From the drop-down menu, select an action to apply to the prefix.
- 8 (Optional) Enter greater than or equal to and less than or equal to modifiers to grant or limit route redistribution.
- 9 Click Save.

#### What to do next

You can move the IP prefix list up or down the list, edit, or delete it.

### Configure Community Lists on Your Provider Gateway in the VMware Cloud Director Tenant Portal

You can create BGP community lists to define route maps based on the community lists.

A BGP community is a group of BGP routes that are labeled with extra information. This allows routers to better classify and handle routes that are sharing common attributes.

BGP community lists are user-defined lists of community attribute values. These lists can be used for matching or manipulating the communities attribute in BGP update messages.

BGP Communities attribute (RFC 1997) and the BGP Large Communities attribute (RFC 8092) are supported. The BGP Communities attribute is a 32-bit value split into two 16-bit values. The BGP Large Communities attribute has 3 components, each 4 octets in length.

In route maps, you can match on or set the BGP Communities or Large Communities attribute. You can use communities lists to enforce network policy based on the BGP community attributes.

#### **Prerequisites**

- Verify that you have the Limited Provider Gateway BGP: View and Limited Provider Gateway BGP: Manage rights assigned to you.
- Verify that your organization is assigned the Community Lists: Manage permission.

#### Procedure

- 1 In the top navigation bar, click **Networking** and click the **Provider Gateways** tab.
- 2 Click the provider gateway.
- 3 Click **BGP** and click **Communities Lists**
- 4 To add a communities list, click New.
- 5 Enter a name for the list.
- 6 Select a type of communities.

Regular and large communities attributes are supported.

7 Specify a list of communities.

If you are adding a regular community, you can select one or more of the well-known regular communities from the drop-down list.

- NO\_EXPORT Do not advertise any of the routes received carrying a communities attribute that contains this value outside of the BGP confederation.
- NO\_ADVERTISE Do not advertise any of the routes received carrying a communities attribute that contains this value to any BGP peer.
- NO\_EXPORT\_SUBCONFED Do not advertise any of the routes received carrying a communities attribute that contains this value to external BGP peers.
- 8 Click Save.

#### What to do next

Configure Route Maps on Your Provider Gateway.

### Configure BGP Route Maps on Your Provider Gateway in the VMware Cloud Director Tenant Portal

You can use route maps to define route policies at the BGP neighbor level and for route redistribution.

You create BGP route maps by defining a sequence of IP prefix lists, BGP path attributes, and an associated action.

When you use BGP route maps, the provider gateway scans the route or the traffic to which the criteria should be applied for a match, and if there is one, the router performs the action that you configured and stops scanning.

#### Prerequisites

- Verify that you have the Limited Provider Gateway BGP: View and Limited Provider Gateway BGP: Manage rights assigned to you.
- Verify that your organization is assigned the Route Maps: Manage permission.

#### Procedure

- 1 In the top navigation bar, click **Networking** and click the **Provider Gateways** tab.
- 2 Click the provider gateway.
- 3 Click BGP and click Route Maps
- 4 To add a route map, click **New**.
- **5** Enter a name and, optionally, a description for the route map.
- 6 Click New.
- 7 From the drop-down menu, select a type of match criteria.

8

9 Depending on the type of match criteria that you selected, choose one of the options.

Option	Description
IP Prefix	Click <b>Select IP prefix lists</b> , select the IP prefix lists from the list, and click <b>Save</b> .
Community List	<ul> <li>a Click Select Members and Match Criteria.</li> <li>b Click New.</li> <li>c In the Match Expression column, specify match expressions that define how to match members of community lists. For each community list, the following match options are available:         <ul> <li>Match Any - perform the set action in the route map if any of the communities in the community list is matched.</li> <li>Match All- perform the set action in the route map if all the communities in the community list are matched regardless of the order.</li> <li>Match Exact- perform the set action in the route map if all the communities in the community list are matched in the exact same order.</li> <li>Match Community Regex- perform the set action in the route map if all the regular communities match the regular expression.</li> </ul> </li> </ul>
	<ul> <li>Match Large Community Regex- perform the set action in the route map if all the large communities match the regular expression.</li> <li>If you want to permit routes containing either the standard community or large community value, you must create two match criteria. If the match expressions are given in the same match criterion, only the route containing both the standard and large communities will be permitted.</li> <li>For any match criterion, the match expressions are applied in an AND operation, which means that all match expressions must be satisfied for a match to occur. If there are multiple match criteria, they are applied in an OR operation, which means that a match will occur if any one match criterion is satisfied.</li> <li>d Enter an expression to match the community list and click Save.</li> </ul>

10 In the Action column, select **Permit** or **Deny**.

By selecting an action, you permit or deny IP addresses matched by the IP prefix or community lists to be advertised.

#### 11 Configure BGP attributes.

Option	Description
Weight	Enter a weight value to influence path selection. The range is 0 - 65535.
Local Preference	Use this value to choose the outbound external BGP path. The path with the highest value is preferred.
Path Prepend	Prepend a path with one or more autonomous system numbers to make the path longer and therefore less preferred.
Prefer global IPv6	To opt for IPv6 path selection, turn on the Prefer global IPv6 option.
Multi Exit Discriminator	Multi-exit discriminator indicates to an external peer a preferred path to an autonomous system.
Community	Specify a list of communities. For a regular community use the aa:nn format, for example, 300:500. For a large community use the aa:bb:cc format, for example, 11:22:33.
	You can select one or more of the well-known regular communities from the drop-down list.
	<ul> <li>NO_EXPORT_SUBCONFED - Do not advertise to external BGP peers.</li> </ul>
	<ul><li>NO_ADVERTISE - Do not advertise to any peer.</li></ul>
	<ul> <li>NO_EXPORT - Do not advertise outside BGP confederation.</li> </ul>

#### 12 Click Save.

# Configure Firewall Rules on a Provider Gateway in the VMware Cloud Director Tenant Portal

Starting with VMware Cloud Director 10.5.1, you can configure firewall rules on your provider gateway that uses IP spaces.

#### **Prerequisites**

- Verify that the provider gateway is using IP spaces.
- Verify that the provider gateway is private, i.e. that it is dedicated to a single orgnization.
- Verify that the NAT and Firewall Service Intentions of the provider gateway is set to Provider Gateways or to Provider and Edge Gateways.
- Verify that your role includes the Provider Gateway Firewall: View and Provider Gateway Firewall: Manage rights.
- Verify that the backing NSX tier-O router is in active-standby mode. Otherwise, you won't be able to set the NAT and Firewall Service Intentions of the provider gateway to Provider Gateways or to Provider and Edge Gateways.

#### Procedure

- 1 In the top navigation bar, click **Networking** and click the **Provider Gateways** tab.
- 2 Click the provider gateway.
- 3 Under Services, click Firewall.
- 4 To create a new firewall rule, click **New**.
- **5** Configure the firewall rule.

Name	Enter a name for the rule.
State	To enable the rule upon creation, turn on the <b>State</b> toggle.
Applications	<ul> <li>(Optional) Choose one of the options.</li> <li>To apply the rule to specific applications, turn on the Applications toggle, select the one or more applications from the list, and click Save.</li> <li>To select specific ports to which the rule applies, click Raw Port-Protocols, select a protocol type, and enter source and destination ports or port ranges, separated by commas. You can add up to 15 port-protocol rows per rule.</li> </ul>
Source	<ul> <li>Choose one of the following options.</li> <li>To allow or deny traffic from any source address, toggle on Any Source.</li> <li>To allow or deny traffic from specific firewall groups, , click Firewall Groups and select the firewall groups from the list.</li> <li>To enter IP addresses, CIDR blocks, or IP ranges manually, click Firewall IP Addresses, then click Add and enter the individual IP addresses, CIDR blocks, or ranges.</li> <li>Click Keep.</li> </ul>
Destination	<ul> <li>Choose one of the following options.</li> <li>To allow or deny traffic to any destination address, toggle on Any Destination.</li> <li>To allow or deny traffic to specific firewall groups, click Firewall Groups and select the firewall groups from the list.</li> <li>To enter IP addresses, CIDR blocks, or IP ranges manually, click Firewall IP Addresses, then click Add and enter the individual IP addresses, CIDR blocks, or ranges.</li> <li>Click Keep.</li> </ul>

Action	<ul> <li>Select an option.</li> <li>To allow traffic from or to the specified sources, destinations, and services, select Allow.</li> <li>To block traffic from or to the specified sources, destinations, and services, without notifying the blocked client select Drop.</li> <li>To block traffic from or to the specified sources, destinations, and services, and to notify the blocked client that traffic was rejected, select Reject.</li> </ul>
IP Protocol	Select whether to apply the rule to IPv4, IPv6 traffic, or both.
Applied To	(Optional) From the drop-down menu, select an IP space uplink to which to apply the rule.
Logging	To have the address translation performed by this rule logged, turn on the <b>Logging</b> toggle.  After you create the rule, in the Logging ID text box, you can see the unique NSX firewall rule ID that the system generates upon the rule creation.
Comment	(Optional) Add a comment to the firewall rule.

- 6 Click Save.
- 7 To change the position of the firewall rule, select the rule, click **Move to**, and, from the drop-down menu, select a new position.
- 8 To configure additional rules, repeat these steps.

#### Results

After a firewall rule is created, it appears in the Firewall Rules list. You can move up, move down, edit, or delete the rule as needed.

### Managing NSX Edge Gateways in VMware Cloud Director Tenant Portal

An NSX edge gateway provides a routed organization VDC network or a data center group network with connectivity to external networks and IP management properties. It can also provide services such as firewall, network address translation (NAT), IPSec VPN, DNS forwarding, and DHCP, which is enabled by default.

### **External Network Connectivity**

Starting with version 10.4.1, VMware Cloud Director supports configuring external network connections on an NSX edge gateways. Such a connection can be configured only for segment-backed external networks. Your **system administrator** can connect multiple segment-backed external networks to a single edge gateway. As an **organization administrator**, you can then configure static route scopes, NAT rules, and firewall rules on the edge gateway to apply to a specific external network connection.

### **Dedicated Tier-O Gateways**

To provide a fully routed network topology in a virtual data center, your **system administrator** can dedicate a tier-O gateway to a specific VMware Cloud Director edge gateway that is backed by NSX.

In this configuration, there is a one-to-one relationship between the tier-0 and the VMware Cloud Director edge gateway, and other edge gateways cannot connect to the external network.

An VMware Cloud Director edge gateway or a VRF gateway that is associated with a dedicated tier-0 is part of the tenant networking stack. The tier-0 gateway is considered a part of the VMware Cloud Director network routing domain.

A dedicated tier-0 provides additional edge gateway routing services, such as route advertisement management and border gateway protocol (BGP) configuration.

You can decide which of the networks that are attached to the edge gateway to advertise to the tier-O gateway. This makes possible a mixture of NAT-routed and fully routed organization virtual data center networks.

## Add an IP Set to an NSX Edge Gateway in the VMware Cloud Director Tenant Portal

To create firewall rules and add them to an NSX edge gateway, you must first create IP sets. IP sets are groups of objects to which the firewall rules apply. Combining multiple objects into IP sets helps reduce the total number of firewall rules to be created.

#### Procedure

- 1 In the top navigation bar, click **Networking** and click the **Edge Gateways** tab.
- 2 Click the NSX edge gateway.
- 3 Under Security, click IP Sets tab and click New.
- **4** Enter a name and, optionally, a description for the IP set.
- 5 Enter an IP address or an IP addresses range for the virtual machines that the IP set includes, and click **Add**.
- 6 To save the firewall group, click Save.

#### Results

You created an IP set and added it to the NSX edge gateway.

#### What to do next

Add an NSX Edge Gateway Firewall Rule in the VMware Cloud Director Tenant Portal

# Add an NSX Edge Gateway Firewall Rule in the VMware Cloud Director Tenant Portal

To control the incoming and outgoing network traffic to and from an NSX edge gateway, you create firewall rules.

#### Procedure

- 1 In the top navigation bar, click **Networking** and click the **Edge Gateways** tab.
- 2 Click the edge gateway.
- 3 If the Firewall screen is not already visible under the Services section, click the Firewall tab.
- 4 Click New.
- **5** Configure the firewall rule.

Option	Description
Name	Enter a name for the rule.
State	To enable the rule upon creation, turn on the <b>State</b> toggle.
Applications	<ul> <li>(Optional) Depending on your VMware Cloud Director version and your environment needs, the options vary.</li> <li>You can select specific applications to which the rule applies. Click the pencil icon, select one or more applications from the list, and click Save.</li> <li>If you are using VMware Cloud Director 10.5.1 or later, you can select specific ports to which the rule applies. Select the Raw Port-Protocols tab, click Add, select a protocol type, and enter source and destination ports or port ranges separated by commas. You can add up to 15 port-protocol rows per rule.</li> </ul>
Context	(Optional) Select one or more NSX context profile for the firewall rule.  For details on context profiles creation, see Context Profiles in the NSX Administration Guide.
Source	<ul> <li>a Choose one of the following options.</li> <li>To allow or deny traffic from any source address, toggle on Any Source.</li> <li>To allow or deny traffic from specific firewall groups, , click Firewall Groups and select the firewall groups from the list.</li> <li>To enter IP addresses, CIDR blocks, or IP ranges manually, click Firewall IP Addresses, then click Add and enter the individual IP addresses, CIDR blocks, or ranges.</li> <li>Click Keep.</li> </ul>

Option	Description
Destination	<ul> <li>a Choose one of the following options.</li> <li>To allow or deny traffic to any destination address, toggle on Any Destination.</li> <li>To allow or deny traffic to specific firewall groups, click Firewall Groups and select the firewall groups from the list.</li> <li>To enter IP addresses, CIDR blocks, or IP ranges manually, click Firewall IP Addresses, then click Add and enter the individual IP addresses, CIDR blocks, or ranges.</li> <li>b Click Keep.</li> </ul>
Action	<ul> <li>From the Action drop-down menu, select an option.</li> <li>To allow traffic from or to the specified sources, destinations, and services, select Accept.</li> <li>To block traffic from or to the specified sources, destinations, and services, without notifying the blocked client select Drop.</li> <li>To block traffic from or to the specified sources, destinations, and services, and to notify the blocked client that traffic was rejected, select Reject.</li> </ul>
IP Protocol	Select whether to apply the rule to IPv4 or IPv6 traffic.
Applied To	(Optional) From the drop-down menu, select a spectific network to which to apply the rule. You can select either an organization VDC network for which distributed routing is deactivated or an external network uplink.
Logging	To have the address translation performed by this rule logged, turn on the <b>Logging</b> toggle.  After you create the rule, in the Logging ID text box, you can see the unique NSX firewall rule ID that the system generates upon the rule creation.
Comment	(Optional) Add a comment to the firewall rule.

- 6 Click Save.
- 7 To change the position of the firewall rule, select the rule, click **Move to**, and, from the drop-down menu, select a new position.
- 8 To configure additional rules, repeat these steps.

#### Results

After the firewall rules are created, they appear in the Edge Gateway Firewall Rules list. You can move up, move down, edit, or delete the rules as needed.

# Add an SNAT or a DNAT Rule to an NSX Edge Gateway in the VMware Cloud Director Tenant Portal

To change the source IP address from a private to a public IP address, you create a source NAT (SNAT) rule. To change the destination IP address from a public to a private IP address, you create a destination NAT (DNAT) rule.

When you configure a SNAT or a DNAT rule on an edge gateway in the VMware Cloud Director environment, you always configure the rule from the perspective of your organization VDC.

An SNAT rule translates the source IP address of packets sent from an organization VDC network out to an external network or to another organization VDC network.

A NO SNAT rule prevents the translation of the internal IP address of packets sent from an organization VDC out to an external network or to another organization VDC network.

A DNAT rule translates the IP address and, optionally, the port of packets received by an organization VDC network that are coming from an external network or from another organization VDC network.

A NO DNAT rule prevents the translation of the external IP address of packets received by an organization VDC from an external network or from another organization VDC network.

VMware Cloud Director supports automatic route redistribution when you use NAT services on an NSX edge gateway.

**Important** If you are using Tanzu Kubernetes clusters, make note of the system SNAT rule created on the edge gateway to avoid creating a conflicting rule.

#### **Prerequisites**

Verify that the public IP addresses are added to the edge gateway interface on which you want to add the rule.

#### Procedure

- 1 In the top navigation bar, click Networking and click the Edge Gateways tab.
- 2 Click the edge gateway and, under **Services**, click **NAT**.
- 3 To add a rule, click **New**.
- 4 Configure an SNAT or NO SNAT rule (inside going outside).

Option	Description
Name	Enter a meaningful name for the rule.
Description	(Optional) Enter a description for the rule.
Interface type	From the drop-down menu, select SNAT or NO SNAT.
External IP	Depending on the type of rule that you are creating, choose one of the options.
	<ul> <li>If you are creating a SNAT rule, select or enter the public IP address of the edge gateway for which you are configuring the SNAT rule.</li> <li>If you are creating a NO SNAT rule, leave the text box empty.</li> </ul>
Internal IP	Enter the IP address or a list of IP addresses of the virtual machines for which you are configuring SNAT, so that they can send traffic to the externa network.

Option	Description
Destination IP	(Optional) If you want the rule to apply only for traffic to a specific domain, enter an IP address for this domain or an IP address list. If you leave this text box blank, the SNAT rule applies to all destinations outside of the local subnet.
Advanced Settings (Optional)	Click the <b>Advanced Settings</b> tab for some additional settings.
	State
	To enable the rule upon creation, toggle on the State option.
	Logging
	When a Syslog server is configured in NSX Manager, if you want NSX to log in VMware Aria Operations the address translation performed by thi rule, toggle on the <b>Logging</b> option.
	Priority
	If an address has multiple NAT rules, you can assign these rules differen priorities to determine the order in which they are applied. A lower value means a higher priority for this rule.
	Firewall Match
	You can set a firewall match rule to determine how firewall is applied during NAT. From the drop-down menu, select one of the following options.
	<ul> <li>To apply firewall rules to the internal address of a NAT rule, select Match Internal Address.</li> </ul>
	<ul> <li>To apply firewall rules to the external address of a NAT rule, select Match External Address.</li> </ul>
	■ To skip applying firewall rules, select <b>Bypass</b> .
	Applied To
	Apply this NAT rule only to the selected organization VDC network or to the selected external network selection. You can select either an organization VDC network for which distributed routing is deactivated or an external network uplink.

### 5 Configure a DNAT or NO DNAT rule (outside going inside).

Option	Description
Name	Enter a meaningful name for the rule.
Description	(Optional) Enter a description for the rule.
Interface type	From the drop-down menu, select DNAT or NO DNAT.
External IP	Enter the public IP address of the edge gateway for which you are configuring the DNAT rule.
	The IP addresses that you enter must belong to the IP addresses that are suballocated to the edge gateway.
External Port	(Optional) Enter a port into which the DNAT rule is translating for the packets inbound to the virtual machines.

Option	Description
Internal IP	Depending on the type of rule that you are creating, choose one of the options.  If you are creating a DNAT rule, select or enter the IP address or IP addresses list of the virtual machines for which you are configuring DNAT, so that they can receive traffic from the external network.  If you are creating a NO DNAT rule, leave the text box empty.
Application	(Optional) Select a specific application port profile to which to apply the ru The application port profile includes a port and a protocol that the incomin traffic uses on the edge gateway to connect to the internal network.  Note You cannot select application port profiles which contain a range of ports.
Advanced Settings (Optional)	Click the <b>Advanced Settings</b> tab for some additional settings.
	State  To enable the rule upon creation, toggle on the State option.
	Logging  To have the address translation performed by this rule logged, toggle of the Logging option.
	Priority
	If an address has multiple NAT rules, you can assign these rules differer priorities to determine the order in which they are applied. A lower valu means a higher priority for this rule.
	Firewall Match
	You can set a firewall match rule to determine how firewall is applied during NAT. From the drop-down menu, select one of the following options.  To apply firewall rules to the internal address of a NAT rule, select
	<ul> <li>Match Internal Address.</li> <li>To apply firewall rules to the external address of a NAT rule, select</li> <li>Match External Address.</li> </ul>
	<ul><li>To skip applying firewall rules, select Bypass.</li></ul>
	Applied To
	By default, NAT rules are applied to all networks that are connected to the edge gateway. You can select a specific network to which to apply this NAT rule. You can select either an organization VDC network for which distributed routing is deactivated or an external network uplink.

### 6 Click Save.

7 To configure additional rules, repeat these steps.

# Configure a DNS Forwarder Service on an NSX Edge Gateway in the VMware Cloud Director Tenant Portal

To forward DNS queries to external DNS servers, configure a DNS forwarder.

As part of your DNS forwarder service configuration, you can also add conditional forwarder zones. A conditional forwarder zone is configured as a list containing up to five FQDN DNS zones. If a DNS query matches a domain name from that list, the query is forwarded to the servers from the corresponding forwarder zone.

#### Procedure

- 1 In the top navigation bar, click **Networking** and click the **Edge Gateways** tab.
- 2 Click the edge gateway and, under IP Management, click DNS.
- 3 In the DNS Forwarder section, click Edit.
- 4 To enable the DNS Forwarder service, turn on the **State** toggle.
- 5 Enter a name and, optionally, a description for the default DNS zone.
- 6 Enter one or more upstream server IP addresses, separated by a comma.
- 7 Click Save.
- 8 (Optional) Add a conditional forwarder zone.
  - a In the **Conditional Forwarder Zone** section, click **Add**.
  - b Enter a name for the forwarder zone.
  - c Enter one or more upstream server IP addresses, separated by a comma.
  - d Enter one or more domain names, separated by a comma, and click Save.

# Create Custom Application Port Profiles in the VMware Cloud Director Tenant Portal

To create firewall and NAT rules, you can use preconfigured application port profiles and custom application port profiles.

Application port profiles include a combination of a protocol and a port, or a group of ports, that is used for firewall and NAT services on the edge gateway. In addition to the default port profiles that are preconfigured for NSX, you can create custom application port profiles.

When you create a custom application port profile on an edge gateway, it becomes visible to all the other NSX edge gateways in the same organization that are backed by the same NSX-V Manager instance.

Application port profiles in VMware Cloud Director are the inventory equivalent of services in NSX. When you configure a service in NSX, it automatically synchronizes with VMware Cloud Director and it appears in the VMware Cloud Director UI as a custom application port profile.

If you want to configure an NSX service and not sync it with VMware Cloud Director, add the VCD\_IGNORE tag during the service creation. You can add the VCD\_IGNORE tag to NSX context profiles that you don't want to sync with VMware Cloud Director. Context profiles are also used for firewall rules, but are not visible in the VMware Cloud Director UI. You can create and view NSX context profiles by using the VMware Cloud Director API. For details on services and context profiles creation, see Add a Service and Context Profiles in NSX Administration Guide.

#### Procedure

- 1 In the top navigation bar, click Networking and click the Edge Gateways tab.
- **2** Click the edge gateway.
- 3 Under Security, click Application Port Profiles.
- 4 In the **Custom Applications** section, click **New**.
- 5 Enter a name and, optionally, a description for the application port profile.
- 6 Select a protocol from the drop-down menu.
- 7 Enter a port, or a range of ports, separated by a comma, and click Save.

#### What to do next

Use application port profiles to create firewall and NAT rules. See Add an NSX Edge Gateway Firewall Rule in the VMware Cloud Director Tenant Portal and Add an SNAT or a DNAT Rule to an NSX Edge Gateway in the VMware Cloud Director Tenant Portal.

# IPsec Policy-Based VPN for NSX Edge Gateways in the VMware Cloud Director Tenant Portal

Starting with version 10.1, VMware Cloud Director supports site-to-site policy-based IPSec VPN between an NSX edge gateway instance and a remote site.

IPSec VPN offers site-to-site connectivity between an edge gateway and remote sites which also use NSX or which have either third-party hardware routers or VPN gateways that support IPSec.

Policy-based IPSec VPN requires a VPN policy to be applied to packets to determine which traffic is to be protected by IPSec before being passed through a VPN tunnel. This type of VPN is considered static because when a local network topology and configuration change, the VPN policy settings must also be updated to accommodate the changes.

NSX edge gateways support split tunnel configuration, with IPSec traffic taking routing precedence.

VMware Cloud Director supports automatic route redistribution when you use IPSec VPN on an NSX edge gateway.

### Configure NSX Policy-Based IPSec VPN in the VMware Cloud Director Tenant Portal

You can configure site-to-site connectivity between an NSX edge gateway and remote sites. The remote sites must use NSX, have third-party hardware routers, or VPN gateways that support IPSec.

VMware Cloud Director supports automatic route redistribution when you configure IPSec VPN on an NSX edge gateway.

#### **Prerequisites**

If you plan to use certificate authentication to secure the IPSec VPN communication, verify that your **system administrator** has uploaded the server certificate for the local NSX edge gateway and a CA certificate for your organization to the VMware Cloud Director certificates library.

#### Procedure

- 1 In the top navigation bar, click **Networking** and click the **Edge Gateways** tab.
- 2 Click the edge gateway.
- 3 Under Services, click IPSec VPN.
- 4 To configure an IPSec VPN tunnel, click New.
- **5** Enter a name and, optionally, a description for the IPSec VPN tunnel.
- 6 To enable the tunnel upon creation, toggle on the Status option.
- 7 (Optional) To enable logging, toggle on the **Logging** option.
- 8 Select a peer authentication mode.

Option	Description
Pre-Shared Key	Choose a pre-shared key to enter. The pre-shared key must be the same on the other end of the IPSec VPN tunnel.
Certificate	Select site and CA certificates to be used for authentication.

- **9** From the drop-down menu one of the IP addresses that are available to the edge gateway for the local endpoint.
  - The IP address must be either the primary IP of the edge gateway, or an IP address that is separately allocated to the edge gateway.
- 10 Enter at least one local IP subnet address in CIDR notation to use for the IPSec VPN tunnel.
- 11 Enter the IP address for the remote endpoint.
- 12 Enter at least one remote IP subnet address in CIDR notation to use for the IPSec VPN tunnel.

13 Enter the remote ID for the peer site.

The remote ID must match the SAN (Subject Alternative Name) of the remote endpoint certificate, if available. If the remote certificate does not contain a SAN, the remote ID must match the distinguished name of the certificate that is used to secure the remote endpoint, for example, C=US, ST=Massachusetts, O=VMware,OU=VCD, CN=Edge1.

- 14 Click Next.
- 15 Review your settings and click Finish.
- 16 To verify that the tunnel is functioning, select it and click View Statisticts.
  If the tunnel is functioning, Tunnel Status and IKE Service Status both display Up.

#### Results

The newly created IPSec VPN tunnel is listed in the **IPSec VPN** view. The IPSec VPN tunnel is created with a default security profile.

#### What to do next

- Configure the remote endpoint of the IPSec VPN tunnel.
- You can edit the IPSec VPN tunnel settings and customize its security profile as needed.

### Customize the Security Profile of an IPSec VPN Tunnel in the VMware Cloud Director Tenant Portal

If you decide not to use the system-generated security profile that was assigned to your IPSec VPN tunnel upon creation, you can customize it.

#### Procedure

- 1 In the top navigation bar, click **Networking** and click the **Edge Gateways** tab.
- 2 Click the edge gateway.
- 3 Under Services, click IPSec VPN.
- 4 Select the IPSec VPN tunnel and click **Security Profile Customization**.

#### **5** Configure the IKE profiles.

The Internet Key Exchange (IKE) profiles provide information about the algorithms that are used to authenticate, encrypt, and establish a shared secret between network sites when you establish an IKE tunnel.

a Select an IKE protocol version to set up a security association (SA) in the IPSec protocol suite.

Option	Description
IKEv1	When you select this option, IPSec VPN initiates and responds to IKEv1 protocol only.
IKEv2	The default option. When you select this version, IPSec VPN initiates and responds to IKEv2 protocol only.
IKE-Flex	When you select this option, if the tunnel establishment fails with IKEv2 protocol, the source site does not fall back and initiate a connection with the IKEv1 protocol. Instead, if the remote site initiates a connection with the IKEv1 protocol, then the connection is accepted.

- b Select a supported encryption algorithm to use during the Internet Key Exchange (IKE) negotiation.
- c From the **Digest** drop-down menu, select a secure hashing algorithm to use during the IKE negotiation.
- d From the **Diffie-Hellman Group** drop-down menu, select one of the cryptography schemes that allows the peer site and the edge gateway to establish a shared secret over an insecure communications channel.
- e (Optional) In the **Association Lifetime** text box, modify the default number of seconds before the IPSec tunnel needs to reestablish.
- 6 Configure the IPSec VPN tunnel.
  - a To enable perfect forward secrecy, toggle on the option.
  - b Select a defragmentation policy.

The defragmentation policy helps to handle defragmentation bits present in the inner packet.

Option	Description
Сору	Copies the defragmentation bit from the inner IP packet to the outer packet.
Clear	Ignores the defragmentation bit present in the inner packet.

- c Select a supported encryption algorithm to use during the Internet Key Exchange (IKE) negotiation.
- d From the **Digest** drop-down menu, select a secure hashing algorithm to use during the IKE negotiation.

- e From the **Diffie-Hellman Group** drop-down menu, select one of the cryptography schemes that allows the peer site and the edge gateway to establish a shared secret over an insecure communications channel.
- f (Optional) In the **Association Lifetime** text box, modify the default number of seconds before the IPSec tunnel needs to reestablish.
- 7 (Optional) In the **Probe Interval** text box, modify the default number of seconds for dead peer detection.
- 8 Click Save.

#### Results

In the IPSec VPN view, the security profile of the IPSec VPN tunnel displays as User Defined.

### L2 VPN for NSX Edge Gateways in the VMware Cloud Director Tenant Portal

VMware Cloud Director supports the creation, deletion and management of L2 VPN tunnels between NSX edge gateways.

With L2 VPN, you can extend your organization VDC by enabling virtual machines to maintain their network connectivity across geographical boundaries while keeping the same IP address. The connection is secured with a route-based IPSec tunnel between the two sides of the tunnel.

You can configure the L2 VPN service on an NSX edge gateway in your VMware Cloud Director environment and create a L2 VPN tunnel. Virtual machines remain on the same subnet, which enables you to extend your organization VDC by stretching its network. This way, an edge gateway at one site can provide all services to virtual machines on the other site.

To create the L2 VPN tunnel, you configure an L2 VPN server and an L2 VPN client.

The service type - server or client - that you configure on the first L2 VPN tunnel on an edge gateway determines the session mode for all other L2 VPN tunnels on the edge gateway. You can only configure one client session per edge gateway.

After you create a tunnel, you cannot change its session mode from server to client, or vice versa. For example, if you want to change the session mode on an NSX edge gateway from server to client, you must delete all existing server tunnels from it.

When you create an L2 VPN server tunnel endpoint, a tunnel ID is automatically assigned to the organization VDC network that you stretch, and a peer code is generated. On the client side of the tunnel, you need to add a corresponding network with the same tunnel ID, peer code, and the same subnet.

For more information on L2 VPN for NSX, see NSX Administration Guide.

### Configure an NSX Edge Gateway as an L2 VPN Server in the VMware Cloud Director Tenant Portal

The L2 VPN server is the destination NSX edge to which the L2 VPN client is going to connect.

In Server session mode, the NSX edge gateway acts as the server side of the L2 VPN tunnel. It generates peer codes to distribute for client sessions.

You can connect multiple peer sites to a single L2 VPN server.

#### Prerequisites

- Verify that the NSX edge gateway is connected to a routed organization virtual data center network.
- Verify that your role includes the Organization vDC Gateway: Configure L2 VPN right.

#### Procedure

- 1 In the top navigation bar, click Networking and click the Edge Gateways tab.
- **2** Click the edge gateway.
- 3 Under Services, click L2 VPN.
- 4 To configure an L2 VPN tunnel, click New.
- 5 If this is the first L2 VPN tunnel for this edge gateway, select **Server** session mode and click **Next**.
- 6 Enter a name and, optionally, a description for the L2 VPN tunnel.
- 7 Choose a pre-shared key to enter.
  - If you change the pre-shared key after the initial configuration of the L2 VPN server, you must reconfigure all client tunnels that use the pre-shared key with a new peer code.
- 8 To enable the tunnel upon creation, toggle on the State option.
- 9 (Optional) To enable logging, toggle on the Logging option.
- 10 Click Next.
- 11 From the drop-down menu, select one of the IP addresses that are available to the edge gateway for the local endpoint.
  - The IP address must be either the primary IP of the edge gateway, or an IP address that is separately allocated to the edge gateway.
- 12 Enter a subnet address in CIDR notation for the tunnel interface that secures the connection.
- 13 Enter the IP address for the remote endpoint.
- 14 Select an initiation mode and click Next.

Option	Description
Initiator	The local endpoint initiates the L2 VPN tunnel setup and responds to incoming tunnel setup requests from peer gateways.
Respond Only	The local endpoint only responds to incoming tunnel setup requests, it doesn't initiate the L2 VPN tunnel setup.

- 15 Select one or more organization VDC networks to which to attach the tunnel and click **Next**.
- 16 On the Ready to Complete page, review your settings and click Finish.

#### Results

The new L2 VPN tunnel appears in the list.

#### What to do next

In the **Org VDC Networks** row of the list of L2 VPN tunnels, click **Info** and note the tunnel IDs for the organization VDC networks that you want to stretch.

### Copy the L2 VPN Peer Code From An L2 VPN Server Endpoint in the VMware Cloud Director Tenant Portal

To configure an NSX edge gateway as an L2 VPN client, you must copy the peer code that is generated from the L2 VPN server side of the tunnel.

#### **Prerequisites**

Verify that you configured the L2 VPN server endpoint of the tunnel.

#### Procedure

- 1 In the top navigation bar, click **Networking** and click the **Edge Gateways** tab.
- 2 Click the edge gateway.
- 3 Under Services, click L2 VPN.
- 4 Select the L2 VPN tunnel for which you want to copy the peer code.
- 5 Click the **Copy peer code** button.

#### Results

The peer code is copied to the clipboard.

### Configure an NSX Edge Gateway as an L2 VPN Client in the VMware Cloud Director Tenant Portal

You can create only one client tunnel on an NSX edge gateway.

#### **Prerequisites**

- Verify that your role includes the Organization vDC Gateway: Configure L2 VPN right.
- Verify that there are no other client L2 VPN tunnels configured on this edge gateway.
- Configure an NSX Edge Gateway as an L2 VPN Server in the VMware Cloud Director Tenant Portal.
- Copy the peer code of the L2 VPN server endpoint. See Copy the L2 VPN Peer Code From An L2 VPN Server Endpoint in the VMware Cloud Director Tenant Portal.

#### Procedure

- 1 In the top navigation bar, click **Networking** and click the **Edge Gateways** tab.
- **2** Click the edge gateway.
- 3 Under Services, click L2 VPN.
- 4 To configure an L2 VPN tunnel, click New.
- 5 If this is the first L2 VPN tunnel for this edge gateway, select **Client** session mode and click **Next**.
- 6 Enter a name and, optionally, a description for the L2 VPN tunnel.
- 7 Paste the peer code from the L2 VPN Server tunnel that you wish to connect to.
- 8 To enable the tunnel upon creation, toggle on the **State** option.
- 9 (Optional) To enable logging, toggle on the Logging option.
- 10 Click Next.
- 11 Enter one of the IP addresses that are available to the edge gateway for the local endpoint.
  - The IP address must be the one that you entered as a remote endpoint on the server side of the tunnel.
- 12 Enter the IP address for the remote endpoint.
  - The IP address must be the one that you entered as a local endpoint on the server side of the tunnel.
- 13 Select the organization VDC network or networks to which to attach the tunnel, specify the tunnel ID for each network, and click **Next**.
  - The tunnel IDs that you use for each organization VDC network must be the same as the tunnel IDs for the organization VDC networks on the server side.
- 14 On the Ready to Complete page, review your settings and click Finish.

# Configure Static Routing on an NSX Edge Gateway in the VMware Cloud Director Tenant Portal

If you want to use a network traffic route that is not publicly advertised within your environment, you can manually configure a static route on an NSX edge gateway.

### View the Static Routes on an NSX Edge Gateway in the VMware Cloud Director Tenant Portal

You can view the both the read-only and the editable static routes on an NSX edge gateway.

You can view both the editable and the read-only static routes on an edge gateway. A read-only static route is configured in NSX Manager and can have more than 5 next hops. However, in VMware Cloud Director, you can view only the first 5 hops of a read-only static route.

#### Prerequisites

Verify that your role includes the Gateway Service: Static Routing View Only right.

#### Procedure

- 1 In the top navigation bar, click **Networking** and click the **Edge Gateways** tab.
- 2 Click the edge gateway and, under Routing, click **Static Routes**.
- 3 View the static routes on the edge gateway.

### Configure a Static Route on an NSX Edge Gateway in the VMware Cloud Director Tenant Portal

You can manually configure a static route on an NSX edge gateway.

#### **Prerequisites**

Verify that your role includes the Gateway Service: Static Routing Configure right.

#### Procedure

- 1 In the top navigation bar, click **Networking** and click the **Edge Gateways** tab.
- 2 Click the edge gateway and, under Routing, click Static Routes.
- 3 Click New.
- 4 Enter a name and, optionally, a description for the new route.
- 5 Enter a network address in CIDR format to which to direct network traffic.
- 6 Click the **Next Hops** tab and click **Add**.
- 7 Add a next hop IP address.
- 8 Specify an admin distance.

The admin distance is used to choose which route to use when there are multiple routes for a specific network. The lower the admin distance, the higher the preference for the route. Static routes have a default administrative distance of 1.

9 (Optional) From the drop-down list, select a scope for the static route.

The scope is either an organization VDC network or an external network connection in which the next hop is located.

- 10 Click Save.
- 11 To add additional next hops, repeat steps 7 through 11.

You can add up to 5 next hops.

## Configure Dedicated Provider Gateway Services in the VMware Cloud Director Tenant Portal

When you use a dedicated provider gateway, you can configure additional routing services, such as route advertisement and border gateway protocol (BGP) configuration.

If you are using a provider gateway with legacy IP blocks, to provide a fully routed network topology in a virtual data center, your **system administrator** can dedicate a provider gateway to a specific NSX edge gateway.

If you are using a dedicated provider gateway with IP spaces, your **system administrator** configures static routes and BGP on the provider gateway, and you can manage BGP settings for your NSX edge gateway that is backed by the dedicated provider gateway. You configure route advertisement on the organization VDC network level.

#### Procedure

- Manage Route Advertisement in the VMware Cloud Director Tenant Portal By using route advertisement, you can create a fully routed network environment in an organization virtual data center (VDC).
- 2 Configure BGP General Settings on an NSX Edge Gateway in the VMware Cloud Director Tenant Portal

You can configure an external or internal Border Gateway Protocol (eBGP or iBGP) connection between a VMware Cloud Director edge gateway backed by NSX that has a dedicated provider gateway and a router in your physical infrastructure.

- 3 Create an IP Prefix List in the VMware Cloud Director Tenant Portal
  - You can create IP prefix lists which contain single or multiple IP addresses. You use IP prefix lists to assign BGP neighbors with access permissions for route advertisement.
- Add a BGP Neighbor in the VMware Cloud Director Tenant Portal
   You can configure individual settings for the BGP routing neighbors when you add them.

#### Manage Route Advertisement in the VMware Cloud Director Tenant Portal

By using route advertisement, you can create a fully routed network environment in an organization virtual data center (VDC).

You can decide which of the network subnets that are attached to the edge gateway backed by NSX to advertise to the dedicated provider gateway.

If a subnet is not added to the advertisement filter, the route to it is not advertised to the provider gateway and the subnet remains private.

**Note** VMware Cloud Director advertises any organization VDC network that falls within the advertised route. Because of that, you do not need to create a filter for each subnet that is part of an advertised network.

Route advertisement is automatically configured on the NSX edge gateway.

VMware Cloud Director supports automatic route redistribution when you use route advertisement on an NSX edge gateway. Route redistribution is automatically configured on the tier-O logical router which represents the dedicated provider gateway.

#### **Prerequisites**

- Verify that the system administrator dedicated a provider gateway that used IP blocks to an NSX edge gateway in your organization.
- Verify that you are an organization administrator or you are assigned a role that includes an
  equivalent set of rights.

#### Procedure

- 1 In the top navigation bar, click **Networking** and click the **Edge Gateways** tab.
- 2 Click the edge gateway.
- 3 Under Routing, click Route Advertisement and Edit.
- 4 To add a subnet to be advertised, click Add.
- 5 Add an IPv4 or IPv6 subnet.

Use the format *network\_gateway\_IP\_address|subnet\_prefix\_length*, for example, **192.167.1.1/24**.

### Configure BGP General Settings on an NSX Edge Gateway in the VMware Cloud Director Tenant Portal

You can configure an external or internal Border Gateway Protocol (eBGP or iBGP) connection between a VMware Cloud Director edge gateway backed by NSX that has a dedicated provider gateway and a router in your physical infrastructure.

BGP makes core routing decisions by using a table of IP networks, or prefixes, which designate multiple routes between autonomous systems (AS).

The term BGP speaker refers to a networking device that is running BGP. Two BGP speakers establish a connection before any routing information is exchanged.

The term BGP neighbor refers to a BGP speaker that has established such a connection. After establishing the connection, the devices exchange routes and synchronize their tables. Each device sends keep-alive messages to keep this relationship alive.

**Note** In an edge gateway that is connected to an external network backed by a VRF gateway, graceful restart settings are read-only. Your **system administrator** can edit these settings on the parent tier-0 in NSX.

If you are using NSX 4.1, you can edit the local AS number on an edge gateway that is backed by a VRF gateway. In earlier versions, the local AS number setting is read-only and can be configured by a **system administrator** on the parent tier-O in NSX.

#### **Prerequisites**

- Verify that your system administrator dedicated a provider gateway to an NSX edge gateway in your organization.
- Verify that you are an organization administrator or you are assigned a role that includes an equivalent set of rights.

#### Procedure

- 1 In the top navigation bar, click **Networking** and click the **Edge Gateways** tab.
- 2 Click the edge gateway.
- 3 Under Routing, click BGP and, under Configuration, click Edit.
- **4** Toggle on the **Status** option to enable BGP.
- 5 Enter an autonomous system (AS) ID number to use for the local AS feature of the protocol.

  VMware Cloud Director assigns the local AS number to the edge gateway. The edge gateway advertises this ID when it connects with its BGP neighbors in other autonomous systems.
- 6 From the drop-down menu, select a **Graceful Restart Mode** option.

gateway because the BGP peerings from all gateways are always active.  In case of a failover, the graceful restart capability increases the time a remote neighbor takes to select an alternate tier-O gateway. This delays BFD-based convergence.  Note The edge gateway configuration applies to all BGP neighbors unles the neighbor-specific configuration overrides it.  Helper only  Useful for reducing or eliminating the disruption of traffic associated with routes learned from a neighbor that is capable of graceful restart. The		
gateway because the BGP peerings from all gateways are always active.  In case of a failover, the graceful restart capability increases the time a remote neighbor takes to select an alternate tier-O gateway. This delays BFD-based convergence.  Note The edge gateway configuration applies to all BGP neighbors unles the neighbor-specific configuration overrides it.  Useful for reducing or eliminating the disruption of traffic associated with routes learned from a neighbor that is capable of graceful restart. The neighbor must be able to preserve its forwarding table while it undergoes a restart.	Option	Description
remote neighbor takes to select an alternate tier-O gateway. This delays BFD-based convergence.  Note The edge gateway configuration applies to all BGP neighbors unles the neighbor-specific configuration overrides it.  Useful for reducing or eliminating the disruption of traffic associated with routes learned from a neighbor that is capable of graceful restart. The neighbor must be able to preserve its forwarding table while it undergoes a restart.	Helper and graceful restart	It is not a best practice to enable the graceful restart capability on the edge gateway because the BGP peerings from all gateways are always active.
the neighbor-specific configuration overrides it.  Useful for reducing or eliminating the disruption of traffic associated with routes learned from a neighbor that is capable of graceful restart. The neighbor must be able to preserve its forwarding table while it undergoes a restart.		remote neighbor takes to select an alternate tier-O gateway. This delays
routes learned from a neighbor that is capable of graceful restart. The neighbor must be able to preserve its forwarding table while it undergoes a restart.		<b>Note</b> The edge gateway configuration applies to all BGP neighbors unless the neighbor-specific configuration overrides it.
Disable Deactivate graceful restart mode on the edge gateway.	Helper only	routes learned from a neighbor that is capable of graceful restart. The neighbor must be able to preserve its forwarding table while it undergoes
	Disable	Deactivate graceful restart mode on the edge gateway.

- 7 (Optional) Change the default value for the graceful restart timer.
- 8 (Optional) Change the default value for the stale route timer.
- 9 Toggle on the **ECMP** option to enable ECMP.
- 10 Click Save.

#### What to do next

- Create an IP Prefix List in the VMware Cloud Director Tenant Portal
- Add a BGP Neighbor in the VMware Cloud Director Tenant Portal

#### Create an IP Prefix List in the VMware Cloud Director Tenant Portal

You can create IP prefix lists which contain single or multiple IP addresses. You use IP prefix lists to assign BGP neighbors with access permissions for route advertisement.

The IP prefix lists are referenced through BGP neighbor filters to limit the number of BGP updates that are exchanged between BGP peers. By using route filtering, you can reduce the amount of system resources needed for BGP updates.

For example, you can add the IP address 192.168.100.3/27 to the IP prefix list and deny the route from being redistributed to the edge gateway.

You can also append an IP address with less than or equal to (le) and greater than or equal to (ge) modifiers to grant or limit route redistribution. For example, 192.168.100.3/27 ge 26 le 32 modifiers match subnet masks greater than or equal to 26-bits and less than or equal to 32-bits in length.

#### Prerequisites

- Verify that the system administrator dedicated a provider gateway that used IP blocks to an NSX edge gateway in your organization.
- Verify that you are an organization administrator or you are assigned a role that includes an equivalent set of rights.
- Configure BGP General Settings on an NSX Edge Gateway in the VMware Cloud Director Tenant Portal.

#### Procedure

- 1 In the top navigation bar, click Networking and click the Edge Gateways tab.
- 2 Click the edge gateway.
- 3 Under Routing, click BGP and IP Prefix Lists.
- 4 To add an IP prefix list, click **New**.
- 5 Enter a name and, optionally, a description for the prefix list.
- 6 Click **New** and add a CIDR notation for the prefix.
- 7 From the drop-down menu, select an action to apply to the prefix.
- 8 (Optional) Enter greater than or equal to and less than or equal to modifiers to grant or limit route redistribution.

#### What to do next

- You can edit or delete the IP prefix list as needed.
- Configure route filtering. See Add a BGP Neighbor in the VMware Cloud Director Tenant Portal.

### Add a BGP Neighbor in the VMware Cloud Director Tenant Portal

You can configure individual settings for the BGP routing neighbors when you add them.

#### **Prerequisites**

- Verify that the system administrator dedicated a provider gateway that used IP blocks to an NSX edge gateway in your organization.
- Verify that you are an organization administrator or you are assigned a role that includes an
  equivalent set of rights.
- Verify that you configured the global BGP settings for the edge gateway. See Configure BGP General Settings on an NSX Edge Gateway in the VMware Cloud Director Tenant Portal.
- If you use route filtering, verify that you created IP prefix lists. See Create an IP Prefix List in the VMware Cloud Director Tenant Portal.

#### Procedure

- 1 In the top navigation bar, click **Networking** and click the **Edge Gateways** tab.
- 2 Click the edge gateway.
- 3 Under Routing, click BGP and Neighbors.
- 4 To add a new BGP neighbor, click **New**.
- **5** Enter the general settings for the new BGP neighbor.
  - a Enter an IPv4 or IPv6 address for the new BGP neighbor.
  - b Enter a remote Autonomous System (AS) number in ASPLAIN format.
  - c Enter a time interval between sending keep-alive messages to a BGP peer.
  - d Enter a time interval before declaring a BGP peer dead.
  - e From the drop-down menu, select a Graceful Restart Mode option for this neighbor.

Option	Description
Disable	Overrides the global edge gateway settings and deactivates graceful restart mode for this neighbor.
Helper only	Overrides the global edge gateway settings and configures graceful restart mode as <b>Helper only</b> for this neighbor.
Graceful restart and Helper	Overrides the global edge gateway settings and configures graceful restart mode as <b>Graceful restart and Helper</b> for this neighbor.

- f Toggle on the AllowAS-in toggle to enable receiving routes with the same AS.
- g If the BGP neighbor requires authentication, enter the password for the BGP neighbor.

- 6 Configure the Bidirectional Forwarding Detection (BFD) settings for the new BGP neighbor.
  - a (Optional) Toggle on the **BFD** option to enable BFD for failure detection.
  - b In the BDF interval text box, define the time interval for sending heartbeat packets.
  - c In the **Dead Multiple** text box, enter the number of times the BGP neighbor can fail to send heartbeat packets before the BFD declares it is down.
- 7 (Optional) Configure route filtering.
  - a From the IP Address Family drop-down menu, select an IP address family.
  - b To configure an inbound filter, select an IP prefix list.
  - c To configure an outbound filter, select an IP prefix list.
- 8 Click Save.

#### What to do next

You can view the status of each BGP neighbor, edit, or delete BGP neighbors as needed.

## Increase the Scope of an NSX Edge Gateway in the VMware Cloud Director Tenant Portal

To configure an NSX edge gateway to be the egress point for a data center group, increase the scope of the edge gateway. The gateway then becomes shared across all data centers that participate in the group.

When you scope an edge gateway to a data center group, all routed networks that are attached to the edge gateway become attached to the data center group and scoped to it.

All new routed networks that you attach to the edge gateway belong to the data center group.

A routed network attached to an edge gateway which is scoped to a VDC can participate in a data center group only if the scope of the edge is increased to this data center group.

#### **Prerequisites**

- Verify that your role includes the Edge Gateway: Edit right.
- Verify that the VDC in which you created the NSX edge gateway is a member of the VDC group to which you want to increase the scope of the edge gateway.

#### Procedure

- 1 In the top navigation bar, click **Networking** and click the **Edge Gateways** tab.
- **2** Click the NSX edge gateway.
- 3 On the right of the edge gateway name, click **Increase Scope**.
- 4 From the list, select a data center group to which to scope the edge gateway and click **OK**.

#### Results

The scope of the edge gateway is increased to include all the workloads that are scoped to the the data center group that you selected. The change of scope does not affect any existing underlying services or networks.

## Decrease the Scope of an NSX Edge Gateway in the VMware Cloud Director Tenant Portal

You can decrease the scope of an NSX edge gateway that acts as an egress point to a data center group and scope it to a specific VDC.

When you decrease the scope of an edge gateway to a specific VDC, all security group objects that are in use by the edge gateway remain with it. Security groups that are used exclusively by the distributed firewall remain part of the VDC group.

#### Prerequisites

- Verify that your role includes the **Edge Gateway: Edit** right.
- Verify that the VDC to which you want to decrease the scope of the edge gateway is a member of the data center group.
- Verify that there are no workloads attached to any routed networks that are not part of the targeted edge gateway scope.
- Verify that there are no security groups or IP sets in the data center group that are in use by both the edge gateway and the distributed firewall.

#### Procedure

- 1 In the top navigation bar, click **Networking** and click the **Edge Gateways** tab.
- 2 Click the NSX edge gateway.
- 3 On the right of the edge gateway name, click **Decrease Scope**.
- 4 Select a VDC to which to decrease the scope of the edge gateway and click Save.

# Configure QoS Rate Limits on an NSX Edge Gateway in the VMware Cloud Director Tenant Portal

You can configure QoS (Quality of Service) rate limits to control the ingress and egress traffic on NSX edge gateways.

Ingress and egress rate limits control the inbound and outbound traffic from the edge gateway by determining whether the size of network packets meets predefined criteria, such as committed bandwidth and burst size. A **system administrator** can specify rate limits as part of gateway QoS profiles in NSX. Depending on your environment needs, you can apply a specific gateway QoS profile to an edge gateway.

#### **Prerequisites**

- Verify that your role includes the Gateway: Update Properties right.
- If you want to use a specific gateway QoS profile with a set rate limit, verify that a system administrator created the profile in NSX Manager. For more information, see NSX Administration Guide.

#### Procedure

- 1 In the top navigation bar, click Networking and click the Edge Gateways tab.
- 2 Click the NSX edge gateway.
- 3 Under Configuration, click Rate Limiting.
- 4 Click Edit.
- 5 In the **Ingress Traffic** tab, select a rate limit for ingress traffic.

To activate the QoS profile selection from the list, you must toggle off the Unlimited option.

Option	Description
Unlimited	Toggle on the <b>Unlimited</b> option to allow unlimited ingress traffic.
QoS Profile	Select a gateway QoS profile from the list.

6 Click the Egress Traffic tab and select a rate limit for egress traffic.

Option	Description
Unlimited	Toggle on the <b>Unlimited</b> option to allow unlimited egress traffic.
QoS Profile	Select a gateway QoS profile from the list.

7 Click Save.

# Working with NSX Advanced Load Balancing in the VMware Cloud Director Tenant Portal

As an **organization administrator**, by configuring virtual services which distribute traffic across multiple server pools, you can balance the workloads in your data centers that are backed by NSX.

VMware Cloud Director provides load-balancing services by using the capabilities of VMware NSX Advanced Load Balancer (Avi Networks).

VMware Cloud Director supports L4 and L7 load balancing that you can configure on an NSX edge gateway.

Level 4 load balancing (L4) directs traffic based on data from network and transport layer protocols, such as IP address and TCP port.

Level 7 load balancing (L7) distributes traffic based on attributes such as HTTP header, uniform resource identifier, SSL session ID, and HTML form data.

## Enable Load Balancer on an NSX Edge Gateway in the VMware Cloud Director Tenant Portal

Before an **organization administrator** can configure load balancing services, a **system administrator** must enable the load balancer on the NSX edge gateway.

You can add an IPv6 service network either during the enablement of NSX Advanced Load Balancer or later.

Starting with version 10.4.1, VMware Cloud Director supports transparent load balancing. Transparent mode indicates whether the source IP address of the client in incoming packets is visible to the backend servers.

#### Prerequisites

- Verify that you are logged in as a system administrator.
- Verify that you integrated VMware NSX Advanced Load Balancer in your cloud infrastructure.
   For more information on managing NSX Advanced Load Balancer, see VMware Cloud Director Service Provider Admin Guide.
- If you want to use an IPv6 service network to configure IPv6 virtual IP addresses for virtual services and IPv6 load balancer pool members, verify that you configured DHCPv6 mode with SLAAC enabled on the NSX edge gateway.

#### Procedure

- 1 In the top navigation bar, click **Networking** and click the **Edge Gateways** tab.
- 2 Click the NSX edge gateway on which you want to enable load balancing.
- 3 Under Load Balancer, click **General Settings**.
- 4 Click Edit and toggle on the Load Balancer State option.
- 5 To activate client IP preservation, toggle on the **Tranparent Mode** option.
- 6 If prompted, select a feature set from the drop-down menu.

If you enabled the edge gateway with a **Premium** feature set, you can only configure the edge gateway to use **Premium** features. If you enabled the gateway with a **Standard** feature set, you can choose to use either **Standard** or **Premium** features.

Option	Description
Standard	The standard feature set provides the load balancing features included in VMware NSX Advanced Load Balancer Basic Edition.
Premium	The premium feature set provides access to some <b>Premium</b> features, such as, for example, additional load balancing pool algorithm types and pool persistence profiles, virtual service analytics, pool analytics, multiple virtual service ports, and additional virtual service application profile types.

7 Enter CIDR for service network subnets from which to use IP addresses for creation of virtual services.

You can use IPv4 networks, IPv6 networks, or both.

You can use the default IPv4 service network subnet by selecting the Use Default check box.

8 Click Save.

#### What to do next

Assign a Service Engine Group to an NSX Edge Gateway in the VMware Cloud Director Tenant Portal.

## Assign a Service Engine Group to an NSX Edge Gateway in the VMware Cloud Director Tenant Portal

Before an **organization administrator** can configure load balancing services on an NSX edge gateway, a **system administrator** must assign a service engine group to the edge gateway.

The load balancing compute infrastructure provided by NSX Advanced Load Balancer is organized into service engine groups. A **system administrator** can assign one or more service engine groups to an NSX edge gateway.

All service engine groups that are assigned to a single edge gateway use the same service network.

If you enabled the edge gateway with a **Premium** feature set, you can only configure service engine groups with **Premium** features. If you enabled the gateway with a **Standard** feature set, you can choose to use either **Standard** or **Premium** features for a service engine group and you can assign service engine groups with different feature sets to a single load balancer.

#### **Prerequisites**

- Verify that you are logged in as a **system administrator**.
- Enable Load Balancer on an NSX Edge Gateway in the VMware Cloud Director Tenant Portal.

#### Procedure

- 1 In the top navigation bar, click Networking and click the Edge Gateways tab.
- 2 Click the NSX edge gateway to which you want to assign a service engine group.
- 3 Under Load Balancer, click Service Engine Groups.
- 4 Click Add.
- **5** Select an available service engine group from the list.
- 6 Enter a number for the maximum number of virtual services that can be placed on the edge gateway.
- 7 Enter a number for the guaranteed virtual services available to the edge gateway.
- 8 To confirm your settings, click **Save**.

# Edit the Settings of a Service Engine Group in the VMware Cloud Director Tenant Portal

You can edit the maximum number of supported virtual services and the number of reserved virtual services for a service engine group.

After you sync a service engine group, if the new maximum number of supported virtual services is lower than the number of reserved virtual services, the service engine group is marked as overallocated.

If a service engine group is overallocated, the creation of a new virtual service might fail, even if the edge gateway on which you create the virtual service has enough reserved capacity.

To avoid failure of virtual service creation, when you edit the settings of a service engine group, do not reduce the maximum number of supported virtual services below the number of initially reserved virtual services.

#### **Prerequisites**

- Verify that you are logged in as a system administrator.
- Enable Load Balancer on an NSX Edge Gateway in the VMware Cloud Director Tenant Portal.
- Assign a Service Engine Group to an NSX Edge Gateway in the VMware Cloud Director Tenant Portal.
- Verify that the service engine group that you want to edit has a shared reservation model.

#### Procedure

- 1 In the top navigation bar, click **Networking** and click the **Edge Gateways** tab.
- 2 Click the NSX edge gateway to which the service engine group is assigned.
- 3 Under Load Balancer, click Service Engine Groups.
- 4 Click Edit.
- 5 Edit the number for the maximum allowed virtual services that the edge gateway can use.
  Do not reduce the number unless mandatory. Otherwise, you might face failures when you create virtual services.
- 6 Edit the number for the guaranteed virtual services available to the edge gateway.
- 7 Click Save.

### Add a Load Balancer Server Pool in the VMware Cloud Director Tenant Portal

A server pool is a group of one or more servers that you configure to run the same application and to provide high availability.

#### Prerequisites

- Verify that you are logged in as an organization administrator.
- Verify that your system administrator has enabled load balancing on the NSX edge gateway.
- Verify that your **system administrator** has assigned at least one service engine group to the edge gateway.

#### Procedure

- 1 In the top navigation bar, click **Networking** and click the **Edge Gateways** tab.
- 2 Click the NSX edge gateway for which you want to configure a load balancer pool.
- 3 Under Load Balancer, click **Pools**, and then click **Add**.

- 4 Configure the general settings for the load balancer pool.
  - a Enter a meaningful name and, optionally, a description for the server pool.
  - b Select an algorithm balancing method.

The load balancing algorithm defines how incoming connections are distributed among the members of the server pool.

The algorithm methods available to you differ depending on the feature set that you enabled on the edge gateway - Standard or Premium.

Option	Description
Least Connections	Use this method to send new connections to the server that currently has the fewest connections.
Weighted Least Connections	Send new connections to pool members based on the weight assigned to each pool member.
Round Robin	Send new connections to the next eligible server in the pool in a sequential order.
Weighted Round Robin	Send connections to pool members based on the weight assigned to each pool member.
Fastest Response	Available in Premium. New connections are sent to the server that provides the fastest response to new connections or requests.
Consistent Hash	New connections are distributed across the servers by using the IP address of the client to generate an IP hash key.
Least Load	Available in Premium. New connections are sent to the server with the lightest load, regardless of the number of connections that server has.
Fewest Servers	Available in Premium. Instead of attempting to distribute all connections or requests across all servers, the load balancer determines the fewest number of servers required to satisfy the current client load.
Random	Available in Premium. The load balancer picks servers at random.
Fewest Tasks	Available in Premium. Load is adaptively balanced, based on the server feedback.
Core Affinity	Available in Premium. Each CPU core uses a subset of servers, and each server is used by a subset of cores. Essentially, it provides a many-to-many mapping between servers and cores.

- c To enable the server pool upon creation, toggle on the **State** option.
- d Enter a default destination server port to be used for the traffic to the pool member.
- e (Optional) In the **Graceful Disable Timeout** text box, enter the maximum time in minutes to gracefully deactivate a pool member.

The virtual service waits for the specified time before closing the existing connections to deactivated members.

- f (Optional) To enable a passive health monitor, toggle on the **Passive Health Monitor** option.
- g (Optional) Select an active health monitor.

Option	Description
HTTP	An HTTP request and response are used to validate the health.
HTTPS	Used against HTTPS encrypted web servers to validate the health.
ТСР	A TCP connection is used to validate the health.
UDP	A UDP datagram is used to validate the health.
PING	An ICMP ping is used to validate the health.

- 5 Add a member to the server pool.
  - a Click the **Members** tab and click **Add**.
  - b To add an IP address for a pool member, select IP Address and enter an IP address.
  - c To add a group pool member, select **Groups** and select a group from the list.
  - d Toggle on the **State** option to enable the pool member.
  - e (Optional) Add a custom port for the server pool member.
    - The port number defaults to the destination port that you entered for the pool.
  - f Enter a ratio for the pool member.
    - The ratio of each pool member denotes the traffic that goes to each server pool member. A server with a ratio of 2 gets twice as much traffic as a server with a ratio of 1. The default value is 1.
- 6 On the **SSL Settings** tab, configure the SSL settings for validating the certificates presented by the members of the load balancer pool.
  - a To enable SSL, toggle on the SSL Enable option.
  - b To hide certificates with private keys and see a list of CA certificates only, select the **Hide** service certificates check box.
- 7 To enable common name check for server certificates, toggle on the **Common Name Check** option and enter up to 10 domain names for the pool.
- 8 Click Save.

#### What to do next

Create a Virtual Service in the VMware Cloud Director Tenant Portal.

#### Create a Virtual Service in the VMware Cloud Director Tenant Portal

A virtual service listens for traffic to an IP address, processes client requests, and directs valid requests to a member of the load balancer server pool.

A virtual service is a combination of an IP address and a port that uses a single network protocol. The virtual service is advertised to outside networks and is listening for client requests. When a client connects to the virtual service, the load balancer directs the request to a member of the load balancer server pool that you configured.

To secure SSL termination for a virtual service, you can use a certificate from the certificate library. For more information, see Import Certificates to the Certificates Library Using Your VMware Cloud Director Tenant Portal.

Starting with VMware Cloud Director 10.4, when you create a virtual service, you can provide it either with an IPv4 address, or with an IPv6 address, or with both.

Virtual services can share the same virtual IP address if you configure them to use different ports.

#### **Prerequisites**

- Verify that you are logged in as an organization administrator.
- Verify that your system administrator has enabled load balancing on the NSX edge gateway.
- Verify that your system administrator has assigned at least one service engine group to the edge gateway.
- Add a Load Balancer Server Pool in the VMware Cloud Director Tenant Portal.

#### Procedure

- 1 In the top navigation bar, click **Networking** and click the **Edge Gateways** tab.
- 2 Click the NSX edge gateway on which you want to create a virtual service.
- 3 Under Load Balancer, click **Virtual Services**, and then click **Add**.
- 4 Enter a meaningful name and, optionally, a description, for the virtual service.
- 5 To activate the virtual service upon creation, toggle on the **Enabled** option.
- 6 To activate client IP address preservation, toggle on the **Preserve Client IP** option.
- 7 Select a service engine group for the virtual service.
- 8 Select a load balancer pool for the virtual service.
  - If you activated client IP address preservation, you can only select a group pool member.
- **9** Enter a virtual IP address for the virtual service.
  - If you didn't activate client IP address preservation, you can add either an IPv4 address, an IPv6 address, or both.
  - If you activated client IP address preservation, you can enter only an IPv4 address.

#### **10** Select the virtual service type.

Option	Description
НТТР	The virtual service listens for non-secure layer 7 HTTP requests.
	When you select this service type, it autopopulates the service port text box
	to 80, which you can replace with another valid port number.
HTTPS	The virtual service listens for secure layer 7 HTTPS requests.
	When you select this service type, it autopopulates the service port text box
	to port 443, which you can replace with another valid port number. Select an
	SSL certificate to be used for SSL termination.
L4	The virtual service listens for layer 4 requests.
	When you select this service type, it autopopulates the service port text box
	to 80, which you can replace with another valid port number.
L4 TLS	The virtual service listens for secure layer 4 TLS requests.
	When you select this service type, it autopopulates the service port text
	box to TCP port 443, which you can replace with another valid port number.
	Select an SSL certificate to be used for SSL termination.

#### 11 Click Save.

# Configuring HTTP Policies for a Virtual Service in the VMware Cloud Director Tenant Portal

Starting with version 10.5, VMware Cloud Director supports configuration of virtual service policies that you can use to customize HTTP security, HTTP requests, and HTTP responses.

You can use virtual service HTTP policies to control security, client request attributes, and application response attributes.

A virtual service policy consists of match criteria and actions that function similarly to an if-then statement. If match criteria are met, VMware Cloud Director performs the corresponding action.

Each policy that you configure for a virtual service includes one or more rules that are evaluated in the order that you specify. If a rule is successfully evaluated and applied, no further rules in the policy are evaluated.

You can apply HTTP rules only to a layer-7 virtual service.

#### **HTTP Request Rules**

You can use HTTP request rules to modify requests before they are either forwarded to the application, used as a basis for content switching, or discarded.

#### **HTTP Response Rules**

You can use HTTP response rules to evaluate and modify the response and response attributes that the application returns.

#### **HTTP Security Rules**

You can use HTTP security rules to configure allowing or denying certain requests, to close the TCP connection, to redirect a request to HTTPS, or to apply a rate limit.

After configuring the HTTP custom policies for a virtual service, you can reorder, update, and delete them, as needed.

### Configure HTTP Request Policies for a Virtual Service in the VMware Cloud Director Tenant Portal

You can use request policies to modify HTTP requests before they are forwarded to the application.

#### Procedure

- 1 In the top navigation bar, click **Networking** and click the **Edge Gateways** tab.
- 2 Click the NSX edge gateway, and under Load Balancer, click Virtual Services.
- 3 Click the vertical ellipsis ( ) on the left of the virtual service name and select **Configure Policies**.
- 4 Click HTTP Request, and click New.
- **5** Enter a name for the rule.
- 6 To activate the rule upon creation, toggle on the **State** option.
- 7 Under Match Criteria, click **New**.
- 8 Select one or more match criteria and enter the necessary input.

Option	Description
Client IP Address	a Select whether to perform an action if the client IP matches or doesn't match the value that you enter.
	b Enter an IPv4 address, or an IPv6 address, or a range, or a CIDR notation.
	c (Optional) To add more IP addresses, click <b>Add IP</b> .
Service Port	a Select whether to perform an action if the virtual service port matches or doesn't match the value that you enter.
	b Enter a port or a list of ports in a comma-separated list.
Protocol Type	Select a type of protocol.
HTTP Method	a Select whether to perform an action if the HTTP method matches or doesn't match the value that you enter.
	b Select one or more HTTP methods used by the client request.
Path	a Select a criteria for the path.
	b Enter a path string.
	Note The path doesn't need to begin with a forward slash (/).
	c (Optional) To add more paths, click <b>Add Path</b> .

Option	Description
Query	<ul><li>a Enter text that is part of a query string.</li><li>b (Optional) To enter more queries, click Add Query.</li></ul>
Request Headers	<ul> <li>a Select a criteria for the request header.</li> <li>b Enter a name for the header.</li> <li>c Enter one or more values for the header.</li> <li>d To add more headers, click Add Header.</li> </ul>
Cookie	<ul><li>a Select a criteria for the cookie.</li><li>b Enter a name for the cookie.</li><li>c Enter a value.</li></ul>

9 Select an action to perform upon a match.

Option	Description
Redirect	To redirect the request, enter the necessary information.  a Select a redirect protocol.  b Enter a port.  c Select a status code.  d Enter a custom host name.  e Enter a path.  f To keep the original query parameters in the modified request, select the Keep Query check box.
Modify Header	To modify the request header, follow the steps.  a Select whether to remove, add, or replace the HTTP header.  b Enter the custom header value.  c To configure additional header modification actions, click <b>Add Action</b> and repeat substeps a. and b
Rewrite URL	<ul> <li>a Enter a custom host header.</li> <li>b Enter an existing custom path.</li> <li>c To keep the original query parameters in the modified request, select the Keep Query check box.</li> <li>d (Optional) If you selected Keep Query, add more query parameters.</li> </ul>

#### 10 Click Add.

11 To add another rule, repeat steps 6 through 12.

12 To move a rule up or down the list, click the vertical ellipsis ( • ) on the left of the rule name and select the desired action.

13 To save your changes, click **Save**.

## Configure HTTP Response Policies for a Virtual Service in the VMware Cloud Director Tenant Portal

You can use HTTP response policies to evaluate and modify application responses.

### Procedure

- 1 In the top navigation bar, click **Networking** and click the **Edge Gateways** tab.
- 2 Click the NSX edge gateway, and under Load Balancer, click Virtual Services.

•

- 3 Click the vertical ellipsis ( ) on the left of the virtual service name and select **Configure Policies**.
- 4 Select HTTP Response and click New.
- **5** Enter a name for the rule.
- 6 To activate the rule upon creation, toggle on the **State** option.
- 7 Under Match Criteria, click **New**.
- 8 Select one or more match criteria and enter the necessary input.

Match Criteria	Input
Client IP Address	<ul> <li>a Select whether to perform an action if the client IP matches or doesn't match the value that you enter.</li> <li>b Enter an IPv4 address, or an IPv6 address, or a range, or a CIDR notation.</li> <li>c (Optional) To add additional IP addresses, click Add IP.</li> </ul>
Service Port	<ul><li>a Select whether to perform an action if the virtual service port matches of doesn't match the value that you enter.</li><li>b Enter a port or a list of ports in a comma-separated list.</li></ul>
Protocol Type	Select a type of protocol.
HTTP Method	<ul><li>a Select whether to perform an action if the HTTP method matches or doesn't match the value that you enter.</li><li>b Select one or more HTTP methods used by the client request.</li></ul>
Path	<ul> <li>a Select a criteria for the path.</li> <li>b Enter a path string.</li> <li>Note The path doesn't need to begin with a forward slash ( / ).</li> <li>c (Optional) To add additional paths, click Add Path.</li> </ul>
Query	<ul><li>a Enter text that is part of a query string.</li><li>b (Optional) To enter additional queries, click Add Query.</li></ul>
Request Headers	<ul> <li>a Select a criteria for the request header.</li> <li>b Enter a name for the header.</li> <li>c Enter one or more values for the header.</li> <li>d To add additional headers, click Add Header.</li> </ul>
Cookie	<ul><li>a Select a criteria for the cookie.</li><li>b Enter a name for the cookie.</li><li>c Enter a value.</li></ul>

**9** Select an action to perform upon a match.

Option	Description
Rewrite Location Header	<ul> <li>a Select a protocol.</li> <li>b Enter a port to include in the header.</li> <li>c Enter a custom host name.</li> <li>d Enter a path.</li> <li>e To keep the original query parameters in the response, select the Keep Query check box.</li> </ul>
Modify Header	<ul> <li>a Select whether to remove, add, or replace the HTTP header.</li> <li>b Enter the custom header value.</li> <li>c To configure additional header modification actions, click Add Action and repeat substeps a. and b</li> </ul>

### 10 Click Add.

11 To add another rule, repeat steps 6 through 12.



13 To save your changes, click Save.

# Configure HTTP Security Policies for a Virtual Service in the VMware Cloud Director Tenant Portal

You can use HTTP security policies to define actions such as allowing or denying a connection, redirecting to HTTPS, or responding with a static page.

## Procedure

- 1 In the top navigation bar, click **Networking** and click the **Edge Gateways** tab.
- 2 Click the NSX edge gateway, and under Load Balancer, click Virtual Services.
- 3 Click the vertical ellipsis ( ) on the left of the virtual service name and select **Configure**Policies.
- 4 Click HTTP Security, and click New.
- 5 Enter a name for the rule.
- 6 To activate the rule upon creation, toggle on the **State** option.
- 7 Under Match Criteria, click New.

8 Select one or more match criteria and enter the necessary input.

Match Criteria	Input
Client IP Address	<ul> <li>a Select whether to perform an action if the client IP matches or doesn't match the value that you enter.</li> <li>b Enter an IPv4 address, or an IPv6 address, or a range, or a CIDR notation.</li> <li>c (Optional) To add additional IP addresses, click Add IP.</li> </ul>
Service Port	<ul><li>a Select whether to perform an action if the virtual service port matches or doesn't match the value that you enter.</li><li>b Enter a port or a list of ports in a comma-separated list.</li></ul>
Protocol Type	Select a type of protocol.
HTTP Method	<ul><li>a Select whether to perform an action if the HTTP method matches or doesn't match the value that you enter.</li><li>b Select one or more HTTP methods used by the client request.</li></ul>
Path	<ul> <li>a Select a criteria for the path.</li> <li>b Enter a path string.</li> <li>Note The path doesn't need to begin with a forward slash ( / ).</li> <li>c (Optional) To add additional paths, click Add Path.</li> </ul>
Query	<ul><li>a Enter text that is part of a query string.</li><li>b (Optional) To enter additional queries, click Add Query.</li></ul>
Request Headers	<ul> <li>a Select a criteria for the request header.</li> <li>b Enter a name for the header.</li> <li>c Enter one or more values for the header.</li> <li>d To add additional headers, click Add Header.</li> </ul>
Cookie	<ul><li>a Select a criteria for the cookie.</li><li>b Enter a name for the cookie.</li><li>c Enter a value.</li></ul>

9 Select an action to perform upon a match.

Action	Input
Connection	Select whether to allow or to close the connection.
Rate Limit	<ul> <li>a Enter a maximum number of connections, requests or packets to allow for a period of time.</li> <li>b Enter a value for the time period in seconds.</li> <li>c Select an action to perform when the maximum count of requests within the specified period of time is reached.</li> </ul>
Redirects to HTTPS	Enter an HTTPS port to redirect HTTP requests.
Send Response	Select a status code and, optionally, upload a file to render in response.

# 10 Click Add.

11 To add another rule, repeat steps 6 through 12.

- •
- 12 To move a rule up or down the list, click the vertical ellipsis ( ) on the left of the rule name and select the desired action.
- 13 To save your changes, click Save.

# View the Logs for a Virtual Service in the VMware Cloud Director Tenant Portal

Starting with VMware Cloud Director 10.5.1, you can view detailed logs for the virtual services that you configured.

The virtual service logs include WAF signature violation logs that are always categorized as critical.

#### **Prerequisites**

- Verify that you are logged in as an **organization administrator**.
- Verify that your system administrator has enabled load balancing on the NSX edge gateway.
- Verify that your system administrator has assigned at least one service engine group to the edge gateway.
- Add a Load Balancer Server Pool in the VMware Cloud Director Tenant Portal.
- Create a Virtual Service in the VMware Cloud Director Tenant Portal

#### Procedure

- 1 In the top navigation bar, click **Networking** and click the **Edge Gateways** tab.
- 2 Click the NSX edge gateway on which the virtual service is configured.
- 3 Click the virtual service name and then click the **Logs** tab.
  - A list of the virtual service logs for the selected period is displayed. You can filter the results by log type (if non-critical logging is enabled), client IP, URI, request type and response.
- 4 If you suspect that the WAF signature violations list contains a false positive, you can check the WAF recommendations.

The recommendations feature provides suggestions for WAF settings remediation to avoid similar false positive reports in the future.

- a On the right hand side of the Log Details, click **Recommendations**.
- b Review the proposed changes, the reasoning for them and the associated risks.
  - Note that accepting the recommendations results in a reconfiguration of the WAF settings that might be difficult to undo.
- c If you choose to implement the proposed remediation changes, click **Accept**.
- 5 To change the time interval for which you are seeing virtual service logs, select a new interval from the drop-down menu or select **Custom** and specify a time period.

- 6 To view the details for a specific log event, click the expand button on the left of the log name.
  - Information about the logged event is displayed, including WAF signature violations, if any, and details about the client request, any actions, and the application response.
- 7 If necessary, export the logs for the virtual service in CSV format.
  - a On the right side of the screen, click **Export Logs**.
  - b (Optional) Select the **Friendy Field Names** check box if you want to use friendly column headers.
    - If you you deselect the check box, the output document will use the field names from the original logs in the column headers.
  - c (Optional) Select the Sanitize Data check box if you want the log data to be sanitized by prepending tab characters to data that otherwise could be interpreted as a spreadsheet formula.
    - Deselect the check box if you do not want the data to be sanitized, for example, if the added tabs may prevent a script from reading it correctly.
  - d (Optional) If you want to export only specific columns, deselect the **Export All Columns** check box and select the names of the columns that you want to export.
  - e Click **Export**.

# Configure WAF for a Virtual Service in the VMware Cloud Director Tenant Portal

Starting with VMware Cloud Director 10.5.1, you can use the web application firewall feature of NSX Advanced Load Balancer within your VMware Cloud Director environment to protect your virtual services from attacks and to proactively prevent threats.

When you enable WAF for a virtual service in VMware Cloud Director, this creates a WAF policy, a WAF profile, and WAF signatures to attach to the virtual service.

### **Prerequisites**

- Familiarize yourself with the NSX Advanced Load Balancer WAF Guide. See VMware NSX Advanced Load Balancer Documentation.
- Verify that your system administrator assigned a service engine group with a Premium feature set to your NSX edge gateway.
- Verify that you are logged in as an organization administrator.

## Procedure

- 1 In the top navigation bar, click **Networking** and click the **Edge Gateways** tab.
- 2 Click the NSX edge gateway on which the virtual service is configured.
- 3 Click the virtual service and click WAF.

- 4 Under General, click Edit.
- 5 Toggle on the WAF State option.
- 6 Select a WAF mode.

Option	Description
Detection	The WAF policy evaluates and processes the incoming request, but does not perform a blocking action. A log entry is created when the request is flagged.
Enforcement	The WAF policy evaluates the request and blocks the request based on the specified rules. The corresponding log entry is marked as REJECTED.

### 7 Click Save.

#### What to do next

If necessary, you can change the WAF mode for a virtual service later or deactivate the web application firewall.

After you enable WAF for your virtual service, you can create allowlist rules or edit WAF signatures as needed.

# Configure Allowlist Rules for a Virtual Service

You can use the allowlist functionality to define match conditions and associated actions for the WAF to perform when processing a request.

When you create WAF allowlist rules, you instruct the WAF not to apply the WAF policy in specific cases, for example, if the request comes from a specific IP address or range, or if the request matches the URL pattern specified using the HTTP method match type. Configuring allowlist rules can help prevent flooding your logs with false positive WAF violations and reduces latency generated by WAF signature inspections.

## Procedure

- 1 In the top navigation bar, click **Networking** and click the **Edge Gateways** tab.
- 2 Click the NSX edge gateway on which the virtual service is configured.
- 3 Click the virtual service and click WAF.
- 4 Under Allowlist Rules, click New.
- **5** Enter a name for the rule.
- 6 To activate the rule upon creation, turn on the **Active** toggle.

### 7 Select match criteria.

Option	Description
Client IP Address	a Select Is or Is Not to indicate whether to perform an action if the client IP matches or doesn't match the value that you enter.
	b Enter an IPv4 address, or an IPv6 address, or a range, or a CIDR notation
	c (Optional) To add more IP addresses, click <b>Add IP</b> .
HTTP Method	a Select <b>Is</b> or <b>Is Not</b> to indicate whether to perform an action if the HTTP method matches or doesn't match the value that you enter.
	b From the drop-down menu, select one or more HTTP methods.
Path	a Select a criterion for the path.
	b Enter a path string.
	Note The path doesn't need to begin with a forward slash (/).
	c (Optional) To add more paths, click <b>Add Path</b> .
Host Header	a Select a criterion for the host header.
	b Enter a value for the header.

You can add one criterion of each type.

# 8 Select an action to apply upon a match.

Option	Description
Bypass	The WAF does not execute any further rules and the request is allowed.
Continue	Stops the allowlist execution and proceeds with WAF signature evaluation.
Detection Mode	The WAF evaluates and processes the incoming request, but does not perform a blocking action. A log entry is created when the request is flagged.

# 9 Click Add.

# Edit the WAF Signatures for a Virtual Service

You can edit the WAF signatures for a virtial service - you can change a signature mode from **Detection** to **Enforcement** or the reverse, or, if necessary, deactivate a signature or a signature group.

#### Procedure

- 1 In the top navigation bar, click **Networking** and click the **Edge Gateways** tab.
- 2 Click the NSX edge gateway on which the virtual service is configured.
- 3 Click the virtual service and click WAF.

Under the Signature Groups section, you can see the signature groups that are included in your WAF policy. You can see if they are actively in use or not. You can also see the number or the rules in each group that are active and the number of rules that have been overriden manually.

- 4 Under Signature Groups, click the expand button on the left of the signature group that you want to edit.
- **5** To edit the signatures of a group, click **Edit Signatures**.
- 6 Click the expand button on the left of the signature name and select an action.
- 7 Click Save.
- 8 To disable a signature group, click the expand button on the left of the signature group and click **Deactivate**.

# Managing Data Center Group Networking with NSX in the VMware Cloud Director Tenant Portal

VMware Cloud Director supports data center group networking backed by NSX.

To create a network across multiple organization VDCs, you first group the VDCs and then create a group network that is shared with them.

Data center group networks backed by NSX provide level-2 network sharing, single active egress point configuration, and distributed firewall (DFW) rules that are applied across a data center group.

## Data center group

A data center group acts as a cross-VDC router that provides centralized networking administration, egress point configuration, and east-west traffic between all networks within the group. A data center group can contain between one and 16 VDCs that you configure to share an active egress point.

### Availability zone

An availability zone represents the compute clusters or compute fault domains that are available to the network. By default, the availability zone is the provider VDC.

Important Your system administrator must configure the availability zones for group networking with NSX by setting a Compute Provider Scope for the vCenter Server instance and, optionally, for the provider VDCs backed by the vCenter Server instance. By default, the compute provider scope of a provider VDC is copied from the vCenter Server instance which is backing this VDC. A system administrator can differentiate the compute provider scope for the different provider VDCs that are backed by a single vCenter Server instance. For example, you can have a vCenter Server instance with a scope Germany and a provider VDC with a scope Munich.

Your **system administrator** can also reconfigure the availability zone to be the network provider scope, which typically represents the underlying vCenter Server instance with the associated NSX Manager.

# **Egress point**

An existing NSX edge gateway that you configure to connect a data center group to an external network.

## Data center group network

A layer 2 network that is shared across all VDCs in a data center group.

## NSX Federation in VMware Cloud Director

Starting with version 10.5, VMware Cloud Director supports NSX federation. As an **organization administrator**, you can leverage the NSX federation functionality to configure and enforce firewall rules consistently, and manage networking and security across data centers through a single pane of glass view.

# Managing Data Center Groups with an NSX Network Provider Type in the VMware Cloud Director Tenant Portal

After you create a data center group with an NSX network provider type, you can add data centers to the group, remove them, and edit the group settings.

A data center group can include up to 16 virtual data centers.

VDCs that you remove from the data center group must have no workloads attached to any of the networks that participate in the data center group.

# Create a Data Center Group with an NSX Network Provider Type in the VMware Cloud Director Tenant Portal

You can group between one and 16 VDCs in a data center group with NSX network provider type.

## Prerequisites

Verify that you are an **organization administrator**, **system administrator**, or that you are assigned a role that includes an equivalent set of rights.

#### Procedure

- 1 In the top navigation bar, click **Networking** and then click the **Data Center Groups** tab.
- 2 Click New.
- 3 On the Starting VDC page, select a VDC backed by NSX to start the group, and click Next.
  If you want to use NSX federation, you must choose a starting VDC that is backed by an NSX Manager that is already registered as a location.
- 4 Enter a name and, optionally, a description for the new data center group.
- 5 If you want to create a data center group that uses NSX federation, toggle on the **Create** Universal Group option.
- 6 On the **Participating VDCs** page, select additional data centers for the new data center group, and click **Next**.

7 Review the data center group details and click **Finish**.

#### Results

The newly created group appears in the list of data center groups.

#### What to do next

Create a network spanning the data center group with an NSX network provider type.

# View and Edit the General Settings of a Data Center Group with an NSX Network Provider Type in the VMware Cloud Director Tenant Portal

You can view and edit the data center groups with an NSX network provider type in your organization.

## **Prerequisites**

Verify that you are an **organization administrator** or that you have a role with an equivalent set of rights.

### Procedure

- In the top navigation bar, click **Networking** and then click the **Data Center Groups** tab.
  The list of data center groups appears.
- 2 Click the target data center group.
- 3 In the **General Settings** pane, click **Edit**.
- **4** Edit the name and, optionally, the description of the data center group and click **Save** to confirm.

# Manage the Participating VDCs in a Data Center Group in the VMware Cloud Director Tenant Portal

You can select which VDCs to be part of a VDC group and to communicate with each other.

### **Prerequisites**

Verify that you are an **organization administrator** or that you have a role with an equivalent set of rights.

### Procedure

- 1 In the top navigation bar, click Networking and then click the Data Center Groups tab.
  The list of data center groups appears.
- 2 Click the target data center group.
- 3 Click Participating VDCs, and then click Manage.
- 4 Select the VDCs that you want to include in the group and click **Save** to confirm.

# Synchronize a Data Center Group with an NSX Network Provider Type in the VMware Cloud Director Tenant Portal

To check if all VDCs that participate in a data center group still exist and are configured properly, you can synchronize the data center group.

#### Procedure

- 1 In the top navigation bar, click Networking and then click the Data Center Groups tab.
  The list of data center groups appears.
- 2 Click the target data center group.
- 3 Click **Sync** and confirm.

# Using Distributed Firewall in a Data Center Group with an NSX Network Provider Type in the VMware Cloud Director Tenant Portal

VMware Cloud Director supports a distributed firewall service for data center groups with an NSX network provider type.

When you enable a distributed firewall for a data center group with a NSX network provider type, you create a single default security policy that is applied to the data center group. As an **organization administrator**, you can create and modify additional distributed firewall rules which are associated with the data center group's default security policy.

The distributed firewall service is not enabled by default. After enabling the distributed firewall, you can create IP sets and security groups to facilitate the creation of distributed firewall rules.

**Note** The distributed firewall rules that you create apply only to the workloads that are attached to the data center group networks.

## Working with Dynamic Security Groups and VM Security Tags

Starting with VMware Cloud Director 10.3, you can create security groups with a dynamic membership that is based on VM characteristics, such as VM names and VM tags. You use dynamic groups to create distributed firewall rules and edge gateway firewall rules that are applied on a per-VM basis in a data center group networking context. By using dynamic security groups in distributed firewall rules, you can micro-segment network traffic and effectively secure the workloads in your organization.

# Activate Distributed Firewall for a Data Center Group with an NSX Network Provider Type in the VMware Cloud Director Tenant Portal

By using distributed firewall, you can apply a set of level 3 firewall rules across a single data center group.

Distributed firewall is not enabled by default. When you enable it, you create a single default security policy.

### Prerequisites

Verify that you are logged in as a **system administrator**.

#### Procedure

- In the top navigation bar, click **Networking** and then click the **Data Center Groups** tab.
  The list of data center groups appears.
- 2 Click the target data center group.
- 3 In the **Distributed Firewall** section, click **Activate** and confirm that you want to activate the distributed firewall.

#### What to do next

Create distributed firewall rules.

# Add an IP Set to a Data Center Group in the VMware Cloud Director Tenant Portal

To create distributed firewall rules and add them to a data center group, you must first create IP sets. IP sets are groups of IP addresses and networks to which the distributed firewall rules apply. Combining multiple objects into IP sets helps you to reduce the total number of distributed firewall rules to be created.

#### Procedure

- In the top navigation bar, click **Networking** and then click the **Data Center Groups** tab.

  The list of data center groups appears.
- 2 Click the target data center group.
- 3 Under Security, click IP Sets.
- 4 Click New.
- 5 Enter a meaningful name and, optionally, a description for the new IP set.
- 6 Enter an IPv4 address, IPv6 address, or an address range in a CIDR format, and click Add.
- 7 To modify an existing IP address or range, click **Modify** and edit the value.
- 8 To confirm, click **Save**.

# Create a Static Security Group in a Data Center Group with an NSX Network Provider Type in the VMware Cloud Director Tenant Portal

Before you create distributed firewall rules for a data center group, you can group data center group networks into static security groups to which the rules apply.

Static security groups are groups of data center group networks to which distributed firewall rules apply. Grouping networks helps you to reduce the total number of distributed firewall rules to be created.

### Prerequisites

Verify that you have at least one data center group network that is backed by NSX.

#### Procedure

- 1 In the top navigation bar, click Networking and then click the Data Center Groups tab.
  The list of data center groups appears.
- 2 Click the target data center group.
- 3 Under Security, click Static Groups and click New.
- 4 Enter a name and, optionally, a description for the static group, and click Save.
  - The new static security group appears in the list.
- 5 Select the newly created static security group and click Manage Members.
- 6 Select the data center group networks that you want to add to the static security group.
- 7 Click Save.

#### What to do next

Add a Distributed Firewall Rule to a Data Center Group with an NSX Network Provider Type in the VMware Cloud Director Tenant Portal

# View the Security Tags in Your Organization in the VMware Cloud Director Tenant Portal

You use security tags to define NSX edge gateway firewall rules and distributed firewall rules for data center groups with an NSX network provider type.

You can view all the security tags that are used within your organization.

## Prerequisites

Verify that your **system administrator** has published the **Security tag edit** right to your organization and that your role includes this right.

#### Procedure

- 1 In the top navigation bar, click **Networking** and then click **Security Tags**.
  - The list of all security tags in your organization appears.
- 2 To view the virtual machines to which a security tag is assigned, click the expand button on the left of the tag's name.
  - A list of the VMs to which the tag is assigned appears. If you have no rights to view a specific VM to which a tag is assigned, this VM does not appear on the list.

# Assign Security Tags to Virtual Machines in the VMware Cloud Director Tenant Portal

Security tags that you create and assign to virtual machines help you to define NSX edge gateway firewall rules and distributed firewall rules for data center groups with an NSX network provider type.

### **Prerequisites**

- Verify that your system administrator has published the Security tag edit right to your organization and that your role includes this right.
- Verify that your role includes the **vApp: Edit Properties** right.

#### Procedure

- 1 In the top navigation bar, click **Networking** and then click **Security Tags**.
- 2 To add a new security tag, click **Add Tag**.
- 3 Enter a tag name.
- **4** From the list of virtual machines in the organization, select the ones to which to assign the newly created tag.
- 5 Click Save.

#### Results

The newly created tag is assigned to the virtual machines that you selected. You can view all the security tags that are assigned to a specific VM in the VM details page.

#### What to do next

- 1 Create a Dynamic Security Group in a Data Center Group with NSX Network Provider Type in the VMware Cloud Director Tenant Portal.
- 2 Use the dynamic groups that you created to add distributed firewall rules to the data center group or to add firewall rules to an NSX edge gateway that is scoped to the data center group. See:
  - Add a Distributed Firewall Rule to a Data Center Group with an NSX Network Provider Type in the VMware Cloud Director Tenant Portal.
  - Add an NSX Edge Gateway Firewall Rule in the VMware Cloud Director Tenant Portal.

# Create a Dynamic Security Group in a Data Center Group with NSX Network Provider Type in the VMware Cloud Director Tenant Portal

You can define dynamic security groups of virtual machines based on specific criteria to which to apply distributed firewall rules.

## Procedure

- 1 In the top navigation bar, click **Networking** and then click the **Data Center Groups** tab.
  The list of data center groups appears.
- 2 Click the target data center group.
- 3 Under Security, click **Dynamic Groups** and click **New**.
- 4 Enter a name and, optionally, a description for the dynamic security group.

5 To create a criterion for inclusion in the group, add up to four rules that apply either to a VM name, VM OS name, or to a VM security tag.

Option	Description
VM name	You can create a rule that applies to VM names which contain or start with a term that you specify.  a From the drop-down menu for the rule type, select VM name.  b Select an operator for the rule.  Select Contains apply the rule to VM names that contain a specific term.  Select Starts with to apply the rule to VM names that start with a specific term.  c Enter the defining term for the rule.
VM tag	You can create a rule that applies to VM tags which equal, contain, start with, or end with a term that you specify.  a From the drop-down menu for the rule type, select VM tag.  b Select an operator for the rule.  To apply the rule to VM tags that are equal to a specific term, select Equals.  To apply the rule to VM tags that start with a specific term, select Starts with.  To apply the rule to VM tags that end with a specific term, select Ends with.  To apply the rule to VM tags that contain a specific term, select Contains.  c Enter the defining term for the rule.
OS Name	You can create a rule based on the detected guest OS of virtual machines that have VMware Tools installed and running. The detected guest OS of a VM is listed as the detectedGuestOs attribute of the VMRecord and AdminVMRecord user elements in the VMware Cloud Director API.  a From the drop-down menu for the rule type, select OS Name.  b Select an operator for the rule.  To apply the rule to VMs with an OS name that is equal to a specific term, select Equals.  To apply the rule to VMs with an OS name that starts with a specific term, select Starts with.  To apply the rule to VMs with an OS name that ends with a specific term, select Ends with.  To apply the rule to VMs with an OS name that contains a specific term, select Ends with.  To apply the rule to VMs with an OS name that contains a specific term, select Contains.

6 To add another criterion, click **Add Criterion** and add up to four rules to it.

You can include up to three criteria in a dynamic security group.

7 Click Save.

#### What to do next

You can use the dynamic group that you created to add distributed firewall rules to the data center group or to add firewall rules to an NSX edge gateway that is scoped to the data center group. See:

- Add a Distributed Firewall Rule to a Data Center Group with an NSX Network Provider Type in the VMware Cloud Director Tenant Portal.
- Add an NSX Edge Gateway Firewall Rule in the VMware Cloud Director Tenant Portal.

# Add an Application Port Profile to a Data Center Group in the VMware Cloud Director Tenant Portal

To create distributed firewall rules, you can use preconfigured application port profiles and custom application port profiles.

Application port profiles include a combination of a protocol and a port, or a group of ports, that is used for firewall services. In addition to the preconfigured default port profiles, you can create custom application port profiles.

#### Procedure

- In the top navigation bar, click **Networking** and then click the **Data Center Groups** tab.
  The list of data center groups appears.
- 2 Click the target data center group.
- 3 Under Security, click **Application Port Profiles**.
- 4 In the Custom Applications pane, click New.
- 5 Enter a name and, optionally, a description for the application port profile.
- 6 From the Protocol drop-down menu, select the TCP, UDP, ICMPv4, or ICMPv6 protocol.
- 7 Enter a port, or a range of ports, separated by a comma, and click Save.
- 8 To configure additional port profiles, repeat the steps.

## What to do next

Use the application port profiles to create distributed firewall rules.

# Add a Distributed Firewall Rule to a Data Center Group with an NSX Network Provider Type in the VMware Cloud Director Tenant Portal

The distributed firewall rules that you create apply only to workloads that are attached to the data center group networks.

#### **Prerequisites**

Verify that the distributed firewall service for the data center group is enabled.

### Procedure

- In the top navigation bar, click **Networking** and then click the **Data Center Groups** tab.
  The list of data center groups appears.
- 2 Click the target data center group.
- 3 Click the **Distributed Firewall** tab on the left.
- 4 Click Edit Rules.
- 5 To add a firewall rule, click **New on Top**.
- 6 Configure the rule.

Option	Description
Name	Enter a name for the rule.
State	To enable the rule upon creation, toggle on the <b>State</b> option.
Applications	(Optional) To select a specific port profile to which the rule applies, turn on the <b>Applications</b> toggle and click <b>Save</b> .
Context	(Optional) Select an NSX context profile for the rule.
Source	<ul> <li>Select the source traffic and click Keep.</li> <li>To allow or deny traffic from any source address, toggle on Any Source.</li> <li>To allow or deny traffic from specific IP sets or security groups, select the IP sets and security groups from the list.</li> </ul>
Destination	<ul> <li>Select the destination traffic and click Keep.</li> <li>To allow or deny traffic to any destination address, toggle on Any Destination.</li> <li>To allow or deny traffic to specific IP sets or security groups, select the IP sets and security groups from the list.</li> </ul>
Action	<ul> <li>From the Action drop-down menu, select whether to allow or deny traffic from or to specific sources.</li> <li>To allow traffic from or to the specified sources, destinations, and services, select Accept.</li> <li>To block traffic from or to the specified sources, destinations, and services, select Deny.</li> </ul>
IP Protocol	Select whether to apply the rule to IPv4 or IPv6 traffic.
Enable logging.	To have the address translation performed by this rule logged, turn on the <b>Enable logging</b> toggle.

- 7 Click Save.
- 8 To configure additional rules, repeat the steps.

### Results

After you create the firewall rules, they appear in the Distributed Firewall Rules list. You can move the rules up or down, edit, or delete the rules, as needed.

# Deactivate the Default Distributed Firewall Policy in the VMware Cloud Director Tenant Portal

If you want to deactivate the distributed firewall service, you must first deactivate the default distributed firewall policy.

When you deactivate the default policy, you can edit the distributed firewall rules, but the rules are no longer applied.

#### Procedure

- 1 In the top navigation bar, click **Networking** and then click the **Data Center Groups** tab.
  The list of data center groups appears.
- 2 Click the target data center group.
- 3 Click the **Distributed Firewall** tab on the left.
- 4 In the **Default Policy** card above the distributed firewall rules list, click **Disable** and confirm the action.

#### Results

The default policy is deactivated. The rest of the distributed firewall rules can be edited but they are not applied.

# Deactivate the Distributed Firewall Service in the VMware Cloud Director Tenant Portal

If you do not want to use the distributed firewall service, you can deactivate it.

When you deactivate the distributed firewall service for a data center group, the security rules configuration for this group is deleted permanently and cannot be recovered.

#### **Prerequisites**

Deactivate the Default Distributed Firewall Policy in the VMware Cloud Director Tenant Portal

### Procedure

- In the top navigation bar, click **Networking** and then click the **Data Center Groups** tab.
  The list of data center groups appears.
- 2 Click the target data center group.
- 3 Click General.
- 4 In the Distributed Firewall pane on the right, click Deactivate, and confirm the action.

## Results

The distributed firewall service is deactivated and the security rules configuration is deleted.

# Managing Data Center Group Networks with an NSX Network Provider Type in the VMware Cloud Director Tenant Portal

After you create and configure a data center group, you can create and manage data center group networks spanning the participating VDCs.

You can use routed, isolated, and imported organization data center group networks backed by NSX.

A data center group network can only be scoped to a single data center group.

You can increase the scope of an existing network from an organization VDC to a data center group.

You can add all types of networks to a data center group.

**Important** The IP addresses in the networks that participate in a data center group must not overlap, even if the networks are isolated.

Table 6-2. Types of Data Center Group Networks

Data Center Group Network Type	Description
Isolated	An isolated data center group network is accessible only by VDCs in the same data center group. Only virtual machines in the data center group can connect to and see traffic on the isolated data center group network.
Routed	A routed data center group network provides controlled access to an external network through an NSX edge gateway that is part of the data center group.
Imported	An imported data center group network uses an existing NSX logical switch. Only a system administrator can import a network.

# Create an Isolated Data Center Group Network Backed by an NSX in the VMware Cloud Director Tenant Portal

You can add an isolated data center group network, which is accessible only to VMs in the data center group. VMs outside of this network have no connectivity to it, regardless of whether they are connected to other networks in the same data center group.

### **Prerequisites**

- Verify that you are logged in as an **organization administrator**.
- Verify that you have created a data center group with an NSX network provider type.

#### Procedure

- 1 In the top navigation bar, click Networking.
- 2 On the **Networks** tab, click **New**.
- 3 On the **Scope** page, select **Data Center Group**, and select a group with an NSX network provider in which to create the network.

- 4 On the **Network Type** page, select **Isolated** and click **Next**.
- **5** Enter a meaningful name for the network.
- **6** Enter the Classless Inter-Domain Routing (CIDR) settings for the network.
  - If you are using IP spaces, select an IP space from the drop-down menu and a subnet prefix.
  - If you are not using IP spaces, enter a CIDR in the format network\_gateway\_IP\_address/ subnet\_prefix\_length, for example, 192.167.1.1/24.
- 7 Enter a description of the organization VDC network.
- 8 Click Next.
- 9 (Optional) To reserve one or more IP addresses for assignment to virtual machines that require static IP addresses, configure the **Static IP Pools** for the network.
  - a Enter the IP address or range of IP addresses, and click Add.
     To add multiple static IP addresses or ranges, repeat this step.
  - b (Optional) To modify or remove IP addresses and ranges, click Modify or Remove.
- 10 (Optional) Configure the DNS settings.

Option	Action
Primary DNS	Enter the IP address for your primary DNS server.
Secondary DNS	Enter the IP address for your secondary DNS server.
DNS Suffix	Enter your DNS suffix.  The DNS suffix is the DNS name without including the host name.

11 Review your settings and click Finish.

# Create a Routed Data Center Group Network Backed by NSX in the VMware Cloud Director Tenant Portal

To control the access to an external network, you can add a routed data center group network.

### **Prerequisites**

- Verify that you are an organization administrator or that you have a role with an equivalent set of rights.
- Verify that you have created a data center group with an NSX network provider type.
- Verify that you have scoped an existing NSX edge gateway to the data center group in which you want to create a routed network.

#### Procedure

- 1 In the top navigation bar, click **Networking**.
- 2 On the **Networks** tab, click **New**.

- 3 On the **Scope** page, select **Data Center Group**, and select a group with an NSX network provider in which to create the network.
- 4 On the **Network Type** page, select **Routed** and click **Next**.
  - If there is only one available edge gateway scoped to the data center group, it is automatically assigned to the network.
- 5 If there is more than one NSX available to the data center group, select an edge gateway from the list, and click **Next**.
- 6 Enter a meaningful name for the network.
- 7 Enter the Classless Inter-Domain Routing (CIDR) settings for the network.
  - If you are using IP spaces, select an IP space from the drop-down menu and a subnet prefix.
  - If you are not using IP spaces, enter a CIDR in the format network\_gateway\_IP\_address/ subnet\_prefix\_length, for example, 192.167.1.1/24.
- 8 Enter a description of the organization VDC network.
- 9 Click Next.
- 10 (Optional) To reserve one or more IP addresses for assignment to virtual machines that require static IP addresses, configure the **Static IP Pools** for the network.
  - Enter the IP address or range of IP addresses, and click Add.
     To add multiple static IP addresses or ranges, repeat this step.
  - b (Optional) To modify or remove IP addresses and ranges, click Modify or Remove.
- 11 (Optional) Configure the DNS settings.

Option	Action
Primary DNS	Enter the IP address for your primary DNS server.
Secondary DNS	Enter the IP address for your secondary DNS server.
DNS Suffix	Enter your DNS suffix.  The DNS suffix is the DNS name without including the host name.

12 Review your settings and click Finish.

# Create a Data Center Group Network with an Imported NSX Logical Switch in the VMware Cloud Director Tenant Portal

**System administrators** can create an organization VDC network by importing a segment from an associated NSX Manager instance.

### Prerequisites

Verify that you are logged in as a system administrator.

- Verify that you have created a data center group with an NSX network provider type.
- Verify that the provider virtual data center that backs the target virtual data center group is associated with an NSX Manager instance.
- Verify that you created at least one NSX logical switch that is not in use by other networks. For information about creating and configuring NSX logical switches, see the NSX Administration Guide.

#### Procedure

- 1 In the top navigation bar, click **Networking**.
- 2 On the **Networks** tab, click **New**.
- 3 On the **Scope** page, select **Data Center Group**, and select a group with an NSX network provider in which to create the network.
- 4 On the **Network Type** page, select **Imported** and click **Next**.
- 5 From the list of available NSX logical switches, select the target switch and click **Next**.
- 6 Enter a meaningful name for the network.
- 7 Enter the Classless Inter-Domain Routing (CIDR) settings for the network.
  - If you are using IP spaces, select an IP space from the drop-down menu and a subnet prefix.
  - If you are not using IP spaces, enter a CIDR in the format network\_gateway\_IP\_address/subnet\_prefix\_length, for example, 192.167.1.1/24.
- 8 Enter a description of the organization VDC network.
- 9 Click Next.
- 10 (Optional) To reserve one or more IP addresses for assignment to virtual machines that require static IP addresses, configure the **Static IP Pools** for the network.
  - a Enter the IP address or range of IP addresses, and click Add.
     To add multiple static IP addresses or ranges, repeat this step.
  - b (Optional) To modify or remove IP addresses and ranges, click Modify or Remove.
- 11 (Optional) Configure the DNS settings.

Option	Action
Primary DNS	Enter the IP address for your primary DNS server.
Secondary DNS	Enter the IP address for your secondary DNS server.
DNS Suffix	Enter your DNS suffix.  The DNS suffix is the DNS name without including the host name.

12 Review your settings and click Finish.

# Increase the Scope of an Organization VDC Network Backed by NSX in the VMware Cloud Director Tenant Portal

After you increase the scope of an organization VDC network to a data center group network, you can connect workloads from all data centers participating in the data center group.

### Prerequisites

- Verify that you are an organization administrator or that you have a role with an equivalent set of rights.
- Verify that you have created a data center group with an NSX network provider type.
- Verify that you created an organization VDC network backed by NSX.

#### Procedure

- 1 In the top navigation bar, click **Networking**.
- 2 Click the radio button next to the organization VDC network of which you want to increase the scope, and click **Increase Scope**.
- 3 Select a data center group from the list of data center groups, and click **OK** to confirm.

#### Results

The scope of the network is increased to a data center group network. In the networks list, it is listed as scoped to the data center group that you selected.

# Decrease the Scope of a Data Center Group Network Backed by NSX in the VMware Cloud Director Tenant Portal

You can decrease the scope of a data center group network backed by NSX to an organization VDC network.

If you decrease the scope of a data center group network to a single organization VDC network, you provide network connectivity for workloads that belong only to the organization VDC.

### Prerequisites

- Verify that you are an organization administrator or that you have a role with an equivalent set of rights.
- Verify that you created a VDC network and you scoped it to a data center group with an NSX network provider type.

#### Procedure

- 1 In the top navigation bar, click **Networking**.
- 2 Click the radio button next to the data center group network of which you want to decrease the scope, and click **Decrease Scope**.
- 3 From the list of VDCs that are members of the group network, select the VDC to which you want to scope the network, and click **OK**.

#### Results

The scope of the network is decreased to a single organization VDC network.

# Managing Egress Points for Data Center Groups with an NSX Network Provider Type in the VMware Cloud Director Tenant Portal

To route traffic in and out of a data center group network to an external network, you can configure an NSX edge gateway to be the egress point for a data center group.

When you configure an edge gateway to be the egress point for a data center group, you increase its scope to the data center group. The edge gateway becomes shared across all data centers that participate in the group. All routed networks that are attached to the edge gateway are attached to the data center group and scoped to it.

All edge gateway services remain part of the edge gateway functions. For more information, see Managing NSX Edge Gateways in VMware Cloud Director Tenant Portal.

If a VDC is a member of the data center group and if no workloads are attached to any of the routed networks that are not part of the targeted scope, you can remove an edge gateway from a data center group and scope it to a single VDC.

You can add an edge gateway to an isolated data center group network and convert it to a routed data center network. You can also remove the connection to an edge gateway from a data center group network, converting the routed network to an isolated data center group network.

# Add an NSX Edge Gateway to a Data Center Group in the VMware Cloud Director Tenant Portal

To configure an NSX edge gateway to be the egress point for a data center group, increase the scope of the edge gateway. The gateway then becomes shared across all data centers that participate in the group.

When you scope an edge gateway to a data center group, all routed networks that are attached to the edge gateway become attached to the data center group and scoped to it.

All new routed networks that you attach to the edge gateway belong to the data center group.

A routed network attached to an edge gateway which is scoped to a VDC can participate in a data center group only if the scope of the edge is increased to this data center group.

#### **Prerequisites**

Verify that you have associated an existing NSX edge gateway with one of the VDCs that participate in the data center group.

#### Procedure

In the top navigation bar, click **Networking** and then click the **Data Center Groups** tab.
The list of data center groups appears.

- 2 Click the target data center group.
- 3 Click Edge Gateway and then click Add Edge.
- 4 Select one of the available edge gateways and click Save.

#### Results

The scope of the edge gateway is increased to the data center group. The change of scope does not affect any existing underlying services or networks.

# Remove an NSX Edge Gateway from a Data Center Group in the VMware Cloud Director Tenant Portal

You can decrease the scope of an NSX edge gateway to a specific VDC by removing the edge gateway from the data center group to which it is scoped.

When you decrease the scope of an edge gateway to a specific VDC, all security group objects that are in use by the edge gateway remain with it. Security groups that are used exclusively by the distributed firewall remain part of the VDC group.

### Prerequisites

- Verify that the VDC to which you want to decrease the scope of the edge gateway is a member of the data center group.
- Verify that there are no workloads attached to any routed networks that are not part of the targeted edge gateway scope.
- Verify that there are no security groups or IP sets in the data center group that are in use by both the edge gateway and the distributed firewall.

#### Procedure

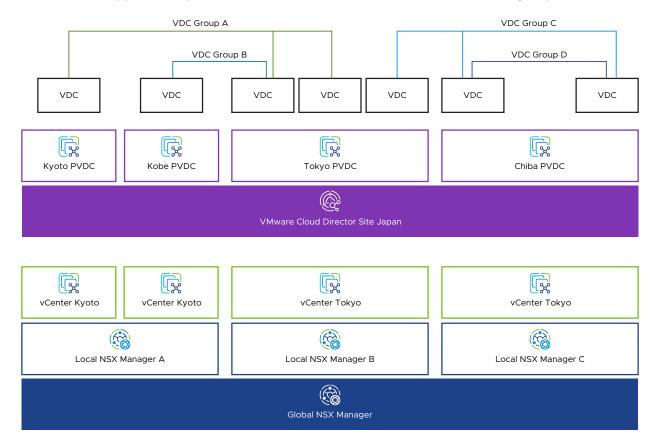
- In the top navigation bar, click **Networking** and then click the **Data Center Groups** tab.
  The list of data center groups appears.
- 2 Click the target data center group.
- 3 Click Edge Gateway and then click Remove Edge.
- 4 Select a VDC to which to decrease the scope of the edge gateway and click Save.

# Using NSX Federation in VMware Cloud Director

Starting with version 10.5, VMware Cloud Director supports NSX federation. As an **organization administrator** in the in the VMware Cloud Director Tenant Portal, you can leverage the NSX federation functionality to configure and enforce firewall rules, and manage networking and security across data centers through a single pane of glass view.

Note You can use NSX federation only with routed organization VDC networks.

When you use NSX federation, you can group together multiple NSX Manager instances in a universal NSX VDC group. Universal edge gateways and networks are separate from local edge gateways and networks. VDCs can be part of more than one group, and any vCenter Server instance can support multiple VDCs that are included in the same data center group.



### Prerequisites

- Verify that you are an organization administrator.
- Verify that the provider gateway that your service provider dedicated to your organization is global. You can check if a provider gateway is global by viewing the details of its associated NSX Manager. See Working with Provider Gateways.

#### Procedure

- 1 Create a universal data center group. See Create a Data Center Group with an NSX Network Provider Type in the VMware Cloud Director Tenant Portal.
- 2 Add an edge gateway to the universal data center group that you created.
  - a Click the universal data center group that you created.
  - b Click Edge Gateway, and, on the right, click New Edge.
     You cannot add an existing VMware Cloud Director edge gateway to the universal edge gateway group.
  - c Enter a name and, optionally, a description for the new edge gateway

d Select a global provider gateway to which to associate the new edge gateway, and click **Next**.

The global provider gateway must span all the locations for the participating VDCs in the VDC group.

- e Review your settings and click Finish.
- 3 Create a routed group VDC network. See Create a Routed Data Center Group Network Backed by NSX in the VMware Cloud Director Tenant Portal.

**Note** The network includes all the VDCs in the data center group. You cannot remove VDCs from the network.

### Results

You can now use edge gateway services, configure and enforce firewall rules, manage networking and security across the data centers in the data center group network through a single pane of glass view. See Managing NSX Edge Gateways in VMware Cloud Director Tenant Portal.

# **NSX Federation Edge Services Caveats and Limitations**

When using NSX federation with VMware Cloud Director, you can configure and use most of the standard edge gateway services with the following caveats and limitations.

Edge Service	Notes
Edge Cluster	By default, the edge cluster configuration matches that of the provider gateway. You can select a different edge cluster. You can select only one edge cluster per location.
Rate Limiting	You can use only global profiles when you configure ingress and egress traffic QoS profiles.
External Networks	Connecting an universal edge gateway to an external network is not supported.
DHCP	Only DHCP relay is supported.
IPSec and L2 VPN	Not supported.
Dedicated Routing Services	BGP must be configured on the provider gateway by the system administrator in NSX.  Static routes are not supported.

# Managing NSX Data Center for vSphere Edge Gateway Services in the VMware Cloud Director Tenant Portal

VMware Cloud Director provides advanced networking capabilities powered by the NSX Data Center for vSphere network virtualization software that offer enhanced security controls, routing, and network scaling capabilities in a cloud environment.

Using these networking capabilities, you can achieve unprecedented security and isolation in your organization virtual data center. These capabilities deliver the following benefits:

- Dynamic routing. The NSX Data Center for vSphere capabilities in your VMware Cloud Director environment support routing protocols such as Border Gateway Protocol (BGP) and Open Shortest Path First (OSPF) to simplify network integration between systems, to provide redundancy and continuity in a cloud-hosted application deployment.
- Fine-grained network security and isolation. The NSX Data Center for vSphere capabilities in your VMware Cloud Director environment support the use of object-based rule definitions to provide stateful network traffic isolation without requiring multiple virtual networks. This zero-trust security model prevents intruders from gaining full network access if an application or virtual machine is compromised. Network configuration is simplified by using the same network security policies to protect applications wherever they are physically located in the VMware Cloud Director environment and to extend your zero-trust security model for portable security no matter where an application is deployed.
- Additional capabilities provided by NSX Data Center for vSphere are enhanced VPN support for point-to-site (IPsec VPN) and user (SSL VPN-Plus) connectivity, enhanced load balancing for HTTPS, and expanded network scalability.

You can configure two types of firewalls: the edge gateway firewall and the distributed firewall. For more information about the differences between these firewalls, see NSX Data Center for vSphere Firewall Configuration in the VMware Cloud Director Tenant Portal.

You access these advanced networking capabilities using the VMware Cloud Director Tenant Portal or the VMware Cloud Director Service Provider Admin Portal. The edge gateway must first be converted to an advanced edge gateway. See Convert an NSX Data Center for vSphereEdge Gateway to an Advanced Edge Gateway in the VMware Cloud Director Tenant Portal.

**Important** IPv6 edge gateways support limited services. IPv6 edge gateways support edge firewalls, distribute firewalls, and static routing.

# Getting Started with NSX Data Center for vSphere Advanced Networking in the VMware Cloud Director Tenant Portal

You use the VMware Cloud Director Advanced Networking to perform management tasks on an organization in a VMware Cloud Director system. You can manage distributed firewalls and other advanced networking capabilities that are provided by NSX Data Center for vSphere and made available to an organization by a VMware Cloud Director system administrator.

The typical users of the advanced networking provided by NSX Data Center for vSphere are:

- VMware Cloud Director system administrators, who might use the tenant portal to configure the distributed firewall and other advanced networking capabilities for an organization.
- Organization administrators, who use the tenant portal to manage the distributed firewall
  and other advanced networking capabilities that the system administrator has made
  available to that organization.

# NSX Data Center for vSphere Firewall Configuration in the VMware Cloud Director Tenant Portal

Using the tenant portal, you can configure the firewall capabilities provided by NSX Data Center for vSphere in your VMware Cloud Director organization virtual data center. You can create firewall rules for distributed firewalls to provide security between virtual machines in an organization virtual data center and firewall rules to apply to an edge gateway firewall to protect the virtual machines in an organization virtual data center from outside network traffic.

**Note** The tenant portal provides the ability to configure both edge gateway firewalls and distributed firewalls.

The NSX Data Center for vSphere logical firewall technology consists of two components to address different deployment use cases. The edge gateway firewall focuses on North-South traffic enforcement while the distributed firewall focuses on East-West access controls.

# Key Differences Between Edge Gateway Firewalls and Distributed Firewalls

An edge gateway firewall monitors North-South traffic to provide perimeter security functionality including firewall, Network Address Translation (NAT) as well as site-to-site IPSec and SSL VPN functionality.

A distributed firewall provides the capability to isolate and secure each virtual machine and application down to the layer 2 (L2) level. Configuring distributed firewalls effectively quarantines any external or internal network security compromise, isolating East-West traffic between virtual machines on the same network segment. Security policies are centrally managed, inheritable, and nestable, so networking and security administrators can manage them at scale. Additionally, once deployed, defined security policies follow the virtual machines or applications when they move between different virtual data centers.

## **About Firewall Rules**

As described in the relevant product documentation, in NSX Data Center for vSphere, the firewall rules defined on the centralized level are referred to as pre rules. You can also add rules at an individual edge gateway level, and those rules are referred to as local rules.

Each traffic session is checked against the top rule in the firewall table before moving down the subsequent rules in the table. The first rule in the table that matches the traffic parameters is enforced. Rules are displayed in the following order:

- 1 User-defined pre rules have the highest priority, and are enforced in top-to-bottom ordering with a per-virtual NIC level precedence.
- 2 Auto-plumbed rules (rules that enable control traffic to flow for edge gateway services).
- 3 Local rules defined at an edge gateway level.
- 4 Default distributed firewall rule

For more information about how the NSX Data Center for vSphere software enforces firewall rules, see *Change the Order of a Firewall Rule* in the NSX Data Center for vSphere documentation.

# NSX Data Center for vSphere Edge Gateway Firewall in the VMware Cloud Director Tenant Portal

The firewall for the edge gateway helps you meet key perimeter security requirements, such as building DMZs based on IP/VLAN constructs, tenant-to-tenant isolation in multi-tenant virtual data centers, Network Address Translation (NAT), partner (extranet) VPNs, and user-based SSL VPNs.

The edge gateway firewall capability in the VMware Cloud Director environment is provided by NSX Data Center for vSphere. In NSX Data Center for vSphere, this firewall capability is also referred to as the edge firewall. The edge gateway firewall monitors North-South traffic to provide perimeter security functionality including firewall, Network Address Translation (NAT) as well as site-to-site IPSec and SSL VPN functionality.

For more detailed information about the capabilities provided by the edge gateway firewall of NSX Data Center for vSphere, see the NSX Data Center for vSphere documentation.

# Managing an NSX Data Center for vSphere Edge Gateway Firewall in the VMware Cloud Director Tenant Portal

To protect traffic to and from an edge gateway, you can create and manage firewall rules on that edge gateway.

For information about protecting traffic traveling between virtual machines in an organization virtual data center, see Managing NSX Data Center for vSphere Distributed Firewall Rules Using the VMware Cloud Director Tenant Portal.

Rules created on the distributed firewall screen that have an advanced edge gateway specified in their Applied To column are not displayed in the Firewall screen for that advanced edge gateway.

The edge gateway firewall rules for an edge gateway are displayed in the **Firewall** screen and are enforced in the following order:

- 1 Internal rules, also known as auto-plumbed rules. These internal rules enable control traffic to flow for edge gateway services.
- 2 User-defined rules.
- 3 Default rule.

The default rule settings apply to traffic that does not match any of the user-defined firewall rules. The default rule is displayed at the bottom of the rules on the Firewall screen.

In the tenant portal, use the **Enable** toggle on the Firewall Rules screen of the edge gateway to activate or deactivate an edge gateway firewall.

# Convert an NSX Data Center for vSphereEdge Gateway to an Advanced Edge Gateway in the VMware Cloud Director Tenant Portal

To work with an NSX Data Center for vSphere edge gateway in the tenant portal, you need to convert it to an advanced edge gateway. Once you convert it to an advanced edge gateway, you can use the tenant portal to configure the static and dynamic routing capabilities that are provided by NSX Data Center for vSphere for those advanced edge gateways.

### Prerequisites

You have an existing edge gateway.

#### Procedure

- 1 In the top navigation bar, click **Networking** and click the **Edge Gateways** tab.
- 2 Select the edge gateway to edit.
- 3 Click Convert to Advanced.

#### Results

Your edge gateway is converted to an advanced edge gateway.

### What to do next

Once you have converted to an advanced edge gateway, you can configure settings by selecting the gateway and clicking **Services**.

# Add an NSX Data Center for vSphere Edge Gateway Firewall Rule in the VMware Cloud Director Tenant Portal

You use the edge gateway **Firewall** tab to add firewall rules for that edge gateway. You can add multiple edge interfaces and multiple IP address groups as the source and destination for these firewall rules.

Specifying **internal** for a source or a destination of a rule indicates traffic for all subnets on the port groups connected to the NSX edge gateway. If you select **internal** as the source, the rule is automatically updated when additional internal interfaces are configured on the NSX gateway.

**Note** Edge gateway firewall rules on internal interfaces do not work when the edge gateway is configured for dynamic routing.

### Procedure

- Open Edge Gateway Services.
  - a In the top navigation bar, click **Networking** and click **Edge Gateways**.
  - b Select the edge gateway that you want to edit and click **Services**.
- 2 If the Firewall Rules screen is not already visible, click the Firewall tab.

3 To add a rule below an existing rule in the firewall rules table, click in the existing row and then click the **Create** button.

A row for the new rule is added below the selected rule, and is assigned any destination, any service, and the **Allow** action by default. When the system-defined default rule is the only rule in the firewall table, the new rule is added above the default rule.

- 4 Click in the Name cell and type in a name.
- 5 Click in the **Source** cell and use the now visible icons to select a source to add to the rule:

Option	Description
Click the IP icon	Type the source value you want to use. Valid values are an IP address, CIDR, an IP range, or the keyword any. The edge gateway firewall supports both IPv4 and IPv6 formats.
Click the + icon	Use the + icon to specify the source as an object other than a specific IP address:
	Use the Select objects window to add objects that match your selections and click Keep to add them to the rule.
	To exclude a source from the rule, add it to this rule using the Select objects window and then select the toggle exclusion icon to exclude that source from this rule.
	When the toggle exclusion is selected on the source, the rule is applied to traffic coming from all sources except for the source you excluded. When the toggle exclusion is not selected, the rule applies to traffic coming from the source you specified in the <b>Select objects</b> window

6 Click in the **Destination** cell and perform one of the following options:

Option	Description
Click the IP icon	Type the destination value you want to use. Valid values are an IP address, CIDR, an IP range, or the keyword <b>any</b> . The edge gateway firewall supports both IPv4 and IPv6 formats.
Click the + icon	Use the + icon to specify the source as an object other than a specific IP address:
	Use the Select objects window to add objects that match your selections and click Keep to add them to the rule.
	To exclude a source from the rule, add it to this rule using the Select objects window and then select the toggle exclusion icon to exclude that source from this rule.
	When the toggle exclusion is selected on the source, the rule is applied to traffic coming from all sources except for the source you excluded. When the toggle exclusion is not selected, the rule applies to traffic coming from the source you specified in the <b>Select objects</b> window

- 7 Click in the **Service** cell of the new rule and click the **+** icon to specify the service as a port-protocol combination:
  - a Select the service protocol.
  - b Type the port numbers for the source and destination ports, or specify any.
  - c Click Keep.
- 8 In the **Action** cell of the new rule, configure the action for the rule.

Option	Description
Accept	Allows traffic from or to the specified sources, destinations, and services.
Deny	Blocks traffic from or to the specified sources, destinations, and services.

### 9 Click Save changes.

The save operation can take a minute to complete.

## Modify NSX Data Center for vSphere Edge Gateway Firewall Rules in the VMware Cloud Director Tenant Portal

You can edit and delete only the user-defined firewall rules that were added to an edge gateway. You cannot edit or delete an auto-generated rule or a default rule, except for changing the action setting of the default rule. You can change the priority order of user-defined rules.

For details about the available settings for the various cells of a rule, see Add an NSX Data Center for vSphere Edge Gateway Firewall Rule in the VMware Cloud Director Tenant Portal.

#### Procedure

- Open Edge Gateway Services.
  - a In the top navigation bar, click **Networking** and click **Edge Gateways**.
  - b Select the edge gateway that you want to edit and click Services.
- 2 Click the Firewall tab.
- 3 Manage the firewall rules.
  - Deactivate a rule by clicking the green check mark in its No. cell. The green check mark turns to a red deactivated icon. If the rule is deactivated and you want to activate the rule, click the red deactivated icon.
  - Edit a rule name by double-clicking in its **Name** cell and typing the new name.
  - Modify the settings for a rule, such as the source or action settings, by selecting the appropriate cell and using the displayed controls.
  - Delete a rule by selecting it and clicking the Delete button located above the rules table.
  - Hide system-generated rules by using the **Show only user-defined rules** toggle.

- Move a rule up or down in the rules table by selecting the rule and clicking the up and down arrow buttons located above the rules table.
- 4 Click Save changes.

# NSX Data Center for vSphere Distributed Firewall in the VMware Cloud Director Tenant Portal

The distributed firewall allows you to segment organization virtual data center entities, such as virtual machines, based on virtual machine names and attributes.

VMware Cloud Director supports distributed firewall services on organization virtual data centers that are backed by NSX Data Center for vSphere. As described in the NSX Data Center for vSphere documentation, this distributed firewall is a hypervisor kernel-embedded firewall that provides visibility and control for virtualized workloads and networks. You can create access control policies based on objects like virtual machine names and on network constructs like IP addresses or IP set addresses. Firewall rules are enforced at the vNIC level of each virtual machine to provide consistent access control even when the virtual machine is moved to a new ESXi host by vSphere vMotion. This distributed firewall supports a micro-segmentation security model where East-West traffic can be inspected at near line rate processing.

As described in the NSX Data Center for vSphere documentation, for layer 2 (L2) packets, the distributed firewall creates a cache for performance boost. Layer 3 (L3) packets are processed in the following sequence:

- 1 All packets are checked for an existing state.
- 2 When a state match is found, the packets are processed.
- 3 When a state match is not found, the packets are processed through the rules until a match is found.
- For TCP packets, a state is set only for packets with a SYN flag. However, rules that do not specify a protocol (service ANY), can match TCP packets with any combination of flags.
- For UDP packets, 5-tuple details are extracted from the packet. When a state does not exist in the state table, a new state is created using the extracted 5-tuple details. Subsequently received packets are matched against the state that was just created.
- For ICMP packets, ICMP type, code, and packet direction are used to create a state.

The distributed firewall can help in creating identity-based rules as well. Administrators can enforce access control based on the user's group membership as defined in the enterprise Active Directory (AD). Some use cases for when you might use identity-based firewall rules are:

- Users accessing virtual applications using a laptop or mobile device where AD is used for user authentication
- Users accessing virtual applications using VDI infrastructure where the virtual machines are Microsoft Windows-based

For more detailed information about the capabilities provided by the distributed firewall, see the NSX Data Center for vSphere documentation.

# Enable the Distributed Firewall on an Organization Virtual Data Center Backed by NSX Data Center for vSphere in the VMware Cloud Director Tenant Portal

Before you can use the tenant portal to work with the distributed firewall capabilities provided by NSX Data Center for vSphere on an organization virtual data center, the distributed firewall must be enabled for that organization virtual data center. A VMware Cloud Director system administrator or a user granted the **org\_vdc\_distributed\_firewall\_enable** right can enable the distributed firewall on an organization virtual data center.

You use the Distributed Firewall screen in the tenant portal to enable the distributed firewall for an organization virtual data center.

### Prerequisites

Verify that the organization to which the organization virtual data center belongs has the following rights assigned to it:

- Organization vDC Distributed Firewall: Enable/Disable
- Organization vDC Distributed Firewall: Configure Rules
- Organization vDC Distributed Firewall: View Rules

The VMware Cloud Director **system administrator** assigns rights to an organization. The Organization vDC Distributed Firewall: Enable/Disable right is required for activating the distributed firewall using the user interface in the tenant portal. The Organization vDC Distributed Firewall: View Rules right is required for viewing the firewall rules in the tenant portal and the Organization vDC Distributed Firewall: Configure Rules right is required for configuring the firewall rules using the tenant portal.

Verify that you have an assigned role that grants you the right named Organization vDC Distributed Firewall: Enable/Disable. Of the pre-defined roles in a VMware Cloud Director system, only the System Administrator role has that right by default.

#### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore and under **Networking**, select **Security**.
- 2 Select the organization virtual data center for which you want to configure distributed firewall rules.
- 3 Click Configure Services.
- 4 Enable distributed firewall on the **Distributed Firewall** tab.

#### What to do next

For a description of the default distributed firewall rule, see Managing NSX Data Center for vSphere Distributed Firewall Rules Using the VMware Cloud Director Tenant Portal.

## Managing NSX Data Center for vSphere Distributed Firewall Rules Using the VMware Cloud Director Tenant Portal

As described in the NSX Data Center for vSphere documentation, default firewall settings apply to traffic that does not match any of the user-defined firewall rules. In the VMware Cloud Director Tenant Portal, the default distributed firewall rule is labeled Default Allow Rule.

The distributed firewall capability must be enabled on an organization virtual data center before you can manage the distributed firewall settings using the VMware Cloud Director Tenant Portal.

The default distributed firewall rule is configured to allow all layer 3 and layer 2 traffic to pass through the organization virtual data center. This setting is indicated by the Allow set in the Action column in the user interface. The default rule is always at the bottom of the rules table.

Important You cannot delete or modify the default distributed firewall rules.

### Add a Distributed Firewall Rule by Using Your VMware Cloud Director Tenant Portal

By using the VMware Cloud Director Tenant Portal, you first add a distributed firewall rule to the scope of the organization virtual data center. Then you can narrow down the scope at which you want to apply the rule. The distributed firewall allows you to add multiple objects at the source and destination levels for each rule, which helps reduce the total number of firewall rules to be added.

For information about the predefined services and service groups that you can use in a rule, see View Services Available for Firewall Rules by Using Your VMware Cloud Director Tenant Portal and View Service Groups Available for Firewall Rules by Using Your VMware Cloud Director Tenant Portal.

### **Prerequisites**

- Enable the Distributed Firewall on an Organization Virtual Data Center Backed by NSX Data Center for vSphere in the VMware Cloud Director Tenant Portal
- If you want to use an IP set as a source or destination in a rule, Create an IP Set for Use in Firewall Rules and DHCP Relay Configuration by Using Your VMware Cloud Director Tenant Portal.
- If you want to use a MAC set as a source or destination in a rule, Create a MAC Set for Use in Firewall Rules by Using Your VMware Cloud Director Tenant Portal.
- If you want to use a Security group as a source or destination in a rule, Create a Security Group by Using Your VMware Cloud Director Tenant Portal.

### Procedure

1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore and under **Networking**, select **Security**.

2 Select the security services VDC network for which you want to modify firewall rules, and click **Configure Services**.

The Security Services screen displays.

3 Select the type of rule you want to create. You have the option to create a general rule or an Ethernet rule.

Layer 3 (L3) rules are configured on the **General** tab. Layer 2 (L2) rules are configured on the **Ethernet** tab.

A row for the new rule is added below the selected rule, and is assigned any destination, any service, and the **Allow** action by default. When the system-defined Default Allow rule is the only rule in the firewall table, the new rule is added above the default rule.

- 5 Click in the **Name** cell and type in a name.
- 6 Click in the **Source** cell and use the now visible icons to select a source to add to the rule:

Description
Applicable for rules defined on the <b>General</b> tab.
Enter the source value you want to use. Valid values are an IP address, CIDR, an IP range, or the keyword <b>any</b> . The distributed firewall supports IPv4 format only.
Use the + icon to specify the source as an object other than a specific IP address:
Use the Select objects window to add objects that match your selections and click Keep to add them to the rule.
■ To exclude a source from the rule, add it to this rule using the <b>Select objects</b> window and then select the toggle exclusion icon to exclude that source from this rule.
When the toggle exclusion is selected on the source, the rule is applied to traffic coming from all sources except for the source you excluded. When the toggle exclusion is not selected, the rule applies to traffic coming from the source you specified in the <b>Select objects</b> window

7 Click in the **Destination** cell and perform one of the following actions:

Action	Description
Click the IP icon	Applicable for rules defined on the <b>General</b> tab.  Enter the destination value you want to use. Valid values are an IP address, CIDR, an IP range, or the keyword <b>any</b> . The distributed firewall supports IPv4 format only.
Click the + icon	Use the + icon to specify the source as an object other than a specific IP address:  Use the Select objects window to add objects that match your selections and click Keep to add them to the rule.  To exclude a source from the rule, add it to this rule using the Select objects window and then select the toggle exclusion icon to exclude that source from this rule.
	When the toggle exclusion is selected on the source, the rule is applied to traffic coming from all sources except for the source you excluded. When the toggle exclusion is not selected, the rule applies to traffic coming from the source you specified in the <b>Select objects</b> window

8 Click in the **Service** cell of the new rule and perform one of the following actions:

Action	Description
Click the IP icon	To specify the service as a port–protocol combination:  a Select the service protocol.  b Enter the port numbers for the source and destination ports, or specify any, and click Keep.
Click the + icon	To select a pre-defined service or service group, or define a new one:  a Select one or more objects and add them to the filter.  b Click <b>Keep</b> .

9 In the **Action** cell of the new rule, configure the action for the rule.

Option	Description
Allow	Allows traffic from or to the specified sources, destinations, and services.
Deny	Blocks traffic from or to the specified sources, destinations, and services.

- 10 In the **Direction** cell of the new rule, select whether the rule applies to incoming traffic, outgoing traffic, or both.
- 11 If this is a rule on the **General** tab, in the **Packet Type** cell of the new rule, select a packet type of **Any**, **IPV4**, or **IPV6**.

12 Select the **Applied To** cell, and use the **+** icon to define the object scope to which this rule is applicable.

When the rule contains virtual machines in the **Source** and **Destination** cells, you must add both the source and destination virtual machines to the rule's **Applied To** for the rule to work correctly.

**Important** IP address groups (IP sets), MAC address groups (MAC sets), and security groups containing either IP sets or MAC sets are not valid input parameters.

13 Click Save Changes.

### Edit a Distributed Firewall Rule by Using Your VMware Cloud Director Tenant Portal

In a VMware Cloud Director environment, to modify an existing distributed firewall rule of an organization virtual data center, use the **Distributed Firewall** screen.

For details about the available settings for the various cells of a rule, see Add a Distributed Firewall Rule by Using Your VMware Cloud Director Tenant Portal.

#### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore and under **Networking**, select **Security**.
- 2 Select the security services VDC network for which you want to modify firewall rules, and click **Configure Services**.

The Security Services screen displays.

- 3 Perform any of the following actions to manage the distributed firewall rules:
  - Deactivate a rule by clicking the green check mark in its No. cell.
    - The green check mark turns to a red deactivated icon. If the rule is deactivated and you want to activate the rule, click the red deactivated icon.
  - Edit a rule name by double-clicking in its **Name** cell and enter the new name.
  - Modify the settings for a rule, such as the source or action settings, by selecting the appropriate cell and using the displayed controls.
  - Delete a rule by selecting it and clicking the **Delete** button located above the rules table.
  - Move a rule up or down in the rules table by selecting the rule and clicking the up and down arrow buttons located above the rules table.
- 4 Click Save Changes.

# Managing NSX Data Center for vSphere Edge Gateway DHCP in the VMware Cloud Director Tenant Portal

You configure your edge gateways to provide Dynamic Host Configuration Protocol (DHCP) services to VMs connected to the associated organization virtual data center (VDC) networks in VMware Cloud Director.

As described in the NSX documentation, an NSX edge gateway capabilities include IP address pooling, one-to-one static IP address allocation, and external DNS server configuration. Static IP address binding is based on the managed object ID and interface ID of the requesting client virtual machine.

The DHCP service for an NSX edge gateway:

- Listens on the internal interface of the edge gateway for DHCP discovery.
- Uses the IP address of the internal interface of the edge gateway as the default gateway address for all clients.
- Uses the broadcast and subnet mask values of the internal interface for the container network.

In the following situations, you need to restart the DHCP service on the client virtual machines that have the DHCP-assigned IP addresses:

- You changed or deleted a DHCP pool, default gateway, or DNS server.
- You changed the internal IP address of the edge gateway instance.

**Note** If the DNS settings on a edge gateway which has DHCP activated are changed, the edge gateway might stop providing DHCP services. If this situation occurs, use the **DHCP Service Status** toggle on the DHCP Pools screen to deactivate and then reactivate DHCP on that edge gateway. See Add a DHCP IP Pool on an NSX Data Center for vSphere Edge Gateway in the VMware Cloud Director Tenant Portal.

## Add a DHCP IP Pool on an NSX Data Center for vSphere Edge Gateway in the VMware Cloud Director Tenant Portal

You can configure the IP pools needed for a DHCP service of an NSX Data Center for vSphere edge gateway. DHCP automates IP address assignment to virtual machines connected to organization virtual data center networks.

As described in the *NSX Administration* documentation, the DHCP service requires a pool of IP addresses. An IP pool is a sequential range of IP addresses within the network. Virtual machines protected by the edge gateway that do not have an address binding are allocated an IP address from this pool. IP pool ranges cannot intersect one another, thus one IP address can belong to only one IP pool.

Note At least one DHCP IP pool must be configured to have the DHCP service status turned on.

### Procedure

- 1 Open Edge Gateway Services.
  - a In the top navigation bar, click **Networking** and click **Edge Gateways**.
  - b Select the edge gateway that you want to edit and click **Services**.
- 2 Navigate to DHCP > Pools .
- 3 If DHCP service is not currently enabled, turn on the **DHCP Service Status** toggle.

Note Add at least one DHCP IP pool before saving changes after turning on the **DHCP**Service Status toggle. If no DHCP IP pools are listed on the screen and you turn on the **DHCP**Service Status toggle and save the changes, the screen displays with the toggle turned off.

4 Under DHCP Pools, click the **Create** ( button, specify the details for the DHCP pool, and click **Keep**.

Option	Description
IP Range	Type in a range of IP addresses.
Domain Name	Domain name of the DNS server.
Auto Configure DNS	Turn on this toggle to use the DNS service configuration for this IP pool DNS binding.
	If enabled, the <b>Primary Name Server</b> and <b>Secondary Name Server</b> are set to <b>Auto</b> .
Primary Name Server	When you do not enable <b>Auto Configure DNS</b> , type your primary DNS server IP address of your primary DNS server.
	This IP address is used for hostname-to-IP address resolution.
Secondary Name Server	When you do not enable <b>Auto Configure DNS</b> , type your secondary DNS server IP address.
	This IP address is used for hostname-to-IP address resolution.
Default Gateway	Type the default gateway address.
	When you do not specify the default gateway IP address, the internal interface of the edge gateway instance is taken as the default gateway.
Subnet Mask	Type the subnet mask of the edge gateway interface.
Lease Never Expires	Enable this toggle to keep the IP addresses that are assigned out of this pool bound to their assigned virtual machines forever.
	When you select this option, <b>Lease Time</b> is set to infinite.
Lease Time (Seconds)	Length of time (in seconds) that the DHCP-assigned IP addresses are leased to the clients.
	The default lease time is one day (86400 seconds).
	Note You cannot specify a lease time when you select Lease never expires

5 Click Save changes.

### Results

VMware Cloud Director updates the edge gateway to provide DHCP services.

# Add DHCP Bindings To an NSX Data Center for vSphere Edge Gateway in the VMware Cloud Director Tenant Portal

If you have services running on a virtual machine and do not want the IP address to be changed, you can bind the virtual machine MAC address to the IP address. The IP address you bind must not overlap a DHCP IP pool.

### Prerequisites

You have the MAC addresses for the virtual machines for which you want to set up bindings.

### Procedure

- 1 Open Edge Gateway Services.
  - a In the top navigation bar, click **Networking** and click **Edge Gateways**.
  - b Select the edge gateway that you want to edit and click **Services**.
- 2 On the DHCP > Bindings tab, click the Create ( binding, and click Keep.

Option	Description
MAC Address	Type the MAC address of the virtual machine that you want bound to the IP address.
Host Name	Type the host name you want set for that virtual machine when the virtual machine requests a DHCP lease.
IP Address	Type the IP address you want bound to the MAC address.
Subnet Mask	Type the subnet mask of the edge gateway interface.
Domain Name	Type the domain name of the DNS server.
Auto Configure DNS	Enable this toggle to use the DNS service configuration for this DNS binding. If enabled, the <b>Primary Name Server</b> and <b>Secondary Name Server</b> are set to <b>Auto</b> .
Primary Name Server	When you do not select <b>Auto Configure DNS</b> , type your primary DNS server IP address of your primary DNS server.  This IP address is used for hostname-to-IP address resolution.
Secondary Name Server	When you do not select <b>Auto Configure DNS</b> , type your secondary DNS server IP address.  This IP address is used for hostname-to-IP address resolution.
Default Gateway	Type the default gateway address.  When you do not specify the default gateway IP address, the internal interface of the edge gateway instance is taken as the default gateway.

Option	Description
Lease Never Expires	Enable this toggle to keep the IP address bound to that MAC address forever.  When you select this option, <b>Lease Time</b> is set to infinite.
Lease Time (Seconds)  Length of time (in seconds) that the DHCP-assigned IP to the clients.  The default lease time is one day (86400 seconds).	
	Note You cannot specify a lease time when you select Lease never expires.

### 3 Click Save changes.

## Configuring DHCP Relay for NSX Data Center for vSphere Edge Gateways in the VMware Cloud Director Tenant Portal

You can use the DHCP relay capability that NSX provides in your VMware Cloud Director environment to leverage your existing DHCP infrastructure from within your VMware Cloud Director environment without any interruption to the IP address management in your existing DHCP infrastructure.

DHCP messages are relayed from virtual machines to the designated DHCP servers in your physical DHCP infrastructure, which allows IP addresses controlled by the NSX software to continue to be synchronized with IP addresses in the rest of your DHCP-controlled environments.

The DHCP relay configuration of an edge gateway can list several DHCP servers. Requests are sent to all listed servers. While relaying the DHCP request from the VMs, the edge gateway adds a gateway IP address to the request. The external DHCP server uses this gateway address to match a pool and allocate an IP address for the request. The gateway address must belong to a subnet of the edge gateway interface.

You can specify a different DHCP server for each edge gateway and can configure multiple DHCP servers on each edge gateway to provide support for multiple IP domains.

### Note

- DHCP relay does not support overlapping IP address spaces.
- DHCP relay and DHCP service cannot run on the same vNIC at the same time. If a relay agent is configured on a vNIC, a DHCP pool cannot be configured on the subnets of that vNIC. See the NSX Administration Guide for details.

## Specify a DHCP Relay Configuration for an NSX Data Center for vSphere Edge Gateway in the VMware Cloud Director Tenant Portal

The NSX software in your VMware Cloud Director environment provides the capability for the edge gateway to relay DHCP messages to DHCP servers external to your VMware Cloud Director organization virtual data center. You can configure the DHCP relay capability of the edge gateway.

As described in the *NSX Administration* documentation, the DHCP servers can be specified using an existing IP set, IP address block, domain, or a combination of all of these. DHCP messages are relayed to every specified DHCP server.

You must also configure at least one DHCP relay agent. A DHCP relay agent is an interface on the edge gateway from which the DHCP requests are relayed to the external DHCP servers.

### **Prerequisites**

If you want to use an IP set to specify a DHCP server, verify that an IP set exists as a grouping object available to the edge gateway. See Create an IP Set for Use in Firewall Rules and DHCP Relay Configuration by Using Your VMware Cloud Director Tenant Portal.

### Procedure

- 1 Open Edge Gateway Services.
  - a In the top navigation bar, click **Networking** and click **Edge Gateways**.
  - b Select the edge gateway that you want to edit and click **Services**.
- 2 Navigate to DHCP > Relay.
- 3 Use the on-screen fields to specify the DHCP servers by IP addresses, domain names, or IP sets.

You select from existing IP sets using **Add** ( button to browse the available IP sets.

By default, the Gateway IP Address matches the primary address of the selected vNIC. You can keep the default or select an alternate address if one is available on that vNIC.

5 Click Save changes.

# Managing Network Address Translation on an NSX Data Center for vSphere Edge Gateway in the VMware Cloud Director Tenant Portal

The NSX Data Center for vSphere software in your VMware Cloud Director environment enables the edge gateways to provide a network address translation (NAT) service. Using this capability reduces the number of public IP addresses that an organization must use, for economy and security purposes.

The edge gateway NAT service provides the ability to assign a public address to a virtual machine or group of virtual machines in a private network. To enable your edge gateways to provide access to services running on privately addressed virtual machines in your organization virtual data center, you must configure NAT rules on the edge gateways. In the most common case, you associate a NAT service with an uplink interface on an edge gateway in your VMware Cloud Director environment so that addresses on organization virtual data center networks are not exposed on the external network.

The NAT service configuration is separated into source NAT (SNAT) and destination NAT (DNAT) rules. When you configure a SNAT or a DNAT rule on an edge gateway in the VMware Cloud Director environment, you always configure the rule from the perspective of your organization virtual data center. Specifically, that means you configure the rules in the following ways:

- SNAT: the traffic is traveling from a virtual machine on an internal network in your organization virtual data center (the source) through the Internet to the external network (the destination). A SNAT rule translates the source IP address of the outgoing packets of an organization virtual data center network that are being sent to an external network or to another organization virtual data center network.
- DNAT: the traffic is traveling from the Internet (the source) to a virtual machine inside your organization virtual data center (the destination). A DNAT rule translates the IP address, and optionally the port, of packets received by an organization virtual data center network that are coming from an external network or from another organization virtual data center network.

You can configure NAT rules to create a private IP address space inside your organization virtual data center. This configuration provides the ability to port a private IP address space from one organization virtual data center to another. Configuring NAT rules allows you to use the same private IP addresses for your virtual machines in one organization virtual data center that were used in another.

The NAT rule capability in your VMware Cloud Director environment supports:

- Creating subnets within the private IP address space
- Creating multiple private IP address spaces for an edge gateway
- Configuring multiple NAT rules on multiple edge gateway interfaces

Important You must configure both firewall and NAT rules on an edge gateway for the virtual machines on an edge gateway network to be accessible. By default, edge gateways are deployed with firewall rules configured to deny all network traffic to and from the virtual machines on the edge gateway networks. Also, NAT is deactivated by default on the edge gateways so that edge gateways are unable to translate the IP addresses of the incoming and outgoing traffic unless you configure NAT on the edge gateways. Attempting to ping a virtual machine on a network after configuring a NAT rule will fail unless you add a firewall rule to allow the corresponding traffic.

## Add an SNAT or a DNAT Rule To an NSX Data Center for vSphere Edge Gateway in the VMware Cloud Director Tenant Portal

You can create a source NAT (SNAT) rule to change the source IP address from a public to private IP address or the reverse. You can create a destination NAT (DNAT) rule to change the destination IP address from a public to private IP address or the reverse.

When creating NAT rules, you can specify the original and translated IP addresses by using the following formats:

- IP address; for example, 192.0.2.0
- IP address range; for example, 192.0.2.0-192.0.2.24
- IP address/subnet mask; for example, 192.0.2.0/24
- any

When you configure a SNAT or a DNAT rule on an edge gateway in the VMware Cloud Director environment, you always configure the rule from the perspective of your organization virtual data center. A SNAT rule translates the source IP address of packets sent from an organization virtual data center network out to an external network or to another organization virtual data center network. A DNAT rule translates the IP address, and optionally the port, of packets received by an organization virtual data center network that are coming from an external network or from another organization virtual data center network.

### **Prerequisites**

The public IP addresses must have been added to the NSX Data Center for vSphere edge gateway interface on which you want to add the rule. For DNAT rules, the original (public) IP address must have been added to the edge gateway interface and for SNAT rules, the translated (public) IP address must have been added to the interface.

### Procedure

- 1 Open Edge Gateway Services.
  - a In the top navigation bar, click **Networking** and click **Edge Gateways**.
  - b Select the edge gateway that you want to edit and click **Services**.
- 2 Click the **NAT** to view the NAT Rules screen.
- 3 Depending on which type of NAT rule you are creating, click **DNAT Rule** or **SNAT Rule**.

### 4 Configure a Destination NAT rule (outside coming inside).

Option	Description
Applied On	Select the interface on which to apply the rule.
Original IP/Range	Type the required IP address or select the allocated IP address from the list. This address must be the public IP address of the edge gateway for which you are configuring the DNAT rule. In the packet being inspected, this IP address or range would be those that appear as the destination IP address of the packet. These packet destination addresses are the ones translated by this DNAT rule.
Protocol	Select the protocol to which the rule applies. To apply this rule on all protocols, select <b>Any</b> .
Original Port	(Optional) Select the port or port range that the incoming traffic uses on the edge gateway to connect to the internal network on which the virtual machines are connected. This selection is not available when the <b>Protocol</b> is set to <b>ICMP</b> or <b>Any</b> .
ICMP Type	When you select <b>ICMP</b> (an error reporting and a diagnostic utility used between devices to communicate error information) for <b>Protocol</b> , select the <b>ICMP Type</b> from the drop-down menu.  ICMP messages are identified by the type field. By default, the ICMP type is set to any.
Translated IP/Range	Type the IP address or a range of IP addresses to which destination addresses on inbound packets will be translated.  These addresses are the IP addresses of the one or more virtual machines for which you are configuring DNAT so that they can receive traffic from the external network.
Translated Port	(Optional) Select the port or port range that inbound traffic is connecting to on the virtual machines on the internal network. These ports are the ones into which the DNAT rule is translating for the packets inbound to the virtual machines.
Source IP address	If you want the rule to apply only for traffic from a specific domain, enter an IP address for this domain or an IP address range in CIDR format. If you leave this text box blank, the DNAT rule applies to all IP addresses that are in the local subnet.
Source Port	(Optional) Enter a port number for the source.
Description	(Optional) Enter a meaningful description for the DNAT rule.
Enabled	Toggle on to activate this rule.
Enable logging	Toggle on to have the address translation performed by this rule logged.

**5** Configure a Source NAT rule (inside going outside).

Option	Description
Applied On	Select the interface on which to apply the rule.
Original Source IP/Range	Type the original IP address or range of IP addresses to apply to this rule, or selet the allocated IP address from the list.  These addresses are the IP addresses of one or more virtual machines for which you are configuring the SNAT rule so that they can send traffic to the
	external network.
Translated Source IP/Range	Type the required IP address.  This address is always the public IP address of the gateway for which you are configuring the SNAT rule. Specifies the IP address to which source addresses (the virtual machines) on outbound packets are translated to when they send traffic to the external network.
Destination IP Address	(Optional) If you want the rule to apply only for traffic to a specific domain, enter an IP address for this domain or an IP address range in CIDR format. If you leave this text box blank, the SNAT rule applies to all destinations outside of the local subnet.
Destination Port	(Optional) Enter a port number for the destination.
Description	(Optional) Enter a meaningful description for the SNAT rule.
Enabled	Toggle on to activate this rule.
Enable logging	Toggle on to have the address translation performed by this rule logged.

- 6 Click **Keep** to add the rule to the on-screen table.
- **7** Repeat the steps to configure additional rules.
- 8 Click **Save changes** to save the rules to the system.

### What to do next

Add corresponding edge gateway firewall rules for the SNAT or DNAT rules you just configured. See Add an NSX Data Center for vSphere Edge Gateway Firewall Rule in the VMware Cloud Director Tenant Portal.

# Advanced Routing Configuration for NSX Data Center for vSphere Edge Gateways in the VMware Cloud Director Tenant Portal

You can configure the static and dynamic routing on your NSX Data Center for vSphere edge gateways.

To enable dynamic routing, you configure an advanced edge gateway using the Border Gateway Protocol (BGP) or the Open Shortest Path First (OSPF) protocol.

For detailed information about the routing capabilities that NSX Data Center for vSphere provides, see the NSX Data Center for vSphere documentation.

You can specify static and dynamic routing for each advanced edge gateway. The dynamic routing capability provides the necessary forwarding information between Layer 2 broadcast domains, which allows you to decrease Layer 2 broadcast domains and improve network efficiency and scale. NSX Data Center for vSphere extends this intelligence to the locations of the workloads for East-West routing. This capability allows more direct virtual machine to virtual machine communication without the added cost or time needed to extend hops.

### Specify Default Routing Configurations for the NSX Data Center for vSphere Edge Gateway in the VMware Cloud Director Tenant Portal

You can specify the default settings for static routing and dynamic routing for an edge gateway in VMware Cloud Director.

**Note** To remove all configured routing settings, use the **CLEAR GLOBAL CONFIGURATION** button at the bottom of the **Routing Configuration** screen. This action deletes all routing settings currently specified on the subscreens: default routing settings, static routes, OSPF, BGP, and route redistribution.

### Procedure

- 1 Open Edge Gateway Services.
  - a In the top navigation bar, click **Networking** and click **Edge Gateways**.
  - b Select the edge gateway that you want to edit and click **Services**.
- 2 Navigate to Routing > Routing Configuration.
- 3 To enable Equal Cost Multipath (ECMP) routing for this edge gateway, turn on the **ECMP** toggle.

As described in the *NSX Administration* documentation, ECMP is a routing strategy that allows next-hop packet forwarding to a single destination to occur over multiple best paths. NSX determines these best paths either statically, using configured static routes, or as a result of metric calculations by dynamic routing protocols like OSPF or BGP. You can specify the multiple paths for static routes by specifying multiple next hops on the Static Routes screen.

For more details about ECMP and NSX, see the routing topics in the *NSX Troubleshooting Guide*.

- 4 Specify settings for the default routing gateway.
  - a Use the **Applied On** drop-down list to select an interface from which the next hop towards the destination network can be reached.
    - To see details about the selected interface, click the blue information icon.
  - b Type the gateway IP address.
  - c Type the MTU.

- d (Optional) Type an optional description.
- e Click Save changes.
- 5 Specify default dynamic routing settings.

**Note** If you have IPsec VPN configured in your environment, you should not use dynamic routing.

Select a router ID.

You can select a router ID in the list or use the + icon to enter a new one. This router ID is the first uplink IP address of the edge gateway that pushes routes to the kernel for dynamic routing.

- b Configure logging by turning on the **Enable Logging** toggle and selecting the log level.
- c Click OK.
- 6 Click Save changes.

#### What to do next

Add static routes. See Add a Static Route To an NSX Data Center for vSphere Edge Gateway Using the VMware Cloud Director Tenant Portal.

Configure route redistribution. See Configure Route Redistributions on an NSX Data Center for vSphere Edge Gateway Using the VMware Cloud Director Tenant Portal.

Configure dynamic routing. See the following topics:

- Configure BGP On an NSX Data Center for vSphere Edge Gateway Using the VMware Cloud Director Tenant Portal
- Configure OSPF On an NSX Data Center for vSphere Edge Gateway Using the VMware Cloud Director Tenant Portal

## Add a Static Route To an NSX Data Center for vSphere Edge Gateway Using the VMware Cloud Director Tenant Portal

You can add a static route for a destination subnet or host in VMware Cloud Director.

If ECMP is enabled in the default routing configuration, you can specify multiple next hops in the static routes. See Specify Default Routing Configurations for the NSX Data Center for vSphere Edge Gateway in the VMware Cloud Director Tenant Portal for steps on enabling ECMP.

### **Prerequisites**

As described in the NSX documentation, the next hop IP address of the static route must exist in a subnet associated with one of the NSX Data Center for vSphere edge gateway interfaces. Otherwise, configuration of that static route fails.

### Procedure

- 1 Open Edge Gateway Services.
  - a In the top navigation bar, click **Networking** and click **Edge Gateways**.
  - b Select the edge gateway that you want to edit and click **Services**.
- 2 Navigate to Routing > Static Routes.
- 3 Click the **Create** ( \_\_\_\_\_\_\_) button.
- **4** Configure the following options for the static route:

Option	Description
Network	Type the network in CIDR notation.
Next Hop	Type the IP address of the next hop.  The next hop IP address must exist in a subnet associated with one of the edge gateway interfaces.  If ECMP is enabled, you can type multiple next hops.
MTU	Edit the maximum transmission value for data packets.  The MTU value cannot be higher than the MTU value set on the selected edge gateway interface. You can see the MTU set on the edge gateway interface by default on the Routing Configuration screen.
Interface	Optionally, select the edge gateway interface on which you want to add a static route. By default, the interface is selected that matches the next hop address.
Description	Optionally, type a description for the static route.

### 5 Click Save changes.

### What to do next

Configure a NAT rule for the static route. See Add an SNAT or a DNAT Rule To an NSX Data Center for vSphere Edge Gateway in the VMware Cloud Director Tenant Portal.

Add a firewall rule to allow traffic to traverse the static route. See Add an NSX Data Center for vSphere Edge Gateway Firewall Rule in the VMware Cloud Director Tenant Portal.

## Configure OSPF On an NSX Data Center for vSphere Edge Gateway Using the VMware Cloud Director Tenant Portal

You can configure the Open Shortest Path First (OSPF) routing protocol for the dynamic routing capabilities of an NSX Data Center for vSphere edge gateway. A common application of OSPF on an edge gateway in a VMware Cloud Director environment is to exchange routing information between edge gateways in VMware Cloud Director.

The NSX edge gateway supports OSPF, an interior gateway protocol that routes IP packets only within a single routing domain. As described in the *NSX Administration* documentation, configuring OSPF on an NSX edge gateway enables the edge gateway to learn and advertise routes. The edge gateway uses OSPF to gather link state information from available edge gateways and construct a topology map of the network. The topology determines the routing table presented to the Internet layer, which makes routing decisions based on the destination IP address found in IP packets.

As a result, OSPF routing policies provide a dynamic process of traffic load balancing between routes of equal cost. An OSPF network is divided into routing areas to optimize traffic flow and limit the size of routing tables. An area is a logical collection of OSPF networks, routers, and links that have the same area identification. Areas are identified by an Area ID.

### **Prerequisites**

A Router ID must be configured . Specify Default Routing Configurations for the NSX Data Center for vSphere Edge Gateway in the VMware Cloud Director Tenant Portal.

#### Procedure

- 1 Open Edge Gateway Services.
  - a In the top navigation bar, click **Networking** and click **Edge Gateways**.
  - b Select the edge gateway that you want to edit and click **Services**.
- 2 Navigate to Routing > OSPF.
- 3 If OSPF is not currently enabled, use the OSPF Enabled toggle to enable it.
- 4 Configure the OSPF settings according to the needs of your organization.

Option	Description
Enable Graceful Restart	Specifies that packet forwarding is to remain uninterrupted when OSPF services are restarted.
Enable Default Originate	Allows the edge gateway to advertise itself as a default gateway to its OSPF peers.

5 (Optional) You can either click **Save changes** or continue with configuring area definitions and interface mappings.

6 Add an OSPF area definition by clicking the **Add** ( ) button, specifying details for the mapping in the dialog box, and clicking **Keep**.

**Note** By default, the system configures a not-so-stubby area (NSSA) with area ID of 51, and this area is automatically displayed in the area definitions table on the OSPF screen. You can modify or delete the NSSA area.

Option	Description
Area ID	Type an area ID in the form of an IP address or decimal number.
Area Type	Select <b>Normal</b> or <b>NSSA</b> .  NSSAs prevent the flooding of AS-external link-state advertisements (LSAs) into NSSAs. They rely on default routing to external destinations. As a result, NSSAs must be placed at the edge of an OSPF routing domain. NSSA can import external routes into the OSPF routing domain, by that means providing transit service to small routing domains that are not part of the OSPF routing domain.
Area Authentication	Select the type of authentication for OSPF to perform at the area level.  All edge gateways within the area must have the same authentication and corresponding password configured. For MD5 authentication to work, both the receiver and transmitter must have the same MD5 key.  Choices are:  None
	No authentication is required.  Password  With this choice, the password you specify in the Area Authentication  Value field is included in the transmitted packet.  MD5
	With this choice, the authentication uses MD5 (Message Digest type 5) encryption. An MD5 checksum is included in the transmitted packet. Type the Md5 key into the <b>Area Authentication Value</b> field.

- 7 Click **Save changes**, so that the newly configured area definitions are available for selection when you add interface mappings.
- 8 Add an interface mapping by clicking the **Add** ( button, specifying details for the mapping in the dialog box, and clicking **Keep**.

These mappings map the edge gateway interfaces to the areas.

- a In the dialog box, select the interface you want to map to an area definition.The interface specifies the external network that both edge gateways are connected to.
- b Select the area ID for the area to map to the selected interface.

c (Optional) Change the OSPF settings from the default values to customize them for this interface mapping.

When configuring a new mapping, the default values for these settings are displayed. In most cases, it is recommended to retain the default settings. If you do change the settings, make sure that the OSPF peers use the same settings.

Option	Description
Hello Interval	Interval (in seconds) between hello packets that are sent on the interface.
Dead Interval	Interval (in seconds) during which at least one hello packet must be received from a neighbor before that neighbor is declared down.
Priority	Priority of the interface. The interface with the highest priority is the designated edge gateway router.
Cost	Overhead required to send packets across that interface. The cost of an interface is inversely proportional to the bandwidth of that interface. The larger the bandwidth, the smaller the cost.

- d Click Keep.
- 9 Click Save changes in the OSPF screen.

### What to do next

Configure OSPF on the other edge gateways that you want to exchange routing information with.

Add a firewall rule that allows traffic between the OSPF-enabled edge gateways. See Add an NSX Data Center for vSphere Edge Gateway Firewall Rule in the VMware Cloud Director Tenant Portal.

Make sure that the route redistribution and firewall configuration allow the correct routes to be advertised. See Configure Route Redistributions on an NSX Data Center for vSphere Edge Gateway Using the VMware Cloud Director Tenant Portal.

## Configure BGP On an NSX Data Center for vSphere Edge Gateway Using the VMware Cloud Director Tenant Portal

You can configure Border Gateway Protocol (BGP) for the dynamic routing capabilities of an NSX Data Center for vSphere edge gateway in VMware Cloud Director.

As described in the NSX Administration Guide, BGP makes core routing decisions by using a table of IP networks or prefixes, which designate network reachability among multiple autonomous systems. In the networking field, the term BGP speaker refers to a networking device that is running BGP. Two BGP speakers establish a connection before any routing information is exchanged. The term BGP neighbor refers to a BGP speaker that has established such a connection. After establishing the connection, the devices exchange routes and synchronize their tables. Each device sends keep alive messages to keep this relationship alive.

### Procedure

- 1 Open Edge Gateway Services.
  - a In the top navigation bar, click **Networking** and click **Edge Gateways**.
  - b Select the edge gateway that you want to edit and click **Services**.
- 2 Navigate to Routing > BGP.
- 3 If BGP is not currently enabled, use the **Enable BGP** toggle to enable it.
- 4 Configure the BGP settings according to the needs of your organization.

Option	Description
Enable Graceful Restart	Specifies that packet forwarding is to remain uninterrupted when BGP services are restarted.
Enable Default Originate	Allows the edge gateway to advertise itself as a default gateway to its BGP neighbors.
Local AS	Required. Specify the autonomous system (AS) ID number to use for the local AS feature of the protocol. The value you specify must be a globally unique number between 1 and 65534.
	The local AS is a feature of BGP. The system assigns the local AS number to the edge gateway you are configuring. The edge gateway advertises this ID when the edge gateway peers with its BGP neighbors in other autonomous systems. The path of autonomous systems that a route would traverse is used as one metric in the dynamic routing algorithm when selecting the best path to a destination.

- **5** You can either click **Save changes**, or continue to configure settings for the BGP routing neighbors.
- 6 Add a BGP neighbor configuration by clicking the **Add** ( ) button, specifying details for the neighbor in the dialog box, and clicking **Keep**.

Option	Description
IP Address	Type the IP address of a BGP neighbor for this edge gateway.
Remote AS	Type a globally unique number between 1-65534 for the autonomous system to which this BGP neighbor belongs. This remote AS number is used in the BGP neighbor's entry in the system's BGP neighbors table.
Weight	The default weight for the neighbor connection. Adjust as appropriate for your organization's needs.
Keep Alive Time	The frequency with which the software sends keep alive messages to its peer. The default frequency is 60 seconds. Adjust as appropriate for the needs of your organization.

Option	Description
Hold Down Time	The interval for which the software declares a peer dead after not receiving a keep alive message. This interval must be three times the keep alive interval. The default interval is 180 seconds. Adjust as appropriate for the needs of your organization.
	Once peering between two BGP neighbors is achieved, the edge gateway starts a hold down timer. Every keep alive message it receives from the neighbor resets the hold down timer to 0. If the edge gateway fails to receive three consecutive keep alive messages, so that the hold down timer reaches three times the keep alive interval, the edge gateway considers the neighbor down and deletes the routes from this neighbor.
Password	If this BGP neighbor requires authentication, type the authentication password.  Each segment sent on the connection between the neighbors is verified.  MD5 authentication must be configured with the same password on both BGP neighbors, otherwise, the connection between them will not be made.
BGP Filters	Use this table to specify route filtering using a prefix list from this BGP neighbor.
	Caution A block all rule is enforced at the end of the filters.
	Add a filter to the table by clicking the + icon and configuring the options.  Click <b>Keep</b> to save each filter.
	Select the direction to indicate whether you are filtering traffic to or from the neighbor.
	Select the action to indicate whether you are allowing or denying traffic.
	Type the network that you want to filter to or from the neighbor. Type ANY or a network in a CIDR format.
	■ Type the IP Prefix GE and IP Prefix LE to use the le and ge keywords in the IP prefix list.

7 Click **Save changes** to save the configurations to the system.

### What to do next

Configure BGP on the other edge gateways that you want to exchange routing information with.

Add a firewall rule that allows traffic to and from the BGP-configured edge gateways. See Add an NSX Data Center for vSphere Edge Gateway Firewall Rule in the VMware Cloud Director Tenant Portal for information.

# Configure Route Redistributions on an NSX Data Center for vSphere Edge Gateway Using the VMware Cloud Director Tenant Portal

By default the router only shares routes with other routers running the same protocol. When you have configured a multi-protocol VMware Cloud Director environment, you must configure route redistribution to have cross-protocol route sharing. You can configure route redistribution for an NSX Data Center for vSphere edge gateway.

### Procedure

- 1 Open Edge Gateway Services.
  - a In the top navigation bar, click **Networking** and click **Edge Gateways**.
  - b Select the edge gateway that you want to edit and click **Services**.
- 2 Navigate to Routing > Route Redistribution.
- 3 Use the protocol toggles to turn on those protocols for which you want to enable route redistribution.
- 4 Add IP prefixes to the on-screen table.

  - b Type a name and the IP address of the network in CIDR format.
  - c Click **Keep**.
- 5 Specify redistribution criteria for each IP prefix by clicking the **Add** ( button, specifying the criteria in the dialog box, and clicking **Keep**.

Entries in the table are processed sequentially. Use the up and down arrows to adjust the sequence.

Option	Description
Prefix Name	Select a specific IP prefix to apply this criteria to or select <b>Any</b> to apply the criteria to all network routes.
Learner Protocol	Select the protocol that is to learn routes from other protocols under this redistribution criteria.
Allow learning from	Select the types of networks from which routes can be learned for the protocol selected in the <b>Learner Protocol</b> list.
Action	Select whether to permit or deny redistribution from the selected types of networks.

6 Click Save changes.

# Load Balancing with NSX Data Center for vSphere in the VMware Cloud Director Tenant Portal

The load balancer distributes incoming service requests among multiple servers in such a way that the load distribution is transparent to users. Load balancing provides application high availability and helps achieve optimal resource utilization, maximizing throughput, minimizing response time, and avoiding overload.

## About Load Balancing with NSX Data Center for vSphere in VMware Cloud Director

The load balancer distributes incoming service requests among multiple servers in such a way that the load distribution is transparent to users. Load balancing helps achieve optimal resource use, maximizing throughput, minimizing response time, and avoiding overload.

The NSX load balancer supports two load balancing engines. The layer 4 load balancer is packet-based and provides fast-path processing. The layer 7 load balancer is socket-based and supports advanced traffic management strategies and DDOS mitigation for back end services.

Load balancing for an NSX Data Center for vSphere edge gateway is configured on the external interface because the edge gateway load balances incoming traffic from the external network. When configuring virtual servers for load balancing, specify one of the available IP addresses you have in your organization VDC.

### Load Balancing Strategies and Concepts

A packet-based load balancing strategy is implemented on the TCP and UDP layer. Packet-based load balancing does not stop the connection or buffer the whole request. Instead, after manipulating the packet, it sends it directly to the selected server. TCP and UDP sessions are maintained in the load balancer so that packets for a single session are directed to the same server. You can select Acceleration Enable in both the global configuration and relevant virtual server configuration to enable packet-based load balancing.

A socket-based load balancing strategy is implemented on top of the socket interface. Two connections are established for a single request, a client-facing connection and a server-facing connection. The server-facing connection is established after server selection. For the HTTP socket-based implementation, the whole request is received before sending to the selected server with optional L7 manipulation. For HTTPS socket-based implementation, authentication information is exchanged either on the client-facing connection or server-facing connection. Socket-based load balancing is the default mode for TCP, HTTP, and HTTPS virtual servers.

The key concepts of the NSX load balancer are, virtual server, server pool, server pool member, and service monitor.

### Virtual Server

Abstract of an application service, represented by a unique combination of IP, port, protocol and application profile such as TCP or UDP.

### Server Pool

Group of back end servers.

### Server Pool Member

Represents the back end server as member in a pool.

### **Service Monitor**

Defines how to probe the health status of a back end server.

### **Application Profile**

Represents the TCP, UDP, persistence, and certificate configuration for a given application.

### **Setup Overview**

You begin by setting global options for the load balancer. You now create a server pool consisting of back end server members and associate a service monitor with the pool to manage and share the back end servers efficiently.

You then create an application profile to define the common application behavior in a load balancer such as client SSL, server SSL, x-forwarded-for, or persistence. Persistence sends subsequent requests with similar characteristic such as, source IP or cookie are required to be dispatched to the same pool member, without running the load balancing algorithm. The application profile can be reused across virtual servers.

You then create an optional application rule to configure application-specific settings for traffic manipulation such as, matching a certain URL or hostname so that different requests can be handled by different pools. Next, you create a service monitor that is specific to your application or you can use an existing service monitor if it meets your needs.

Optionally you can create an application rule to support advanced functionality of L7 virtual servers. Some use cases for application rules include content switching, header manipulation, security rules, and DOS protection.

Finally, you create a virtual server that connects your server pool, application profile, and any potential application rules together.

When the virtual server receives a request, the load balancing algorithm considers pool member configuration and runtime status. The algorithm then calculates the appropriate pool to distribute the traffic comprising one or more members. The pool member configuration includes settings such as, weight, maximum connection, and condition status. The runtime status includes current connections, response time, and health check status information. The calculation methods can be round-robin, weighted round-robin, least connection, source IP hash, weighted least connections, URL, URI, or HTTP header.

Each pool is monitored by the associated service monitor. When the load balancer detects a problem with a pool member, it is marked as DOWN. Only UP server is selected when choosing a pool member from the server pool. If the server pool is not configured with a service monitor, all the pool members are considered as UP.

## Configure Load Balancing On NSX Data Center for vSphere Edge Gateway Using the VMware Cloud Director Tenant Portal

Global load balancer configuration parameters include overall enablement, selection of the layer 4 or layer 7 engine, and specification of the types of events to log.

### Procedure

- 1 Open Edge Gateway Services.
  - a In the top navigation bar, click **Networking** and click **Edge Gateways**.
  - b Select the edge gateway that you want to edit and click **Services**.
- 2 Navigate to Load Balancer > Global Configuration.
- 3 Select the options you want to enable:

Option	Action
Status	Enable the load balancer by clicking the toggle icon.
	Enable <b>Acceleration Enabled</b> to configure the load balancer to use the faster L4 engine rather than L7 engine. The L4 TCP VIP is processed before the edge gateway firewall so no Allow firewall rule is required.
	<b>Note</b> L7 VIPs for HTTP and HTTPS are processed after the firewall, so when you do not enable acceleration, an edge gateway firewall rule must exist to allow access to the L7 VIP for those protocols. When you enable acceleration, and the server pool is in a non-transparent mode, a SNAT rule is added, so you must ensure that the firewall is enabled on the edge gateway.
Enable Logging	Enable logging so that the edge gateway load balancer collects traffic logs.
Log Level	Choose the severity of events to be collected in the logs.

### 4 Click Save changes.

### What to do next

Configure application profiles for the load balancer. See Create an Application Profile On An NSX Data Center for vSphere Edge Gateway Using the VMware Cloud Director Tenant Portal.

## Create an Application Profile On An NSX Data Center for vSphere Edge Gateway Using the VMware Cloud Director Tenant Portal

An application profile defines the behavior of the load balancer for a particular type of network traffic. After configuring a profile, you associate it with a virtual server. The virtual server then processes traffic according to the values specified in the profile. Using profiles enhances your control over managing network traffic, and makes traffic-management tasks easier and more efficient.

When you create a profile for HTTPS traffic, the following HTTPS traffic patterns are allowed:

- Client -> HTTPS -> LB (terminate SSL) -> HTTP -> servers
- Client -> HTTPS -> LB (terminate SSL) -> HTTPS -> servers
- Client -> HTTPS-> LB (SSL passthrough) -> HTTPS -> servers
- Client -> HTTP-> LB -> HTTP -> servers

### Procedure

- 1 Open Edge Gateway Services.
  - a In the top navigation bar, click **Networking** and click **Edge Gateways**.
  - b Select the edge gateway that you want to edit and click **Services**.
- 2 Navigate to Load Balancer > Application Profiles.
- **4** Enter a name for the profile.
- **5** Configure the application profile.

Option	Description
Type	Select the protocol type used to send requests to the server. The list of required parameters depends on the protocol you select. Parameters that are not applicable to the protocol you selected cannot be entered. All other parameters are required.
Enable SSL Passthrough	Click to enable SSL authentication to be passed through to the virtual server. Otherwise SSL authentication takes place at the destination address.
HTTP Redirect URL	(HTTP and HTTPS) Enter the URL to which traffic that arrives at the destination address should be redirected.
Persistence	Specify a persistence mechanism for the profile.  Persistence tracks and stores session data, such as the specific pool member that serviced a client request. This ensures that client requests are directed to the same pool member throughout the life of a session or during subsequent sessions. The options are:  Source IP
	Source IP persistence tracks sessions based on the source IP address.  When a client requests a connection to a virtual server that supports source address affinity persistence, the load balancer checks to see if that client previously connected, and if so, returns the client to the same pool member.  MSRDP
	(TCP Only) Microsoft Remote Desktop Protocol persistence (MSRDP) maintains persistent sessions between Windows clients and servers that are running the Microsoft Remote Desktop Protocol (RDP) service. The recommended scenario for enabling MSRDP persistence is to create a load balancing pool that consists of members running a Windows Server guest OS, where all members belong to a Windows cluster and participate in a Windows session directory.  SSL Session ID
	SSL Session ID persistence is available when you enable SSL passthrough. SSL Session ID persistence ensures that repeat connections from the same client are sent to the same server. Session ID persistence allows the use of SSL session resumption, which saves processing time for both the client and the server.

Option	Description
Cookie Name	(HTTP and HTTPS) If you specified <b>Cookie</b> as the persistence mechanism, enter the cookie name. Cookie persistence uses a cookie to uniquely identify the session the first time a client accesses the site. The load balancer refers to this cookie when connecting subsequent requests in the session, so that they all go to the same virtual server.
Mode	Select the mode by which the cookie should be inserted. The following modes are supported:  Insert
	The edge gateway sends a cookie. When the server sends one or more cookies, the client will receive one extra cookie (the server cookies plus the edge gateway cookie). When the server does not send any cookies, the client will receive the edge gateway cookie only.  Prefix
	Select this option when your client does not support more than one cookie.
	<b>Note</b> All browsers accept multiple cookies. But you might have a proprietary application using a proprietary client that supports only one cookie. The Web server sends its cookie as usual. The edge gateway injects (as a prefix) its cookie information in the server cookie value. This cookie added information is removed when the edge gateway sends it to the server.
	■ App Session For this option, the server does not send a cookie. Instead, it sends the user session information as a URL. For example, http://example.com/admin/UpdateUserServlet;jsessionid=OI24B9ASD7BSSD, where jsessionid is the user session information and is used for the persistence. It is not possible to see the App Session persistence table for troubleshooting.
Expires in (Seconds)	Enter a length of time in seconds that persistence stays in effect. Must be a positive integer in the range 1–86400.
	<b>Note</b> For L7 load balancing using TCP source IP persistence, the persistence entry times out if no new TCP connections are made for a period of time, even if the existing connections are still alive.
Insert X-Forwarded-For HTTP header	(HTTP and HTTPS) Select <b>Insert X-Forwarded-For HTTP</b> header for identifying the originating IP address of a client connecting to a Web server through the load balancer.
	<b>Note</b> Using this header is not supported if you enabled SSL passthrough.
Enable Pool Side SSL	(HTTPS Only) Select <b>Enable Pool Side SSL</b> to define the certificate, CAs, or CRLs used to authenticate the load balancer from the server side in the Pool Certificates tab.

6 (HTTPS only) Configure the certificates to be used with the application profile. If the certificates you need do not exist, you can create them from the **Certificates** tab.

Option	Description
Virtual Server Certificates	Select the certificate, CAs, or CRLs used to decrypt HTTPS traffic.
Pool Certificates	Define the certificate, CAs, or CRLs used to authenticate the load balancer from the server side.
	Note Select Enable Pool Side SSL to enable this tab.
Cipher	Select the cipher algorithms (or cipher suite) negotiated during the SSL/TLS handshake.
Client Authentication	Specify whether client authentication is to be ignored or required.
	<b>Note</b> When set to <b>Required</b> , the client must provide a certificate after the request or the handshake is canceled.

7 To preserve your changes, click **Keep**.

### What to do next

Add service monitors for the load balancer to define health checks for different types of network traffic. See Create a Service Monitor On An NSX Data Center for vSphere Edge Gateway Using the VMware Cloud Director Tenant Portal.

## Create a Service Monitor On An NSX Data Center for vSphere Edge Gateway Using the VMware Cloud Director Tenant Portal

You create a service monitor to define health check parameters for a particular type of network traffic. When you associate a service monitor with a pool, the pool members are monitored according to the service monitor parameters.

### Procedure

- 1 Open Edge Gateway Services.
  - a In the top navigation bar, click **Networking** and click **Edge Gateways**.
  - b Select the edge gateway that you want to edit and click **Services**.
- 2 Navigate to Load Balancer > Service Monitoring.
- 3 Click the **Create** ( + ) button.
- 4 Enter a name for the service monitor.

### **5** (Optional) Configure the following options for the service monitor:

Option	Description	
Interval	Enter the interval at which a server is to be monitored using the specified <b>Method</b> .	
Timeout	Enter the maximum time in seconds within which a response from the server must be received.	
Max Retries	Enter the number of times the specified monitoring <b>Method</b> must fail sequentially before the server is declared down.	
Type	Select the way in which you want to send the health check request to the server—HTTP, HTTPS, TCP, ICMP, or UDP.  Depending on the type selected, the remaining options in the <b>New Service Monitor</b> dialog are activated or deactivated.	
Expected	(HTTP and HTTPS) Enter the string that the monitor expects to match in the status line of the HTTP or HTTPS response (for example, HTTP/1.1).	
Method	(HTTP and HTTPS) Select the method to be used to detect server status.	
URL	(HTTP and HTTPS) Enter the URL to be used in the server status request.	
	<b>Note</b> When you select the POST method, you must specify a value for <b>Send</b> .	
Send	(HTTP, HTTPS, UDP) Enter the data to be sent.	
Receive	(HTTP, HTTPS, and UDP) Enter the string to be matched in the response content.	
	<b>Note</b> When <b>Expected</b> is not matched, the monitor does not try to match the <b>Receive</b> content.	
Extension	(ALL) Enter advanced monitor parameters as key=value pairs. For example, warning=10 indicates that when a server does not respond within 10 seconds, its status is set as warning. All extension items should be separated with a carriage return character. For example:	
	<pre><extension>delay=2 critical=3 escape</extension></pre>	

6 To preserve your changes, click **Keep**.

## Example: Extensions Supported for Each Protocol

### Table 6-3. Extensions for HTTP/HTTPS Protocols

Monitor Extension	Description
no-body	Does not wait for a document body and stops reading after the HTTP/HTTPS header.
	<b>Note</b> An HTTP GET or HTTP POST is still sent; not a HEAD method.
max-age= <i>SECONDS</i>	Warns when a document is more than SECONDS old. The number can be in the form 10m for minutes, 10h for hours, or 10d for days.
content-type= <i>STRING</i>	Specifies a Content-Type header media type in POST calls.
linespan	Allows regex to span newlines (must precede -r or -R).
regex= <i>STRING</i> or ereg= <i>STRING</i>	Searches the page for regex STRING.
eregi= <i>STRING</i>	Searches the page for case-insensitive regex STRING.
invert-regex	Returns CRITICAL when found and OK when not found.
proxy-authorization=AUTH_PAIR	Specifies the username:password on proxy servers with basic authentication.
useragent= <i>STRING</i>	Sends the string in the HTTP header as User Agent.
header=STRING	Sends any other tags in the HTTP header. Use multiple times for additional headers.
onredirect=ok warning critical follow sticky stickyport	Indicates how to handle redirected pages.
	sticky is like follow but stick to the specified IP address. stickyport ensures the port stays the same.
pagesize=/NTEGER:/NTEGER	Specifies the minimum and maximum page sizes required in bytes.
warning=DOUBLE	Specifies the response time in seconds to result in a warning status.
critical=DOUBLE	Specifies the response time in seconds to result in a critical status.

### Table 6-4. Extensions for HTTPS Protocol Only

Monitor Extension	Description
sni	Enables SSL/TLS hostname extension support (SNI).
certificate=INTEGER	Specifies the minimum number of days a certificate has to be valid. The port defaults to 443. When this option is used, the URL is not checked.
authorization=AUTH_PAIR	Specifies the username:password on sites with basic authentication.

Table 6-5. Extensions for TCP Protocol

Monitor Extension	Description
escape	Allows for the use of $\n$ , $\r$ , $\t$ , or $\$ in a send or quit string. Must come before a send or quit option. By default, nothing is added to send and $\r$ is added to the end of quit.
all	Specifies all expect strings need to occur in a server response. By default, any is used.
quit= <i>STRING</i>	Sends a string to the server to cleanly close the connection.
refuse=ok warn crit	Accepts TCP refusals with states ok, warn, or criti. By default, uses state crit.
mismatch=ok warn crit	Accepts expected string mismatches with states ${\tt ok}, {\tt warn},$ or ${\tt crit}.$ By default, uses state warn.
jail	Hides output from the TCP socket.
maxbytes=/NTEGER	Closes the connection when more than the specified number of bytes are received.
delay=/NTEGER	Waits the specified number of seconds between sending the string and polling for a response.
certificate=/NTEGER[,/NTEGER]	Specifies the minimum number of days a certificate has to be valid. The first value is #days for warning and the second value is critical (if not specified - 0).
ssl	Uses SSL for the connection.
warning=DOUBLE	Specifies the response time in seconds to result in a warning status.
critical=DOUBLE	Specifies the response time in seconds to result in a critical status.

### What to do next

Add server pools for your load balancer. See Add a Server Pool for Load Balancing On an NSX Data Center for vSphere Edge Gateway Using the VMware Cloud Director Tenant Portal.

## Add a Server Pool for Load Balancing On an NSX Data Center for vSphere Edge Gateway Using the VMware Cloud Director Tenant Portal

You can add a server pool to manage and share backend servers flexibly and efficiently. A pool manages load balancer distribution methods and has a service monitor attached to it for health check parameters.

### Procedure

- 1 Open Edge Gateway Services.
  - a In the top navigation bar, click **Networking** and click **Edge Gateways**.
  - b Select the edge gateway that you want to edit and click **Services**.
- 2 Navigate to Load Balancer > Pools.
- 3 Click the **Create** ( + ) button.
- 4 Type a name and, optionally, a description for the load balancer pool.
- 5 Select a balancing method for the service from the **Algorithm** drop-down menu:

Option	Description
ROUND-ROBIN	Each server is used in turn according to the weight assigned to it. This is the smoothest and fairest algorithm when the server processing time remains equally distributed.
IP-HASH	Selects a server based on a hash of the source and destination IP address of each packet.
LEASTCONN	Distributes client requests to multiple servers based on the number of connections already open on the server. New connections are sent to the server with the fewest open connections.
URI	The left part of the URI (before the question mark) is hashed and divided by the total weight of the running servers. The result designates which server will receive the request. This option ensures that a URI is always directed to the same server as long as the server does not go down.
HTTPHEADER	HTTP header name is looked up in each HTTP request. The header name in parenthesis is not case sensitive which is similar to the ACL 'hdr()' function. If the header is absent or does not contain any value, the round robin algorithm is applied. The HTTP HEADER algorithm parameter has one option headerName= <name>. For example, you can use host as the HTTP HEADER algorithm parameter.</name>
URL	URL parameter specified in the argument is looked up in the query string of each HTTP GET request. If the parameter is followed by an equal sign = and a value, then the value is hashed and divided by the total weight of the running servers. The result designates which server receives the request. This process is used to track user identifiers in requests and ensure that a same user ID is always sent to the same server as long as no server goes up or down. If no value or parameter is found, then a round robin algorithm is applied. The URL algorithm parameter has one option urlParam= <url></url>

6 Add members to the pool.



- b Enter the name for the pool member.
- c Enter the IP address of the pool member.

- d Enter the port at which the member is to receive traffic from the load balancer.
- e Enter the monitor port at which the member is to receive health monitor requests.
- f In the **Weight** text box, type the proportion of traffic this member is to handle. Must be an integer in the range 1-256.
- g (Optional) In the **Max Connections** text box, type the maximum number of concurrent connections the member can handle.
  - When the number of incoming requests exceeds the maximum, requests are queued and the load balancer waits for a connection to be released.
- h (Optional) In the **Min Connections** text box, type the minimum number of concurrent connections a member must always accept.
- i Click **Keep** to add the new member to the pool.
  - The operation can take a minute to complete.
- 7 (Optional) To make client IP addresses visible to the back end servers, select **Transparent**.
  - When **Transparent** is not selected (the default value), back end servers see the IP address of the traffic source as the internal IP address of the load balancer.
  - When **Transparent** is selected, the source IP address is the actual IP address of the client and the edge gateway must be set as the default gateway to ensure that return packets go through the edge gateway.
- 8 To preserve your changes, click **Keep**.

### What to do next

Add virtual servers for your load balancer. A virtual server has a public IP address and services all incoming client requests. See Add a Virtual Server On an NSX Data Center for vSphere Edge Gateway Using the VMware Cloud Director Tenant Portal.

## Add an Application Rule On an NSX Data Center for vSphere Edge Gateway Using the VMware Cloud Director Tenant Portal

You can write an application rule to directly manipulate and manage IP application traffic.

### Procedure

- 1 Open Edge Gateway Services.
  - a In the top navigation bar, click **Networking** and click **Edge Gateways**.
  - b Select the edge gateway that you want to edit and click **Services**.
- 2 Navigate to Load Balancer > Application Rules.
- 3 Click the Add ( + ) button.
- 4 Enter the name for the application rule.

5 Enter the script for the application rule.

For information on the application rule syntax, see http://cbonte.github.io/haproxy-dconv/2.2/configuration.html.

6 To preserve your changes, click **Keep**.

#### What to do next

Associate the new application rule to a virtual server added for the load balancer. See Add a Virtual Server On an NSX Data Center for vSphere Edge Gateway Using the VMware Cloud Director Tenant Portal.

## Add a Virtual Server On an NSX Data Center for vSphere Edge Gateway Using the VMware Cloud Director Tenant Portal

Add an NSX Data Center for vSphere edge gateway internal or uplink interface as a virtual server in VMware Cloud Director. A virtual server has a public IP address and services all incoming client requests.

By default, the load balancer closes the server TCP connection after each client request.

### Procedure

- 1 Open Edge Gateway Services.
  - a In the top navigation bar, click **Networking** and click **Edge Gateways**.
  - b Select the edge gateway that you want to edit and click **Services**.
- 2 Navigate to Load Balancer > Virtual Servers.
- 3 Click the Add ( button.
- 4 On the **General** tab, configure the following options for the virtual server:

Option	Description
Enable Virtual Server	Click to enable the virtual server.
Enable Acceleration	Click to enable acceleration.
Application Profile	Select an application profile to be associated with the virtual server.
Name	Type a name for the virtual server.
Description	Type an optional description for the virtual server.
IP Address	Type or browse to select the IP address that the load balancer listens on.
Protocol	Select the protocol that the virtual server accepts. You must select the same protocol used by the selected <b>Application Profile</b> .
Port	Type the port number that the load balancer listens on.
Default Pool	Choose the server pool that the load balancer will use.

Option	Description
Connection Limit	(Optional) Type the maximum concurrent connections that the virtual server can process.
Connection Rate Limit (CPS)	(Optional) Type the maximum incoming new connection requests per second.

- 5 (Optional) To associate application rules with the virtual server, click the **Advanced** tab and complete the following steps:

The application rules created for the load balancer appear. If necessary, add application rules for the load balancer. See Add an Application Rule On an NSX Data Center for vSphere Edge Gateway Using the VMware Cloud Director Tenant Portal.

6 To preserve your changes, click **Keep**.

### What to do next

Create an edge gateway firewall rule to permit traffic to the new virtual server (the destination IP address). See Add an NSX Data Center for vSphere Edge Gateway Firewall Rule in the VMware Cloud Director Tenant Portal

# Configure Secure Access Using VPN on an NSX Data Center for vSphere Edge Gateway in the VMware Cloud Director Tenant Portal

You can configure the VPN capabilities that are provided by the NSX Data Center for vSphere software on your NSX Data Center for vSphere edge gateways in VMware Cloud Director. You can configure VPN connections to your organization virtual data center using an SSL VPN-Plus tunnel, an IPsec VPN tunnel, or an L2 VPN tunnel.

As described in the *NSX Administration Guide*, the NSX edge gateway supports these VPN services:

- SSL VPN-Plus, which allows remote users to access private corporate applications.
- IPsec VPN, which offers site-to-site connectivity between an NSX edge gateway and remote sites which also have NSX or which have third-party hardware routers or VPN gateways.
- L2 VPN, which allows extension of your organization virtual data center by allowing virtual machines to retain network connectivity while retaining the same IP address across geographical boundaries.

In a VMware Cloud Director environment, you can create VPN tunnels between:

- Organization virtual data center networks on the same organization
- Organization virtual data center networks on different organizations

Between an organization virtual data center network and an external network

**Note** VMware Cloud Director does not support multiple VPN tunnels between the same two edge gateways. If there is an existing tunnel between two edge gateways and you want to add another subnet to the tunnel, delete the existing VPN tunnel and create a new one that includes the new subnet.

After you configure VPN tunnels for an edge gateway, you can use a VPN client from a remote location to connect to the organization virtual data center that is backed by that edge gateway.

## Configure SSL VPN-Plus On an NSX Data Center for vSphere Edge Gateway Using the VMware Cloud Director Tenant Portal

The SSL VPN-Plus services for an NSX Data Center for vSphere edge gateway in your VMware Cloud Director environment enable remote users to connect securely to the private networks and applications in the organization virtual data centers backed by that edge gateway. You can configure various SSL VPN-Plus services on the edge gateway.

In your VMware Cloud Director environment, the edge gateway SSL VPN-Plus capability supports network access mode. Remote users must install an SSL client to make secure connections and access the networks and applications behind the edge gateway. As part of the edge gateway SSL VPN-Plus configuration, you add the installation packages for the operating system and configure certain parameters. See Add an SSL VPN-Plus Client Installation Package On an NSX Data Center for vSphere Edge Gateway Using the VMware Cloud Director Tenant Portal for details.

Configuring SSL VPN-Plus on an edge gateway is a multi-step process.

### Prerequisites

Verify that all SSL certificates needed for the SSL VPN-Plus have been added to the **Certificates** screen. See SSL Certificate Management on an NSX Data Center for vSphere Edge Gateway Using Your VMware Cloud Director Tenant Portal.

**Note** On an edge gateway, port 443 is the default port for HTTPS. For the SSL VPN functionality, the edge gateway HTTPS port must be accessible from external networks. The SSL VPN client requires the edge gateway IP address and port that are configured in the Server Settings screen on the **SSL VPN-Plus** tab to be reachable from the client system. See Configure SSL VPN Server Settings on an NSX Data Center for vSphere Edge Gateway Using the VMware Cloud Director Tenant Portal.

### Procedure

Navigate to the SSL-VPN Plus Screen Of an NSX Data Center for vSphere Edge Gateway in the VMware Cloud Director Tenant Portal

You can navigate to the SSL-VPN Plus screen to begin configuring the SSL-VPN Plus service for an NSX Data Center for vSphere edge gateway in VMware Cloud Director.

2 Configure SSL VPN Server Settings on an NSX Data Center for vSphere Edge Gateway Using the VMware Cloud Director Tenant Portal

These server settings configure the SSL VPN server, such as the IP address and port the service listens on, the cipher list of the service, and its service certificate. When connecting to the NSX Data Center for vSphere edge gateway in VMware Cloud Director, remote users specify the same IP address and port you set in these server settings.

3 Create an IP Pool for Use with SSL VPN-Plus on an NSX Data Center for vSphere Edge Gateway in the VMware Cloud Director Tenant Portal

The remote users are assigned virtual IP addresses from the static IP pools that you configure using the IP Pools screen on the SSL VPN-Plus tab in the VMware Cloud Director Tenant Portal.

**4** Add a Private Network for Use with SSL VPN-Plus on an NSX Data Center for vSphere Edge Gateway in the VMware Cloud Director Tenant Portal

Use the Private Networks screen on the **SSL VPN-Plus** tab to configure the private networks in the VMware Cloud Director Tenant Portal. The private networks are the ones you want the VPN clients to have access to, when the remote users connect using their VPN clients and the SSL VPN tunnel. The activated private networks will be installed in the routing table of the VPN client.

5 Configure an Authentication Service for SSL VPN-Plus on an NSX Data Center for vSphere Edge Gateway in the VMware Cloud Director Tenant Portal

Use the **Authentication** screen on the **SSL VPN-Plus** tab to set up a local authentication server for the edge gateway SSL VPN service and optionally enable client certificate authentication. VMware Cloud Director uses this authentication server to authenticate the connecting users. All users configured in the local authentication server will be authenticated.

- 6 Add SSL VPN-Plus Users to the Local SSL VPN-Plus Authentication Server On an NSX Data Center for vSphere Edge Gateway Using the VMware Cloud Director Tenant Portal
  - To add accounts for your remote users to the local authentication server for the NSX Data Center for vSphere edge gateway SSL VPN service, use the **Users** screen on the **SSL VPN-Plus** tab in the VMware Cloud Director Tenant Portal.
- 7 Add an SSL VPN-Plus Client Installation Package On an NSX Data Center for vSphere Edge Gateway Using the VMware Cloud Director Tenant Portal

To create named installation packages of the SSL VPN-Plus client for the remote users, use the Installation Packages screen on the **SSL VPN-Plus** tab in the VMware Cloud Director Tenant Portal.

8 Edit the SSL VPN-Plus Client Configuration On an NSX Data Center for vSphere Edge Gateway Using the VMware Cloud Director Tenant Portal

To customize the way the SSL VPN client tunnel responds when the remote user logs in to SSL VPN, use the **Client Configuration** screen on the **SSL VPN-Plus** tab in the VMware Cloud Director Tenant Portal.

9 Customize the General SSL VPN-Plus Settings for an NSX Data Center for vSphere Edge Gateway in the VMware Cloud Director Tenant Portal

By default, the system sets some SSL VPN-Plus settings on an edge gateway in your VMware Cloud Director environment. You can use the **General Settings** screen on the **SSL VPN-Plus** tab in the VMware Cloud Director tenant portal to customize these settings.

# Navigate to the SSL-VPN Plus Screen Of an NSX Data Center for vSphere Edge Gateway in the VMware Cloud Director Tenant Portal

You can navigate to the SSL-VPN Plus screen to begin configuring the SSL-VPN Plus service for an NSX Data Center for vSphere edge gateway in VMware Cloud Director.

#### Procedure

- Open Edge Gateway Services.
  - a In the top navigation bar, click **Networking** and click **Edge Gateways**.
  - b Select the edge gateway that you want to edit and click **Services**.
- 2 Click the SSL VPN-Plus tab.

#### What to do next

On the **General** screen, configure the default SSL VPN-Plus settings. See Customize the General SSL VPN-Plus Settings for an NSX Data Center for vSphere Edge Gateway in the VMware Cloud Director Tenant Portal.

# Configure SSL VPN Server Settings on an NSX Data Center for vSphere Edge Gateway Using the VMware Cloud Director Tenant Portal

These server settings configure the SSL VPN server, such as the IP address and port the service listens on, the cipher list of the service, and its service certificate. When connecting to the NSX Data Center for vSphere edge gateway in VMware Cloud Director, remote users specify the same IP address and port you set in these server settings.

If your edge gateway is configured with multiple, overlay IP address networks on its external interface, the IP address you select for the SSL VPN server can be different than the default external interface of the edge gateway.

While configuring the SSL VPN server settings, you must choose which encryption algorithms to use for the SSL VPN tunnel. You can choose one or more ciphers. Carefully choose the ciphers according to the strengths and weaknesses of your selections.

By default, the system uses the default, self-signed certificate that the system generates for each edge gateway as the default server identity certificate for the SSL VPN tunnel. Instead of this default, you can choose to use a digital certificate that you have added to the system on the **Certificates** screen.

### **Prerequisites**

Verify that you have met the prerequisites described in Configure SSL VPN-Plus On an NSX
 Data Center for vSphere Edge Gateway Using the VMware Cloud Director Tenant Portal.

- If you choose to use a service certificate different than the default one, import the required certificate into the system. See Add a Service Certificate to the Edge Gateway Using Your VMware Cloud Director Tenant Portal.
- Navigate to the SSL-VPN Plus Screen Of an NSX Data Center for vSphere Edge Gateway in the VMware Cloud Director Tenant Portal.

#### Procedure

- 1 On the SSL VPN-Plus screen, click Server Settings.
- 2 Click Enabled.
- 3 Select an IP address from the drop-down menu.
- 4 (Optional) Enter a TCP port number.

The TCP port number is used by the SSL client installation package. By default, the system uses port 443, which is the default port for HTTPS/SSL traffic. Even though a port number is required, you can set any TCP port for communications.

**Note** The SSL VPN client requires the IP address and port configured here to be reachable from the client systems of your remote users. If you change the port number from the default, ensure that the IP address and port combination are reachable from the systems of your intended users.

- **5** Select an encryption method from the cipher list.
- 6 Configure the service Syslog logging policy.
  - Logging is activated by default. You can change the level of messages to log or deactivate logging.
- 7 (Optional) If you want to use a service certificate instead of the default system-generated self-signed certificate, click **Change server certificate**, selection a certificate, and click **OK**.
- 8 Click Save changes.

#### What to do next

**Note** The edge gateway IP address and the TCP port number you set must be reachable by your remote users. Add an edge gateway firewall rule that allows access to the SSL VPN-Plus IP address and port configured in this procedure. See Add an NSX Data Center for vSphere Edge Gateway Firewall Rule in the VMware Cloud Director Tenant Portal.

Add an IP pool so that remote users are assigned IP addresses when they connect using SSL VPN-Plus. See Create an IP Pool for Use with SSL VPN-Plus on an NSX Data Center for vSphere Edge Gateway in the VMware Cloud Director Tenant Portal.

# Create an IP Pool for Use with SSL VPN-Plus on an NSX Data Center for vSphere Edge Gateway in the VMware Cloud Director Tenant Portal

The remote users are assigned virtual IP addresses from the static IP pools that you configure using the IP Pools screen on the SSL VPN-Plus tab in the VMware Cloud Director Tenant Portal.

Each IP pool added in this screen results in an IP address subnet configured on the edge gateway. The IP address ranges used in these IP pools must be different from all other networks configured on the edge gateway.

**Note** SSL VPN assigns IP addresses to the remote users from the IP pools based on the order the IP pools appear in the on-screen table. After you add the IP pools to the on-screen table, you can adjust their positions in the table using the up and down arrows.

### **Prerequisites**

- Navigate to the SSL-VPN Plus Screen Of an NSX Data Center for vSphere Edge Gateway in the VMware Cloud Director Tenant Portal.
- Configure SSL VPN Server Settings on an NSX Data Center for vSphere Edge Gateway Using the VMware Cloud Director Tenant Portal.

#### Procedure

- 1 On the SSL VPN-Plus tab, click IP Pools.
- 3 Configure the IP pool settings.

Option	Action
IP Range	Enter an IP address range for this IP pool, such as 127.0.0.1-127.0.0.9
	These IP addresses will be assigned to VPN clients when they authenticate and connect to the SSL VPN tunnel.
Netmask	Enter the netmask of the IP pool, such as 255.255.25.0.
Gateway	Enter the IP address that you want the edge gateway to create and assign as the gateway address for this IP pool.
	When the IP pool is created, a virtual adapter is created on the edge
	gateway virtual machine and this IP address is configured on that virtual
	interface. This IP address can be any IP within the subnet that is not also in the range in the <b>IP Range</b> field.
Description	(Optional) Enter a description for this IP pool.
Status	Select whether to activate or deactivate this IP pool.
Primary DNS	(Optional) Enter the name of the primary DNS server that will be used for
	name resolution for these virtual IP addresses.
Secondary DNS	(Optional) Enter the name of the secondary DNS server to use.

Option	Action
DNS Suffix	(Optional) Enter the DNS suffix for the domain the client systems are hosted on, for domain-based host name resolution.
WINS Server	(Optional) Enter the WINS server address for the needs of your organization.

# 4 Click Keep.

#### Results

The IP pool configuration is added to the on-screen table.

#### What to do next

Add private networks that you want accessible to your remote users connecting with SSL VPN-Plus. See Add a Private Network for Use with SSL VPN-Plus on an NSX Data Center for vSphere Edge Gateway in the VMware Cloud Director Tenant Portal.

# Add a Private Network for Use with SSL VPN-Plus on an NSX Data Center for vSphere Edge Gateway in the VMware Cloud Director Tenant Portal

Use the Private Networks screen on the **SSL VPN-Plus** tab to configure the private networks in the VMware Cloud Director Tenant Portal. The private networks are the ones you want the VPN clients to have access to, when the remote users connect using their VPN clients and the SSL VPN tunnel. The activated private networks will be installed in the routing table of the VPN client.

The private networks is a list of all reachable IP networks behind the edge gateway that you want to encrypt traffic for a VPN client, or exclude from encrypting. Each private network that requires access through an SSL VPN tunnel must be added as a separate entry. You can use route summarization techniques to limit the number of entries.

- SSL VPN-Plus allows remote users to access private networks based on the top-down order the IP pools appear in the on-screen table. After you add the private networks to the on-screen table, you can adjust their positions in the table using the up and down arrows.
- If you select to activate TCP optimization for a private network, some applications such as FTP in active mode might not work within that subnet. To add an FTP server configured in active mode, you must add another private network for that FTP server and deactivate TCP optimization for that private network. Also, the private network for that FTP server must be activated and appear in the on-screen table above the TCP-optimized private network.

# Prerequisites

- Navigate to the SSL-VPN Plus Screen Of an NSX Data Center for vSphere Edge Gateway in the VMware Cloud Director Tenant Portal.
- Create an IP Pool for Use with SSL VPN-Plus on an NSX Data Center for vSphere Edge Gateway in the VMware Cloud Director Tenant Portal.

## Procedure

1 On the SSL VPN-Plus tab, click Private Networks.

- 2 Click the Add ( ) button.
- 3 Configure the private network settings.

Option	Action
Network	Type the private network IP address in a CIDR format, such as 192169.1.0/24.
Description	(Optional) Type a description for the network.
Send Traffic	Specify how you want the VPN client to send the private network and Internet traffic.  Over Tunnel
	The VPN client sends the private network and Internet traffic over the SSL VPN-Plus activated edge gateway.
	<ul><li>Bypass Tunnel</li></ul>
	The VPN client bypasses the edge gateway and sends the traffic directly to the private server.
Enable TCP Optimization	(Optional) To best optimize the Internet speed, when you select <b>Over Tunnel</b> for sending the traffic, you must also select <b>Enable TCP Optimization</b>
	Selecting this option enhances the performance of TCP packets within the VPN tunnel but does not improve performance of UDP traffic.
	Conventional full-access SSL VPNs tunnel sends TCP/IP data in a second TCP/IP stack for encryption over the Internet. This conventional method encapsulates application layer data in two separate TCP streams. When packet loss occurs, which can happen even under optimal Internet conditions, a performance degradation effect called TCP-over-TCP meltdown occurs. In TCP-over-TCP meltdown, two TCP instruments correct the same single packet of IP data, undermining network throughput and causing connection timeouts. Selecting <b>Enable TCP Optimization</b> eliminates the risk of this TCP-over-TCP problem occurring.
	Note When you activate TCP optimization:
	You must enter the port numbers for which to optimize the Internet traffic.
	■ The SSL VPN server opens the TCP connection on behalf of the VPN client. When the SSL VPN server opens the TCP connection, the first automatically generated edge firewall rule is applied, which allows all connections opened from the edge gateway to get passed. Traffic that is not optimized is evaluated by the regular edge firewall rules. The default generated TCP rule is to allow any connections.
Ports	When you select <b>Over Tunnel</b> , type a range of port numbers that you want opened for the remote user to access the internal servers, such as <b>20–21</b> fo FTP traffic and <b>80–81</b> for HTTP traffic.
	To give unrestricted access to users, leave the field blank.

- 4 Click Keep.
- 5 Click **Save changes** to save the configuration to the system.

#### What to do next

Add an authentication server. See Configure an Authentication Service for SSL VPN-Plus on an NSX Data Center for vSphere Edge Gateway in the VMware Cloud Director Tenant Portal.

**Important** Add the corresponding firewall rules to allow network traffic to the private networks you have added in this screen. See Add an NSX Data Center for vSphere Edge Gateway Firewall Rule in the VMware Cloud Director Tenant Portal.

Configure an Authentication Service for SSL VPN-Plus on an NSX Data Center for vSphere Edge Gateway in the VMware Cloud Director Tenant Portal

Use the **Authentication** screen on the **SSL VPN-Plus** tab to set up a local authentication server for the edge gateway SSL VPN service and optionally enable client certificate authentication. VMware Cloud Director uses this authentication server to authenticate the connecting users. All users configured in the local authentication server will be authenticated.

You can have only one local SSL VPN-Plus authentication server configured on the edge gateway. If you click **+ LOCAL** and specify additional authentication servers, an error message is displayed when you try to save the configuration.

The maximum time to authenticate over SSL VPN is three (3) minutes. This maximum is determined by the non-authentication timeout, which is 3 minutes by default and is not configurable. As a result, if you have multiple authentication servers in chain authorization and user authentication takes more than 3 minutes, the user will not be authenticated.

#### **Prerequisites**

- Navigate to the SSL-VPN Plus Screen Of an NSX Data Center for vSphere Edge Gateway in the VMware Cloud Director Tenant Portal.
- Add a Private Network for Use with SSL VPN-Plus on an NSX Data Center for vSphere Edge Gateway in the VMware Cloud Director Tenant Portal.
- If you intend to enable client certificate authentication, verify that a CA certificate has been added to the edge gateway. See Add a CA Certificate to the Edge Gateway for SSL Certificate Trust Verification Using Your VMware Cloud Director Tenant Portal.

#### Procedure

- 1 Click the SSL VPN-Plus tab and Authentication.
- 2 Click Local.

- 3 Configure the authentication server settings.
  - a (Optional) Enable and configure the password policy.

Option	Description
Enable password policy	Turn on enforcement of the password policy settings you configure here.
Password Length	Enter the minimum and maximum allowed number of characters for password length.
Minimum no. of alphabets	(Optional) Type the minimum number of alphabetic characters, that are required in the password.
Minimum no. of digits	(Optional) Type the minimum number of numeric characters, that are required in the password.
Minimum no. of special characters	(Optional) Type the minimum number of special characters, such as ampersand (&), hash tag (#), percent sign (%) and so on, that are required in the password.
Password should not contain user ID	(Optional) Enable to enforce that the password must not contain the user ID.
Password expires in	(Optional) Type the maximum number of days that a password can exist before the user must change it.
Expiry notification in	(Optional) Type the number of days prior to the <b>Password expires in</b> value at which the user is notified the password is about to expire.

b (Optional) Enable and configure the account lockout policy.

Option	Description
Enable account lockout policy	Turn on enforcement of the account lockout policy settings you configure here.
Retry Count	Enter the number of times a user can try to access their account.
Retry Duration	Enter the time period in minutes in which the user account gets locked on unsuccessful login attempts.
	For example, if you specify the <b>Retry Count</b> as 5 and <b>Retry Duration</b> as 1 minute, the account of the user is locked after 5 unsuccessful login attempts within 1 minute.
Lockout Duration	Enter the time period for which the user account remains locked.  After this time has elapsed, the account is automatically unlocked.

c In the Status section, enable this authentication server.

d (Optional) Configure secondary authentication.

Options	Description
Use this server for secondary authentication	(Optional) Specify whether to use the server as the second level of authentication.
Terminate session if authentication fails	(Optional) Specify whether to end the VPN session when authentication fails.

- e Click Keep.
- 4 (Optional) To enable client certification authentication, click **Change certificate**, then turn on the enablement toggle, select the CA certificate to use, and click **OK**.

#### What to do next

Add local users to the local authentication server so that they can connect with SSL VPN-Plus. See Add SSL VPN-Plus Users to the Local SSL VPN-Plus Authentication Server On an NSX Data Center for vSphere Edge Gateway Using the VMware Cloud Director Tenant Portal.

Create an installation package containing the SSL Client so remote users can install it on their local systems. See Add an SSL VPN-Plus Client Installation Package On an NSX Data Center for vSphere Edge Gateway Using the VMware Cloud Director Tenant Portal.

Add SSL VPN-Plus Users to the Local SSL VPN-Plus Authentication Server On an NSX Data Center for vSphere Edge Gateway Using the VMware Cloud Director Tenant Portal

To add accounts for your remote users to the local authentication server for the NSX Data Center for vSphere edge gateway SSL VPN service, use the **Users** screen on the **SSL VPN-Plus** tab in the VMware Cloud Director Tenant Portal.

**Note** If a local authentication server is not already configured, adding a user on the **Users** screen automatically adds a local authentication server with default values. You can then use the edit button on the **Authentication** screen to view and edit the default values. For information about using the **Authentication** screen, see Configure an Authentication Service for SSL VPN-Plus on an NSX Data Center for vSphere Edge Gateway in the VMware Cloud Director Tenant Portal.

# Prerequisites

Navigate to the SSL-VPN Plus Screen Of an NSX Data Center for vSphere Edge Gateway in the VMware Cloud Director Tenant Portal.

#### Procedure

- 1 On the SSL VPN-Plus tab, click Users.
- 2 Click the **Create** ( + ) button.

3 Configure the following options for the user.

Option	Description
User ID	Enter the user ID.
Password	Enter a password for the user.
Retype Password	Reenter the password.
First name	(Optional) Enter the first name of the user.
Last name	(Optional) Enter the last name of the user.
Description	(Optional) Enter a description for the user.
Enabled	Specify whether the user is activated or deactivated.
Password never expires	(Optional) Specify whether to keep the same password for this user forever.
Allow change password	(Optional) Specify whether to let the user change the password.
Change password on next login	(Optional) Specify whether you want this user to change the password the next time the user logs in.

- 4 Click Keep.
- 5 Repeat the steps to add additional users.

#### What to do next

Add local users to the local authentication server so that they can connect with SSL VPN-Plus. See Add SSL VPN-Plus Users to the Local SSL VPN-Plus Authentication Server On an NSX Data Center for vSphere Edge Gateway Using the VMware Cloud Director Tenant Portal.

Create an installation package containing the SSL Client so the remote users can install it on their local systems. See Add an SSL VPN-Plus Client Installation Package On an NSX Data Center for vSphere Edge Gateway Using the VMware Cloud Director Tenant Portal.

# Add an SSL VPN-Plus Client Installation Package On an NSX Data Center for vSphere Edge Gateway Using the VMware Cloud Director Tenant Portal

To create named installation packages of the SSL VPN-Plus client for the remote users, use the Installation Packages screen on the **SSL VPN-Plus** tab in the VMware Cloud Director Tenant Portal.

You can add an SSL VPN-Plus client installation package to the NSX Data Center for vSphere edge gateway. New users are prompted to download and install this package when they log in to use the VPN connection for the first time. When added, these client installation packages are then downloadable from the FQDN of the edge gateway's public interface.

You can create installation packages that run on Windows, Linux, and Mac operating systems. If you require different installation parameters per SSL VPN client, create an installation package for each configuration.

# Prerequisites

Navigate to the SSL-VPN Plus Screen Of an NSX Data Center for vSphere Edge Gateway in the VMware Cloud Director Tenant Portal

# Procedure

- 1 On the SSL VPN-Plus tab in the tenant portal, click Installation Packages.
- 2 Click the Add ( + ) button.
- 3 Configure the installation package settings.

Option	Description
Profile Name	Enter a profile name for this installation package.  This name is displayed to the remote user to identify this SSL VPN connection to the edge gateway.
Gateway	Enter the IP address or FQDN of the edge gateway public interface.  The IP address or FQDN that you enter is bound to the SSL VPN client.  When the client is installed on the local system of the remote user, this IP address or FQDN is displayed on that SSL VPN client.  To bind additional edge gateway uplink interfaces to this SSL VPN client,  click the Add (
Port	(Optional) To modify the port value from the displayed default, double-click the value and enter a new value.
Windows Linux Mac	Select the operating systems for which you want to create the installation packages.
Description	(Optional) Type a description for the user.
Enabled	Specify whether this package is activated or deactivated.

4 Select the installation parameters for Windows.

Option	Description
Start client on logon	Starts the SSL VPN client when the remote user logs in to their local system.
Allow remember password	Enables the client to remember the user password.
Enable silent mode installation	Hides installation commands from remote users.
Hide SSL client network adapter	Hides the VMware SSL VPN-Plus Adapter which is installed on the computer of the remote user, together with the SSL VPN client installation package.
Hide client system tray icon	Hides the SSL VPN tray icon which indicates whether the VPN connection is active or not.
Create desktop icon	Creates an icon on the user desktop to invoke the SSL client.

Option	Description
Enable silent mode operation	Hides the window that indicates that installation is complete.
Server security certificate validation	The SSL VPN client validates the SSL VPN server certificate before establishing the secure connection.

## 5 Click Keep.

#### What to do next

Edit the client configuration. See Edit the SSL VPN-Plus Client Configuration On an NSX Data Center for vSphere Edge Gateway Using the VMware Cloud Director Tenant Portal.

Edit the SSL VPN-Plus Client Configuration On an NSX Data Center for vSphere Edge Gateway Using the VMware Cloud Director Tenant Portal

To customize the way the SSL VPN client tunnel responds when the remote user logs in to SSL VPN, use the **Client Configuration** screen on the **SSL VPN-Plus** tab in the VMware Cloud Director Tenant Portal.

#### Prerequisites

Navigate to the SSL-VPN Plus Screen Of an NSX Data Center for vSphere Edge Gateway in the VMware Cloud Director Tenant Portal

#### Procedure

- 1 On the SSL VPN-Plus tab, click Client Configuration.
- 2 Select the Tunneling mode.
  - In split tunnel mode, only the VPN traffic flows through the edge gateway.
  - In full tunnel mode, the edge gateway becomes the default gateway for the remote user and all traffic, such as VPN, local, and Internet, flows through the edge gateway.
- 3 If you select full tunnel mode, enter the IP address for the default gateway used by the clients of the remote users and, optionally, select whether to exclude local subnet traffic from flowing through the VPN tunnel.
- 4 (Optional) Deactivate auto reconnect.
  - **Enable auto reconnect** is activated by default. If auto reconnect is activated, the SSL VPN client automatically reconnects users when they get disconnected.
- 5 (Optional) Optionally enable the ability for the client to notify remote users when a client upgrade is available.
  - This option is deactivated by default. If you activate this option, remote users can choose to install the upgrade.
- 6 Click Save changes.

# Customize the General SSL VPN-Plus Settings for an NSX Data Center for vSphere Edge Gateway in the VMware Cloud Director Tenant Portal

By default, the system sets some SSL VPN-Plus settings on an edge gateway in your VMware Cloud Director environment. You can use the **General Settings** screen on the **SSL VPN-Plus** tab in the VMware Cloud Director tenant portal to customize these settings.

#### **Prerequisites**

Navigate to the SSL-VPN Plus Screen Of an NSX Data Center for vSphere Edge Gateway in the VMware Cloud Director Tenant Portal.

#### Procedure

- 1 On the SSL VPN-Plus tab, click General Settings.
- **2** Edit the general settings as required for the needs of your organization.

Option	Description
Prevent multiple logon using same username	Turn on to restrict a remote user to having only one active login session under the same user name.
Compression	Turn on to enable TCP-based intelligent data compression and improve data transfer speed.
Enable Logging	Turn on to maintain a log of the traffic that passes through the SSL VPN gateway.  Logging is enabled by default.
Force virtual keyboard	Turn on to require remote users to use a virtual (on-screen) keyboard only to enter login information.
Randomize keys of virtual keyboard	Turn on to have the virtual keyboard use a randomized key layout.
Session idle timeout	Enter the session idle timeout in minutes.  If there is no activity in a user session for the specified time period, the system disconnects the user session. The system default is 10 minutes.
User notification	Type the message to be displayed to remote users after they log in.
Enable public URL access	Turn on to allow remote users to access sites that are not explicitly configured by you for remote user access.
Enable forced timeout	Turn on to have the system disconnect remote users after the time period that you specify in the <b>Forced timeout</b> field is over.
Forced timeout	Type the timeout period in minutes.  This field is displayed when <b>Enable forced timeout</b> toggle is turned on.

# 3 Click Save changes.

# Configure IPsec VPN on an NSX Data Center for vSphere Edge Gateway in the VMware Cloud Director Tenant Portal

The NSX Data Center for vSphere edge gateways in a VMware Cloud Director environment support site-to-site Internet Protocol Security (IPsec) to secure VPN tunnels between

organization virtual data center networks or between an organization virtual data center network and an external IP address. You can configure the IPsec VPN service on an edge gateway.

Setting up an IPsec VPN connection from a remote network to your organization virtual data center is the most common scenario. The NSX software provides an edge gateway IPsec VPN capabilities, including support for certificate authentication, preshared key mode, and IP unicast traffic between itself and remote VPN routers. You can also configure multiple subnets to connect through IPsec tunnels to the internal network behind an edge gateway. When you configure multiple subnets to connect through IPsec tunnels to the internal network, those subnets and the internal network behind the edge gateway must not have address ranges that overlap.

**Note** If the local and remote peer across an IPsec tunnel have overlapping IP addresses, traffic forwarding across the tunnel might not be consistent depending on whether local connected routes and auto-plumbed routes exist.

The following IPsec VPN algorithms are supported:

- AES (AES128-CBC)
- AES256 (AES256-CBC)
- Triple DES (3DES192-CBC)
- AES-GCM (AES128-GCM)
- DH-2 (Diffie-Hellman group 2)
- DH-5 (Diffie-Hellman group 5)
- DH-14 (Diffie-Hellman group 14)

**Note** Dynamic routing protocols are not supported with IPsec VPN. When you configure an IPsec VPN tunnel between an edge gateway of the organization virtual data center and a physical gateway VPN at a remote site, you cannot configure dynamic routing for that connection. The IP address of that remote site cannot be learned by dynamic routing on the edge gateway uplink.

As described in the *IPSec VPN Overview* topic in the *NSX Administration Guide*, the maximum number of tunnels supported on an edge gateway is determined by its configured size: compact, large, x-large, quad large.

To view the size of your edge gateway configuration, navigate to the edge gateway and click the edge gateway name.

Configuring IPsec VPN on an edge gateway is a multi-step process.

**Note** If a firewall is between the tunnel endpoints, after you configure the IPsec VPN service, update the firewall rules to allow the following IP protocols and UDP ports:

- IP Protocol ID 50 (ESP)
- IP Protocol ID 51 (AH)
- UDP Port 500 (IKE)
- UDP Port 4500

#### Procedure

- 1 Navigate to the IPsec VPN Screen on an NSX Data Center for vSphere Edge Gateway in the VMware Cloud Director Tenant Portal
  - In the **IPsec VPN** screen, you can begin configuring the IPsec VPN service for an NSX Data Center for vSphere edge gateway.
- 2 Configure the IPsec VPN Site Connections for the NSX Data Center for vSphere Edge Gateway in the VMware Cloud Director Tenant Portal
  - Use the **IPsec VPN Sites** screen in the VMware Cloud Director tenant portal to configure settings needed to create an IPsec VPN connection between your organization virtual data center and another site using the edge gateway IPsec VPN capabilities.
- 3 Enable the IPsec VPN Service on an NSX Data Center for vSphere Edge Gateway in the VMware Cloud Director Tenant Portal
  - When at least one IPsec VPN connection is configured, you can enable the IPsec VPN service on the edge gateway.
- 4 Specify Global IPsec VPN Settings on an NSX Edge Gateway in the VMware Cloud Director Tenant Portal

Use the **Global Configuration** screen to configure IPsec VPN authentication settings at an edge gateway level. On this screen, you can set a global pre-shared key and enable certification authentication.

Navigate to the IPsec VPN Screen on an NSX Data Center for vSphere Edge Gateway in the VMware Cloud Director Tenant Portal

In the IPsec VPN screen, you can begin configuring the IPsec VPN service for an NSX Data Center for vSphere edge gateway.

#### Procedure

- 1 Open Edge Gateway Services.
  - a In the top navigation bar, click **Networking** and click **Edge Gateways**.
  - b Select the edge gateway that you want to edit and click **Services**.
- 2 Navigate to VPN > IPsec VPN.

#### What to do next

Use the **IPsec VPN Sites** screen to configure an IPsec VPN connection. At least one connection must be configured before you can enable the IPsec VPN service on the edge gateway. See Configure the IPsec VPN Site Connections for the NSX Data Center for vSphere Edge Gateway in the VMware Cloud Director Tenant Portal.

Configure the IPsec VPN Site Connections for the NSX Data Center for vSphere Edge Gateway in the VMware Cloud Director Tenant Portal

Use the **IPsec VPN Sites** screen in the VMware Cloud Director tenant portal to configure settings needed to create an IPsec VPN connection between your organization virtual data center and another site using the edge gateway IPsec VPN capabilities.

When you configure an IPsec VPN connection between sites, you configure the connection from the point of view of your current location. Setting up the connection requires that you understand the concepts in the context of the VMware Cloud Director environment so that you configure the VPN connection correctly.

- The local and peer subnets specify the networks to which the VPN connects. When you specify these subnets in the configurations for IPsec VPN sites, enter a network range and not a specific IP address. Use CIDR format, such as 192.168.99.0/24.
- The peer ID is an identifier that uniquely identifies the remote device that terminates the VPN connection, typically its public IP address. For peers using certificate authentication, this ID must be the distinguished name set in the peer certificate. For PSK peers, this ID can be any string. An NSX best practice is to use the public IP address of the remote device or FQDN as the peer ID. If the peer IP address is from another organization virtual data center network, you enter the native IP address of the peer. If NAT is configured for the peer, you enter the peer's private IP address.
- The peer endpoint specifies the public IP address of the remote device to which you are connecting. The peer endpoint might be a different address from the peer ID if the peer's gateway is not directly accessible from the Internet, but connects through another device. If NAT is configured for the peer, you enter the public IP address that the devices uses for NAT.
- The local ID specifies the public IP address of the edge gateway of the organization virtual data center. You can enter an IP address or hostname along with the edge gateway firewall.
- The local endpoint specifies the network in your organization virtual data center on which the edge gateway transmits. Typically the external network of the edge gateway is the local endpoint.

### Prerequisites

- Navigate to the IPsec VPN Screen on an NSX Data Center for vSphere Edge Gateway in the VMware Cloud Director Tenant Portal.
- Configure IPsec VPN on an NSX Data Center for vSphere Edge Gateway in the VMware Cloud Director Tenant Portal.

If you intend to use a global certificate as the authentication method, verify that certificate authentication is enabled on the Global Configuration screen. See Specify Global IPsec VPN Settings on an NSX Edge Gateway in the VMware Cloud Director Tenant Portal.

#### Procedure

- 1 Open Edge Gateway Services.
  - a In the top navigation bar, click **Networking** and click **Edge Gateways**.
  - b Select the edge gateway that you want to edit and click **Services**.
- 2 On the IPsec VPN tab, click IPsec VPN Sites.
- 3 Click the Add ( ) button.
- 4 Configure the IPsec VPN connection settings.

Option	Action
Enabled	Enable this connection between the two VPN endpoints.
Enable perfect forward secrecy (PFS)	Enable this option to have the system generate unique public keys for all IPsec VPN sessions your users initiate.
	Enabling PFS ensures that the system does not create a link between the edge gateway private key and each session key.
	The compromise of a session key will not affect data other than the data exchanged in the specific session protected by that particular key. Compromise of the server's private key cannot be used to decrypt archived sessions or future sessions.
	When PFS is enabled, IPsec VPN connections to this edge gateway experience a slight processing overhead.
	Important The unique session keys must not be used to derive any additional keys. Also, both sides of the IPsec VPN tunnel must support PFS for it to work.
Name	(Optional) Enter a name for the connection.
Local ID	Enter the external IP address of the edge gateway instance, which is the public IP address of the edge gateway.
	The IP address is the one used for the peer ID in the IPsec VPN configuration on the remote site.
Local Endpoint	Enter the network that is the local endpoint for this connection.
	The local endpoint specifies the network in your organization virtual data center on which the edge gateway transmits. Typically, the external networl is the local endpoint.
	If you add an IP-to-IP tunnel using a pre-shared key, the local ID and local endpoint IP can be the same.
Local Subnets	Enter the networks to share between the sites and use a comma as a separator to enter multiple subnets.
	Enter a network range (not a specific IP address) by entering the IP address using CIDR format. For example, 192.168.99.0/24.

Option	Action
Peer ID	Enter a peer ID to uniquely identify the peer site.
	The peer ID is an identifier that uniquely identifies the remote device that terminates the VPN connection, typically its public IP address.
	For peers using certificate authentication, the ID must be the distinguished name in the peer's certificate. For PSK peers, this ID can be any string. An NSX best practice is to use the remote device's public IP address or FQDN as the peer ID.
	If the peer IP address is from another organization virtual data center network, you enter the native IP address of the peer. If NAT is configured fo the peer, you enter the peer's private IP address.
Peer Endpoint	Enter the IP address or FQDN of the peer site, which is the public-facing address of the remote device to which you are connecting.
	<b>Note</b> When NAT is configured for the peer, enter the public IP address that the device uses for NAT.
Peer Subnets	Enter the remote network to which the VPN connects and use a comma as a separator to enter multiple subnets.
	Enter a network range (not a specific IP address) by entering the IP address using CIDR format. For example, 192.168.99.0/24.
Encryption Algorithm	Select the encryption algorithm type from the drop-down menu.
	<b>Note</b> The encryption type you select must match the encryption type configured on the remote site VPN device.
Authentication	Select an authentication. The options are:  PSK
	Pre Shared Key (PSK) specifies that the secret key shared between the edge gateway and the peer site is to be used for authentication.  Certificate
	Certificate authentication specifies that the certificate defined at the global level is to be used for authentication. This option is not available unless you have configured the global certificate on the IPsec VPN tab's Global Configuration screen.
Change Shared Key	(Optional) When you are updating the settings of an existing connection, you can turn on this option on to make the <b>Pre-Shared Key</b> field available so that you can update the shared key.
Pre-Shared Key	If you selected <b>PSK</b> as the authentication type, type an alphanumeric secret string which can be a string with a maximum length of 128 bytes.
	<b>Note</b> The shared key must match the key that is configured on the remote site VPN device. A best practice is to configure a shared key when anonymous sites will connect to the VPN service.
Display Shared Key	(Optional) Enable this option to make the shared key visible in the screen.

Option	Action
Diffie-Hellman Group	Select the cryptography scheme that allows the peer site and this edge gateway to establish a shared secret over an insecure communications channel.
	<b>Note</b> The Diffie-Hellman Group must match what is configured on the remote site VPN device.
Extension	(Optional) Type one of the following options:  ■ securelocaltrafficbyip=IPAddress to redirect the edge gateway local traffic over the IPsec VPN tunnel.
	This is the default value.  passthroughSubnets=PeerSubnetIPAddress to support overlapping subnets.

- 5 Click Keep.
- 6 Click Save changes.

#### What to do next

Configure the connection for the remote site. You must configure the IPsec VPN connection on both sides of the connection: your organization virtual data center and the peer site.

Enable the IPsec VPN service on this edge gateway. When at least one IPsec VPN connection is configured, you can enable the service. See Enable the IPsec VPN Service on an NSX Data Center for vSphere Edge Gateway in the VMware Cloud Director Tenant Portal.

# Enable the IPsec VPN Service on an NSX Data Center for vSphere Edge Gateway in the VMware Cloud Director Tenant Portal

When at least one IPsec VPN connection is configured, you can enable the IPsec VPN service on the edge gateway.

### Prerequisites

- Navigate to the IPsec VPN Screen on an NSX Data Center for vSphere Edge Gateway in the VMware Cloud Director Tenant Portal.
- Verify that at least one IPsec VPN connection is configured for this edge gateway. See the steps described in Configure the IPsec VPN Site Connections for the NSX Data Center for vSphere Edge Gateway in the VMware Cloud Director Tenant Portal.

#### Procedure

- 1 On the IPsec VPN tab, click Activation Status.
- 2 Click IPsec VPN Service Status to enable the IPsec VPN service.
- 3 Click Save changes.

### Results

The edge gateway IPsec VPN service is active.

## Specify Global IPsec VPN Settings on an NSX Edge Gateway in the VMware Cloud Director Tenant Portal

Use the **Global Configuration** screen to configure IPsec VPN authentication settings at an edge gateway level. On this screen, you can set a global pre-shared key and enable certification authentication.

A global pre-shared key is used for those sites whose peer endpoint is set to any.

### **Prerequisites**

- If you intend to enable certificate authentication, verify that you have at least one service certificate and corresponding CA-signed certificates in the **Certificates** screen. Self-signed certificates cannot be used for IPsec VPNs. See Add a Service Certificate to the Edge Gateway Using Your VMware Cloud Director Tenant Portal.
- Navigate to the IPsec VPN Screen on an NSX Data Center for vSphere Edge Gateway in the VMware Cloud Director Tenant Portal.

#### Procedure

- 1 Open Edge Gateway Services.
  - a In the top navigation bar, click **Networking** and click **Edge Gateways**.
  - b Select the edge gateway that you want to edit and click **Services**.
- 2 On the IPsec VPN tab, click Global Configuration.
- 3 (Optional) Set a global pre-shared key:
  - a Enable the Change Shared Key option.
  - b Enter a pre-shared key.
    - The global pre-shared key (PSK) is shared by all the sites whose peer endpoint is set to any. If a global PSK is already set, changing the PSK to an empty value and saving it has no effect on the existing setting.
  - c (Optional) Optionally enable **Display Shared Key** to make the pre-shared key visible.
  - d Click Save changes.
- 4 Configure certification authentication:
  - a Turn on Enable Certificate Authentication.
  - b Select the appropriate service certificates, CA certificates, and CRLs.
  - c Click Save changes.

# What to do next

You can optionally enable logging for the IPsec VPN service of the edge gateway. See Statistics and Logs for an NSX Data Center for vSphere Edge Gateway in the VMware Cloud Director Tenant Portal.

# Configure L2 VPN in the VMware Cloud Director Tenant Portal

The NSX Data Center for vSphere edge gateways in a VMware Cloud Director environment support L2 VPN. With L2 VPN, you can extend your organization virtual data center by enabling virtual machines to maintain network connectivity while retaining the same IP address across geographical boundaries. You can configure the L2 VPN service on an edge gateway.

NSX Data Center for vSphere provides the L2 VPN capabilities of an edge gateway. With L2 VPN, you can configure a tunnel between two sites. Virtual machines remain on the same subnet despite being moved between these sites, which enables you to extend your organization virtual data center by stretching its network using L2 VPN. An edge gateway at one site can provide all services to virtual machines on the other site.

To create the L2 VPN tunnel, you configure an L2 VPN server and L2 VPN client. As described in the *NSX Administration Guide*, the L2 VPN server is the destination edge gateway and the L2 VPN client is the source edge gateway. After configuring the L2 VPN settings on each edge gateway, you must then enable the L2 VPN service on both the server and the client.

**Note** A routed organization virtual data center network created as a subinterface must exist on the edge gateways.

### Navigate to the L2 VPN Screen Using Your VMware Cloud Director Tenant Portal

To begin configuring the L2 VPN service for an NSX Data Center for vSphere edge gateway in VMware Cloud Director, you must navigate to the **L2 VPN** screen.

### Procedure

- Open Edge Gateway Services.
  - a In the top navigation bar, click **Networking** and click **Edge Gateways**.
  - b Select the edge gateway that you want to edit and click **Services**.
- 2 Navigate to VPN > L2 VPN.

#### What to do next

Configure the L2 VPN server. See Configure the NSX Data Center for vSphere Edge Gateway as an L2 VPN Server in the VMware Cloud Director Tenant Portal.

# Configure the NSX Data Center for vSphere Edge Gateway as an L2 VPN Server in the VMware Cloud Director Tenant Portal

The L2 VPN server is the destination NSX edge to which the L2 VPN client is going to connect.

As described in the *NSX Administration Guide*, you can connect multiple peer sites to this L2 VPN server.

**Note** Changing site configuration settings causes the edge gateway to disconnect and reconnect all existing connections.

# Prerequisites

- Verify that the edge gateway has a routed organization virtual data center network that is configured as a subinterface on the edge gateway.
- Navigate to the L2 VPN Screen Using Your VMware Cloud Director Tenant Portal.
- If you want to bind a service certificate to the L2 VPN connection, verify that the server certificate has already been uploaded to the edge gateway. See Add a Service Certificate to the Edge Gateway Using Your VMware Cloud Director Tenant Portal.
- You must have the listener IP of the server, listener port, encryption algorithm, and at least one peer site configured before you can enable the L2 VPN service.

#### Procedure

- 1 On the **L2 VPN** tab, select **Server** for the L2 VPN mode.
- 2 On the Server Global tab, configure the L2 VPN server's global configuration details.

Option	Action
Listener IP	Select the primary or secondary IP address of an external interface of the edge gateway.
Listener Port	Edit the displayed value as appropriate for the needs of your organization. The default port for the L2 VPN service is 443.
Encryption Algorithm	Select the encryption algorithm for the communication between the server and the client.
Service Certificate Details	Click <b>Change server certificate</b> to select the certificate to be bound to the L2 VPN server.
	In the <b>Change Server Certificate</b> window, turn on <b>Validate Server Certificate</b> , select a server certificate from the list, and click <b>OK</b> .

- 3 To configure the peer sites, click the **Server Sites** tab.
- 4 Click the Add button.
- 5 Configure the settings for an L2 VPN peer site.

Option	Action
Enabled	Enable this peer site.
Name	Enter a unique name for the peer site.
Description	(Optional) Enter a description.
User ID	Enter the user name and password with which the peer site is to be
Password	authenticated.
Confirm Password	User credentials on the peer site must be the same as the credentials on the client side.

Option	Action
Stretched Interfaces	Select at least one subinterface to be stretched with the client.  The subinterfaces available for selection are those organization virtual data center networks configured as subinterfaces on the edge gateway.
Egress Optimization Gateway Address	(Optional) If the default gateway for virtual machines is the same across the two sites, enter the gateway IP addresses of the subinterfaces for which you want the traffic locally routed or blocked over the L2 VPN tunnel.

- 6 Click Keep.
- 7 Click Save changes.

#### What to do next

Enable the L2 VPN service on this edge gateway. See Enable the L2 VPN Service on an NSX Data Center for vSphere Edge Gateway Using Your VMware Cloud Director Tenant Portal.

# Configure the NSX Data Center for vSphere Edge Gateway as an L2 VPN Client in the VMware Cloud Director Tenant Portal

The L2 VPN client is the source NSX edge that initiates communication with the destination NSX edge, the L2 VPN server.

## Prerequisites

- Navigate to the L2 VPN Screen Using Your VMware Cloud Director Tenant Portal.
- If this L2 VPN client is connecting to an L2 VPN server that uses a server certificate, verify that the corresponding CA certificate is uploaded to the edge gateway to enable server certificate validation for this L2 VPN client. See Add a CA Certificate to the Edge Gateway for SSL Certificate Trust Verification Using Your VMware Cloud Director Tenant Portal.

#### Procedure

- 1 On the L2 VPN tab, select Client for the L2 VPN mode.
- 2 On the Client Global tab, configure the global configuration details of the L2 VPN client.

Option	Description
Server Address	Enter the IP address of the L2 VPN server to which this client is to be connected.
Server Port	Enter the L2 VPN server port to which the client should connect.  The default port is 443.
Encryption Algorithm	Select the encryption algorithm for communicating with the server.
Stretched Interfaces	Select the subinterfaces to be stretched to the server.  The subinterfaces available to select are the organization virtual data center networks configured as subinterfaces on the edge gateway.

Option	Description
Egress Optimization Gateway Address	(Optional) If the default gateway for virtual machines is the same across the two sites, type the gateway IP addresses of the subinterfaces or the IP addresses to which traffic should not flow over the tunnel.
User Details	Enter the user ID and password for authentication with the server.

- 3 Click Save changes.
- 4 (Optional) To configure advanced options, click the Client Advanced tab.
- 5 If this L2 VPN client edge does not have direct access to the Internet, and must reach the L2 VPN server edge by using a proxy server, specify the proxy settings.

Option	Description
Enable Secure Proxy	Select to enable the secure proxy.
Address	Enter the proxy server IP address.
Port	Enter the proxy server port.
User Name Password	Enter the proxy server authentication credentials.

- 6 To enable server certification validation, click **Change CA certificate** and select the appropriate CA certificate.
- 7 Click Save changes.

### What to do next

Enable the L2 VPN service on this edge gateway. See Enable the L2 VPN Service on an NSX Data Center for vSphere Edge Gateway Using Your VMware Cloud Director Tenant Portal.

# Enable the L2 VPN Service on an NSX Data Center for vSphere Edge Gateway Using Your VMware Cloud Director Tenant Portal

When the required L2 VPN settings are configured, you can enable the L2 VPN service on the edge gateway.

**Note** If HA is already configured on this edge gateway, ensure that the edge gateway has more than one internal interface configured on it. If only a single interface exists and that has already been used by the HA capability, the L2 VPN configuration on the same internal interface fails.

### **Prerequisites**

■ If this edge gateway is an L2 VPN server, the destination NSX edge, verify that the required L2 VPN server settings and at least one L2 VPN peer site are configured. See the steps described in Configure the NSX Data Center for vSphere Edge Gateway as an L2 VPN Server in the VMware Cloud Director Tenant Portal.

- If this edge gateway is an L2 VPN client, the source NSX edge, verify that the L2 VPN client settings are configured. See the steps described in Configure the NSX Data Center for vSphere Edge Gateway as an L2 VPN Client in the VMware Cloud Director Tenant Portal.
- Navigate to the L2 VPN Screen Using Your VMware Cloud Director Tenant Portal.

#### Procedure

- 1 On the **L2 VPN** tab, click the **Enable** toggle.
- 2 Click Save changes.

#### Results

The L2 VPN service of the edge gateway becomes active.

### What to do next

Create NAT or firewall rules on the Internet-facing firewall side to enable the L2 VPN server to connect to the L2 VPN client.

# Remove the L2 VPN Service Configuration from an NSX Data Center for vSphere Edge Gateway Using Your VMware Cloud Director Tenant Portal

You can remove the existing L2 VPN service configuration of the edge gateway. This action also deactivates the L2 VPN service on the edge gateway.

### Prerequisites

Navigate to the L2 VPN Screen Using Your VMware Cloud Director Tenant Portal

# Procedure

- 1 Scroll down to the bottom of the L2 VPN screen, and click Delete configuration.
- 2 To confirm the deletion, click **OK**.

#### Results

The L2 VPN service is deactivated and the configuration details are removed from the edge gateway.

# SSL Certificate Management on an NSX Data Center for vSphere Edge Gateway Using Your VMware Cloud Director Tenant Portal

The NSX Data Center for vSphere software in the VMware Cloud Director environment provides the ability to use Secure Sockets Layer (SSL) certificates with the SSL VPN-Plus and IPsec VPN tunnels you configure for your edge gateways.

The edge gateways in your VMware Cloud Director environment support self-signed certificates, certificates signed by a Certification Authority (CA), and certificates generated and signed by a CA. You can generate certificate signing requests (CSRs), import the certificates, manage the imported certificates, and create certificate revocation lists (CRLs).

# About Using Certificates with Your Organization Virtual Data Center

You can manage certificates for the following networking areas in your VMware Cloud Director organization virtual data center.

- IPsec VPN tunnels between an organization virtual data center network and a remote network.
- SSL VPN-Plus connections between remote users to private networks and web resources in your organization virtual data center.
- An L2 VPN tunnel between two NSX Data Center for vSphere edge gateways.
- The virtual servers and pools servers configured for load balancing in your organization virtual data center

## How to Use Client Certificates

You can create a client certificate through a CAI command or REST call. You can then distribute this certificate to your remote users, who can install the certificate on their web browser.

The main benefit of implementing client certificates is that a reference client certificate for each remote user can be stored and checked against the client certificate presented by the remote user. To prevent future connections from a certain user, you can delete the reference certificate from the security server list of client certificates. Deleting the certificate denies connections from that user.

# Generate a Certificate Signing Request for an Edge Gateway Using Your VMware Cloud Director Tenant Portal

Before you can order a signed certificate from a CA or create a self-signed certificate, you must generate a Certificate Signing Request (CSR) for your edge gateway.

A CSR is an encoded file that you need to generate on an NSX edge gateway which requires an SSL certificate. Using a CSR standardizes the way that companies send their public keys together with information that identifies their company names and domain names.

You generate a CSR with a matching private-key file that must remain on the edge gateway. The CSR contains the matching public key and other information such as the name, location, and domain name of your organization.

#### Procedure

- 1 Open Edge Gateway Services.
  - a In the top navigation bar, click **Networking** and click **Edge Gateways**.
  - b Select the edge gateway that you want to edit and click **Services**.
- 2 Click the Certificates tab.
- 3 On the Certificates tab, click CSR.

# 4 Configure the following options for the CSR:

Option	Description
Common Name	Enter the fully qualified domain name (FQDN) for the organization that you will be using the certificate for (for example, www.example.com).
	Do not include the $\protect\operatorname{https://prefixes}$ in your common name.
Organization Unit	Use this field to differentiate between divisions within your VMware Cloud Director organization with which this certificate is associated. For example, Engineering or Sales.
Organization Name	Enter the name under which your company is legally registered.  The listed organization must be the legal registrant of the domain name in the certificate request.
Locality	Enter the city or locality where your company is legally registered.
State or Province Name	Enter the full name (do not abbreviate) of the state, province, region, or territory where your company is legally registered.
Country Code	Enter the country name where your company is legally registered.
Private Key Algorithm	Enter the key type, either RSA or DSA, for the certificate.
	RSA is typically used. The key type defines the encryption algorithm for communication between the hosts. When FIPS mode is on, RSA key sizes must be greater or equal to 2048 bits.
	Note SSL VPN-Plus supports RSA certificates only.
Key Size	Enter the key size in bits.
	The minimum is 2048 bits.
Description	(Optional) Enter a description for the certificate.

## 5 Click Keep.

The system generates the CSR and adds a new entry with type CSR to the on-screen list.

#### Results

In the on-screen list, when you select an entry with type CSR, the CSR details are displayed in the screen. You can copy the displayed PEM formatted data of the CSR and submit it to a certificate authority (CA) to obtain a CA-signed certificate.

# What to do next

Use the CSR to create a service certificate using one of these two options:

- Transmit the CSR to a CA to obtain a CA-signed certificate. When the CA sends you the signed certificate, import the signed certificate into the system. See Import the CA-Signed Certificate Corresponding to the CSR Generated for an Edge Gateway Using Your VMware Cloud Director Tenant Portal.
- Use the CSR to create a self-signed certificate. See Configure a Self-Signed Service Certificate
   Using Your VMware Cloud Director Tenant Portal.

# Import the CA-Signed Certificate Corresponding to the CSR Generated for an Edge Gateway Using Your VMware Cloud Director Tenant Portal

After you generate a Certificate Signing Request (CSR) and obtain the CA-signed certificate based on that CSR, you can import the CA-signed certificate to use it by your edge gateway in VMware Cloud Director.

### **Prerequisites**

Verify that you obtained the CA-signed certificate that corresponds to the CSR. If the private key in the CA-signed certificate does not match the one for the selected CSR, the import process fails.

#### Procedure

- 1 Open Edge Gateway Services.
  - a In the top navigation bar, click **Networking** and click **Edge Gateways**.
  - b Select the edge gateway that you want to edit and click **Services**.
- 2 Click the Certificates tab.
- 3 Select the CSR in the on-screen table for which you are importing the CA-signed certificate.
- 4 Import the signed certificate.
  - a Click Signed certificate generated for CSR.
  - b Provide the PEM data of the CA-signed certificate.
    - If the data is in a PEM file on a system you can navigate to, click the Upload button to browse to the file and select it.
    - If you can copy and paste the PEM data, paste it into the Signed Certificate (PEM format) field.

Include the ----BEGIN CERTIFICATE---- and ----END CERTIFICATE----- lines.

- c (Optional) Enter a description.
- d Click Keep.

**Note** If the private key in the CA-signed certificate does not match the one for the CSR you selected on the Certificates screen, the import process fails.

#### Results

The CA-signed certificate with type Service Certificate appears in the on-screen list.

#### What to do next

Attach the CA-signed certificate to your SSL VPN-Plus or IPsec VPN tunnels as required. See Configure SSL VPN Server Settings on an NSX Data Center for vSphere Edge Gateway Using the VMware Cloud Director Tenant Portal and Specify Global IPsec VPN Settings on an NSX Edge Gateway in the VMware Cloud Director Tenant Portal.

# Configure a Self-Signed Service Certificate Using Your VMware Cloud Director Tenant Portal

You can configure self-signed service certificates with your edge gateways, to use in their VPN-related capabilities. You can create, install, and manage self-signed certificates.

If the service certificate is available on the Certificates screen, you can specify that service certificate when you configure the VPN-related settings of the edge gateway. The VPN presents the specified service certificate to the clients accessing the VPN.

#### **Prerequisites**

Verify that at least one CSR is available on the **Certificates** screen for the edge gateway. See Generate a Certificate Signing Request for an Edge Gateway Using Your VMware Cloud Director Tenant Portal.

#### Procedure

- 1 Open Edge Gateway Services.
  - a In the top navigation bar, click **Networking** and click **Edge Gateways**.
  - b Select the edge gateway that you want to edit and click **Services**.
- 2 Click the Certificates tab.
- 3 Select the CSR in the list that you want to use for this self-signed certificate and click **Self-sign CSR**.
- 4 Enter the number of days that the self-signed certificate is valid for.
- 5 Click Keep.

The system generates the self-signed certificate and adds a new entry with type Service Certificate to the on-screen list.

#### Results

The self-signed certificate is available on the edge gateway. In the on-screen list, when you select an entry with type Service Certificate, its details are displayed in the screen.

# Add a CA Certificate to the Edge Gateway for SSL Certificate Trust Verification Using Your VMware Cloud Director Tenant Portal

Adding a CA certificate to an edge gateway in VMware Cloud Director enables trust verification of SSL certificates that are presented to the edge gateway for authentication, typically the client certificates used in VPN connections to the edge gateway.

You usually add the root certificate of your company or organization as a CA certificate. A typical use is for SSL VPN, where you want to authenticate VPN clients using certificates. Client certificates can be distributed to the VPN clients and when the VPN clients connect, their client certificates are validated against the CA certificate.

**Note** When adding a CA certificate, you typically configure a relevant Certificate Revocation List (CRL). The CRL protects against clients that present revoked certificates. See Add a Certificate Revocation List to an Edge Gateway Using Your VMware Cloud Director Tenant Portal.

### **Prerequisites**

Verify that you have the CA certificate data in PEM format. In the user interface, you can either paste in the PEM data of the CA certificate or browse to a file that contains the data and is available in your network from your local system.

#### Procedure

- 1 Open Edge Gateway Services.
  - a In the top navigation bar, click **Networking** and click **Edge Gateways**.
  - b Select the edge gateway that you want to edit and click **Services**.
- Click the Certificates tab.
- 3 Click CA certificate.
- 4 Provide the CA certificate data.
  - If the data is in a PEM file on a system you can navigate to, click the Upload button to browse to the file and select it.
  - If you can copy and paste the PEM data, paste it into the CA Certificate (PEM format) field.
    - Include the ----BEGIN CERTIFICATE---- and ----END CERTIFICATE---- lines.
- 5 (Optional) Enter a description.
- 6 Click Keep.

### Results

The CA certificate with type CA Certificate appears in the on-screen list. This CA certificate is now available for you to specify when you configure the VPN-related settings of the edge gateway.

# Add a Certificate Revocation List to an Edge Gateway Using Your VMware Cloud Director Tenant Portal

A Certificate Revocation List (CRL) is a list of digital certificates that the issuing Certificate Authority (CA) claims to be revoked, so that systems can be updated not to trust users that present those revoked certificates to VMware Cloud Director. You can add CRLs to the edge gateway.

As described in the NSX Administration Guide, the CRL contains the following items:

- The revoked certificates and the reasons for revocation
- The dates that the certificates are issued
- The entities that issued the certificates
- A proposed date for the next release

When a potential user attempts to access a server, the server allows or denies access based on the CRL entry for that particular user.

#### Procedure

- 1 Open Edge Gateway Services.
  - a In the top navigation bar, click **Networking** and click **Edge Gateways**.
  - b Select the edge gateway that you want to edit and click **Services**.
- 2 Click the Certificates tab.
- 3 Click CRL.
- 4 Provide the CRL data.
  - If the data is in a PEM file on a system you can navigate to, click the Upload button to browse to the file and select it.
  - If you can copy and paste the PEM data, paste it into the CRL (PEM format) field.

```
Include the ----BEGIN X509 CRL---- and ----END X509 CRL---- lines.
```

- **5** (Optional) Enter a description.
- 6 Click Keep.

#### Results

The CRL appears in the on-screen list.

# Add a Service Certificate to the Edge Gateway Using Your VMware Cloud Director Tenant Portal

Adding service certificates to an edge gateway makes those certificates available for use in the VPN-related settings of the edge gateway. You can add a service certificate to the **Certificates** screen.

# Prerequisites

Verify that you have the service certificate and its private key in PEM format. In the user interface, you can either paste in the PEM data or browse to a file that contains the data and is available in your network from your local system.

#### Procedure

- 1 Open Edge Gateway Services.
  - a In the top navigation bar, click **Networking** and click **Edge Gateways**.
  - b Select the edge gateway that you want to edit and click **Services**.
- 2 Click the Certificates tab.
- 3 Click Service certificate.
- 4 Input the PEM-formatted data of the service certificate.
  - If the data is in a PEM file on a system you can navigate to, click the **Upload** button to browse to the file and select it.
  - If you can copy and paste the PEM data, paste it into the Service Certificate (PEM format) field.

```
Include the ----BEGIN CERTIFICATE---- and ----END CERTIFICATE---- lines.
```

5 Input the PEM-formatted data of the certificate private key.

When FIPS mode is on, RSA key sizes must be greater or equal to 2048 bits.

- If the data is in a PEM file on a system you can navigate to, click the Upload button to browse to the file and select it.
- If you can copy and paste the PEM data, paste it into the Private Key (PEM format) field.
  Include the ----BEGIN RSA PRIVATE KEY---- and ----END RSA PRIVATE

```
KEY---- lines.
```

- 6 Enter a private key passphrase and confirm it.
- **7** (Optional) Enter a description.
- 8 Click Keep.

#### Results

The certificate with type Service Certificate appears in the on-screen list. This service certificate is now available for you to select when you configure the VPN-related settings of the edge gateway.

# Custom Grouping Objects for NSX Data Center for vSphere Edge Gateways in the VMware Cloud Director Tenant Portal

The NSX Data Center for vSphere software in your VMware Cloud Director environment provides the capability for defining sets and groups of certain entities, which you can then use when specifying other network-related configurations, such as in firewall rules.

# Create an IP Set for Use in Firewall Rules and DHCP Relay Configuration by Using Your VMware Cloud Director Tenant Portal

An IP set is a group of IP addresses that you can create at a VMware Cloud Director organization virtual data center level. You can use an IP set as the source or destination in a firewall rule or in a DHCP relay configuration.

You create an IP set by using the **Grouping Objects** page of the VMware Cloud Director tenant portal. The **Grouping Objects** page is available on both the Services and Edge Gateway screens.

#### Procedure

1 Open the **Grouping Objects** page.

Option	Action
Open through Edge Gateway Services	<ul> <li>a Navigate to Networking &gt; Edges.</li> <li>b Select the edge gateway that you want to edit, and click Configure Services.</li> <li>c Click Grouping Objects.</li> </ul>
Open through Security Services	<ul> <li>a Navigate to Networking &gt; Security.</li> <li>b Select the security service that you want to edit, and click Configure Services.</li> <li>c Click Grouping Objects.</li> </ul>

2 Click the IP Sets tab.

The IP sets that are already defined are displayed on the screen.

- 3 To add an IP set, click the **Create** ( \_\_\_\_\_\_\_) button
- **4** Enter a name, optionally, a description for the IP set, and the IP addresses to be included in the set.
- 5 (Optional) If you are specifying the IP set using the Grouping Objects page on the Services screen, use the Inheritance toggle to enable inheritance and allow visibility at the underlying scopes.
  - Inheritance is enabled by default.
- 6 To save this IP set, click **Keep**.

### Results

The new IP set is available for selection as the source or destination in firewall rules or in DHCP relay configurations.

# Create a MAC Set for Use in Firewall Rules by Using Your VMware Cloud Director Tenant Portal

A MAC set is a group of MAC addresses that you can create at an organization virtual data center level in VMware Cloud Director. You can use a MAC set as the source or destination in a firewall rule.

You create a MAC set using the **Grouping Objects** page of the VMware Cloud Director tenant portal. The Grouping Objects page is available on both the **Services** and **Edge Gateway** screens.

#### Procedure

1 Open the **Grouping Objects** page.

Option	Action
Open through Edge Gateway Services	<ul> <li>a Navigate to Networking &gt; Edges.</li> <li>b Select the edge gateway that you want to edit, and click Configure Services.</li> <li>c Click Grouping Objects.</li> </ul>
Open through Security Services	<ul> <li>a Navigate to Networking &gt; Security.</li> <li>b Select the security service that you want to edit, and click Configure Services.</li> <li>c Click Grouping Objects.</li> </ul>

2 Click the MAC Sets tab.

The MAC sets that are already defined are displayed on the screen.

- 3 To add a MAC set, click the **Create** ( \_\_\_\_\_\_) button.
- **4** Enter a name for the set, optionally, a description, and the MAC addresses to be included in the set.
- 5 (Optional) If you are specifying the MAC set using the Grouping Objects page on the Services screen, use the Inheritance toggle to enable inheritance and allow visibility at underlying scopes.
  - Inheritance is enabled by default.
- 6 To save the MAC set, click **Keep**.

#### Results

The new MAC set is available for selection as the source or destination in firewall rules.

# View Services Available for Firewall Rules by Using Your VMware Cloud Director Tenant Portal

By using the VMware Cloud Director Tenant Portal, you can view the list of services that are available for use in firewall rules. In this context, a service is a protocol-port combination.

You can view the available services using the Grouping Objects page of the VMware Cloud Director tenant portal. The Grouping Objects page is available on both the Services and Edge Gateway screens.

You cannot add new services to the list using the tenant portal. The set of services available for your use is managed by your VMware Cloud Director system administrator.

#### Procedure

1 Open the **Grouping Objects** page.

Option	Action
Open through Edge Gateway Services	<ul> <li>a Navigate to Networking &gt; Edges.</li> <li>b Select the edge gateway that you want to edit, and click Configure Services.</li> <li>c Click Grouping Objects.</li> </ul>
Open through Security Services	<ul> <li>a Navigate to Networking &gt; Security.</li> <li>b Select the security service that you want to edit, and click Configure Services.</li> <li>c Click Grouping Objects.</li> </ul>

### 2 Click the Services tab.

#### Results

The available services are displayed on the screen.

# View Service Groups Available for Firewall Rules by Using Your VMware Cloud Director Tenant Portal

By using the VMware Cloud Director Tenant Portal, you can view the list of service groups that are available for use in firewall rules. In this context, a service is a protocol-port combination, and a service group is a group of services or other service groups.

You can view the available service groups using the Grouping Objects page of the VMware Cloud Director tenant portal. The Grouping Objects page is available on both the Services and Edge Gateway screens.

You cannot create service groups using the tenant portal. The set of service groups available for your use is managed by your VMware Cloud Director system administrator.

### Procedure

1 Open the **Grouping Objects** page.

Option	Action
Open through Edge Gateway Services	<ul> <li>a Navigate to Networking &gt; Edges.</li> <li>b Select the edge gateway that you want to edit, and click Configure Services.</li> <li>c Click Grouping Objects.</li> </ul>
Open through Security Services	<ul> <li>a Navigate to Networking &gt; Security.</li> <li>b Select the security service that you want to edit, and click Configure Services.</li> <li>c Click Grouping Objects.</li> </ul>

2 Click the Service Groups tab.

#### Results

The available service groups are displayed on the screen. The Description column displays the services that are grouped in each service group.

# Statistics and Logs for an NSX Data Center for vSphere Edge Gateway in the VMware Cloud Director Tenant Portal

You can view statistics and logs for an NSX Data Center for vSphere edge gateway.

### View Statistics in the VMware Cloud Director Tenant Portal

You can view statistics on the Edge Gateway Services screen.

#### Procedure

- 1 Open Edge Gateway Services.
  - a In the top navigation bar, click **Networking** and click **Edge Gateways**.
  - b Select the edge gateway that you want to edit and click **Services**.
- 2 Click the Statistics tab.
- 3 Navigate through the tabs depending on the type of statistics you want to see.

Option	Description
Connections	The Connections screen provides operational visibility. The screen displays graphs for the traffic flowing through the interfaces of the selected edge gateway and for the firewall.  Select the period for which you want to view the statistics.
IPsec VPN	The IPsec VPN screen displays the IPsec VPN status and statistics, and status and statistics for each tunnel.
L2 VPN	The L2 VPN screen displays the L2 VPN status and statistics.

# Enable Logging in the VMware Cloud Director Tenant Portal

You can enable logging for an edge gateway. In addition to enabling logging for the features for which you want to collect log data, to complete the configuration, you must have a Syslog server to receive the collected log data. When you configure a Syslog server on the Edge Settings screen, you are able to access the logged data from that Syslog server.

### Prerequisites

- Verify that you are an organization administrator or you are assigned a role that includes an
  equivalent set of rights.
- Verify that your role includes the Configure System Logging right.

#### Procedure

- 1 Open Edge Gateway Services.
  - a In the top navigation bar, click **Networking** and click **Edge Gateways**.
  - b Select the edge gateway that you want to edit and click **Services**.
- 2 On the Edge Settings tab, click the Edit Syslog server button.

You can customize the Syslog server for the networking-related logs of your edge gateway for those services that have logging enabled.

If the VMware Cloud Director system administrator has already configured a Syslog server for the VMware Cloud Director environment, the system uses that Syslog server by default and its IP address is displayed on the **Edge Settings** screen.

- **3** Enable logging per feature.
  - On the NAT tab, click the DNAT Rule button, and turn on the Enable logging toggle.
     Logs the address translation.
  - On the NAT tab, click the SNAT Rule button, and turn on the Enable logging toggle.
     Logs the address translation.
  - On the Routing tab, click Routing Configuration, and under Dynamic Routing Configuration, turn on the Enable logging toggle.
    - Logs the dynamic routing activities. From the **Log Level** drop-down menu, you can select the lower bound of the message status level to log.
  - On the Load Balancer tab, click Global Configuration, and turn on the Enable logging toggle.
    - Logs the traffic flow for the load balancer. From the **Log Level** drop-down menu, you can select the lower bound of the message status level to log.
  - On the VPN tab, navigate to IPSec VPN > Logging Settings, and turn on the Enable logging toggle.
    - Logs the traffic flow between the local subnet and peer subnet. From the **Log Level** drop-down menu, you can select the lower bound of the message status level to log.
  - On the SSL VPN-Plus tab, click General Settings, and turn on the Enable logging toggle.
     Maintains a log of the traffic passing through the SSL VPN gateway.
  - On the SSL VPN-Plus tab, click Server Settings, and turn on the Enable logging toggle.
    - Logs the activities that occur on the SSL VPN server, for Syslog. From the **Log Level** drop-down menu, you can select the lower bound of the message status level to log.

## Enable SSH Command-Line Access to an NSX Data Center for vSphere Edge Gateway in the VMware Cloud Director Tenant Portal

You can enable SSH command-line access to an edge gateway.

#### Procedure

- Open Edge Gateway Services.
  - a In the top navigation bar, click **Networking** and click **Edge Gateways**.
  - b Select the edge gateway that you want to edit and click **Services**.
- 2 Click the Edge Settings tab.
- **3** Configure the SSH settings.

Option	Description
Username	Enter the credentials for the SSH access to this edge gateway.
Password	By default, the SSH user name is admin.
Retype Password	
Password Expiry	Enter the expiration period for the password, in days.
Login Banner	Enter the text to be displayed to users when they begin an SSH connection to the edge gateway.

4 Turn on the **Enabled** toggle.

#### What to do next

Configure the appropriate NAT or firewall rules to allow an SSH access to this edge gateway.

# Working with Security Tags for NSX Data Center for vSphere Edge Gateways by Using Your VMware Cloud Director Tenant Portal

Security tags are VMware Cloud Director labels which can be associated with a virtual machine or a group of virtual machines.

Security tags are designed to be used with security groups. Once you create the security tags, you associate them with a security group which can be used in firewall rules. You can create, edit, or assign a user-defined security tag. You can also view which virtual machines or security groups have a particular security tag applied.

A common use case for security tags is to dynamically group objects to simplify firewall rules. For example, you might create several different security tags based on the type of activity you expect to occur on a given virtual machine. You create a security tag for database servers and another one for email servers. Then you apply the appropriate tag to virtual machines that house database servers or email servers. Later, you can assign the tag to a security group, and write

a firewall rule against it, applying different security settings depending on whether the virtual machine is running a database server or an email server. Later, if you change the functionality of the virtual machine, you can remove the virtual machine from the security tag rather than editing the firewall rule.

### Create and Assign Security Tags by Using Your VMware Cloud Director Tenant Portal

By using the VMware Cloud Director Tenant Portal, you can create a security tag and assign it to a virtual machine or a group of virtual machines.

You create a security tag and assign it to a virtual machine or a group of virtual machines.

#### Procedure

- On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore and under **Networking**, select **Security**.
- 2 Select a security service and click **Configure services**.
- 3 Click the **Security Tags** tab.
- 4 Click the **Create** ( button, and enter a name for the security tag.
- **5** (Optional) Enter a description for the security tag.
- 6 (Optional) Assign the security tag to a virtual machine or a group of virtual machines.

In the Browse objects of type drop-down menu, Virtual Machines is selected by default.

- a Select a virtual machine from the left panel.
- b Assign the security tag to the selected virtual machine by clicking the right arrow.

  The virtual machine moves to the right panel and is assigned the security tag.
- 7 When you complete assigning the tag to the selected virtual machines, click **Keep**.

#### Results

The security tag is created, and if you chose, is assigned to selected virtual machines.

#### What to do next

Security tags are designed to work with a security group. For more information about creating security groups, see Create a Security Group by Using Your VMware Cloud Director Tenant Portal.

### Change the Security Tag Assignment by Using Your VMware Cloud Director Tenant Portal

After you create a security tag, by using the VMware Cloud Director Tenant Portal, you can manually assign it to virtual machines. You can also edit a security tag to remove the tag from the virtual machines to which you have already assigned it.

If you have created security tags, you can assign them to virtual machines. You can use security tags to group virtual machines for writing firewall rules. For example, you might assign a security tag to a group of virtual machines with highly sensitive data.

#### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore and under **Networking**, select **Security**.
- 2 Select a security service and click **Configure services**.
- 3 Click the Security Tags tab.
- **4** From the list of security tags, select the security tag that you want to edit, and click the **Edit** button.
- 5 Select virtual machines from the left panel, and assign the security tag to them by clicking the right arrow.
  - The virtual machines in the right panel are assigned the security tag.
- 6 Select virtual machines in the right panel, and remove the tag from them by clicking the left arrow.
  - The virtual machines in the left panel do not have the security tag assigned.
- 7 When you finish adding your changes, click **Keep**.

#### Results

The security tag is assigned to the selected virtual machines.

#### What to do next

Security tags are designed to work with a security group. For more information about creating security groups, see Create a Security Group by Using Your VMware Cloud Director Tenant Portal.

#### View Applied Security Tags by Using Your VMware Cloud Director Tenant Portal

By using the VMware Cloud Director Tenant Portal, you can view the security tags applied to virtual machines in your environment. You can also see the security tags that are applied to security groups in your environment.

#### Prerequisites

A security tag must have been created and applied to a virtual machine or to a security group.

#### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore and under **Networking**, select **Security**.
- 2 Select a security service and click **Configure services**.

- 3 View the assigned tags from the Security Tags tab.
  - a On the **Security Tags** tab, select the security tag for which you want to see assignments, and click the **Edit** icon.
  - b Under the **Assign/Unassign VMs**, you can see the list of virtual machines assigned to the security tag.
  - c Click **Discard**.
- 4 View the assigned tags from the **Security Groups** tab.
  - a Click the **Grouping Objects** tab, and click **Security Groups**.
  - b Select a security group.
  - c From the list under **Include Members**, you can see the security tag assigned to a security group.

You can view the existing security tags and associated virtual machines and security groups. This way, you can determine a strategy for creating firewall rules based on security tags and security groups.

#### Edit a Security Tag by Using Your VMware Cloud Director Tenant Portal

By using the VMware Cloud Director Tenant Portal, you can edit a user-defined security tag.

If you change the environment or function of a virtual machine, you might also want to use a different security tag so that firewall rules are correct for the new machine configuration. For example, if you have a virtual machine where you no longer store sensitive data, you might want to assign a different security tag so that firewall rules that apply to sensitive information are no longer run against the virtual machine.

#### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore and under **Networking**, select **Security**.
- 2 Select a security service and click **Configure services**.
- 3 Click the **Security Tags** tab.
- 4 From the list of security tags, select the security tag that you want to edit.
- 5 Click the **Edit** button.
- 6 Edit the name and the description of the security tag.
- 7 Assign the tag to or remove the assignment from the virtual machines that you select.
- 8 To save your changes, click **Keep**.

#### What to do next

If you edit a security tag, you might also need to edit an associated security group or firewall rules. For more information about security groups, see Working with Security Groups for NSX Data Center for vSphere Edge Gateways by Using Your VMware Cloud Director Tenant Portal

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#### Delete a Security Tag by Using Your VMware Cloud Director Tenant Portal

By using the VMware Cloud Director Tenant Portal, you can delete a user-defined security tag.

You might want to delete a security tag if the function or environment of the virtual machine changes. For example, if you have a security tag for Oracle databases, but you decide to use a different database server, you can remove the security tag so that firewall rules that apply to Oracle databases no longer run against the virtual machine.

#### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore and under **Networking**, select **Security**.
- 2 Select a security service and click **Configure services**.
- 3 Click the **Security Tags** tab.
- 4 From the list of security tags, select the security tag that you want to delete.
- 5 Click the **Delete** button.
- 6 To confirm the deletion, click **OK**.

#### Results

The security tag is deleted.

#### What to do next

If you delete a security tag, you might also need to edit an associated security group or firewall rules. For more information about security groups, see Working with Security Groups for NSX Data Center for vSphere Edge Gateways by Using Your VMware Cloud Director Tenant Portal.

### Working with Security Groups for NSX Data Center for vSphere Edge Gateways by Using Your VMware Cloud Director Tenant Portal

A security group is a collection of assets or grouping objects in VMware Cloud Director, such as virtual machines, organization virtual data center networks, or security tags.

Security groups can have dynamic membership criteria based on security tags, virtual machine name, virtual machine guest OS name, or virtual machine guest host name. For example, all virtual machines that have the security tag "web" will be automatically added to a specific security group destined for Web servers. After creating a security group, a security policy is applied to that group.

#### Create a Security Group by Using Your VMware Cloud Director Tenant Portal

By using the VMware Cloud Director Tenant Portal, you can create user-defined security groups.

#### **Prerequisites**

If you want to use security tags with security groups, Create and Assign Security Tags by Using Your VMware Cloud Director Tenant Portal.

#### Procedure

- 1 Open the Security Services.
  - a Navigate to **Networking > Security**.
  - b Select the organization VDC for which you want to apply security settings, and click **Configure Services**.

The tenant portal opens Security Services.

2 Navigate to Grouping Objects > Security Groups

The **Security Groups** page opens.

- 3 Click the **Create** ( + ) button.
- 4 Enter a name and, optionally, a description for the security group.

The description displays in the list of security groups, so adding a meaningful description can make it easy to identify the security group at a glance.

- **5** (Optional) Add a dynamic member set.
  - a Click the **Add** ( button under Dynamic Member Sets.
  - b Select whether to match **Any** or **All** of the criteria in your statement.
  - c Enter the first object to match.

The options are Security Tag, VM Guest OS Name, VM Name, and VM Guest Host Name.

- d Select an operator, such as **Contains**, **Starts with**, or **Ends with**.
- e Enter a value.
- f (Optional) To add another statement, use a Boolean operator **And** or **Or**.
- 6 (Optional) Include Members.
  - a From the **Browse objects of type** drop-down menu, select the type of objects, such as **Virtual Machines**, **Org VDC networks**, **IP sets**, **MAC sets**, or **Security tags**.
  - b To include an object in the Include Members list, select the object from the left panel, and move it to the right panel by clicking the right arrow.

- **7** (Optional) Exclude members.
  - a From the **Browse objects of type** drop-down menu, select the type of objects, such as **Virtual Machines**, **Org VDC networks**, **IP sets**, **MAC sets**, or **Security tags**.
  - b To include an object in the Exclude Members list, select the object from the left panel, and move it to the right panel by clicking the right arrow.
- 8 To preserve your changes, click **Keep**.

The security group can now be used in rules, such as firewall rules.

#### Edit a Security Group by Using Your VMware Cloud Director Tenant Portal

By using the VMware Cloud Director Tenant Portal, you can edit user-defined security groups.

#### Procedure

- 1 Open the Security Services.
  - a Navigate to **Networking > Security**.
  - b Select the organization VDC for which you want to apply security settings, and click **Configure Services**.

The tenant portal opens Security Services.

2 Navigate to Grouping Objects > Security Groups

The **Security Groups** page opens.

3 Select the security group you want to edit.

The details for the security group display below the list of security groups.

- 4 (Optional) Edit the name and the description of the security group.
- **5** (Optional) Add a dynamic member set.
  - a Click the Add button under Dynamic Member Sets.
  - b Select whether to match **Any** or **All** of the criteria in your statement.
  - c Enter the first object to match.

The options are Security Tag, VM Guest OS Name, VM Name, and VM Guest Host Name.

- d Select an operator, such as **Contains**, **Starts with**, or **Ends with**.
- e Enter a value.
- f (Optional) To add another statement, use a Boolean operator **And** or **Or**.

- 6 (Optional) Edit a dynamic member set by clicking the **Edit** icon next to the member set that you want to edit.
  - a Apply the necessary changes to the dynamic member set.
  - b Click OK.
- 7 (Optional) Delete a dynamic member set by clicking the **Delete** icon next to the member set that you want to delete.
- 8 (Optional) Edit the included members list by clicking the **Edit** icon next to the Include Members list.
  - a From the **Browse objects of type** drop-down menu, select the type of objects, such as **Virtual Machines**, **Org VDC networks**, **IP sets**, **MAC sets**, or **Security tags**.
  - b To include an object in the include members list, select the object from the left panel, and move it to the right panel by clicking the right arrow.
  - c To exclude an object from the include members list, select the object from the right panel, and move it to the left panel by clicking the left arrow.
- 9 (Optional) Edit the excluded members list by clicking the Edit icon next to the Exclude Members list.
  - a From the **Browse objects of type** drop-down menu, select the type of objects, such as **Virtual Machines**, **Org VDC networks**, **IP sets**, **MAC sets**, or **Security tags**.
  - b To include an object in the exclude members list, select the object from the left panel, and move it to the right panel by clicking the right arrow.
  - c To exclude an object from the exclude members list, select the object from the right panel, and move it to the left panel by clicking the left arrow.

#### 10 Click Save changes.

The changes to the security group are saved.

#### Delete a Security Group by Using Your VMware Cloud Director Tenant Portal

By using the VMware Cloud Director Tenant Portal, you can delete a user-defined security group.

#### Procedure

- 1 Open the Security Services.
  - a Navigate to **Networking > Security**.
  - b Select the organization VDC for which you want to apply security settings, and click Configure Services.

The tenant portal opens Security Services.

2 Navigate to Grouping Objects > Security Groups

The **Security Groups** page opens.

- 3 Select the security group you want to delete.
- 4 Click the **Delete** button.
- 5 To confirm the deletion, click **OK**.

The security group is deleted.

#### Managing Data Center Group Networking with NSX Data Center for vSphere in the VMware Cloud Director Tenant Portal

To create a network across multiple organization virtual data centers, you first group the virtual data centers, then create a VDC network that is scoped to the data center group.

VMware Cloud Director supports data center group networking for organization virtual data centers that are backed by NSX Data Center for vSphere with both an active and a stand-by egress point for a single network fault domain.

A data center group that is backed by NSX Data Center for vSphere can have either a common egress point configuration, an egress point configuration for each network fault domain, or a local group configuration.

#### Data center group

A data center group acts as a virtual data center group router that provides centralized networking administration, configuration for multiple egress points in multiple virtual data centers, and east-west traffic between all networks within the group. A data center group can contain between one and 16 virtual data centers that are configured to share multiple egress points. A data center group can have one of the following egress points configurations:

Table 6-6. Egress Points Configuration Type for Data Center Groups Backed by NSX Data Center for vSphere

Egress Points Configuration Type	Description
Common egress points configuration	You can configure the data center group with one active egress point and one standby egress point.  The two egress points are common to all participating virtual data centers across all network fault domains in the data center group.  A data center group with this configuration can include data centers from up to four network fault domains.
Egress points configuration per fault domain	You can configure the data center group with one active egress point and one stand-by egress point for each network fault domain in the data center group.  A data center group with this configuration can include data centers from up to four network fault domains.
Local group configuration	The organization virtual data centers in a local data center group are backed by a single vCenter Server instance. You can configure the local data center group with one active egress point and one standby egress point for a single network fault domain.

An organization can have multiple data center groups. An organization virtual data center can participate in multiple data center groups.

The participating organization virtual data centers can belong to different VMware Cloud Director sites. See Configure and Manage Multisite Deployments Using the VMware Cloud Director Tenant Portal.

#### **Network Fault Domain**

The network provider scope, typically representing the underlying vCenter Server instance with the associated NSX-V Manager.

#### **Egress point**

An edge gateway that connects a data center group or network fault domain to the Internet. The edge gateway must belong to a virtual data center from the data center group. BGP routes are configured on the edge gateway representing the egress point and the universal router of the virtual data center group or network fault domain. Existing routes on the edge gateway are not affected.

#### Stretched network

A layer 2 network that is stretched across all virtual data centers in a data center group. Can be IPv4 only.

#### Managing Data Center Groups with NSX Data Center for vSphere Network Provider Type in the VMware Cloud Director Tenant Portal

After you create a data center group that is backed by NSX Data Center for vSphere, you can edit the network topology of a data center group. You can add and remove virtual data centers from the group. You can swap, replace, and remove egress points. You can fix configuration failures by performing different synchronization tasks.

You cannot convert a common egress configuration to an egress configuration per fault domain or the reverse.

# Create and Configure a Data Center Group Backed by NSX Data Center for vSphere with a Common Egress Configuration in the VMware Cloud Director Tenant Portal

You can create and configure a virtual data center group backed by NSX Data Center for vSphere with a common egress configuration, where you set a pair of edge gateways that act as an active and stand-by egress points for all participating virtual data centers.

#### **Prerequisites**

- Verify that you are logged in as a System Administrator or a role with the VDC Group:
   Configure VDC Group right published to the organization.
- Your system administrator must enable the target virtual data centers for cross-virtual data center networking.

#### Procedure

- 1 Create a Data Center Group Backed by NSX Data Center for vSphere with a Common Egress Configuration in the VMware Cloud Director Tenant Portal
  - You can group between one and 16 virtual data centers in a data center group with a common egress configuration.
- 2 Add an Active Egress Point to a Data Center Group with NSX Data Center for vSphere Network Provider Type in the VMware Cloud Director Tenant Portal
  - To connect your data center group to the Internet, you must add an active egress point to its network topology.
- 3 Add a Standby Egress Point to a Data Center Group with NSX Data Center for vSphere Network Provider Type in the VMware Cloud Director Tenant Portal
  - In virtual data center groups with common egress configurations, you can add a secondary egress point, which acts as a standby egress point for fault tolerance scenarios.

### Create a Data Center Group Backed by NSX Data Center for vSphere with a Common Egress Configuration in the VMware Cloud Director Tenant Portal

You can group between one and 16 virtual data centers in a data center group with a common egress configuration.

#### Procedure

- 1 In the top navigation bar, click **Networking** and then click the **Data Center Groups** tab.
  - The list of data center groups appears.
- 2 Click New.
- 3 On the **Starting VDC** page, select a VDC to start the VDC group.
- 4 Enter a name and, optionally, a description for the new data center group.
- 5 Select Common Egress Points and click Next.
- 6 On the **Participating VDCs** page, select additional data centers for the new data center group, and click **Next**.
  - The **Data Centers** page contains a list of the VDCs that the **system administrator** has enabled for cross-virtual data center networking.
- 7 Review the data center group details and click **Finish**.

#### Results

The newly created virtual data center group is listed in the Data Center Groups view.

### Add an Active Egress Point to a Data Center Group with NSX Data Center for vSphere Network Provider Type in the VMware Cloud Director Tenant Portal

To connect your data center group to the Internet, you must add an active egress point to its network topology.

#### Prerequisites

The **system administrator** created at least one edge gateway on any of the virtual data centers that are participating in the data center group.

#### Procedure

- 1 In the top navigation bar, click **Networking** and then click the **Data Center Groups** tab.
  - The list of data center groups appears.
- 2 Click the target data center group.
  - The **Network Topology** view for this data center group opens. The diagram of the current network topology displays the participating VDCs with their network fault domains, the egress points, if configured, and the traffic routes.
- 3 Click Add egress point.
  - The **Add Active Egress Point** page that opens provides a list of the edge gateways which belong to the participating virtual data centers.
- 4 Select the edge gateway that you want to act as an active egress point for this data center group, and click **Add**.

BGP routes are configured on the edge gateway representing the egress point and the universal router of the virtual data center group. Existing routes on the edge gateway are not affected.

The diagram of the network topology is updated with the newly added egress point. The traffic from the participating virtual data centers to the Internet is represented with a solid blue line.

Add a Standby Egress Point to a Data Center Group with NSX Data Center for vSphere Network Provider Type in the VMware Cloud Director Tenant Portal

In virtual data center groups with common egress configurations, you can add a secondary egress point, which acts as a standby egress point for fault tolerance scenarios.

#### **Prerequisites**

Apart from the edge gateway that acts as an active egress point, you must have at least one more edge gateway in any of the virtual data centers that are participating in the group.

#### Procedure

- In the top navigation bar, click **Networking** and then click the **Data Center Groups** tab.
  The list of data center groups appears.
- 2 Click the target data center group.
  - The **Network Topology** view for this data center group opens. The diagram of the current network topology displays the participating VDCs with their network fault domains, the egress points, if configured, and the traffic routes.
- 3 Click Add stand-by egress point.
  - The **Add Stand-by Egress Point** page opens providing a list of the unused edge gateways that belong to the participating virtual data centers. The edge gateway that is in use by the active egress point in this virtual data center group is not displayed.
- 4 Select the edge gateway that you want to act as a stand-by egress point for this data center group, and click **Add**.

#### Results

BGP routes are configured on the edge gateway representing the egress point and the universal router of the network fault domain. The configuration does not affect the existing routes on the edge gateway.

The diagram of the network topology is updated with the newly added egress point. The traffic from the participating virtual data centers to the Internet in fault tolerance scenarios is represented with a dashed blue line.

# Create and Configure a Data Center Group Backed by NSX Data Center for vSphere with a Fault Domain Egress Configuration in the VMware Cloud Director Tenant Portal

You can create and configure a virtual data center group backed by NSX Data Center for vSphere with a fault domain egress configuration, where you configure an edge gateway that acts as an active egress points for each network fault domain in the group. Standby egresses cannot be created in a data center group with a fault domain egress configuration.

#### Prerequisites

Verify that you are logged in as a **System Administrator** or a role with the **VDC Group**: **Configure VDC Group** right published to the organization.

#### Procedure

- 1 Create a Data Center Group Backed by NSX Data Center for vSphere with a Fault Domain Egress Configuration in the VMware Cloud Director Tenant Portal
  - You can group between 1 and 16 virtual data centers in a data center group backed by NSX Data Center for vSphere with a fault domain egress configuration.
- 2 Add an Egress Point for a Fault Domain in the VMware Cloud Director Tenant Portal
  - To connect the virtual data centers from a network fault domain in a data center group backed by NSX Data Center for vSphere to the Internet, you must add an egress point to this network fault domain. You can add an egress point to each network fault domain in the data center group. Stand-by egress points are not supported in a data center group with a fault domain egress configuration.

### Create a Data Center Group Backed by NSX Data Center for vSphere with a Fault Domain Egress Configuration in the VMware Cloud Director Tenant Portal

You can group between 1 and 16 virtual data centers in a data center group backed by NSX Data Center for vSphere with a fault domain egress configuration.

#### Prerequisites

The **system administrator** enabled the target virtual data centers for cross-virtual data center networking.

#### Procedure

- In the top navigation bar, click **Networking** and then click the **Data Center Groups** tab.
  The list of data center groups appears.
- 2 Click New.
- 3 Enter a name and, optionally, a description for the new data center group.
- 4 Select Egress Points per Fault Domain and click Next.

5 On the **Participating VDCs** page, select additional data centers for the new data center group, and click **Next**.

The **Data Centers** page contains a list of the VDCs that the **system administrator** has enabled for cross-virtual data center networking.

6 Review the data center group details and click **Finish**.

#### Results

The newly created virtual data center group is listed in the Data Center Groups view.

#### Add an Egress Point for a Fault Domain in the VMware Cloud Director Tenant Portal

To connect the virtual data centers from a network fault domain in a data center group backed by NSX Data Center for vSphere to the Internet, you must add an egress point to this network fault domain. You can add an egress point to each network fault domain in the data center group. Stand-by egress points are not supported in a data center group with a fault domain egress configuration.

#### Prerequisites

Apart from the edge gateways that are in use as egress points in this data center group, you must have at least one unused edge gateway in any of the participating virtual data centers.

#### Procedure

- 1 In the top navigation bar, click **Networking** and then click the **Data Center Groups** tab.
  The list of data center groups appears.
- **2** Click the target data center group.
  - The **Network Topology** view for this data center group opens. The diagram of the current network topology displays the participating VDCs with their network fault domains, the egress points, if configured, and the traffic routes.
- 3 On the diagram of the network topology, click the target network fault domain.
  - Network fault domains are represented with solid lines and their names at the bottom of the diagram.

The selected fault domain is marked in blue.

4 Click Add egress point.

The **Add Active Egress Point** page opens providing a list of the edge gateways that belong to the participating virtual data centers.

5 Select the edge gateway that you want to act as an egress point for this fault domain, and click **Add**.

BGP routes are configured on the edge gateway representing the egress point and the universal router of the network fault domain. Existing routes on the edge gateway are not affected.

The diagram of the network topology is updated with the newly added egress point. The traffic from the virtual data centers in the network fault domain to the Internet is represented with a continuous blue line.

### Create and Configure a Local Virtual Data Center Group with NSX Data Center for vSphere Network Provider Type in the VMware Cloud Director Tenant Portal

Starting with version 10.1, VMware Cloud Director supports data center groups backed by NSX Data Center for vSphere with both an active and a stand-by egress point for a single network fault domain.

The organization virtual data centers in a local group are backed by a single vCenter Server instance.

In a local data center group, you can set a pair of edge gateways - an active egress point and a stand-by egress point, to support high availability and disaster recovery scenarios within the same network fault domain.

#### **Prerequisites**

Verify that you are logged in as a **System Administrator** or a role with the **VDC Group**: **Configure VDC Group** right published to the organization.

#### Procedure

- 1 Create a Local Data Center Group with NSX Data Center for vSphere Network Provider Type in the VMware Cloud Director Tenant Portal
  - You can group between 1 and 16 virtual data centers (VDCs) in a data center group backed by NSX Data Center for vSphere with a fault domain egress configuration.
- 2 Add an Active Egress Point for a Local Data Center Group with NSX Data Center for vSphere Network Provider Type in the VMware Cloud Director Tenant Portal
  - To connect the data centers from the local data center group backed by NSX Data Center for vSphere to the Internet, you must add an active egress point to the network fault domain.
- 3 Add a Stand-By Egress Point for a Local Data Center Group with NSX Data Center for vSphere Network Provider Type in the VMware Cloud Director Tenant Portal
  - In local data center groups configurations, you can add a secondary egress point, which acts as a stand-by egress point for fault tolerance scenarios.

Create a Local Data Center Group with NSX Data Center for vSphere Network Provider Type in the VMware Cloud Director Tenant Portal

You can group between 1 and 16 virtual data centers (VDCs) in a data center group backed by NSX Data Center for vSphere with a fault domain egress configuration.

#### Prerequisites

The **system administrator** enabled the target virtual data centers for cross-virtual data center networking.

#### Procedure

- 1 In the top navigation bar, click **Networking** and then click the **Data Center Groups** tab.
  The list of data center groups appears.
- 2 Click New.
- 3 On the **Starting VDC** page, select a VDC to start the VDC group.
- 4 Enter a name and, optionally, a description for the new data center group.
- 5 To create a group that contains only virtual data centers from a single network fault domain, toggle on the **Create Local Group** option.
- 6 Click Next.
- 7 On the **Participating VDCs** page, select additional data centers for the new data center group, and click **Next**.
  - The **Data Centers** page contains a list of the VDCs that the **system administrator** has enabled for cross-virtual data center networking.
- 8 Review the data center group details and click Finish.

#### Results

The newly created virtual data center group appears in the **Data Center Groups** view.

### Add an Active Egress Point for a Local Data Center Group with NSX Data Center for vSphere Network Provider Type in the VMware Cloud Director Tenant Portal

To connect the data centers from the local data center group backed by NSX Data Center for vSphere to the Internet, you must add an active egress point to the network fault domain.

#### Procedure

- In the top navigation bar, click **Networking** and then click the **Data Center Groups** tab.
  The list of data center groups appears.
- 2 Click the target data center group.
  - The **Network Topology** view for this data center group opens. The diagram of the current network topology displays the participating VDCs with their network fault domains, the egress points, if configured, and the traffic routes.
- 3 Click Add Egress Point.
- 4 From the list of edge gateways that belong to the participating virtual data centers, select an edge gateway to act as an active egress point for the data center group, and click **Add**.

BGP routes are configured on the edge gateway representing the egress point and the universal router of the network fault domain. The configuration does not affect the existing routes on the edge gateway.

The newly added active egress point appears in the diagram of the network topology. A continuous blue line represents the traffic from the virtual data centers in the network fault domain to the Internet.

#### What to do next

To allow for egress point fault tolerance, add a stand-by egress point for the local data center group.

### Add a Stand-By Egress Point for a Local Data Center Group with NSX Data Center for vSphere Network Provider Type in the VMware Cloud Director Tenant Portal

In local data center groups configurations, you can add a secondary egress point, which acts as a stand-by egress point for fault tolerance scenarios.

#### **Prerequisites**

Apart from the edge gateway that acts as an active egress point, you must have at least one more edge gateway in any of the virtual data centers that are participating in the local data center group.

#### Procedure

- In the top navigation bar, click **Networking** and then click the **Data Center Groups** tab.
  The list of data center groups appears.
- 2 Click the target data center group.
  - The **Network Topology** view for this data center group opens. The diagram of the current network topology displays the participating VDCs with their network fault domains, the egress points, if configured, and the traffic routes.
- 3 Click Add stand-by egress point.
  - The **Add Stand-by Egress Point** page opens providing a list of the unused edge gateways that belong to the participating virtual data centers. The edge gateway that is in use by the active egress point in this virtual data center group appears dimmed.
- 4 Select the edge gateway that you want to act as a stand-by egress point for this data center group, and click **Add**.

#### Results

BGP routes are configured on the edge gateway representing the egress point and the universal router of the network fault domain. The configuration does not affect the existing routes on the edge gateway.

The newly added egress point appears in the network topology diagram. A dashed blue line represents the traffic from the participating virtual data centers to the Internet in fault tolerance scenarios.

### View a Data Center Group with NSX Data Center for vSphere Network Provider Type in the VMware Cloud Director Tenant Portal

You can view the data center groups in your organization and details about their current configuration.

#### Prerequisites

This operation requires the **System Administrator** role or a role with the **VDC Group: View VDC Group** right published to the organization.

#### Procedure

- 1 In the top navigation bar, click **Networking** and then click the **Data Center Groups** tab.
  The list of data center groups appears.
- 2 Click the target data center group.

The **Network Topology** view for this data center group opens. The diagram of the current network topology displays the participating VDCs with their network fault domains, the egress points, if configured, and the traffic routes.

### Add a Virtual Data Center to a Data Center Group with NSX Data Center for vSphere Network Provider Type in the VMware Cloud Director Tenant Portal

You can add a virtual data center to a data center group, as a result stretching the existing networks to the new virtual data center.

#### **Prerequisites**

- Verify that you are logged in as a System Administrator or a role with the VDC Group:
   Configure VDC Group right published to the organization.
- The data center group contains less than four virtual data centers.

#### Procedure

- In the top navigation bar, click **Networking** and then click the **Data Center Groups** tab.
  The list of data center groups appears.
- 2 Click the target data center group.
  - The **Network Topology** view for this data center group opens. The diagram of the current network topology displays the participating VDCs with their network fault domains, the egress points, if configured, and the traffic routes.
- 3 Click Add Data Center.

4 On the **Data Centers** page, select the data center that you want to add to the data center group and click **Finish**.

The **Data Centers** page contains a list virtual data centers that are enabled for cross-virtual data center networking by the system administrator.

**Note** A data center group must contain up to four virtual data centers.

### Remove a Virtual Data Center from a Data Center Group with NSX Data Center for vSphere Network Provider Type in the VMware Cloud Director Tenant Portal

You can remove a virtual data center from a data center group, as a result unstretching the existing networks from this virtual data center.

#### **Prerequisites**

- Verify that you are logged in as a System Administrator or a role with the VDC Group:
   Configure VDC Group right published to the organization.
- The data center group must contain at least three virtual data centers.
- The virtual data center that you want to remove must not provide an egress point to the data center group.

#### Procedure

- 1 In the top navigation bar, click **Networking** and then click the **Data Center Groups** tab.
  The list of data center groups appears.
- **2** Click the target data center group.
  - The **Network Topology** view for this data center group opens. The diagram of the current network topology displays the participating VDCs with their network fault domains, the egress points, if configured, and the traffic routes.
- 3 In the upper right corner of the card of the target virtual data center, click the three dots, and click **Remove**.
- 4 To confirm, click Remove.

#### Results

The virtual data center is removed from the network topology diagram of the data center group.

### Synchronize a Data Center Group with NSX Data Center for vSphere Network Provider Type in the VMware Cloud Director Tenant Portal

To reapply the data center group network configurations and ensure that all participating virtual data centers are active, you can synchronize the data center group.

**Note** During the data center group synchronization process, the data center group becomes unavailable for a few seconds, because the universal router synchronizes in NSX.

#### Prerequisites

Verify that you are logged in as a **System Administrator** or a role with the **VDC Group**: **Configure VDC Group** right published to the organization.

#### Procedure

- In the top navigation bar, click **Networking** and then click the **Data Center Groups** tab.
  The list of data center groups appears.
- 2 Click the target data center group.

The **Network Topology** view for this data center group opens. The diagram of the current network topology displays the participating VDCs with their network fault domains, the egress points, if configured, and the traffic routes.

- 3 Click Sync data center group.
- 4 To confirm, click OK.

# Swap the Egress Points in a Data Center Group with NSX Data Center for vSphere Network Provider Type and a Common Egress Configuration in the VMware Cloud Director Tenant Portal

After you configure an active and stand-by egress points in a data center group with a common egress configuration, you can swap the roles of the egress points. The active egress point can become a stand-by egress point and the reverse.

#### Prerequisites

Verify that you are logged in as a **System Administrator** or a role with the **VDC Group: Configure VDC Group** right published to the organization.

#### Procedure

- 1 In the top navigation bar, click **Networking** and then click the **Data Center Groups** tab.
  - The list of data center groups appears.
- **2** Click the target data center group.

The **Network Topology** view for this data center group opens. The diagram of the current network topology displays the participating VDCs with their network fault domains, the egress points, if configured, and the traffic routes.

- 3 Click Swap egress points.
- 4 To confirm, click OK.

#### Results

The diagram of the network topology is updated with the new traffic routes. The traffic to the Internet is now redirected to the new active egress point.

# Replace the Edge Gateway of an Egress Point of a Data Center Group with NSX Data Center for vSphere Network Provider Type in the VMware Cloud Director Tenant Portal

You can replace the edge gateway that represents an active or standby egress point in a data center group.

#### **Prerequisites**

- Verify that you are logged in as a System Administrator or a role with the VDC Group:
   Configure VDC Group right published to the organization.
- The new edge gateway must not be in use by other egress points in the data center group.

#### Procedure

- In the top navigation bar, click **Networking** and then click the **Data Center Groups** tab.
  The list of data center groups appears.
- 2 Click the target data center group.
  - The **Network Topology** view for this data center group opens. The diagram of the current network topology displays the participating VDCs with their network fault domains, the egress points, if configured, and the traffic routes.
- 3 If you are replacing an egress point from a network fault domain configuration, on the network topology diagram, select the network fault domain of the target egress point.
  - Network fault domains are represented with solid lines and domain names at the bottom of the diagram.
  - The selected network fault domain is marked in blue.
- 4 In the upper right corner of the card of the target egress point, click the three dots, and click **Replace**.
  - The **Replace Egress Point** page opens providing a list of the edge gateways that belong to the participating virtual data centers.
- **5** Select the new edge gateway and click **Replace**.

#### Results

BGP routes are removed from the old edge gateway and configured on the new edge gateway representing the egress point and the universal router of the virtual data center group.

The network topology diagram is updated with the name of the new edge gateway.

### Remove an Egress Point from a Data Center Group with NSX Data Center for vSphere Network Provider Type in the VMware Cloud Director Tenant Portal

To disconnect a data center group or network fault domain from the Internet, you can remove its egress point.

#### Prerequisites

- Verify that you are logged in as a System Administrator or a role with the VDC Group:
   Configure VDC Group right published to the organization.
- If you want to remove an active egress point that is paired with a stand-by egress point, you must swap the egress points or remove the stand-by egress point.

#### Procedure

- 1 In the top navigation bar, click **Networking** and then click the **Data Center Groups** tab.
  The list of data center groups appears.
- 2 Click the target data center group.
  - The **Network Topology** view for this data center group opens. The diagram of the current network topology displays the participating VDCs with their network fault domains, the egress points, if configured, and the traffic routes.
- 3 If you are removing an egress point from a network fault domain configuration, on the network topology diagram, select the network fault domain of the target egress point.
  - Network fault domains are represented with solid lines and domain names at the bottom of the diagram.
  - The selected network fault domain is marked in blue.
- 4 In the upper right corner of the card of the target egress point, click the three dots, and click **Delete**.
- 5 To confirm, click **OK**.

#### Results

BGP routes are removed from the edge gateway representing the egress point if it is not in use by other universal routers.

The egress point is removed from the network topology diagram.

#### Synchronize Routes and Egress Points of a Data Center Group with NSX Data Center for vSphere Network Provider Type in the VMware Cloud Director Tenant Portal

You can reapply the dynamic routing configuration to a data center group or network fault domain and its associated egress points by synchronizing the routes. You can ensure that an egress point is properly connected to the data center group by synchronizing the egress point.

#### Prerequisites

- Verify that you are logged in as a System Administrator or a role with the VDC Group:
   Configure VDC Group right published to the organization.
- You configured an egress point for the target data center group or network fault domain.

#### Procedure

- 1 In the top navigation bar, click **Networking** and then click the **Data Center Groups** tab.
  - The list of data center groups appears.
- 2 Click the target data center group.
  - The **Network Topology** view for this data center group opens. The diagram of the current network topology displays the participating VDCs with their network fault domains, the egress points, if configured, and the traffic routes.
- 3 If you are synchronizing a network fault domain in a data center group, on the network topology diagram, select the target network fault domain.
  - Network fault domains are represented with solid lines and domain names at the bottom of the diagram.
  - The selected network fault domain is marked in blue.
- 4 To reapply the dynamic routing configuration to the group or network fault domain and its associated egress points, click **Sync routes**, and click **OK**.
- 5 To synchronize an egress point with its data center group, in the upper right corner of the card of the target egress point, click the three dots, click **Sync**, and click **OK**.

### Managing Data Center Group Networks Backed by NSX Data Center for vSphere in the VMware Cloud Director Tenant Portal

After you create and configure a data center group, you can create and manage VDC group layer 2 networks spanning the participating virtual data centers.

### Add a VDC Group Network Backed by NSX Data Center for vSphere in the VMware Cloud Director Tenant Portal

You can create a VDC group network across all virtual data centers that are participating in a data center group.

You can add only an IPv4 data center group network backed by NSX Data Center for vSphere.

#### Prerequisites

Verify that you are logged in as a **Organization Administrator** or a role with the **Organization VDC Network: Edit Properties** right.

#### Procedure

- 1 In the top navigation bar, click **Networking**.
- 2 On the **Networks** tab, click **New**.
- 3 On the **Scope** page, select **Data Center Group**, and select a data center group backed by NSX Data Center for vSphere in which to create the network and click **Next**.
- **4** Enter a meaningful name for the network.

- 5 Enter the Classless Inter-Domain Routing (CIDR) settings for the network.
  - If you are using IP spaces, select an IP space from the drop-down menu and a subnet prefix.
  - If you are not using IP spaces, enter a CIDR in the format network\_gateway\_IP\_address/subnet\_prefix\_length, for example, 192.167.1.1/24.
- 6 Enter a description of the organization VDC network.
- 7 Click Next.
- 8 Review the settings and click **Finish**.

You can see the newly created data center group network in the list of network for the organization.

Its network type is listed as Cross-VDC.

An organization virtual data center network of cross-VDC routing type is created for each participating virtual data center. You can see the VDC group networks of the participating virtual data centers by clicking on the card of a participating virtual data center and then clicking **Networks**. If a virtual machine or vApp connects to such an organization virtual data center network, this virtual machine or vApp connects to the VDC group network.

#### What to do next

For each corresponding cross-VDC organization virtual data center network, you can assign static IP addresses and IP pools. See Add IP Addresses to an Organization Virtual Data Center Network IP Pool in the VMware Cloud Director Tenant Portal.

For DNS and DHCP configurations for virtual machines attached to a VDC group network, you can use the VMware Cloud Director OpenAPI. To examine the VMware Cloud Director OpenAPI documentation, go to https://Cloud\_Director\_IP\_address\_or\_host\_name/docs.

To view code samples and test VMware Cloud Director OpenAPI calls, go to https://

Cloud\_Director\_IP\_address\_or\_host\_name/api-explorer?scope=organization\_name.

### View or Edit a Data Center Group Network Backed by NSX Data Center for vSphere in the VMware Cloud Director Tenant Portal

You can view the name, the description, and the CIDR settings of a data center group network backed by NSX Data Center for vSphere. You can edit only the name and description of a data center group network backed by NSX Data Center for vSphere.

For information about editing the static IP pool allocation for a data center group network at a virtual data center level, see Add IP Addresses to an Organization Virtual Data Center Network IP Pool in the VMware Cloud Director Tenant Portal.

#### **Prerequisites**

Verify that you are assigned the predefined **Organization Administrator** role or a role that includes the **Organization VDC Network: View Properties** and the **Organization VDC Network: Edit Properties** right.

#### Procedure

- 1 In the top navigation bar, click **Networking**.
- 2 Click the target network to view its details.
- 3 To edit the name and the description of the networks, click Edit.
- 4 Edit the network details and click Save.

### Synchronize a Data Center Group Network Backed by NSX Data Center for vSphere in the VMware Cloud Director Tenant Portal

To ensure that all participating virtual data centers can access their data center group network backed by NSX Data Center for vSphere, you can synchronize the data center group network.

#### **Prerequisites**

Verify that you are logged in as a **Organization Administrator** or a role with the **Organization VDC Network: Edit Properties** right.

#### Procedure

- 1 In the top navigation bar, click **Networking**.
- 2 In the networks tab, select the radio button next to the name of the target network, and click **Sync**.
- 3 To confirm, click **OK**.

### Using Named Disks, Reviewing Storage Policies, and Migrating Storage Policy Entities in the VMware Cloud Director Tenant Portal

7

Using the VMware Cloud Director Tenant Portal, you can create and manage named disks, review the organization virtual data center (VDC) storage policies and migrate storage entities from one storage policy to another.

Read the following topics next:

- Creating and Using Named Disks in the VMware Cloud Director Tenant Portal
- Review Storage Policy Properties in the VMware Cloud Director Tenant Portal
- Migrate Storage Policy Entities Using the VMware Cloud Director Tenant Portal

# Creating and Using Named Disks in the VMware Cloud Director Tenant Portal

Named disks are standalone virtual disks that you create in organization virtual data centers (VDCs). **Organization administrators** and users who have the necessary rights can create, remove, and update named disks, and connect them to virtual machines.

When you create a named disk, it is associated with an organization VDC but not with a VM. After you create the disk in a VDC, the disk owner or an administrator can attach it to any VM deployed in the VDC. If you have the **Organization VDC Shared Named Disk: Create** right in the VMware Cloud Director API or **Create a Shared Disk** right in the UI, you can create a shared named disk that you can attach to multiple VMs. The disk owner can also modify the disk properties, detach it from a VM, and remove it from the VDC. **System administrators** and **organization administrators** have the same rights to use and modify the disk as the disk owner.

You can select between two types of named disk sharing.

The disk sharing type creates an underlying independent persistent disk in vSphere with multi-writer mode enabled. The multi-writer option shares the named disk at the disk level so that multiple VMs across up to eight hosts can lock it at the same time. You cannot use Windows Server Failover Cluster (WSFC) configurations with disk level sharing.

The controller sharing type creates a shared disk through physical SCSI bus sharing and supports configurations like WSFC. With the controller level sharing, up to eight VMs can access the same virtual disk simultaneously. A Windows cluster can have up to five VMs. To avoid simultaneous writes, the guest OS functionality chooses the node that can write on the shared disk.

If you attach a named disk, you cannot take VM snapshots. If a shared disk is attached to a VM, you cannot edit its hard disk setting from the VM details view. Also, due to a vCenter Server limitation, you cannot encrypt shared disks.

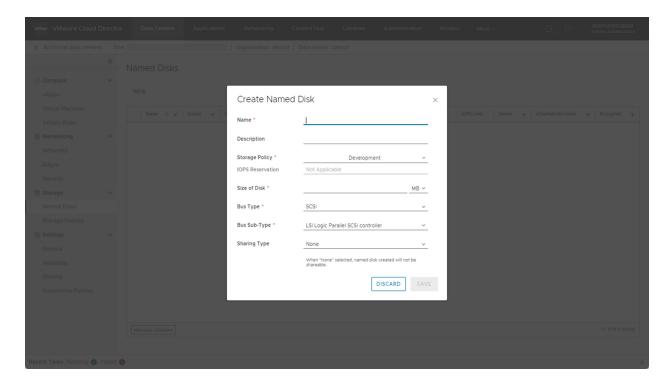
If the organization VDC has a storage policy with enabled VM encryption, you can encrypt VMs and disks by associating them with storage policies that have the VM Encryption capability. See Virtual Machine Encryption in VMware Cloud Director.

#### Create a Named Disk in VMware Cloud Director

In the VMware Cloud Director Tenant Portal, you can create a named disk and attach it to one or more virtual machines at a later stage.

To create a named disk, you must specify its name and size. You can optionally include a description and select a storage profile to be used by the disk. You can create a shared disk that you can attach to multiple VMs.

If your underlying vSphere virtual infrastructure is version 6.7 or later, you can create a shared disk through physical SCSI bus sharing. However, vSphere 6.7 supports only vSphere Virtual Volumes storage. To use clustered VMDK support for Windows Server Failover Cluster (WSFC), your underlying vSphere virtual infrastructure must be version 7.0 or later. For more information, see Setup for Windows Server Failover Clustering in the *VMware vSphere Product Documentation*.



#### **Prerequisites**

- 1 Verify that you are logged in as an **organization administrator** or a role with disk owner rights.
- 2 If you want to create a shared disk, you must have the Create a Shared Disk right.

#### Procedure

- On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore and under **Storage**, from the left panel, select **Named Disks**.
- 2 Click New.
- 3 Enter a name and, optionally, a description of the disk.
- 4 Select the storage policy from the **Storage Policy** drop-down menu.
- 5 (Optional) If you select a VMware Cloud Director IOPS storage policy, set an IOPS reservation for the VM.
- 6 Enter the size of the named disk.
- 7 Select the bus type and subtype, from the Bus Type and Bus Sub-Type drop-down menus, respectively.
- 8 Select a **Sharing type**.
  - When the sharing type is **None**, you can attach the disk to only one VM.

- The **Disk** sharing type creates an underlying independent persistent disk in vSphere with multi-writer mode enabled. The multi-writer option shares the named disk at the disk level so that up to eight VMs across hosts can lock it at the same time. You cannot use WSFC configurations with disk level sharing.
- The Controller sharing type creates a shared disk through physical SCSI bus sharing and supports configurations like WSFC. With the controller level sharing, up to eight VMs can access the same virtual disk simultaneously. A Windows cluster can have up to five VMs. To avoid simultaneous writes, the guest OS functionality chooses the node that can write on the shared disk.

You cannot edit this setting later.

9 Click Save.

#### Edit a Named Disk

After you create a named disk in the VMware Cloud Director Tenant Portal, you can modify its name, description, storage policy, and size.

You cannot edit the **Shareable** setting of a named disk.

#### Prerequisites

1 You must have an **organization administrator** role or disk owner rights.

#### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore and under **Storage**, from the left panel, select **Named Disks**.
- 2 Select the disk you want to modify, and detach all VMs from it.
- 3 Click **Edit**, and modify the settings of the named disk.
- 4 Click Save.

#### What to do next

Attach or Detach a VMware Cloud Director Named Disk to a Virtual Machine

### Attach or Detach a VMware Cloud Director Named Disk to a Virtual Machine

After you create a named disk in a VDC in the VMware Cloud Director Tenant Portal, you can attach it to any virtual machine that is deployed in the VDC. You can attach a shared named disk to multiple VMs. You can also detach a named disk.

#### **Prerequisites**

You must have an organization administrator role or disk owner rights.

#### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore and under **Storage**, from the left panel, select **Named Disks**.
- 2 Click the radio button next to the name of the named disk that you want to attach to a virtual machine, and click **Attach**.
- 3 From the drop-down menu, select a virtual machine to which to attach the named disk, and click **Apply**.
- 4 If you want to attach another VM to a shared disk, repeat Step 2 and Step 3.
- 5 If you want to detach a named disk, select the radio button next to the name of the disk and click **Detach**.

Deleting a VM of an attached disk in vSphere corrupts the disk state in VMware Cloud Director and you cannot detach or delete the disc. To detach such disks, select the **Force detach** option.

#### Delete a Named Disk

If you don't need a named disk in the VMware Cloud Director Tenant Portal, you can delete it.

#### **Prerequisites**

You must have an organization administrator role or disk owner rights.

#### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore and under **Storage**, from the left panel, select **Named Disks**.
- 2 Select the disk you want to delete, and click **Delete**.
- 3 Click OK.

# Review Storage Policy Properties in the VMware Cloud Director Tenant Portal

You can review the storage policies and storage policy details.

#### Prerequisites

Verify that you are logged in as an **organization administrator** or a role with equivalent set of rights.

#### Procedure

1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore.

2 Under Storage, click Storage Policies.

The list of the available storage policies displays.

- 3 To view the details about a storage policy, click the name of the storage policy.
- 4 Review the details on the **General** and **Metadata** tabs, and click **OK**.

You can review the name, limit, IOPS settings, and metadata details of the storage policy.

# Migrate Storage Policy Entities Using the VMware Cloud Director Tenant Portal

Starting with VMware Cloud Director 10.5.1, if you want to merge two storage policies or to reassign storage entities in bulk before removing a storage policy, you can migrate one or more storage policy entities from one policy to another.

#### **Prerequisites**

• Verify that your organization has the Migrate Storage right.

Publishing the **Migrate Storage** right requires the following steps.

- a The service provider must add the **Migrate Storage** right to the default rights bundle for your organization.
- b The service provider must republish the rights bundle to the organization.
- c You must log out and log in as an **organization administrator** or a role with equivalent set of rights.
- Verify that you are logged in as an organization administrator or a role with equivalent set of rights.
- Verify that there are at least two storage policies in the organization VDC.

#### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore.
- 2 In the left panel, under **Storage**, select **Storage Policies**.
- 3 Click the radio button next to the name of the target storage policy, and click **Migrate** Storage.
- **4** Select the type of entities that you want to migrate.
  - You can select to migrate named disks, catalog media, and virtual machines (VMs).
- 5 Select the storage policy to which you want to migrate the entities to.
- 6 Click Migrate.

The assigned storage policy of the entities you selected changes to the target storage policy.

# Managing Virtual Data Center Properties in the VMware Cloud Director Tenant Portal

8

As an **organization administrator**, you can review the virtual data center properties. You can also control the access to organization VDCs by users and groups in your organization.

Read the following topics next:

- Review Virtual Data Center Properties
- Review the Metadata of a Virtual Data Center
- Limit Access to an Organization VDC to Specific Users and Groups in Your Organization

#### **Review Virtual Data Center Properties**

You can review the properties of the virtual data centers that are assigned to your organization in the VMware Cloud Director Tenant Portal.

#### **Prerequisites**

Verify that you are logged in as an **organization administrator** or a role with equivalent set of rights.

#### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore.
- 2 Under Settings, click General.

#### Results

You can review the properties of the virtual data center, such as name, description, and status. Metrics information about the data center includes the allocation model and vCPU, as well as CPU, and memory usage.

#### Review the Metadata of a Virtual Data Center

VMware Cloud Director provides a general-purpose facility for associating user-defined metadata with an object. If your **system administrator** has created metadata for the organization virtual

data center, you can review the organization data center metadata in the VMware Cloud Director Tenant Portal.

#### Prerequisites

Verify that you are logged in as an **organization administrator** or a role with equivalent set of rights.

#### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center you want to explore.
- 2 Under Settings, click Metadata.

The list of the available metadata displays.

# Limit Access to an Organization VDC to Specific Users and Groups in Your Organization

As an **organization administrator**, you can limit the access to each of the organization VDCs in your organization to specific users and groups in the VMware Cloud Director Tenant Portal.

By default, organization VDCs are shared with all users and groups that have a role which includes the **Allow Access to All Organization VDCs** right.

If your organization has multiple organization VDCs and you want to have them managed separately, you can create a custom role that would function as an organization VDC administrator and assign it to specific users or groups within your organization, providing them with access only to a specific VDC's compute and networking resources.

#### Prerequisites

- 1 Verify that you are an **organization administrator**.
- 2 Create a custom role for the users and groups that you want to provide with access to a specific organization VDC. This role must exclude the Allow Access to All Organization VDCs right. See Chapter 15 Managing Users, Groups and Roles in VMware Cloud Director.

#### Procedure

- 1 On the **Virtual Data Center** dashboard screen, click the card of the virtual data center that you want to limit access to.
- 2 Under Settings, click Sharing.
  - The list of users and groups within the organization that have access to the VDC appears.
- 3 To change the access settings to the organization VDC, click **Edit**.
- 4 Select Specific Users and Groups.
- 5 From the **Users** list, select the users that you want to provide with access to the VDC.

- 6 From the **Groups** list, select the groups that you want to provide with access to the VDC.
- 7 To share the VDC with the selected users and groups, click **Share**.

### Results

Access to the organization VDC is limited to the users and groups that you selected.

# Working with Dedicated vCenter Server Instances, Endpoints, and Proxies in the VMware Cloud Director Tenant Portal

9

You can access a dedicated vCenter Server environment or vCenter Server components from the VMware Cloud Director Tenant Portal.

### **Dedicated vSphere Data Centers**

In VMware Cloud Director, a Software-Defined Data Center (SDDC) encapsulates an entire dedicated vCenter Server environment.

Dedicated vCenter Server instances in VMware Cloud Director remove the requirement for a vCenter Server instance to be publicly accessible.

The **system administrator** can publish one or more dedicated vCenter Server instances to your organization. You can use the endpoints to access the UI or API of proxied or non-proxied components.

### **Endpoints**

A dedicated vCenter Server instance can include one or more endpoints that provide access to different components from the underlying environment. Endpoints can provide an access point to a data center component, such as a vCenter Server instance, an ESXi host, an NSX-V Manager instance, or an NSX Manager instance.

Endpoints might or might not be connected to a proxy.

### **Proxies**

VMware Cloud Director can act as an HTTPS proxy server and provide access to a dedicated vCenter Server instance, and to different components of shared or dedicated vCenter Server instances that are backing up your environment.

You can log in to the UI or API of the proxied components by using your VMware Cloud Director account.

To access proxied components, you must either use Chrome Browser Extension for VMware Cloud Director, or manually configure your browser with your proxy Settings.

Read the following topics next:

- Using Chrome Browser Extension for VMware Cloud Director
- Configure Your Browser with Your Proxy Settings Using the VMware Cloud Director Tenant Portal
- Log In to the UI of a Component by Using an Endpoint from the VMware Cloud Director Tenant Portal
- Configure Proxy Routing in VMware Cloud Director

### Using Chrome Browser Extension for VMware Cloud Director

You can use Chrome Browser Extension for VMware Cloud Director to log in to the proxied vSphere components in your environment from the Tenant Portal.

Chrome Browser Extension for VMware Cloud Director provides proxy configuration and authentication.

Chrome Browser Extension for VMware Cloud Director supports multisite environments.

You can add the extension to your Chrome browser through the Chrome Web Store.

### Configure Your Browser with Your Proxy Settings Using the VMware Cloud Director Tenant Portal

Before you can access the UI of a proxied vSphere component, you must set up the proxies that are published to your organization.

To configure your browser to use your published proxies, you copy the URL of the proxy autoconfig (PAC) file into your browser.

**Note** When the **system administrator** publishes a dedicated vSphere data center to your organization, or adds a proxy to one of your dedicated vSphere data centers, it is possible that it takes a few minutes for the browser to refetch the PAC from the provided URL. To force a refresh of the browser, you can repeat this procedure.

### **Prerequisites**

- Verify that the system administrator published at least one dedicated and enabled vCenter
   Server instance to your organization.
- Verify that the system administrator published the SDDC\_VIEW and Token: Manage rights to your organization, and your role includes these rights.
- Verify that the system administrator published and enabled the CPOM extension plug-in to your organization. This plug-in provides the function for viewing and using dedicated vSphere data centers in the VMware Cloud Director Tenant Portal.

- 1 In the top navigation bar, click Data Centers and then click Virtual Data Center.
- 2 On the **Dedicated vSphere Data Centers** pane, click **Click here to view Proxy Configuration Guide**.
- 3 Copy the PAC URL and click Next.
- 4 Follow the instructions to configure your browser to point to the PAC URL.
- 5 If a proxied component is using self-signed certificates, import the certificates to your browser.
  - a On the target vSphere data center card, click Actions, and click Import Certificate.
  - b Download the certificate and the certificate revocation list (CRL).
  - c Import the downloaded certificate to your browser.
    - See the user instructions for your browser.

### Log In to the UI of a Component by Using an Endpoint from the VMware Cloud Director Tenant Portal

You can use endpoints to access the UI of proxied or non-proxied components with your VMware Cloud Director account.

### Prerequisites

If you want to access a proxied component, Configure Your Browser with Your Proxy Settings Using the VMware Cloud Director Tenant Portal, or Using Chrome Browser Extension for VMware Cloud Director to Google Chrome.

#### Procedure

- 1 In the top navigation bar, click Data Centers and then click Virtual Data Center.
- 2 Select the Dedicated vSphere Data Centers tab.
- 3 Open the endpoint of the dedicated vCenter Server instance.
  - To open the default endpoint, click **Open vSphere**.
  - To open a non-default endpoint, follow these steps:
    - Click the Actions menu, and click View Endpoints.
    - Click the endpoint URL.

If you are accessing a proxied component, a new card with your proxy credentials opens.

- 4 If you are logging in a proxied component, access the component by using your credentials.
  - a Copy the user name and the password.
  - b To activate the proxy, click **Open**.

A new card opens and prompts you for authentication against the proxy.

- c In the **User Name** text box, paste the copied user name.
- d In the **Password** text box, paste the copied password and click **OK**.

### Configure Proxy Routing in VMware Cloud Director

Starting with VMware Cloud Director 10.5, you can use the VMware Cloud Director API to manage proxy routing for specific destinations in your environment.

By using the VMware Cloud Director, you can configure rules that specify which proxy to use for access to specific destination hosts, for example, internal identity providers, catalogs, and so on.

**Note** When a **system administrator** configures system organization proxy routing rules, these rules apply for all tenants in the VMware Cloud Director environment, unless an **organization administrator** configures proxy rules that override them.

When you create a proxy rule for your organization, you configure a backend proxy that is positioned between VMware Cloud Director and the destination host in your environment and functions as an access endpoint for this host.

For details on creating proxy configuration objects, see ProxyConfiguration in VMware Cloud Director OpenAPI Reference.

#### Procedure

1 Run a GET request to retrieve the VMware Cloud Director provided proxies that are available in your environment.

```
GET https://{api_host}/cloudapi/1.0.0/proxyConfigurations
```

- 2 Make a note of the URN ID of the proxy configuration that you want to use.
- 3 To create a proxy rule, run a POST request.

```
POST https://{api_host}/cloudapi/1.0.0/proxyRule
```

In the body of the request, include the URN for the proxy, as well the FQDN and port for the destination host for which you want to use it, and credentials, if necessary.

```
"name": "proxy_sample_name",
"destination": "https://example.intranet.com:10101",
"proxy": {
    "name": "proxy_name",
```

```
"id": "URN_1"
},
"priority": 0
}
```

Here, the value of the priority parameter indicates the relative preference of the rule in relation to other rules for the same destination, with lower numerical value indicated higher priority.

### View and Edit the Proxy Routing Rules for Your VMware Cloud Director Environment

You can use the VMware Cloud Director OpenAPI to view the existing proxy routing rules for your organization.

### Procedure

1 Run a GET request.

```
GET https://{api_host}/cloudapi/1.0.0/proxyRules
```

The response returns a list of the proxy rules that are configured in your organization.

2 To retrieve details about a specific proxy routing rule, make a note of its ID (URN), and run a GET request.

```
GET https://{api_host}/cloudapi/1.0.0/proxyRule/proxy_rule_URN
```

3 To update an existing proxy rule, run a PUT request.

```
PUT https://{api_host}/cloudapi/1.0.0/proxyRule/proxy_rule_URN
```

In the body of the request, enter the updated proxy configuration rule.

```
"name": "proxy_sample_name",

"destination": "https://example.intranet.com:10101",

"proxy": {
    "name": "proxy_name_2",
    "id": "URN_2"
},
    "priority": 0
}
```

4 To delete a proxy rule that you don't need anymore, run a DELETE request.

```
DELETE https://{api_host}/cloudapi/1.0.0/proxyRule/proxy_rule_URN
```

# Working with External Resources for Application Images in Your VMware Cloud Director Tenant Portal

10

Starting with VMware Cloud Director 10.5, you can use Content Hub for centralized content management of application images.

### **Application Images**

An application image is a catalog item that contains all application specific details, such as application name, application version, application logo, screenshots, and any additional information necessary to consume the application. After upgrading to version 10.5, all preexisting catalog items, such as vApp templates, and media files, appear as application images.

### **External Resources for Application Images**

With Content Hub, VMware Cloud Director can integrate with multiple external content sources, such as VMware Marketplace and external Helm chart repositories.

As a tenant, you can create catalog content resources only for external Helm chart repositories. You can deploy Helm chart container applications from the existing catalog content resources to Kubernetes clusters you own or to clusters other tenants share with you.

External Source	Helm Chart Application Image	VM Application Image
VMware Marketplace	✓	✓
Helm chart repository	✓	

### **Kubernetes Operator**

To leverage VMware Marketplace and external Helm chart repositories for provisioning of containerized applications, VMware Cloud Director uses a Kubernetes operator. A Kubernetes operator is an application-specific controller that extends the functionality of the Kubernetes API to create, configure, and manage instances of complex applications on behalf of a Kubernetes user. The Kubernetes operator runs on the Kubernetes cluster and does not require inbound network access to the cluster itself. You can deploy the Kubernetes operator in an isolated network topology.

### Read the following topics next:

- Working with VMware Marketplace Resources in Your VMware Cloud Director Tenant Portal
- Working with External Helm Chart Repository Resources in Your VMware Cloud Director Tenant Portal
- Working with Kubernetes Operators in Your VMware Cloud Director Tenant Portal

### Working with VMware Marketplace Resources in Your VMware Cloud Director Tenant Portal

VMware Marketplace is an online platform that serves as a catalog content resource for the distribution, discovery, and deployment of container applications. Using the VMware Cloud Director Tenant Portal, you can create a VMware Marketplace resource and deploy Helm chart container applications from these catalog content resources to Kubernetes clusters.

### Share a VMware Marketplace Resource Using Your VMware Cloud Director Tenant Portal

As a VMware Cloud Director tenant, you can share the configured VMware Marketplace resources with other tenants within your organization.

### Prerequisites

- Verify that your service provider created a VMware Marketplace resource. For information about the creation of VMware Marketplace resources, see Create a VMware Marketplace Resource in Your VMware Cloud Director Service Provider Admin Portal in the VMware Cloud Director Service Provider Admin Guide.
- Verify that you have the Share the Content Hub External Source right.

### Procedure

- 1 From the top navigation bar, select **Content Hub**.
- 2 From the left panel, select VMware Marketplace.
- 3 Click the vertical ellipsis next to the resource name, and select **Share**.
- 4 Share the resource with all or specific users within the organization.

Option	Steps	
Share the resource with all users	<ul> <li>a In the Share with section, select All Users, and from the drop-down menu, select the access level.</li> <li>b Click Save.</li> </ul>	
Share the resource with specific users	<ul> <li>a In the Share with section, select Specific Users.</li> <li>b From the table, select the users, and from the drop-down menu, configure their individual access level.</li> <li>c Click Save.</li> </ul>	

#### What to do next

To modify an existing resource, click the vertical ellipsis next to the resource name, and select **Edit**.

### Delete a VMware Marketplace Resource Using Your VMware Cloud Director Tenant Portal

Using VMware Cloud Director Tenant Portal, you can delete an existing VMware Marketplace resource.

### Prerequisites

- Verify that no templates are imported from the VMware Marketplace resource that you want to delete.
- Verify that you have the Delete the External Source from Content Hub right.

#### Procedure

- 1 From the top navigation bar, select **Content Hub**.
- 2 From the left panel, select VMware Marketplace.
- 3 Click the vertical ellipsis next to the resource name, and select **Delete**.
- 4 Click Delete.

### Working with External Helm Chart Repository Resources in Your VMware Cloud Director Tenant Portal

Using the VMware Cloud Director Tenant Portal, you can deploy specific applications and services on a Kubernetes cluster by using a Helm chart package that contains pre-configured Kubernetes resources, including deployments, services, ingress rules, and other components.

The Helm chart package provides a template that you can use to customize the configuration parameters of the chart during deployment.

### Create an External Helm Chart Repository Resource in Your VMware Cloud Director Tenant Portal

If you want to import applications from an external Helm chart repository into VMware Cloud Director catalogs, you must create a Helm chart repository resource and share it with tenant users within your organization.

A Helm chart repository resource stores all the information you need to establish a connection with a Helm chart repository, to enable users to browse contents from a remote Helm chart repository, and to import Helm chart repository applications.

You can create one or more Helm chart repository resources in your VMware Cloud Director Tenant Portal.

### **Prerequisites**

- Verify that you have the Edit the External Source in Content Hub right.
- Verify that you have a configured Helm chart repository. To establish a connection between VMware Cloud Director and a Helm chart repository, you need the URL of the repository. If you are adding the repository with a basic authorization, you also need the credentials of the repository user account.
- Verify that the repository contains an index.yaml file. For example, if the repository is located at https://example.com/charts, the index file must be available at https://example.com/charts/index.yaml. If you are connecting to a Harbor server, refer to the Harbor documentation for the available repository URLs. A typical location, for example, is https://<harbor-server>/chartrepo//project>.

### Procedure

- 1 From the top navigation bar, select **Content Hub**.
- 2 From the left panel, select Helm Chart Repository.
- 3 Click New.
- 4 Enter a name and, optionally, a description of the Helm chart repository resource.
- **5** Enter the URL for the Helm chart repository resource.
- **6** Select the authentication type.
  - If you are adding the repository with a basic authorization, you must enter the credentials of the repository user account.
- 7 Click Save.

The Helm chart repository resource appears in the list of configured resources.

### What to do next

You can keep VMware Cloud Director up to date with the latest collection of application images from the Helm chart repository by clicking the vertical ellipsis and selecting **Sync**.

To modify the resource, click the vertical ellipsis next to the resource name, and select Edit.

### Share an External Helm Chart Repository Resource Using Your VMware Cloud Director Tenant Portal

As a VMware Cloud Director tenant, you can share the configured Helm chart repository resources with other tenants within your organization.

### Prerequisites

Verify that you have the **Share the Content Hub External Source** right.

- 1 From the top navigation bar, select **Content Hub**.
- 2 From the left panel, select Helm Chart Repository.
- 3 Click the vertical ellipsis next to the resource name, and select **Share**.
- 4 Share the resource with all or specific users within the organization.

Option	Steps
Share the resource with all users	<ul> <li>a In the Share with section, select All Users, and from the drop-down menu, select the access level.</li> <li>b Click Save.</li> </ul>
Share the resource with specific users	<ul> <li>a In the Share with section, select Specific Users.</li> <li>b From the table, select the users, and from the drop-down menu, configure their individual access level.</li> <li>c Click Save.</li> </ul>

### Delete an External Helm Chart Repository Resource Using Your VMware Cloud Director Tenant Portal

Using VMware Cloud Director Tenant Portal, you can delete an existing Helm chart repository resource.

### Prerequisites

- Verify that no templates are imported from the Helm chart repository resource that you want to delete.
- Verify that you have the Delete the External Source from Content Hub right.

### Procedure

- 1 From the top navigation bar, select **Content Hub**.
- 2 From the left panel, select Helm Chart Repository.
- 3 Click the vertical ellipsis next to the resource name, and select **Delete**.
- 4 Click Delete.

### Working with Kubernetes Operators in Your VMware Cloud Director Tenant Portal

To enable tenants with provisioned Kubernetes clusters to deploy container applications from configured VMware Marketplace and Helm chart repository content resources into VMware Cloud Director catalogs, you must install the Kubernetes operator.

### Configuration of the Kubernetes Cluster Owner

The Kubernetes cluster owner is the tenant user that deploys and has administrative control over the Kubernetes cluster.

The Kubernetes operator uses the API token of the Kubernetes cluster owner for communication with VMware Cloud Director and for carrying out container application management operations.

To enable the installation of the Kubernetes operator, an organization administrator must first assign additional permissions to the owner of the Kubernetes cluster where the operator is going to be installed.

### Install a Kubernetes Operator in Your VMware Cloud Director Tenant Portal

To deploy container applications from external content sources, in VMware Cloud Director Tenant Portal, you must install a Kubernetes operator.

### Prerequisites

- Verify that the owner of the Kubernetes cluster, where you are installing the operator, has the following permissions.
  - All rights from the global Kubernetes Cluster Author role. The Kubernetes Cluster Author role is automatically created during the VMware Cloud Director Container Service Extension server configuration process. For more information, see the VMware Cloud Director Container Service Extension documentation.
  - Full management control of the Kubernetes cluster.
  - The additional VMware Cloud Director rights: Manage Container App, Reconcile Container App, and Full Control: VMWARE: KUBECLUSTEREXTENSION.
- Verify that you have full administrative control of the Kubernetes cluster, where you are installing the Kubernetes operator, and the Full Control: VMWARE:CAPVCDCLUSTER and View: VMWARE: KUBECLUSTEREXTENSION rights.

### Procedure

- 1 From the top navigation bar, select **Content Hub**.
- 2 From the left panel, select **Kubernetes Operator**.
- 3 On the **Kubernetes Operator page**, select the Kubernetes cluster on which you want to install the Kubernetes operator, and click **Install Operator**.

4 Select the type of the source location for the Kubernetes operator package.

Option	Description
VMware Registry	If the Kubernetes cluster has access to the Internet, you can install the Kubernetes operator by using the official Content Hub Kubernetes operator package from the public VMware container registry.
Custom Registry	If the Kubernetes cluster does not have access to the Internet, install the Kubernetes operator by using a custom registry.  You must clone the official Content Hub Kubernetes operator package from the public VMware container registry to your custom registry. The Content Hub Kubernetes operator package must be in the Carvel format and you must use the Carvel imgpkg tool for cloning the package. For information about the imgpkg tool, see the Carvel imgpkg documentation.
	<b>Note</b> To use custom registry, copy the version of the official Content Hub Kubernetes operator package from the public VMware container registry.

- 5 If you want to use a custom registry, enter the path to the custom registry that stores the cloned Content Hub Kubernetes operator package, and the version of the official Content Hub Kubernetes operator package from the public VMware container registry.
- 6 Click Install Operator.

#### Results

After the successful installation, VMware Cloud Director creates two namespaces within the Kubernetes cluster. In the first namespace, vcd-contenthub-system, VMware Cloud Director installs the Content Hub operator manager. The second namespace, vcd-contenthub-workloads, remains empty. VMware Cloud Director uses this namespace to deploy container applications at a later stage.

### Edit a Kubernetes Operator in Your VMware Cloud Director Tenant Portal

Using the VMware Cloud Director Tenant Portal, you can update the package location and redeploy the Kubernetes operator.

Successfully updating the location and version of the Kubernetes operator automatically redeploys the operator.

### Prerequisites

- Verify that the owner of the Kubernetes cluster, where you are installing the operator, has the following permissions.
  - All rights from the global Kubernetes Cluster Author role. The Kubernetes Cluster Author role is automatically created during the VMware Cloud Director Container Service Extension server configuration process. For more information, see the VMware Cloud Director Container Service Extension documentation.
  - Full management control of the Kubernetes cluster.

- The additional VMware Cloud Director rights: Manage Container App, Reconcile
   Container App, and Full Control: VMWARE: KUBECLUSTEREXTENSION.
- Verify that you have full administrative control of the Kubernetes cluster, where you are installing the Kubernetes operator, and the Full Control: VMWARE:CAPVCDCLUSTER and View: VMWARE: KUBECLUSTEREXTENSION rights.

- 1 From the top navigation bar, select **Content Hub**.
- 2 From the left panel, select **Kubernetes Operator**.
- 3 On the **Kubernetes Operator page**, select the Kubernetes cluster on which you want to update the Kubernetes operator, and click **Edit Operator**.
- 4 Select the type of the source location for the Kubernetes operator package.

Option	Description
VMware Registry	If the Kubernetes cluster has access to the Internet, you can install the Kubernetes operator by using the official Content Hub Kubernetes operator package from the public VMware container registry.
Custom Registry	If the Kubernetes cluster does not have access to the Internet, install the Kubernetes operator by using a custom registry.  You must clone the official Content Hub Kubernetes operator package from the public VMware container registry to your custom registry. The Content Hub Kubernetes operator package must be in the Carvel format and you must use the Carvel imgpkg tool for cloning the package. For information about the imgpkg tool, see the Carvel imgpkg documentation.
	<b>Note</b> To use custom registry, copy the version of the official Content Hub Kubernetes operator package from the public VMware container registry.

- 5 If you want to use a custom registry, enter the path to the custom registry that stores the cloned Content Hub Kubernetes operator package, and the version of the official Content Hub Kubernetes operator package from the public VMware container registry.
- 6 Click Edit Operator.

### Uninstall a Kubernetes Operator from Your VMware Cloud Director Tenant Portal

You can delete the Kubernetes operator and all container applications it manages from the VMware Cloud Director Tenant Portal by uninstalling the operator.

After uninstalling the Kubernetes operator from Content Hub, you must delete the Kubernetes operator namespaces and resources from the Kubernetes cluster.

### Prerequisites

- Verify that the owner of the Kubernetes cluster, where you are installing the operator, has the following permissions.
  - All rights from the global Kubernetes Cluster Author role. The Kubernetes Cluster
     Author role is automatically created during the VMware Cloud Director Container Service
     Extension server configuration process. For more information, see the VMware Cloud
     Director Container Service Extension documentation.
  - Full management control of the Kubernetes cluster.
  - The additional VMware Cloud Director rights: Manage Container App, Reconcile
     Container App, and Full Control: VMWARE: KUBECLUSTEREXTENSION.
- Verify that you have full administrative control of the Kubernetes cluster, where you are installing the Kubernetes operator, and the Full Control: VMWARE:CAPVCDCLUSTER and View: VMWARE: KUBECLUSTEREXTENSION rights.

### Procedure

- 1 From the top navigation bar, select **Content Hub**.
- 2 From the left panel, select **Kubernetes Operator**.
- 3 On the **Kubernetes Operator page**, select the Kubernetes cluster from which you want to remove the Kubernetes operator, and click **Uninstall Operator**.
- 4 Copy the commands for the deletion of the Kubernetes operator namespaces and resources by clicking **Copy to clipboard**.
- 5 Click Uninstall.
- 6 Log in to the Kubernetes cluster by using the Kubernetes kubectl command-line tool and run the following commands.

```
kubectl delete pkgi vcd-contenthuboperator-install -n vcd-contenthub-system
kubectl delete clusterrole vcd-contenthuboperator-install
kubectl delete clusterrolebinding vcd-contenthuboperator-install
kubectl delete ns vcd-contenthub-workloads
kubectl delete ns vcd-contenthub-system
```

**Note** To prevent leaving unused resources on the cluster, wait for the operation to complete.

## Working with Catalogs in the VMware Cloud Director Tenant Portal

11

A catalog is a container for vApp templates and media files in an organization. Organization administrators and catalog authors can create catalogs in an organization. Catalog contents can be shared with other users or organizations in the VMware Cloud Director installation or published externally for access by organizations outside the VMware Cloud Director installation.

VMware Cloud Director contains private catalogs, shared catalogs, and externally accessible catalogs. Private catalogs include vApp templates and media files that you can share with other users in the organization. If a system administrator enables catalog sharing for your organization, you can share an organization catalog to create a catalog accessible to other organizations in the VMware Cloud Director installation. If a system administrator enables external catalog publishing for your organization, you can publish an organization catalog for access by organizations outside the VMware Cloud Director installation. An organization outside the VMware Cloud Director installation must subscribe to an externally published catalog to access its contents.

You can upload an OVF package directly to a catalog, save a vApp as a vApp template, or import a vApp template from vSphere. See Create a vApp Template from an OVF File Using Your VMware Cloud Director Tenant Portal and Save a vApp as a vApp Template to a Catalog in the VMware Cloud Director Tenant Portal.

Members of an organization can access vApp templates and media files that they own or that are shared with them. Organization administrators and system administrators can share a catalog with everyone in an organization or with specific users and groups in an organization. See Share a Catalog in the VMware Cloud Director Tenant Portal.

### Read the following topics next:

- View Catalogs in the VMware Cloud Director Tenant Portal
- View the Imported Application Images from External Resources in a Catalog in the VMware Cloud Director Tenant Portal
- Add an Application Image from an External Resource to a VMware Cloud Director Catalog
- Manage the Version of an Application Image from an External Resource in a VMware Cloud Director Catalog
- View the vApp Templates in a Catalog in the VMware Cloud Director Tenant Portal
- View the Media Files in a Catalog in the VMware Cloud Director Tenant Portal

- Create a Catalog in the VMware Cloud Director Tenant Portal
- Share a Catalog in the VMware Cloud Director Tenant Portal
- Delete a Catalog in the VMware Cloud Director Tenant Portal
- Change the Owner of a Catalog in the VMware Cloud Director Tenant Portal
- Manage Metadata for a Catalog in the VMware Cloud Director Tenant Portal
- Publish a Catalog in the VMware Cloud Director Tenant Portal
- Subscribe to an External Catalog in VMware Cloud Director Tenant Portal
- Update the Location URL and the Password for a Subscribed Catalog Using the VMware Cloud Director Tenant Portal
- Synchronize a Subscribed Catalog in the VMware Cloud Director Tenant Portal

### View Catalogs in the VMware Cloud Director Tenant Portal

You can access catalogs shared with you within your organization. You can access public catalogs if an organization administrator has made them accessible within your organization.

Catalog access is controlled by catalog sharing, not by the rights in your role. You can access only those catalogs or catalog items that are shared with you. For more information, see Share a Catalog in the VMware Cloud Director Tenant Portal.

### Procedure

- In the top navigation bar, click Content Hub and in the left panel, select Catalogs.
  The list of catalogs appears in a grid view.
- 2 (Optional) Configure the grid view to contain elements you want to see.
  - a From the grid view, click the grid editor icon ( ) displayed below the list of catalogs.
  - b Select the elements you want to include in the grid view, such as version, description, status, and so on.
  - c Click **OK**.

The grid displays the elements you selected for each catalog.

3 (Optional) From the grid view, use the list bar ( : ) to display the actions you can take for each catalog.

For example, you can share or delete a catalog.

## View the Imported Application Images from External Resources in a Catalog in the VMware Cloud Director Tenant Portal

You can review the list with imported application images from the shared VMware Marketplace and Helm chart repository resources.

### Procedure

- 1 From the top navigation bar, select **Content Hub**.
- 2 From the left panel, select Catalogs.
  - The list with catalogs appears in a grid view.
- 3 From the grid view, click the name of the catalog you want to explore.
- 4 To view the list with imported application images in the catalog, click the **Application Images** tab.
- 5 (Optional) To review the details of the application image, from the grid view, click the name of the application.

A page with the details for the application image opens.

### Add an Application Image from an External Resource to a VMware Cloud Director Catalog

You can use the VMware Cloud Director Tenant Portal to add an application image from a shared VMware Marketplace or a Helm chart repository resources to an existing catalog.

### **Prerequisites**

Verify that the VMware Marketplace or Helm chart repository resource is shared with your tenant organization.

### Procedure

- 1 From the top navigation bar, select **Content Hub**.
- 2 From the left panel, select Content.
- 3 On the Content page, click Add > From VMware Marketplace or Helm Chart repository Add.
- 4 In the **Select Catalog** section, select a destination VMware Cloud Director catalog to import the application image and click **Next**.
- 5 In the **Source** section, select the type of the external resource for the application image and click **Next**.
- 6 Based on your selection in step 5, select the VMware Marketplace or the Helm chart repository resource to add the application image from, and click **Next**.

- 7 In the **Select Applications** section, select the application images and their respective versions that you want to import, and click **Next**.
  - You can select multiple external application images and multiple versions per image.
- 8 In the EULA Acceptance section, accept the end user license agreement (EULA).
  - VMware Cloud Director provides a list of EULA links for each application image and respective version for which the EULA exists. You cannot complete the process without accepting the EULA.
- 9 In the **Review** section, review the details and click **Import**.

#### Results

The **Add Applications** modal, displaying the import status, appears. If the import operation completes successfully, the operation status displays a green check mark and the application image appears in the list of applications for the specified VMware Cloud Director catalog.

#### What to do next

To launch, delete, or change the owner of the application image, click **Actions**, and from the drop-down menu, select the respective action.

### Manage the Version of an Application Image from an External Resource in a VMware Cloud Director Catalog

You can update the list of available versions of an imported application image from a shared VMware Marketplace or a Helm chart repository resources in an existing catalog.

### Prerequisites

Verify that the VMware Marketplace or Helm chart repository resource is shared with your tenant organization.

### Procedure

- 1 From the top navigation bar, select **Content Hub**.
- 2 From the left panel, select Content.
- 3 To access the detailed settings of the application image, click **Details** on the application image card.
- 4 From the **Actions** drop-down menu, select **Manage versions**.

5 Update the available versions for an imported application image.

Option	Steps
Add versions	<ol> <li>Click the Add versions tab.</li> <li>Select the check box of the versions you want to add.</li> <li>Optionally, you can review the EULA for each application image version. VMware Cloud Director provides you with a list of EULA links for each application image version where the EULA is present.</li> <li>Accept the EULA by selecting the check box below the versions table.</li> <li>Click Save.</li> </ol>
Remove versions	<ol> <li>Click the Remove versions tab.</li> <li>Select the versions you want to remove.</li> <li>Click Save.</li> </ol>

### Results

### View the vApp Templates in a Catalog in the VMware Cloud Director Tenant Portal

You can view the vApp templates within a catalog that is shared with you.

### Procedure

- In the top navigation bar, click Content Hub and in the left panel, select Catalogs.
  The list of catalogs appears in a grid view.
- 2 Click the catalog that you want to explore.
- 3 To view the vApp templates that are included in the catalog, click the vApp Templates tab.
- 4 To explore a specific vApp template, click its name in the list.

#### What to do next

See Chapter 13 Working with vApp Templates in the VMware Cloud Director Tenant Portal

### View the Media Files in a Catalog in the VMware Cloud Director Tenant Portal

You can view the media files within a catalog that is shared with you.

### Procedure

In the top navigation bar, click Content Hub and in the left panel, select Catalogs.
The list of catalogs appears in a grid view.

- 2 Click the catalog that you want to explore.
- 3 To view the media files that are included in the catalog, click the Media and Other tab.
- 4 To explore a specific media file, click its name in the list.

### What to do next

See Chapter 12 Working with Media Files in the VMware Cloud Director Tenant Portal.

### Create a Catalog in the VMware Cloud Director Tenant Portal

You can create new catalogs and associate them with a storage policy.

### **Prerequisites**

Verify that you are logged in as a Catalog Author or a role with an equivalent set of rights.

### Procedure

- In the top navigation bar, click Content Hub and in the left panel, select Catalogs.
  The list of catalogs appears in a grid view.
- 2 Click **New** to create a new catalog.
- 3 Enter the name and, optionally, a description of the catalog.
- **4** (Optional) Select whether you want to assign a storage policy to the catalog, and select a storage policy.
- 5 Click OK.

### Results

The new catalog appears in the grid view on the **Catalogs** tab.

### Share a Catalog in the VMware Cloud Director Tenant Portal

You can share a catalog with all members of your organization, or with specific members.

### **Prerequisites**

- Verify that you are logged in as a Catalog Author or a role with an equivalent set of rights.
- Verify that you are the owner of the catalog.

#### Procedure

1 In the top navigation bar, click Content Hub and in the left panel, select Catalogs.

The list of catalogs appears in a grid view.

2 Click the list bar ( • ) on the left of the catalog you want to share, and select **Share**.

The list of users who can access the catalog appears in the grid view of the **Share Catalog** window.

3 Select with what users and groups to share the catalog.

Option	Description
All Users and Groups	Grant access to all users and groups in the organization.
Specific Users and Groups	Select the users or groups to whom you want to grant catalog access.

4 Select the access level.

Option	Description
Read Only	Users with access to this catalog have read access to the vApp templates and ISO files of the catalog.
Read/Write	Users with access to this catalog have read access to the vApp templates and ISO files of the catalog and can add vApp templates and ISO files to the catalog.
Full Control	Users with access to this catalog have full control of the contents and settings of the catalog.

- 5 (Optional) In the **Organizations** tab, select to share read-only access to the administrators of all other organizations
- 6 Click Save.

### Results

On the Catalogs tab, the Shared status for this catalog in the grid view changes.

### Delete a Catalog in the VMware Cloud Director Tenant Portal

You can delete a catalog from your organization.

### **Prerequisites**

Verify that you are logged in as a Catalog Author or a role with an equivalent set of rights.

**Note** The catalog must not contain any vApp templates or media files. You can move these items to a different catalog or delete them.

### Procedure

1 In the top navigation bar, click **Content Hub** and in the left panel, select **Catalogs**.

The list of catalogs appears in a grid view.

- 2 Click the list bar ( ) on the left of the catalog you want to delete, and select **Delete**.
- 3 Confirm the deletion.

The deleted catalog item is removed from the grid view.

### Change the Owner of a Catalog in the VMware Cloud Director Tenant Portal

An organization administrator can change the owner of a catalog.

Before you can delete a user who owns a catalog, you must change the owner or delete the catalog.

### Prerequisites

This operation requires the rights included in the predefined **organization administrator** role or an equivalent set of rights.

#### Procedure

- In the top navigation bar, click Content Hub and in the left panel, select Catalogs.
  The list of catalogs appears in a grid view.
- 2 Click the list bar ( \* ) on the left of a catalog, and select Change owner.
  The list of users who can access the catalog appears in the grid view of the Change Owner window.
- 3 Select the user that you want to make the new owner of the catalog and click **OK**.

### Results

On the Catalogs tab, the name of the owner of the catalog in the grid view changes.

### Manage Metadata for a Catalog in the VMware Cloud Director Tenant Portal

As an **organization administrator** or a **catalog owner**, you can create or update the metadata for the catalogs that you own.

### Procedure

- In the top navigation bar, click Content Hub and in the left panel, select Catalogs.
  The list of catalogs appears in a grid view.
- 2 Click the list bar ( \*) on the left of a catalog, and select **Metadata**.

The metadata for the selected catalog is displayed in a grid view.

- 3 (Optional) To add metadata, click Add.
  - a Enter the metadata name.

The name must be unique within the metadata names attached to this object.

- b Select the metadata type, such as **Text**, **Number**, **Date and Time**, or **Yes or No**.
- c Enter the metadata value.
- d Click Save.
- 4 (Optional) Update existing metadata.

You cannot update the metadata name.

- a Update the metadata type.
- b Enter the new metadata value.
- c Click Save.
- **5** (Optional) Delete existing metadata.
  - a Click the delete icon.
  - b Click Save.

### Publish a Catalog in the VMware Cloud Director Tenant Portal

If the **system administrator** has granted you catalog access, you can publish a catalog externally to make its vApp templates and media files available for subscription by organizations outside the VMware Cloud Director installation.

Starting with VMware Cloud Director 10.4.2, you can create, copy, and edit VMs with Trusted Platform Module (TPM) devices. There are certain considerations that you must take into account when working with vApp templates.

- When the vApp templates in the catalog have TPM devices, and the templates were captured with the Copy option for TPM Provisioning, you cannot publish the vApp templates and they are not available for synchronization.
- When the vApp templates in the catalog have TPM devices, and the templates were captured with the **Replace** option for **TPM Provisioning**, you can publish the vApp templates and they are available for synchronization. When you instantiate such vApp templates, the VMs with TPM devices get new TPM devices during the instantiation.

### **Prerequisites**

Verify that the **system administrator** enabled external catalog publishing for the organization and granted you catalog access.

- In the top navigation bar, click Content Hub and in the left panel, select Catalogs.
  The list of catalogs appears in a grid view.
- 2 Click the list bar ( ) on the left of the catalog you want to publish, and select **Publish** Settings.
- 3 Select Enable Publishing and, optionally, enter a password for catalog access.
  Only ASCII characters are supported.
- 4 Click Save.

### Subscribe to an External Catalog in VMware Cloud Director Tenant Portal

You can subscribe to an external catalog and thus create a read-only copy of an externally published catalog. You cannot modify a subscribed catalog.

Starting with VMware Cloud Director 10.4.2, you can create, copy, and edit VMs with Trusted Platform Module (TPM) devices. There are certain considerations that you must take into account when working with vApp templates.

- When the vApp templates in the catalog have TPM devices, and the templates were captured with the Copy option for TPM Provisioning, you cannot publish the vApp templates and they are not available for synchronization.
- When the vApp templates in the catalog have TPM devices, and the templates were captured with the **Replace** option for **TPM Provisioning**, you can publish the vApp templates and they are available for synchronization. When you instantiate such vApp templates, the VMs with TPM devices get new TPM devices during the instantiation.

### **Prerequisites**

- Verify that you are logged in as an organization administrator or a role with equivalent set of rights.
- The system administrator must grant your organization permission to subscribe to external catalogs.
- If you are using SSL, you can test the connection to the subscription URL and establish a trust relationship. See Test the VMware Cloud Director Connection to a Remote Server and Establish a Trust Relationship Using the Tenant Portal.
- If there are VMs with TPM devices in the templates within a catalog, verify that your VMware Cloud Director version is 10.4.2 or later.
  - If the VMware Cloud Director version of the subscriber is 10.4.1 or earlier, the templates do not contain TPM devices.

- 1 In the top navigation bar, click **Content Hub** and in the left panel, select **Catalogs**.
  - The list of catalogs appears in a grid view.
- 2 Click **New** to create a new catalog.
- 3 Enter the name and, optionally, a description of the catalog.
- 4 Select to subscribe to an external catalog and provide the subscription URL.
- **5** Enter the optional password to access the catalog.
- 6 Select whether you want to automatically download the content from the external catalog.
- 7 Click OK.

### Update the Location URL and the Password for a Subscribed Catalog Using the VMware Cloud Director Tenant Portal

After you create a subscribed catalog, you can update the location URL and the password for the subscribed catalog.

### **Prerequisites**

- Verify that you are logged in as an organization administrator or a role with equivalent set of rights.
- You must have created a subscribed catalog.
- The **system administrator** must grant your organization permission to subscribe to external catalogs.

### Procedure

- 1 In the top navigation bar, click Content Hub and in the left panel, select Catalogs.
  The list of catalogs appears in a grid view.
- 2 Click the list bar ( \* ) on the left of a subscribed catalog, and select **Subscribe settings**.

  If the catalog is not a subscribed one, the option is dimmed.
- 3 Update the location URL and the password for this subscribed catalog.
- 4 Select whether you want to download the content from the external catalog automatically.
- 5 Click Save.

### Synchronize a Subscribed Catalog in the VMware Cloud Director Tenant Portal

After you create a subscribed catalog, you can synchronize it with the original catalog to see if there are any changes. For example, if the metadata of the original catalog changes, when you perform the synchronization, the metadata of the subscribed catalog is updated.

Starting with VMware Cloud Director 10.4.2, you can create, copy, and edit VMs with Trusted Platform Module (TPM) devices. There are certain considerations that you must take into account when working with vApp templates.

- When the vApp templates in the catalog have TPM devices, and the templates were captured with the Copy option for TPM Provisioning, you cannot publish the vApp templates and they are not available for synchronization.
- When the vApp templates in the catalog have TPM devices, and the templates were captured with the Replace option for TPM Provisioning, you can publish the vApp templates and they are available for synchronization. When you instantiate such vApp templates, the VMs with TPM devices get new TPM devices during the instantiation.

### Prerequisites

- Verify that you are logged in as an organization administrator or a role with equivalent set of rights.
- You must have created a subscribed catalog.
- The system administrator must grant your organization the permission to subscribe to external catalogs.

#### Procedure

- In the top navigation bar, click Content Hub and in the left panel, select Catalogs.
  The list of catalogs appears in a grid view.
- 2 Click the list bar ( ) on the left of a subscribed catalog, and select **Sync**.
  - If the catalog is not a subscribed one, the option is dimmed. During the catalog synchronization process, the catalog status appears as SYNCING.

The subscribed catalog is synchronized with the original one. Individual catalog item synchronization tasks that are part of the catalog synchronization workflow appear in the **Recent Tasks** pane. For each catalog item synchronization task, the in-progress task step also appears in the **Recent Tasks** panel. Clicking on the catalog item synchronization task opens a card with **Task Steps** details. If a file transfer takes place during the catalog item sync, a list of these files appears in the **File Transfers** tab next to **Task Steps**.

## Working with Media Files in the VMware Cloud Director Tenant Portal

The catalog allows you to upload, copy, move, and edit the properties of media files.

Read the following topics next:

- Upload Media Files in the VMware Cloud Director Tenant Portal
- Delete a Media File Using the VMware Cloud Director Tenant Portal
- Download a Media File
- Manage the Metadata of a Media File

### Upload Media Files in the VMware Cloud Director Tenant Portal

You can upload new media files or new versions of existing media files to a catalog. Users with access to the catalog can open the media files with their virtual machines.

### Prerequisites

Verify that you are logged in as a Catalog Author or a role with an equivalent set of rights.

### Procedure

- In the top navigation bar, click Content Hub and in the left panel, select Content > Media.
  The list of media files appears in a grid view.
- 2 Click Add.
- 3 From the **Catalog** drop-down menu, select a catalog to which you want to upload the media file.
- 4 Enter a name for the media file.
  - If you do not enter a name, the name text box is populated automatically after the name of the media file.
- 5 Click the upload icon to browse and select the disk image file, for example an .iso file.
- 6 Click OK.

After the upload starts, the media file appears in the grid.

### What to do next

Depending on the file size, it might take some time for the upload to complete. You can monitor the status of the upload in the **Recent Tasks** view. For more information, see View Tasks in the VMware Cloud Director Tenant Portal.

### Delete a Media File Using the VMware Cloud Director Tenant Portal

You can delete media files that you no longer want to use from your catalog.

### **Prerequisites**

Verify that you are logged in as a Catalog Author or a role with an equivalent set of rights.

#### Procedure

- 1 In the top navigation bar, click Content Hub and in the left panel, select Content > Media.
  The list of media files appears in a grid view.
- 2 Click the list bar ( ) on the left of the media file you want to delete, and select **Delete**.
- 3 Confirm the deletion.

The deleted media file is removed from the grid view.

### Download a Media File

You can download a media file from a catalog in the VMware Cloud Director Tenant Portal.

### Prerequisites

Verify that you are logged in as a Catalog Author or a role with an equivalent set of rights.

### Procedure

- 1 In the top navigation bar, click Content Hub and in the left panel, select Content > Media.
  The list of media files appears in a grid view.
- 2 Click the list bar ( ) on the left of the media file you want to download, and select **Download**.

The download task starts, and the file is saved to the default download location of your web browser.

### What to do next

Depending on the file size, it might take some time for the download to complete. You can monitor the status of the download in the **Recent Tasks** panel. For more information, see View Tasks in the VMware Cloud Director Tenant Portal.

### Manage the Metadata of a Media File

As an **organization administrator** or a **catalog owner**, you can create or update the metadata of a media file in the VMware Cloud Director Tenant Portal.

### Prerequisites

Verify that you are logged in as a Catalog Author or a role with an equivalent set of rights.

#### Procedure

- 1 In the top navigation bar, click Content Hub and in the left panel, select Content > Media.
  The list of media files appears in a grid view.
- 2 Click the list bar ( \* ) on the left of a media file, and select **Metadata**.

  The metadata for the selected media file appears in a grid view.
- 3 (Optional) To add metadata, click Add.
  - a Enter the metadata name.
    - The name must be unique within the metadata names attached to this object.
  - b Select the metadata type, such as **Text**, **Number**, **Date and Time**, or **Yes or No**.
  - c If you are logged in as a **system administrator**, select the user access level for the metadata.

Option	Description
Read/Write	Users with the <b>vApp Template / Media: View</b> right can view the metadata. Users with the <b>vApp Template / Media: Edit</b> right can modify the metadata.
Read Only	Users with the <b>vApp Template / Media: View</b> right can view the metadata. <b>System administrators</b> can modify the metadata.
Hidden	Only system administrators can view and modify the metadata.

- d Enter the metadata value.
- e Click Save.

4 (Optional) Update existing metadata.

You cannot update the metadata name.

- a Update the metadata type.
- b If you are logged in as a **system administrator**, select the user access level for the metadata.

Option	Description
Read/Write	Users with the vApp Template / Media: View right can view the metadata. Users with the vApp Template / Media: Edit right can modify the metadata.
Read Only	Users with the <b>vApp Template / Media: View</b> right can view the metadata. <b>System administrators</b> can modify the metadata.
Hidden	Only system administrators can view and modify the metadata.

- c Enter the new metadata value.
- d Click Save.
- **5** (Optional) Delete existing metadata.
  - a Click the delete icon.
  - b Click Save.

## Working with vApp Templates in the VMware Cloud Director Tenant Portal

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A vApp template is a virtual machine image that is loaded with an operating system, applications, and data. These templates ensure that virtual machines are consistently configured across an entire organization. vApp templates are added to catalogs.

Read the following topics next:

- View a vApp Template Using Your VMware Cloud Director Tenant Portal
- Create a vApp Template from an OVF File Using Your VMware Cloud Director Tenant Portal
- Import a Virtual Machine from vCenter Server as a vApp Template Using Your VMware Cloud Director Tenant Portal
- Assign a VM Placement Policy and a VM Sizing Policy to a vApp Template Using Your VMware Cloud Director Tenant Portal
- Edit the Default Storage Policy of a vApp Template Using Your VMware Cloud Director Tenant Portal
- Download a vApp Template Using Your VMware Cloud Director Tenant Portal
- Delete a vApp Template Using Your VMware Cloud Director Tenant Portal
- Manage the Metadata of a vApp Template in VMware Cloud Director

### View a vApp Template Using Your VMware Cloud Director Tenant Portal

You can see the list of vApp templates that are available in the catalogs, to which you have access. You can view a vApp template and explore the virtual machines that it contains.

You can access only vApp templates that are included in catalogs items that have been shared to you. For more information about sharing catalogs, see Share a Catalog in the VMware Cloud Director Tenant Portal.

### **Prerequisites**

Verify that you are logged in as a vApp Author or a role with equivalent set of rights.

1 In the top navigation bar, click **Content Hub** and in the left panel, select **Content > vApp**Templates.

The list of templates appears in a grid view.

- 2 (Optional) Configure the grid view to contain elements you want to see.
  - a From the grid view, click the grid editor icon ( ) below the list of vApp templates.
  - b Select the elements you want to include in the grid view, such as version, status, catalog, owner, and so on.
  - c Click OK.

The grid displays the elements you selected for each vApp template in the list.

- 3 To view the virtual machines included in a vApp template, click the vApp template name.
  - The virtual machines that the vApp template includes display in a grid.
- 4 (Optional) To select the elements you want to see in the grid view, click the grid editor icon ( ) below the list of virtual machines.
  - a Select the elements you want to include in the grid view.
  - b Click **OK**.

### Create a vApp Template from an OVF File Using Your VMware Cloud Director Tenant Portal

You can upload an OVF package to create a vApp template in a catalog.

VMware Cloud Director supports the Open Virtualization Format (OVF) and Open Virtualization Appliance (OVA) specifications. If you upload an OVF file that includes OVF properties for customizing its virtual machines, those properties are preserved in the vApp template. For information about creating OVF packages, see the *OVF Tool User Guide* and *VMware vCenter Converter User's Guide*.

Uploading an OVF with a Trusted Platform Module (TPM) RASD section creates a vApp template. When you instantiate from the vApp template a VM with a defined TPM, VMware Cloud Director creates a new TPM device.

### Prerequisites

- Verify that you are logged in as a Catalog Author or a role with equivalent set of rights.
- If you want work with VMs with TPM devices, verify that the following criteria are met.
  - A VDC that supports TPM backs the VM.

- For operations across vCenter Server instances, verify that the key provider used to encrypt each VM is registered on the target vCenter Server instance under the same name.
- For operations across vCenter Server instances, verify that the VM and the target vCenter Server instance are on the same shared storage or that fast cross vCenter Server vApp instantiation is enabled.

1 In the top navigation bar, click **Content Hub** and in the left panel, select **Content > vApp**Templates.

The list of templates appears in a grid view.

- 2 Click New.
- 3 Enter a URL address of the OVF file, or click the **Upload** icon to browse to a location accessible from your computer and select the OVF/OVA template file.
  - The location might be your local hard drive, a network share, or a CD/DVD drive. The supported file extensions include .ova, .ovf, .vmdk, .mf, .cert, and .strings. If you select to upload an OVF file, which references more files than you are trying to upload, for example, a VMDK file, you must browse and select all files.
- 4 Verify the details of the OVF/OVA template you are about to deploy and click **Next**.
- 5 Enter a name and, optionally, a description for the vApp template, and click **Next**.
- 6 From the **Catalog** drop-down menu, select the catalog, to which you want to add the template.
- 7 Review the vApp template settings, and click **Finish**.

#### Results

The new vApp template appears in the templates grid view.

### Import a Virtual Machine from vCenter Server as a vApp Template Using Your VMware Cloud Director Tenant Portal

If you have **system administrator** rights, you can import vCenter Server VMs to VMware Cloud Director as vApp templates in catalogs.

Starting with 10.4.2, importing a VM containing a Trusted Platform Module (TPM) device as a vApp template creates a template that copies the TPM device during instantiation.

### **Prerequisites**

■ To see and import VMs from vCenter Server as vApp templates, verify that you have **system** administrator rights.

- If you want work with VMs with TPM devices, verify that the following criteria are met.
  - A VDC that supports TPM backs the VM.
  - For operations across vCenter Server instances, verify that the key provider used to encrypt each VM is registered on the target vCenter Server instance under the same name.
  - For operations across vCenter Server instances, verify that the VM and the target vCenter Server instance are on the same shared storage or that fast cross vCenter Server vApp instantiation is enabled.

In the top navigation bar, click **Content Hub** and in the left panel, select **Content > vApp**Templates.

The list of templates appears in a grid view.

- 2 Click Import from vCenter.
- 3 From the drop-down menu, select a vCenter Server instance from which to import the vApp template.
- 4 Select a template from the list of virtual machines.
- 5 Enter a name and, optionally, a description for the vApp template.
- 6 From the drop-down menu, select a catalog to which to add the vApp template.
- 7 If you want VMware Cloud Director to take ownership of the VM, toggle on the **Move Virtual Machine** option.
  - When you turn on the **Move Virtual Machine** toggle, VMware Cloud Director starts managing the VM instead of vCenter Server. VMware Cloud Director attempts to import the VM without deleting the source VM. If the datastore, storage policy, or other factors are incompatible with the selected VDC, VMware Cloud Director clones the VM and deletes the source VM. If you want to keep the source VM and VMware Cloud Director to manage a copy, leave the toggle turned off.
- 8 (Optional) Mark the vApp template as a preferred template in the catalog.
- 9 Click Import.

## Assign a VM Placement Policy and a VM Sizing Policy to a vApp Template Using Your VMware Cloud Director Tenant Portal

In the VMware Cloud Director Tenant Portal, to associate the VMs of a vApp template with specific VM placement and VM sizing policies, you can tag individual VMs of a vApp template with the policies you want to assign.

You can allow the users to change the predefined VM placement or VM sizing policies while editing a VM.

**Note** All preexisting template taggings are modifiable. If you want to disallow the changes to the predefined VM placement or VM sizing policies, you must deselect the **Modifiable** check box for the policies that you want to be unchangeable.

### Prerequisites

- Verify that you have the right to edit a vApp template.
- Verify that you have at least one vApp template in your VMware Cloud Director environment.

#### Procedure

- 1 In the top navigation bar, click **Content Hub** and in the left panel, select **Content > vApp**Templates.
  - The list of templates appears in a grid view.
- 2 Select the radio button next to the vApp template you want to tag, and click **Tag with Compute Policies**.
- 3 If you want to assign a VM placement policy to a VM in the vApp template, select a policy from the VM Placement Policy drop-down menu on the row corresponding to the VM.
- 4 If you want to assign a VM sizing policy to a VM in the vApp template, select a policy from the VM Sizing Policy drop-down menu on the row corresponding to the VM.
- 5 (Optional) To allow the users to change the predefined VM placement or VM sizing policies while editing a VM, select the **Modifiable** check box under the policy drop-down menu.
- 6 Click Tag.

### Edit the Default Storage Policy of a vApp Template Using Your VMware Cloud Director Tenant Portal

You can select a default storage policy for the VMs that are instantiated from a vApp template.

### **Prerequisites**

Verify that you are logged in as a vApp Author or a role with equivalent set of rights.

#### Procedure

- 1 In the top navigation bar, click **Content Hub** and in the left panel, select **Content > vApp**Templates.
  - The list of templates appears in a grid view.
- 2 Click the vApp template name, select the Virtual Machines tab, and select a VM name.
- 3 On the **General** tab, scroll down to the **Storage** section and click **Edit**.

- 4 Select a default organization VDC storage policy for the VMs that are instantiated from this template.
  - If the selected default storage policy is enabled in the organization VDC in which you want to instantiate a VM, the selected storage policy becomes the default for the VM. If the selected storage policy is not available in the organization VDC or if you select **None**, the VM instantiates with the default storage policy for the organization VDC.
- 5 Click Save.

# Download a vApp Template Using Your VMware Cloud Director Tenant Portal

You can download a vApp template from a catalog as an OVA file to your local machine.

**Note** Starting with VMware Cloud Director 10.4.2, you can create, copy, and edit VMs and vApps with Trusted Platform Module (TPM) devices. However, you cannot download vApp templates that have VMs with Trusted Platform Module (TPM) devices when the templates were captured with the **Copy** option for **TPM Provisioning**. If a template is captured with the **Replace** option for **TPM Provisioning**, you can download the template, and the OVF file has a virtualHardwareSection with a TPM RASD section for the VMs with TPM devices.

#### **Prerequisites**

Verify that you are logged in as a Catalog Author or a role with equivalent set of rights.

#### Procedure

- 1 In the top navigation bar, click **Content Hub** and in the left panel, select **Content > vApp**Templates.
  - The list of templates appears in a grid view.
- 2 Click the radio button next to the vApp template you want to download, and click **Download**.
  - **Note** You can download vApp templates from your organization catalogs. If you are an organization administrator, you can download vApp templates from a public catalog. Otherwise, the **Download** button is dimmed.
- 3 (Optional) To preserve the UUIDs and MAC addresses of the virtual machines in the downloaded OVA package, select the **Preserve identity information** check box.
- 4 Click **OK** and wait for the download to complete.
  - The OVA file is saved to the default download location of your Web browser.

# Delete a vApp Template Using Your VMware Cloud Director Tenant Portal

You can delete a vApp template from an organization catalog. If the catalog is published, the vApp template is also deleted from public catalogs.

#### Prerequisites

Verify that you are logged in as a vApp Author or a role with equivalent set of rights.

#### Procedure

1 In the top navigation bar, click **Content Hub** and in the left panel, select **Content > vApp**Templates.

The list of templates appears in a grid view.

- 2 Click the radio button next to the vApp template you want to delete, and click **Delete**.
- 3 Confirm the deletion.

The deleted vApp template is removed from the grid view.

# Manage the Metadata of a vApp Template in VMware Cloud Director

Using your VMware Cloud Director Tenant Portal, you can create or update the metadata of a vApp template.

You can access only vApp templates that are included in catalogs items that have been shared to you. For more information about sharing catalogs, see Share a Catalog in the VMware Cloud Director Tenant Portal.

#### Prerequisites

Verify that you are logged in as a **vApp Author** or a role with equivalent set of rights.

#### Procedure

1 In the top navigation bar, click **Content Hub** and in the left panel, select **Content > vApp Templates**.

The list of templates appears in a grid view.

- 2 Click the name of a vApp template.
- 3 To view the vApp template metadata, select the **Metadata** tab.
- 4 (Optional) To edit the vApp metadata, click Edit.
  - a Edit the metadata value.
  - b Edit the metadata type.

c If you are logged in as a **system administrator**, select the user access level for the metadata.

Option	Description
Read/Write	Users with the vApp Template / Media: View right can view the metadata. Users with the vApp Template / Media: Edit right can modify the metadata.
Read Only	Users with the vApp Template / Media: View right can view the metadata. System administrators can modify the metadata.
Hidden	Only system administrators can view and modify the metadata.

- d Click Save.
- **5** (Optional) To add metadata, click **Edit** and click **Add**.
  - a Enter the metadata name.

The name must be unique within the metadata names attached to this object.

- b Enter the metadata value.
- c Select the metadata type, such as **Text**, **Number**, **Date and Time**, or **Yes or No**.
- d If you are logged in as a **system administrator**, select the user access level for the metadata.

Option	Description
Read/Write	Users with the <b>vApp Template / Media: View</b> right can view the metadata. Users with the <b>vApp Template / Media: Edit</b> right can modify the metadata.
Read Only	Users with the vApp Template / Media: View right can view the metadata. System administrators can modify the metadata.
Hidden	Only system administrators can view and modify the metadata.

e Click Save.

# Working with Organization Virtual Data Center Templates in VMware Cloud Director

14

As an **organization administrator** or any role that has rights to view and instantiate organization virtual data center (VDC) templates, you can create additional organization VDCs using the VMware Cloud Director Tenant Portal.

An organization VDC template specifies a configuration for an organization VDC and, optionally, an Edge Gateway, and organization VDC network. System administrators can enable organization administrators to create these resources in their organizations by creating organization VDC templates and sharing them with those organizations.

By creating and sharing VDC templates, system administrators enable self-service provisioning of organization VDCs while retaining administrative control over allocation of system resources, such as provider VDCs and external networks.

System administrators create organization VDC templates and provide different organizations with access to the templates.

If your organization has been provided with access to VDC templates, you can use the VMware Cloud Director Tenant Portal to create VDCs from the available templates.

Read the following topics next:

- View Available Virtual Data Center Templates in VMware Cloud Director
- Instantiate a Virtual Data Center from a Template Using Your VMware Cloud Director Tenant Portal

# View Available Virtual Data Center Templates in VMware Cloud Director

Using your VMware Cloud Director Tenant Portal, you can view the organization virtual data center (VDC) templates that a **system administrator** has created for you.

View the virtual data center templates before you create a new organization VDC from the VDC template.

#### **Prerequisites**

Verify that you are logged in as an **organization administrator** or a role that has rights to view and instantiate organization VDC templates.

#### Procedure

 In the top navigation bar, click Libraries and in the left panel, select Organization VDC Templates.

The list of virtual data center templates appears in a grid view.

#### What to do next

Review the descriptions of the organization VDC templates and select the template from which you want to create a new organization VDC.

# Instantiate a Virtual Data Center from a Template Using Your VMware Cloud Director Tenant Portal

When a VMware Cloud Director **system administrator** creates an organization virtual data center (VDC) template and publishes the template to your organization, you can create an organization VDC from the template.

#### **Prerequisites**

Verify that you are logged in as a **organization administrator** or a role that has rights to view and instantiate organization VDC templates.

#### Procedure

In the top navigation bar, click Libraries and in the left panel, select Organization VDC Templates.

The list of virtual data center templates appears in a grid view.

- 2 Select a template, and click **Instantiate VDC**.
- 3 Enter a name of the VDC and, optionally, a description.
- 4 Click Create.

#### Results

The creation of the new organization virtual data center is instantiated and might take a few minutes. You can see the progress of the task in the **Recent Tasks** panel.

#### What to do next

You can manage your newly created organization virtual data center by creating virtual machines, vApps, managing the network and security settings, and so on.

# Managing Users, Groups and Roles in VMware Cloud Director

You can add **organization administrators** to VMware Cloud Director individually, or as part of an LDAP group. You can also add and modify the roles that determine what rights a user has within their organization.

**Important** You must be an **organization administrator** to manage the users, groups, and roles within your organization. Your **system administrator** can publish one or more global tenant roles to your tenant, and as an **organization administrator**, you can see them in the list of roles. Such roles are for example, **Catalog Author**, **vApp Author**, **vApp User**, **Organization Administrator**, and so on. You cannot modify the predefined global tenant roles, but you can create and update similar custom tenant roles and assign them to users within your tenant.

#### Read the following topics next:

- Managing Users in Your VMware Cloud Director Tenant Portal
- Managing Groups in VMware Cloud Director
- VMware Cloud Director Roles and Rights
- Managing Service Accounts in VMware Cloud Director

# Managing Users in Your VMware Cloud Director Tenant Portal

By using the VMware Cloud Director Tenant Portal, you can create, edit, import, and delete users. In addition, you can also unlock user accounts in case a user tried to log in with an incorrect password and as a result has locked their own user account.

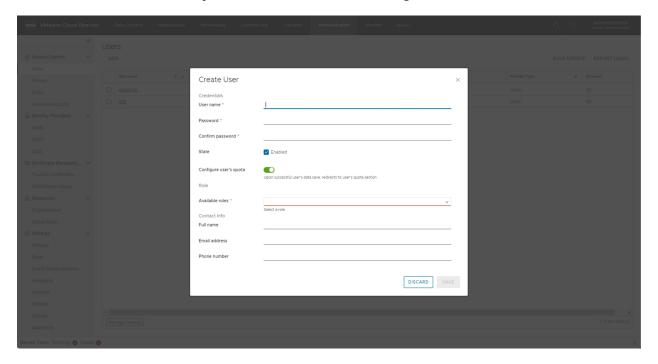
The page provides information about the users such as the assigned role, provider type, whether the user is stranded, and so on.

If VMware Cloud Director determines that a user who had previously logged in can no longer do so, the user becomes stranded. The user might not be able to log in because VMware Cloud Director can no longer authenticate the user. For example, the user might no longer be present in the LDAP server. Alternatively, even though VMware Cloud Director can reasonably authenticate external IDP users, those users might not be authorized for any role. For example, such users might inherit roles from a group that no longer exists.

**Note** VMware Cloud Director users can share or transfer ownership of entities to other users within the same organization. For this reason, within an organization, any user can see the other users' basic information, such as user name, full name, description, ID, role, and organization.

#### Create a User in Your VMware Cloud Director Tenant Portal

You can create a user within your VMware Cloud Director organization.



#### Prerequisites

Verify that you are logged in as an **organization administrator** or a role with equivalent set of rights.

#### Procedure

- 1 In the top navigation bar, click **Administration**.
- 2 In the left panel, under Access Control, click Users.
  The list of users appears.
- 3 Click New.

4 Enter a user name and the password setting of the user.

The minimum password length is six characters.

- **5** Select whether to enable the user upon creation.
- 6 If you want to set a specific limitation on the resources available to the user, turn on the Configure user's quota toggle.

If you turn on the toggle, when you complete this wizard, VMware Cloud Director redirects you to the **Quotas** page. You can add quotas on the number of Tanzu Kubernetes clusters, all or running VMs managed by the user, consumed CPU, memory, and storage. Select **Unlimited** if you want the user to have unlimited resources of the selected type.

7 Choose the role that you want to assign to the user.

The **Available roles** menu consist of a list of predefined roles and any custom roles that you or the system administrator might have created.

Predefined role	Description
vApp Author	The rights associated with the predefined ${\bf vApp\ Author}$ role allow a user to use catalogs and create ${\bf vApps}.$
Console Access Only	The rights associated with the predefined <b>Console Access Only</b> role allow a user to view virtual machine state and properties and to use the guest OS.
vApp User	The rights associated with the predefined ${\bf vApp}$ User role allow a user to use existing ${\bf vApps}$ .
Organization Administrator	A user with the predefined <b>Organization Administrator</b> role can use the VMware Cloud Director tenant portal or the Cloud Director OpenAPI to manage users and groups in their organization and assign them roles, including the predefined <b>Organization Administrator</b> role. An <b>organization administrator</b> can use the Cloud Director OpenAPI to create or update role objects that are local to the organization. Roles created or modified by an <b>organization administrator</b> are not visible to other organizations.
Defer to Identity Provider	Rights associated with the predefined <b>Defer to Identity Provider</b> role are determined based on information received from the user's OAuth or SAML Identity Provider. To qualify for inclusion when a user is assigned the <b>Defer to Identity Provider</b> role, a role name supplied by the Identity Provider must be an exact, case-sensitive match for a role, or name defined in your organization.
Catalog Author	The rights associated with the predefined <b>Catalog Author</b> role allow a user to create and publish catalogs.

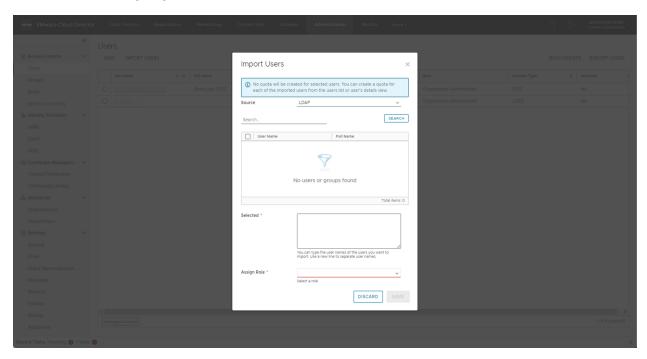
- 8 (Optional) Enter the contact information, such as name, email address, phone number, and instant messaging ID.
- 9 Click Save.

#### What to do next

If you enabled quotas configuration for the user and VMware Cloud Director redirects you to the **Quotas** page, see Manage the Resource Quotas of a User in Your VMware Cloud Director Tenant Portal.

# Import Users in Your VMware Cloud Director Tenant Portal

You can add users to your VMware Cloud Director organizations by importing an LDAP, SAML, or OIDC user and assigning them a certain role.



#### **Prerequisites**

- Verify that you are logged in as an organization administrator or a role with equivalent set of rights.
- Verify that you integrated your VMware Cloud Director with an external identity provider.
  - Configure or Edit LDAP Settings for Your VMware Cloud Director Organization
  - Enable Your VMware Cloud Director Organization to Use a SAML Identity Provider
  - Configure Your System to Use an OpenID Connect Identity Provider Using Your VMware
     Cloud Director Tenant Portal

#### Procedure

- 1 In the top navigation bar, click **Administration**.
- 2 In the left panel, under Access Control, click Users.
  - The list of users appears.
- 3 Click Import Users.

4 Select a source from which you want to import the users.

You will only view the sources that you configured as identity providers.

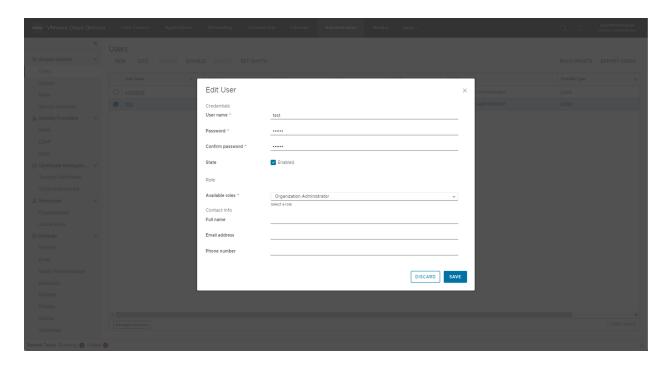
**Important** When importing SAML and OIDC users, you must ensure that the user name you provide matches the value in the configured field from the identity provider. This is because VMware Cloud Director cannot communicate with the identity provider during import to validate the information. The only communication between the identity provider and VMware Cloud Director is during login, which will fail if you import the wrong user name.

Source	Action
LDAP	Import users from an LDAP server.
	a Enter a full or partial name in the text box and click <b>Search</b> .
	b Select the users whom you want to import and click <b>Add</b> .
SAML	Import users from a SAML server. Enter the user names of the users that you
	want to import. Use a new line for each user name.
	User names must be in the name identifier format supported by the SAML
	identity provider configured for this organization.
	Note If you are using vCenter Single Sign-On as the SAML identity provider,
	the user names that you import from a vCenter Single Sign-On domain must
	be in User Principal Name (UPN) format, for example, jdoe@mydomain.com.
OIDC	Import OIDC users. Enter the user names of the users that you want to
	import. Use a new line for each user name.
	User names must be in the name identifier format supported by the OIDC
	identity provider configured for this organization.

- 5 Select the role which you want to assign to the users that you import.
- 6 Click Save.

### Modify a User in Your VMware Cloud Director Tenant Portal

As a VMware Cloud Director **organization administrator**, you can modify the password, the contact, and the virtual machine quota settings of an existing user. In addition, you can also change the role of the user.



#### **Prerequisites**

Verify that you are logged in as an **organization administrator** or a role with equivalent set of rights.

#### Procedure

- 1 In the top navigation bar, click **Administration**.
- 2 In the left panel, under Access Control, click Users.
  - The list of users appears.
- 3 Click the radio button next to the name of the user that you want to edit and click Edit.
- 4 Update the settings you want to modify.
  - a Change the user password.

Note You cannot change the password of the user you are logged in as.

- b Select whether to activate or deactivate the user.
- c Update the user role.
- d Update the contact information, such as name, email address, phone number, and instant messaging ID.
- 5 Click Save.

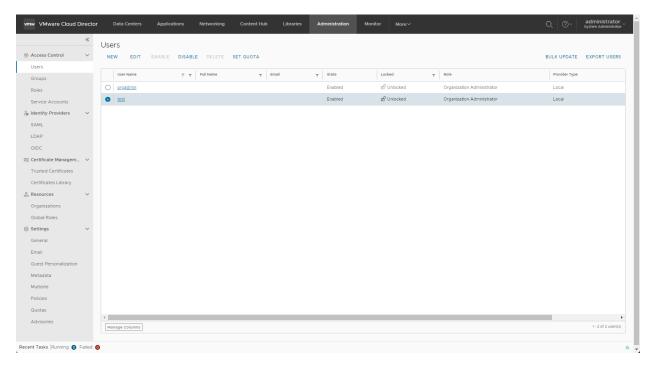
#### What to do next

To change the password of a logged in user, in the top navigation bar, click your user name, and select Change Password.

 To edit the VM quota for the user, click Set Quota. See Manage the Resource Quotas of a User in Your VMware Cloud Director Tenant Portal.

# Deactivate or Activate a User Account in Your VMware Cloud Director Tenant Portal

You can deactivate a user account to prevent that user from logging in to VMware Cloud Director. To delete a user, you must first deactivate their account.



#### **Prerequisites**

Verify that you are logged in as an **organization administrator** or a role with equivalent set of rights.

#### Procedure

- 1 In the top navigation bar, click **Administration**.
- 2 In the left panel, under Access Control, click Users.
  - The list of users appears.
- 3 To deactivate a user account, click the radio button next to the user name, click Disable, and confirm.
- 4 To activate a user account that you have already deactivated, click the radio button next to the user name, and click **Enable**.

#### Delete a User in Your VMware Cloud Director Tenant Portal

You can remove a user from your VMware Cloud Director organization by deleting the user account.

#### Prerequisites

- Verify that you are logged in as an organization administrator or a role with equivalent set of rights.
- Deactivate the account you want to delete.

#### Procedure

- 1 In the top navigation bar, click **Administration**.
- 2 In the left panel, under Access Control, click Users.
  - The list of users appears.
- 3 Click the radio button next to the name of the user that you want to delete and click **Delete**.
- 4 To confirm that you want to delete the user account, click **OK**.

# Unlock a Locked Out User Account Using Your VMware Cloud Director Tenant Portal

In case you have enabled a lockout policy in your VMware Cloud Director organization, a user account is locked after a certain number of invalid login attempts. You can unlock the locked user account. Best practice is to change the password of the user and unlock the account.

#### Prerequisites

Verify that you are logged in as an **organization administrator** or a role with equivalent set of rights.

#### Procedure

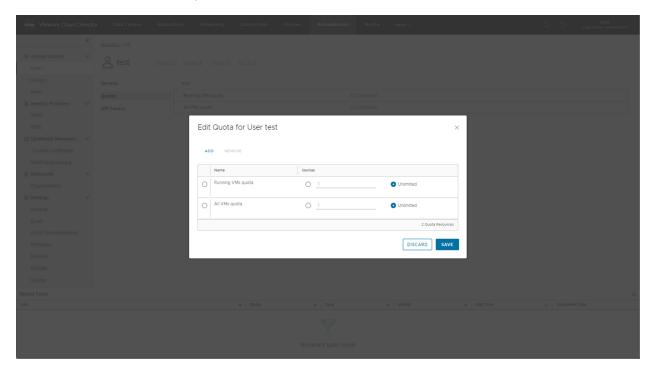
- 1 In the top navigation bar, click **Administration**.
- 2 In the left panel, under Access Control, click Users.
  - The list of users appears.
- 3 Click the radio button next to the user name, click Unlock.

# Manage the Resource Quotas of a User in Your VMware Cloud Director Tenant Portal

You can manage the overall resource consumption limit of a VMware Cloud Director user. You can add, edit, and remove the user's quotas on VMs, Tanzu Kubernetes clusters, CPU, memory, or storage.

Users can see the quotas relevant only to their user type. Users inherit quotas from the group they belong to. If a user inherits a resource quota from their group and has an explicit user-level quota defined for that resource, then the user-level quota takes priority over the group-level quota.

For information about creating or importing users, see Create a User in Your VMware Cloud Director Tenant Portal or Import Users in Your VMware Cloud Director Tenant Portal.



#### Prerequisites

Verify that you have the necessary rights to add, edit, and delete resource quotas. By default, **Organization administrators** can change the quotas of users.

#### Procedure

- 1 In the top navigation bar, click **Administration**.
- 2 In the left panel under Access Control, click Users.
- 3 Select the name of a user and select the **Quotas** tab.

Users do not have any quotas by default. All users that belong to a group inherit the group's quotas. If the user belongs to a group that has a quota on resources, the quota appears in the user's list of quotas as not editable.

- 4 Click Edit.
- **5** Modify the quota for the selected user.

You can add, edit, or remove quotas on the number of Tanzu Kubernetes clusters, all or running VMs managed by the user, consumed CPU, memory, and storage. Select **Unlimited** if you want the user to have unlimited resources of the selected type.

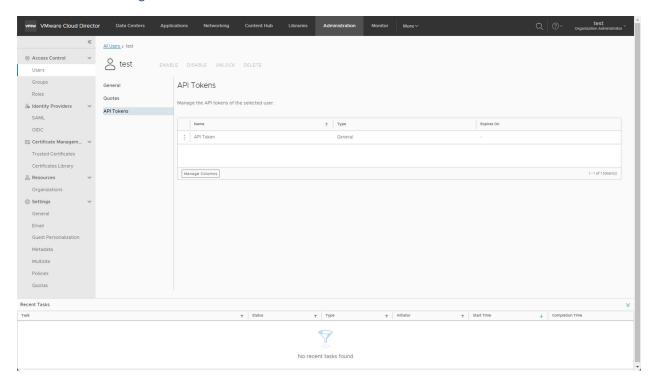
6 Click Save.

### Manage the API Token of a VMware Cloud Director User

You can generate and issue API access tokens. VMware Cloud Director administrators with the Manage all users' API tokens right can use the Tenant Portal to view and revoke the access tokens of the other tenant users in the organization.

Access tokens are artifacts that client applications use to make API requests on behalf of a user. Applications need access tokens for authentication. When an access token expires, to obtain access tokens, applications can use API tokens. API tokens do not expire.

For more information about generating and issuing API access tokens, see Generate an API Access Token Using Your VMware Cloud Director Tenant Portal.



#### **Prerequisites**

Verify that you have the Manage all users' API tokens right.

#### Procedure

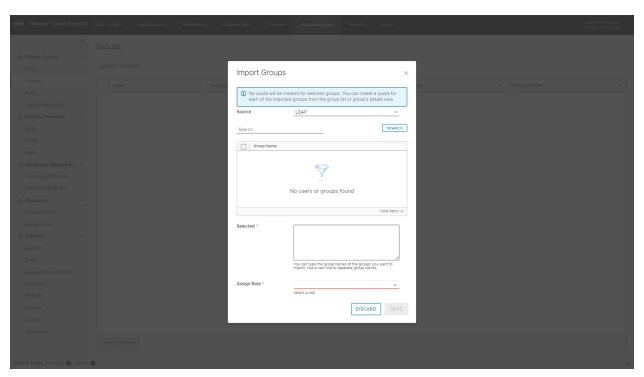
- 1 In the top navigation bar, click **Administration**.
- 2 In the left panel under Access Control, click Users.
- 3 To view the tokens of other users in your organization, select the name of a user and select the API Tokens tab.
- 4 (Optional) Click the vertical ellipsis next to a token and click **Revoke**.

### Managing Groups in VMware Cloud Director

If you have a valid connection to an LDAP server or have enabled your VMware Cloud Director organization to use a SAML identity provider, you can import an LDAP group or a SAML group. You can also edit or delete an imported group.

### Import a Group Using Your VMware Cloud Director Tenant Portal

To add a group of VMware Cloud Director users, you can import an LDAP, SAML, or OIDC group.



#### Prerequisites

- Verify that you are logged in as an organization administrator or a role with equivalent set of rights.
- Verify that you have a valid connection to an LDAP server or that you Enable Your VMware
   Cloud Director Organization to Use a SAML Identity Provider.
- If you want to use OIDC, Configure Your System to Use an OpenID Connect Identity Provider Using Your VMware Cloud Director Tenant Portal.

#### Procedure

- 1 In the top navigation bar, click **Administration**.
- 2 In the left panel under Access Control, click Groups.
  The list of user groups appears.
- 3 Click Import Group.

4 Select a source from which you want to import the user group.

You can only view the source LDAP, SAML, or OIDC server that you configured as an identity provider.

Source	Action				
LDAP	Import a user group from an LDAP server.  a Enter a full or partial name in the text box, and click <b>Search</b> .  b Select the user groups that you want to import, and click <b>Add</b> .				
SAML	<ul> <li>a Enter the names of the groups that you want to import in the name identifier format supported by the SAML identity provider.</li> <li>Use a new line for each group name.</li> <li>b From the Assign Role drop-down menu, select a role for the users in the imported groups.</li> </ul>				
OIDC	<ul> <li>a Enter the names of the groups that you want to import in the name identifier format supported by the OIDC identity provider.</li> <li>Use a new line for each group name.</li> <li>b From the Assign Role drop-down menu, select a role for the users in the imported groups.</li> </ul>				

- 5 Select the role which you want to assign to the group of users that you import.
- 6 Click Save.

#### What to do next

If you enabled quotas configuration for the group and VMware Cloud Director redirects you to the **Quotas** page, see Manage the Resource Quotas of a Group Using Your VMware Cloud Director Tenant Portal .

# Delete a Group Using Your VMware Cloud Director Tenant Portal

You can remove a group from your VMware Cloud Director organization by deleting their LDAP group.

When you delete an LDAP group, users who have a VMware Cloud Director account based solely on their membership in that group are stranded and cannot log in.

#### **Prerequisites**

Verify that you are logged in as an **organization administrator** or a role with equivalent set of rights.

#### Procedure

- 1 In the top navigation bar, click **Administration**.
- 2 In the left panel under Access Control, click Groups.

The list of user groups appears.

- 3 Click the radio button next to the name of the group that you want to delete, and click **Delete**.
- 4 To confirm that you want to delete the group, click **OK**.

### Edit a Group Using Your VMware Cloud Director Tenant Portal

You can edit a group from the VMware Cloud Director Tenant Portal.

#### **Prerequisites**

Verify that you are logged in as an **organization administrator** or a role with equivalent set of rights.

#### Procedure

- 1 In the top navigation bar, click **Administration**.
- 2 In the left panel under Access Control, click Groups.
  - The list of user groups appears.
- 3 Click the radio button next to the name of the group that you want to delete, and click Edit.
- 4 Edit the group as necessary.
  - a Change the description.
  - b Change the role of the members of the group as necessary.
- 5 Click Save.

# Manage the Resource Quotas of a Group Using Your VMware Cloud Director Tenant Portal

By directly setting quota on a VMware Cloud Director group, you can manage the overall resource consumption limit of each user in it. You can add, edit, and remove the group's quotas on VMs, Tanzu Kubernetes clusters, CPU, memory, or storage. Quotas of the group are applied on each member of the group.

Users inherit quotas from the group they belong to. If a user inherits a resource quota from their group and has an explicit user-level quota defined for that resource, then the user-level quota takes priority over the group-level quota.

For information about importing groups, see Import a Group Using Your VMware Cloud Director Tenant Portal.

#### **Prerequisites**

Verify that you have the necessary rights to add, edit, and delete resource quotas. By default, **organization administrators** can change the quotas of groups.

#### Procedure

1 In the top navigation bar, click **Administration**.

- 2 In the left panel under Access Control, click Groups.
- 3 Select the name of a group and select the **Quotas** tab.

Groups do not have any quotas by default. All users that belong to a group inherit the group's quotas. If the user belongs to a group that has a quota on resources, the quota appears in the user's list of quotas as not editable.

- 4 Click Edit.
- **5** Modify the quota for the selected group.

You can add, edit, or remove quotas on the number of Tanzu Kubernetes clusters, all or running VMs managed by the group, consumed CPU, memory, and storage. Select **Unlimited** if you want the group of users to have unlimited resources of the selected type.

6 Click Save.

### VMware Cloud Director Roles and Rights

VMware Cloud Director uses roles and rights to determine what actions a user can perform in an organization. VMware Cloud Director includes a number of predefined roles with specific rights.

**System administrators** and **organization administrators** must assign each user or group a role. The same user can have a different role in different organizations. **System administrators** can create roles and modify existing ones for the whole system, while **organization administrators** can create and modify roles only for the organization that they administer.

The VMware Cloud Director tenant portal allows **organization administrators** to manage the roles in their organization. If a **system administrator** publishes one or more predefined tenant roles to your organization, as an **organization administrator** you can see these roles, but you cannot modify them. You can, however, create custom tenant roles with similar rights and assign them to the users within your organization.

For information about the predefined roles and their rights, see Predefined VMware Cloud Director Roles and Their Rights.

### Predefined VMware Cloud Director Roles and Their Rights

Each VMware Cloud Director predefined role contains a default set of rights required to perform operations included in common workflows. By default, all predefined global tenant roles are published to every organization in the system.

#### **Predefined Provider Roles**

By default, the provider roles that are local only to the provider organization are the **System Administrator** and **Multisite System** roles. **System administrators** can create additional custom provider roles.

#### System Administrator

The **System Administrator** role exists only in the provider organization. The **System Administrator** role includes all rights in the system. For a list of rights available only to the **System administrator** role, see the *VMware Cloud Director Service Provider Admin Guide*. The **System administrator** credentials are established during installation and configuration. A **System Administrator** can create additional system administrator and user accounts in the provider organization.

#### **Multisite System**

Used for running the heartbeat process for multisite deployments. This role has only a single right, **Multisite: System Operations**, which gives a permission to make a Cloud Director OpenAPI request that retrieves the status of the remote member of a site association.

#### **Predefined Global Tenant Roles**

By default, the predefined global tenant roles and the rights they contain are published to all organizations. **System Administrators** can unpublish rights and global tenant roles from individual organizations. **System Administrators** can edit or delete predefined global tenant roles. **System administrators** can create and publish additional global tenant roles.

#### **Organization Administrator**

After creating an organization, a **System Administrator** can assign the role of **Organization Administrator** to any user in the organization. A user with the predefined **Organization Administrator** role can manage users and groups in their organization and assign them roles, including the predefined **Organization Administrator** role. Roles created or modified by an **Organization Administrator** are not visible to other organizations.

#### **Catalog Author**

The rights associated with the predefined **Catalog Author** role allow a user to create and publish catalogs.

#### vApp Author

The rights associated with the predefined **vApp Author** role allow a user to use catalogs and create vApps.

#### vApp User

The rights associated with the predefined **vApp User** role allow a user to use existing vApps.

#### **Console Access Only**

The rights associated with the predefined **Console Access Only** role allow a user to view virtual machine state and properties and to use the guest OS.

#### **Defer to Identity Provider**

Rights associated with the predefined **Defer to Identity Provider** role are determined based on information received from the user's OAuth or SAML Identity Provider. To qualify for inclusion when a user or group is assigned the **Defer to Identity Provider** role, a role or group name supplied by the Identity Provider must be an exact, case-sensitive match for a role or group name defined in your organization.

- If an OAuth Identity Provider defines the user, the user is assigned the roles named in the roles array of the user's OAuth token.
- If a SAML Identity Provider defines the user, the user is assigned the roles named in the SAML attribute whose name appears in the RoleAttributeName element, which is in the SamlAttributeMapping element in the organization's OrgFederationSettings.

If a user is assigned the **Defer to Identity Provider** role but no matching role or group name is available in your organization, the user can log in to the organization but has no rights. If an Identity Provider associates a user with a system-level role such as **System Administrator**, the user can log in to the organization but has no rights. You must manually assign a role to such users.

Except the **Defer to Identity Provider** role, each predefined role includes a set of default rights. Only a **System Administrator** can modify the rights in a predefined role. If a **System administrator** modifies a predefined role, the modifications propagate to all instances of the role in the system.

#### Rights in Predefined Global Tenant Roles

Various rights are common to multiple predefined global roles. These rights are granted by default to all new organizations, and are available for use in other roles created by the **Organization Administrator**. For a list of the rights in predefined tenant roles, see VMware Cloud Director Rights in Predefined Global Tenant Roles.

### VMware Cloud Director Rights in Predefined Global Tenant Roles

Various VMware Cloud Director rights are common to multiple predefined global roles. These rights are granted by default to all new organizations, and are available for use in other roles created by the **organization administrator**.

#### Rights Included in the Global Tenant Roles in VMware Cloud Director

This list consists of the rights available to user roles in the VMware Cloud Director Tenant Portal. For the rights available to **System Administrators**, see System Administrator Rights in the *VMware Cloud Director Service Provider Admin Guide*.

The rights' names in the table below are the VMware Cloud Director API rights' names. The API and UI rights' names might be different. If you want to see a list of all VMware Cloud Director rights with API rights' names, UI rights' names, UI right categories, and so on, see the VMware Cloud Director 10.5.x Rights file in CSV format.

New in this release	Right Name	Organization Administrato r	Catalog Author	vApp Author	vApp User	Console Access Only
	Access All Organization VDCs	✓				
	API Tokens: Manage	1				
	API Tokens: Manage All	1				
1	Catalog Content Source: Change Owner	1				
✓	Catalog Content Source: Delete	✓				
1	Catalog Content Source: Edit	1				
1	Catalog Content Source: Sharing	1				
1	Catalog Content Source: View	1				
1	Catalog Content Source: View ACL	1				
	Catalog: Add vApp from My Cloud	1	1	✓		
	Catalog: Change Owner	✓				
	Catalog: Create / Delete a Catalog	✓	1			
	Catalog: Edit Properties	✓	✓			
	Catalog: Publish	1	1			
	Catalog: Sharing	1	✓			
	Catalog: VCSP Publish Subscribe	✓	1			
	Catalog: View ACL	1	1			
	Catalog: View Private and Shared Catalogs	1	1	1		
	Catalog: View Published Catalogs	1				
	Certificate Library: Manage	1				
	Certificate Library: View	1				
1	Container App: Manage	1				
1	Container App: View	1				
	Custom entity: View all custom entity instances in org	1				
	Custom entity: View custom entity instance	1				

New in this release	Right Name	Organization Administrato r	Catalog Author	vApp Author	vApp User	Console Access Only
	General: Administrator Control	1				
	General: Administrator View	1				
	General: Send Notification	1				
	Group / User: Manage	1				
	Group / User: View	1				
	IP Spaces: Allocate	1				
	Metadata File Entry: Create/ Modify	1				
	Organization Network: Edit Properties	1				
	Organization Network: View	✓				
	Organization vDC Compute Policy: View	1	1	1	<b>✓</b>	
1	Organization vDC Disk: Edit IOPS	1	1	1	✓	
	Organization vDC Disk: View IOPS	✓	✓	1	✓	
	Organization vDC Distributed Firewall: Configure Rules	1				
	Organization vDC Distributed Firewall: View Rules	1				
	Organization vDC Gateway: Configure DHCP	1				
	Organization vDC Gateway: Configure DNS	1				
	Organization vDC Gateway: Configure ECMP Routing	1				
	Organization vDC Gateway: Configure Firewall	1				
	Organization vDC Gateway: Configure IPSec VPN	1				
	Organization vDC Gateway: Configure Load Balancer	1				
	Organization vDC Gateway: Configure NAT	✓				
	Organization vDC Gateway: Configure Static Routing	1				

New in this		Organization Administrato	Catalog	vApp		Console Access
release	Right Name	r	Author	Author	vApp User	Only
	Organization vDC Gateway: Configure Syslog	<b>✓</b>				
	Organization vDC Gateway: Convert to Advanced Networking	1				
	Organization vDC Gateway: View	✓				
	Organization vDC Gateway: View DHCP	1				
	Organization vDC Gateway: View DNS	1				
	Organization vDC Gateway: View Firewall	1				
	Organization vDC Gateway: View IPSec VPN	1				
	Organization vDC Gateway: View Load Balancer	1				
	Organization vDC Gateway: View NAT	1				
	Organization vDC Gateway: View Static Routing	1				
	Organization vDC Named Disk: Change Owner	1	1			
	Organization vDC Named Disk: Create	1	1	1		
	Organization vDC Named Disk: Delete	1	1	1		
	Organization vDC Named Disk: Edit Properties	1	1	1		
	Organization vDC Named Disk: Move	1				
	Organization vDC Named Disk: View Encryption Status	1		1		
	Organization vDC Named Disk: View Properties	1	1	1	✓	
	Organization vDC Network: Edit Properties	✓				
	Organization vDC Network: View Properties	✓		1		
	Organization vDC Storage Policy: View Capabilities	1				

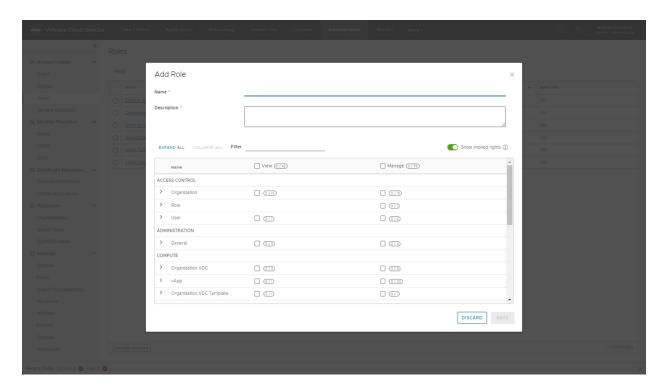
New in this release	Right Name	Organization Administrato r	Catalog Author	vApp Author	vApp User	Console Access Only
	Organization vDC Storage Profile: Set Default	✓				
	Organization vDC: Edit ACL	✓				
	Organization vDC: Manage Firewall	1				
(Available in version 10.5.1 and later)	Organization vDC: Migrate Storage	1				
	Organization vDC: Simple Edit	✓				
	Organization vDC: User View	1	1			
	Organization vDC: View ACL	✓				
	Organization vDC: View CPU and Memory Reservation	✓				
	Organization VDC: view metrics	1				
	Organization vDC: VM-VM Affinity Edit	1	1	1		
	Organization: Edit Association Settings	✓				
	Organization: Edit Federation Settings	1				
	Organization: Edit Leases Policy	✓				
	Organization: Edit OAuth Settings	1				
	Organization: Edit Password Policy	1				
	Organization: Edit Properties	✓				
	Organization: Edit Quotas Policy	1				
	Organization: Edit SMTP Settings	1				
	Organization: Import User/Group from IdP while Editing VDC ACL	1				
	Organization: View	1	1	1		
✓	Organization: View Association Settings	1	1			
	Organization: view metrics	1				

New in this release	Right Name	Organization Administrato r	Catalog Author	vApp Author	vApp User	Console Access Only
	Private IP Spaces: Manage	<b>✓</b>				
	Private IP Spaces: View	1				
	Provider Gateway: Simple View	1				
	Quota Policy Capabilities: View	/				
	Role: Create, Edit, Delete, or Copy	1				
	Security Tag Edit	1				
	Service Library: View service libraries	1				
	SSL: Test Connection	1	<b>✓</b>			
	Truststore: Manage	1				
	Truststore: View	✓				
	UI Plugins: View	✓	/	1	1	
	vApp Template / Media: Copy	✓	1	1		
	vApp Template / Media: Create / Upload	1	1			
	vApp Template / Media: Edit	<b>✓</b>	1	✓		
	vApp Template / Media: View	1	1	✓	✓	
	vApp Template: Add to My Cloud	1	1	✓	<b>✓</b>	
	vApp Template: Change Owner	1	1			
	vApp Template: Download	1	✓			
	vApp: Change Owner	1				
	vApp: Copy	1	1	1	1	
	vApp: Create / Reconfigure	1	✓	1		
	vApp: Delete	<b>✓</b>	/	1	<b>✓</b>	
	vApp: Download	<b>✓</b>	/	1		
	vApp: Edit Properties	<b>✓</b>	1	1	✓	
	vApp: Edit VM Compute Policy	<b>✓</b>	1	1		
	vApp: Edit VM CPU	<b>✓</b>	1	/		
	vApp: Edit VM Hard Disk	1	/	✓		

New in this release	Right Name	Organization Administrato r	Catalog Author	vApp Author	vApp User	Console Access Only
	vApp: Edit VM Memory	<b>✓</b>	1	1		
	vApp: Edit VM Network	1	1	1	1	
	vApp: Edit VM Properties	1	1	/	✓	
	vApp: Manage VM Password Settings	<b>√</b>	✓	1	1	1
	vApp: Power Operations	1	1	1	1	
	vApp: Sharing	✓	1	✓	1	
	vApp: Snapshot Operations	1	1	/	✓	
	vApp: Upload	✓	1	✓		
	vApp: Use Console	✓	1	✓	✓	1
	vApp: View ACL	✓	1	/	1	
	vApp: View VM and VM's Disks Encryption Status	<b>✓</b>		1		
	vApp: View VM metrics	✓		1	1	
	vApp: VM Boot Options	1	1	1		
	vApp: VM Metadata to vCenter	1	1	1		
	VDC Group: Configure	1				
	VDC Group: Configure Logging	1				
	VDC Group: View	1				
	VDC Template: Instantiate	1				
	VDC Template: View	1				
	vGPU Profile Consumption: View	1				

# Create a Custom Tenant Role Using Your VMware Cloud Director Tenant Portal

You, as a VMware Cloud Director **organization administrator**, can use the Tenant Portal to create custom tenant role objects in the organizations you administer.



#### Prerequisites

Verify that you are logged in as an **organization administrator** or a role with equivalent set of rights.

#### Procedure

- 1 In the top navigation bar, click **Administration**.
- 2 In the left panel under Access Control, click Roles.

The list of roles appears.

- 3 Click New.
- 4 Enter a name and a description of the role.
- **5** Expand the rights for the role and select the rights for the role.

The rights are grouped in categories and subcategories that allow either viewing or managing objects.

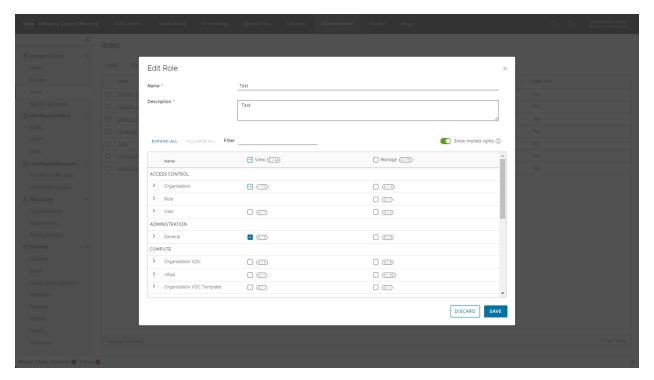
Option	Description
Access Control	Rights controlling the access to view and manage certain objects.
Administration	Rights controlling the administrative access.
Compute	Rights controlling access and management of the organization and provider virtual data centers, the vApps, organization virtual data centers templates, virtual machine groups, and virtual machine monitoring.
Extensions	Rights controlling the access to any additional plug-ins and VMware Cloud Director extensions.

Option	Description
Infrastructure	Rights controlling the access and management of the infrastructure objects such as datastores, disks, hosts, and so on.
Libraries	Rights controlling access and management of any catalogs and catalog items.
Networking	Rights controlling access and management of the network settings.

#### 6 Click Save.

### Edit a Custom Tenant Role Using Your VMware Cloud Director Tenant Portal

VMware Cloud Director **organization administrators** can use the Tenant Portal to edit custom tenant role objects in the organizations they administer. As an organization administrator, you can only view the global tenant roles that a system administrator has published to your organization. You cannot edit global tenant roles.



#### Prerequisites

Verify that you are logged in as an **organization administrator** or a role with equivalent set of rights.

#### Procedure

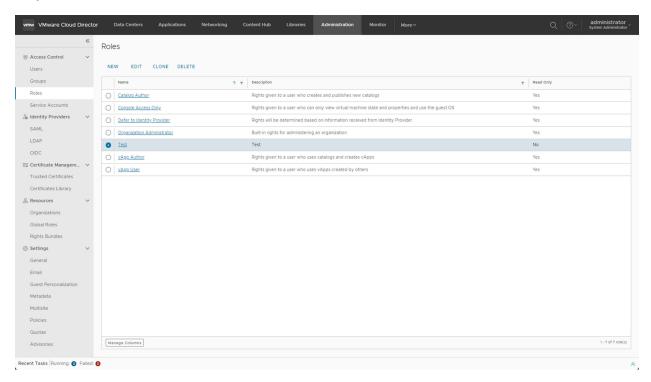
- 1 In the top navigation bar, click **Administration**.
- 2 In the left panel under Access Control, click Roles.

The list of roles appears.

- 3 Click the radio button next to the role that you want to edit, and click Edit.
- 4 Modify the role settings as needed.
  - a Change the name and the description of the role.
  - b Edit the rights for the role.
- 5 Click Save.

### Delete a Role Using Your VMware Cloud Director Tenant Portal

**Organization administrators** can use the Tenant Portal to delete role objects in the organizations they administer.



#### Prerequisites

Verify that you are logged in as an **organization administrator** or a role with equivalent set of rights.

#### Procedure

- 1 In the top navigation bar, click **Administration**.
- 2 In the left panel under Access Control, click Roles.
  - The list of roles appears.
- 3 Click the radio button next to the role that you want to delete, and click Delete.
- 4 Confirm that you want to delete the role by clicking **OK**.

# Managing Service Accounts in VMware Cloud Director

You can automate the access of third-party applications to VMware Cloud Director by using service accounts.

Only system administrators and organization administrators with the View Service Accounts and Manage Service Accounts rights can create service accounts and manage the service account access to VMware Cloud Director.

### Sharing

Starting with VMware Cloud Director 10.4.1, if you have only the **Limited Service Accounts**View right, you can see limited information about the service accounts. With the limited view, when you make a GET request on the service account, in the response, the softwareId, softwareVersion, uri, and status of the service account appear as null.

### **Implementation**

To provide automated access to VMware Cloud Director, service accounts use Generate an API Access Token Using Your VMware Cloud Director Tenant Portal. Service accounts are intended for API-based access only. Once you grant access to a service account, the authenticated client application receives their API Token, which is an OAuth refresh token, and an access token, representing its first VMware Cloud Director session, for immediate use. Applications need the API tokens for authenticating with VMware Cloud Director. Access tokens are VMware Cloud Director session tokens (JWT tokens), that applications use to make API requests using the service account. The service accounts for applications use API tokens and thus, have the same restrictions as user API tokens in VMware Cloud Director.

Service accounts are granted access using the "Request Service Account Authorization". This guarantees that only the application that must use the token has sole access to the token and can use it. No other actor can access the token. You, as an **administrator**, manage the access to the service account. However, even **administrators** do not have access to the actual token that grants access. VMware Cloud Director gives the token only to the service account. To accomplish this, VMware Cloud Director relies on a well-known standard. To ensure that you and the application to which you are granting the token are in sync through the grant and token transmission, you can only initiate the API token grant process by knowing the user code for the application.

Unlike user API tokens, API tokens granted to service accounts rotate on every use, as per RFC 6749 section 6. Unused service account API tokens never expire unless you revoke them.

Service accounts can have only one role. In OAuth-compliant APIs, the role is communicated through the scope field as a URL-encoded Uniform Resource Name (URN) with the name of the role. The URN format is urn:vcloud:role:[roleName]. See RFC 8141 that describes URN encoding.

**Note** The device endpoint is unauthenticated. Consider configuring special throttling rules at your load balancer.

Table 15-1. Service Account Statuses

Status	Description
Created	The account is in the initial state after creation.
Requested	There are one or more outstanding requests for access that a requester initiated using a device authorization request.
Granted	An administrator granted an outstanding request and is awaiting the service account polling and fetching of the API token.
Active	The service account fetched the API token and can access VMware Cloud Director using the token.

#### Limitations

Because the use of service accounts is aimed at third-party applications, service accounts have some limitations.

When using service accounts, applications cannot perform certain tasks.

- Perform user management tasks
- Create API tokens
- Manage other service accounts

When accessing VMware Cloud Director by using a service account, applications have only view rights for the following resources.

- User
- Group
- Roles
- Global roles
- Rights bundles

Applications accessing VMware Cloud Director by using a service account do not have the following rights.

■ Token: Manage

Token: Manage All

#### Multisite

Starting with VMware Cloud Director 10.4.1, service accounts can manage and monitor multiple, geographically distributed VMware Cloud Director installations or server groups and their organizations as single entities by using the multisite feature. For more information about the multisite feature, see Configure and Manage Multisite Deployments. If you are making a request to a different organization from the one that you authenticated to, verify that the service

account exists on the associated organization and that it has the same name and software ID. You must also include a X-VMWARE-VCLOUD-AUTH-CONTEXT header that specifies the name of the organization that must fulfill your request. See the information for configuring and managing multisite deployments in the VMware Cloud Director API Programming Guide.

# Create a Service Account Using Your VMware Cloud Director Tenant Portal

You can create an account for automated access to VMware Cloud Director by using the Tenant Portal.

#### Prerequisites

Verify that you are logged in as a **system administrator** or an **organization administrator** with the **View Service Accounts** and **Manage Service Accounts** rights.

#### Procedure

- 1 From the top navigation bar, select **Administration**.
- 2 In the left panel, under Access Control, select Service Accounts.
- 3 Click New.
- 4 Enter a name for the service account.
- 5 From the Assign Role drop-down menu, select a role for the service account.
  - The list of available roles comprises the local system organization roles or if in a tenant organization, the global roles published to the organization in addition to any local roles in the tenant.
- 6 Enter a software ID for the service account or generate and enter one using the **Generate**Software ID button.
  - Service accounts must have software IDs which are unique identifiers, in UUID format, representing the software that is connecting to VMware Cloud Director. This ID would be the same for all versions and instances of a piece of software.
  - For larger solutions, to retain control over the identity of your service accounts, do not use the **Generate Software ID** option, and generate your own software ID.
- 7 (Optional) Enter the software version of the system using the service account.
  - The software version is an optional vendor-specified informational piece of metadata associated with the service account. To track when a piece of software changes, VMware Cloud Director uses the software version . The software version might be useful for identifying a service account.
- 8 (Optional) Enter a client URI.
  - The client Uniform Resource Identifier (URI) is a URL to the webpage of the vendor and provides information about the client.

- 9 Click Next.
- 10 (Optional) Add quotas on the resources you want the service account to manage.

These quotas limit the service account's ability to consume storage and compute resources.

11 Review the service account information, and click Finish.

#### Results

The service account appears on the Service Accounts page with status Created.

#### Example

You can create a service account also by using the VMware Cloud Director API. The API request uses the same API endpoint as creating a user API token, but the presence of the <code>software\_id</code> field indicates the intent to create a service account.

#### Sample request:

```
POST /oauth/tenant/tenant_name/register

Accept:application/json

Content-Type:application/json

Authorization:Bearer eyJhbGciOiJSUzI...7g7rA

Body: {

    "client_name": "exampleServiceAccount",

    "software_id": "bc2528fd-35c4-44e5-a55d-62e5c4bd9c99",

    "scope": "urn:vcloud:role:Organization%20Administrator",

    "client_uri": "https://www.company_name.com",

    "software_version": "1.0"

}
```

#### Sample response:

```
"client_name": "exampleServiceAccount",

"client_id": "734e3845-1573-4f07-9b6c-b493c9042187",

"grant_types": [
"urn:ietf:params:oauth:grant-type:device_code"
],
```

```
"token_endpoint_auth_method": "none",

"client_uri": "https://www.company_name.com",

"software_id": "bc2528fd-35c4-44e5-a55d-62e5c4bd9c99",

"software_version": "1.0",

"scope": "urn:vcloud:role:Organization%20Administrator"
}
```

#### What to do next

Copy the client ID that appears in the service account details. To grant access to the service account, you must use the client ID.

# Grant Access to a Service Account Using Your VMware Cloud Director Tenant Portal

After you create a service account and the application requests authorization to receive an access token, you can grant the token by using the VMware Cloud Director Tenant Portal.

**Note** If the timeout period expires during this procedure, the service account status in the Tenant Portal changes back to Created, and you must start the procedure again.

#### **Prerequisites**

- 1 Verify that you are logged in as a **system administrator** or an **organization administrator** with the **View Service Accounts** and **Manage Service Accounts** rights.
- 2 Copy the client ID from the service account details in the Tenant Portal.
- 3 Verify that the application requesting the account makes an OAuth 2.0 Device Authorization Grant RFC-compliant request to the https://site.cloud.example.com/oauth/tenant/tenant\_name/device\_authorization API endpoint. For more information on device authorization requests, see RFC 8628 section 3.1.

Key	Value
client_ID	Generated_Client_ID

Once the application requests access, the service account status in the Tenant Portal changes to Requested. The application receives the device code, user code, and some additional information.

#### Sample request:

```
POST /oauth/tenant/tenant_name/device_authorization
Accept:application/json
Content-Type: application/x-www-form-urlencoded
Body:
client_id=734e3845-1573-4f07-9b6c-b493c9042187
```

#### Sample response:

```
{
"device_code": "tkhZ0uoUMy5xgjJqRJblIq3-g44xy2Ms6TEpv3Z_fKw",
"user_code": "3VL8-SQVJ",
"verification_uri": "https://[VCD]/tenant/tenant_name/administration/access-control/service-accounts",
"expires_in": 3600,
"interval": 60
}
```

The device must poll at the frequency specified in the above response (in seconds) /oauth/tenant/tenant\_name/token as per the RFC. The device must use the device code until it receives the tokens from VMware Cloud Director, or the request times out.

#### Sample request:

```
POST: /oauth/tenant_name/token
Accept:application/json
Content-Type: application/x-www-form-urlencoded
Body:
client_id=
734e3845-1573-4f07-9b6c-b493c9042187&grant_type=urn%3Aietf%3Aparams%3Aoauth%3Agrant-type%3Adevice_code&device_code=tkhZOuoUMy5xgjJqRJblIq3-g44xy2Ms6TEpv3Z_fKw
```

#### Sample response before granting:

```
"error": "authorization_pending",
   "error_description": "Device authorization request pending",
   "error_uri": null,
   "minorErrorCode": "authorization_pending",
   "message": "Device authorization request pending",
   "stackTrace": null
}
```

#### Sample response after granting:

```
"access_token": "eyJhbGciOiJSU...HqJaDudlsVA",
   "token_type": "Bearer",
   "expires_in": 2592000,
   "refresh_token": "SsybukUed8SBP2p1AaFiGJhrntQNWZVX"
}
```

If you do not confirm or deny an access request, the user code times out. The timeout period appears in the response of the device authorization request.

VMware Cloud Director grants a primary API token to the application only if the application and the administrator use the device code and user code corresponding to each other.

4 Get the user code from the application. You must enter the code in step 4.

#### Procedure

- 1 From the top navigation bar, select **Administration**.
- 2 In the left panel, under Access Control, select Service Accounts.
- 3 Click Review Access Requests.
- 4 Enter the user code for the application that you obtained in prerequisite 3, click **Lookup**, and verify the requested access details.
- **5** Grant access to the application.

If you deny access to the application, the service account status in the Tenant Portal changes back to Created.

#### Results

The service request status changes to <code>Granted</code>. VMware Cloud Director grants the application linked to the service account its primary API token in the form of an API token. Included in the response, as required by the RFC, is an OAuth access token representing a user session for immediate use by the service account. If the application does not use the OAuth access token immediately, the session times out as per the configured idle session timeout. The service account might also explicitly log out, which is recommended not only for security reasons, but also provides a good test run for the service account to make an API call to VMware Cloud Director. Once the application fetches the API token, the status changes to <code>Active</code>.

## What to do next

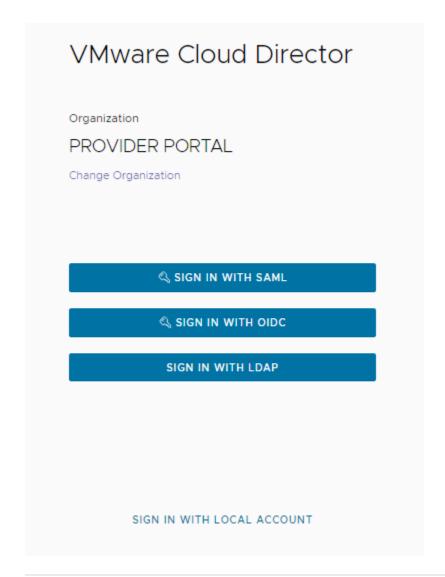
- To change the assigned service account role, software ID, software version, client URI, or quota restrictions, select a service account and click **Edit a Service Account**. The changes take effect at the next token refresh.
- To revoke service account access so that the granted API token granted becomes invalid, click **Revoke**. VMware Cloud Director terminates all active sessions. Revoking an API token does not delete the service account, however, the status of the account changes to Created. If the application has already requested access again, the status of the service account changes to Requested. You must once again follow the procedure to grant access to the service account for the account to become Active.

# Configuring Identity Providers Using Your VMware Cloud Director Tenant Portal

16

You can integrate your VMware Cloud Director with one or more external identity providers (IdPs) and import users and groups to your organization.

Starting with version 10.5.1, you can integrate your VMware Cloud Director organizations with more than one identity provider. You must not have identical user names across IdPs. You can have only one integration per IdP technology. For example, you can have one LDAP, one SAML, and one OpenID Connect (OIDC) integration simultaneously. The login page displays all configured sign-in options and to make the login more user friendly, you can customize the button labels from the IdP edit pages.



Note Only in version 10.5.0, if an organization in VMware Cloud Director has SAML or OIDC configured, the UI displays only the Sign in with Single Sign-On option. To log in as a local user in version 10.5.0, navigate to https://vcloud.example.com/tenant/tenant\_name/login or https://



vcloud.example.com/provider/login.

Read the following topics next:

- Enable Your VMware Cloud Director Organization to Use a SAML Identity Provider
- Configure or Edit LDAP Settings for Your VMware Cloud Director Organization
- Edit, Test, and Synchronize an LDAP Connection Using Your VMware Cloud Director Tenant Portal
- Configure Your System to Use an OpenID Connect Identity Provider Using Your VMware
   Cloud Director Tenant Portal
- Generate an API Access Token Using Your VMware Cloud Director Tenant Portal
- Remap a User Between Identity Providers by Using the VMware Cloud Director API
- Remap Users Between Identity Providers Using Your VMware Cloud Director Tenant Portal

## Enable Your VMware Cloud Director Organization to Use a SAML Identity Provider

Enable your VMware Cloud Director organization to use a Security Assertion Markup Language (SAML) identity provider, also called single sign-on, to import users and groups from a SAML identity provider and allow imported users to sign on to the organization with the credentials established in the SAML identity provider.

When you import users and groups, the system extracts a list of attributes from the SAML token, if available, and uses them for interpreting the corresponding pieces of information about the user attempting to log in.

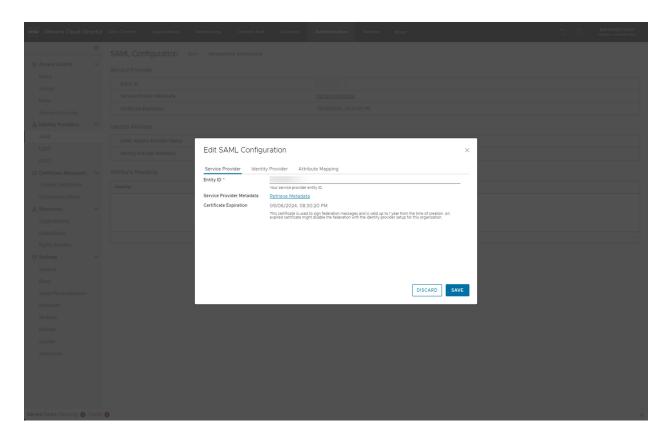
```
email address = "EmailAddress"
```

- user name = "UserName"
- full name = "FullName"
- user's groups = "Groups"
- user's roles = "Roles"

You can configure the attributes in the Tenant Portal under the **Attribute Mapping** tab when you edit the SAML configuration.

Group information is necessary if the user is not directly imported but is expected to be able to log in by virtue of membership in imported groups. A user might belong to multiple groups, and can have multiple roles during a session.

If an imported user or group is assigned the **Defer to Identity Provider** role, the roles are assigned based on the information gathered from the Roles attribute in the token. If a different attribute is used, this attribute name can be configured by using the API only, and only the Roles attribute is configurable. If the **Defer to Identity Provider** role is used, but no role information can be extracted, the user can log in but does not have any rights to perform any activities.



## Prerequisites

- Verify that you are logged in as an organization administrator or a role with equivalent set of rights.
- Verify that you have access to an SAML 2.0 compliant identity provider.
- Verify that you receive the required metadata from your SAML identity provider. You must import the metadata to VMware Cloud Director either manually or as an XML file. The metadata must include the following information:
  - The location of the single sign-on service
  - The location of the single logout service
  - The location of the service's X.509 certificate

For information on configuring and acquiring metadata from a SAML provider, see the documentation for your SAML identity provider.

## Procedure

- 1 In the top navigation bar, click **Administration**.
- 2 Under Identity Providers, click SAML.
- 3 Click Edit.

4 On the **Service Provider** tab, enter the **Entity ID**.

The Entity ID is the unique identifier of your organization to your identity provider. You can use the name of your organization, or any other string that satisfies the requirements of your SAML identity provider.

**Important** Once you specify an Entity ID, you cannot delete it. To change the entity ID, you must do a full SAML reconfiguration for your organization. For information about Entity IDs, see Assertions and Protocols for the OASIS Security Assertion Markup Language (SAML) 2.0.

- 5 To download the SAML metadata for your organization, click **Retrieve Metadata**.
  - Your browser downloads the SAML metadata, an XML file which you must provide as-is to your identity provider.
- 6 Review the certificate expiration date and, optionally, click **Regenerate** to regenerate the certificate used to sign federation messages.
  - You can provide your own certificates for SAML signing by uploading them to the certificate library in the UI and then, passing a reference to them in the SAML configuration API.
  - The certificate is included in the SAML metadata, and is used for both encryption and signing. Either or both encryption and signing might be required depending on how trust is established between your organization and your SAML identity provider.
- 7 On the Identity Provider tab, turn on the Use SAML Identity Provider toggle.
- 8 Copy and paste the SAML metadata you received from your identity provider to the text box, or click **Upload** to browse to and upload the metadata from an XML file.
- 9 For VMware Cloud Director 10.5.1 and later, if you want to customize the Sign in with SAML button label that appears on the VMware Cloud Director login page, enter a new custom button text.

You can enter up to 24 symbols. You can use special characters and accented letters. If you want to revert to the default text, delete the custom label. The default button label is localized, and depending on your browser language settings, the text might appear in a different language. Custom labels always appear as you enter them.

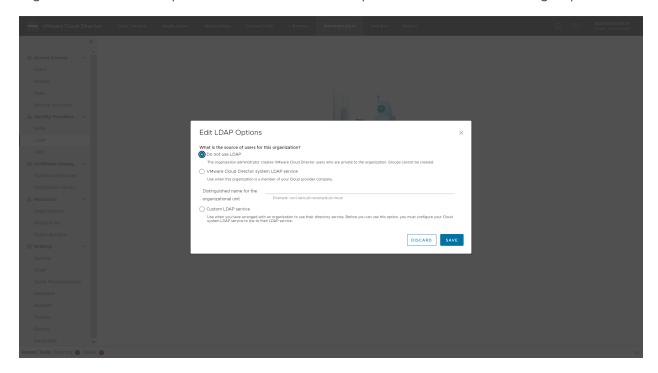
10 Click Save.

## What to do next

- Configure your SAML provider with VMware Cloud Director metadata. See your SAML identity provider documentation and the VMware Cloud Director Installation, Configuration, and Upgrade Guide.
- Import users and groups from your SAML identity provider. See Chapter 15 Managing Users, Groups and Roles in VMware Cloud Director.

## Configure or Edit LDAP Settings for Your VMware Cloud Director Organization

In the VMware Cloud Director Tenant Portal, you can configure your organization to use the system LDAP connection as a shared source of users and groups. You can configure your organization to use a separate LDAP connection as a private source of users and groups.



## Prerequisites

Verify that you are logged in as an **organization administrator** or a role with equivalent set of rights.

## Procedure

- 1 In the top navigation bar, click **Administration**.
- 2 In the left panel, under Identity Providers, click LDAP.
  - The current LDAP settings are displayed.
- 3 On the LDAP Settings tab, click Edit.
  - The **Edit LDAP Options** dialog box also appears if an LDAP connection is not configured and you click **Configure**.

4 Configure the LDAP source of users and groups for your organization and click Save.

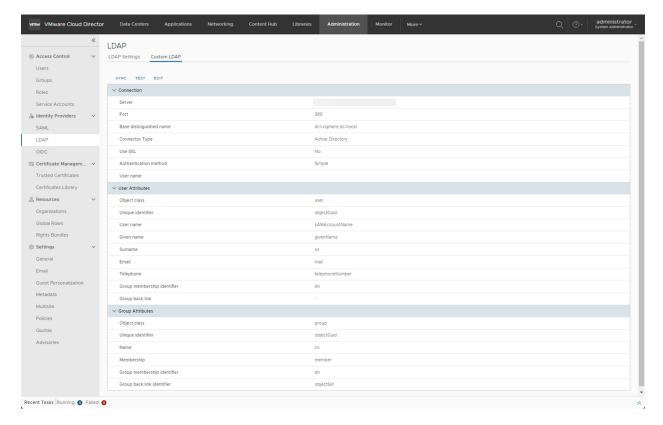
Option	Description
Do not use LDAP	The organization does not use an LDAP server as a source of organization users and groups.
VMware Cloud Director system LDAP service	The organization uses the VMware Cloud Director system LDAP connection configured by your service provider.  Enter the distinguished name for the organizational unit.
Custom LDAP service	The organization uses a private LDAP server as a source of organization users and groups.

#### What to do next

If you selected **Custom LDAP service**, click the **Custom LDAP** tab to Edit, Test, and Synchronize an LDAP Connection Using Your VMware Cloud Director Tenant Portal .

## Edit, Test, and Synchronize an LDAP Connection Using Your VMware Cloud Director Tenant Portal

To configure an LDAP connection, you set the details of your LDAP server. You can test the connection to make sure that you entered the correct settings and the user and group attributes are mapped correctly. When you have a successful LDAP connection, you can synchronize the user and group information with the LDAP server at any time.



## Prerequisites

■ If you plan to connect to an LDAP server over SSL (LDAPS), verify that the certificate of your LDAP server is compliant with the Endpoint Identification introduced in Java 8 Update 181. The common name (CN) or the subject alternative name (SAN) of the certificate must match the FQDN of the LDAP server. For more information, see the *Java 8 Release Changes* at https://www.java.com.

Verify that you are logged in as an **organization administrator** or a role with equivalent set of rights.

■ If you want to use SSL, you can test the connection to the LDAP server and establish a trust relationship with it. See Test the VMware Cloud Director Connection to a Remote Server and Establish a Trust Relationship Using the Tenant Portal.

### Procedure

- 1 In the top navigation bar, click **Administration**.
- 2 In the left panel, under Identity Providers, click LDAP.
  - The current LDAP settings are displayed.
- 3 On the Custom LDAP tab, click Edit.
- 4 In the Connection tab, enter the required information for the LDAP connection.

Required Information	Description
·	<u> </u>
Server	The host name or IP address of the LDAP server.
Port	The port number on which the LDAP server is listening.
	For LDAP, the default port number is 389. For LDAPS, the default port number is 636.
Base distinguished name	The base distinguished name (DN) is the location in the LDAP directory where VMware Cloud Director to connect.
	To connect at root level, enter only the domain components, for example, DC=example,DC=com.
	To connect to a node in the domain tree structure,
	enter the distinguished name for that node, for example,
	OU=ServiceDirector,DC=example,DC=com.
	Connecting to a node limits the scope of the directory available to VMware Cloud Director.
Connector type	The type of your LDAP server. Can be <b>Active Directory</b> or <b>OpenLDAP</b> .
Use SSL	If your server is LDAPS, select this check box.
Authentication method	Simple authentication consists of sending the user's DN and password to
	the LDAP server. If you are using LDAP, the LDAP password is sent over the network in plain text.
	If you want to use Kerberos, you must configure the LDAP connection by using the vCloud API.

Required Information	Description
User name	Enter the full LDAP distinguished name (DN) of a service account with domain admin rights. VMware Cloud Director uses this account to query the LDAP directory and retrieve user information.
	If the anonymous read support is enabled on your LDAP server, you can leave these text boxes blank.
Password	The password for the service account that connects to the LDAP server. If the anonymous read support is enabled on your LDAP server, you can leave these text boxes blank.

- 5 Click the **User Attributes** tab, examine the default values for the user attributes, and, if your LDAP directory uses different schema, modify the values.
- 6 Click the **Group Attributes** tab, examine the default values for the group attributes, and, if your LDAP directory uses different schema, modify the values.
- 7 For VMware Cloud Director 10.5.1 and later, if you want to customize the **Sign in with LDAP** button label that appears on the VMware Cloud Director login page, enter a new custom button text.

You can enter up to 24 symbols. You can use special characters and accented letters. If you want to revert to the default text, delete the custom label. The default button label is localized, and depending on your browser language settings, the text might appear in a different language. Custom labels always appear as you enter them.

- 8 Click Save.
- 9 If you selected the Use SSL check box, and if the certificate of the LDAPS server is not yet trusted, on the Trust Certificate window, confirm if you trust the certificate presented by the server endpoint.
- 10 To test the LDAP connection settings and the LDAP attribute mappings:
  - a Click **Test**
  - b Enter the password of the LDAP server user that you configured and click **Test**.
    - If connected successfully, a green check mark is displayed.

The retrieved user and group attribute values are displayed in a table. The values that are successfully mapped to LDAP attributes are marked with green check marks. The values that are not mapped LDAP attributes are blank and marked with red exclamation marks.

- c To exit, click Cancel.
- 11 To synchronize VMware Cloud Director with the configured LDAP server, click Sync.

VMware Cloud Director synchronizes the user and group information with the LDAP server regularly depending on the synchronization interval that you set in the general system settings.

Wait a few minutes for the synchronization to finish.

### Results

You can import users and groups from the newly configured LDAP server.

## Configure Your System to Use an OpenID Connect Identity Provider Using Your VMware Cloud Director Tenant Portal

If you want to import users and groups from an OpenID Connect (OIDC) identity provider to your VMware Cloud Director system organization, you must configure your system organization with this OIDC identity provider. Imported users can log in to the system organization with the credentials established in the OIDC identity provider.

OAuth is an open federation standard that delegates user access. OpenID Connect is an authentication layer on top of the OAuth 2.0 protocol. By using OpenID Connect, clients can receive information about authenticated sessions and end-users. The OAuth authentication endpoint must be reachable from the VMware Cloud Director cells which makes it more suitable when you use public identity providers or provider managed ones.

You can configure VMware Cloud Director to automatically refresh your OIDC key configurations from the JWKS endpoint you provide. You can configure the frequency of the key refresh process and the rotation strategy that determines whether VMware Cloud Director adds new keys, replaces the old keys with new, or the old keys expire after a certain period.

**Note** For successful VMware Cloud Director integration with external identity providers, to determine the correct values and settings and to ensure proper and accurate configuration, see also the product documentation of those identity providers.

VMware Cloud Director generates audit events for both successful and failed key refreshes under the event topic com/vmware/vcloud/event/oidcSettings/keys/modify. The audit events for failed key refreshes include additional information about the failure.

Note Only in version 10.5.0, if an organization in VMware Cloud Director has SAML or OIDC configured, the UI displays only the **Sign in** with Single Sign-On option. To log in as a local user in version 10.5.0, navigate to https://vcloud.example.com/tenant/tenant name/login or https://



vcloud.example.com/provider/login.

#### Procedure

- 1 From the top navigation bar, select **Administration**.
- 2 In the left panel, under Identity Providers, click OIDC.
- 3 If you are configuring OIDC for the first time, copy the client configuration redirect URI and use it to create a client application registration with an identity provider that complies with the OpenID Connect standard, for example, VMware Workspace ONE Access.
  - You need this registration to obtain a client ID and a client secret that you must use during the OIDC identity provider configuration.
- 4 Click Configure.
- 5 Verify that OpenID Connect is active, and enter the client ID and client secret information from the OIDC server registration.
- 6 (Optional) To use the information from a well-known endpoint to automatically fill in the configuration information, turn on the **Configuration Discovery** toggle and enter a URL at the site of the provider that VMware Cloud Director can use to sent authentication requests to.
- 7 Click Next.
- 8 If you did not use **Configuration Discovery** in Step 6, enter the information in the **Endpoints** section.
  - a Enter the endpoint and issuer ID information.
  - b If you are using VMware Workspace ONE Access as an identity provider, select SCIM as access type. Starting with VMware Cloud Director 10.4.1, the SCIM option is deprecated.For other identity providers, you can leave the default User Info selection.
  - c If you want to combine claims from the UserInfo endpoint and the ID Token, turn on the Prefer ID Token toggle.
    - The identity providers do not provide all the required claims set in the UserInfo endpoint. By turning on the **Prefer ID Token** toggle, VMware Cloud Director can fetch and consume claims from both sources.
  - d Enter the maximum acceptable clock skew.
    - The maximum clock skew is the maximum allowable time difference between the client and server. This time compensates for any small time differences in the timestamps when verifying tokens. The default value is 60 seconds.
  - e Click Next.
- 9 If you did not use Configuration Discovery in Step 6, enter the scope information, and click Next.

VMware Cloud Director uses the scopes to authorize access to user details. When a client requests an access token, the scopes define the permissions that this token has to access user information.

10 If you are using **User Info** as an access type, map the claims and click **Next**.

You can use this section to map the information VMware Cloud Director gets from the user info endpoint to specific claims. The claims are strings for the field names in the VMware Cloud Director response.

- 11 If you want VMware Cloud Director to automatically refresh the OIDC key configurations, turn on the **Automatic Key Refresh** toggle.
  - a If you did not use **Configuration Discovery** in Step 6, enter the **Key Refresh Endpoint**.

The **Key Refresh Endpoint** is a JSON Web Key Set (JWKS) endpoint and it is the endpoint from which VMware Cloud Director fetches the keys.

b Select how often the key refresh occurs.

You can set the period in hourly increments from 1 hour up to 30 days.

c Select a **Key Refresh Strategy**.

Option	Description
Add	Add the incoming set of keys to the existing set of keys. All keys in the merged set are valid and usable.  For example, your existing set of keys includes keys A, B, and D. Your incoming set of keys includes keys B, C, and D. When the key refresh occurs, the new set includes keys A, B, C, and D.
Replace	Replace the existing set of keys with the incoming set of keys.  For example, your existing set of keys includes keys A, B, and D. Your incoming set of keys includes keys B, C, and D. When the key refresh occurs, key C replaces key A. The incoming keys B, C, and D become the new set of valid keys without any overlap with the old set.
Expire After	You can configure an overlap period between the existing and incoming sets of keys. You can configure the overlapping time using the <b>Expire Key After Period</b> , which you can set in hourly increments from 1 hour up to 1 day.  The key refresh runs start at the beginning of every hour. When the key refresh occurs, VMware Cloud Director tags as expiring the keys in the existing set of keys that are not included in the incoming set. At the next key refresh run, VMware Cloud Director stops using the expiring keys. Only keys included in the incoming set are valid and usable.  For example, your existing set of keys includes keys A, B, and D. The incoming set includes keys B, C, and D. If you configure the existing keys to expire in 1 hour, there is 1 hour overlap during which both sets of keys are valid. VMware Cloud Director marks key A as expiring and until the next key refresh run, keys A, B, C, and D are usable. At the next run, key A expires and only B, C, and D continue working.

12 For VMware Cloud Director 10.5.1 and later, if you did not use **Configuration Discovery** in Step 6, upload the private key that the identity provider uses to sign its tokens.

13 If you want to customize the **Sign in with OIDC** button label that appears on the VMware Cloud Director login page, enter a new custom button text.

You can enter up to 24 symbols. You can use special characters and accented letters. If you want to revert to the default text, delete the custom label. The default button label is localized, and depending on your browser language settings, the text might appear in a different language. Custom labels always appear as you enter them.

14 Click Save.

### What to do next

- Subscribe to the com/vmware/vcloud/event/oidcSettings/keys/modify event topic.
- Verify that the Last Run and the Last Successful Run are identical. The runs start at the beginning of the hour. The Last Run is the time stamp of the last key refresh attempt. The Last Successful Run is the time stamp of the last successful key refresh. If the time stamps are different, the automatic key refresh is failing and you can diagnose the problem by reviewing the audit events.

## Generate an API Access Token Using Your VMware Cloud Director Tenant Portal

You can generate and issue API access tokens. You are authenticated using your respective security best practices, including leveraging two-factor authorization, by using API access tokens, you can grant access for building automation against VMware Cloud Director.

Access tokens are artifacts that client applications use to make API requests on behalf of a user. Applications need access tokens for authentication. When an access token expires, to obtain access tokens, applications can use API tokens. API tokens do not expire.

When using access tokens, applications cannot perform certain tasks.

- Change the user password
- Perform user management tasks
- Create more tokens
- View or revoke other tokens

When accessing VMware Cloud Director by using an API access token, applications have only view rights for the following resources.

- User
- Group
- Roles
- Global roles
- Rights bundles

Applications accessing VMware Cloud Director by using an API access token do not have the following rights.

Token: Manage

Token: Manage All

Similar to generating a user API token, you can create a service account by using the VMware Cloud Director API. The API request for creating a service account uses the same API endpoint as creating a user API token, but the presence of the <code>software\_id</code> field indicates the intent to create a service account.

### Prerequisites

- Verify that you have the Manage user's own API token right.
- Authenticating with an API token uses the "Refreshing an Access Token" standard as specified in the OAuth 2.0 RFC 6749 Section 6 to allow access to VMware Cloud Director as an OAuth application. The returned access token is the same as a VMware Cloud Director access token and client applications can use it to make subsequent API calls to VMware Cloud Director. To make an OAuth 2.0 RFC-compliant request, familiarize yourself with Request for Comments (RFC) 6749 Section 6 information about refreshing an access token.

#### Procedure

- In the top right corner of the navigation bar, click your user name, and select **User** preferences.
- 2 Under the API Tokens section, click New.
- 3 Enter a name for the token, and click **Create**.

The generated API token appears. You must copy the token because it appears only once. After you click **OK**, you cannot retrieve this token again, you can only revoke it.

4 Make an OAuth 2.0 RFC-compliant request to the https://site.cloud.example.com/oauth/tenant/tenant name/token API endpoint.

Key	Value
grant_type	refresh_token
refresh_token	Generated_refresh_token

The request returns an access token that applications can use to perform tasks in VMware Cloud Director. The token is valid even after the user logs out. When an access token expires, the application can obtain more access tokens by using the API token.

## Example

## Request:

POST https://host\_name/oauth/tenant/tenant\_name/token
Accept: application/json

```
Content-Type: application/x-www-form-urlencoded
Content-Length: 71

grant_type=refresh_token&refresh_token=Generated_API_Token
```

## Response:

```
HTTP/1.1 200 OK
Content-Type: application/json

{
    "access_token":"Generated_Access_Token",
    "token_type":"Bearer",
    "expires_in":2592000,
    "refresh_token":null
}
```

## Request using the generated access token:

```
GET https://host_name/api/org
Accept: application/*+xml;version=36.1
Authorization: Bearer Generated_Access_Token
```

## Response:

```
HTTP/1.1 200 OK
Content-Type: application/vnd.vmware.vcloud.orglist+xml;version=36.1
X-VMWARE-VCLOUD-REQUEST-EXECUTION-TIME: 41
<?xml version="1.0" encoding="UTF-8" standalone="yes"?>
<OrgList
   xmlns="http://www.vmware.com/vcloud/v1.5"
   xmlns:vmext="http://www.vmware.com/vcloud/extension/v1.5"
   xmlns:ovf="http://schemas.dmtf.org/ovf/envelope/1"
    xmlns:vssd="http://schemas.dmtf.org/wbem/wscim/1/cim-schema/2/
CIM VirtualSystemSettingData"
   xmlns:common="http://schemas.dmtf.org/wbem/wscim/1/common"
    xmlns:rasd="http://schemas.dmtf.org/wbem/wscim/1/cim-schema/2/
CIM ResourceAllocationSettingData"
    xmlns:vmw="http://www.vmware.com/schema/ovf"
    xmlns:ovfenv="http://schemas.dmtf.org/ovf/environment/1"
    xmlns:ns9="http://www.vmware.com/vcloud/versions" href="https://host_name/api/org/"
type="application/vnd.vmware.vcloud.orgList+xml">
    <Org href="https://host name/api/org/UUID of the organization" type="application/
vnd.vmware.vcloud.org+xml" name="Organization_name"/>
</OrgList>
```

#### What to do next

To revoke any of your tokens, navigate to the User preferences page, and click the vertical ellipsis next to the token.

As an organization administrator, if you want to see the tokens of all tenant users in your organization, and if necessary, to revoke them, you can request from your service provider to be granted the Manage all users' API tokens right. For more information of revoking tokens of other users, see Manage the API Token of a VMware Cloud Director User.

## Remap a User Between Identity Providers by Using the VMware Cloud Director API

Starting with VMware Cloud Director 10.4.1, you can remap individual users from one identity provider (IDP) to another by using the VMware Cloud Director API.

**Note** VMware Cloud Director starts the deprecation process for local users. VMware Cloud Director continues to fully support the use of local users while they are under deprecation. See VMware Cloud Director 10.4.1 Release Notes.

For information about bulk remapping of users between identity providers by using the VMware Cloud Director UI, see Remap Users Between Identity Providers Using Your VMware Cloud Director Tenant Portal.

## Prerequisites

- Verify that your role includes the Group / User: Manage right.
- Verify that the organization is configured with the identity provider types that you want to remap between.

### Procedure

- 1 Make a GET request to /cloudapi/1.0.0/users.
  - VMware Cloud Director returns a list of the users within the organization.
- 2 Locate the user you want to remap, and retrieve the user information.

GET /cloudapi/1.0.0/users/{user id}

3 Make a PUT request to /cloudapi/1.0.0/users/{user id}.

To remap a user, you must change the providerType field to identify the new IDP. VMware Cloud Director supports the SAML, LDAP, OAUTH, and LOCAL values. Additionally, to match the user name in the IDP that the user is remapping to, you can modify the user name. For VMware Cloud Director to continue to associate the user's assets with the user when they login through the new login flow, the ID of the user must remain unchanged.

**Important** If you are remapping to provider type LDAP, VMware Cloud Director validates the user name with the LDAP server before committing the operation. If VMware Cloud Director does not complete this step for any reason, for example, loss of connectivity to the LDAP server, the remapping fails.

If you are remapping a user to be a local user by specifying provider type LOCAL, similar to the process of creating a user, you must provide a password.

4 Verify that VMware Cloud Director returns an OK response specifying the newly remapped provider type in the response body.

## Example:

To find the user that you want to remap, make the following request.

## Request:

```
GET /cloudapi/1.0.0/users?pageSize=10 HTTP/1.1
Host: 127.0.0.1:8443
Accept: application/json;version=37.1
```

## Sample response:

```
"resultTotal": 2,
"pageCount": 1,
"page": 1,
"pageSize": 10,
"associations": null,
"values": [
    "username": "testuser",
    "fullName": "",
    "description": null,
    "id": "urn:vcloud:user:2b038199-0063-4c13-9bba-a3b58d775785",
    "roleEntityRefs": [
        "name": "vApp Author",
        "id": "urn:vcloud:role:85f69506-52a5-3e20-869a-ea18d667e19e"
    ],
    "orgEntityRef": {
      "name": "testorg",
      "id": "urn:vcloud:org:806f0d87-c8b9-47f5-bfbe-3dc73a4c0d14"
```

```
},
    "password": "******",
    "email": "",
    "nameInSource": "testuser",
    "enabled": true,
    "isGroupRole": false,
    "providerType": "LOCAL"
}
```

To remap testuser from LOCAL to LDAP, make a PUT request.

## Request:

```
PUT /cloudapi/1.0.0/users/urn:vcloud:user:2b038199-0063-4c13-9bba-a3b58d775785 HTTP/1.1
Host: 127.0.0.1:8443
Accept: application/json; version=37.1
Content-Type: application/json; version=37.1
Body: {
  "username": "testuser",
  "fullName": "",
  "description": null,
  "id": "urn:vcloud:user:2b038199-0063-4c13-9bba-a3b58d775785",
  "roleEntityRefs": [
     "name": "vApp Author",
      "id": "urn:vcloud:role:85f69506-52a5-3e20-869a-ea18d667e19e"
  ],
  "orgEntityRef": {
   "name": "testorg",
   "id": "urn:vcloud:org:806f0d87-c8b9-47f5-bfbe-3dc73a4c0d14"
  "password": "*****",
  "email": "",
  "nameInSource": "testuser",
  "enabled": true,
  "isGroupRole": false,
  "providerType": "LDAP"
```

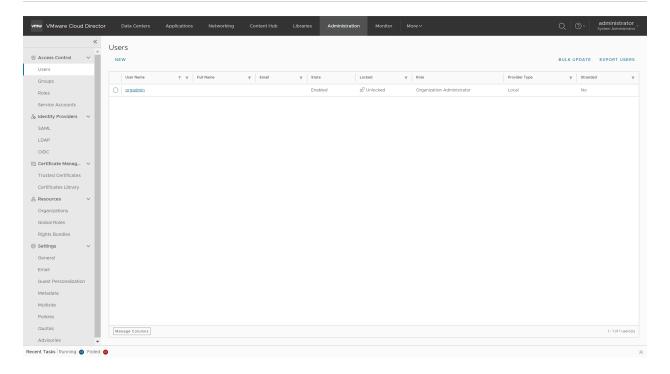
## Sample response:

```
l,
   "orgEntityRef": {
        "name": "testorg",
        "id": "urn:vcloud:org:806f0d87-c8b9-47f5-bfbe-3dc73a4c0d14"
},
   "password": null,
   "email": "",
   "nameInSource": "\\63\\36\\62\\35\\30\\66\\35\\63\\2D\\61\\62\\30\\35\\2D\\34\\37\\64\\33\\
\\2D\\62\\61\\64\\34\\2D\\39\\32\\64\\35\\32\\37\\30\\36\\62\\39\\39\\33",
   "enabled": true,
   "isGroupRole": false,
   "providerType": "LDAP"
}
```

## Remap Users Between Identity Providers Using Your VMware Cloud Director Tenant Portal

Starting with version 10.4.2, you can use the VMware Cloud Director UI for bulk remapping of users between identity providers.

**Note** With version 10.4.1, VMware Cloud Director started the deprecation process for local users. VMware Cloud Director continues to fully support the use of local users while they are under deprecation. For more details, see VMware Cloud Director 10.4.1 Release Notes.



## Prerequisites

• Verify that your role includes the **Group / User: Manage** right.

 Verify that the organization is configured with the identity provider types that you want to remap between.

## Procedure

- 1 From the top navigation bar, select **Administration**.
- 2 In the left panel, under Access Control, select Users.
- 3 Click Bulk Update.
- 4 Click Export Users.

The users are exported into a CSV file.

In the CSV file with the users, change the value in the providerType field to identify the new IDP for each user.

VMware Cloud Director supports the SAML, LDAP, LOCAL, and OAUTH values. To remap a user to an OIDC identity provider, you must change the value in the providerType field to OAUTH.

**Note** You can remap a user to LOCAL identity provider type only by using the VMware Cloud Director API. See Remap a User Between Identity Providers by Using the VMware Cloud Director API

6 (Optional) To match the user name in the IDP that each user is remapping to, modify the user name.

For VMware Cloud Director to continue to associate the user's assets with the user when they login through the new login flow, the ID of the user must remain unchanged. Changes to all other fields are ignored.

- 7 Save your changes and close the CSV file.
- 8 In the Users Bulk Update wizard, click Next.
- 9 Click **Select CSV File**, browse to the file and upload it.
- 10 Click Next.
- 11 Click Update.

When you start the update process, users are remapped one by one. Users for which no changes are detected are skipped. If you close the VMware Cloud Director UI tab while before the process is complete, the update stops.

## Managing Certificates Using Your VMware Cloud Director

You can import, download, edit, and delete certificates from VMware Cloud Director. You can copy the certificate PEM data to the clipboard.

Read the following topics next:

- Test the VMware Cloud Director Connection to a Remote Server and Establish a Trust Relationship Using the Tenant Portal
- Import Trusted Certificates Using Your VMware Cloud Director Tenant Portal
- Import Certificates to the Certificates Library Using Your VMware Cloud Director Tenant Portal

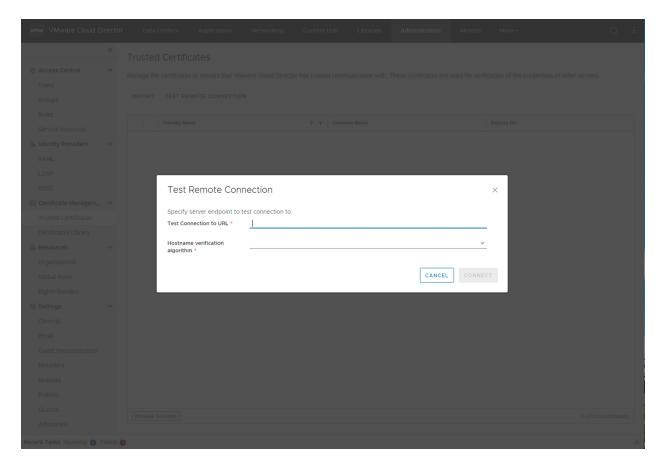
## Test the VMware Cloud Director Connection to a Remote Server and Establish a Trust Relationship Using the Tenant Portal

You can test the connection of VMware Cloud Director to a remote server, and establish a trust relationship with it.

You can test and secure the connection of VMware Cloud Director to a remote server by entering the server URL.

When you test a remote connection to a server, if the connection involves SSL communication and VMware Cloud Director hasn't already established a trust relationship with the server, you are prompted to review a certificate, or a chain of certificates, and to make a trust choice.

If the certificate chain is not complete and there are additional certificates available, you can choose to retrieve them to view more details before making a trust choice.



## Prerequisites

Verify that your role includes the SSL: Test Connection and the Truststore: Manage rights.

## Procedure

- 1 From the top navigation bar, select **Administration**.
- 2 In the left panel, under **Certificate Management**, select **Trusted Certificates** and click **Test Remote Connection**.
- 3 Enter an URL for the server with which you want to test the connection.
- **4** From the drop-down menu, select the hostname verification algorithm to use when testing the connection.
- 5 Click Connect.

6 If the connection involves SSL communication and VMware Cloud Director hasn't already established a trust relationship with the server, review the certificate information and make a trust choice.

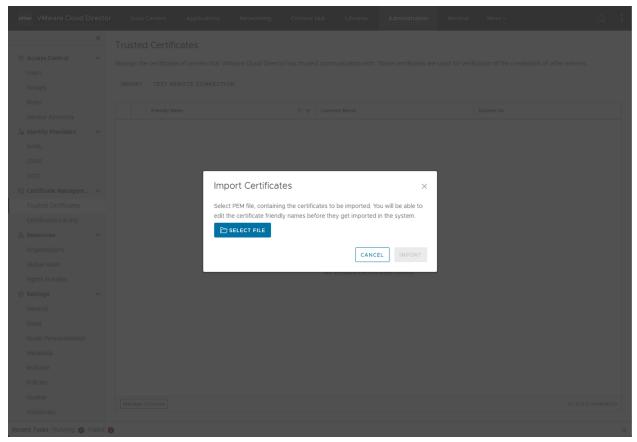
Option	Description
Trust	Verify that you trust the certificate information and establish a trust relationship for future communication with the server.
Retrieve	If the certificate chain is not complete and there are additional intermediate and leaf certificates available from the same issuing certificate authority, you can retrieve them to view more details. Depending on your security considerations, choose one of the options.
	<ul> <li>Select which certificates to trust and click Trust selected</li> <li>To cancel the attempt to establish a trust relationship, click Cancel</li> </ul>
Cancel	Cancel the attempt to establish a trust relationship.

## Import Trusted Certificates Using Your VMware Cloud Director Tenant Portal

You can import certificates of servers that VMware Cloud Director communicates with, such as vCenter Server, NSX-V Manager, and so on.

**Note** Instead of importing certificates manually, you can test the connection to the remote server and establish a trust relationship with it. See Test the VMware Cloud Director Connection to a Remote Server and Establish a Trust Relationship Using the Tenant Portal.

When using VMware Cloud Director in FIPS mode, you must use FIPS-compatible private keys. You can use pyOpenSSL to generate private keys in FIPS-compatible PKCS#8 format. If you generate PKCS#8 private keys by using OpenSSL, the private keys are not FIPS-compatible. For more information about FIPS mode, see Activate FIPS Mode on the Cells in the Server Group or Activate or Deactivate FIPS Mode on the VMware Cloud Director Appliance.



## **Prerequisites**

Verify that your role includes the **Truststore: Manage** right.

### Procedure

- 1 From the top navigation bar, select **Administration**.
- 2 In the left panel, under Certificate Management, select Trusted Certificates and click Import.
- 3 Upload a PEM file containing the certificates that you want to import and click Import.
- 4 (Optional) Edit the certificate name.
- 5 Click Import.

## What to do next

- Download a certificate.
- Edit a certificate name.

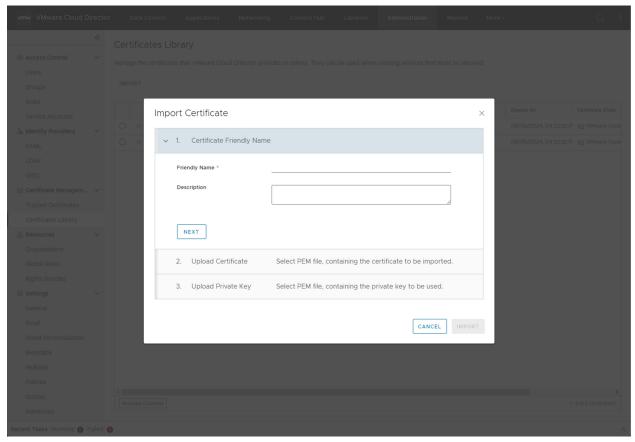
- Delete a certificate.
- Copy the PEM data to the clipboard.

## Import Certificates to the Certificates Library Using Your VMware Cloud Director Tenant Portal

In the VMware Cloud Director certificates library, you can import certificates used when creating entities that you must secure, such as servers, edge gateways, and so on.

The certificate library contains information about single certificates, certificate chains, private keys, certificate expiration dates, the entities that the certificates secure, and so on.

When using VMware Cloud Director in FIPS mode, you must use FIPS-compatible self-signed certificates and private keys. You can generate self-signed unencrypted certificates and private keys by using OpenSSL. If you generate self-signed certificates and private keys by using OpenSSL, the certificates and private keys are not FIPS-compatible. For more information about FIPS mode, see Activate FIPS Mode on the Cells in the Server Group or Activate or Deactivate FIPS Mode on the VMware Cloud Director Appliance.



## Prerequisites

Verify that your role includes the Certificate Library: Manage right.

Verify that the private keys you want to use are in the PKCS#8 format. VMware Cloud
 Director does not support private keys generated with the Digital Signature Algorithm (DSA).

## Procedure

- 1 From the top navigation bar, select **Administration**.
- 2 In the left panel, under Certificate Management, select Certificates Library and click Import.
- 3 Enter a name, and optionally, a description for this certificate in the certificate library and click **Next**.
- 4 Upload a PEM file containing the certificate chain that you want to import and click **Next**.
- 5 (Optional) Upload a private key file.
  - Your private key file might not be protected with a passphrase.
- 6 Click Import.

### Results

The imported certificate appears in the list of available certificates during the creation of entities that you must secure.

## What to do next

- Download a certificate.
- Edit the name and description of a certificate.
- Delete a certificate. You can delete only certificates that do not secure any entities.
- Copy the certificate PEM data to the clipboard.

## **Managing Your Organization**

As an **organization administrator**, you can modify various settings within your organization. You can modify the name of the organization, email settings, domain settings, metadata, policies, and so on.

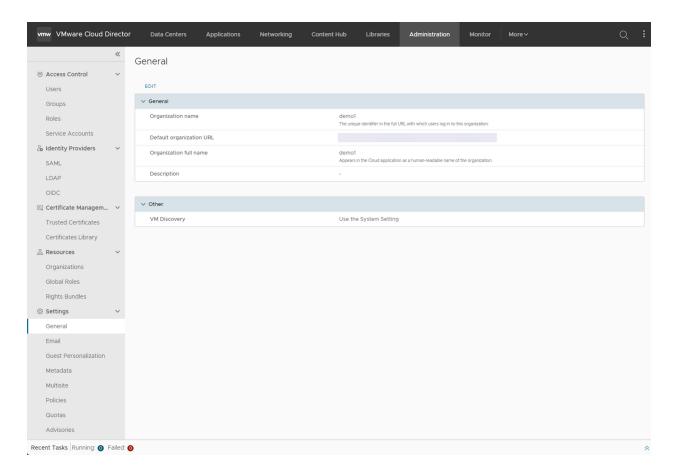
You can use the VMware Cloud Director API to subscribe to messages about events and tasks in your organization through the MQTT protocol. See the information about subscribing to events and tasks by using an MQTT client in the VMware Cloud Director Installation, Configuration, and Upgrade Guide.

Read the following topics next:

- Edit the VMware Cloud Director Organization Name and Description
- Modify Your Email Settings in VMware Cloud Director
- Test SMTP Settings Using Your VMware Cloud Director Tenant Portal
- Modify Domain Settings for the VMs in Your VMware Cloud Director Organization
- Working with Multiple Sites in VMware Cloud Director
- Configure and Manage Multisite Deployments Using the VMware Cloud Director Tenant Portal
- Understanding Leases in VMware Cloud Director
- Modify the vApp and vApp Template Lease Policies Within Your VMware Cloud Director Organization
- Modify the Password and User Account Policies Within Your VMware Cloud Director Organization
- Create an Advisories Dashboard in VMware Cloud Director

## Edit the VMware Cloud Director Organization Name and Description

Using the VMware Cloud Director Tenant Portal, you can edit the full name and the description of your organization.



### **Prerequisites**

Verify that you are logged in as an **organization administrator** or a role with equivalent set of rights.

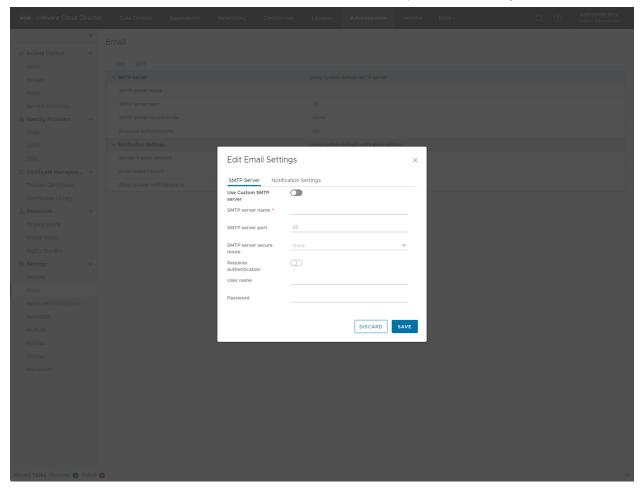
## Procedure

- 1 In the top navigation bar, click **Administration**.
- 2 Under Settings, click General.
  - The list of general settings, such as organization name, default URL, full name, and description displays.
- 3 To modify the full name and the description of the organization, click Edit.
- 4 Apply the necessary changes and click Save.

## Modify Your Email Settings in VMware Cloud Director

You can review and modify the default email settings that were set when the **system** administrator created your VMware Cloud Director organization.

VMware Cloud Director sends alert emails when having important information to report, for example, when a datastore is running out of space. By default, an organization sends email alerts to the system administrators or a list of email addresses specified at the system level by using an SMTP server specified at the system level. You can modify the email settings at the organization level if you want VMware Cloud Director to send alerts for that organization to a different set of email addresses than those specified at the system level or you want the organization to use a different SMTP server to send alerts than the server specified at the system level.



## Prerequisites

Verify that you are logged in as an **organization administrator** or a role with equivalent set of rights.

## Procedure

- 1 In the top navigation bar, click **Administration**.
- 2 Under Settings, click Email.

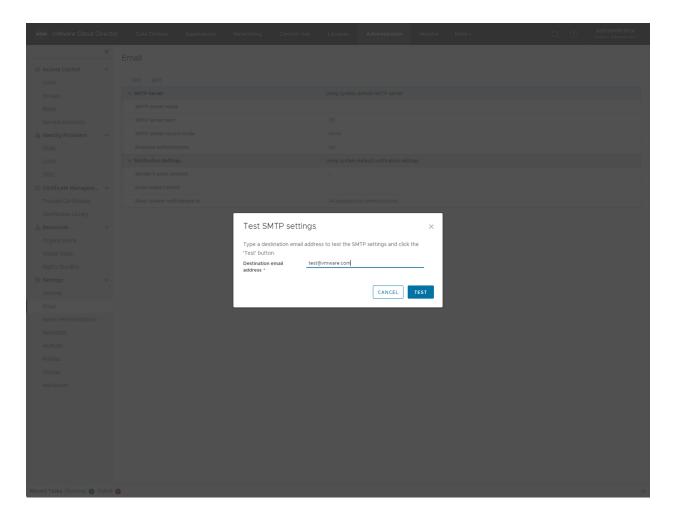
The email settings for your organization are displayed.

3 Click Edit.

- 4 Edit the SMTP server settings on the **SMTP Server** tab.
  - a Select whether to use a custom SMTP server or the default.
  - b If you select to use a custom SMTP server, enter the DNS host name or IP address of the SMTP server in the **SMTP server name** text box.
  - c (Optional) Enter the SMTP server port.
  - d (Optional) Select whether to require authentication and enter a user name and password.
- 5 To edit the notification settings, click the **Notification Settings** tab.
  - a Select to use custom notification settings.
  - b Enter the email address that appears as the sender for organization emails.
  - c (Optional) Enter the text to use as the email subject prefix.
  - d (Optional) Select whether to send notifications to all organization administrators or to specific email addresses.
  - e (Optional) If you select to send notifications to specific email addresses, enter the email addresses by separating them with a comma.
- 6 Click Save.

## Test SMTP Settings Using Your VMware Cloud Director Tenant Portal

After you modify the email settings for your VMware Cloud Director organization, you can test the SMTP settings.



## Prerequisites

Verify that you are logged in as an **organization administrator** or a role with equivalent set of rights.

## Procedure

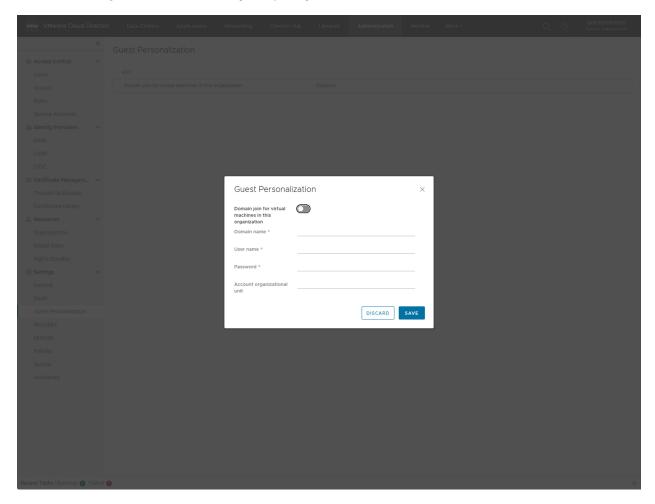
- 1 In the top navigation bar, click **Administration**.
- 2 Under Settings, click Email.

The email settings for your organization are displayed.

- 3 Click Test.
- **4** Enter a destination email address and the SMTP server password to test the SMTP settings, and click the **Test** button.

## Modify Domain Settings for the VMs in Your VMware Cloud Director Organization

You can set a default Windows domain which virtual machines (VMs) created in your VMware Cloud Director organization can join. VMs can always join a domain for which they have credentials, regardless of whether you specify a default domain or not.



Starting with vSphere 8.0 Update 2, you can specify an organizational unit (OU) for your remote desktops. The OU names must be without spaces. See Create and Manage Customization Specifications for Windows and Linux in the vSphere documentation.

## Prerequisites

Verify that you are logged in as an **organization administrator** or a role with equivalent set of rights.

### Procedure

- 1 In the top navigation bar, click **Administration**.
- 2 Under Settings, click Guest Personalization.
- 3 Click Edit, and toggle on the Domain join for the virtual machines in the organization option.

- 4 Enter the domain name, user name, and password.
  The credentials that you enter apply to a regular domain user, not a domain administrator.
- 5 (Optional) Enter an account organizational unit.
- 6 Click Save.

## Working with Multiple Sites in VMware Cloud Director

The VMware Cloud Director Multisite feature enables a service provider or a tenant of multiple, geographically-distributed VMware Cloud Director installations (server groups) to manage and monitor those installations and their organizations as single entities.

The VMware Cloud Director Tenant Portal provides **organization administrators** with a way to associate organizations at associated sites.

For more information about site associations, see Configuring and Managing Multisite Deployments in the *VMware Cloud Director Service Provider Admin Guide*.

## Configure and Manage Multisite Deployments Using the VMware Cloud Director Tenant Portal

After a VMware Cloud Director system administrator associates two sites, organization administrators at any member site can begin associating their organizations.

To create an association between two organizations, in this example *Org-A* and *Org-B*, you must be an **organization administrator** for both organizations so that you can log in to each organization, retrieve its local association data, and submit the retrieved data to the other organization.

**Important** The process of associating two organizations can be logically decomposed into two complementary pairing operations. The first operation in this example pairs *Org-A* at Site-A with *Org-B* at Site-B. You must then pair *Org-B* at Site-B with *Org-A* at Site-A. Until both pairings are complete, the association is incomplete.

### **Prerequisites**

- Verify that the sites that the organizations occupy are associated.
- Verify that you have the system administrator rights at both sites or the organization administrator rights at both organizations.
- Verify that the associations of sites and organizations use the same identity provider.

## Procedure

- 1 Retrieve the local association data of an organization you want to associate.
  - a Log in to the VMware Cloud Director Tenant Portal of the site where the organization is located.
  - b From the top navigation bar, select **Administration**.
  - c In the left panel, under **Settings**, click **Multisite**.
  - d Click **Download Local Data**, and save the XML file.
- 2 Repeat Step 1a to Step 1d for the organizations you want to associate.
- 3 On any of the sites, click **New Organization Association**.
- 4 Click **Upload**, select the data file from another organization, and click **Open**.
- 5 To create the site association, click **Create** and select the relevant option for your organization association configuration.

Option	Description
Create and Add Another	Select this option if you are associating more than two organizations.
Create and Go to Associated Organization	Select this option if you are associating two organizations and want to go directly to the second organization to upload the data file for the first.
Create and Close	Select this option if you want to complete the organization association on this site and close the window. You must manually navigate to another organization to upload the relevant data files.

When you upload the data file to only one of the organizations, you create a partial connection. To complete the association, you must upload all respective data files to each associated organizations. For example, if you are associating *Org-A* at Site-A, *Org-B* at Site-B, and *Org-C* at Site-C. At *Org-A*, you must upload the data files for *Org-B* and *Org-C*. On *Org-B*, you must upload the data files for *Org-A* and *Org-C*. On *Org-C*, you must upload the data files for *Org-A* and *Org-B*. When you upload all the necessary files, the sites become connected.

- 6 If you want to associate more than two organizations, upload the data files for the organizations you want to associate.
  - a Upload the data files for the organizations you want to associate with this organization.
  - b Click Create and select Create and Close.
  - c Navigate to the Multisite tab for each organization you want to associate, and upload the data files of the other organizations.

## Understanding Leases in VMware Cloud Director

Creating a VMware Cloud Director organization involves specifying leases. Leases provide a level of control over an organization's storage and compute resources by specifying the maximum amount of time that vApps can be running and that vApps and vApp templates can be stored.

The goal of a runtime lease is to prevent inactive vApps from consuming compute resources. For example, if a user starts a vApp and goes on a vacation without stopping it, the vApp continues to consume resources.

A runtime lease begins when a user starts a vApp. When a runtime lease expires, VMware Cloud Director stops the vApp.

The goal of a storage lease is to prevent unused vApps and vApp templates from consuming storage resources. A vApp storage lease begins when a user stops the vApp. Storage leases do not affect running vApps. A vApp template storage lease begins when a user adds the vApp template to a vApp, adds the vApp template to a workspace, downloads, copies, or moves the vApp template.

When a storage lease expires, VMware Cloud Director marks the vApp or vApp template as expired, or deletes the vApp or vApp template, depending on the organization policy you set.

## Modify the vApp and vApp Template Lease Policies Within Your VMware Cloud Director Organization

You can review and modify the default policies that were set by the **system administrator** when your VMware Cloud Director organization was created.

### **Prerequisites**

Verify that you are logged in as an **organization administrator** or a role with equivalent set of rights.

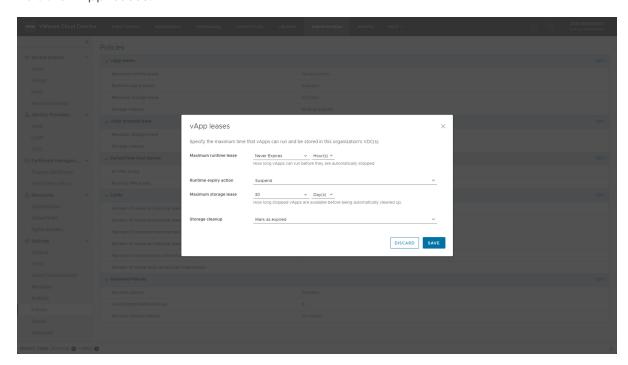
### Procedure

- 1 In the top navigation bar, click **Administration**.
- 2 Under Settings, click Policies.

You can view the default policies that your system administrator has set.

3 Click Edit.

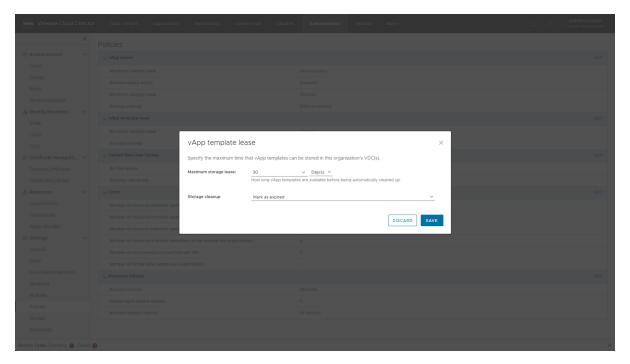
## 4 Edit the vApp leases.



vApp leases provide a level of control over the organization storage and compute resources by specifying the maximum amount of time that vApps can be running and that vApps can be stored. You can also specify what happens to the vApps when their storage lease expires.

- a To define how long vApps can run before they are automatically stopped, enter the maximum runtime lease.
- b Select a runtime expiry action, such as power off or suspend.
- c To define how long stopped vApps remain available before being automatically cleaned up, enter the maximum storage lease.
- d Select a storage cleanup action, such as to delete permanently the vApps or move them to the expired items.

## 5 Edit the vApp template lease.



vApp template leases provide a level of control over the organization storage and compute resources by specifying the maximum amount of time that vApp templates can be stored. You can also specify what happens to the vApp templates when their storage lease expires.

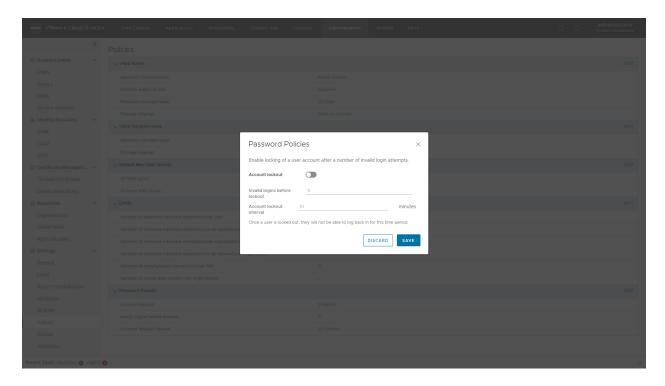
- a To define how long the vApp templates remain available before being automatically cleaned up, enter the maximum storage lease.
- b Select a storage cleanup action, such as to delete permanently the vApp templates or move them to the expired items.

## 6 Click OK.

# Modify the Password and User Account Policies Within Your VMware Cloud Director Organization

You can review and modify the default password and user account policies that were set by the system administrator when your VMware Cloud Director organization was created.

The password and user account policies define the VMware Cloud Director behavior when a user enters an invalid password.



### **Prerequisites**

Verify that you are logged in as an **organization administrator** or a role with equivalent set of rights.

## Procedure

- 1 In the top navigation bar, click **Administration**.
- 2 Under Settings, click Policies.

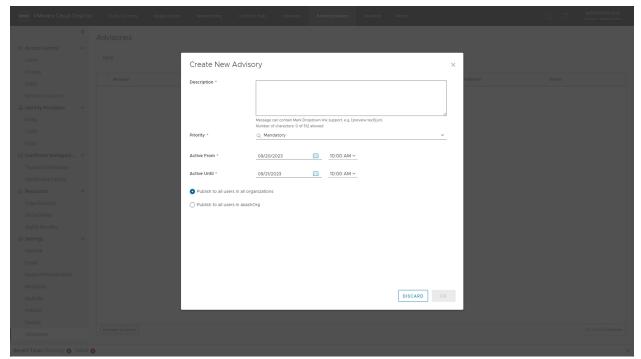
You can view the default policies that your system administrator has set.

- 3 Click Edit.
- 4 Enable locking of a user account after a number of invalid login attempts.
- **5** Enter the number of invalid login attempts before the account is locked.
- 6 Enter the time interval in minutes, in which the user with locked account cannot log back in.
- 7 Click OK.

## Create an Advisories Dashboard in VMware Cloud Director

You can create notifications that appear on top of the UI pages in the VMware Cloud Director Tenant Portal. The messages can appear to the users within an organization or the users in all organizations.

You cannot edit advisories once you create them.



### **Prerequisites**

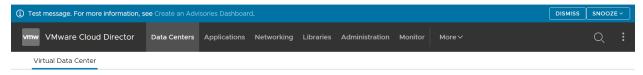
Verify that you are logged in as a system administrator.

## Procedure

- 1 From the top navigation bar, select **Administration**.
- 2 In the left panel, under **Settings**, select **Advisories** and click **New**.
- 3 In the description box, add the text of the notification.
  - You can use basic Markdown to add links to the notifications.
- **4** Select the priority of the message.
  - Different priority messages appear as different colors. The notifications appear in the order of their priority. Mandatory advisories cannot be dismissed or snoozed.
- 5 Select the period for which you want the notification to appear in the UI.
  - You can view all advisories in the **Advisories** tab, however they appear to the selected group of users only during the selected period.
- 6 Click OK.

## Results

The notification appears above the top navigation bar of the selected portal.



### What to do next

Delete the notification by selecting the radio button next to it and clicking **Delete**. The advisories appear in the **Advisories** tab even after they expire. To remove them from the list, you must delete them.

# Working with the VMware Cloud Director Service Library

The Service Library items in VMware Cloud Director are VMware Aria Automation Orchestrator workflows that extend the cloud management capabilities and make it possible for administrators of either providers or tenants to monitor and manipulate different services.

Read the following topics next:

- Search for a Service in VMware Cloud Director
- Execute a Service in VMware Cloud Director

## Search for a Service in VMware Cloud Director

The **Service Library** page in the VMware Cloud Director Tenant Portal lists the set of VMware Aria Automation Orchestrator workflows that are imported to VMware Cloud Director and published to your organization.

## Prerequisites

- Verify that the Service Library rights are included in your predefined user role.
- Verify that your service provider enabled the vRO Workflow Execution UI plug-in and published it to your organization.

### Procedure

- 1 In the top navigation bar, click Libraries and under Services, select Service Library.
  - The list of service items appears in a card view of 12 items per page, sorted by names alphabetically. Each card shows the name of the service and a tag that corresponds to the service category where VMware Aria Automation Orchestrator is imported.
- 2 In the **Search** text box on the top of the page, enter the first word of either the name of the service or the name of the category, to which the service belongs.
  - a Select whether you want to search among the names of the service or among the categories.

The search results display in a card view of twelve items per page, sorted by names in alphabetical order.

## Execute a Service in VMware Cloud Director

You can execute a service from the **Service Library** page in the VMware Cloud Director Tenant Portal.

## **Prerequisites**

- Verify that the Service Library rights are included in your predefined user role.
- Verify that your service provider enabled the vRO Workflow Execution UI plug-in and published it to your organization.

## Procedure

- 1 In the top navigation bar, click **Libraries** and under **Services**, select **Service Library**.
  - The list of service items appears in a card view of 12 items per page, sorted by names alphabetically. Each card shows the name of the service and a tag that corresponds to the service category where VMware Aria Automation Orchestrator is imported.
- 2 Search for the service you want to execute.
- 3 Click **Execute** on the card of the service.
  - A new dialog opens. You must enter values for the required input parameters of the service.
- 4 Click **Finish** to confirm the execution of the service.

## What to do next

You can monitor the status of the execution in the **Recent Tasks** view. For more information, see View Tasks in the VMware Cloud Director Tenant Portal.

# Managing Defined Entities in VMware Cloud Director

Service providers can use the VMware Cloud Director API to create extensions that provide additional VMware Cloud Director capabilities to the tenants. If a service provider granted you access, you can manage defined entities and share them with other tenants.

Service providers can create runtime defined entity types enabling extensions to store and manipulate the extension-specific information in VMware Cloud Director. For example, a Kubernetes extension can store information about the Kubernetes clusters it manages in runtime defined entities. The extension can then provide extension APIs for managing those clusters using the information from the runtime defined entities. If the service provider shares with you the rights bundle for the runtime defined entity type, you can create instances of the type.

When you create a defined entity in one tenant organization, you cannot share the defined entity with tenants in another organization. You cannot change the owner of a defined entity to a user in another organization.

## **Access to Defined Entities**

Two complementary mechanisms control the access to runtime defined entities.

- Rights When a service provider creates an runtime defined entity type, they create a rights bundle for the type. A service provider must assign you one or more of the five type-specific rights: View: TYPE, Edit: TYPE, Full Control: TYPE, Administrator View: TYPE, and Administrator Full Control: TYPE.
  - The **View: TYPE**, **Edit: TYPE**, and **Full Control: TYPE** rights work only in combination with an ACL entry.
- Access Control List (ACL) The ACL table contains entries defining the access users have to specific entities in the system. It provides an extra level of control over the entities. For example, while an Edit: TYPE right specifies that a user can modify entities to which they have access, the ACL table defines which entities the user has access to.

Table 20-1. Rights and ACL Entries for RDE Operations

Entity Operation	Option	Description
Read	Administrator View: TYPE right	Users with this right can see all runtime defined entities of this type within an organization.
	View: TYPE right and ACL entry >= View	Users with this right and a read-level ACL can view runtime defined entities of this type.
Modify	Administrator Full Control: TYPE right	Users with this right can create, view, modify, and delete runtime defined entities of this type in all organizations.
	Edit: TYPE right and ACL entry >= Change	Users with this right and modify-level ACL can create, view, and modify runtime defined entities of this type.
Delete	Administrator Full Control: TYPE right	Users with this right can create, view, modify, and delete runtime defined entities of this type in all organizations.
	Full Control: TYPE right and ACL entry = Full Control	Users with this right and full control-level ACL can create, view, modify, and delete runtime defined entities of this type.

## **Sharing Defined Entities with Another User**

If a **system administrator** published the rights bundle for a defined entity type and granted you ReadWrite or FullControl access or you are the defined entity owner, you can share the access to those entities with other users.

Assign the **View: TYPE**, **Edit: TYPE**, or **Full Control: TYPE** right from the bundle to the user roles you want to have the specific level of access to the defined entity.

**Note** You must be logged in as a **system administrator** or **organization administrator** to assign rights.

For example, if you want the users with the tkg\_viewer role to view Tanzu Kubernetes clusters within the organization, you must add the View: Tanzu Kubernetes Guest Cluster right to the role. If you want the users with the tkg\_author role to create, view, and modify Tanzu Kubernetes clusters within this organization, add the Edit: Tanzu Kubernetes Guest Cluster to that role. If you want the users with the tkg\_admin role to create, view, modify, and delete Tanzu Kubernetes clusters within this organization, add the Full Control: Tanzu Kubernetes Guest Cluster right to the role.

2 Grant the specific user an Access Control List (ACL) by making the following REST API call.

```
POST https://[address]/cloudapi/1.0.0/entities/urn:vcloud:entity:[vendor]:[type name]:
[version]:[UUID]/accessControls
{
    "grantType" : "MembershipAccessControlGrant",
    "accessLevelId" : "urn:vcloud:accessLevel:[Access_level]",
    "memberId" : "urn:vcloud:user:[User_ID]"
}
```

Access\_level must be ReadOnly, ReadWrite, or FullControl. User\_ID must be the ID of the user to which you want to grant the access to the defined entity.

You must have ReadWrite or FullControl access to an entity to grant ACL access to that entity.

Users with the **tkg\_viewer** role, described in the example, cannot grant ACL access. Users with the **tkg\_author** or **tkg\_admin** role can share access to a VMWARE:TKGCLUSTER entity with users who have the **tkg\_viewer**, **tkg\_author**, or **tkg\_admin** role by granting them ACL access using the API request.

Users with the **Administrator Full Control: Tanzu Kubernetes Guest Cluster** right can grant ACL access to any VMWARE:TKGCLUSTER entity.

You can also use REST API calls to revoke the access or to view who has access to the entity. See the VMware Cloud Director REST API documentation.

## Changing the Owner of a Defined Entity

The owner of a defined entity or a user with the **Administrator Full Control: TYPE** right can transfer the ownership to another user by updating the defined entity model and changing the owner field with the ID of the new owner.

Read the following topics next:

Working with Custom Entity Definitions in the VMware Cloud Director Tenant Portal

## Working with Custom Entity Definitions in the VMware Cloud Director Tenant Portal

The custom entity definitions in VMware Cloud Director are object types that are bound to VMware Aria Automation Orchestrator object types. Users within a VMware Cloud Director

organization can own, manage, and change these types according to their needs. By executing services, organization users can instantiate the custom entities and apply actions over the instances of the objects.

## Search for a Custom Entity Definition Using the VMware Cloud Director Tenant Portal

You can search for those of the custom entities that were published to your VMware Cloud Director organization.

## Prerequisites

This operation requires the Custom Entity rights to be included in the predefined user role.

#### Procedure

- 1 In the top navigation bar, click **Libraries** and under **Services**, select **Custom Entity Definitions**.
  - The list of custom entities appears in a card view of 12 items per page, sorted by names alphabetically. Each card shows the name of the custom entity, the VMware Aria Automation Orchestrator type to which the entity is mapped, the type of the entity, and a description, if available.
- 2 In the **Search** text box on the top of the page, enter a word or a character of the name of the entity you want to find.
  - The search results display in a card view of twelve items per page, sorted by names in alphabetical order.

## Edit a Custom Entity Definition Using the VMware Cloud Director Tenant Portal

You can modify the name and the description of a custom entity using the VMware Cloud Director Tenant Portal. You cannot change the type of the entity or the VMware Aria Automation Orchestrator object type, to which the entity is bound, these are the default properties of the custom entity. If you want to modify any of the default properties, you must delete the custom entity definition and recreate it.

#### **Prerequisites**

This operation requires the Custom Entity rights to be included in the predefined user role.

### Procedure

- 1 In the top navigation bar, click Libraries and under Services, select Custom Entity Definitions.
  - The list of custom entities appears in a card view of 12 items per page, sorted by names alphabetically. Each card shows the name of the custom entity, the VMware Aria Automation Orchestrator type to which the entity is mapped, the type of the entity, and a description, if available.

- 2 In the card of the selected custom entity, select **Actions > Edit**.
  - A new dialog opens.
- 3 Modify the name or the description of the custom entity definition.
- 4 Click **OK** to confirm the change.

## Add a Custom Entity Definition Using the VMware Cloud Director Tenant Portal

You can create a custom entity and map it to an existing VMware Aria Automation Orchestrator object type in VMware Cloud Director.

### **Prerequisites**

This operation requires the Custom Entity rights to be included in the predefined user role.

## Procedure

- 1 In the top navigation bar, click **Libraries** and under **Services**, select **Custom Entity Definitions**.
  - The list of custom entities appears in a card view of 12 items per page, sorted by names alphabetically. Each card shows the name of the custom entity, the VMware Aria Automation Orchestrator type to which the entity is mapped, the type of the entity, and a description, if available.
- 2 To add a new custom entity, click **New**.
  - A new dialog box opens.
- 3 Follow the steps of the **Custom Entity Definition** wizard.

Step		
Name and Description	Enter a name and, optionally a description for the new entity.  Enter a name for the entity type, for example, sshHost.	
vRO	From the drop-down menu, select the VMware Aria Automation Orchestrator that you will use to map the custom entity definition.	
	<b>Note</b> If you have more than one VMware Aria Automation Orchestrator server, you must create a custom entity definition for each one of them separately.	
Туре	Click the view list icon to browse through the available VMware Aria Automation Orchestrator object types grouped by plug-ins. For example, <b>SSH &gt; Host</b> .	
	If you know the name of the type, you can enter it directly in the text box. For example, SSH: Host.	
Review	Review the details that you specified and click <b>Done</b> to complete the creation.	

### Results

The new custom entity definition appears in the card view.

## Custom Entity Instances in VMware Cloud Director

Running a VMware Aria Automation Orchestrator workflow with an input parameter being an object type that is already defined as a custom entity definition in VMware Cloud Director shows the output parameter as an instance of a custom entity.

## Prerequisites

This operation requires the Custom Entity rights to be included in the predefined user role.

#### Procedure

- 1 In the top navigation bar, click Libraries and under Services, select Custom Entity Definitions.
  - The list of custom entities appears in a card view of 12 items per page, sorted by names alphabetically. Each card shows the name of the custom entity, the VMware Aria Automation Orchestrator type to which the entity is mapped, the type of the entity, and a description, if available.
- 2 In the card of the selected custom entity, click **Instances**.
  - The available instances display in a grid view.
- 3 Click the list bar ( \* ) on the left of each entity to display the associated workflows.

  Clicking on a workflow initiates a workflow run which takes the entity instance as an input parameter.

## Associate an Action to a Custom Entity Using the VMware Cloud Director Tenant Portal

By associating an action to a custom entity definition, you can execute a set of VMware Aria Automation Orchestrator workflows on the instances of a particular custom entity in VMware Cloud Director.

## Prerequisites

This operation requires the Custom Entity rights to be included in the predefined user role.

## Procedure

- 1 In the top navigation bar, click **Libraries** and under **Services**, select **Custom Entity Definitions**.
  - The list of custom entities appears in a card view of 12 items per page, sorted by names alphabetically. Each card shows the name of the custom entity, the VMware Aria Automation Orchestrator type to which the entity is mapped, the type of the entity, and a description, if available.
- 2 In the card of the selected custom entity, select **Actions > Associate Action**.
  - A new dialog opens.

3 Follow the steps of the Associate Custom Entity to VRO Workflow wizard.

Step	Details	
Select VRO Workflow	Select one of the listed workflows. These are the workflows that are available in the <b>Service Library</b> page.	
Select Workflow Input Parameter	Select an available input parameter from the list. You associate the type of the VMware Aria Automation Orchestrator workflow with the type of the custom entity definition.	
Review Association	Review the details that you specified and click <b>Done</b> to complete the association.	

#### Example

For example, if you have a custom entity of type SSH:Host, you can associate it with the Add a Root Folder to SSH Host workflow by selecting the sshHost input parameter, which matches the type of the custom entity.

## Dissociate an Action from a Custom Entity Definition Using the VMware Cloud Director Tenant Portal

You can remove a VMware Aria Automation Orchestrator workflow from the list of associated actions using the VMware Cloud Director Tenant Portal.

#### **Prerequisites**

This operation requires the Custom Entity rights to be included in the predefined user role.

### Procedure

- 1 In the top navigation bar, click Libraries and under Services, select Custom Entity Definitions.
  - The list of custom entities appears in a card view of 12 items per page, sorted by names alphabetically. Each card shows the name of the custom entity, the VMware Aria Automation Orchestrator type to which the entity is mapped, the type of the entity, and a description, if available.
- 2 In the card of the selected custom entity, select **Actions > Dissociate Action**.
  - A new dialog opens.
- 3 Select the workflow you want to remove and click **Dissociate Action**.
  - The VMware Aria Automation Orchestrator workflow is no longer associated with the custom entity.

## Publish a Custom Entity Using the VMware Cloud Director Tenant Portal

You must publish a custom entity so users from other VMware Cloud Director tenants or service providers can run workflows using the custom entity instances as input parameters.

## Prerequisites

This operation requires the Custom Entity rights to be included in the predefined user role.

#### Procedure

- 1 In the top navigation bar, click Libraries and under Services, select Custom Entity Definitions.
  - The list of custom entities appears in a card view of 12 items per page, sorted by names alphabetically. Each card shows the name of the custom entity, the VMware Aria Automation Orchestrator type to which the entity is mapped, the type of the entity, and a description, if available.
- 2 In the card of the selected custom entity, select **Actions > Publish**.
  - A new dialog opens.
- 3 Choose whether you want to publish the custom entity definition to service providers, all tenants, or only to selected tenants.
- 4 Click **Save** to confirm the change.

The custom entity definition becomes available to the selected parties.

## Delete a Custom Entity Using the VMware Cloud Director Tenant Portal

You can delete a custom entity definition if the custom entity is no longer in use, if it was configured incorrectly, or if you want to map the VMware Aria Automation Orchestrator type to a different custom entity in VMware Cloud Director.

## Prerequisites

This operation requires the Custom Entity rights to be included in the predefined user role.

## Procedure

- 1 In the top navigation bar, click Libraries and under Services, select Custom Entity Definitions.
  - The list of custom entities appears in a card view of 12 items per page, sorted by names alphabetically. Each card shows the name of the custom entity, the VMware Aria Automation Orchestrator type to which the entity is mapped, the type of the entity, and a description, if available.
- 2 In the card of the selected custom entity, select **Actions > Delete**.
- 3 Confirm the deletion.

The custom entity is removed from the card view.