You can find the most up-to-date technical documentation on the VMware website at:

https://docs.vmware.com/

If you have comments about this documentation, submit your feedback to

docfeedback@vmware.com
Contents

Horizon 7 Security 5

1 Horizon 7 Accounts, Resources, and Log Files 6
   Horizon 7 Accounts 6
   Horizon 7 Resources 7
   Horizon 7 Log Files 8

2 Horizon 7 Security Settings 10
   Security-Related Global Settings in Horizon Administrator 10
   Security-Related Server Settings in Horizon Administrator 12
   Security-Related Settings in View LDAP 13
   Security-Related Server Settings for User Authentication 14
      Providing Server Details 15
      Providing Domain Information 15

3 Ports and Services 17
   Horizon 7 TCP and UDP Ports 17
      HTTP Redirection in Horizon 7 21
   Horizon 7 TrueSSO Ports 22
   Horizon 7 Cloud Connector Virtual Appliance Ports 23
   Services on a Connection Server Host 23
   Services on a Security Server 24

4 Certificate Thumbprint Verification and Automatic Certificate Generation 25

5 Configuring Security Protocols and Cipher Suites on a Connection Server Instance or on a Security Server 27
   Default Global Policies for Security Protocols and Cipher Suites 27
   Configuring Global Acceptance and Proposal Policies 28
      Global Acceptance and Proposal Policies Defined in View LDAP 28
      Change the Global Acceptance and Proposal Policies 29
   Configure Acceptance Policies on Individual Servers 30
   Configure Proposal Policies on Remote Desktops 31
   Older Protocols and Ciphers Disabled in Horizon 7 31

6 Configuring Security Protocols and Cipher Suites for Blast Secure Gateway 34
   Configure Security Protocols and Cipher Suites for Blast Secure Gateway (BSG) 34
7 Configuring Security Protocols and Cipher Suites for PCoIP Secure Gateway 36
Configure Security Protocols and Cipher Suites for PCoIP Secure Gateway (PSG) 36

8 Deploying USB Devices in a Secure Horizon 7 Environment 37
Disabling USB Redirection for All Types of Devices 37
Disabling USB Redirection for Specific Devices 38

9 HTTP Protection Measures on Connection Servers and Security Servers 41
Internet Engineering Task Force Standards 41
World Wide Web Consortium Standards 42
  Cross-Origin Resource Sharing 42
  Content Security Policy 44
Other Protection Measures 46
  Reducing MIME Type Security Risks 46
  Mitigating Cross-Site Scripting Attacks 46
  Content Type Checking 46
  Client Behavior Monitoring 47
  User Agent Whitelisting 50
Configure HTTP Protection Measures 50
Horizon 7 Security

*Horizon 7 Security* provides a concise reference to the security features of VMware Horizon 7.

- Required system and database login accounts.
- Configuration options and settings that have security implications.
- Resources that must be protected, such as security-relevant configuration files and passwords, and the recommended access controls for secure operation.
- Location of log files and their purpose.
- External interfaces, ports, and services that must be open or enabled for the correct operation of Horizon 7.

**Intended Audience**

This information is intended for IT decision makers, architects, administrators, and others who must familiarize themselves with the security components of Horizon 7.
Horizon 7 Accounts, Resources, and Log Files

Having different accounts for specific components protects against giving individuals more access and permissions than they need. Knowing the locations of configuration files and other files with sensitive data aids in setting up security for various host systems.

**Note** Starting with Horizon 7.0, View Agent is renamed Horizon Agent.

This chapter includes the following topics:

- Horizon 7 Accounts
- Horizon 7 Resources
- Horizon 7 Log Files

## Horizon 7 Accounts

You must set up system and database accounts to administer Horizon 7 components.

### Table 1-1. Horizon 7 System Accounts

<table>
<thead>
<tr>
<th>Horizon Component</th>
<th>Required Accounts</th>
</tr>
</thead>
<tbody>
<tr>
<td>Horizon Client</td>
<td>Configure user accounts in Active Directory for the users who have access to remote desktops and applications. The user accounts must be members of the Remote Desktop Users group, but the accounts do not require Horizon administrator privileges.</td>
</tr>
<tr>
<td>vCenter Server</td>
<td>Configure a user account in Active Directory with permission to perform the operations in vCenter Server that are necessary to support Horizon 7. For information about the required privileges, see the Horizon 7 Installation document.</td>
</tr>
</tbody>
</table>
### Table 1-1. Horizon 7 System Accounts (continued)

<table>
<thead>
<tr>
<th>Horizon Component</th>
<th>Required Accounts</th>
</tr>
</thead>
<tbody>
<tr>
<td>View Composer</td>
<td>AD operations account. Create a user account in Active Directory to use with View Composer. View Composer requires this account to join linked-clone desktops to your Active Directory domain. The View Composer user for AD operations account should not be a Horizon administrative account. Give the account the minimum privileges that it requires to create and remove computer objects in a specified Active Directory container. For example, the account does not require domain administrator privileges. Standalone control account. If you install View Composer on the same machine as vCenter Server, Horizon 7 uses the same user account to access both vCenter Server and the View Composer service. If you install View Composer on a standalone machine, configure a separate user account for Horizon 7 to access View Composer. For information about the required privileges for the AD operations account and the Standalone control account, see the Horizon 7 Installation document.</td>
</tr>
<tr>
<td>Connection Server</td>
<td>When you install Horizon 7, you can specify a specific domain user, the local Administrators group, or a specific domain user group as Horizon administrators. We recommend creating a dedicated domain user group of Horizon administrators. The default is the currently logged in domain user. In Horizon Administrator, you can use View Configuration &gt; Administrators to change the list of Horizon administrators. See the Horizon 7 Administration document for information about the privileges that are required.</td>
</tr>
</tbody>
</table>

### Table 1-2. Horizon Database Accounts

<table>
<thead>
<tr>
<th>Horizon Component</th>
<th>Required Accounts</th>
</tr>
</thead>
<tbody>
<tr>
<td>View Composer</td>
<td>An SQL Server or Oracle database stores View Composer data. You create an administrative account for the database that you can associate with the View Composer user account. For information about setting up a View Composer database, see the Horizon 7 Installation document.</td>
</tr>
<tr>
<td>Event database used by Horizon Connection Server</td>
<td>An SQL Server or Oracle database stores Horizon event data. You create an administrative account for the database that Horizon Administrator can use to access the event data. For information about setting up a View Composer database, see the Horizon 7 Installation document.</td>
</tr>
</tbody>
</table>

To reduce the risk of security vulnerabilities, take the following actions:

- Configure Horizon 7 databases on servers that are separate from other database servers that your organization uses.
- Do not allow a single user account to access multiple databases.
- Configure separate accounts for access to the View Composer and event databases.

### Horizon 7 Resources

Horizon 7 includes several configuration files and similar resources that must be protected.

### Table 1-3. Horizon Connection Server and Security Server Resources

<table>
<thead>
<tr>
<th>Resource</th>
<th>Location</th>
<th>Protection</th>
</tr>
</thead>
<tbody>
<tr>
<td>LDAP settings</td>
<td>Not applicable.</td>
<td>LDAP data is protected automatically as part of role-based access control.</td>
</tr>
<tr>
<td>LDAP backup files</td>
<td>%ProgramData%\VMware\VDM\backups</td>
<td>Protected by access control.</td>
</tr>
</tbody>
</table>
Table 1-3. Horizon Connection Server and Security Server Resources (continued)

<table>
<thead>
<tr>
<th>Resource</th>
<th>Location</th>
<th>Protection</th>
</tr>
</thead>
<tbody>
<tr>
<td>locked.properties</td>
<td>install_directory\VMware\VMware View\Server\sslgateway\conf</td>
<td>Ensure that this file is secured against access by any user other than Horizon administrators.</td>
</tr>
<tr>
<td>absg.properties</td>
<td>install_directory\VMware\VMware View\Server\appblastgateway</td>
<td>Ensure that this file is secured against access by any user other than Horizon administrators.</td>
</tr>
<tr>
<td>Log files</td>
<td>See Horizon 7 Log Files</td>
<td>Protected by access control.</td>
</tr>
<tr>
<td>web.xml</td>
<td>install_directory\VMware View\Server\broker\web apps\ROOT\Web INF</td>
<td>Protected by access control.</td>
</tr>
</tbody>
</table>

Horizon 7 Log Files

Horizon 7 creates log files that record the installation and operation of its components.

**Note**  Horizon 7 log files are intended for use by VMware Support. VMware recommends that you configure and use the event database to monitor Horizon 7. For more information, see the Horizon 7 Installation and Horizon 7 Integration documents.

Table 1-4. Horizon 7 Log Files

<table>
<thead>
<tr>
<th>Horizon Component</th>
<th>File Path and Other Information</th>
</tr>
</thead>
</table>
| All components (installation logs) | %TEMP%\vminst.log_date_timestamp  
%TEMP%\vmmsi.log_date_timestamp                                                    |
| Horizon Agent      | <Drive Letter>:\ProgramData\VMware\VDM\logs  
To access Horizon 7 log files that are stored in <Drive Letter>:\ProgramData\VMware\VDM \logs, you must open the logs from a program with elevated administrator privileges. Right-click the program file and select Run as administrator.  
If a User Data Disk (UDD) is configured, <Drive Letter> might correspond to the UDD.  
The logs for PCoIP are named pcoip_agent*.log and pcoip_server*.log. |
| Published Applications | The Horizon Event Database configured on an SQL Server or Oracle database server.  
Windows Application Event logs. Disabled by default.                                      |
| View Composer      | %system_drive%\Windows\Temp\vmware-viewcomposer-ga-new.log on the linked-clone desktop.  
The View Composer log contains information about the execution of QuickPrep and Sysprep scripts.  
The log records the start time and end time of script execution, and any output or error messages. |
### Table 1-4. Horizon 7 Log Files (continued)

<table>
<thead>
<tr>
<th>Horizon Component</th>
<th>File Path and Other Information</th>
</tr>
</thead>
</table>
| Connection Server or Security Server | `<Drive Letter>:\ProgramData\VMware\VDM\logs`.  
The log directory is configurable in the log configuration settings of the Common Configuration ADMX template file (`vdm_common.admx`).  
PCoIP Secure Gateway logs are written to files named `SecurityGateway_*` in the PCoIP Secure Gateway subdirectory.  
Blast Secure Gateway logs are written to files named `absg*` in the Blast Secure Gateway subdirectory. |
| Horizon Services | Horizon Event Database configured on an SQL Server or Oracle database server.  
Windows System Event logs. |
Horizon 7 Security Settings

Horizon 7 includes several settings that you can use to adjust the security of the configuration. You can access the settings by using Horizon Administrator or by using the ADSI Edit utility, as appropriate.

Note: For information about security settings for Horizon Client and Horizon Agent, see the *Horizon Client and Agent Security* document.

This chapter includes the following topics:

- Security-Related Global Settings in Horizon Administrator
- Security-Related Server Settings in Horizon Administrator
- Security-Related Settings in View LDAP
- Security-Related Server Settings for User Authentication

**Security-Related Global Settings in Horizon Administrator**

Security-related global settings for client sessions and connections are accessible under **View Configuration > Global Settings** in Horizon Administrator.
Table 2-1. Security-Related Global Settings

<table>
<thead>
<tr>
<th>Setting</th>
<th>Description</th>
</tr>
</thead>
</table>
| Change data recovery password | The password is required when you restore the View LDAP configuration from an encrypted backup.  
When you install Connection Server version 5.1 or later, you provide a data recovery password.  
After installation, you can change this password in Horizon Administrator.  
When you back up Connection Server, the View LDAP configuration is exported as encrypted LDIF data. To restore the encrypted backup with the `vdmimport` utility, you must provide the data recovery password. The password must contain between 1 and 128 characters. Follow your organization's best practices for generating secure passwords. |
| Message security mode          | Determines the security mechanism used when JMS messages are passed between Horizon 7 components.  
- If set to **Disabled**, message security mode is disabled.  
- If set to **Enabled**, legacy message signing and verification of JMS messages takes place. Horizon 7 components reject unsigned messages. This mode supports a mix of TLS and plain JMS connections.  
- If set to **Enhanced**, TLS is used for all JMS connections, to encrypt all messages. Access control is also enabled to restrict the JMS topics that Horizon 7 components can send messages to and receive messages from.  
- If set to **Mixed**, message security mode is enabled, but not enforced for Horizon 7 components that predate View Manager 3.0.  
The default setting is **Enhanced** for new installations. If you upgrade from a previous version, the setting used in the previous version is retained.  
**Important** VMware strongly recommends setting the message security mode to **Enhanced** after you upgrade all Connection Server instances, security servers, and Horizon 7 desktops to this release. The **Enhanced** setting provides many important security improvements and MQ (message queue) updates. |
| Enhanced Security Status       | Read-only field that appears when **Message security mode** is changed from **Enabled** to **Enhanced**. Because the change is made in phases, this field shows the progress through the phases:  
- **Waiting for Message Bus restart** is the first phase. This state is displayed until you manually restart either all Connection Server instances in the pod or the VMware Horizon Message Bus Component service on all Connection Server hosts in the pod.  
- **Pending Enhanced** is the next state. After all Horizon Message Bus Component services have been restarted, the system begins changing the message security mode to **Enhanced** for all desktops and security servers.  
- **Enhanced** is the final state, indicating that all components are now using **Enhanced** message security mode. |
| Reauthenticate secure tunnel connections after network interruption | Determines if user credentials must be reauthenticated after a network interruption when Horizon Clients use secure tunnel connections to Horizon 7 desktops and applications.  
This setting offers increased security. For example, if a laptop is stolen and moved to a different network, the user cannot automatically gain access to the Horizon 7 desktops and applications because the network connection was temporarily interrupted.  
This setting is disabled by default. |
| Forcibly disconnect users      | Disconnects all desktops and applications after the specified number of minutes has passed since the user logged in to Horizon 7. All desktops and applications will be disconnected at the same time regardless of when the user opened them.  
The default is 600 minutes. |
Table 2-1. Security-Related Global Settings (continued)

<table>
<thead>
<tr>
<th>Setting</th>
<th>Description</th>
</tr>
</thead>
</table>
| For clients that support applications.                                  | Protects application sessions when there is no keyboard or mouse activity on the client device. If set to **After ... minutes**, Horizon 7 disconnects all applications and discards SSO credentials after the specified number of minutes without user activity. Desktop sessions are disconnected. Users must log in again to reconnect to the applications that were disconnected or launch a new desktop or application.  
If set to **Never**, Horizon 7 never disconnects applications or discards SSO credentials due to user inactivity.  
The default is **Never**.                                                                                                           |
| If the user stops using the keyboard and mouse, disconnect their applications and discard SSO credentials |                                                                                                                                                                                                               |
| Other clients.                                                          | Discards the SSO credentials after a certain time period. This setting is for clients that do not support application remoting. If set to **After ... minutes**, users must log in again to connect to a desktop after the specified number of minutes has passed since the user logged in to Horizon 7, regardless of any user activity on the client device.  
The default is **After 15 minutes**.                                                                                                  |
| Discard SSO credentials                                                 |                                                                                                                                                                                                               |
| Enable IPSec for Security Server pairing                                | Determines whether to use Internet Protocol Security (IPSec) for connections between security servers and Horizon Connection Server instances. This setting must be disabled before installing a security server in FIPS mode; otherwise pairing will fail.  
By default, IPSec for security server connections is enabled.                                                                          |
| View Administrator session timeout                                      | Determines how long an idle Horizon Administrator session continues before the session times out.  
**Important** Setting the Horizon Administrator session timeout to a high number of minutes increases the risk of unauthorized use of Horizon Administrator. Use caution when you allow an idle session to persist a long time.  
By default, the Horizon Administrator session timeout is 30 minutes. You can set a session timeout from 1 to 4320 minutes. |

For more information about these settings and their security implications, see the *Horizon 7 Administration* document.

**Note** TLS is required for all Horizon Client connections and Horizon Administrator connections to Horizon 7. If your Horizon 7 deployment uses load balancers or other client-facing, intermediate servers, you can off-load TLS to them and then configure non-TLS connections on individual Connection Server instances and security servers. See "Off-load TLS Connections to Intermediate Servers" in the *Horizon 7 Administration* document.

Security-Related Server Settings in Horizon Administrator

Security-related server settings are accessible under **View Configuration > Servers** in Horizon Administrator.
Table 2-2. Security-Related Server Settings

<table>
<thead>
<tr>
<th>Setting</th>
<th>Description</th>
</tr>
</thead>
</table>
| Use PCoIP Secure Gateway for PCoIP connections to machine    | Determines whether Horizon Client makes a further secure connection to the Connection Server or security server host when users connect to Horizon 7 desktops and applications with the PCoIP display protocol.  
If this setting is disabled, the desktop or application session is established directly between the client and the Horizon 7 desktop or the Remote Desktop Services (RDS) host, bypassing the Connection Server or security server host.  
This setting is disabled by default.                                                                 |
| Use Secure Tunnel connection to machine                       | Determines whether Horizon Client makes a further HTTPS connection to the Connection Server or security server host when users connect to an Horizon 7 desktop or an application.  
If this setting is disabled, the desktop or application session is established directly between the client and the Horizon 7 desktop or the Remote Desktop Services (RDS) host, bypassing the Connection Server or security server host.  
This setting is enabled by default.                                                                 |
| Use Blast Secure Gateway for Blast connections to machine     | Determines whether clients that use a Web browser or the Blast Extreme display protocol to access desktops use Blast Secure Gateway to establish a secure tunnel to Connection Server.  
If not enabled, clients using a Blast Extreme session and Web browsers make direct connections to Horizon 7 desktops, bypassing Connection Server.  
This setting is disabled by default.                                                                 |

For more information about these settings and their security implications, see the Horizon 7 Administration document.

Security-Related Settings in View LDAP

Security-related settings are provided in View LDAP under the object path `cn=common,ou=global,ou=properties,dc=vdi,dc=vmware,dc=int`. You can use the ADSI Edit utility to change the value of these settings on a Connection Server instance. The change propagates automatically to all other Connection Server instances in a group.
Table 2-3. Security-Related Settings in View LDAP

<table>
<thead>
<tr>
<th>Name-value pair</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><code>cs-AllowUnencryptedStartSession</code></td>
<td>The attribute is <code>pae-NameValuePair</code>. This attribute controls whether a secure channel is required between a Connection Server instance and a desktop when a remote user session is being started. When View Agent 5.1 or later, or Horizon Agent 7.0 or later, is installed on a desktop computer, this attribute has no effect and a secure channel is always required. When a View Agent older than View 5.1 is installed, a secure channel cannot be established if the desktop computer is not a member of a domain with a two-way trust to the domain of the Connection Server instance. In this case, the attribute is important to determine whether a remote user session can be started without a secure channel. In all cases, user credentials and authorization tickets are protected by a static key. A secure channel provides further assurance of confidentiality by using dynamic keys. If set to 0, a remote user session will not start if a secure channel cannot be established. This setting is suitable if all the desktops are in trusted domains or all desktops have View Agent 5.1 or later installed. If set to 1, a remote user session can be started even if a secure channel cannot be established. This setting is suitable if some desktops have older View Agents installed and are not in trusted domains. The default setting is 1.</td>
</tr>
</tbody>
</table>

Security-Related Server Settings for User Authentication

Security-related server settings for user authentication are accessible under View Configuration > Servers in Horizon Administrator. These security settings determine how Horizon Client can log in to the Connection Server.

- To allow the Connection Server instance to accept the user identity and credential information that is passed when users select Log in as current user in the Options menu in Horizon Client, enable the Accept logon as current user setting for the Connection Server instance. This setting is available in Horizon 7 version 7.8 and later for Horizon Client for Windows. For more information, see the Horizon 7 Administration document.

- To hide the server URL in Horizon Client, enable the Hide server information in client user interface global setting. This setting is available in Horizon 7 version 7.1 and later. For more information, see the Horizon 7 Administration document.

- To hide the Domain drop-down menu in Horizon Client, enable the Hide domain list in client user interface global setting. This setting is available in Horizon 7 version 7.1 and later. Beginning with Horizon 7 version 7.8, it is enabled by default. For more information, see the Horizon 7 Administration document.
To send the domain list to Horizon Client, enable the **Send domain list** global setting in Horizon Administrator. This setting is available in Horizon 7 version 7.8 and later and is disabled by default. Earlier Horizon 7 versions send the domain list. For more information, see the *Horizon 7 Administration* document.

**Note**  Not all settings are applicable to all Horizon Clients. To see user authentication settings for a particular Horizon Client, see the Horizon Client documentation at https://docs.vmware.com/en/VMware-Horizon-Client/index.html.

### Providing Server Details

In order for the Logon as current user feature to work, Horizon 7 must provide the Connection Server's Server Principal Name (Windows identity) to connecting clients prior to user authentication.

This information is withheld by default but can be provided by enabling the **Accept logon as current user** setting in Horizon Administrator. This choice is made individually for each server. If not enabled for a given server, then users logging in to that server from Horizon Client for Windows are required to enter credentials, even if they have enabled the **Logon as current user** setting. When deciding whether to enable the **Accept logon as current user** setting for a server, consider whether connecting clients are on an internal network, and therefore somewhat under your control, or external network, and hence uncontrolled.

The **Hide server information in client user interface** setting affects the client's user interface only, it doesn't change what information the server provides to the client. This setting is disabled by default.

### Providing Domain Information

The list of available user domains can be provided to connecting clients prior to user authentication, and if provided, the list can be displayed to users in a drop-down menu.

This information is withheld by default but can be provided by enabling the **Send domain list** global setting in Horizon Administrator.

It is safe to provide the domain list to clients if they connect to the environment through a Unified Access Gateway appliance that is configured to perform two-factor pre-authentication. The domain list is not sent to a client until pre-authentication is successful. For more information on configuring two-factor authentication for a Unified Access Gateway appliance, see the Unified Access Gateway documentation at https://docs.vmware.com/en/Unified-Access-Gateway/index.html.

The **Hide domain list in client user interface** setting affects the client's user interface only, it doesn't change what information the server provides to the client. This setting is disabled by default.

When users log in to a server, and **Send domain list** is disabled, and **Hide domain list in client user interface** is enabled, the **Domain** drop-down menu in Horizon Client shows **DefaultDomain** and users might need to enter a domain, for example, username@domain, in the **User name** text box. If users do not enter the domain manually, and if more than one domain is configured, they might fail to log in to the server.
The following table shows how the **Send domain list** and **Hide domain list in client user interface** global settings determine how users can log in to the server.

<table>
<thead>
<tr>
<th>Send domain list setting</th>
<th>Hide domain list in client user interface setting</th>
<th>How users log in</th>
</tr>
</thead>
<tbody>
<tr>
<td>Disabled (default)</td>
<td>Enabled</td>
<td>The Domain drop-down menu is hidden. Users must enter one of the following values in the User name text box.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- User name (not allowed for multiple domains)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- domain\username</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- <a href="mailto:username@domain.com">username@domain.com</a></td>
</tr>
<tr>
<td>Disabled (default)</td>
<td>Disabled</td>
<td>If a default domain is configured on the client, the default domain appears in the Domain drop-down menu. If the client does not know a default domain, <em>DefaultDomain</em> appears in the Domain drop-down menu. Users must enter one of the following values in the User name text box.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- User name (not allowed for multiple domains)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- domain\username</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- <a href="mailto:username@domain.com">username@domain.com</a></td>
</tr>
<tr>
<td>Enabled</td>
<td>Enabled</td>
<td>The Domain drop-down menu is hidden. Users must enter one of the following values in the User name text box.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- User name (not allowed for multiple domains)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- domain\username</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- <a href="mailto:username@domain.com">username@domain.com</a></td>
</tr>
<tr>
<td>Enabled</td>
<td>Disabled</td>
<td>Users can enter a user name in the User name text box and then select a domain from the Domain drop-down menu. Alternatively, users can enter one of the following values in the User name text box.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- domain\username</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- <a href="mailto:username@domain.com">username@domain.com</a></td>
</tr>
</tbody>
</table>
Ports and Services

Certain UDP and TCP ports must be open so that Horizon 7 components can communicate with each other. Knowing which Windows services run on each type of Horizon 7 server helps identify services that do not belong on the server.

This chapter includes the following topics:

- Horizon 7 TCP and UDP Ports
- Horizon 7 TrueSSO Ports
- Horizon 7 Cloud Connector Virtual Appliance Ports
- Services on a Connection Server Host
- Services on a Security Server

Horizon 7 TCP and UDP Ports

Horizon 7 uses TCP and UDP ports for network access between its components.

During installation, Horizon 7 can optionally configure Windows firewall rules to open the ports that are used by default. If you change the default ports after installation, you must manually reconfigure Windows firewall rules to allow access on the updated ports. See "Replacing Default Ports for Horizon 7 Services" in the Horizon 7 Installation document.

For a list of ports that Horizon 7 uses for a certificate login associated with the TrueSSO solution, see Horizon 7 TrueSSO Ports.

Table 3-1. TCP and UDP Ports Used by Horizon 7

<table>
<thead>
<tr>
<th>Source</th>
<th>Port</th>
<th>Target</th>
<th>Port</th>
<th>Protocol</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Security server, Connection Server, or Unified Access Gateway appliance</td>
<td>55000</td>
<td>Horizon Agent</td>
<td>4172</td>
<td>UDP</td>
<td>PCoIP (not SALSA20) if PCoIP Secure Gateway is used.</td>
</tr>
<tr>
<td>Security server, Connection Server, or Unified Access Gateway appliance</td>
<td>4172</td>
<td>Horizon Client</td>
<td>*</td>
<td>UDP</td>
<td>PCoIP (not SALSA20) if PCoIP Secure Gateway is used.</td>
</tr>
</tbody>
</table>

Note Because the target port varies, see the note below this table.
<table>
<thead>
<tr>
<th>Source</th>
<th>Port</th>
<th>Target</th>
<th>Port</th>
<th>Protocol</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Security server</td>
<td>500</td>
<td>Connection Server</td>
<td>500</td>
<td>UDP</td>
<td>IPsec negotiation traffic.</td>
</tr>
<tr>
<td>Security server</td>
<td>*</td>
<td>Connection Server</td>
<td>4001</td>
<td>TCP</td>
<td>JMS traffic.</td>
</tr>
<tr>
<td>Security server</td>
<td>*</td>
<td>Connection Server</td>
<td>4002</td>
<td>TCP</td>
<td>JMS SSL traffic.</td>
</tr>
<tr>
<td>Security server</td>
<td>*</td>
<td>Connection Server</td>
<td>8009</td>
<td>TCP</td>
<td>AJP13-forwarded Web traffic, if not using IPsec.</td>
</tr>
<tr>
<td>Security server</td>
<td>*</td>
<td>Connection Server</td>
<td>*</td>
<td>ESP</td>
<td>AJP13-forwarded Web traffic, when using IPsec without NAT.</td>
</tr>
<tr>
<td>Security server</td>
<td>4500</td>
<td>Connection Server</td>
<td>4500</td>
<td>UDP</td>
<td>AJP13-forwarded Web traffic, when using IPsec through a NAT device.</td>
</tr>
<tr>
<td>Security server, Connection Server, or Unified Access Gateway appliance</td>
<td>*</td>
<td>Horizon Agent</td>
<td>3389</td>
<td>TCP</td>
<td>Microsoft RDP traffic to Horizon 7 desktops when tunnel connections are used.</td>
</tr>
<tr>
<td>Security server, Connection Server, or Unified Access Gateway appliance</td>
<td>*</td>
<td>Horizon Agent</td>
<td>9427</td>
<td>TCP</td>
<td>Windows Media MMR redirection and client drive redirection when tunnel connections are used.</td>
</tr>
<tr>
<td>Security server, Connection Server, or Unified Access Gateway appliance</td>
<td>*</td>
<td>Horizon Agent</td>
<td>32111</td>
<td>TCP</td>
<td>USB redirection and time zone synchronization when tunnel connections are used.</td>
</tr>
<tr>
<td>Security server, Connection Server, or Unified Access Gateway appliance</td>
<td>*</td>
<td>Horizon Agent</td>
<td>4172</td>
<td>TCP</td>
<td>PCoIP if PCoIP Secure Gateway is used.</td>
</tr>
<tr>
<td>Security server, Connection Server, or Unified Access Gateway appliance</td>
<td>*</td>
<td>Horizon Agent</td>
<td>22443</td>
<td>TCP</td>
<td>VMware Blast Extreme if Blast Secure Gateway is used.</td>
</tr>
<tr>
<td>Security server, Connection Server, or Unified Access Gateway appliance</td>
<td>*</td>
<td>Horizon Agent</td>
<td>22443</td>
<td>TCP</td>
<td>HTML Access if Blast Secure Gateway is used.</td>
</tr>
</tbody>
</table>
Table 3-1. TCP and UDP Ports Used by Horizon 7 (continued)

<table>
<thead>
<tr>
<th>Source</th>
<th>Port</th>
<th>Target</th>
<th>Port</th>
<th>Protocol</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Horizon Agent</td>
<td>4172</td>
<td>Horizon Client</td>
<td>*</td>
<td>UDP</td>
<td>PCoIP, if PCoIP Secure Gateway is not used.</td>
</tr>
<tr>
<td>Note</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>Because the target port varies, see the note below this table.</td>
</tr>
<tr>
<td>Horizon Agent</td>
<td>4172</td>
<td>Connection Server, security server,</td>
<td>55000</td>
<td>UDP</td>
<td>PCoIP (not SALSA20) if PCoIP Secure Gateway is used.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>or Unified Access Gateway appliance</td>
<td></td>
<td></td>
<td>The destination UDP port will be the source port from the received UDP</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>packets and so as this is reply data, it is normally unnecessary to add</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>an explicit firewall rule for this.</td>
</tr>
<tr>
<td>Horizon Agent (unmanaged)</td>
<td>*</td>
<td>Connection server instance</td>
<td>389</td>
<td>TCP</td>
<td>AD LDS access during unmanaged agent installation.</td>
</tr>
<tr>
<td>Note</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>For other uses of this port, see the note below this table.</td>
</tr>
<tr>
<td>Horizon Client</td>
<td>*</td>
<td>Connection Server or security server,</td>
<td>80</td>
<td>TCP</td>
<td>TLS (HTTPS access) is enabled by default for client connections, but port</td>
</tr>
<tr>
<td></td>
<td></td>
<td>or Unified Access Gateway appliance</td>
<td></td>
<td></td>
<td>80 (HTTP access) can be used in certain cases. See HTTP Redirection in</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>Horizon 7.</td>
</tr>
<tr>
<td>Horizon Client</td>
<td>*</td>
<td>Connection Server, security server,</td>
<td>443</td>
<td>TCP</td>
<td>HTTPS for logging in to Horizon 7. (This port is also used for tunnelling</td>
</tr>
<tr>
<td></td>
<td></td>
<td>or Unified Access Gateway appliance</td>
<td></td>
<td></td>
<td>when tunnel connections are used.)</td>
</tr>
<tr>
<td>Horizon Client</td>
<td>*</td>
<td>Connection Server or security server,</td>
<td>4172</td>
<td>TCP</td>
<td>PCoIP if PCoIP Secure Gateway is used.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>or Unified Access Gateway appliance</td>
<td></td>
<td>and UDP</td>
<td></td>
</tr>
<tr>
<td>Horizon Client</td>
<td>*</td>
<td>Horizon Agent</td>
<td>3389</td>
<td>TCP</td>
<td>Microsoft RDP traffic to Horizon 7 desktops if direct connections are used</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>instead of tunnel connections.</td>
</tr>
<tr>
<td>Horizon Client</td>
<td>*</td>
<td>Horizon Agent</td>
<td>9427</td>
<td>TCP</td>
<td>Windows Media MMR redirection and client drive redirection, if direct</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>connections are used instead of tunnel connections.</td>
</tr>
<tr>
<td>Horizon Client</td>
<td>*</td>
<td>Horizon Agent</td>
<td>32111</td>
<td>TCP</td>
<td>USB redirection and time zone synchronization if direct connections are used</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>instead of tunnel connections.</td>
</tr>
<tr>
<td>Source</td>
<td>Port</td>
<td>Target</td>
<td>Port</td>
<td>Protocol</td>
<td>Description</td>
</tr>
<tr>
<td>------------------------</td>
<td>------</td>
<td>---------------------------------------------</td>
<td>------</td>
<td>----------</td>
<td>----------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Horizon Client</td>
<td>*</td>
<td>Horizon Agent</td>
<td>4172</td>
<td>TCP and UDP</td>
<td>PCoIP if PCoIP Secure Gateway is not used.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td><strong>Note</strong> Because the source port varies, see the note below this table.</td>
</tr>
<tr>
<td>Horizon Client</td>
<td>*</td>
<td>Horizon Agent</td>
<td>22443</td>
<td>TCP and UDP</td>
<td>VMware Blast</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td><strong>Note</strong> Because the source port varies, see the note below this table.</td>
</tr>
<tr>
<td>Horizon Client</td>
<td>*</td>
<td>Connection Server, security server, or Unified Access Gateway appliance</td>
<td>4172</td>
<td>TCP and UDP</td>
<td>PCoIP (not SALSA20) if PCoIP Secure Gateway is used.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td><strong>Note</strong> Because the source port varies, see the note below this table.</td>
</tr>
<tr>
<td>Web Browser</td>
<td>*</td>
<td>Security server or Unified Access Gateway appliance</td>
<td>8443</td>
<td>TCP</td>
<td>HTML Access.</td>
</tr>
<tr>
<td>Connection Server</td>
<td>*</td>
<td>Connection Server</td>
<td>48080</td>
<td>TCP</td>
<td>For internal communication between Connection Server components.</td>
</tr>
<tr>
<td>Connection Server</td>
<td>*</td>
<td>vCenter Server or View Composer</td>
<td>80</td>
<td>TCP</td>
<td>SOAP messages if TLS is disabled for access to vCenter Servers or View Composer.</td>
</tr>
<tr>
<td>Connection Server</td>
<td>*</td>
<td>vCenter Server</td>
<td>443</td>
<td>TCP</td>
<td>SOAP messages if TLS is enabled for access to vCenter Servers.</td>
</tr>
<tr>
<td>Connection Server</td>
<td>*</td>
<td>View Composer</td>
<td>18443</td>
<td>TCP</td>
<td>SOAP messages if TLS is enabled for access to View Composer.</td>
</tr>
<tr>
<td>Connection Server</td>
<td>*</td>
<td>Connection Server</td>
<td>4100</td>
<td>TCP</td>
<td>JMS inter-router traffic.</td>
</tr>
<tr>
<td>Connection Server</td>
<td>*</td>
<td>Connection Server</td>
<td>4101</td>
<td>TCP</td>
<td>JMS TLS inter-router traffic.</td>
</tr>
<tr>
<td>Connection Server</td>
<td>*</td>
<td>Connection Server</td>
<td>8472</td>
<td>TCP</td>
<td>For interpod communication in Cloud Pod Architecture.</td>
</tr>
<tr>
<td>Connection Server</td>
<td>*</td>
<td>Connection Server</td>
<td>22389</td>
<td>TCP</td>
<td>For global LDAP replication in Cloud Pod Architecture.</td>
</tr>
<tr>
<td>Connection Server</td>
<td>*</td>
<td>Connection Server</td>
<td>22636</td>
<td>TCP</td>
<td>For secure global LDAP replication in Cloud Pod Architecture.</td>
</tr>
<tr>
<td>Connection Server</td>
<td>*</td>
<td>Connection Server</td>
<td>32111</td>
<td>TCP</td>
<td>Key sharing traffic.</td>
</tr>
<tr>
<td>Connection Server</td>
<td>*</td>
<td>Certificate Authority</td>
<td>*</td>
<td>HTTP, HTTPS</td>
<td>CRL or OCSP queries</td>
</tr>
</tbody>
</table>
Table 3-1. TCP and UDP Ports Used by Horizon 7 (continued)

<table>
<thead>
<tr>
<th>Source</th>
<th>Port</th>
<th>Target</th>
<th>Port</th>
<th>Protocol</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unified Access Gateway appliance</td>
<td>*</td>
<td>Connection Server or load balancer</td>
<td>443</td>
<td>TCP</td>
<td>HTTPS access. Unified Access Gateway appliances connect on TCP port 443 to communicate with a Connection Server instance or load balancer in front of multiple Connection Server instances.</td>
</tr>
<tr>
<td>View Composer service</td>
<td>*</td>
<td>ESXi host</td>
<td>902</td>
<td>TCP</td>
<td>Used when View Composer customizes linked-clone disks, including View Composer internal disks and, if they are specified, persistent disks and system disposable disks.</td>
</tr>
</tbody>
</table>

**Note** The UDP port number that clients use for PCoIP might change. If port 50002 is in use, the client will pick 50003. If port 50003 is in use, the client will pick port 50004, and so on. You must configure firewalls with ANY where an asterisk (*) is listed in the table.

**Note** Microsoft Windows Server requires a dynamic range of ports to be open between all Connection Servers in the Horizon 7 environment. These ports are required by Microsoft Windows for the normal operation of Remote Procedure Call (RPC) and Active Directory replication. For more information about the dynamic range of ports, see the Microsoft Windows Server documentation.

**Note** On a Connection Server instance, port 389 is accessible for infrequent, ad hoc connections. It is accessed when installing an unmanaged agent as shown in the table, and also when using an LDAP editor to directly edit the database, and when issuing commands using a tool such as repadmin. A firewall rule is created for these purposes when AD LDS is installed, but it can be disabled if access to the port is not required.

**HTTP Redirection in Horizon 7**

Connection attempts over HTTP are silently redirected to HTTPS, except for connection attempts to Horizon Administrator. HTTP redirection is not needed with more recent Horizon clients because they default to HTTPS, but it is useful when your users connect with a Web browser, for example to download Horizon Client.

The problem with HTTP redirection is that it is a non-secure protocol. If a user does not form the habit of entering `https://` in the address bar, an attacker can compromise the Web browser, install malware, or steal credentials, even when the expected page is correctly displayed.

**Note** HTTP redirection for external connections can take place only if you configure your external firewall to allow inbound traffic to TCP port 80.

Connection attempts over HTTP to Horizon Administrator are not redirected. Instead, an error message is returned indicating that you must use HTTPS.

To prevent redirection for all HTTP connection attempts, see "Prevent HTTP Redirection for Client Connections to Connection Server" in the *Horizon 7 Installation* document.
Connections to port 80 of a Connection Server instance or security server can also take place if you off-load TLS client connections to an intermediate device. See "Off-load TLS Connections to Intermediate Servers" in the Horizon 7 Administration document.

To allow HTTP redirection when the TLS port number was changed, see "Change the Port Number for HTTP Redirection to Connection Server" in the Horizon 7 Installation document.

## Horizon 7 TrueSSO Ports

Horizon 7 uses TrueSSO ports for the communications pathway (port and protocol) and security controls used for the certificate to pass between Horizon Connection Server and the virtual desktop or published application for a certificate login associated with the TrueSSO solution.

### Table 3-2. TrueSSO Ports Used by Horizon 7

<table>
<thead>
<tr>
<th>Source</th>
<th>Target</th>
<th>Port</th>
<th>Protocol</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Horizon Client</td>
<td>VMware Identity Manager appliance</td>
<td>TCP 443</td>
<td>HTTPS</td>
<td>Launch Horizon 7 from VMware Identity Manager appliance which generates SAML assertion and artifact.</td>
</tr>
<tr>
<td>Horizon Client</td>
<td>Horizon Connection Server</td>
<td>TCP 443</td>
<td>HTTPS</td>
<td>Launch Horizon Client.</td>
</tr>
<tr>
<td>Horizon Connection Server</td>
<td>VMware Identity Manager appliance</td>
<td>TCP 443</td>
<td>HTTPS</td>
<td>Connection Server performs SAML resolve against VMware Identity Manager. VMware Identity Manager validates artifact and returns assertion.</td>
</tr>
<tr>
<td>Horizon Connection Server</td>
<td>Horizon Enrollment Server</td>
<td>TCP 32111</td>
<td></td>
<td>Use the Enrollment Server.</td>
</tr>
<tr>
<td>Enrollment Server</td>
<td>ADCS</td>
<td></td>
<td></td>
<td>Enrollment Server requests certificate from Microsoft Certificate Authority (CA) to generate a temporary, short-lived certificate.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>The enrollment service uses TCP 135 RPC for the initial communication with the CA, then a random port from 1024 - 5000 and 49152 - 65535. See Certificate Services in <a href="https://support.microsoft.com/en-us/help/832017#method4">https://support.microsoft.com/en-us/help/832017#method4</a>.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>Enrollment Server also communicates with domain controllers, using all relevant ports to discover a DC and bind to and query the Active Directory.</td>
</tr>
<tr>
<td>Horizon Agent</td>
<td>Horizon Connection Server</td>
<td>TCP 4002</td>
<td>JMS over TLS</td>
<td>Horizon Agent requests and receives a certificate for logon.</td>
</tr>
<tr>
<td>Virtual desktop or published application</td>
<td>AD DC</td>
<td>TCP</td>
<td></td>
<td>Windows validates the authenticity of the certificate with Active Directory. See Microsoft documentation for a list of ports and protocols, as numerous ports might be required.</td>
</tr>
<tr>
<td>Horizon Client</td>
<td>Horizon Agent (protocol session)</td>
<td>TCP/UDP 22443</td>
<td>Blast</td>
<td>Log on to the Windows desktop or application and a remote session is initiated on Horizon Client.</td>
</tr>
<tr>
<td>Horizon Client</td>
<td>Horizon Agent (protocol session)</td>
<td>UDP 4172</td>
<td>PCoIP</td>
<td>Log on to the Windows desktop or application and a remote session is initiated on Horizon Client.</td>
</tr>
</tbody>
</table>
**Horizon 7 Cloud Connector Virtual Appliance Ports**

Horizon 7 uses ports to listen for upgrades from another Horizon 7 Cloud Connector virtual appliance or pairing, authenticating and communicating with VMware Horizon Cloud Service.

**Table 3-3. Horizon 7 Cloud Connector Ports**

<table>
<thead>
<tr>
<th>Source</th>
<th>Port</th>
<th>Target Source</th>
<th>Port</th>
<th>Protocol</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Horizon 7 Cloud Connector</td>
<td>*</td>
<td>VMware Horizon Cloud Service</td>
<td>443</td>
<td>HTTPS</td>
<td>Pair with VMware Horizon Cloud Service and transfer data.</td>
</tr>
<tr>
<td>Horizon 7 Cloud Connector</td>
<td>*</td>
<td>Connection Server</td>
<td>443</td>
<td>HTTPS</td>
<td>API calls to Connection Server.</td>
</tr>
<tr>
<td>New Horizon 7 Cloud Connector</td>
<td>*</td>
<td>Existing Horizon 7 Cloud Connector</td>
<td>22</td>
<td>SSH</td>
<td>Listen for requests to start the upgrade process.</td>
</tr>
<tr>
<td>Web browser</td>
<td>*</td>
<td>Horizon 7 Cloud Connector</td>
<td>443</td>
<td>HTTPS</td>
<td>Listen for the initiation of the pairing process.</td>
</tr>
<tr>
<td>Horizon 7 Cloud Connector</td>
<td>*</td>
<td>Certificate Authority</td>
<td>*</td>
<td>HTTP, HTTPS</td>
<td>CRL or OCSP queries</td>
</tr>
</tbody>
</table>

**Services on a Connection Server Host**

The operation of Horizon 7 depends on several services that run on a Connection Server host.

**Table 3-4. Horizon Connection Server Host Services**

<table>
<thead>
<tr>
<th>Service Name</th>
<th>Startup Type</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>VMware Horizon View Blast Secure Gateway</td>
<td>Automatic</td>
<td>Provides secure HTML Access and Blast Extreme services. This service must be running if clients connect to Connection Server through the Blast Secure Gateway.</td>
</tr>
<tr>
<td>VMware Horizon View Connection Server</td>
<td>Automatic</td>
<td>Provides connection broker services. This service must always be running. If you start or stop this service, it also starts or stops the Framework, Message Bus, Security Gateway, and Web services. This service does not start or stop the VMwareVDMDS service or the VMware Horizon View Script Host service.</td>
</tr>
<tr>
<td>VMware Horizon View Framework Component</td>
<td>Manual</td>
<td>Provides event logging, security, and COM+ framework services. This service must always be running.</td>
</tr>
<tr>
<td>VMware Horizon View Message Bus Component</td>
<td>Manual</td>
<td>Provides messaging services between the Horizon 7 components. This service must always be running.</td>
</tr>
<tr>
<td>VMware Horizon View PCoIP Secure Gateway</td>
<td>Manual</td>
<td>Provides PCoIP Secure Gateway services. This service must be running if clients connect to Connection Server through the PCoIP Secure Gateway.</td>
</tr>
<tr>
<td>VMware Horizon View Script Host</td>
<td>Disabled</td>
<td>Provides support for third-party scripts that run when you delete virtual machines. This service is disabled by default. You should enable this service if you want to run scripts.</td>
</tr>
</tbody>
</table>
Table 3-4. Horizon Connection Server Host Services (continued)

<table>
<thead>
<tr>
<th>Service Name</th>
<th>Startup Type</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>VMware Horizon View Security Gateway Component</td>
<td>Manual</td>
<td>Provides common gateway services. This service must always be running.</td>
</tr>
<tr>
<td>VMware Horizon View Web Component</td>
<td>Manual</td>
<td>Provides web services. This service must always be running.</td>
</tr>
<tr>
<td>VMwareVDMDS</td>
<td>Automatic</td>
<td>Provides LDAP directory services. This service must always be running. During upgrades of Horizon 7, this service ensures that existing data is migrated correctly.</td>
</tr>
</tbody>
</table>

Services on a Security Server

The operation of Horizon 7 depends on several services that run on a security server.

Table 3-5. Security Server Services

<table>
<thead>
<tr>
<th>Service Name</th>
<th>Startup Type</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>VMware Horizon View Blast Secure Gateway</td>
<td>Automatic</td>
<td>Provides secure HTML Access and Blast Extreme services. This service must be running if clients connect to this security server through the Blast Secure Gateway.</td>
</tr>
<tr>
<td>VMware Horizon View Security Server</td>
<td>Automatic</td>
<td>Provides security server services. This service must always be running. If you start or stop this service, it also starts or stops the Framework and Security Gateway services.</td>
</tr>
<tr>
<td>VMware Horizon View Framework Component</td>
<td>Manual</td>
<td>Provides event logging, security, and COM+ framework services. This service must always be running.</td>
</tr>
<tr>
<td>VMware Horizon View PCoIP Secure Gateway</td>
<td>Manual</td>
<td>Provides PCoIP Secure Gateway services. This service must be running if clients connect to this security server through the PCoIP Secure Gateway.</td>
</tr>
<tr>
<td>VMware Horizon View Security Gateway Component</td>
<td>Manual</td>
<td>Provides common gateway services. This service must always be running.</td>
</tr>
</tbody>
</table>
Certificate Thumbprint Verification and Automatic Certificate Generation

Horizon 7 uses many Public-Key Certificates. Some of these certificates are verified using mechanisms that involve a trusted third party but such mechanisms do not always provide the required precision, speed, or flexibility. Horizon 7 uses an alternative mechanism known as thumbprint verification in several situations.

Rather than validating individual certificate fields or building a chain of trust, thumbprint verification treats the certificate as a token, matching the entire byte sequence (or a cryptographic hash of this) to a pre-shared byte sequence or hash. Typically, this is shared just-in-time over a separate trusted channel and means that the certificate presented by a service can be verified to be the exact certificate that was expected.

Horizon Message Bus communicates between Connection Servers, and also between Horizon Agents and Connection Server instances. Setup channels use per-message signatures and payload encryption, whereas main channels are protected using TLS with mutual authentication. When using TLS to protect a channel, authentication of both client and server involves TLS certificates and thumbprint validation. For Horizon Message Bus channels, the server is always a message router. It is possible for the client to be a message router too since this is how message routers share messages. However, clients are either Connection Server instances, security servers, or Horizon Agents.

The initial certificate thumbprints and setup message signing keys are provided in different ways. For example, a security server exchanges this information with its Connection Server during pairing. However this initial exchange happens, subsequent signing key and certificate thumbprint rollovers are communicated over the setup channel. On Connection Servers, certificate thumbprints are stored in LDAP, so that Horizon Agents can communicate with any Connection Server, and all Connection Servers can communicate with each other. Horizon Message Bus server and client certificates are automatically generated and exchanged on a periodic basis, and stale certificates are automatically deleted, so no manual intervention is necessary, or indeed possible. Certificates at each end of the main channels are auto-generated on a scheduled basis and exchanged over the setup channels. It is not possible to replace these certificates yourself. Expired certificates are removed automatically.

A similar mechanism applies to the inter-Pod communication.
Other communication channels can use customer-provided certificates but default to auto-generating certificates. These include Secure Tunnel, Enrollment Server, Composer, and vCenter connections, and display protocol and auxiliary channels. For more information on how to replace these certificates, see the Horizon 7 Administration document. Default certificates are generated at install time and are not automatically renewed, except for PCoIP. If a PKI-generated certificate is not available for PCoIP to use, it auto-generates a new certificate at each startup. Thumbprint verification is used for most of these channels, even if a PKI-generated certificate is used.

Verification of Composer and vCenter certificates uses a combination of techniques. Connection Server instances always attempt to validate the received certificate using PKI. If this validation fails, then after reviewing the certificate the Horizon 7 administrator can allow the connection to proceed, and the Connection Server remembers the cryptographic hash of the certificate for subsequent unattended acceptance using thumbprint verification.
Configuring Security Protocols and Cipher Suites on a Connection Server Instance or on a Security Server

You can configure the security protocols and cipher suites that are accepted by Connection Server. You can define a global acceptance policy that applies to all Connection Server instances in a replicated group, or you can define an acceptance policy for individual Connection Server instances and security servers.

You also can configure the security protocols and cipher suites that Connection Server instances propose when connecting to vCenter Server and View Composer. You can define a global proposal policy that applies to all Connection Server instances in a replicated group. You cannot define individual instances to opt out of a global proposal policy.


Oracle’s Unlimited Strength Jurisdiction Policy files are included as standard, allowing 256-bit keys by default.

This chapter includes the following topics:

- Default Global Policies for Security Protocols and Cipher Suites
- Configuring Global Acceptance and Proposal Policies
- Configure Acceptance Policies on Individual Servers
- Configure Proposal Policies on Remote Desktops
- Older Protocols and Ciphers Disabled in Horizon 7

**Default Global Policies for Security Protocols and Cipher Suites**

Global acceptance and proposal policies enable certain security protocols and cipher suites by default.
Table 5-1. Default Global Acceptance Policy

<table>
<thead>
<tr>
<th>Default Security Protocols</th>
<th>Default Cipher Suites</th>
</tr>
</thead>
<tbody>
<tr>
<td>TLS 1.2</td>
<td>TLS_ECDHE_RSA_WITH_AES_128_CBC_SHA256</td>
</tr>
<tr>
<td>TLS 1.1</td>
<td>TLS_ECDHE_RSA_WITH_AES_128_CBC_SHA</td>
</tr>
<tr>
<td></td>
<td>TLS_ECDHE_RSA_WITH_AES_256_CBC_SHA384</td>
</tr>
<tr>
<td></td>
<td>TLS_ECDHE_RSA_WITH_AES_256_CBC_SHA</td>
</tr>
</tbody>
</table>

Table 5-2. Default Global Proposal Policy

<table>
<thead>
<tr>
<th>Default Security Protocols</th>
<th>Default Cipher Suites</th>
</tr>
</thead>
<tbody>
<tr>
<td>TLS 1.2</td>
<td>TLS_ECDHE_RSA_WITH_AES_128_CBC_SHA256</td>
</tr>
<tr>
<td>TLS 1.1</td>
<td>TLS_ECDHE_RSA_WITH_AES_128_CBC_SHA</td>
</tr>
<tr>
<td></td>
<td>TLS_ECDHE_RSA_WITH_AES_256_CBC_SHA384</td>
</tr>
<tr>
<td></td>
<td>TLS_ECDHE_RSA_WITH_AES_256_CBC_SHA</td>
</tr>
<tr>
<td></td>
<td>TLS_RSA_WITH_AES_128_CBC_SHA</td>
</tr>
<tr>
<td></td>
<td>TLS_RSA_WITH_AES_256_CBC_SHA</td>
</tr>
</tbody>
</table>

GCM cipher suites are not enabled by default for performance reasons.

Configuring Global Acceptance and Proposal Policies

Global acceptance and proposal policies are defined in View LDAP attributes. These policies apply to all Connection Server instances and security servers in a replicated group. To change a global policy, you can edit View LDAP on any Connection Server instance.

Each policy is a single-valued attribute in the following View LDAP location:
cn=common,ou=global,ou=properties,dc=vdi,dc=vmware,dc=int

Global Acceptance and Proposal Policies Defined in View LDAP

You can edit the View LDAP attributes that define global acceptance and proposal policies.

Global Acceptance Policies

The following attribute lists security protocols. You must order the list by placing the latest protocol first:

```
pae-ServerSSLSecureProtocols = LIST:TLSv1.2,TLSv1.1,TLSv1
```

The following attribute lists the cipher suites. This example shows an abbreviated list:

```
pae-ServerSCipherSuites = LIST:TLS_ECDHE_RSA_WITH_AES_128_CBC_SHA256,TLS_RSA_WITH_AES_128_CBC_SHA
```

The following attribute controls the precedence of cipher suites. Normally, the server’s ordering of cipher suites is unimportant and the client’s ordering is used. To use the server’s ordering of cipher suites instead, set the following attribute:

```
pae-ServerSSLHonorClientOrder = 0
```
Global Proposal Policies

The following attribute lists security protocols. You must order the list by placing the latest protocol first:

```
pae-ClientSSLSecureProtocols = LIST:TLSv1.2,TLSv1.1,TLSv1
```

The following attribute lists the cipher suites. This list should be in order of preference. Place the most preferred cipher suite first, the second-most preferred suite next, and so on. This example shows an abbreviated list:

```
pae-ClientSSLCipherSuites = LIST:TLS_ECDHE_RSA_WITH_AES_128_CBC_SHA256,TLS_RSA_WITH_AES_128_CBC_SHA
```

Change the Global Acceptance and Proposal Policies

To change the global acceptance and proposal policies for security protocols and cipher suites, you use the ADSI Edit utility to edit View LDAP attributes.

Prerequisites

- Familiarize yourself with the View LDAP attributes that define the acceptance and proposal policies. See Global Acceptance and Proposal Policies Defined in View LDAP.
- See the Microsoft TechNet Web site for information on how to use the ADSI Edit utility on your Windows Server operating system version.

Procedure

1. Start the ADSI Edit utility on your View Connection Server computer.
2. In the console tree, select **Connect to**.
3. In the *Select or type a Distinguished Name or Naming Context* text box, type the distinguished name `DC=vdi, DC=vmware, DC=int`.
4. In the *Select or type a domain or server* text box, select or type `localhost:389` or the fully qualified domain name (FQDN) of the View Connection Server computer followed by port 389. For example: `localhost:389` or `mycomputer.mydomain.com:389`.
5. Expand the ADSI Edit tree, expand **OU=Properties**, select **OU=Global**, and select **CN=Common** in the right pane.
6. On the object **CN=Common, OU=Global, OU=Properties**, select each attribute that you want to change and type the new list of security protocols or cipher suites.
7. Restart the Windows service VMware Horizon View Security Gateway Component on each Connection Server instance and security server if you modified `pae-ServerSSLSecureProtocols`. You do not need to restart any service after modifying `pae-ClientSSLSecureProtocols`.

VMware, Inc.
Configure Acceptance Policies on Individual Servers

To specify a local acceptance policy on an individual Connection Server instance or security server, you must add properties to the locked.properties file. If the locked.properties file does not yet exist on the server, you must create it.

You add a secureProtocols\.n entry for each security protocol that you want to configure. Use the following syntax: secureProtocols\.n=security protocol.

You add an enabledCipherSuite\.n entry for each cipher suite that you want to configure. Use the following syntax: enabledCipherSuite\.n=cipher suite.

The variable \( n \) is an integer that you add sequentially (1, 2, 3) to each type of entry.

You add an honorClientOrder entry to control the precedence of cipher suites. Normally, the server's ordering of cipher suites is unimportant and the client's ordering is used. To use the server's ordering of cipher suites instead, use the following syntax:

\[
\text{honorClientOrder=false}
\]

Make sure that the entries in the locked.properties file have the correct syntax and the names of the cipher suites and security protocols are spelled correctly. Any errors in the file can cause the negotiation between the client and server to fail.

Procedure

1. Create or edit the locked.properties file in the TLS/SSL gateway configuration folder on the Connection Server or security server computer.
   
   For example: install_directory\VMware\VMware View\Server\sslgateway\conf

2. Add secureProtocols\.n and enabledCipherSuite\.n entries, including the associated security protocols and cipher suites.

3. Save the locked.properties file.

4. Restart the VMware Horizon View Connection Server service or VMware Horizon View Security Server service to make your changes take effect.

Example: Default Acceptance Policies on an Individual Server

The following example shows the entries in the locked.properties file that are needed to specify the default policies:

\[
\text{# The following list should be ordered with the latest protocol first:}
\]

secureProtocols.1=TLSv1.2
secureProtocols.2=TLSv1.1

\[
\text{# This setting must be the latest protocol given in the list above:}
\]

preferredSecureProtocol=TLSv1.2
Configure Proposal Policies on Remote Desktops

You can control the security of Message Bus connections to Connection Server by configuring the proposal policies on remote desktops that run Windows.

Make sure that Connection Server is configured to accept the same policies to avoid a connection failure.

Procedure

1. Start the Windows Registry Editor on the remote desktop.
2. Navigate to the HKEY_LOCAL_MACHINE\Software\VMware, Inc.\VMware VDM\Agent \Configuration registry key.
3. Add a new String (REG_SZ) value, ClientSSLSecureProtocols.
4. Set the value to a list of cipher suites in the format LIST:protocol_1,protocol_2,....
   List the protocols with the latest protocol first. For example:
   \LIST:TLSv1.2,TLSv1.1,TLSv1
5. Add a new String (REG_SZ) value, ClientSSLCipherSuites.
6. Set the value to a list of cipher suites in the format LIST:cipher_suite_1,cipher_suite_2,....
   The list should be in order of preference, with the most preferred cipher suite first. For example:
   \LIST:TLS_ECDHE_RSA_WITH_AES_128_GCM_SHA256,TLS_RSA_WITH_AES_128_CBC_SHA

Older Protocols and Ciphers Disabled in Horizon 7

Some older protocols and ciphers that are no longer considered secure are disabled in Horizon 7 by default. If required, you can enable them manually.

DHE Cipher Suites

For more information, see [http://kb.vmware.com/kb/2121183](http://kb.vmware.com/kb/2121183). Cipher suites that are compatible with DSA certificates use Diffie-Hellman ephemeral keys, and these suites are no longer enabled by default, starting with Horizon 6 version 6.2.
For Connection Server instances, security servers, and Horizon 7 desktops, you can enable these cipher suites by editing the View LDAP database, `locked.properties` file, or registry, as described in this guide. See Change the Global Acceptance and Proposal Policies, Configure Acceptance Policies on Individual Servers, and Configure Proposal Policies on Remote Desktops. You can define a list of cipher suites that includes one or more of the following suites, in this order:

- `TLS_DHE_DSS_WITH_AES_128_GCM_SHA256` (TLS 1.2 only, not FIPS)
- `TLS_DHE_DSS_WITH_AES_256_GCM_SHA384` (TLS 1.2 only, not FIPS)
- `TLS_DHE_DSS_WITH_AES_128_CBC_SHA256` (TLS 1.2 only)
- `TLS_DHE_DSS_WITH_AES_128_CBC_SHA`
- `TLS_DHE_DSS_WITH_AES_256_CBC_SHA256` (TLS 1.2 only)
- `TLS_DHE_DSS_WITH_AES_256_CBC_SHA`

For View Composer and View Agent Direct-Connection (VADC) machines, you can enable DHE cipher suites by adding the following to the list of ciphers when you follow the procedure "Disable Weak Ciphers in SSL/TLS for View Composer and Horizon Agent Machines" in the Horizon 7 Installation document.

- `TLS_DHE_RSA_WITH_AES_256_GCM_SHA384`
- `TLS_DHE_RSA_WITH_AES_128_GCM_SHA256`

**Note**  It is not possible to enable support for ECDSA certificates. These certificates have never been supported.

**SSLv3**

In Horizon 7, SSL version 3.0 has been removed.


**RC4**


For Connection Server instances, security servers, and Horizon 7 desktops, you can enable RC4 on a Connection Server, security server, or a Horizon Agent machine by editing the configuration file `C:\Program Files\VMware\VMware View\Server\jre\lib\security\java.security`. At the end of the file is a multi-line entry called `jdk.tls.legacyAlgorithms`. Remove `RC4_128` and the comma that follows it from this entry and restart the Connection Server, security server, or the Horizon Agent machine, as the case may be.

For View Composer and View Agent Direct-Connection (VADC) machines, you can enable RC4 by adding the following to the list of ciphers when you follow the procedure "Disable Weak Ciphers in SSL/TLS for View Composer and Horizon Agent Machines" in the Horizon 7 Installation document.

- `TLS_RSA_WITH_RC4_128_SHA`
**TLS 1.0**

In Horizon 7, TLS 1.0 is disabled by default.

For more information, see [https://www.pcisecuritystandards.org/documents/PCI_DSS_v3-1.pdf](https://www.pcisecuritystandards.org/documents/PCI_DSS_v3-1.pdf) and [http://nvlpubs.nist.gov/nistpubs/SpecialPublications/NIST.SP.800-52r1.pdf](http://nvlpubs.nist.gov/nistpubs/SpecialPublications/NIST.SP.800-52r1.pdf). For instructions on how to enable TLS 1.0, see the sections "Enable TLSv1 on vCenter Connections from Connection Server" and "Enable TLSv1 on vCenter and ESXi Connections from View Composer" in the *Horizon 7 Upgrades* document.
Configuring Security Protocols and Cipher Suites for Blast Secure Gateway

The security settings for Connection Server do not apply to Blast Secure Gateway (BSG). You must configure security for BSG separately.

This chapter includes the following topics:

- Configure Security Protocols and Cipher Suites for Blast Secure Gateway (BSG)

### Configure Security Protocols and Cipher Suites for Blast Secure Gateway (BSG)

You can configure the security protocols and cipher suites that BSG's client-side listener accepts by editing the file absg.properties.

The protocols that are allowed are, from low to high, tls1.0, tls1.1, and tls1.2. Older protocols such as SSLv3 and earlier are never allowed. Two properties, `localHttpsProtocolLow` and `localHttpsProtocolHigh`, determine the range of protocols that the BSG listener will accept. For example, setting `localHttpsProtocolLow=tls1.0` and `localHttpsProtocolHigh=tls1.2` will cause the listener to accept tls1.0, tls1.1, and tls1.2. The default settings are `localHttpsProtocolLow=tls1.1` and `localHttpsProtocolHigh=tls1.2`. You can examine the BSG's absg.log file to discover the values that are in force for a specific BSG instance.

You must specify the list of ciphers using the format that is defined in [https://www.openssl.org/docs/manmaster/man1/ciphers.html](https://www.openssl.org/docs/manmaster/man1/ciphers.html), under the section CIPHER LIST FORMAT. The following cipher list is the default:

```
!aNULL:kECDH+AESGCM:ECDH+AESGCM:kECDH+AES:ECDH+AES
```

### Procedure

1. On the Connection Server instance, edit the file `install_directory\VMware\VMware View\Server\appblastgateway\absg.properties`.

   By default, the install directory is `%ProgramFiles%`.

   ```
   !aNULL:kECDH+AESGCM:ECDH+AESGCM:kECDH+AES:ECDH+AES
   ```
2 Edit the properties `localHttpsProtocolLow` and `localHttpsProtocolHigh` to specify a range of protocols.

For example,

```
localHttpsProtocolLow=tls1.0
localHttpsProtocolHigh=tls1.2
```

To enable only one protocol, specify the same protocol for both `localHttpsProtocolLow` and `localHttpsProtocolHigh`.

3 Edit the `localHttpsCipherSpec` property to specify a list of cipher suites.

For example,

```
localHttpsCipherSpec=!aNULL:kECDH+AESGCM:ECDH+AESGCM:kECDH+AES:ECDH+AES
```

4 Restart the Windows service VMware Horizon Horizon 7 Blast Secure Gateway.
Configuring Security Protocols and Cipher Suites for PCoIP Secure Gateway

The security settings for Connection Server do not apply to PCoIP Secure Gateway (PSG). You must configure security for PSG separately.

This chapter includes the following topics:

- Configure Security Protocols and Cipher Suites for PCoIP Secure Gateway (PSG)

Configure Security Protocols and Cipher Suites for PCoIP Secure Gateway (PSG)

You can configure the security protocols and cipher suites that PSG's client-side listener accepts by editing the registry. If required, this task can also be performed on a RDS host.

The protocols that are allowed are, from low to high, tls1.0, tls1.1, and tls1.2. Older protocols such as SSLv3 and earlier are never allowed.

The following cipher list is the default:

```
```

Procedure

1. On the Connection Server instance, security server, or RDS host, open a registry editor and navigate to HKLM\Software\Teradici\SecurityGateway.

2. Add or edit the REG_SZ registry value SSLProtocol to specify a list of protocols.
   
   For example,
   
   `tls1.2:tls1.1`

3. Add or edit the REG_SZ registry value SSLCipherList to specify a list of cipher suites.

   For example,

Deploying USB Devices in a Secure Horizon 7 Environment

USB devices can be vulnerable to a security threat called BadUSB, in which the firmware on some USB devices can be hijacked and replaced with malware. For example, a device can be made to redirect network traffic or to emulate a keyboard and capture keystrokes. You can configure the USB redirection feature to protect your Horizon 7 deployment against this security vulnerability.

By disabling USB redirection, you can prevent any USB devices from being redirected to your users' remote desktops and applications. Alternatively, you can disable redirection of specific USB devices, allowing users to have access only to specific devices on their remote desktops and applications.

The decision whether to take these steps depends on the security requirements in your organization. These steps are not mandatory. You can install USB redirection and leave the feature enabled for all USB devices in your Horizon 7 deployment. At a minimum, consider seriously the extent to which your organization should try to limit its exposure to this security vulnerability.

This chapter includes the following topics:

- Disabling USB Redirection for All Types of Devices
- Disabling USB Redirection for Specific Devices

Disabling USB Redirection for All Types of Devices

Some highly secure environments require you to prevent all USB devices that users might have connected to their client devices from being redirected to their remote desktops and applications. You can disable USB redirection for all desktop pools, for specific desktop pools, or for specific users in a desktop pool.

Use any of the following strategies, as appropriate for your situation:

- When you install Horizon Agent on a desktop image or RDS host, deselect the **USB redirection** setup option. (The option is deselected by default.) This approach prevents access to USB devices on all remote desktops and applications that are deployed from the desktop image or RDS host.

- In Horizon Administrator, edit the **USB access** policy for a specific pool to either deny or allow access. With this approach, you do not have to change the desktop image and can control access to USB devices in specific desktop and application pools.

Only the global **USB access** policy is available for published desktop and application pools. You cannot set this policy for individual published desktop or application pools.
In Horizon Administrator, after you set the policy at the desktop or application pool level, you can override the policy for a specific user in the pool by selecting the User Overrides setting and selecting a user.

Set the Exclude All Devices policy to true, on the Horizon Agent side or on the client side, as appropriate.

Use Smart Policies to create a policy that disables the USB redirection Horizon Policy setting. With this approach, you can disable USB redirection on a specific remote desktop if certain conditions are met. For example, you can configure a policy that disables USB redirection when users connect to a remote desktop from outside your corporate network.

If you set the Exclude All Devices policy to true, Horizon Client prevents all USB devices from being redirected. You can use other policy settings to allow specific devices or families of devices to be redirected. If you set the policy to false, Horizon Client allows all USB devices to be redirected except those that are blocked by other policy settings. You can set the policy on both Horizon Agent and Horizon Client. The following table shows how the Exclude All Devices policy that you can set for Horizon Agent and Horizon Client combine to produce an effective policy for the client computer. By default, all USB devices are allowed to be redirected unless otherwise blocked.

Table 8-1. Effect of Combining Exclude All Devices Policies

<table>
<thead>
<tr>
<th>Exclude All Devices Policy on Horizon Agent</th>
<th>Exclude All Devices Policy on Horizon Client</th>
<th>Combined Effective Exclude All Devices Policy</th>
</tr>
</thead>
<tbody>
<tr>
<td>false or not defined (include all USB devices)</td>
<td>false or not defined (include all USB devices)</td>
<td>Include all USB devices</td>
</tr>
<tr>
<td>false (include all USB devices)</td>
<td>true (exclude all USB devices)</td>
<td>Exclude all USB devices</td>
</tr>
<tr>
<td>true (exclude all USB devices)</td>
<td>Any or not defined</td>
<td>Exclude all USB devices</td>
</tr>
</tbody>
</table>

If you have set Disable Remote Configuration Download policy to true, the value of Exclude All Devices on Horizon Agent is not passed to Horizon Client, but Horizon Agent and Horizon Client enforce the local value of Exclude All Devices.

These policies are included in the Horizon Agent Configuration ADMX template file (vdm_agent.admx). For more information, see "USB Settings in the Horizon Agent Configuration ADMX Template" in Configuring Remote Desktop Features in Horizon 7.

Disabling USB Redirection for Specific Devices

Some users might have to redirect specific locally-connected USB devices so that they can perform tasks on their remote desktops or applications. For example, a doctor might have to use a Dictaphone USB device to record patients' medical information. In these cases, you cannot disable access to all USB devices. You can use group policy settings to enable or disable USB redirection for specific devices.

Before you enable USB redirection for specific devices, make sure that you trust the physical devices that are connected to client machines in your enterprise. Be sure that you can trust your supply chain. If possible, keep track of a chain of custody for the USB devices.
In addition, educate your employees to ensure that they do not connect devices from unknown sources. If possible, restrict the devices in your environment to those that accept only signed firmware updates, are FIPS 140-2 Level 3-certified, and do not support any kind of field-updatable firmware. These types of USB devices are hard to source and, depending on your device requirements, might be impossible to find. These choices might not be practical, but they are worth considering.

Each USB device has its own vendor and product ID that identifies it to the computer. By configuring Horizon Agent Configuration group policy settings, you can set an include policy for known device types. With this approach, you remove the risk of allowing unknown devices to be inserted into your environment.

For example, you can prevent all devices except a known device vendor and product ID, `vid/pid=0123/abcd`, from being redirected to the remote desktop or application:

```
ExcludeAllDevices   Enabled
IncludeVidPid       o:vid-0123_pid-abcd
```

**Note** This example configuration provides protection, but a compromised device can report any vid/pid, so a possible attack could still occur.

By default, Horizon 7 blocks certain device families from being redirected to the remote desktop or application. For example, HID (human interface devices) and keyboards are blocked from appearing in the guest. Some released BadUSB code targets USB keyboard devices.

You can prevent specific device families from being redirected to the remote desktop or application. For example, you can block all video, audio, and mass storage devices:

```
ExcludeDeviceFamily   o:video;audio;storage
```

Conversely, you can create a whitelist by preventing all devices from being redirected but allowing a specific device family to be used. For example, you can block all devices except storage devices:

```
ExcludeAllDevices     Enabled
IncludeDeviceFamily   o:storage
```

Another risk can arise when a remote user logs into a desktop or application and infects it. You can prevent USB access to any Horizon 7 connections that originate from outside the company firewall. The USB device can be used internally but not externally.

Be aware that if you block TCP port 32111 to disable external access to USB devices, time zone synchronization will not work because port 32111 is also used for time zone synchronization. For zero clients, the USB traffic is embedded inside a virtual channel on UDP port 4172. Because port 4172 is used for the display protocol as well as for USB redirection, you cannot block port 4172. If required, you can disable USB redirection on zero clients. For details, see the zero client product literature or contact the zero client vendor.
Setting policies to block certain device families or specific devices can help to mitigate the risk of being infected with BadUSB malware. These policies do not mitigate all risk, but they can be an effective part of an overall security strategy.

These policies are included in the Horizon Agent Configuration ADMX template file (vdm_agent.admx). For more information, see Configuring Remote Desktop Features in Horizon 7.
HTTP Protection Measures on Connection Servers and Security Servers

Horizon 7 employs certain measures to protect communication that uses the HTTP protocol.

This chapter includes the following topics:

- Internet Engineering Task Force Standards
- World Wide Web Consortium Standards
- Other Protection Measures
- Configure HTTP Protection Measures

Internet Engineering Task Force Standards

Connection Server and security server comply with certain Internet Engineering Task Force (IETF) standards.

- RFC 5746 Transport Layer Security (TLS) – Renegotiation Indication Extension, also known as secure renegotiation, is enabled by default.

  **Note**  Client-initiated renegotiation is disabled by default on Connection Servers and security servers. To enable, edit registry value [HKLM\SOFTWARE\VMware, Inc.\VMware VDM\plugins\wsnm\TunnelService\Params]JvmOptions and remove `-Djdk.tls.rejectClientInitiatedRenegotiation=true` from the string.

- RFC 6797 HTTP Strict Transport Security (HSTS), also known as transport security, is enabled by default. This setting cannot be disabled.

- RFC 7034 HTTP Header Field X-Frame-Options, also known as counter clickjacking, is enabled by default. You can disable it by adding the entry `x-frame-options=OFF` to the file `locked.properties`. For information on how to add properties to the file `locked.properties`, see Configure HTTP Protection Measures.

  **Note**  In releases earlier than Horizon 7 version 7.2, changing this option did not affect connections to HTML Access.
- RFC 6454 Origin Checking, which protects against cross-site request forging, is enabled by default. You can disable it by adding the entry `checkOrigin=false` to `locked.properties`. For more information, see Cross-Origin Resource Sharing.

  **Note** In earlier releases, this protection was disabled by default.

## World Wide Web Consortium Standards

Connection Server and security server comply with certain World Wide Web Consortium (W3) standards.

- Cross-Origin Resource Sharing (CORS) constrains client-side cross-origin requests. You can enable it by adding the entry `enableCORS=true` or disable it by adding the entry `enableCORS=false` to `locked.properties`.

- Content Security Policy (CSP), which mitigates a broad class of content injection vulnerabilities, is enabled by default. You can disable it by adding the entry `enableCSP=false` to `locked.properties`.

## Cross-Origin Resource Sharing

The Cross-Origin Resource Sharing (CORS) feature regulates client-side cross-origin requests by providing policy statements to the client on demand and by checking requests for compliance with the policy. This feature can be configured and enabled if required.

Policies include the set of HTTP methods that can be accepted, where requests can originate, and which content types are valid. These policies vary according to the request URL, and can be reconfigured as needed by adding entries to the `locked.properties` file.

An ellipsis after a property name indicates that the property can accept a list.

### Table 9-1. CORS Properties

<table>
<thead>
<tr>
<th>Property</th>
<th>Value Type</th>
<th>Master Default</th>
<th>Other Defaults</th>
</tr>
</thead>
<tbody>
<tr>
<td>enableCORS</td>
<td>true</td>
<td>false</td>
<td>n/a</td>
</tr>
<tr>
<td></td>
<td>false</td>
<td></td>
<td></td>
</tr>
<tr>
<td>acceptContentType</td>
<td><code>http-content-type</code></td>
<td><code>application/x-www-form-urlencoded,application/xml,text/xml</code></td>
<td><code>admin=application/x-amf</code> <code>newadmin=application/json,application/text,application/x-www-form-urlencoded</code> <code>portal=application/json</code> <code>sso-redirect=application/x-amf</code> <code>view-vlsi-rest=application/json</code> <code>rest=application/json</code></td>
</tr>
<tr>
<td>acceptHeader</td>
<td><code>http-header-name</code></td>
<td><code>*</code></td>
<td>n/a</td>
</tr>
<tr>
<td>exposeHeader</td>
<td><code>http-header-name</code></td>
<td><code>*</code></td>
<td>n/a</td>
</tr>
<tr>
<td>filterHeaders</td>
<td>true</td>
<td>true</td>
<td>n/a</td>
</tr>
<tr>
<td></td>
<td>false</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Table 9-1. CORS Properties (continued)

<table>
<thead>
<tr>
<th>Property</th>
<th>Value Type</th>
<th>Master Default</th>
<th>Other Defaults</th>
</tr>
</thead>
<tbody>
<tr>
<td>checkOrigin</td>
<td>true</td>
<td>true</td>
<td>n/a</td>
</tr>
<tr>
<td></td>
<td>false</td>
<td></td>
<td></td>
</tr>
<tr>
<td>checkReferer</td>
<td>true</td>
<td>false</td>
<td>n/a</td>
</tr>
<tr>
<td></td>
<td>false</td>
<td></td>
<td></td>
</tr>
<tr>
<td>allowCredentials</td>
<td>true</td>
<td>false</td>
<td>admin = true, broker = true, misc = true, newadmin = true, portal = true, rest = true, saml = true, sso-redirect = true, tunnel = true, view-vlsi = true, view-vlsi-rest = true</td>
</tr>
<tr>
<td></td>
<td>false</td>
<td></td>
<td></td>
</tr>
<tr>
<td>allowMethod...</td>
<td>http-method-name</td>
<td>GET,HEAD,POST</td>
<td>misc = GET,HEAD, rest = GET, POST, PATCH, DELETE, saml = GET, HEAD, sso-redirect = GET, HEAD</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>allowPreflight</td>
<td>true</td>
<td>true</td>
<td>n/a</td>
</tr>
<tr>
<td></td>
<td>false</td>
<td></td>
<td></td>
</tr>
<tr>
<td>maxAge</td>
<td>cache-time</td>
<td>0</td>
<td>n/a</td>
</tr>
<tr>
<td>balancedHost</td>
<td>load-balancer-name</td>
<td>OFF</td>
<td>n/a</td>
</tr>
<tr>
<td>portalHost...</td>
<td>gateway-name</td>
<td>OFF</td>
<td>n/a</td>
</tr>
<tr>
<td>chromeExtension...</td>
<td>chrome-extension-hash</td>
<td>ppkfnjlimknmjaoenmpidmdlfchhehel</td>
<td>n/a</td>
</tr>
</tbody>
</table>

Note: This value is the Chrome extension ID for Horizon Client for Chrome.

Following are examples of CORS properties in the locked.properties file.

```java
enableCORS = true
allowPreflight = true
checkOrigin = true
checkOrigin-misc = false
allowMethod.1 = GET
allowMethod.2 = HEAD
allowMethod.3 = POST
allowMethod-saml.1 = GET
allowMethod-saml.2 = HEAD
acceptContentType.1 = application/x-www-form-urlencoded
```
Origin Checking

Origin checking is enabled by default. When it is enabled, a request is accepted only without an Origin, or with an Origin equal to the address that the External URL specifies, to the balancedHost address, to any portalHost address, to any chromeExtension hash, to null, or to localhost. If Origin is not one of these possibilities, an "Unexpected Origin" error is logged and a status of 404 is returned.

Note Some browsers do not provide an Origin header, or do not always provide one. Optionally, the Referer header in a request can be checked in the absence of an Origin header. The Referer header has one "r" in header name. To check the Referer header, add the following property to the locked.properties file:

```
checkReferer=true
```

If multiple Connection Server hosts or security servers are load balanced, you must specify the load balancer address by adding a balancedHost entry to the locked.properties file. Port 443 is assumed for this address.

If clients connect through a Unified Access Gateway appliance or another gateway, you must specify all the gateway addresses by adding portalHost entries to the locked.properties file. Port 443 is assumed for these addresses. You must also specify portalHost entries to provide access to a Connection Server host or security server by a name that is different from the name that the External URL specifies.

Chrome extension clients set their initial Origin to their own identity. To allow connections to succeed, register the extension by adding a chromeExtension entry to the locked.properties file. For example:

```
chromeExtension.1=bpiifadopbphkckfohecfadckmpjmjd
```

Content Security Policy

The Content Security Policy (CSP) feature mitigates a broad class of content injection vulnerabilities, such as cross-site scripting (XSS), by providing policy directives to compliant browsers. This feature is enabled by default. You can reconfigure the policy directives by adding entries to locked.properties.
### Table 9-2. CSP Properties

<table>
<thead>
<tr>
<th>Property</th>
<th>Value Type</th>
<th>Master Default</th>
<th>Other Defaults</th>
</tr>
</thead>
<tbody>
<tr>
<td>enableCSP</td>
<td>true=false</td>
<td>true</td>
<td>n/a</td>
</tr>
<tr>
<td>x-content-type-options</td>
<td>OFF specification</td>
<td>nosniff</td>
<td>n/a</td>
</tr>
<tr>
<td>x-frame-options</td>
<td>OFF specification</td>
<td>deny</td>
<td>portal = sameorigin</td>
</tr>
<tr>
<td>x-xss-protection</td>
<td>OFF specification</td>
<td>1; mode=block</td>
<td>n/a</td>
</tr>
</tbody>
</table>

You can add CSP properties to the `locked.properties` file. Example CSP properties:

```properties
enableCSP = true
content-security-policy = default-src 'self';script-src 'self' 'unsafe-inline' 'unsafe-eval' data:;style-src 'self' 'unsafe-inline';font-src 'self' data:
content-security-policy-newadmin = default-src 'self';script-src 'self' 'unsafe-inline' 'unsafe-eval' data:;style-src 'self' 'unsafe-inline';font-src 'self' data:;img-src 'self' data:;connect-src 'self' https:
content-security-policy-portal = default-src 'self';script-src 'self' 'unsafe-inline' 'unsafe-eval' data:;style-src 'self' 'unsafe-inline';font-src 'self' data:;img-src 'self' data:;connect-src 'self' 'wss:;frame-src 'self' blob::child-src 'self' blob::object-src 'self' blob::frame-ancestors 'self' rest = default-src 'self';script-src 'self' 'unsafe-inline' 'unsafe-eval' data:;style-src 'self' 'unsafe-inline';font-src 'self' 'unsafe-inline';font-src 'self' data:;img-src 'self' data:;connect-src 'self' https::frame-ancestors 'none' |
```

Horizon 7 Security

VMware, Inc.
Other Protection Measures

Besides the Internet Engineering Task Force and W3 standards, Horizon 7 employs other measures to protect communication that uses the HTTP protocol.

Reducing MIME Type Security Risks

By default, Horizon 7 sends the header `x-content-type-options: nosniff` in its HTTP responses to help prevent attacks based on MIME-type confusion.

You can disable this feature by adding the following entry to the file `locked.properties`:

```
x-content-type-options=OFF
```

Mitigating Cross-Site Scripting Attacks

By default, Horizon 7 employs the XSS (cross-site scripting) Filter feature to mitigate cross-site scripting attacks by sending the header `x-xss-protection=1; mode=block` in its HTTP responses.

You can disable this feature by adding the following entry to the file `locked.properties`:

```
x-xss-protection=OFF
```

Content Type Checking

By default, Horizon 7 accepts requests with the following declared content types only:

- `application/x-www-form-urlencoded`
- `application/xml`
- `text/xml`

**Note** In earlier releases, this protection was disabled by default.

To restrict the content types that View accepts, add the following entry to the file `locked.properties`:

```
acceptContentType.1=content-type
```

For example:

```
acceptContentType.1=x-www-form-urlencoded
```

To accept another content type, add the entry `acceptContentType.2=content-type`, and so on.
To accept requests with any declared content type, specify `acceptContentType=*`.

**Note** In releases earlier than Horizon 7 version 7.2, changing this list does not affect connections to Horizon Administrator.

## Client Behavior Monitoring

Connection Servers have finite resources available to handle requests from clients, and misbehaving clients can tie up those resources, preventing others from being serviced. Client behavior monitoring is a class of detections and mitigation that protect against bad behavior.

### Handshake Monitoring

TLS handshakes on port 443 must complete within a configurable period, otherwise they will be forcibly terminated. By default, this period is 10 seconds. If smart card authentication is enabled, TLS handshakes on port 443 can complete within 100 seconds.

If required, you can adjust the time for TLS handshakes on port 443 by adding the following property to the `locked.properties` file:

```property
handshakeLifetime = lifetime_in_seconds
```

For example:

```property
handshakeLifetime = 20
```

Optionally, the client that is responsible for an over-running TLS handshake can be automatically added to a blacklist. See [Client Blacklisting](#) for more information.

### Request Reception Monitoring

HTTP requests must be fully received within 30 seconds, otherwise the connection will be forcibly terminated.

Optionally, a client that takes longer than this to send a request can be automatically added to a blacklist. See [Client Blacklisting](#) for more information.

### Request Counting

A single client is not expected to send more than 100 HTTP requests per minute, although by default no action is taken if this threshold is exceeded.

Optionally, a client that exceeds this threshold can be automatically added to a blacklist. See [Client Blacklisting](#) for more information.

If client blacklisting has been enabled, you may need to configure request counting thresholds.

You can adjust the maximum number of served HTTP requests per client by adding the following property to the `locked.properties` file:

```property
requestTallyThreshold = max_served_requests_in_30_seconds
```
Example:

```
requestTallyThreshold = 100
```

You can adjust the maximum number of failed HTTP requests per client by adding the following property to the `locked.properties` file:

```
tarPitGraceThreshold = max_failed_requests_in_30_seconds
```

Example:

```
tarPitGraceThreshold = 5
```

### Client Blacklisting

This type of protection is disabled by default because it can reduce performance and frustrate users if it is not correctly configured. Do not enable client blacklisting if using a gateway, such as a Unified Access Gateway appliance, which presents all client connections as the same IP address.

If enabled, connections from clients on the blacklist are delayed for a configurable period before processing. If many connections from the same client are being delayed at the same time, further connections from that client are refused, rather than delayed. This threshold is configurable.

You can enable this feature by adding the following property to the `locked.properties` file:

```
secureHandshakeDelay = delay_in_milliseconds
```

For example:

```
secureHandshakeDelay = 2000
```

To disable blacklisting of HTTPS connections, remove the `secureHandshakeDelay` entry or set it to 0.

When a TLS handshake over-run occurs, the client's IP address is added to the blacklist for a minimum period equal to the sum of `handshakeLifetime` and `secureHandshakeDelay`.

Using the values in the examples above, the IP address of a misbehaving client is blacklisted 22 seconds:

```
(20 * 1000) + 2000 = 22 seconds
```

The minimum period is extended each time a connection from the same IP address misbehaves. The IP address is removed from the blacklist after the minimum period has expired and after the last delayed connection from that IP address has been processed.

A TLS handshake over-run is not the only reason to blacklist a client. Other reasons include a series of abandoned connections, or a series of requests ending in error, such as multiple attempts to access non-existent URLs. These various triggers have differing minimum blacklist periods. To extend monitoring of these additional triggers to port 80, add the following entry to the `locked.properties` file:

```
insecureHandshakeDelay = delay_in_milliseconds
```
For example:

```
insecureHandshakeDelay = 1000
```

To disable blacklisting of HTTP connections, remove the `insecureHandshakeDelay` entry or set it to 0.

**Behavior Monitoring Properties**

Use these properties to monitor client behavior. These properties include properties for detections and mitigations that protect against bad behavior.

<table>
<thead>
<tr>
<th>Property</th>
<th>Description</th>
<th>Default Value</th>
<th>Dynamic</th>
</tr>
</thead>
<tbody>
<tr>
<td>handshakeLifetime</td>
<td>Maximum time for TLS handshake, in seconds.</td>
<td>10 or 100 (See Handshake Monitoring.)</td>
<td>No</td>
</tr>
<tr>
<td>secureHandshakeDelay</td>
<td>Delay before TLS handshake when blacklisting, in milliseconds.</td>
<td>0 (blacklisting OFF)</td>
<td>No</td>
</tr>
<tr>
<td>insecureHandshakeDelay</td>
<td>Delay before non-TLS handshake when blacklisting, in milliseconds.</td>
<td>0 (blacklisting OFF)</td>
<td>No</td>
</tr>
<tr>
<td>requestTallyThreshold</td>
<td>Served HTTP requests per 30-second period for client blacklisting.</td>
<td>50</td>
<td>No</td>
</tr>
<tr>
<td>tarPitGraceThreshold</td>
<td>Unserved HTTP requests per 30-second period for client blacklisting.</td>
<td>3</td>
<td>No</td>
</tr>
<tr>
<td>secureBlacklist...</td>
<td>List of IP addresses on port 443 to reject immediately when blacklisting.</td>
<td>n/a</td>
<td>Yes</td>
</tr>
<tr>
<td>insecureBlacklist...</td>
<td>List of IP addresses on port 80 to reject immediately when blacklisting.</td>
<td>n/a</td>
<td>Yes</td>
</tr>
<tr>
<td>secureWhitelist...</td>
<td>List of IP addresses on port 443 to exclude from blacklisting.</td>
<td>n/a</td>
<td>Yes</td>
</tr>
<tr>
<td>insecureWhitelist...</td>
<td>List of IP addresses on port 80 to exclude from blacklisting.</td>
<td>n/a</td>
<td>Yes</td>
</tr>
</tbody>
</table>

Changes to dynamic entries take immediate effect, without a service restart.
User Agent Whitelisting

Set a whitelist to restrict user agents that can interact with Horizon 7. By default, all user agents are accepted.

Note This is not strictly a security feature. User agent detection relies on the user-agent request header provided by the connecting client or browser, which can be spoofed. Some browsers allow the request header to be modified by the user.

A user agent is specified by its name and a minimum version. For example:

```
clientWhitelist-portal.1 = Chrome-14
clientWhitelist-portal.2 = Safari-5.1
```

This means that only Google Chrome version 14 and later, and Safari version 5.1 and later are allowed to connect using HTML Access. All browsers can connect to other services.

You can enter the following recognised user agent names:

- Android
- Chrome
- Edge
- IE
- Firefox
- Opera
- Safari

Note Not all of these user agents are supported by Horizon 7. These are examples.

Configure HTTP Protection Measures

To configure HTTP protection measures you must create or edit the `locked.properties` file in the SSL gateway configuration folder on the Connection Server or security server instance.

For example: `install_directory\VMware\VMware View\Server\sslgateway\conf\locked.properties`

- Use the following syntax to configure a property in `locked.properties`:
  
  ```
  myProperty = newValue
  ```

- The property name is always case-sensitive and the value might be case-sensitive. Whitespace around the `=` sign is optional.
For CORS and CSP properties, it is possible to set service-specific values as well as a master value. For example, the admin service is responsible for handling Horizon Administrator requests, and a property can be set for this service without affecting other services by appending \texttt{-admin} after the property name.

\begin{verbatim}
myProperty-admin = newValueForAdmin
\end{verbatim}

If both a master value and a service-specific value are specified, then the service-specific value applies to the named service, and the master value applies to all other services. The sole exception to this is the special value "OFF". If the master value for a property is set to "OFF", then all service-specific values for this property are ignored.

For example:

\begin{verbatim}
myProperty = OFF
myProperty-admin = newValueForAdmin ; ignored
\end{verbatim}

Some properties can accept a list of values.

To set a single value, enter the following property:

\begin{verbatim}
myProperty = newValue
myProperty-admin = newValueForAdmin
\end{verbatim}

To set multiple values for a property that accepts list values, you can specify each value on a separate line:

\begin{verbatim}
myProperty.1 = newValue1
myProperty.2 = newValue2
myProperty-admin.1 = newValueForAdmin1
myProperty-admin.2 = newValueForAdmin2
\end{verbatim}

To determine the correct service name to use when making a service-specific configuration, look in the debug logs for lines containing the following sequence:

\begin{verbatim}
(ajp:admin:Request21) Request from abc.def.com/10.20.30.40: GET /admin/
\end{verbatim}

In this example, the service name is \texttt{admin}. You can use the following typical service names:

- \texttt{admin} for Horizon Administrator
- \texttt{newadmin} for Horizon Console
- \texttt{broker} for Connection Server
- \texttt{docroot} for Local file serving
- \texttt{portal} for HTML Access
- \texttt{saml} for SAML communication (vIDM)
- \texttt{tunnel} for Secure Tunnel
- \texttt{view-vlsi} for View API
- misc for Other
- rest for REST API