



# VMware User Environment Manager Release Notes 9.7.0

**Updated on: 11 DEC 2019**

VMware User Environment Manager | 14 MAR 2019 | Build 9.7.0.881

## What's in the Release Notes

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## About VMware User Environment Manager

VMware User Environment Manager offers personalization and dynamic policy configuration across any virtual, physical, and cloud-based environment. User Environment Manager can simplify end-user profile management with a single and scalable solution. IT can simply map infrastructure (including networks and printer mappings) and dynamically set policies for end users. You can experience quick, personalized, and consistent access to your Windows workspace and applications.

For more information, see the product page: [VMware User Environment Manager](#).

## Updated Components

This release updates the main product components, VMware UEM FlexEngine and VMware UEM Management Console, as well as the SyncTool. The Application Profiler and the Helpdesk Support Tool are not updated for the 9.7 release. If you are upgrading from version 9.6, upgrade all the product components except the Application Profiler and the Helpdesk Support Tool. If you are upgrading from version 9.5 or earlier, upgrade all product components.

## Prior Releases

Features and known issues from prior releases of VMware User Environment Manager can be viewed in the release notes for each release.

## Documentation

Documentation for User Environment Manager is located on [docs.vmware.com](https://docs.vmware.com).

## What's New

User Environment Manager 9.7.0 provides bug fixes described in the *Resolved Issues* section of the release notes, and the following enhancements:

- **Application blocking and privilege elevation.** These features are now also supported on endpoints that use User Environment Manager SyncTool.

## Other Notes

- **Drive Mapping with Explicit Credentials.** User Environment Manager no longer supports drive mapping with explicit credentials. This feature was deprecated in User Environment Manager 9.0.
- **Symantec Workspace Virtualization Deprecated.** Symantec no longer supports Symantec Workspace Virtualization (SWV). Support for SWV is deprecated in User Environment Manager and can no longer be enabled. Personalization configuration files for which support was enabled previously continue to work. All SWV support will be removed in a future release.
- **Secured Approach.** User Environment Manager provides a secured by default approach by logging the users out in case the Flex config files path is not available at logon.

## Migration

If you migrate from VMware Persona Management to VMware User Environment Manager, see <http://kb.vmware.com/kb/2118056> for the required migration steps.

## Resolved Issues

- **The [ExcludeFiles] and [ExcludeIndividualRegistryValues] entries are processed incorrectly**  
In rare situations, User Environment Manager ignores entries from the [ExcludeFiles] and [ExcludeIndividualRegistryValues] sections, which results in User Environment Manager adding settings to a profile archive that it should not add.

This issue is resolved in this release.

## Known Issues

- **The "Windows Server 2016" Operating System condition incorrectly results in a match with Windows Server 2019**

The VMware User Environment Manager agent incorrectly evaluates the Operating System condition when running on Windows Server 2019. If the Operating System condition is configured to check for Windows Server 2016, the Windows Server 2019 operating system is treated as a match.

Workaround: Combine the check for Windows Server 2016 with a second condition to ensure the agent is not running on Windows Server 2019. For example:

Operating system is Windows Server 2016

AND NOT Operating system is Windows Server 2019

- **HTML Access File Transfer**

VMware Blast HTML Access File Transfer depends on the VMware Blast "Configure clipboard redirection" policy setting. To enable download functionality, the "Configure clipboard redirection" policy must be set to "Enabled in both directions" or "Enabled server to client only" (see the "VMware Blast Policy Settings" section in the *Setting Up Desktop and Application Pools in View* guide for more information.)

Workaround: HTML Access File Transfer also depends on the Horizon Smart Policy "Clipboard" setting. If this setting is configured to prevent copying from agent to client, the download functionality is disabled.

- **Cannot display button text on some Asian versions of Windows operating systems**

On some Asian versions of Windows operating systems, the button text in the Management Console, the Application Profiler, and the Helpdesk Support Tool might be missing.

Workaround: Specify the /NoScale command line argument when you start the Management Console, Application Profiler, and the Helpdesk Support Tool.

- **Button text truncated on some Asian versions of Windows operating systems**

On some Asian versions of Windows operating systems, the button text in the Self-Support Tool is truncated if a German Multilingual User Interface is used.

Workaround: No workaround exists for this issue.

- **Folder redirection of Roaming AppData does not function on Windows 10 Version 1803**

When configuring folder redirection to the AppData folder, the redirection fails for users on Windows 10 Version 1803 systems with the following error message in the log file: [ERROR] Error 0x80070057 redirecting 'AppData' folder to '\\server\share\...'

Workaround: Upgrade Windows 10 Version 1803 to Build 17134.137 or later.

- **You might encounter limitations with the Windows 10 Start Menu Windows Common Setting**

Configuration settings for the Start menu itself, such as **Show most used apps** and **Use Start full screen**, are not saved.

Workaround: No workaround exists for this issue.

- **You might encounter limitations with the Microsoft Edge Windows Common Setting**  
The **Open Microsoft Edge with** setting and the default search provider are not saved.  
Also, Microsoft Edge settings cannot roam between systems with different bitness.

Workaround: No workaround exists for this issue.

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