



VMware User Environment Manager Release Notes 9.3.0

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VMware User Environment Manager | 04 JAN 2018 | Build 9.3.0.804

What's in the Release Notes

The release notes cover the following topics:

- [About VMware User Environment Manager](#)
- [Updated Components](#)
- [Prior Releases](#)
- [Documentation](#)
- [What's New](#)
- [Other Notes](#)
- [Migration](#)
- [Resolved Issues](#)
- [Known Issues](#)

About VMware User Environment Manager

VMware User Environment Manager offers personalization and dynamic policy configuration across any virtual, physical, and cloud-based environment. User Environment Manager can simplify end-user profile management with a single and scalable solution. IT can simply map infrastructure (including networks and printer mappings) and dynamically set policies for end users. You can experience quick, personalized, and consistent access to your Windows workspace and applications.

For more information, see the product page: [VMware User Environment Manager](#).

Updated Components

This release updates all product components except User Environment Manager SyncTool. In this release, User Environment Manager SyncTool version 9.2 is included. If you are upgrading from version 9.2, you do not need to upgrade SyncTool. If you are upgrading from a previous version, upgrade all product components.

Prior Releases

Features and known issues from prior releases of VMware User Environment Manager can be viewed in the release notes for each release.

Documentation

Documentation for User Environment Manager is located on docs.vmware.com.

What's New

User Environment Manager 9.3.0 provides bug fixes described in the *Resolved Issues* section of the release notes, and the following enhancements:

- **Outlook Data File Storage Using App Volumes.** This new App Volumes setting allows you to store your offline Outlook Data File (.ost) on a writable volume. You might want to use this feature if you want to use App Volumes together with User Environment Manager to create a non-persistent virtual desktop environment. Typically, the Outlook .ost file is stored locally on the C: drive of the virtual desktop. The virtual desktop is reset back to the default settings at each logout, removing the .ost file. By combining App Volumes and User Environment Manager, the .ost file does not need to be recreated for each login.
- **Integration with Horizon View Logon Monitor.** VMware Logon Monitor monitors Windows user logins and reports a wide variety of performance metrics intended to help administrators, support staff, and developers troubleshoot login performance. Now, VMware User Environment manager also sends login information to this service.
- **Enhancements to documentation.** The 9.3 version of *VMware User Environment Manager Administration* contains a new troubleshooting section that describes how to navigate FlexEngine logs and solutions for common troubleshooting issues.
- **Support for Windows 10, Version 1709 (Fall Creators Update)**

Other Notes

- **Secured Approach.** User Environment Manager provides a secured by default approach by logging the users out in case the Flex config files path is not available at logon.

Migration

If you migrate from VMware Persona Management to VMware User Environment Manager, see <http://kb.vmware.com/kb/2118056> for the required migration steps.

Resolved Issues

- **Pending DirectFlex export might cause very verbose logging**
In some situations, DirectFlex exports that were postponed until logoff result in very verbose log messages, with a lot of almost identical information being logged multiple times. Occasionally this log message becomes so long that an additional "FATAL"

message is logged, stating that the previous log line has been truncated.

This issue is resolved in this release.

- **Drive mapping is not visible in File Explorer for local administrators or power users**
When UAC is enabled, drive mappings for local administrators or power users are not visible in File Explorer.

This issue is resolved in this release.

- **File Explorer shows correct location for redirected folder under “Quick access”, but original location under “This PC”**
For certain redirected folders, File Explorer on Windows 10 can display the original folder location under “This PC”.

This issue is resolved in this release.

- **Printer mapping fails while AppStack with printer drivers is being attached**
If UEM maps a printer at the same time as App Volumes is attaching an AppStack with printer drivers, the printer mapping might fail.

This issue is resolved in this release.

- **Redirected folders don't have localized name**
When a folder is redirected, File Explorer displays its English name instead of the localized name.

This issue is resolved in this release.

- **SyncTool in NoAD mode: Pending DirectFlex export fails**
If the SyncTool is configured in NoAD mode, DirectFlex exports that were postponed until logoff are not performed correctly.

This issue is resolved in this release.

- **SyncTool in NoAD mode: UEMResult log file created in incorrect location**
If the SyncTool is configured in NoAD mode and the UEMResult feature is enabled, UEMResult tries to write its log file to the central share instead of to the local cache folder.

This issue is resolved in this release.

Known Issues

- **HTML Access File Transfer**
VMware Blast HTML Access File Transfer depends on the VMware Blast "Configure clipboard redirection" policy setting. To enable download functionality, the "Configure clipboard redirection" policy must be set to "Enabled in both directions" or "Enabled server to client only" (see the "VMware Blast Policy Settings" section in the *Setting Up Desktop and Application Pools in View* guide for more information.)

HTML Access File Transfer also depends on the Horizon Smart Policy "Clipboard" setting.

If this setting is configured to prevent copying from agent to client, the download functionality is disabled.

- **Cannot display button text on some Asian versions of Windows operating systems**

On some Asian versions of Windows operating systems, the button text in the Management Console, the Application Profiler, and the Helpdesk Support Tool might be missing.

Workaround: Specify the /NoScale command line argument when you start the Management Console, Application Profiler, and the Helpdesk Support Tool.

- **Button text truncated on some Asian versions of Windows operating systems**

On some Asian versions of Windows operating systems, the button text in the Self-Support Tool is truncated if a German Multilingual User Interface is used.

There is no workaround for this issue.

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