



# Release Notes for VMware Horizon 7 version 7.0.1

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## What's New in This Release

VMware Horizon 7 version 7.0.1 provides the following new features and enhancements:

- **Configure the clipboard memory size for VMware Blast and PCoIP sessions**  
View administrators can configure the server clipboard memory size by setting GPOs for VMware Blast and PCoIP sessions. Horizon Client 4.1 users on Windows, Linux, and Mac OS X systems can configure the client clipboard memory size. The effective memory size is the lesser of the server and client clipboard memory size values.
- **VMware Blast network recovery enhancements**  
Network recovery is now supported for VMware Blast sessions initiated from iOS, Android, Mac OS X, Linux, and Chrome OS clients. Previously, network recovery was supported only for Windows client sessions. If you lose your network connection unexpectedly during a VMware Blast session, Horizon Client attempts to reconnect to the network and you can continue to use your remote desktop or application. The network recovery feature also supports IP roaming, which means you can resume your VMware Blast session after switching to a WiFi network.
- **Configure View Administrator to not remember the login name**  
View administrators can configure View Administrator to not display the **Remember user name** check box and therefore not remember the administrator's login name. For more information, see [KB 2145405: Configure View Administrator to not remember the login name](#).
- **Allow Mac OS X users to save credentials**  
View administrators can configure View Connection Server to allow Horizon Client Mac OS X systems to remember a user's user name, password, and domain information. If users choose to have their credentials saved, the credentials are added to the login fields in Horizon Client on subsequent connections.
- **Horizon 7 for Linux desktops enhancements**
  - Support for managed virtual machines
  - Support for smart card redirection with SSO
  - Support for Horizon Client for iOS
  - Support for SLES 12 SP1
  - Support for H.264 encoder software

## Before You Begin

- **Important note about installing VMware Tools**

If you plan to install a version of VMware Tools downloaded from VMware Product Downloads, rather than the default version provided with vSphere, make sure that the VMware Tools version is supported. To determine which VMware Tools versions are supported, go to the [VMware Product Interoperability Matrix](#), select the solution VMware Horizon View and the version, then select VMware Tools (downloadable only).

- The Horizon 7 release includes new configuration requirements that differ from some earlier releases. See the [README](#) document. This short overview can help you to avoid potential pitfalls when you install or upgrade to this release. The *View Upgrades* document provides upgrade instructions.
- If you intend to upgrade a pre-6.2 installation of View, and the Connection Server, security server, or View Composer server uses the self-signed certificate that was installed by default, you must remove the existing self-signed certificate before you perform the upgrade. Connections might not work if the existing self-signed certificates remain in place. During an upgrade, the installer does not replace any existing certificate. Removing the old self-signed certificate ensures that a new certificate is installed. The self-signed certificate in this release has a longer RSA key (2048 bits instead of 1024) and a stronger signature (SHA-256 with RSA instead of SHA-1 with RSA) than in pre-6.2 releases. Note that self-signed certificates are insecure and should be replaced by CA-signed certificates as soon as possible, and that SHA-1 certificates are no longer considered secure and should be replaced by SHA-2 certificates.  
Do not remove CA-signed certificates that were installed for production use, as recommended by VMware. CA-signed certificates will continue to work after you upgrade to this release.
- To take advantage of Horizon 7 features such as Virtual SAN 6.1, GRID vGPU, and Virtual Volumes, install vSphere 6.0 and subsequent patch releases.
- When you upgrade to this release, upgrade all View Connection Server instances in a pod before you begin upgrading View Agent, as described in the *View Upgrades* document.
- The download page in this release includes a Horizon View HTML Access Direct-Connection file that provides web server static content for supporting HTML Access with View Agent Direct-Connection (VADC). For information about setting up HTML Access for VADC, see [Setting Up HTML Access](#) in the *View Agent Direct-Connection Plug-in Administration* document.
- Selecting the Scanner Redirection setup option with Horizon Agent installation can significantly affect the host consolidation ratio. To ensure the optimal host consolidation, make sure that the Scanner Redirection setup option is only selected for those users who need it. (By default, the Scanner Redirection option is not selected when you install Horizon Agent.) For the particular users who need the Scanner Redirection feature, configure a separate desktop pool and select the setup option only in that pool.
- Horizon 7 uses only TLSv1.1 and TLSv1.2. In FIPS mode, it uses only TLSv1.2. You might not be able to connect to vSphere unless you apply vSphere patches. For information about re-enabling TLSv1.0, see [Enable TLSv1 on vCenter Connections from Connection Server](#) and [Enable TLSv1 on vCenter and ESXi Connections from View Composer](#) in the *View Upgrade* document.
- FIPS mode is not supported on releases earlier than 6.2. If you enable FIPS mode in Windows and upgrade View Composer or View Agent from a release earlier than 6.2 to 7.0, the FIPS mode option may be shown as available. However, you must not select the FIPS mode option because upgrading from non-FIPS mode to FIPS mode is not supported. You must do a fresh install instead to install Horizon 7 in FIPS mode.
- Linux desktops use port 22443 for the VMware Blast display protocol.
- With Horizon 7.0.1, Linux desktop is switched from unmanaged virtual machine to vCenter managed virtual machine. Horizon Connection Server 7.0.1 and vCenter are mandatory requirements for Linux desktop 7.0.1 deployment.  
For Linux desktop deployment of 7.0.0 and earlier, which are unmanaged virtual machine deployment, there are two options:
  - Upgrade to 7.0.1 and retain the unmanaged virtual machine. This upgrade does not require

any configuration modifications in Horizon Connection Server.

- Upgrade to 7.0.1 and convert to managed virtual machine. This upgrade requires desktop pool creation in Horizon Connection Server. Horizon Connection Server 7.0.1 and vCenter are mandatory requirements.

## Internationalization

The View Administrator user interface, View Administrator online help, and Horizon 7 product documentation are available in Japanese, French, German, simplified Chinese, traditional Chinese, and Korean. For the documentation, see the [Documentation Center for VMware Horizon 7](#).

## Compatibility Notes

- For the supported guest operating systems for Horizon Agent on single-user machines and RDS hosts, see [Supported Operating Systems for Horizon Agent](#) in the *View Installation* document.
- If you use Horizon 7 servers with a version of View Agent older than 6.2, you will need to enable TLSv1.0 for PCoIP connections. View Agent versions that are older than 6.2 support the security protocol TLSv1.0 only for PCoIP. Horizon 7 servers, including connection servers and security servers, have TLSv1.0 disabled by default. You can enable TLSv1.0 for PCoIP connections on these servers by following the instructions in VMware Knowledge Base (KB) article 2130798, [Configure security protocols for PCoIP for Horizon 6 version 6.2 and later, and Horizon Client 3.5 and later](#).
- For the supported Linux guest operating systems for Horizon Agent, see [System Requirements for Horizon 7 for Linux](#) in the *Setting Up Horizon 7 for Linux Desktops* document.
- For the supported operating systems for View Connection Server, security server, and View Composer, see [System Requirements for Server Components](#) in the *View Installation* document.
- Horizon 7 functionality is enhanced by an updated set of Horizon Clients provided with this release. For example, Horizon Client 4.0 or later is required for VMware Blast Extreme connections. See the [VMware Horizon Clients Documentation](#) page for information about supported Horizon Clients.
- The instant clones feature requires vSphere 6.0 Update 1 or later.
- Windows 7 and Windows 10 are supported for instant clones, but not Windows 8 or Windows 8.1.
- See the [VMware Product Interoperability Matrix](#) for information about the compatibility of Horizon 7 with current and previous versions of vSphere.
- For the supported Active Directory Domain Services (AD DS) domain functional levels, see [Preparing Active Directory](#) in the *View Installation* document.
- For more system requirements, such as the supported browsers for View Administrator and View Portal, see the *View Installation* document.
- RC4, SSLv3, and TLSv1.0 are disabled by default in View components, in accordance with RFC 7465, "Prohibiting RC4 Cipher Suites," RFC 7568, "Deprecating Secure Sockets Layer Version 3.0," PCI-DSS 3.1, "Payment Card Industry (PCI) Data Security Standard", and SP800-52r1, "Guidelines for the Selection, Configuration, and Use of Transport Layer Security (TLS) Implementations." If you need to re-enable RC4, SSLv3, or TLSv1.0 on a View Connection Server, security server, View Composer, or Horizon Agent machine, see [Older Protocols and Ciphers Disabled in View](#) in the *View Security* document.
- If a PCoIP Secure Gateway (PSG) has been deployed for PCoIP connections, zero client firmware must be version 4.0 or later.
- When using Client Drive Redirection (CDR), deploy Horizon Client 3.5 or later and View Agent 6.2 or later to ensure that CDR data is sent over an encrypted virtual channel from an external client device to the PCoIP security server and from the security server to the remote desktop. If you deploy earlier versions of Horizon Client or View Agent, external connections to the PCoIP security server are encrypted, but within the corporate network, the data is sent from the security server to the remote desktop without encryption. You can disable CDR by configuring a Microsoft Remote Desktop Services group policy setting in Active Directory. For details, see [Managing Access to Client Drive Redirection](#) in the *Setting Up Desktop and Application Pools in View* document.
- The USB Redirection setup option in the Horizon Agent installer is deselected by default. You must select this option to install the USB redirection feature. For guidance on using USB redirection securely, see [Deploying USB Devices in a Secure View Environment](#) in the *View Security* document.

- The Global Policy, Multimedia redirection (MMR), defaults to Deny. To use MMR, you must open View Administrator, edit Global Policies, and explicitly set this value to Allow. To control access to MMR, you can enable or disable the Multimedia redirection (MMR) policy globally or for an individual pool or user.  
Multimedia Redirection (MMR) data is sent across the network without application-based encryption and might contain sensitive data, depending on the content being redirected. To ensure that this data cannot be monitored on the network, use MMR only on a secure network.
- Before you set the level of Transparent Page Sharing (TPS) in View Administrator, VMware recommends that the security implications be understood. For guidance, see the VMware Knowledge Base (KB) article 2080735, [Security considerations and disallowing inter-Virtual Machine Transparent Page Sharing](#).
- To use View Storage Accelerator in a vSphere 5.5 or later environment, a desktop virtual machine must be 512GB or smaller. View Storage Accelerator is disabled on virtual machines that are larger than 512GB. Virtual machine size is defined by the total VMDK capacity. For example, one VMDK file might be 512GB or a set of VMDK files might total 512GB. This requirement also applies to virtual machines that were created in an earlier vSphere release and upgraded to vSphere 5.5.
- Horizon 7 does not support vSphere Flash Read Cache (formerly known as vFlash).
- In Horizon (with View) version 6.0 and later releases, the View PowerCLI cmdlets Get-TerminalServer, Add-TerminalServerPool, and Update-TerminalServerPool have been deprecated.
- Screen DMA is disabled by default in virtual machines that are created in vSphere 6.0 and later. View requires screen DMA to be enabled. If screen DMA is disabled, users see a black screen when they connect to the remote desktop. When Horizon 7 provisions a desktop pool, it automatically enables screen DMA for all vCenter Server-managed virtual machines in the pool. However, if Horizon Agent is installed in a virtual machine in unmanaged mode (VDM\_VC\_MANAGED\_AGENT=0), screen DMA is not enabled. For information about manually enabling screen DMA, see VMware Knowledge Base (KB) article 2144475, [Manually enabling screen DMA in a virtual machine](#).

## Support for Red Hat Enterprise Linux Workstation

Horizon Agent for Linux supports installation on systems running Red Hat Enterprise Linux Workstation. Red Hat Enterprise Linux Server is not supported.

In the [Setting Up Horizon 7 for Linux Desktops](#) document, all occurrences of "Red Hat Enterprise Linux" and "RHEL" refer to Red Hat Enterprise Linux Workstation only.

For the list of supported versions of Red Hat Enterprise Linux Workstation, see [System Requirements For Horizon 7 for Linux](#).

## Prior Releases of View

Features that were introduced in prior releases of View are described in the release notes for each release, along with existing known issues.

## Resolved Issues

- Using the Client Drive Redirection (CDR) feature to copy a file from Horizon Client to a desktop, the resulting file on the desktop is sometimes corrupted.
- Provisioning instant clones fails if vCenter Server is localized to a non-English language.
- On Windows 10, with Persona Management and folder redirection enabled, users cannot access any redirected folder.
- Persona Management converts some folder path names to all capital letters, causing applications that are case-sensitive to fail.
- In Horizon View releases prior to 7.0.1, with Persona Management enabled, desktops that have Trend Micro's OfficeScan installed have an issue where logins will be stuck at the welcome screen

for a long time.

- Using the USB redirection feature, after a user connects a USB storage device, disconnecting from the remote desktop causes View Agent to terminate unexpectedly and the desktop to become unavailable.
- After a recompose, a desktop VM goes into maintenance mode unexpectedly and stays in that mode, making the desktop unavailable to users.
- Kiosk mode clients are now supported in a Cloud Pod Architecture environment if you implement a workaround. For instructions, see VMware Knowledge Base (KB) article 2148888, [Using kiosk mode clients in a Cloud Pod Architecture environment](#).
- In a two-monitor setup, on the main monitor, two issues might occur: (1) the cursor disappears when it is between two adjacent frames in an application's window; and (2) pressing a function key to toggle between cursor types, the cursor type does not refresh until the mouse is moved.
- In setting up smart card authentication for a user, when the `altSecurityIdentities` parameter is specified using SN to indicate surname and G to indicate given name, authentication to Connection Server fails. When the `altSecurityIdentities` parameter is specified using `SurName` to indicate surname and `GivenName` to indicate given name, authentication to Outlook Web Access fails. The administrator is not able to make authentication succeed with both Connection Server and Outlook Web Access. For more information, see [KB 2145891: Smart card authentication to Outlook Web Access fails when the altSecurityIdentities parameter is specified using SurName and GivenName](#).
- In an Active Directory environment that consists of multiple sites and domain controllers, after a user logs in to a desktop in a newly created instant-clone desktop pool and logs off, the desktop VM is deleted and recreated as expected. However, customization fails for the new desktop VM with the error `Failed to update the machine group policy (waited 25 seconds)`.
- In an Active Directory environment that consists of multiple sites and domain controllers, provisioning of an instant-clone desktop pool fails with the error `AD_FAULT_FATAL - com.vmware.daas.cloneprep.ldap.LdapException: unable to create connection pool`.
- If you connect to a Linux desktop without login and disconnect, the session is considered as Disconnected. The session cannot be released automatically. This issue is resolved by adding pending session timer:
  - If you connect to a Linux desktop before the Linux OS login is complete, the session is considered as pending state. Though its state is Available on Connection Server, other users are not allowed to connect to this desktop VM.
  - If you disconnect the session before login, the session is released after 15 minutes.
  - If you disconnect the session during login process and login is incomplete, after 15 minutes, the Linux OS session is logged off automatically and the session is released.
- On non-VSAN storage, any custom storage policy assigned to the master virtual machine is not propagated to the instant clones.

## Known Issues

The known issues are grouped as follows:

- [Installation, Upgrade, and Uninstall Operations](#)
- [Instant Clones](#)
- [Smart Policies](#)
- [Access Point](#)
- [RDS Desktops and Applications](#)
- [Configuration and View Administrator](#)
- [Horizon Client and Remote Desktop Experience](#)
- [Horizon 7 for Linux Desktops](#)
- [Windows Media MMR](#)
- [3D Graphics Acceleration](#)
- [Smart Card](#)
- [Scanner Redirection](#)
- [Serial Port Redirection](#)
- [View Persona Management](#)
- [vSphere Platform Support](#)



- [View Composer](#)
- [Windows 10 and Windows 8.x Support](#)
- [Windows Server for Desktop Use](#)
- [VMware Identity Manager \(formerly VMware Workspace Portal\) Integration](#)
- [Virtual SAN and Virtual Volumes](#)
- [Cloud Pod Architecture](#)
- [Miscellaneous](#)

## Installation, Upgrade, and Uninstall Operations

- When you upgrade View Agent 6.1.1 to View Agent 6.2.x on an RDS host running on Windows Server 2012 or 2012 R2, the upgrade fails with an "Internal Error 25030" message.  
**Workaround:** Uninstall View Agent 6.1.1, restart the RDS host, and install View Agent 6.2.x.
- The USB HUB device driver might not be installed properly when you install View Agent on a desktop in a manual desktop pool. This issue can occur if, during the View Agent installation, you restart the system before the USB HUB device driver is fully installed.  
**Workaround:** When you install View Agent and you are prompted to restart the system, check the system tray to see if the USB HUB device driver software is still being installed. Wait until the device driver software is completely installed (typically about 30 seconds) before you restart the system. If you use a command-line script to install View Agent silently, make sure to wait or sleep the script for long enough to allow the driver installation to complete before you restart the system. If you encounter this issue after View Agent is installed, or you could not delay the system restart during a silent installation, update the USB HUB device driver by taking these steps:
  1. In the Device Manager, under **Other Devices**, right-click **VMware View Virtual USB Hub**.
  2. Click **Update Driver Software > Browse my computer for driver software**.
  3. Go to `C:\Program Files\VMware\VMware View\Agent\bin\drivers` and click **Next** to let Windows install the driver.
- To upgrade a desktop from Windows 8 to Windows 8.1, you must uninstall View Agent, upgrade the operating system from Windows 8 to Windows 8.1, and then reinstall View Agent. Alternatively, you can perform a fresh installation of Windows 8.1 and then install View Agent.
- If you upgrade to vSphere 5.5 or a later release, verify that the domain administrator account that you use as the vCenter Server user was explicitly assigned permissions to log in to vCenter Server by a vCenter Server local user.
- USB redirection fails in linked-clone images after you upgrade the master image from View Agent 5.1.x or earlier to the current View Agent version. This issue does not occur if you upgrade from View Agent 5.2 or later to the current version.  
**Workaround:** See VMware Knowledge Base (KB) article 2062215, [USB redirection fails in linked-clone images after you upgrade to View Agent 5.3](#).
- When you run the View Agent installer on a Windows 8 virtual machine, the Windows desktop appears black when the video driver is being installed. The Windows desktop might appear black for several minutes before the installation completes successfully.  
**Workaround:** Apply the Windows 8.0 May 2013 roll-up before you install View Agent. See [Microsoft KB article 2836988](#).
- When you run any View installer on a Windows 8.1 or Windows Server 2012/2012 R2 virtual machine (deployed as an RDS host or VDI desktop), the installer can take an unusual amount of time to finish. This problem occurs if the virtual machine's domain controller, or another domain controller in its hierarchy, is unresponsive or unreachable.  
**Workaround:** Verify that the domain controllers have the latest patches, enough free disk space, and can communicate with each other.
- When you uninstall View Agent from an RDS host, an error dialog can be displayed, which prevents the uninstall operation from being completed. The dialog states that the uninstall operation failed to stop an RDS video driver. This issue can occur when disconnected desktop sessions are still running on the RDS host.  
**Workaround:** Reboot the RDS host to complete the uninstallation of View Agent. As a best practice, ensure that all RDS sessions are logged off before you uninstall View Agent.
- During a View 6.2.x View Connection Server Hot Patch deployment, you will see a generic icon instead of the correct VMware icon for VMware Horizon 6 HTML Access in the Programs and

Features applet in the Control Panel. This is a cosmetic issue and does not affect the functionality of the HTML Access feature.

**Workaround:** Uninstall earlier version of Connection Server and then install the Hot Patch.

- During the upgrade of View Agent 6.2 to View Agent 6.2.x on an RDS host running Windows Server 2008, you may see a message asking you to close the "VMware Horizon View Agent and Server Manager" application and click Retry to continue. You can safely ignore this message and click Retry. The upgrade will proceed and be successful.

**Workaround:** Not required.

## Instant Clones

- During provisioning of an instant-clone desktop pool, if there is not enough space available on the datastores, the error message that is displayed in View Administrator is "Cloning of VM <VM name> has failed - VC\_FAULT\_FATAL: Failed to extend swap file from 0 KB to 2097152 KB." This message does not clearly indicate the root cause of the problem.

**Workaround:** Not required.

- In View Administrator, if you go to **Catalog > Desktop Pools**, double-click an instant-clone desktop pool, go to the **Inventory** tab and click **Machines (InstantClone Details)**, the window displays details of the instant clones. However, the OS Disk datastore column displays no information.

**Workaround:** None

## Smart Policies

- If you use Horizon Client 3.5.x or earlier for Linux, Mac OS X, or Windows with USB auto-connection enabled, and you connect to a remote desktop for which USB redirection has been disabled with Smart Policies, USB devices attached to the client system disappear from the client system.

**Workaround:** Upgrade to Horizon Client 4.0, or implement one of the workarounds described in VMware Knowledge Base (KB) article 2144334, [USB devices on your local system disappear when you connect to a remote desktop with Horizon Client 3.5.x or earlier](#).

## Access Point

- Radius Authentication fails when Access Point does not resolve the host name within the appliance.

**Workaround:** Add the <host name> of Access Point to the `/etc/hosts` file. For example, `127.0.0.1 localhost <r-replica2>`.

- A "Failed to connect to the Connection Server" error occurs when you use HTML Access to connect to a non-EN language Connection Server instance with Access Point 2.5.x integration.

**Workaround:** None.

## RDS Desktops and Applications

- For this release, Windows Universal apps are not supported as hosted remote applications. For example, Universal apps do not appear in the list of apps provided by a Windows Server 2016 RDS farm. Universal apps, such as the Edge browser or the Calculator included with Windows 10 or a Windows Server 2016 RDS host, are built on the Universal Windows Platform (UWP). Universal apps require Windows Explorer to be run. In addition, manually launching Universal apps through the Command Prompt will show an error message.

- If you deploy an automated farm from a Windows Server 2012 parent virtual machine that has the RDS role enabled, Sysprep customization will fail on the deployed linked-clone virtual machines. This 3rd-party issue does not occur on other Windows Server versions that have the RDS role enabled.

**Workaround:** On the Windows Server 2012 parent virtual machine, apply the Microsoft hotfix available at <https://support.microsoft.com/en-us/kb/3020396>.

- When multiple connections are made consecutively to a single RDS host, a few users (for example, one or two of 120 users) might not be able to start or restart RDS desktop sessions.

**Workaround:** Increase the number of vCPUs and the RAM size on the RDS host.

- The first connection to an RDS desktop or application fails if it has been more than 120 days since

the RDS role was configured on the RDS host, and no previous connection was made. This issue also occurs with RDP.

**Workaround:** Wait a few seconds and connect to the RDS desktop or application again.

- Persistent settings for location-based printers are not supported if the settings are saved in the printer driver's private space and not in the DEVMODE extended part of the printer driver, as recommended by Microsoft.

**Workaround:** Use printers that have the user preference settings saved in the DEVMODE part of the printer driver.

- View Agent cannot install the virtual printing feature on RDS hosts that are physical machines. Virtual printing is supported on RDS desktops when View Agent is installed on RDS hosts that are virtual machines.

**Workaround:** Configure RDS hosts on virtual machines and install View Agent.

- In a desktop session running on a Windows Server 2008 R2 SP1 RDS host, you cannot play back an H.264 video file, or play back AAC audio with a video file, in Windows Media Player. This is a known third-party issue.

**Workaround:** Go to the [Microsoft KB article 2483177](#) and download the Desktop Experience Decoder Update for Windows Server 2008 R2 package.

- When you play a YouTube video in a Chrome browser in a desktop session running on a Windows Server 2012 R2 RDS host, the video display can be corrupted. For example, black boxes might pop up in the browser window. This issue does not occur on any other browser or on Windows Server 2008 R2 SP1 RDS hosts.

**Workaround:** In your Chrome browser, select Chrome > Settings > Show advanced settings > System, and deselect Use hardware acceleration when available.

- If you play a video in a desktop running on a Windows 2008 R2 SP1 physical RDS host, and you move the video display from the main monitor to another monitor, the video stops playing or the visual frames stop updating (although the audio might continue to play). This issue does not occur on a virtual machine RDS host or in a single monitor configuration, and it only occurs on Windows Server 2008 R2 SP1.

**Workaround:** Play videos on the main monitor only, or configure your RDS desktop pool on a virtual machine RDS host.

- If you launch a remote application that becomes unresponsive and then launch another application, the second application's icon is not added to the taskbar on the client device.

**Workaround:** Wait for the first application to become responsive. (For example, an application might be unresponsive while large files are being loaded.) If the first application continues to be unresponsive, terminate the application process on the RDS virtual machine.

- The application Lync 2013 that does not have the February, 2013 update and is hosted on an RDS host running Windows Server 2012 R2 will crash shortly after launch with the error message "Microsoft Lync has stopped working." This is a known issue with Lync 2013.

**Workaround:** Apply the February, 2013 update of Lync. The update is available at [Microsoft KB article 2812461](#).

- For RDS host farms that are created with VMware Blast display protocol support, enabling the UDP network protocol for VMware Blast sessions reduces Blast Secure Gateway scale and sessions might fall back to the TCP network protocol.

**Workaround:** Do not enable the UDP network protocol for VMware Blast sessions on RDS hosts.

## Configuration and View Administrator

- For True SSO, the connectivity status between the connection server and the enrollment server is displayed only on the System Health Status dashboard for the connection server that you are using to access View Administrator. For example, if you are using `https://server1.example.com/admin` for View Administrator, the connectivity status to the enrollment server is collected only for the `server1.example.com` connection server. You might see one or both of the following messages:

- The primary enrollment server cannot be contacted to manage sessions on this connection server.
- The secondary enrollment server cannot be contacted to manage sessions on this connection server.



It is mandatory to configure one enrollment server as primary. Configuring a secondary enrollment server is optional. If you have only one enrollment server you will see only the first message (on error). If you have both a primary and a secondary enrollment server and both have connectivity issues, you will see both messages.

- When you setup True SSO in an environment with CAs and SubCAs with different templates setup on each of them, you are allowed to configure True SSO with a combination of template from a CA or SubCA with another CA or SubCA. As a result, the dashboard might display the status of True SSO as green. However, it fails when you try to use True SSO.
- When using View Administrator from a Firefox browser, if you enter Korean characters in a text field using the Korean Input Method Editor (IME), the Korean characters are not displayed correctly. This issue occurs only with Firefox. This is a 3rd-party issue.

**Workaround:** Use a different browser. If you still want to use Firefox, input Korean characters one by one.

- If you change the VMware View Blast Secure Gateway (`absq.log`) log level on a View Connection Server instance from `Info` to `Debug`, the log level remains `Info`. (You change the log level by opening the **Set View Connection Server Log Levels** on a View Connection Server instance, changing the `absq` log level, and restarting the VMware View Blast Secure Gateway service.) Changing the log level from `Debug` to `Info` works properly.

**Workaround:** None.

- The View PCoIP ADM (`pcoip.adm`) group policy setting, **Configure SSL connections to satisfy Security Tools**, is not supported in this release of View. If you attempt to implement certain options in this group policy setting, unexpected results might occur in your View deployment.

**Workaround:** Do not use this setting in this release of View.

- Setting the size of the retry port range to 0 when configuring the **Configure the TCP port to which PCoIP Server binds and listens** or **Configure the UDP port to which PCoIP Server binds and listens** group policy causes a connection failure when users log in to the desktop with the PCoIP display protocol. Horizon Client returns the error message `The Display protocol for this desktop is currently not available. Please contact your system administrator.` The help text for the group policies incorrectly states that the port range is 0 through 10.

**Note:** On RDS hosts, the default base TCP and UDP port is 4173. When PCoIP is used with RDS hosts, a separate PCoIP port is used for each user connection. The default port range that is set by the Remote Desktop Service is large enough to accommodate the expected maximum of concurrent user connections.

**Workaround:**

**PCoIP on single-user machines:** Set the retry port range to a value between 1 and 10. (The correct port range is 1 through 10.)

**PCoIP on RDS hosts:** As a best practice, do not use these policy settings to change the default port range on RDS hosts, or change the TCP or UDP port value from the default of 4173. Most important, do not set the TCP or UDP port value to 4172. Resetting this value to 4172 will adversely affect PCoIP performance in RDS sessions.

- On rare occasions, the system health status of Event Database may be displayed as red on the View Administrator dashboard, with the error message "Cannot drop the view 'VE\_user\_events', because it does not exist or you do not have permission." This condition does not indicate a real error and will resolve itself after a short period of time.

**Workaround:** None.

- View Administrator displays the error "Unable to query the replication state of the server" regarding the replication status of a Connection Server machine. This problem is a display issue that occurs with non-EN language Connection Server machines.

**Workaround:** Use the `vdadmin -X collisions` command to verify collision entries in the database.

## Horizon Client and Remote Desktop Experience

- If a Linux client 2.3.4 connects to a Horizon 6.0.1 View Agent, and the status of the remote desktop is "available" (not "disconnected"), clipboard redirection between the desktop and client device does not work. This issue occurs even when the View PCoIP General Session Variable group policy setting, **Configure clipboard redirection**, is set to `Enabled` in both directions.

**Workaround:** Disconnect and reconnect to the desktop, or upgrade the Linux client to version 3.1.

- Horizon clients cannot connect to View Connection Server if the server name or fully qualified domain name (FQDN) for View Connection Server contains non-ASCII characters.

**Workaround:** None.

- On desktops that connect using PCoIP and are configured with multiple monitors, if a user plays a slide show in Microsoft PowerPoint 2010 or 2007, specifies a resolution, and plays the slides on the second monitor, part of each slide appears on each monitor.

**Workaround:** On the host client system, resize the screen resolution on the second monitor to the desired resolution. Return to the View desktop and start the slide show on the second monitor.

- On desktops that connect using PCoIP, if users play slides in Microsoft PowerPoint 2010 or 2007 and specify a resolution, the slides are played at that chosen resolution and are not scaled to the current resolution.

**Workaround:** Choose "Use current resolution" as the playback resolution.

- The virtual printing feature is supported only when you install it from View Agent. It is not supported if you install it with VMware Tools.
- When you play videos in Windows Media Player on a desktop, PCoIP disconnections might occur under certain circumstances.

**Workaround:** On the desktop, open the Windows registry and navigate to the

HKLM\Software\Wow6432Node\Policies\Teradici\PCoIP\pcoip\_admin\_defaults registry key for 64-bit Windows or the HKLM\Software\Policies\Teradici\PCoIP\pcoip\_admin\_defaults registry key for 32-bit Windows. Add the pcoip.enable\_tera2800 DWORD registry value and set the value to 1.

- For Windows 2008 R2 SP1 desktop pools hosted on an RDS host, the language sync setting (from client to guest) is turned on by default and cannot be turned off. Therefore, disabling the group policy "Turn on PCoIP user default input language synchronization" for View Agent has no effect. The remote desktop language always synchronizes with the language used on the client system.

**Workaround:** None.

- Copying and pasting an image from a remote desktop to the client system, or from the client system to a remote desktop, can fail because the clipboard memory size is not large enough to accommodate the image, even though the configured clipboard memory size is greater than or the same as the size of the image on disk. This problem occurs because the image size on disk is less than the image size in clipboard memory. For example, the size of the image in the clipboard memory can be two to three times size of the image on disk.

**Workaround:** Increase the clipboard memory size until it can accommodate the image.

- Using the VMware Blast protocol and with Blast Secure Gateway (BSG) disabled, Horizon Client sometimes cannot recover from a brief (about 1 minute) network outage and the connection to the desktop is disconnected. This issue does not occur when BSG is enabled.

**Workaround:** Reconnect the session.

- After a brief network outage and the VMware Blast session between Horizon Client and a remote desktop has recovered or has been reconnected, certain features might stop working, such as:
  - Smart card
  - Client Drive Redirection (CDR) and File Association
  - Multimedia Redirection (MMR)
  - Lync/Skype

**Workaround:** Disconnect and reconnect the session.

- Sometimes, when using Lync VDI to make a video call, the local image is not displayed.

**Workaround:** Update Microsoft Lync VDI to the latest version.

- If a user connects to an F5 server to access a remote desktop, and the F5 server is configured to use an RSA server, the user must input an RSA username and passcode. If the RSA user's PIN is not set, Horizon Client might fail to submit the passcode for the user. This problem is an F5 limitation.

**Workaround:** Users must contact their RSA administrator to set their PINs before using their PINs in an F5 and RSA setup.

- Data transfer is slow when copying and pasting text and images between Horizon Client and a remote desktop.

**Workaround:** Reduce the effective clipboard size so that less data is transferred at one time.

## Horizon 7 for Linux Desktops

- When you configure a VM desktop for multi-monitor support with a maximum 2560x1600 screen resolution, the submenu dialogs do not open.
- If you configure two monitors with different resolutions, and the resolution of the primary screen is lower than that of the secondary screen, you might not be able to move the mouse or drag application windows to certain areas of the screen.  
**Workaround:** Make sure that the primary monitor's resolution is at least as large as the secondary monitor's.
- Configuring four monitors at 2560x1600 resolution on RHEL 6.6 or CentOS 6.6 virtual machines in vSphere 6.0 is not supported.  
**Workaround:** Use 2048x1536 resolution or deploy this configuration in vSphere 5.5.
- If you configure two or more monitors at 2560x1600 resolution on RHEL 6.6 virtual machines in a vDGA environment, desktop performance is poor. For example, application windows do not move smoothly. This issue occurs when RHEL Desktop Effects are enabled.  
**Workaround:** Disable Desktop Effects by going to **System > Preference > Desktop Effects** and selecting **Standard**.
- Unicode keyboard input does not work correctly with HTML Access in Horizon 7 for Linux Desktops.

## Windows Media MMR

- Windows Media MMR does not work on Windows 10 desktops.  
**Workaround:** None
- If you switch browser tabs while playing a redirected video in Internet Explorer, part of the video window continues to be displayed behind or next to the browser window. This issue only occurs on Windows 7 desktops.  
**Workaround:** Use Windows 8.1 desktops. Alternatively, do not switch to another tab while a redirected video is playing.

## 3D Graphics Acceleration

- For Intel vDGA, only the Haswell and Broadwell series of Intel integrated GPUs are supported. Broadwell integrated GPUs are supported only on vSphere 6 Update 1b and later. Haswell integrated GPUs are supported on vSphere 5.5 and later. Also note that the GPU needs to be enabled in the BIOS before it can be recognized by ESXi. For more information, see the documentation for your specific ESXi host. Intel recommends leaving the graphics memory settings in the BIOS set to their default values. If you choose to change the settings, keep the aperture setting at its default (256M).
- For Intel vDGA, multiple-monitor support is limited to no more than 3 monitors. The Intel driver supports only up to 3 monitors with a resolution of up to 3840 X 2160. If you try to connect with 4 monitors, the connection shows 3 black screens with just one screen working.
- When 4K monitors are configured on machines where 3D Rendering and vSGA are enabled, moving, resizing, or toggling the Windows Media Player window to full screen mode can be very slow. This issue does not occur with 2D, software 3D Rendering, or monitors with 2560x1440 resolution.  
**Workaround:** None
- If NVIDIA drivers are installed on a virtual machine that you use as a parent or template to deploy a desktop pool, and the machines are deployed on non-NVIDIA GRID hardware on the ESXi hosts, users might not be able to start desktop sessions correctly. This issue might occur if the virtual machine was used previously in an NVIDIA GRID vGPU deployment.  
**Workaround:** Remove the NVIDIA drivers from the virtual machine before you take a snapshot or make a template and deploy the desktop pool.
- If vDGA is enabled on a Windows 7 virtual machine that is configured to use NVIDIA driver version 347.25, the desktop session can be disconnected. This issue does not occur on Windows 8.1 or on other NVIDIA driver versions.  
**Workaround:** Do not use NVIDIA driver version 347.25.
- On Windows 8/8.1 desktops, 3D screen savers operate even when the 3D Renderer setting is disabled, and the screen savers do not render correctly. This issue does not occur on Windows 7 desktops.

**Workaround:** Make sure your end users do not use 3D screen savers, or enable the 3D Renderer setting for the desktop pool.

- With NVIDIA M60 GPU and driver version 361.89 or 361.94, users might see a blurred screen when they first connect to the Windows desktop, or when they right click on the desktop and then select NVIDIA Control Panel > System Information.

**Workaround:** Changing the resolution of the display or changing to full-screen mode fixes the problem and you can revert back to the original resolution or screen mode. The problem disappears after the first time it occurs. Also, the problem does not occur with NVIDIA driver 361.51.

## Smart Card

- Using a smart card to log in to an RDS desktop takes longer than with a VDI, single-user desktop. This issue is less acute on Windows clients than other clients.  
**Workaround:** None.
- On Windows 7 client machines, Horizon Client exits when the smart card removal policy is triggered.
- Users running View Client 5.4.2 (the executable is wswc.exe) fail to login using smart card authentication.  
**Workaround:** Install and run Horizon Client 3.0 or later.

## Scanner Redirection

- Microsoft Windows Fax and Scan does not work with Scanner Redirection on Windows 10 desktops.  
**Workaround:** Use another scan application on Windows 10 desktops or change to another desktop platform.
- Selecting the Scanner Redirection setup option with View Agent installation can significantly affect the host consolidation ratio. By default, the Scanner Redirection option is not selected when you install View Agent.  
**Workaround:** Make sure that the Scanner Redirection setup option is not selected for most users. For the particular users who need the Scanner Redirection feature, configure a separate desktop pool and select the setup option only in that pool.
- Sometimes the scanner settings do not take effect on WIA scanners. For example, if you select grayscale mode and select a partial area of the original image, the scanner might use color and scan the whole image.  
**Workaround:** Use a TWAIN scanner.
- In some environments, if you switch to a different WIA scanner, the images might continue to be scanned from the original scanner.  
**Workaround:** Log off the View desktop session. Launch a new desktop session and perform the scan using the selected scanner.
- When you uninstall View Agent with the Scanner Redirection feature installed, the uninstall process requires you to close any running applications.  
**Workaround:** None. You must close the listed applications before you continue to uninstall View Agent.

## Serial Port Redirection

- The Bandwidth limit group policy setting does not take effect. The value you enter in the setting is ignored, and the existing bandwidth is used for serial port redirection. The bandwidth consumption depends on the number of concurrently used serial port devices and the baud rate used by each device.  
**Workaround:** None.

## View Persona Management

- View Persona Management might not correctly replicate a user persona to the central repository if the desktop virtual machine is extremely low on disk space.
- With View Persona Management, you can use group policy settings to redirect user profile folders to a network share. When a folder is redirected, all data is stored directly on the network share

during the user session. Windows folder redirection has a check box called **Grant user exclusive rights to *folder-name***, which gives the specified user exclusive rights to the redirected folder. As a security measure, this check box is selected by default. When this check box is selected, administrators do not have access to the redirected folder. If an administrator attempts to force change the access rights for a user's redirected folder, View Persona Management no longer works for that user.

**Workaround:** See VMware Knowledge Base (KB) article 2058932, [Granting domain administrators access to redirected folders for View Persona Management](#).

- View Persona Management is not supported on session-based desktop pools that run on RDS hosts.

**Workaround:** Install View Persona Management in automated or manual desktop pools that run on single-user machines.

## vSphere Platform Support

- View Storage Accelerator might take tens of minutes to generate or regenerate the digest files for large virtual disks (for example, a 100GB virtual disk). As a result, the desktop might be inaccessible for longer than expected.

**Workaround:** Use the blackout period to control when digest regeneration operations are allowed. Also, use the digest regeneration interval to reduce the frequency of these operations.

Alternatively, disable View Storage Accelerator in desktop pools that contain very large virtual machines.

- If a linked-clone pool consists of vSphere 5.5 virtual machines, a View Composer rebalance operation can fail with a `FileAlreadyExists` error. This problem occurs only when the desktop pool uses different datastores for the OS disk and the user data disk and the datastore selection for the user data disk changes before the View Composer rebalance operation takes place.

**Workaround:** Detach the persistent disk from the linked clone desktop that has the `FileAlreadyExists` error. Later, you can attach the archived disk to a new virtual machine and recreate the linked-clone desktop or attach it to an existing linked-clone desktop as a secondary disk. You can prevent this problem from occurring by either keeping the OS disk and user data disk on the same datastore or by not changing the datastore selections before a View Composer rebalance operation.

- After you upgrade to vSphere 5.5, a heap size error can occur if you use space-efficient virtual disks and you have more than 200 linked-clone virtual machines per ESXi host. For example: `Error: Heap seSparse could not be grown by 12288 bytes for allocation of 12288 bytes`

**Workaround:** Reduce the number of linked-clone virtual machines that use space-efficient virtual disks to less than 200 per ESXi host.

## View Composer

- When View Administrator provisions a linked-clone pool with thousands of desktops, a few machines (one or two per thousand) might fail with a "Customization timed out" error. If automatic recovery is enabled (the recommended setting for production environments), machines in error are automatically recreated and provisioned. No workaround is required.

**Workaround:** If automatic recovery is disabled, manually delete the machines in error in View Administrator. View Administrator will provision new machines as part of normal pool management.

- When deleting a large desktop pool, a number of folders containing an `.hlog` file and an empty subfolder named `.sdd.sf` might remain undeleted.

**Workaround:** Manually delete the folders that are left behind after a deletion operation. For instructions, see the Solution in VMware Knowledge Base (KB) article 2108928, [Rebalance operation leaves VM folders in previous datastores](#).

- If you upgrade a virtual machine with an IDE controller from Windows XP to Windows 7, take a snapshot of the virtual machine, and create a linked-clone pool, the linked clones cannot be customized, and pool creation fails.

**Workaround:** Add a SCSI controller and a disk to the virtual machine. Next, launch VMware Tools and install a VMware SCSI controller driver on the virtual machine. Next, take a snapshot and create the linked-clone pool.



- When you provision linked-clone desktops that are customized by Sysprep, some desktops might fail to customize.  
**Workaround:** Refresh the desktops. If a small number of desktops still fail to customize, refresh them again.
- Do not change the log on account for the VMware View Composer Guest Agent Server service in a parent virtual machine. By default, this is the Local System account. If you change this account, the linked clones created from the parent do not start.
- Desktop pool provisioning fails with the error message `Polling progress failure: Unable to connect to View Composer server <https://machine-name:18443>: java.net.ConnectException: Connection refused: connect.`  
**Workaround:** Restart the VMware vCenter Server service and then reprovision the desktop pool.

## Windows 10 and Windows 8.x Support

- Windows 10 is not supported as a guest operating system for ThinApp in this release of Horizon 6.  
**Workaround:** None
- On some occasions, when you reconnect to a Windows 8.x desktop session, you might not see the desktop display immediately. A black screen might be displayed for up to 20 seconds.  
**Workaround:** None
- When a space reclamation operation is run for Windows 8.x linked clone virtual machines, the size of the system disposable disk and user persistent disk might increase to its maximum capacity. This space increase only happens the first time space reclamation is done. For the OS disk, space reclamation works as expected and reclaims the unused space. This issue does not affect View Composer desktops that do not use system disposable disks or user persistent disks.  
**Workaround:** When you configure View Composer desktops on Windows 8 or 8.1 virtual machines and enable space reclamation, do not configure system disposable disks or user persistent disks.
- Adobe Flash optimization settings that use high quality and aggressive throttling are not fully enabled when end users use Internet Explorer 10 or Internet Explorer 11 on Windows 8 or Windows 8.1 desktops.  
**Workaround:** None.
- On a Windows 8 desktop, if you enable the View Persona Management setting, `Remove local persona at logoff`, and a user creates a PDF file, logs off of the desktop, and logs back in again, the user cannot open the offline PDF file. The Windows 8 Reader cannot download the offline PDF content.  
**Workaround:** Manually download the file by right-clicking the file and selecting **Properties** or selecting **Open with... Adobe Reader**.
- When using Internet Explorer 10 or 11 on a Windows 8 or later computer, if you set the browser locale to Traditional Chinese, and you log in to View Administrator, the navigation panel might be displayed in Simplified Chinese.  
**Workaround:** Use an alternate browser to log in to View Administrator.
- If a user of a Windows 8 View desktop logs in using Kerberos authentication, and the desktop is locked, the user account for unlocking the desktop that Windows 8 shows the user by default is the related Windows Active Directory account, not the original account from the Kerberos domain. The user does not see the account he or she logged in with.  
This is a Windows 8 issue, not directly a View issue. This issue could, but does not usually, occur in Windows 7.  
**Workaround:** The user must unlock the desktop by selecting "Other user." Windows then shows the correct Kerberos domain and the user can log in using the Kerberos identity.
- When provisioning 64- or 32-bit Windows 8 desktops in a vSphere 5.1 environment, the Sysprep customization can fail. The desktops end up in an ERROR state with a `Customization timed out` error message. This issue occurs when anti-virus software is installed in the parent virtual machine or template. The issue applies to full clone and linked clone desktops. It does not apply to linked clone desktops customized with QuickPrep.  
**Workaround:** Uninstall the anti-virus software on the parent virtual machine or template and recreate the pool.
- When recomposing Windows 8.1 desktops, the Sysprep customization can fail with a `Customization operation timed out` error message. This problem is caused by a Windows 8.1

scheduled maintenance task that recovers disk space by removing unused features.

**Workaround:** Use the following command to disable the maintenance task immediately after

completing Setup: `Schtasks.exe /change /disable /tn`

`"\Microsoft\Windows\AppxDeploymentClient\Pre-staged app cleanup"`

- After a recompose, refresh, or rebalance operation with a persistent disk, Windows 10 desktops might fail to start, or become untiled from the Start menu. Windows applications can include applications such as Windows Store, native applications, Edge Browser, and Cortana Search. This issue affects multiple version of Windows 10 intermittently, depending on applications used. This problem affects the following desktop types:
  - Linked-clone dedicated desktops with a persistent disk where the persistent disk is used to store app settings.
  - Linked-clone floating desktops with Persona Management enabled that use a persistent disk as a local disk and the Persona Management setting **Roam Local Settings Folders** enabled.
  - This issue is not seen with floating or dedicated linked-clone desktop pools where the user profile is redirected to network share with or without Persona Management enabled. If Persona Management is enabled, the user profile is set to roam with VMware Persona GPO settings.
  - This issue is not seen when persistent disk and/or Persona Management are used to persist only My Documents and Exchange 365 .pst/ost files.

## Windows Server for Desktop Use

- You cannot connect to a Windows Server 2008 R2 SP1 desktop, or you encounter a black screen the first time that you use Horizon Client, even though the desktop that you are connecting to is in the Available state.

**Workaround:** Shut down and power on the Windows Server 2008 R2 SP1 virtual machine.

When the desktop is in the Available state, try to connect again. Note: Resetting or restarting the virtual machine does not solve this problem. You must shut down the virtual machine first and then power it back on.

## VMware Identity Manager (formerly VMware Workspace Portal) Integration

- If you change the default HTTPS port, 443, on a View Connection Server instance or security server, and Horizon users try to start their desktops from the Horizon User Portal, the desktops fail to launch. This issue occurs when users attempt to access their desktops via Horizon Workspace with either Horizon Client or HTML Access.

**Workaround:** Keep the default HTTPS port 443.

- When you add a SAML Authenticator in View Administrator, an "Invalid certificate detected" window might be displayed, even when the Metadata URL points to a trusted certificate in the Trusted Root Certificate Authorities folder in the Windows certificate store. This issue can occur when an existing SAML Authenticator with a self-signed certificate was using the same Metadata URL when the trusted certificate was added to the Windows certificate store.

**Workaround:**

1. Remove any trusted certificates for the Metadata URL from the Trusted Root Certificate Authorities folder in the Windows certificate store.
2. Remove the SAML Authenticator with the self-signed certificate.
3. Add the trusted certificate for the Metadata URL to the Trusted Root Certificate Authorities folder in the Windows certificate store.
4. Add the SAML Authenticator again.

## Virtual SAN and Virtual Volumes

- In a hybrid vSAN environment, about three percent of the virtual machines might not use View Storage Accelerator. These machines will take few seconds longer to start up.

**Workaround:** Delete and recreate the virtual machines that failed to use View Storage Accelerator.

- In this release, View Storage Accelerator is not supported on Virtual Volume datastores.

**Workaround:** None

- Provisioning View Composer linked clones fails on some Virtual Volumes storage arrays. The following message is displayed: "Error creating disk Error creating VVol Object. This may be due to insufficient available space on the datastore or the datastore's inability to support the selected provisioning type." View Composer creates a small internal disk in thick-provisioned format, although all other linked clone disks use thin provisioning. This issue occurs if the 3rd-party Virtual Volumes storage array does not support thick-provisioned disks by default.

**Workaround:** Enable thick provisioning on the storage array to allow Virtual Volumes to create thick-provisioned disks.

- When you attach or recreate a View Composer persistent disk stored on a Virtual SAN datastore, the virtual disk's storage policy in vCenter Server is shown as "Out of date." The original storage profile is not preserved.

**Workaround:** In vSphere Web Client, reapply the storage policy to the virtual disks.

- Virtual SAN datastores are only accessible from hosts that belong to the Virtual SAN cluster, and not from hosts that belong to a different cluster. Therefore, rebalance of pools from one Virtual SAN datastore to another Virtual SAN datastore in a different cluster is not supported.
- In an environment where a large VDI desktop pool (for example, 2,000 desktops) is created on Virtual Volumes datastores that reside on a NetApp storage system running ONTAP 8.2.x or earlier, a recompose operation may fail for a small number of desktops with the error message "The VVol target encountered a vendor specific error."

**Workaround:** Upgrade the NetApp storage system to ONTAP 8.3 or later.

## Cloud Pod Architecture

- Cloud Pod Architecture configuration changes made by another View administrator while you are logged in to View Administrator are not visible in your current View Administrator session.

**Workaround:** Log out of View Administrator and log in again to see the changes.

## Miscellaneous

- The ViewDbChk utility can display an "Archiving persistent disks..." message while removing machines from an automated linked-clone pool with floating assignment or an automated farm.

**Workaround:** None.

- For virtual machines that have hardware version 8, the maximum allowed video RAM is 128MB. For virtual machines that have hardware version 9 and later, the maximum allowed video RAM is 512MB. If you configure a value from View Administrator that exceeds the video RAM limit for a virtual machine's hardware version, errors appear in the vSphere Client Recent Tasks pane and the configuration operation keeps repeating. This problem occurs only if you configure the video memory value through View Administrator (Pool Settings page) and not through vSphere Client.

**Workaround:** Either upgrade the hardware version of the virtual machines in vSphere Client, or use View Administrator to set the proper value for video memory based on the current virtual machine hardware version.

- When you try to add a SAML authenticator in View Administrator, the **Add** button is disabled on the Manage SAML Authenticators page.

**Workaround:** Log in to View Administrator as a user who has the Administrators or Local Administrators role.