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VMware Skyline Collector 2.6 Release Notes

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VMware Skyline Collector™ 2.6 Release Notes | 15 October 2020

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Check for additions and updates to these release notes.

What's in the Release Notes

The release notes cover the following topics:

- [About VMware Skyline Collector](#)
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About VMware Skyline

VMware Skyline™ is a proactive self-service support solution aligned with VMware Global Support Services. VMware Skyline automatically and securely collects, aggregates, and analyses product usage data to proactively identify potential issues, security vulnerabilities, impacts to usability, and configuration recommendations. Additionally, Skyline Log Assist assists VMware Technical Support Engineers improve time-to-troubleshooting.

VMware Skyline enables richer, more informed interactions between customers and VMware without extensive time investments by Technical Support Engineers. These capabilities transform support operations from reactive, break/fix to a proactive, predictive, and prescriptive experience that produces an even greater return on your VMware support investment.

For more information, see [VMware Skyline](#).

What's New in this Release

VMware Cloud Foundation Support

Skyline now supports VMware Cloud Foundation v4.1 and above. Skyline identifies management and workload domains, and surfaces VMware Cloud Foundation-based Findings within Skyline Advisor.

A user account with the **SDDC Manager Viewer Role** is required to successfully add VMware Cloud Foundation to Skyline.

Follow these steps to add VMware Cloud Foundation to the Skyline Collector:

1. In the Skyline Collector, click Configuration.
2. Under PRODUCTS, click VMware Cloud Foundation.
3. Add VMware Cloud Foundation (SDDC Manager) to the Skyline Collector.

Compatibility

The deployment of the Skyline Collector is supported on VMware products and solutions that are Generally Available and have not met their End of General Support date.

Resolved Issues

- Resolved an issue where vRealize Operations configuration fails if certificate has been renewed, due to an expired certificate not being removed from the certificate chain.
- Resolved an issue where the Skyline Collector loses network configuration settings after an upgrade or restart, in case of manual override via VAMI.

Upgrade Instructions

Follow these steps to upgrade to this version of VMware Skyline Collector:

1. Open a web browser and enter the URL for the Skyline Collector VAMI: https://Skyline_Collector_IP_address_or_FQDN:5480.
2. Log in using the *root* username and password.
3. Click **Login**.
4. Click **Update**.
5. Click **Check Updates**.
6. If an update is available, click **Install Updates**.

If Check Updates does not return that an Update is available, verify that your Skyline Collector virtual appliance can access vapp-updates.vmware.com over port 443.