

VMware Remote Console for vRealize Automation

VMware Remote Console 8.0

This document supports the version of each product listed and supports all subsequent versions until the document is replaced by a new edition. To check for more recent editions of this document, see <http://www.vmware.com/support/pubs>.

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About VMware Remote Console

VMware Remote Console (VMRC) provides access to virtual machine console and performs mouse and keyboard operations.

VMware Remote Console for vRealize Automation guide describes the tasks required to install the VMware Remote Console application.

Intended Audience

This information is intended for administrators and users who need to access the VM console and perform mouse and keyboard operations.

Where to Find Additional Information

For additional information on known issues and workaround, see the Release Notes.

Install VMware Remote Console on a Client

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VMware Remote Console provides an embedded user-guest interaction in the various products and environments that require it. This section details the tasks required to install VMware Remote Console on Windows and Apple OS X.

Procedure

- ◆ Click www.vmware.com/go/download-vmrc and download the VMware Remote Console installer and follow the steps in the install wizard.

Open Virtual Machine Console

You can access virtual machines in VMware vRealize Automation using VMware Remote Console.

Perform the following steps to launch an external virtual machine console:

Prerequisites

- Verify that VMware Remote Console is installed on your local system.
- Deploy a virtual machine.

Procedure

- 1 Select **Items > Machines** from the vRealize Automation console.
- 2 Select a VM or the row and click **Actions > Connect by Using VMRC > Connect to Console using VMRC**.

Using the VMware Remote Console Application

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VMware Remote Console provides remote VMs access to your mouse and international keyboard. You can also send the Ctrl+Alt+Delete keystroke combination to shut down a Windows client. Device operations, power operations and settings are disabled, which you can access from the vRealize Automation web client.

When you click in the console window of a VM that does not have VMware Tools running, the VM grabs the mouse and keyboard input. To release the mouse and keyboard, use the following keys:

- For Windows OS, use **Ctrl+Alt**
- For Apple OS X, use **Ctrl+Command**

Prerequisites

Verify that the VMware Remote Console is installed on your local system. You can download the VMware Remote Console installer from the VMware Web site at www.vmware.com/go/download-vmrc.

Procedure

- 1 Select a VM or the row and click **Actions > Connect by Using VMRC**.
You will be able to view two options in a separate window.
- 2 Select **Download VMRC** to download VMware Remote Console or choose **Connect to Console using VMRC** to launch VMware Remote Console.

You can also select **Connect by Using VMRC** or **Connect to Console using VMRC** from the **Actions** column.

Shut Down a Guest

A remote VM shutdown can be soft (controlled) or hard (abrupt). A soft shutdown (**Shut Down** on the menu) is preferred to avoid data loss but a hard shutdown (**Power Off** on the menu) is useful if a soft shutdown fails or is not required.

Shut Down a Guest using Remote Operating System

Shut down the virtual machine using the native means of the client operating system. For example, Windows Start Menu.

You can send the **Ctrl+Alt+Delete** key sequence to shut down or log off by following one of the procedures:

- Pressing the key sequence on the client keyboard which will be communicated to the remote VM, but the client OS may also respond.
- Using the menu item in the VMware Remote Console console.

Prerequisites

Power on the virtual machine.

Procedure

- ◆ Select **VMRC > Send Ctrl+Alt+Del**.

NOTE For Apple OS X, select **Virtual Machine > Send Ctrl-Alt-Del**.

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