



# VMware User Environment Manager Release Notes 9.2.1

**Updated on: 19 SEP 2017**

VMware User Environment Manager | 19 SEP 2017 | Build 9.2.1.794

## What's in the Release Notes

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## About VMware User Environment Manager

VMware User Environment Manager offers personalization and dynamic policy configuration across any virtual, physical, and cloud-based environment. User Environment Manager can simplify end-user profile management with a single and scalable solution. IT can simply map infrastructure (including networks and printer mappings) and dynamically set policies for end users. You can experience quick, personalized, and consistent access to your Windows workspace and applications.

For more information, see the product page: [VMware User Environment Manager](#).

## Updated Components

This release updates the main product components, VMware UEM FlexEngine and VMware UEM Management Console. Application Profiler, Helpdesk Support Tool, and SyncTool are not updated for the 9.2.1 release. If you are upgrading from version 9.2, you only need to upgrade the main product. If you are upgrading from a previous version, upgrade all product components.

# Prior Releases

Features and known issues from prior releases of VMware User Environment Manager can be viewed in the release notes for each release.

# Documentation

Documentation for User Environment Manager is located on [docs.vmware.com](https://docs.vmware.com).

# What's New

User Environment Manager 9.2.1 provides bug fixes and enhancements described in the Resolved Issues section of the release notes.

# Other Notes

- **Secured Approach.** User Environment Manager provides a secured by default approach by logging the users out in case the Flex config files path is not available at logon.

# Migration

If you migrate from VMware Persona Management to VMware User Environment Manager, see <http://kb.vmware.com/kb/2118056> for the required migration steps.

# Resolved Issues

- **Hash-based privilege elevation logging does not always occur**  
Hash-based privilege elevation logging only occurs if hash-based application blocking is also configured. The hash-based application blocking can be configured to any hash.  
  
The issue is resolved in this release.
- **Cannot disable predefined settings if multiple sets of predefined settings are configured**  
If multiple sets of predefined settings are configured on a Flex config file, none of them can be disabled, or the FlexEngine will log an error message (“[ERROR] If multiple sets of predefined settings are configured, they all need to have conditions or be disabled”) and skip processing the predefined settings.  
  
The issue is resolved in this release.
- **If User Environment Manager is installed but not configured, it could affect the USB redirection feature of the VMware Horizon agent**  
In certain cases, VMware Horizon USB redirection might not work if the User Environment Manager agent is installed but not configured.  
  
The issue is resolved in this release.

- **User Environment Manager creates “Startup” shortcuts in an incorrect location if the Programs folder is redirected**

If User Environment Manager is configured to create a shortcut in the “Startup” subfolder of the Programs folder while the Programs folder is redirected (either through User Environment Manager or through standard Microsoft Group Policy), the shortcut is created in an incorrect location.

The issue is resolved in this release.

- **Web fonts do not display correctly in Internet Explorer 11 on Windows 10 v1607 (Anniversary Update)**

If DirectFlex, application blocking, or privilege elevation functionality is enabled, web fonts in Internet Explorer 11 do not display correctly on Windows 10 v1607.

The issue is resolved in this release.

- **Search in start menu might not work on Windows 10 v1703 (Creators Update)**

If DirectFlex, application blocking, or privilege elevation functionality is enabled, searching from the start menu might not work in certain cases.

The issue is resolved in this release.

- **Delay when launching child process from DirectFlex-enabled App-V 5 package**

Launching a child process from a DirectFlex-enabled App-V package is delayed by 60 seconds.

The issue is resolved in this release.

- **DirectFlex does not support App-V 5 “RunVirtual” feature**

If DirectFlex support is configured for an App-V 5 package, launches of natively installed executables that are configured under App-V’s “RunVirtual” key are ignored by the UEM agent.

The issue is resolved in this release.

- **VMware Horizon smart card redirection does not work**

If DirectFlex, application blocking, or privilege elevation functionality is enabled, the smart card redirection feature of VMware Horizon Agent 7.1 or newer does not function correctly.

The issue is resolved in this release. To enable this fix, you need to enable the *Compatibility fix for VMware Horizon smartcard redirection* setting, which is described in the following Knowledge Base articles:

- Group policy configuration: <https://kb.vmware.com/kb/2145286>
- NoAD configuration: <https://kb.vmware.com/kb/2148324>

- **Endpoint Platform condition does not function correctly on Citrix XenApp or XenDesktop**

On certain versions of Citrix XenApp and XenDesktop, the Endpoint Platform condition fails. Instead, two debug messages (“Condition: [XD] WFQSI(P) returned size 4” and

“Condition: [XD] No endpoint product ID found”) are logged.

The issue is resolved in this release.

## Known Issues

- **HTML Access File Transfer**

VMware Blast HTML Access File Transfer depends on the VMware Blast "Configure clipboard redirection" policy setting. To enable download functionality, the "Configure clipboard redirection" policy must be set to "Enabled in both directions" or "Enabled server to client only" (see the "VMware Blast Policy Settings" section in the *Setting Up Desktop and Application Pools in View* guide for more information.)

HTML Access File Transfer also depends on the Horizon Smart Policy "Clipboard" setting. If this setting is configured to prevent copying from agent to client, the download functionality is disabled.

- **Cannot display button text on some Asian versions of Windows operating systems**

On some Asian versions of Windows operating systems, the button text in the Management Console, the Application Profiler, and the Helpdesk Support Tool might be missing.

Workaround: Specify the /NoScale command line argument when you start the Management Console, Application Profiler, and the Helpdesk Support Tool.

- **Button text truncated on some Asian versions of Windows operating systems**

On some Asian versions of Windows operating systems, the button text in the Self-Support Tool is truncated if a German Multilingual User Interface is used.

There is no workaround for this issue.