

Operational Verification

21 AUG 2018

VMware Validated Design 4.3

VMware Validated Design for Software-Defined Data
Center 4.3



vmware®

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About VMware Validated Design Operational Verification

The *VMware Validated Design Operational Verification* document provides step-by-step instructions for verifying that the management components in the Software-Defined Data Center (SDDC) that are deployed according to the VMware Validated Design™ for Software-Defined Data Center are operating as expected.

Operational verification is defined as a validation that a system or a component is operational and functioning within expected parameters. Operational verification is performed in the following scenarios:

- Initial deployment of a component or system
- Upgrading or patching of a component or system
- Recovering a component or system from a failure scenario
- Generic maintenance of a component or system

Intended Audience

The *VMware Validated Design Operational Verification* document is intended for cloud architects, infrastructure administrators, cloud administrators, and cloud operators who are familiar with and want to use VMware software to manage an SDDC that meets the requirements for capacity, scalability, backup and restore, and extensibility for disaster recovery support.

Required Software

The *VMware Validated Design Operational Verification* document is compliant and validated with certain product versions. See *VMware Validated Design Release Notes* for more information about supported product versions.

Operational Verification of the Virtual Infrastructure Layer

1

Perform operational verification steps to validate the operational state of the virtual infrastructure layer following initial installation or any type of outage affecting an individual component or system.

Operational verification of the virtual infrastructure layer involves the following management components:

- ESXi hosts
- vCenter Servers
- Platform Services Controllers
- NSX Managers
- Edge Services Gateways
- [Authenticate to vCenter Server Using Local System Account](#)
Verify that you can authenticate to vCenter Server using the administrator@vsphere.local system account.
- [Authenticate to vCenter Server Using Active Directory Service Account](#)
Verify that you can authenticate to vCenter Server using a service account configured in Active Directory.
- [Place an ESXi Host into Maintenance Mode](#)
Verify that when placing an ESXi host into maintenance mode all virtual machines running on the host are evacuated and the host enters maintenance mode without further user interaction.
- [Ping NSX VTEP Interfaces with Jumbo Frames](#)
Verify that ESXi hosts can ping all other VTEP interfaces using the vmkping command.
- [Verify NSX Controllers Are Connected to ESXi Hosts](#)
Verify that the NSX controllers are communicating with ESXi hosts by running the esxcli network ip connection list command.
- [Verify Virtual Machines on VXLAN Communicate While Residing on Separate Hosts](#)
Verify that virtual machine communication is operational, and virtual machines residing on different ESXi hosts can communicate with each other.
- [Verify Virtual Machines on VXLAN Communicate with Virtual Machines on VLAN](#)
Verify virtual machine to virtual machine communication using the ping command.

■ Test Host to Host Communication Using VXLAN Logical Switch

Test host-to-host communication with a ping monitor. A ping test checks if two hosts in a network can reach each other using VXLAN standard.

Authenticate to vCenter Server Using Local System Account

Verify that you can authenticate to vCenter Server using the administrator@vsphere.local system account.

Authenticating with a local system account verifies that the vCenter Server and external Platform Services Controllers are configured correctly and that there are no communication issues between systems.

Expected Outcome

You can successfully authenticate using the administrator@vsphere.local system account and have visibility of all vCenter Servers and their inventories with administrative access.

Procedure

- 1 Log in to vCenter Server by using the vSphere Web Client.
 - a Open a Web browser and go to **https://sfo01m01vc01.sfo01.rainpole.local/vsphere-client**.
 - b Log in using the following credentials.

Setting	Value
User name	administrator@vsphere.local
Password	vsphere_admin_password

- 2 From the **Home** menu, select **Hosts and Clusters**.
- 3 In the **Navigator** pane, verify that all four vCenter Server instances are present in the list.

This operation validates that the Enhanced Linked Mode is intact and active for all vCenter Server instances.

What to do next

If you encounter issues while performing this procedure, use the following troubleshooting tips:

Troubleshooting Tips

- Ensure that NTP is configured correctly on all vCenter Server and Platform Services Controller virtual appliances.
- Ensure that all vCenter Server and Platform Services Controller virtual appliances are configured with the correct DNS settings.
- Ensure that DNS is configured with forward and reverse lookup records for all vCenter Server and Platform Services Controller virtual appliances and the VIP of the Platform Services Controller load balancer.
- Ensure that there is network connectivity between all vCenter Server and Platform Services Controller virtual appliances.
- Ensure that all the services on the vCenter Server and Platform Services Controller virtual appliances are running.

Authenticate to vCenter Server Using Active Directory Service Account

Verify that you can authenticate to vCenter Server using a service account configured in Active Directory.

Authenticating with a service account configured in Active Directory verifies that the Platform Services Controllers are configured with the Active Directory Domain as an identity source and that permissions within vCenter Server are correctly assigned.

Expected Outcome

You can successfully authenticate using a service account and have visibility of all vCenter Servers and their inventories with the appropriate user access.

Procedure

- 1 Log into vCenter Server by using the vSphere Web Client.
 - a Open a Web browser and go to **`https://sfo01m01vc01.sfo01.rainpole.local/vsphere-client`**.
 - b Log in using the following credentials.

Setting	Value
User name	<code>svc-nsxmanager@rainpole.local</code>
Password	<code>svc-nsxmanager_password</code>

- 2 From the **Home** menu, select **Hosts and Clusters**.
- 3 In the **Navigator** pane, verify that all four vCenter Server instances are present in the list.

This operation validates that the Enhanced Linked Mode is intact and active for all vCenter Server instances.

What to do next

If you encounter issues while performing this procedure, use the following troubleshooting tips:

Troubleshooting Tips

- Ensure that NTP is configured correctly on all vCenter Server and Platform Services Controller virtual appliances.
- Ensure that all vCenter Server and Platform Services Controller virtual appliances are configured with the correct DNS settings.
- Ensure that DNS is configured with forward and reverse lookup records for all vCenter Server and Platform Services Controller virtual appliances and the VIP of the Platform Services Controller load balancer.
- Ensure that there is network connectivity between all vCenter Server and Platform Services Controller virtual appliances.
- Ensure that all the services on the vCenter Server and Platform Services Controller virtual appliances are running.
- Ensure that all Platform Services Controllers have successfully joined the active directory domain.

Place an ESXi Host into Maintenance Mode

Verify that when placing an ESXi host into maintenance mode all virtual machines running on the host are evacuated and the host enters maintenance mode without further user interaction.

Placing each ESXi host into maintenance mode ensures that network connectivity between ESXi hosts is operational and that vMotion is configured correctly.

Expected Outcome

All virtual machines running on the ESXi host are migrated with vMotion to another ESXi host in the cluster. When vMotion completes, the ESXi host enters maintenance mode.

Procedure

- 1 Log in to vCenter Server by using the vSphere Web Client.
 - a Open a Web browser and go to **`https://sfo01m01vc01.sfo01.rainpole.local/vsphere-client`**.
 - b Log in using the following credentials.

Setting	Value
User name	administrator@vsphere.local
Password	vsphere_admin_password

- 2 Navigate to the ESXi host.
 - a From the **Home** menu, select **Hosts and Clusters**.
 - b In the **Navigator** pane, expand the **sfo01m01vc01.sfo01.rainpole.local > sfo01-m01dc > sfo01-m01-mgmt01** inventory tree.
 - c Click the **sfo01m01esx01.sfo01.rainpole.local** host.
- 3 Put the ESXi host into maintenance mode.
 - a Right-click the ESXi host and click **Maintenance Mode > Enter Maintenance Mode**.
 - b In the **Confirm Maintenance Mode**, leave the default option **Ensure data accessibility from other hosts** for **vSAN data migration**, and click **OK**.

Virtual machines are migrated to different hosts when the host enters maintenance mode.

The host remains in maintenance mode until you select **Exit Maintenance Mode**.

- 4 Right-click the ESXi host and click **Maintenance Mode > Exit Maintenance Mode**.
- 5 Repeat the procedure for other ESXi hosts from different vCenter Servers.

What to do next

If you encounter issues while performing this procedure, use the following troubleshooting tips:

Troubleshooting Tips

- Ensure that the ESXi host has a VMkernel port configured for vMotion and a static IP address is assigned.
- Ensure that there is network connectivity between ESXi hosts by running the `vmkping` command.

Ping NSX VTEP Interfaces with Jumbo Frames

Verify that ESXi hosts can ping all other VTEP interfaces using the `vmkping` command.

Ensures hosts VTEPs can communicate with each other using jumbo frames and that the vxlan is functioning.

Expected Outcome

Successful `vmkping` between the two VTEP interfaces.

Procedure

- 1 Log in to vCenter Server by using the vSphere Web Client.
 - a Open a Web browser and go to `https://sfo01m01vc01.sfo01.rainpole.local/vsphere-client`.
 - b Log in using the following credentials.

Setting	Value
User name	administrator@vsphere.local
Password	vsphere_admin_password

- 2 From the **Home** menu, select **Networking & Security**.
- 3 Click **Installation and Upgrade**, and click the **Logical Network Preparation** tab.
- 4 Select **172.16.11.65** from the **NSX Manager** drop-down menu.
- 5 Click the **VXLAN Transport** tab and expand the **sfo01-m01-mgmt01** cluster.
- 6 Under **VMKNic IP Addressing**, note the **vmk4** IP address of **sfo01m01esx01.sfo01.rainpole.local** and **sfo01m01esx04.sfo01.rainpole.local**.
- 7 Log in to the ESXi host by using Secure Shell (SSH) client.
 - a Open an SSH connection to the `sfo01m01esx01.sfo01.rainpole.local` host.
 - b Log in using the following credentials.

Setting	Value
User name	root
Password	esxi_root_password

- 8 Verify that the ESXi hosts can ping other VTEPs by running the following command.

Region of the ESXi Host	Command
Region A	<code>vmkping -I vmk4 -S vxlan -s 8800 -d 172.16.14.210</code>

Note In the syntax `vmkping -I VTEP-VMK -S vxlan -s 8800 -d Remote-VTEP-IP`, the **172.16.14.210** address is the remote VTEP IP address of `sfo01m01esx04.sfo01.rainpole.local`.

- 9 Repeat the procedure on the `sfo01m01esx04.sfo01.rainpole.local` host with destination IP as the VTEP address of `sfo01m01esx01.sfo01.rainpole.local`.
- 10 Repeat the procedure for other ESXi hosts from different vCenter servers.

What to do next

If you encounter issues while performing this procedure, use the following troubleshooting tips:

Troubleshooting Tips

- Ensure that VTEPs have a valid IP address.
- Ensure that the jumbo frame setting is enabled on switch ports and SVIs.

Verify NSX Controllers Are Connected to ESXi Hosts

Verify that the NSX controllers are communicating with ESXi hosts by running the `esxcli network ip connection list` command.

Ensures that the NSX controllers can communicate with the ESXi hosts.

Expected Outcome

The NSX Controllers are connected to the ESXi hosts when the command outputs `Established` for the NSX Controller IP addresses connected to the `netcpa-worker` process.

Procedure

- 1 Log in to the ESXi host by using Secure Shell (SSH) client.
- Open an SSH connection to the `sfo01m01esx01.sfo01.rainpole.local` host.
 - Log in using the following credentials.

Setting	Value
User name	<code>root</code>
Password	<code>esxi_root_user_password</code>

- 2 Run the following command.

Region of the ESXi Host	Command
Region A	<code>esxcli network ip connection list grep 1234</code>

- 3 Verify that NSX controllers IP addresses are connected to the netcpa-worker process with a state of Established.
- 4 Repeat the procedure for the remaining ESXi hosts.

What to do next

If you encounter issues while performing this procedure, use the following troubleshooting tips:

Troubleshooting Tips

- Ensure that the NSX controllers are deployed.
- Ensure that the Status of NSX controllers is showing as Connected.
- Ensure that the NSX controllers can ping the ESXi hosts management network IP.
- Restart the netcpa agent on the ESXi host.

Verify Virtual Machines on VXLAN Communicate While Residing on Separate Hosts

Verify that virtual machine communication is operational, and virtual machines residing on different ESXi hosts can communicate with each other.

Ensures that the virtual network interfaces are up on the hosts and can carry traffic, and that the physical network has correctly configured IGMP for hybrid replication mode.

Expected Outcome

Virtual machines on the same VXLAN can communicate with each other while residing on separate hosts.

Procedure

- 1 Log in to vCenter Server by using the vSphere Web Client.
 - a Open a Web browser and go to **`https://sfo01m01vc01.sfo01.rainpole.local/vsphere-client`**.
 - b Log in using the following credentials.

Setting	Value
User name	administrator@vsphere.local
Password	vsphere_admin_password

- 2 From the **Home** menu, select **Hosts and Clusters**.
- 3 Expand the entire **sfo01m01vc01.sfo01.rainpole.local** tree.
- 4 Right-click the **sfo01vrli01a** virtual appliance and select **Open Console**.
- 5 Press ALT+F1 to switch to the command prompt.

- 6 Log in to the vRealize Log Insight appliance using the following credentials.

Setting	Value
User name	root
Password	<i>vrli_root_password</i>

- 7 Run the ping command to verify the communication to other VMs in the VXLAN network.

Command	Remarks
ping sfo01vrli01b.sfo01.rainpole.local	ping from sfo01vrli01a to sfo01vrli01b
ping vrops01svr01b.rainpole.local	ping from sfo01vrli01a to vrops01svr01b

Note The test assumes that appliances are running on separate hosts.

What to do next

If you encounter issues while performing this procedure, use the following troubleshooting tips:

Troubleshooting Tips
<ul style="list-style-type: none"> Move the VMs to the same host, and if the ping is successful, move back to separate hosts. Change transport zone and virtual wires to unicast, and if the ping is successful, IGMP is not correctly configured on the physical network.

Verify Virtual Machines on VXLAN Communicate with Virtual Machines on VLAN

Verify virtual machine to virtual machine communication using the ping command.

Ensures that routing is configured correctly both in NSX and the physical network.

Expected Outcome
Virtual machines in VXLAN can communicate with virtual machines in VLAN and the reverse.

Procedure

- 1 Log in to the Management vCenter Server by using the vSphere Web Client.
 - a Open a Web browser and go to **`https://sfo01m01vc01.sfo01.rainpole.local/vsphere-client`**.
 - b Log in using the following credentials.

Setting	Value
User name	administrator@vsphere.local
Password	<i>vsphere_admin_password</i>

- 2 On the vRealize Log Insight appliances, run the ping command to verify the communication to other VMs in the VLAN network.

- a From the **Home** menu, select **Hosts and Clusters**.
- b Expand the entire **sfo01m01vc01.sfo01.rainpole.local** tree.
- c Right-click the **sfo01vrli01a** virtual appliance and select **Open Console**.
- d Press ALT+F1 to switch to the command prompt.
- e Log in using the following credentials.

Setting	Value
User name	root
Password	<i>vrli_root_password</i>

- f Run the following commands.

Command	Remarks
ping rainpole.local	ping from sfo01vrli01a to rainpole.local (Active Directory)
ping sfo01m01psc01.sfo01.rainpole.local	ping from sfo01vrli01a to sfo01m01psc01
ping sfo01m01vc01.sfo01.rainpole.local	ping from sfo01vrli01a to sfo01m01vc01

- 3 On the platform controller appliances, run the ping command to verify the communication to other VMs in the VXLAN network.

- a From the **Home** menu, select **Hosts and Clusters**.
- b Expand the entire **sfo01m01vc01.sfo01.rainpole.local** tree.
- c Right-click the **sfo01m01psc01** virtual appliance and select **Open Console**.
- d Log in using the following credentials.

Setting	Value
User name	root
Password	<i>psc_root_password</i>

- e Run the following commands.

Command	Remarks
ping sfo01vrli01a.sfo01.rainpole.local	ping from sfo01m01psc01 to sfo01vrli01a
ping vrops01svr01a.rainpole.local	ping from sfo01m01psc01 to vrops01svr01a
ping vra01svr01a.rainpole.local	ping from sfo01m01psc01 to vra01svr01a

What to do next

If you encounter issues while performing this procedure, use the following troubleshooting tips:

Troubleshooting Tips

- Open an SSH connection to the Distributed Logical Router, run the `show ip route` command, and verify that routes are being exchanged.
- Open an SSH connection to the ECMP edges, run the `show ip bgp neighbors` and `show ip route` commands, and verify that BGP is Established between UDLR and ToRs, and that routes are being exchanged.
- Open an SSH connection to the ToR, verify that BGP is Established to ECMP edges, and that routes are being exchanged.

Test Host to Host Communication Using VXLAN Logical Switch

Test host-to-host communication with a ping monitor. A ping test checks if two hosts in a network can reach each other using VXLAN standard.

Ensures that hosts VTEPs can communicate with each other using jumbo frames and that VXLAN is functioning.

Expected Outcome

The ping command between the two hosts is successful using VXLAN standard.

Procedure

- 1 Log in to vCenter Server by using the vSphere Web Client.
 - a Open a Web browser and go to `https://sfo01m01vc01.sfo01.rainpole.local/vsphere-client`.
 - b Log in using the following credentials.

Setting	Value
User name	administrator@vsphere.local
Password	vsphere_admin_password

- 2 Create a logical switch to test the logical network in Region A.
 - a From the **Home** menu, select **Networking & Security**.
 - b Click **Logical Switches** and select **172.16.11.65** from the **NSX Manager** drop-down menu.

- c Click the **New Logical Switch** icon.
- d In the **New Logical Switch** dialog box, enter the following settings, and click **OK**.

Setting	Value
Name	mgmt01-logical-switch
Transport Zone	Mgmt Universal Transport Zone
Replication mode	Hybrid
Enable IP Discovery	Selected
Enable MAC Learning	Deselected

- 3 Use a ping monitor to test the connectivity.
 - a On the **Logical Switches** page, double-click **mgmt01-logical-switch**.
 - b On the **mgmt01-logical-switch** page, under the **Monitor** tab click **Ping**.
 - c Under **Test Parameters**, enter the parameters for the ping and click **Start Test**.

Ping Test Parameter	Value
Source host	sfo01m01esx04.sfo01.rainpole.local
Destination host	sfo01m01esx01.sfo01.rainpole.local
Size of test packet	VXLAN standard

Note VXLAN standard packet size is 1550 bytes without fragmentation. With this test, NSX checks connectivity and verifies that the infrastructure is prepared for VXLAN traffic.

When the ping test completes, verify that the **Results** pane displays no error messages.

- 4 Test the connectivity in Region B.
 - a From the **Home** menu, select **Networking & Security**.
 - b Click **Logical Switches** and select **172.17.11.65** from the **NSX Manager** drop-down menu.
 - c Double-click **mgmt01-logical-switch**, under the **Monitor** tab click **Ping**.
 - d Under **Test Parameters**, enter the parameters for the ping and click **Start Test**.

Ping Test Parameter	Value
Source host	lax01m01esx04.lax01.rainpole.local
Destination host	lax01m01esx01.lax01.rainpole.local
Size of test packet	VXLAN standard

When the ping test completes, verify that the **Results** pane displays no error messages.

- 5 After the VXLAN connectivity tests complete, remove the mgmt01-logical-switch logical switch.
 - a From the **Home** menu, select **Networking & Security**.
 - b Click **Logical Switches** and select **172.16.11.65** from the **NSX Manager** drop-down menu.
 - c Select **mgmt01-logical-switch** and click the **Remove** icon.

What to do next

If you encounter issues while performing this procedure, use the following troubleshooting tips:

Troubleshooting Tips

- Ensure that VTEPs have a valid IP address.
- Ensure that jumbo frame setting is enabled on switch ports and SVIs.

Operational Verification of the Operations Management Layer

2

Perform operational verification steps to validate the operational state of the operations management layer following initial installation or any type of outage affecting an individual component or system.

Operational verification of the virtual infrastructure layer involves the following management components:

- vRealize Suite Lifecycle Manager
- vRealize Operations Manager
- vRealize Log Insight
- vSphere Update Manager Download Service
- [Verification of vRealize Suite Lifecycle Manager](#)

Verify the authentication and service health of vRealize Suite Lifecycle Manager. Verify the communication of vRealize Suite Lifecycle Manager to all necessary vCenter Servers and to the My VMware software repository.

- [Verification of vRealize Operations Manager](#)

Verify the authentication and cluster status and verify that vRealize Operations Manager is collecting data metrics through the adapters of the management packs for vRealize Operations Manager.

- [Verification of vRealize Log Insight](#)

Verify the authentication and cluster status and verify that all vRealize Log Insight agents are listed and have Active status.

- [Verification of vSphere Update Manager Download Service](#)

Verify that vSphere Update Manager Download Service can connect to the VMware Internet service and successfully checks for updates.

Verification of vRealize Suite Lifecycle Manager

Verify the authentication and service health of vRealize Suite Lifecycle Manager. Verify the communication of vRealize Suite Lifecycle Manager to all necessary vCenter Servers and to the My VMware software repository.

Authenticate to vRealize Suite Lifecycle Manager Using Local Service Account

Verify that you can authenticate to vRealize Suite Lifecycle Manager using the built-in **admin** account.

Performing authentication using the built-in **admin** account verifies that vRealize Suite Lifecycle Manager is online and accessible.

Expected Outcome

Successful authentication to the vRealize Suite Lifecycle Manager using the **admin** account.

Procedure

- 1 Log in to vRealize Suite Lifecycle Manager user interface.
 - a Open a Web browser and go to **https://vrs lcm01svr01a.rainpole.local/vrlcm**.
 - b Log in using the following credentials.

Setting	Value
User name	admin@localhost
Password	vrs lcm_admin_password

- 2 Browse the interface and verify that you can access each page and all menu items.

What to do next

If you encounter issues while performing this procedure, use the following troubleshooting tips:

Troubleshooting Tips

- Ensure that the vRealize Suite Lifecycle Manager appliance is powered on and the correct login credentials are used.
- Ensure that all the vRealize Suite Lifecycle Manager services are running.
- Ensure that all the vRealize Suite Lifecycle Manager appliance is configured to use the correct NTP server, and that the time is correctly synchronized.

Authenticate to vRealize Suite Lifecycle Manager Using the Local Root Account and Verify Status of Services

Verify that you can authenticate to the vRealize Suite Lifecycle Manager appliance using the local **root** account and verify that the vRealize Suite Lifecycle Manager services are running.

Performing authentication using the built-in **root** account verifies that vRealize Suite Lifecycle Manager is online and accessible.

Expected Outcome

Successful authentication using the **root** account and services up and running.

Procedure

- 1 Log in to vRealize Suite Lifecycle Manager by using Secure Shell (SSH) client.
 - a Open an SSH connection to the `vrslcm01svr01a.rainpole.local` virtual machine.
 - b Log in using the following credentials.

Setting	Value
User name	root
Password	<i>vrslcm_root_password</i>

- 2 Run the following commands to verify the status of the vRealize Suite Lifecycle Manager services.

Command	Expected Outcome
<code>systemctl status vlcm-xserver.service</code>	active (running)
<code>systemctl status vlcm-server.service</code>	active (running)
<code>systemctl status vlcm-fileserver.service</code>	active (running)

What to do next

If you encounter issues while performing this procedure, use the following troubleshooting tips:

Troubleshooting Tips
<ul style="list-style-type: none"> ■ Ensure that the vRealize Suite Lifecycle Manager appliance is powered on and the correct credentials are being used. ■ If any service is not active and running, run the following command to restart the service: <code>systemctl restart vlcm-<i>servicename</i>.service.</code>

Verify Status of vCenter Data Collection

Verify that vRealize Suite Lifecycle Manager can communicate to the Virtual Center Servers in the environments and can collect data from those servers.

Performing data collection on the vCenter Servers is essential for vRealize Suite Lifecycle Manager.

Expected Outcome
Successful data collection from each vCenter Server in each environment.

Procedure

- 1 Log in to vRealize Suite Lifecycle Manager user interface.
 - a Open a Web browser and go to **https://vrslcm01svr01a.rainpole.local/vrslcm**.
 - b Log in using the following credentials.

Setting	Value
User name	admin@localhost
Password	vrslcm_admin_password

- 2 Navigate to the **Data Centers** page and click the **Manage vCenter Servers** tab.
- 3 For each **vCenter Server Hostname**, click the **Refresh Data Collection** icon.
A successful collection start shows a green vCenter data collection triggered successfully notification banner.
- 4 Navigate to the **Requests** page and verify that there is a request with the following attributes for each vCenter.

All Requests	Request Info	All States
VC_DATA_COLLECTION	vCenter Name: vcenter_FQDN	COMPLETED

What to do next

If you encounter issues while performing this procedure, use the following troubleshooting tips:

Troubleshooting Tips
<ul style="list-style-type: none"> ■ Ensure that the correct Host Name is listed for each vCenter Server. ■ Ensure that the correct User Name and Password for each vCenter Server is being used. ■ Ensure that the correct vCenter Server Type is selected for each vCenter Server. ■ Ensure that the vRealize Suite Lifecycle Manager appliance can successfully ping each vCenter host name.

Verify Connectivity and Authentication to My VMware and the VMware Marketplace

Verify that you can connect and authenticate to My VMware to access licenses and product files.

Communication with My VMware is essential to access licensing and software for deployments from vRealize Suite Lifecycle Manager.

Expected Outcome
Successful authentication to My VMware and download of application files.

Procedure

- 1 Log in to vRealize Suite Lifecycle Manager user interface.

- a Open a Web browser and go to **https://vrslcm01svr01a.rainpole.local/vrlcm**.
 - b Log in using the following credentials.

Setting	Value
User name	admin@localhost
Password	vrslcm_admin_password

- 2 Navigate to the **Settings** page and click the **My VMware** tab.
- 3 Authenticate to My VMware to access licenses, download Product Binaries and Marketplace content.
 - a Log in using the following credentials.

Setting	Value
User name	my_vmware_username
Password	my_vmware_password

- b (Optional) Configure the Proxy Settings for vRealize Suite Lifecycle Manager.

Setting	Value
Proxy Server	proxy_server_fqdn
Proxy Port	proxy_server_port
Proxy user name	proxy_server_username
Proxy Password	proxy_server_password

- c Click **Submit**.

A successful authentication populates the **My VMware Products** table, and if this table is already populated, a successful submission does not show an update. An unsuccessful authentication displays a red error banner near the top of the window.

- 4 In the **My VMware Products** table, locate a product without **Download Status** and click the **Download** action icon.

The **Download Status** changes to Submitted.

- 5 Navigate to the **Requests** page, and monitor the download of product files.

All Requests	Request Info	All States
MYVMWARE_DOWNLOAD	Product: <i>product_name_version</i>	<ul style="list-style-type: none"> ■ INITIATED ■ INPROGRESS ■ COMPLETED



Tip Click the state of the request to monitor the download details.

Successful downloads change the state of the request from INITIATED to INPROGRESS and to COMPLETED.

- 6 Navigate to the **Marketplace** page, locate a content to download, and click **Download**.
- 7 In the **Download Content** window, click **Continue**.
- 8 Navigate to the **Requests** page, and monitor the download of Marketplace content.

All Requests	Request Info	All States
MARKETPLACE_APP_DOWNLOAD	<i>marketplace_content_name</i>	<ul style="list-style-type: none"> ■ INITIATED ■ INPROGRESS ■ COMPLETED

What to do next

If you encounter issues while performing this procedure, use the following troubleshooting tips:

Troubleshooting Tips

- Ensure that correct My VMware credentials are being used.
- Ensure that the correct proxy settings are configured, if necessary.
- Ensure that the vRealize Suite Lifecycle Manager has access to the Internet.
- Ensure that the correct licensing is available for the products being downloaded.

Verification of vRealize Operations Manager

Verify the authentication and cluster status and verify that vRealize Operations Manager is collecting data metrics through the adapters of the management packs for vRealize Operations Manager.

Authenticate to vRealize Operations Manager Using Local System Account and Verify Cluster Status

Verify that you can authenticate to vRealize Operations Manager using the built-in admin account and verify the cluster status.

Performing authentication using the built-in admin account verifies that vRealize Operations Manager is online and accessible.

Expected Outcome

You can successfully authenticate to the vRealize Operations Manager using the built-in admin account and verify the status of the cluster.

Procedure

- 1 Log in to vRealize Operations Manager by using the operations interface.
 - a Open a Web browser and go to **https://vrops01svr01.rainpole.local**.
 - b Log in using the following credentials.

Setting	Value
User name	admin
Password	vrops_admin_password

- 2 Verify that the vRealize Operations Manager cluster is online, and all data nodes are running.
 - a On the main navigation bar, click **Administration**.
 - b In the left pane of vRealize Operations Manager, select **Management > Cluster Management**.
 - c Verify the cluster status and high availability mode.

Setting	Value
Cluster Status	Online
High Availability	Enabled

What to do next

If you encounter issues while performing this procedure, use the following troubleshooting tips:

Troubleshooting Tips

- Ensure that each of the vRealize Operations Manager appliance is powered on.
- Ensure that there is network connectivity to the vRealize Operations Manager appliances and that the host names are resolvable in DNS.
- Ensure that there is network connectivity between the vRealize Operations Manager nodes.
- Ensure that you have supplied the correct login credentials.

Verify Collection Status of vCenter Adapter

Verify that vRealize Operations Manager is collecting data metrics through the vCenter Adapter of the VMware vSphere Management Pack for vRealize Operations Manager.

Validating the status of data collection between vRealize Operations Manager and vCenter Server ensures that the vCenter adapter is correctly configured, the provided service account has correct privileges and that dashboards are populated.

Expected Outcome

The vCenter Adapter has a **Collection State** of Collecting and a **Collection Status** of Data receiving.

Procedure

- 1 Log in to vRealize Operations Manager by using the operations interface.
 - a Open a Web browser and go to **https://vrops01svr01.rainpole.local**.
 - b Log in using the following credentials.

Setting	Value
User name	admin
Password	vrops_admin_password

- 2 On the main navigation bar, click **Administration**.
- 3 In the left pane of vRealize Operations Manager, click **Solutions**.
- 4 On the **Solutions** page, in the solutions table select the **VMware vSphere** solution.
- 5 Under **Configured Adapter Instances**, verify that the **Collection State** is Collecting and the **Collection Status** is Data receiving for all vCenter Adapter instances.

What to do next

If you encounter issues while performing this procedure, use the following troubleshooting tips:

Troubleshooting Tips

- Ensure that the vCenter Adapter is configured with the correct target vCenter Server.
- Ensure that there is network connectivity between the vRealize Operations Manager and the vCenter Server.
- Ensure that the service account credentials are correct.

Verify Collection Status of vSAN Adapter

Verify that vRealize Operations Manager is collecting data metrics through the vSAN Adapter of the VMware vSAN Management Pack for vRealize Operations Manager.

Validating the status of data collection between vRealize Operations Manager and vCenter Server ensures that the vSAN Adapter is correctly configured, the provided service account has correct privileges and that dashboards are populated.

Expected Outcome

The vSAN Adapter has a **Collection State** of Collecting and a **Collection Status** of Data receiving.

Procedure

- 1 Log in to vRealize Operations Manager by using the operations interface.
 - a Open a Web browser and go to **https://vrops01svr01.rainpole.local**.
 - b Log in using the following credentials.

Setting	Value
User name	admin
Password	<i>vrops_admin_password</i>

- 2 On the main navigation bar, click **Administration**.
- 3 In the left pane of vRealize Operations Manager, click **Solutions**.
- 4 On the **Solutions** page, in the solutions table select the **VMware vSAN** solution.
- 5 Under **Configured Adapter Instances**, verify that the **Collection State** is Collecting and the **Collection Status** is Data receiving for all vSAN Adapter instances.

What to do next

If you encounter issues while performing this procedure, use the following troubleshooting tips:

Troubleshooting Tips

- Ensure that the vSAN Adapter is configured with the correct target vCenter Server.
- Ensure that there is network connectivity between the vRealize Operations Manager and the vCenter Server.
- Ensure that the service account credentials are correct.

Verify Collection Status of vRealize Log Insight Adapter

Verify that vRealize Operations Manager is integrated with vRealize Log Insight through the vRealize Log Insight Adapter of the VMware vRealize Log Insight Management Pack for vRealize Operations Manager.

Validating the status of data collection between vRealize Operations Manager and vRealize Log Insight ensures that the vRealize Log Insight Adapter is configured correctly.

Expected Outcome

The vRealize Log Insight Adapter has a **Collection State** of Collecting and a **Collection Status** of Data receiving.

Procedure

- 1 Log in to vRealize Operations Manager by using the operations interface.
 - a Open a Web browser and go to **https://vrops01svr01.rainpole.local**.
 - b Log in using the following credentials.

Setting	Value
User name	admin
Password	<i>vrops_admin_password</i>

- 2 On the main navigation bar, click **Administration**.
- 3 In the left pane of vRealize Operations Manager, click **Solutions**.
- 4 On the **Solutions** page, in the solutions table, select the **VMware vRealize Log Insight** solution.
- 5 Under **Configured Adapter Instances**, verify that the **Collection State** is Collecting and the **Collection Status** is Data receiving for the vRealize Log Insight Adapter instance.

What to do next

If you encounter issues while performing this procedure, use the following troubleshooting tips:

Troubleshooting Tips

- Ensure that the vRealize Log Insight Adapter is configured with the correct target vRealize Log Insight cluster.
- Ensure that there is network connectivity between the vRealize Operations Manager and the vRealize Log Insight.

Verify Collection Status of vRealize Business for Cloud Adapter

Verify that vRealize Operations Manager is collecting data metrics through the vRealize Business for Cloud Adapter of the VMware vRealize Business for Cloud Management Pack for vRealize Operations Manager.

Validating the status of data collection between vRealize Operations Manager and vRealize Business for Cloud ensures that the vRealize Business for Cloud Adapter is configured correctly.

Expected Outcome

The vRealize Business for Cloud Adapter has a **Collection State** of Collecting and a **Collection Status** of Data receiving.

Procedure

- 1 Log in to vRealize Operations Manager by using the operations interface.
 - a Open a Web browser and go to **https://vrops01svr01.rainpole.local**.
 - b Log in using the following credentials.

Setting	Value
User name	admin
Password	vrops_admin_password

- 2 On the main navigation bar, click **Administration**.
- 3 In the left pane of vRealize Operations Manager, click **Solutions**.
- 4 On the **Solutions** page, in the solutions table select the **VMware vRealize Business for Cloud** solution.
- 5 Under **Configured Adapter Instances**, verify that the **Collection State** is Collecting and the **Collection Status** is Data receiving for the vRealize Business for Cloud Adapter instance.

What to do next

If you encounter issues while performing this procedure, use the following troubleshooting tips:

Troubleshooting Tips

- Ensure that the vRealize Business for Cloud Adapter is configured with the correct target vRealize Business for Cloud Server.
- Ensure that there is network connectivity between the vRealize Operations Manager and the vRealize Business for Cloud Server.

Verify Collection Status of vRealize Automation Adapter

Verify that vRealize Operations Manager is collecting data metrics through the vRealize Automation Adapter of the VMware vRealize Automation Management Pack for vRealize Operations Manager.

Validating the status of data collection between vRealize Operations Manager and vRealize Automation ensures that the vRealize Automation Adapter is configured correctly, the provided service account has correct privileges and that dashboards are populated.

Expected Outcome

The vRealize Automation Adapter has a **Collection State** of Collecting and a **Collection Status** of Data receiving.

Procedure

- 1 Log in to vRealize Operations Manager by using the operations interface.
 - a Open a Web browser and go to **https://vrops01svr01.rainpole.local**.
 - b Log in using the following credentials.

Setting	Value
User name	admin
Password	vrops_admin_password

- 2 On the main navigation bar, click **Administration**.
- 3 In the left pane of vRealize Operations Manager, click **Solutions**.
- 4 On the **Solutions** page, in the solutions table select the **VMware vRealize Automation** solution.
- 5 Under **Configured Adapter Instances**, verify that the **Collection State** is Collecting and the **Collection Status** is Data receiving for the vRealize Automation Adapter instance.

What to do next

If you encounter issues while performing this procedure, use the following troubleshooting tips:

Troubleshooting Tips

- Ensure that the vRealize Automation Adapter is configured with the correct target vRealize Automation cluster.
- Ensure that there is network connectivity between the vRealize Operations Manager and the vRealize Automation.
- Ensure that the service account credentials are correct.

Verify Collection Status of SRM Adapter

Verify that vRealize Operations Manager is collecting data metrics through the SRM Adapter of the VMware SRM Management Pack for vRealize Operations Manager.

Validating the status of data collection between vRealize Operations Manager and Site Recovery Manager server ensures that the SRM Adapter is configured correctly, the provided service account has correct privileges and that dashboards are populated.

Expected Outcome

The SRM Adapter has a **Collection State** of Collecting and a **Collection Status** of Data receiving.

Procedure

- 1 Log in to vRealize Operations Manager by using the operations interface.
 - a Open a Web browser and go to **https://vrops01svr01.rainpole.local**.
 - b Log in using the following credentials.

Setting	Value
User name	admin
Password	vrops_admin_password

- 2 On the main navigation bar, click **Administration**.
- 3 In the left pane of vRealize Operations Manager, click **Solutions**.
- 4 On the **Solutions** page, in the solutions table select the **Srm Adapter** solution.
- 5 Under **Configured Adapter Instances**, verify that the **Collection State** is Collecting and the **Collection Status** is Data receiving for the SRM Adapter instance.

What to do next

If you encounter issues while performing this procedure, use the following troubleshooting tips:

Troubleshooting Tips

- Ensure that the SRM Adapter is configured with the correct target Site Recovery Manager instance.
- Ensure that there is network connectivity between the vRealize Operations Manager and the Site Recovery Manager Server.
- Ensure that the service account credentials are correct.

Verify Collection Status of Storage Devices Adapter

Verify that vRealize Operations Manager is collecting data metrics through the Storage Devices Adapter of the VMware Storage Devices Management Pack for vRealize Operations Manager.

Validating the status of data collection between vRealize Operations Manager and vCenter Server ensures that the Storage Devices Adapter is configured correctly, the provided service account has correct privileges and that dashboards are populated.

Expected Outcome

The Storage Devices Adapter has a **Collection State** of Collecting and a **Collection Status** of Data receiving.

Procedure

- 1 Log in to vRealize Operations Manager by using the operations interface.
 - a Open a Web browser and go to **https://vrops01svr01.rainpole.local**.
 - b Log in using the following credentials.

Setting	Value
User name	admin
Password	vrops_admin_password

- 2 On the main navigation bar, click **Administration**.
- 3 In the left pane of vRealize Operations Manager, click **Solutions**.
- 4 On the **Solutions** page, in the solutions table select the **Management Pack for Storage Devices** solution.
- 5 Under **Configured Adapter Instances**, verify that the **Collection State** is Collecting and the **Collection Status** is Data receiving for all Storage Devices Adapter instances.

What to do next

If you encounter issues while performing this procedure, use the following troubleshooting tips:

Troubleshooting Tips

- Ensure that the Storage Devices Adapter is configured with the correct target vCenter Server.
- Ensure that there is network connectivity between the vRealize Operations Manager and the vCenter Server.
- Ensure that the service account credentials are correct.

Verify Collection Status of NSX for vSphere Adapter

Verify that vRealize Operations Manager is collecting data metrics through the NSX-vSphere Adapter of the VMware NSX-vSphere Management Pack for vRealize Operations Manager.

Validating the status of data collection between vRealize Operations Manager and vCenter Server ensures that the NSX-vSphere Adapter and the Network Devices Adapter are configured correctly, the provided service account has correct privileges and that dashboards are populated.

Expected Outcome

The NSX-vSphere Adapter instances and the Network Devices Adapter have **Collection State** of Collecting and **Collection Status** of Data receiving.

Procedure

- 1 Log in to vRealize Operations Manager by using the operations interface.
 - a Open a Web browser and go to **https://vrops01svr01.rainpole.local**.
 - b Log in using the following credentials.

Setting	Value
User name	admin
Password	vrops_admin_password

- 2 On the main navigation bar, click **Administration**.
- 3 In the left pane of vRealize Operations Manager, click **Solutions**.
- 4 On the **Solutions** page, in the solutions table select the **Management Pack for NSX-vSphere** solution.
- 5 Under **Configured Adapter Instances**, verify that the **Collection State** is Collecting and the **Collection Status** is Data receiving for all NSX-vSphere Adapter instances and the Network Devices Adapter instance.

What to do next

If you encounter issues while performing this procedure, use the following troubleshooting tips:

Troubleshooting Tips
<ul style="list-style-type: none"> ■ Ensure that the NSX-vSphere Adapter is configured with the correct target vCenter Server and the NSX Manager. ■ Ensure that there is network connectivity between the vRealize Operations Manager and the NSX Manager. ■ Ensure that the Network Devices Adapter is configured with the correct network settings. ■ Ensure that the service account credentials are correct.

Verification of vRealize Log Insight

Verify the authentication and cluster status and verify that all vRealize Log Insight agents are listed and have Active status.

- [Authenticate to vRealize Log Insight Using Local System Account and Verify Cluster Status](#)
Verify that you can authenticate to vRealize Log Insight using the built-in admin account.
- [Verify Agent Status for vRealize Operations Manager Virtual Appliances](#)
Verify that vRealize Operations Manager is sending syslog data to the vRealize Log Insight cluster.
- [Verify Agent Status for vRealize Automation Virtual Appliances](#)
Verify that vRealize Automation virtual appliances are sending syslog data to the vRealize Log Insight cluster.
- [Verify Agent Status for Embedded vRealize Orchestrator](#)
Verify that vRealize Orchestrator is sending syslog data to the vRealize Log Insight cluster.

- [Verify Agent Status for vRealize Automation Windows Systems](#)

Verify that vRealize Automation Windows systems are sending syslog data to the vRealize Log Insight cluster.

- [Verify Agent Status for Microsoft SQL Server](#)

Verify that Microsoft SQL server used for the vRealize Automation database is sending syslog data to the vRealize Log Insight cluster.

- [Verify Agent Status for Site Recovery Manager Server](#)

Verify that Site Recovery Manager server is sending syslog data to the vRealize Log Insight cluster.

Authenticate to vRealize Log Insight Using Local System Account and Verify Cluster Status

Verify that you can authenticate to vRealize Log Insight using the built-in admin account.


Performing authentication using the built-in admin account validates that vRealize Log Insight is online and accessible.

Expected Outcome

You can successfully authenticate using the built-in admin account and verify the status of the cluster.

Procedure

- 1 Log in to the vRealize Log Insight user interface.
 - a Open a Web browser and go to **`https://sfo01vrli01.sfo01.rainpole.local`**.
 - b Log in using the following credentials.

Setting	Value
User name	admin
Password	<i>vrli_admin_password</i>
- 2 Verify the status of vRealize Log Insight cluster nodes.
 - a Click the configuration drop-down menu , and click **Administration**.
 - b Under **Management** in the navigator area, click **Cluster**.
 - c Verify that the status of each cluster node is **Connected** and the status of Integrated Load Balancer is **Available**.
- 3 Repeat the procedure and validate for the **`lax01vrli01.lax01.rainpole.local`** vRealize Log Insight cluster.

What to do next

If you encounter issues while performing this procedure, use the following troubleshooting tips:

Troubleshooting Tips

- Ensure that the vRealize Log Insight appliances are powered on.
- Ensure that there is network connectivity to the vRealize Log Insight appliances and that the host names are resolvable in DNS.
- Ensure that there is network connectivity between the vRealize Log Insight nodes.
- Ensure that you have supplied the correct login credentials.

Verify Agent Status for vRealize Operations Manager Virtual Appliances

Verify that vRealize Operations Manager is sending syslog data to the vRealize Log Insight cluster.


Validating that agent communication between the vRealize Operations Manager virtual appliances and the vRealize Log Insight cluster ensures that the agent is configured correctly and that there is network connectivity.

Expected Outcome

Each vRealize Operations Manager virtual appliance is listed in the vRealize Log Insight agent list and has Active **Status**.

Procedure

- 1 Log in to the vRealize Log Insight user interface.
 - a Open a Web browser and go to **https://sfo01vrli01.sfo01.rainpole.local**.
 - b Log in using the following credentials.

Setting	Value
User name	admin
Password	vrli_admin_password
- 2 Click the configuration drop-down menu , and click **Administration**.
- 3 Under **Management**, click **Agents**.
- 4 From the **All Agents** drop-down menu, select **vROPs - Appliance Agent Group**.
- 5 Verify that each vRealize Operations Manager virtual appliance is listed and has Active **Status**.
- 6 Repeat the procedure and validate for the **lax01vrli01.lax01.rainpole.local** vRealize Log Insight cluster.

What to do next

If you encounter issues while performing this procedure, use the following troubleshooting tips:

Troubleshooting Tips

- Ensure that the vRealize Log Insight agent service is running on the virtual appliance.
- Ensure that there is network connectivity between the systems.
- Ensure that the configuration file `liagent.ini` is configured correctly on the virtual appliance.

Verify Agent Status for vRealize Automation Virtual Appliances

Verify that vRealize Automation virtual appliances are sending syslog data to the vRealize Log Insight cluster.

Validating that agent communication between the vRealize Automation virtual appliances and the vRealize Log Insight cluster ensures that the agent is configured correctly and that there is network connectivity.


Expected Outcome

Each vRealize Automation virtual appliance is listed in the vRealize Log Insight agent list and has Active **Status**.

Procedure

- 1 Log in to the vRealize Log Insight user interface.
 - a Open a Web browser and go to **`https://sfo01vrli01.sfo01.rainpole.local`**.
 - b Log in using the following credentials.

Setting	Value
User name	admin
Password	<i>vrli_admin_password</i>

- 2 Click the configuration drop-down menu , and click **Administration**.
- 3 Under **Management**, click **Agents**.
- 4 From the **All Agents** drop-down menu, select **vRA7 - Appliance Agent Group**.
- 5 Verify that each vRealize Automation virtual appliance is listed and has Active **Status**.

What to do next

If you encounter issues while performing this procedure, use the following troubleshooting tips:

Troubleshooting Tips

- Ensure that the vRealize Log Insight agent service is running on the virtual appliance.
- Ensure that there is network connectivity between the systems.
- Ensure that the configuration file `liagent.ini` is configured correctly on the virtual appliance.

Verify Agent Status for Embedded vRealize Orchestrator

Verify that vRealize Orchestrator is sending syslog data to the vRealize Log Insight cluster.

Validating that agent communication between the embedded vRealize Orchestrator and the vRealize Log Insight cluster ensures that the agent is configured correctly and that there is network connectivity.


Expected Outcome

Each embedded vRealize Orchestrator virtual appliance is listed in the vRealize Log Insight agent list and has Active **Status**.

Procedure

- 1 Log in to the vRealize Log Insight user interface.
 - a Open a Web browser and go to **https://sfo01vrli01.sfo01.rainpole.local**.
 - b Log in using the following credentials.

Setting	Value
User name	admin
Password	<i>vrli_admin_password</i>

- 2 Click the configuration drop-down menu , and click **Administration**.
- 3 Under **Management**, click **Agents**.
- 4 From the **All Agents** drop-down menu, select **vRO7 - Appliance Agent Group**.
- 5 Verify that each embedded vRealize Orchestrator virtual appliance is listed and has Active **Status**.

What to do next

If you encounter issues while performing this procedure, use the following troubleshooting tips:

Troubleshooting Tips

- Ensure that the vRealize Log Insight agent service is running on the virtual appliance.
- Ensure that there is network connectivity between the systems.
- Ensure that the configuration file `liagent.ini` is configured correctly on the virtual appliance.

Verify Agent Status for vRealize Automation Windows Systems

Verify that vRealize Automation Windows systems are sending syslog data to the vRealize Log Insight cluster.

Validating that agent communication between the vRealize Automation Windows Systems and the vRealize Log Insight cluster ensures that the agent is configured correctly and that there is network connectivity.


Expected Outcome

Each vRealize Automation Windows System is listed in the vRealize Log Insight agent list and has Active **Status**.

Procedure

- 1 Log in to the vRealize Log Insight user interface.
 - a Open a Web browser and go to **https://sfo01vrli01.sfo01.rainpole.local**.
 - b Log in using the following credentials.

Setting	Value
User name	admin
Password	<i>vrli_admin_password</i>

- 2 Click the configuration drop-down menu  and click **Administration**.
- 3 Under **Management**, click **Agents**.
- 4 From the **All Agents** drop-down menu, select **vRA - Windows Agent Group**.
- 5 Verify that each vRealize Automation Windows System is listed and has Active **Status**.
- 6 Repeat the procedure and validate for the **lax01vrli01.lax01.rainpole.local** vRealize Log Insight cluster.

What to do next

If you encounter issues while performing this procedure, use the following troubleshooting tips:

Troubleshooting Tips

- Ensure that the vRealize Log Insight agent service is running on the virtual machine.
- Ensure that there is network connectivity between the systems.

Verify Agent Status for Microsoft SQL Server

Verify that Microsoft SQL server used for the vRealize Automation database is sending syslog data to the vRealize Log Insight cluster.

Validating that agent communication between the Microsoft SQL Server and the vRealize Log Insight cluster ensures that the agent is configured correctly and that there is network connectivity.


Expected Outcome

The Microsoft SQL Server is listed in the vRealize Log Insight agent list and has Active **Status**.

Procedure

- 1 Log in to the vRealize Log Insight user interface.
 - a Open a Web browser and go to **https://sfo01vrli01.sfo01.rainpole.local**.
 - b Log in using the following credentials.

Setting	Value
User name	admin
Password	<i>vrli_admin_password</i>

- 2 Click the configuration drop-down menu icon  and select **Administration**.
- 3 Under **Management**, click **Agents**.
- 4 From the **All Agents** drop-down menu, select **vRA - SQL Agent Group**.
- 5 Verify that the Microsoft SQL Server is listed and has Active **Status**.

What to do next

If you encounter issues while performing this procedure, use the following troubleshooting tips:

Troubleshooting Tips

- Ensure that the vRealize Log Insight agent service is running on the virtual machine.
- Ensure that there is network connectivity between the systems.

Verify Agent Status for Site Recovery Manager Server

Verify that Site Recovery Manager server is sending syslog data to the vRealize Log Insight cluster.

Validating agent communication between the Site Recovery Manager server and the vRealize Log Insight cluster ensures that the agent is configured correctly and that there is network connectivity.

Expected Outcome

The Site Recovery Manager server is listed in the vRealize Log Insight agent list and has Active **Status**.

Procedure

- 1 Log in to the vRealize Log Insight user interface.
 - a Open a Web browser and go to **https://sfo01vrli01.sfo01.rainpole.local**.
 - b Log in using the following credentials.

Setting	Value
User name	admin
Password	<i>vrli_admin_password</i>

- 2 Click the configuration drop-down menu icon  and select **Administration**.

- 3 Under **Management**, click **Agents**.
- 4 From the **All Agents** drop-down menu, select **SRM - Agent Group**.
- 5 Verify that the Site Recovery Manager server is listed and has Active **Status**.
- 6 Repeat the procedure and validate for the `lax01vrli01.lax01.rainpole.local` vRealize Log Insight cluster.

What to do next

If you encounter issues while performing this procedure, use the following troubleshooting tips:

Troubleshooting Tips

- Ensure that the vRealize Log Insight agent service is running on the virtual machine.
- Ensure there is network connectivity between the systems.

Verification of vSphere Update Manager Download Service

Verify that vSphere Update Manager Download Service can connect to the VMware Internet service and successfully checks for updates.

Run the vSphere Update Manager Download Service Cron Job

Verify that the vSphere Update Manager Download Service cron job runs and checks for updates to download.

Validating that you can run the cron job ensures that the configuration is correct and that the vSphere Update Manager Download Service (UMDS) virtual machine has network connectivity to the VMware Internet service.

Expected Outcome

The vSphere Update Manager Download Service connects to the VMware Internet service and checks for new updates to download.

Procedure

- 1 Log in to the vSphere Update Manager Download Service using a Secure Shell (SSH) client.
 - a Open an SSH connection to `sfo01umds01.sfo01.rainpole.local`.
 - b Log in using the following credentials.

Setting	Value
User Name	svc-umds
Password	svc-umds_password

2 Verify the cron job checks for updates.

- a Run the following command.

```
sudo /etc/cron.daily/umds-download
```

When prompted for the password of the svc-umds user, enter *svc-umds_password*.

- b Verify that vSphere Update Manager Download Service connects to the VMware Internet service and checks for updates. Details for the new updates are displayed in the console.
- ## 3 Repeat the procedure and validate for the **lax01umds01.lax01.rainpole.local** vSphere Update Manager Download Service instance.

What to do next

If you encounter issues while performing this procedure, use the following troubleshooting tips:

Troubleshooting Tips

- Ensure that there is network connectivity from vSphere Update Manager Download Service virtual machine to the Internet.

Operational Verification of the Cloud Management Layer

3

Perform operational verification steps to validate the operational state of the cloud management layer following initial installation or any type of outage affecting an individual component or system.

Operational verification of the cloud management layer involves the following management components:

- vRealize Automation
- vRealize Business for Cloud
- [Authenticate to vRealize Automation Using Local System Account](#)
Verify that you can authenticate to vRealize Automation portal using the administrator@vsphere.local system account.
- [Authenticate to vRealize Automation Using Active Directory Admin Account](#)
Verify that you can authenticate to vRealize Automation portal using the vra-admin-rainpole@rainpole.local Active Directory account within the rainpole tenant.
- [Verify vRealize Automation Components Are Highly Available](#)
Verify that you can continue to operate the vRealize Automation stack even as individual stack components become unavailable.
- [Verify Integration of vRealize Automation with vSphere Infrastructure](#)
Verify that you can provision virtual machines using vRealize Automation blueprints into the vCenter for which a vSphere endpoint was created during the initial deployment and configuration.
- [Verify Integration of vRealize Automation with vRealize Orchestrator and NSX for vSphere](#)
Verify that you can provision NSX objects using the vRealize Automation multi-tiered blueprint provisioning.
- [Verify Integration of vRealize Automation with vRealize Business for Cloud](#)
Verify that you can access the vRealize Business for Cloud menu in vRealize Automation portal to view costing reports.
- [Verify Integration of vRealize Automation with vRealize Operations Manager](#)
Verify that you can use the reclamation menu in vRealize Automation to identify virtual machines that have not been powered on for a defined period as reported by the vRealize Operations Manager.

Authenticate to vRealize Automation Using Local System Account

Verify that you can authenticate to vRealize Automation portal using the `administrator@vsphere.local` system account.

Performing authentication using the local system account verifies that the vRealize Automation authentication function is functional.

Expected Outcome

You can successfully authenticate using the `administrator@vsphere.local` system account and have visibility of all the tenants.

Procedure

- 1 Log in to the vRealize Automation portal.
 - a Open a Web browser and go to `https://vra01svr01.rainpole.local/vcac`.
 - b Log in using the following credentials.

Setting	Value
User name	administrator
Password	<i>deployment_admin_password</i>
Domain	vsphere.local

- 2 On the Tenants page, verify that you can see the tenants listed.

What to do next

If you encounter issues while performing this procedure, use the following troubleshooting tips:

Troubleshooting Tips

- Ensure that the correct login credentials are used.
- Ensure that all the vRealize Automation services are running.
- Ensure that all the vRealize Automation virtual machines are configured to use the same NTP server and they are time synchronized.

Authenticate to vRealize Automation Using Active Directory Admin Account

Verify that you can authenticate to vRealize Automation portal using the `vra-admin-rainpole@rainpole.local` Active Directory account within the `rainpole` tenant.

Performing authentication using a tenant admin account configured in Active Directory verifies that the tenant is correctly configured and that the embedded vIDM can authenticate against the Active Directory for this tenant.

Expected Outcome

You can successfully authenticate and log in using `vra-admin-rainpole@rainpole.local` which has a tenant (rainpole) wide access for performing administrator functions.

Procedure

- 1 Log in to the vRealize Automation Rainpole portal.
 - a Open a Web browser and go to **`https://vra01svr01.rainpole.local/vcac/org/rainpole`**.
 - b Log in using the following credentials.

Setting	Value
User name	<code>vra-admin-rainpole</code>
Password	<code>vra-admin-rainpole_password</code>
Domain	<code>rainpole.local</code>

- 2 Verify that you see the **Administration**, **Infrastructure**, and **Business Management** menus.

What to do next

If you encounter issues while performing this procedure, use the following troubleshooting tips:

Troubleshooting Tips

- Ensure that there is network connectivity between the Active Directory infrastructure and the vRealize Automation servers.
- Ensure that the Active Directory user group that vra-admin-rainpole account is a member of, has been synchronized in vRealize Automation.
- Ensure that the vra-admin-rainpole account has been granted the **laaS Administrator** and **Tenant Admin** privileges.
- Ensure that the vra-admin-rainpole account is an active account and has not been locked in Active Directory.

Verify vRealize Automation Components Are Highly Available

Verify that you can continue to operate the vRealize Automation stack even as individual stack components become unavailable.

Performing system login and provisioning blueprints while some of the stack components are unavailable validates that the vRealize Automation stack is built for resiliency and eliminates single points of failure.

Expected Outcome

You can successfully perform all the login and provisioning operations without any disruptions.

Procedure

- 1 Log in to vCenter Server by using the vSphere Web Client.
 - a Open a Web browser and go to **`https://sfo01m01vc01.sfo01.rainpole.local/vsphere-client`**.
 - b Log in using the following credentials.

Setting	Value
User name	administrator@vsphere.local
Password	vsphere_admin_password

- 2 Shut down the secondary node of vRealize Automation.
 - a From the **Home** menu, select **VMs and Templates**.
 - b In the **Navigator** pane, expand the **sfo01m01vc01.sfo01.rainpole.local > sfo01-m01dc > sfo01-m01fd-vra** tree.
 - c Right-click the **vra01svr01b** virtual machine, select **Power > Shut Down Guest OS** and click **Yes** in the confirmation box that appears.
- 3 Log in to the vRealize Automation Rainpole portal.
 - a Open a Web browser and go to **`https://vra01svr01.rainpole.local/vcac/org/rainpole`**.
 - b Log in using the following credentials.

Setting	Value
User name	vra-admin-rainpole
Password	vra-admin-rainpole_password
Domain	rainpole.local

- 4 Request a single-machine blueprint item from the service catalog of vRealize Automation.
 - a In the **Infrastructure Service Portal**, click the **Catalog** tab.
 - b Locate the **Windows Server 2012 R2 - SFO Prod** single-machine blueprint and click **Request**.
 - c On the **New Request** page, click **Submit** to request a virtual machine provisioning.
- 5 Click the **Requests** tab and verify that the **Status** column for the **Windows Server 2012 R2 - SFO Prod** single-machine blueprint provisioning is **Successful**.
- 6 Repeat the procedure and validate for the other nodes of vRealize Automation by shutting down either primary or secondary node.

What to do next

If you encounter issues while performing this procedure, use the following troubleshooting tips:

Troubleshooting Tips

- Ensure that automatic failover of Manager Service is enabled.

Note This feature is available in vRA 7.3.

- Ensure that the load balancer is operational and the application profiles, pools, service monitoring, and virtual servers pertaining to vRealize Automation are configured correctly.
- Ensure that vRealize Automation appliance clustering is configured correctly.
- Ensure that at least one component in each layer of the stack is up and running.
- Ensure that all the service monitoring URLs are functional.

Verify Integration of vRealize Automation with vSphere Infrastructure

Verify that you can provision virtual machines using vRealize Automation blueprints into the vCenter for which a vSphere endpoint was created during the initial deployment and configuration.

Validating the ability to provision virtual machines into the vSphere infrastructure verifies the integration between vRealize Automation and vSphere infrastructure that consists of one or more vCenter servers.

Expected Outcome

You can perform data collection on vSphere endpoints and you can provision and destroy virtual machines in the vCenter that represent the vSphere endpoints.

Procedure

- 1 Log in to the vRealize Automation Rainpole portal.
 - a Open a Web browser and go to **`https://vra01svr01.rainpole.local/vcac/org/rainpole`**.
 - b Log in using the following credentials.

Setting	Value
User name	vra-admin-rainpole
Password	vra-admin-rainpole_password
Domain	rainpole.local

- 2 Verify virtual machine provisioning.
 - a On the **Infrastructure Service Portal**, click the **Catalog** tab.
 - b Choose a service catalog, for example **Windows Server 2012 R2 - SFO Prod** and click **Request**.
 - c On the **New Request** page, click **Submit** to request a virtual machine provisioning.
 - d Click the **Requests** tab and verify that the **Status** column for the **Windows Server 2012 R2 - SFO Prod** single-machine blueprint provisioning is **Successful**.

- 3 Verify virtual machine destroy operation.
 - a On the **Infrastructure Service Portal**, click the **Infrastructure** tab.
 - b Click **Managed Machines**, point to the chosen virtual machine, click **Destroy** and click **OK**.
 - c Verify that the virtual machine is removed from the list.
- 4 Repeat the verification procedure using the **Windows Server 2012 R2 - LAX Prod** single-machine blueprint for Region B vCenter Server.

What to do next

If you encounter issues while performing this procedure, use the following troubleshooting tips:

Troubleshooting Tips

- Ensure that there is network connectivity between vRealize Automation servers and the vCenter Servers.
- Ensure that the correct credentials are used for the endpoints.
- Ensure that data collection is successful.

Verify Integration of vRealize Automation with vRealize Orchestrator and NSX for vSphere

Verify that you can provision NSX objects using the vRealize Automation multi-tiered blueprint provisioning.

Provisioning NSX objects like load balancers or edge gateways within a vRealize Automation blueprint verifies the integration with NSX infrastructure, and verifies the embedded vRealize Orchestrator which facilitates the communication between vRealize Automation and NSX.

Expected Outcome

You can successfully add NSX endpoints, perform data collection on these endpoints, and provision NSX objects from within vRealize Automation when an appropriately configured multi-tiered blueprint is provisioned.

Procedure

- 1 Log in to the vRealize Automation Rainpole portal.
 - a Open a Web browser and go to **https://vra01svr01.rainpole.local/vcac/org/rainpole**.
 - b Log in using the following credentials.

Setting	Value
User name	vra-admin-rainpole
Password	vra-admin-rainpole_password
Domain	rainpole.local

- 2 Verify the data collection of vRealize Orchestrator endpoint.
 - a On the **Infrastructure Service Portal**, click **Infrastructure > Endpoints > Endpoints**.
 - b Select the vRealize Orchestrator endpoint, click **Actions > Data Collection**, and click **Start**.
 - c Wait until the data collection is successful.
 - d Click the **Refresh** button and verify that the **Status** shows Data collection succeeded with date and time details.
- 3 Verify the provisioning of NSX objects using multi-tiered blueprint.
 - a On the **Infrastructure Service Portal**, click the **Catalog** tab.
 - b Select the service catalog which has NSX components like load balancers or edge gateways, click **Request**, and click **Submit**.
 - c Click the **Requests** tab and verify that the **Status** column for the NSX multi-tiered blueprint provisioning is Successful.

What to do next

If you encounter issues while performing this procedure, use the following troubleshooting tips:

Troubleshooting Tips

- Ensure that there is network connectivity between vRealize Automation servers and the NSX infrastructure.
- Ensure that the correct credentials are used for the NSX endpoints.
- Ensure that data collection is successful.
- Ensure that the blueprints are configured correctly.

Verify Integration of vRealize Automation with vRealize Business for Cloud

Verify that you can access the vRealize Business for Cloud menu in vRealize Automation portal to view costing reports.

Validating the integration between vRealize Automation and vRealize Business for Cloud ensures that integration between the components is configured and that there are no network connectivity issues.

Expected Outcome

You can successfully authenticate using a service account and have visibility of all vCenter Servers and their inventories with the appropriate user access.

Procedure

- 1 Log in to the vRealize Automation Rainpole portal.
 - a Open a Web browser and go to **https://vra01svr01.rainpole.local/vcac/org/rainpole**.
 - b Log in using the following credentials.

Setting	Value
User name	vra-admin-rainpole
Password	vra-admin-rainpole_password
Domain	rainpole.local

- 2 On the **Infrastructure Service Portal**, select the **Business Management** tab.
- 3 Click **Overview** and verify that the vCenter Server inventories are visible with costing reports.

What to do next

If you encounter issues while performing this procedure, use the following troubleshooting tips:

Troubleshooting Tips

- Ensure that there is network connectivity between vRealize Automation virtual appliances and vRealize Business for Cloud Server.
- Ensure that the correct credentials are used.

Verify Integration of vRealize Automation with vRealize Operations Manager

Verify that you can use the reclamation menu in vRealize Automation to identify virtual machines that have not been powered on for a defined period as reported by the vRealize Operations Manager.

Identifying the candidate virtual machines that have not been powered on as reclamation candidates can help prevent a virtual machine sprawl and also validates the integration between vRealize Automation and vRealize Operations Manager components.

Expected Outcome

You can access the reclamation menu in vRealize Automation portal where dormant virtual machines are reported.

Procedure

- 1 Log in to the vRealize Automation Rainpole portal.
 - a Open a Web browser and go to **https://vra01svr01.rainpole.local/vcac/org/rainpole**.
 - b Log in using the following credentials.

Setting	Value
User name	vra-admin-rainpole
Password	<i>vra-admin-rainpole_password</i>
Domain	rainpole.local

- 2 On the **Infrastructure Service Portal**, click the **Administration** tab.
- 3 Click **Reclamation > Metrics Provider** on the left side.
- 4 On the **Metrics Provider** page, click **Test Connection** and verify that the connection is successful.

What to do next

If you encounter issues while performing this procedure, use the following troubleshooting tips:

Troubleshooting Tips

- Ensure that there is network connectivity between vRealize Automation servers and vRealize Operations Manager servers.
- Ensure that the correct credentials are used.

Operational Verification of the Business Continuity Layer

4

Perform operational verification steps to validate the operational state of the business continuity layer following initial installation or any type of outage affecting an individual component or system.

Operational verification of the business continuity layer involves the following management components:

- Site Recovery Manager
- vSphere Replication
- [Verify Pairing of Site Recovery Manager Across Regions](#)
Verify that the Site Recover Manager instances are paired.
- [Verify Pairing of vSphere Replication Across Regions](#)
Verify that the vSphere Replication instances are paired.
- [Perform Test Recovery of Operations Management Recovery Plan](#)
Verify the recovery plan for the operations management layer.
- [Perform Test Recovery of Cloud Management Recovery Plan](#)
Verify the recovery plan for the cloud management layer.
- [Verify Status and Configuration of vSphere Storage APIs for Data Protection Based Backup Solution](#)
Verify the operational status of the vSphere Storage APIs for Data Protection (VADP) based backup solution after you perform a software maintenance operation.

Verify Pairing of Site Recovery Manager Across Regions

Verify that the Site Recover Manager instances are paired.

Verifying that Site Recovery Manager instances are paired validates that the network communication between regions is operational and that the service account has the correct privileges.

Expected Outcome

You can successfully authenticate to vCenter Server and verify that the regions are paired and connected.

Procedure

- 1 Log into vCenter Server by using the vSphere Web Client.
 - a Open a Web browser and go to **`https://sfo01m01vc01.sfo01.rainpole.local/vsphere-client`**.
 - b Log in using the following credentials.

Setting	Value
User name	administrator@vsphere.local
Password	vsphere_admin_password

- 2 From the **Home** menu, select **Site Recovery**.
- 3 In the **Navigator** pane, click **Sites** and click the **sfo01m01vc01.sfo01.rainpole.local** site.
- 4 On the **Summary** tab, verify the following details.

Settings	Site	Paired Site
Name	sfo01m01vc01.sfo01.rainpole.local	lax01m01vc01.lax01.rainpole.local
Client Connection	Connected	Connected
Server Connection	Connected	Connected
SRM Server	sfo01m01srm01.sfo01.rainpole.local:9086	lax01m01srm01.lax01.rainpole.local:9086
vCenter Server	sfo01m01vc01.sfo01.rainpole.local:443	lax01m01vc01.lax01.rainpole.local:443
SRM Server Build	<i>srm_build_version</i>	<i>srm_build_version</i>
Organization	VMware, Inc.	VMware, Inc.
Logged in as	VSPHERE.LOCAL\Administrator	VSPHERE.LOCAL\Administrator
VR Compatibility	<i>vr_version</i> - Compatible	<i>vr_version</i> - Compatible

What to do next

If you encounter issues while performing this procedure, use the following troubleshooting tips:

Troubleshooting Tips

- Ensure that there is network connectivity between all vCenter Server and Site Recovery Manager Servers.

Verify Pairing of vSphere Replication Across Regions

Verify that the vSphere Replication instances are paired.

Verifying that vSphere Replication instances are paired validates that the network communication between regions is operational and that the service accounts has the correct privileges.

Expected Outcome

You can successfully authenticate to vCenter Server and verify that the regions are connected and paired.

Procedure

- 1 Log into vCenter Server by using the vSphere Web Client.
 - a Open a Web browser and go to **`https://sfo01m01vc01.sfo01.rainpole.local/vsphere-client`**.
 - b Log in using the following credentials.

Setting	Value
User name	administrator@vsphere.local
Password	vsphere_admin_password

- 2 From the **Home** menu, select **Hosts and Clusters**.
- 3 In the **Navigator** pane, select the **sfo01m01vc01.sfo01.rainpole.local** instance.
- 4 Click the **Configure** tab, and click **Target Sites** under **vSphere Replication**.
- 5 Verify the following details.

Setting	Value
Name	lax01m01vc01.lax01.rainpole.local
VR Appliance	172.17.11.123
Status	Connected

What to do next

If you encounter issues while performing this procedure, use the following troubleshooting tips:

Troubleshooting Tips

- Ensure there is network connectivity between all vCenter Server and vSphere Replication instances

Perform Test Recovery of Operations Management Recovery Plan

Verify the recovery plan for the operations management layer.

Performing a test recovery of the operations management recovery plan ensures that the virtual machines are being replicated correctly and the power on order is accurate with the correct timeout values and dependencies. Site Recovery Manager runs the analytic cluster nodes on an isolated test network using a temporary snapshot of replicated data while performing test recovery.

Expected Outcome

You can successfully complete the operations management recovery plan under a test recovery scenario.

Procedure

- 1 Log in to the Management vCenter Server by using the vSphere Web Client.
 - a Open a Web browser and go to **`https://sfo01m01vc01.sfo01.rainpole.local/vsphere-client`**.
 - b Log in using the following credentials.

Setting	Value
User name	administrator@vsphere.local
Password	vsphere_admin_password

- 2 From the **Home** menu, select **Site Recovery**.
- 3 Under Inventory Trees, click the **Recovery Plans** and click the **SDDC Operations Management RP** recovery plan.
- 4 On the **SDDC Operations Management RP** page, click the **Monitor** tab and click **Recovery Steps**.
- 5 Click the **Test Recovery Plan** icon to run a test recovery.
The **Test** wizard appears.
- 6 On the **Confirmation options** page, leave the **Replicate recent changes to recovery site** check box selected and click **Next**.
- 7 On the **Ready to complete** page, click **Finish** to start the test recovery.
Test failover starts. You can follow the progress on the **Recovery Steps** page.
- 8 After the test recovery is complete, click the **Cleanup Recovery Plan** icon to clean up all the created test VMs.
- 9 On the **Confirmation options** page of the **Cleanup** wizard, click **Next**.
- 10 On the **Ready to complete** page, click **Finish** to start the clean-up process.

Note Log in to **lax01m01vc01.lax01.rainpole.local** vCenter Server and follow the procedure if the protected vRealize Operations Manager virtual machines are located in Region B.

What to do next

If you encounter issues while performing this procedure, use the following troubleshooting tips:

Troubleshooting Tips

- Ensure that there is network connectivity between all vCenter Server and vSphere Replication instances.
 - Ensure that there is network connectivity between all vCenter Server and Site Recovery Manager Servers.
 - Ensure that the replication is occurring for the protected VMs.
-

Perform Test Recovery of Cloud Management Recovery Plan

Verify the recovery plan for the cloud management layer.

Performing a test recovery of the cloud management recovery plan ensures that the virtual machines are being replicated correctly and the power on order is accurate with the correct timeout values and dependencies. Site Recovery Manager runs the vRealize Automation and vRealize Business for Cloud nodes on an isolated test network using a temporary snapshot of replicated data while performing test recovery.

Expected Outcome

You can successfully complete the cloud management recovery plan under a test recovery scenario.

Procedure

- 1 Log in to the Management vCenter Server by using the vSphere Web Client.
 - a Open a Web browser and go to **`https://sfo01m01vc01.sfo01.rainpole.local/vsphere-client`**.
 - b Log in using the following credentials.

Setting	Value
User name	administrator@vsphere.local
Password	vsphere_admin_password

- 2 From the **Home** menu of the vSphere Web Client, select **Site Recovery**.
- 3 On the Site Recovery home page, click **Sites** and double-click the **sfo01m01vc01.sfo01.rainpole.local** protected site.
- 4 If the **Log In Site** dialog box appears, re-authenticate by using the **svc-srm@rainpole.local** user name and the **svc-srm_password** password.

Re-authentication is required if the network connection between Region A and Region B has been interrupted after the last successful authentication.
- 5 On the **Related Objects** tab, click the **Recovery Plans** tab and click the **SDDC Cloud Management RP** recovery plan.
- 6 On the **SDDC Cloud Management RP** page, click the **Monitor** tab and click **Recovery Steps**.
- 7 Click the **Test Recovery Plan** icon to run a test recovery.

The **Test** wizard appears.
- 8 On the **Confirmation options** page, leave the **Replicate recent changes to recovery site** check box selected and click **Next**.

- 9 On the **Ready to complete** page, click **Finish** to start the test recovery.

Test failover starts. You can follow the progress on the **Recovery Steps** page.

Note Because recovered virtual machines are using the test network, VMware Tools in the vra01svr01a.rainpole.local and vra01svr01b.rainpole.local virtual machines might not become online within the default timeout. In the recovery plan, increase the startup delay for VMware Tools for these virtual machines to complete the test.

- 10 After the test recovery is complete, click the **Cleanup Recovery Plan** icon to clean up all the created test VMs.
- 11 On the **Confirmation options** page of the **Cleanup** wizard, click **Next**.
- 12 On the **Ready to complete** page, click **Finish** to start the clean-up process.

Note Log in to the `1ax01m01vc01.1ax01.rainpole.local` vCenter Server and follow the procedure if the protected vRealize Operations Manager VMs are located in Region B.

What to do next

If you encounter issues while performing this procedure, use the following troubleshooting tips:

Troubleshooting Tips

- Ensure that there is network connectivity between all vCenter Server and vSphere Replication instances.
 - Ensure that there is network connectivity between all vCenter Server and Site Recovery Manager Servers.
 - Ensure that the replication is occurring for the protected VMs.
-

Verify Status and Configuration of vSphere Storage APIs for Data Protection Based Backup Solution

Verify the operational status of the vSphere Storage APIs for Data Protection (VADP) based backup solution after you perform a software maintenance operation.

Verifying the operational status of vSphere Storage APIs for Data Protection (VADP) based backup solution validates the correct configuration.

Expected Outcome

You can confirm that a backup of the Management cluster has occurred in the past 24 hours.

Procedure

- Verify that the VADP-based backup solution is registered with the Management vCenter Server.
- Verify that all the services are correctly running on the storage solution.
- Verify that any proxies that have been deployed from the VADP-based backup solution are registered and running.

- Verify that sufficient space has been allocated for the Management cluster applications.

Consult the sizing guide for an estimate on the initial deployment size of the validated design.

- Verify that the VADP-based backup solution has successfully taken backups of the Management cluster in the past 24 hours.

Post Upgrade Verification

After an upgrade of the Software Defined Data Center, perform post upgrade verification to ensure that each SDDC component has been upgraded successfully.

Post upgrade verification involves the following layers:

- Virtual Infrastructure Layer
- Operations Management Layer
- Cloud Management Layer
- Business Continuity Layer

- [Version Verification of the Virtual Infrastructure Layer](#)

After an upgrade of the virtual infrastructure layer, perform post upgrade verification to ensure that each component has been upgraded successfully.

- [Version Verification of the Operations Management Layer](#)

After an upgrade of the operations management layer, perform post upgrade verification to ensure that each component has been upgraded successfully.

- [Version Verification of the Cloud Management Layer](#)

After an upgrade of the cloud management layer, perform post upgrade verification to ensure that each component has been upgraded successfully.

- [Version Verification of the Business Continuity Layer](#)

After an upgrade of the business continuity layer, perform post upgrade verification to ensure that each component has been upgraded successfully.

Version Verification of the Virtual Infrastructure Layer

After an upgrade of the virtual infrastructure layer, perform post upgrade verification to ensure that each component has been upgraded successfully.

Version verification of the virtual infrastructure layer involves the following components:

- Platform Services Controllers
- vCenter Servers
- ESXi hosts

- NSX Managers
- NSX Controllers
- NSX Edge services gateways
- [Verify the Version of Platform Service Controller](#)
Verify the version of the Platform Services Controllers after you perform an upgrade operation in the Software Defined Data Center.
- [Verify the Version of vCenter Server](#)
Verify the version of the vCenter Server instances after you perform an upgrade operation in the Software Defined Data Center.
- [Verify the Version of ESXi Host](#)
Verify the version of the ESXi hosts after you perform an upgrade operation in the Software Defined Data Center.
- [Verify the Version of NSX for vSphere](#)
Verify the version of NSX Manager, NSX Controller, and NSX Edge appliances, and NSX for vSphere Installation Bundles after you perform an upgrade operation in the Software Defined Data Center.

Verify the Version of Platform Service Controller

Verify the version of the Platform Services Controllers after you perform an upgrade operation in the Software Defined Data Center.

Procedure

- 1 Log in to the management interface of the Platform Services Controller virtual appliance.
 - a Open a Web browser and go to **`https://sfo01m01psc01.sfo01.rainpole.local:5480`**.
 - b Log in using the following credentials.

Setting	Value
User name	root
Password	<i>mgmtpsc_root_password</i>

- 2 Verify the version of the Platform Services Controller.
 - a In the **Navigator**, click **Update**.
 - b On the **Update** page, under **Current version details**, verify that **Update version** shows the expected version and build number.
- 3 Repeat the procedure for the remaining Platform Services Controller instances.

Verify the Version of vCenter Server

Verify the version of the vCenter Server instances after you perform an upgrade operation in the Software Defined Data Center.

Procedure

- 1 Log in to the management interface of the vCenter Server Appliance.
 - a Open a Web browser and go to **`https://sfo01m01vc01.sfo01.rainpole.local:5480`**.
 - b Log in using the following credentials.

Setting	Value
User name	root
Password	<i>mgmtvc_root_password</i>

- 2 Verify the version of the vCenter Server instance.
 - a In the **Navigator**, click **Update**.
 - b On the **Update** page, under **Current version details**, verify that **Update version** shows the expected version and build number.
- 3 Repeat the procedure for the remaining vCenter Server instances.

Verify the Version of ESXi Host

Verify the version of the ESXi hosts after you perform an upgrade operation in the Software Defined Data Center.

Procedure

- 1 Log in to the Management vCenter Server by using the vSphere Web Client.
 - a Open a Web browser and go to **`https://sfo01m01vc01.sfo01.rainpole.local/vsphere-client`**.
 - b Log in using the following credentials.

Setting	Value
User name	administrator@vsphere.local
Password	<i>vsphere_admin_password</i>

- 2 Navigate to the ESXi host.
 - a From the **Home** menu, select **Hosts and Clusters**.
 - b In the **Navigator**, expand the **sfo01m01vc01.sfo01.rainpole.local > sfo01-m01dc > sfo01-m01-mgmt01** inventory tree.
 - c Click the **sfo01m01esx01.sfo01.rainpole.local** host.

- 3 On the **Summary** tab, verify that the **Hypervisor** shows the expected version number for the ESXi host.
- 4 Repeat the procedure for all remaining ESXi hosts across all vCenter Server instances.

Verify the Version of NSX for vSphere

Verify the version of NSX Manager, NSX Controller, and NSX Edge appliances, and NSX for vSphere Installation Bundles after you perform an upgrade operation in the Software Defined Data Center.

Procedure

- 1 Log in to the Management vCenter Server by using the vSphere Web Client.
 - a Open a Web browser and go to **https://sfo01m01vc01.sfo01.rainpole.local/vsphere-client**.
 - b Log in using the following credentials.

Setting	Value
User name	administrator@vsphere.local
Password	vsphere_admin_password

- 2 From the **Home** menu, click **Networking & Security**.
- 3 Verify the version of NSX Manager and NSX Controller nodes.
 - a In the **Navigator** pane, click **Installation and Upgrade**.
 - b On the **Management** tab, under **NSX Managers**, verify that the **Version** column has the expected version number for each NSX Manager.
 - c Under **NSX Controller nodes**, verify that the **Software Version** column has the expected version number for each NSX Controller.
- 4 Verify the version of NSX Edge appliances.
 - a In the **Navigator** pane, click **NSX Edges**.
 - b From the **NSX Manager** drop-down menu, select the **172.16.11.65** NSX Manager.
 - c Verify that the **Version** column has the expected version number for each NSX Edge.
- 5 Verify the version of NSX for vSphere Installation Bundles.
 - a In the **Navigator** pane, click **Installation and Upgrade**.
 - b Click the **Host Preparation** tab, and under **NSX Component Installation on Hosts** expand the management cluster **sfo01-m01-mgmt01** to see the ESXi hosts.
 - c Verify that the **Installation Status** column has the expected version number for each of the hosts.
- 6 Repeat the procedure for the remaining NSX Manager and NSX Edge appliances and NSX for vSphere Installation Bundles for ESXi hosts.

Version Verification of the Operations Management Layer

After an upgrade of the operations management layer, perform post upgrade verification to ensure that each component has been upgraded successfully.

Version verification of the operations management layer involves the following components:

- vRealize Suite Lifecycle Manager
- vRealize Operations Manager
- vRealize Log Insight
- vSphere Update Manager Download Service
- [Verify the Version of vRealize Suite Lifecycle Manager](#)
Verify the version of vRealize Suite Lifecycle Manager after you perform an upgrade operation in the Software Defined Data Center.
- [Verify the Version of vRealize Operations Manager](#)
Verify the version of the analytics and remote collector nodes of vRealize Operations Manager after you perform an upgrade operation in the Software Defined Data Center.
- [Verify the Version of vRealize Log Insight](#)
Verify the version of vRealize Log Insight nodes after you perform an upgrade operation in the Software Defined Data Center.
- [Verify the Version of vSphere Update Manager Download Service](#)
Verify the version of vSphere Update Manager Download Service (UMDS) after you perform an upgrade operation in the Software Defined Data Center.

Verify the Version of vRealize Suite Lifecycle Manager

Verify the version of vRealize Suite Lifecycle Manager after you perform an upgrade operation in the Software Defined Data Center.

Procedure

- 1 Log in to vRealize Suite Lifecycle Manager user interface.
 - a Open a Web browser and go to **`https://vrslcm01svr01a.rainpole.local/vrslcm`**.
 - b Log in using the following credentials.

Setting	Value
User name	admin@localhost
Password	vrslcm_admin_password

- 2 In the top right corner of the window, click the **admin@localhost** user and from the drop-down menu select **About**.

- 3 On the **About VMware vRealize Suite Lifecycle Manager** dialog, verify that the **Version** shows the correct version.
- 4 Click **OK** to close the window.

Verify the Version of vRealize Operations Manager

Verify the version of the analytics and remote collector nodes of vRealize Operations Manager after you perform an upgrade operation in the Software Defined Data Center.

Procedure

- 1 Log in to vRealize Operations Manager by using the operations interface.
 - a Open a Web browser and go to **https://vrops01svr01.rainpole.local**.
 - b Log in using the following credentials.

Setting	Value
User name	admin
Password	vrops_admin_password

- 2 Click the **Administration** tab, and click **Management > Cluster Management**.
- 3 In the **Cluster Management** page, under the **Nodes in the vRealize Operations Manager Cluster** table, verify that the **Version** column shows the correct version for each of the nodes.


Verify the Version of vRealize Log Insight

Verify the version of vRealize Log Insight nodes after you perform an upgrade operation in the Software Defined Data Center.

Procedure

- 1 Log in to vRealize Operations Manager by using the operations interface.
 - a Open a Web browser and go to **https://vrops01svr01.rainpole.local**.
 - b Log in using the following credentials.

Setting	Value
User name	admin
Password	vrops_admin_password

- 2 Click the configuration drop-down menu , and click **Administration**.
- 3 Verify the version of the vRealize Log Insight cluster nodes.
 - a Under **Management** in the navigator area, click **Cluster**.
 - b In the **Nodes** table, verify that the **Version** column shows the correct version for each of the nodes.

- 4 Repeat the procedure and validate for the `lax01vrli01.lax01.rainpole.local` vRealize Log Insight instance.

Verify the Version of vSphere Update Manager Download Service

Verify the version of vSphere Update Manager Download Service (UMDS) after you perform an upgrade operation in the Software Defined Data Center.

Procedure

- 1 Log in to the UMDS virtual appliance by using a Secure Shell (SSH) client.
 - a Open an SSH connection to `sfo01umds01.sfo01.rainpole.local`.
 - b Log in using the following credentials.

Setting	Value
User Name	svc-umds
Password	svc-umds_password

- 2 Verify the version of vSphere Update Manager Download Service.
 - a Run the following command.

```
cat /var/lib/vmware-umds/version.txt
```

- b Verify that the version of vSphere Update Manager Download Service is correct.

- 3 Verify the version of Nginx and PostgreSQL.

- a Run the following commands.

```
nginx -v
psql -V
```

- b Verify that the version of Nginx and PostgreSQL are correct.

- 4 Repeat the procedure and validate for the `lax01umds01.lax01.rainpole.local` vSphere Update Manager Download Service instance.

Version Verification of the Cloud Management Layer

After an upgrade of the cloud management layer, perform post upgrade verification to ensure that each component has been upgraded successfully.

Version verification of the cloud management layer involves the following components:

- vRealize Automation nodes
- vRealize Automation Windows nodes
- vRealize Business

- [Verify the Version of vRealize Automation Appliance Nodes](#)

Verify the version of the vRealize Automation appliance nodes after you perform an upgrade operation in the Software Defined Data Center.

- [Verify the Version of vRealize Automation Windows Nodes](#)

Verify the version of the vRealize Automation windows nodes after you perform an upgrade operation in the Software Defined Data Center.

- [Verify the Version of vRealize Business Nodes](#)

Verify the version of the vRealize Business for Cloud instances after you perform an upgrade operation in the Software Defined Data Center.

Verify the Version of vRealize Automation Appliance Nodes

Verify the version of the vRealize Automation appliance nodes after you perform an upgrade operation in the Software Defined Data Center.

Procedure

- 1 Log in to the vRealize Automation appliance.
 - a Open a Web browser and go to **`https://vra01svr01a.rainpole.local:5480`**
 - b Log in using the following credentials.

Settings	Value
User name	root
Password	<i>vra_appA_root_password</i>

- 2 Verify the version of the vRealize Automation appliance.
 - a In the appliance management console, click the **Update** tab and click the **Status** tab.
 - b Verify that the **Appliance Version** parameter shows the correct version number.
- 3 Repeat the procedure for the **`vra01svr01b.rainpole.local`** vRealize Automation appliance.

Verify the Version of vRealize Automation Windows Nodes

Verify the version of the vRealize Automation windows nodes after you perform an upgrade operation in the Software Defined Data Center.

Procedure

- 1 Log in to the Windows virtual machines of the vRealize Automation component.
 - a Open a Remote Desktop Protocol (RDP) connection to each of the following vRealize Automation virtual machines.

vRealize Automation Component	FQDN	Program Names for Version Check
IaaS Web Server	<ul style="list-style-type: none"> ■ vra01iws01a.rainpole.local ■ vra01iws01b.rainpole.local 	<ul style="list-style-type: none"> ■ VMware vCloud Automation Center Management Agent ■ VMware vCloud Automation Center Server ■ VMware vCloud Automation Center WAPI
IaaS Manager Service and DEM Orchestrator	<ul style="list-style-type: none"> ■ vra01ims01a.rainpole.local ■ vra01ims01b.rainpole.local 	<ul style="list-style-type: none"> ■ VMware vCloud Automation Center DEM-Orchestrator - <ims-fqdn> DEO ■ VMware vCloud Automation Center Management Agent ■ VMware vCloud Automation Center Server
vRealize Automation DEM Worker	<ul style="list-style-type: none"> ■ vra01dem01a.rainpole.local ■ vra01dem01b.rainpole.local 	<ul style="list-style-type: none"> ■ VMware vCloud Automation Center DEM-Worker - DEM-WORKER-xx ■ VMware vCloud Automation Center DEM-Worker - DEM-WORKER-yy ■ VMware vCloud Automation Center DEM-Worker - DEM-WORKER-zz ■ VMware vCloud Automation Center Management Agent
vRealize Automation Proxy Agents	<ul style="list-style-type: none"> ■ sfo01ias01a.sfo01.rainpole.local ■ sfo01ias01b.sfo01.rainpole.local ■ lax01ias01a.lax01.rainpole.local ■ lax01ias01b.lax01.rainpole.local 	<ul style="list-style-type: none"> ■ VMware vCloud Automation Center Agents - vSphere-Agent-xx ■ VMware vCloud Automation Center Management Agent

- b Log in using the following credentials.

Setting	Value
User name	Rainpole\svc-vra
Password	svc-vra-user-password

- 2 From the Windows **Start** menu, select **Control Panel > Programs and Features** and verify that the **Version** column shows the correct version number for the program names as per the table above.

Verify the Version of vRealize Business Nodes

Verify the version of the vRealize Business for Cloud instances after you perform an upgrade operation in the Software Defined Data Center.

Procedure

- 1 Log in to the vRealize Business Server appliance management console.
 - a Open a Web browser and go to **https://vrb01svr01.rainpole.local:5480**.
 - b Log in using the following credentials.

Setting	Value
User name	root
Password	<i>vrb_server_root_password</i>

- 2 Verify the version of the vRealize Business for Cloud appliance.
 - a In the appliance management console, click the **Update** tab and click the **Status** tab.
 - b Verify that the **Appliance Version** parameter shows the correct version number.
- 3 Repeat the procedure for the **sfo01vrbc01.sfo01.rainpole.local** and **lax01vrbc01.lax01.rainpole.local** vRealize Business Collector nodes.

Version Verification of the Business Continuity Layer

After an upgrade of the business continuity layer, perform post upgrade verification to ensure that each component has been upgraded successfully.

Version verification of the cloud management layer involves the following components:

- Site Recovery Manager
- vSphere Replication
- [Verify the Version of Site Recovery Manager](#)
Verify the version of the Site Recovery Manager instances after you perform an upgrade operation in the Software Defined Data Center.
- [Verify the Version of vSphere Replication](#)
Verify the version of the vSphere Replication instances after you perform an upgrade operation in the Software Defined Data Center.

Verify the Version of Site Recovery Manager

Verify the version of the Site Recovery Manager instances after you perform an upgrade operation in the Software Defined Data Center.

Procedure

- 1 Log in to the Site Recovery Manager virtual machine by using a Remote Desktop Protocol (RDP) client.
 - a Open an RDP connection to the `sfo01m01srm01.sfo01.rainpole.local` virtual machine.
 - b Log in using the following credentials.

Settings	Value
User name	Windows administrator user
Password	<i>windows_administrator_password</i>

- 2 Verify the version of Site Recovery Manager.
 - a From the Windows **Start** menu, select **Control Panel > Programs and Features**.
 - b Verify that the **Version** column shows the correct version number for the following applications.
 - VMware vCenter Site Recovery Manager
 - VMware vCenter Site Recovery Manager Embedded Database
- 3 Repeat the procedure for the `lax01m01srm01.lax01.rainpole.local` Site Recovery Manager instance.

Verify the Version of vSphere Replication

Verify the version of the vSphere Replication instances after you perform an upgrade operation in the Software Defined Data Center.

Procedure

- 1 Log in to the Virtual Appliance Management Interface of the vSphere Replication appliance.
 - a Open a Web browser and go to **`https://sfo01m01vrms01.sfo01.rainpole.local:5480`**.
 - b Log in using the following credentials.

Settings	Value
User name	root
Password	<i>vr_sfo_root_password</i>

- 2 Verify the version of the vSphere Replication appliance.
 - a In the appliance management console, click the **Update** tab and click the **Status** tab.
 - b Verify that the **Appliance Version** parameter shows the correct version number.
- 3 Repeat the procedure for the `lax01m01vrms01.lax01.rainpole.local` vSphere Replication instance.

SDDC Startup and Shutdown

When you perform patch, upgrade, recovery, or failover of the SDDC management applications, make sure that you start up and shut down the management virtual machines according to a predefined order.

- **Shutdown Order of the Management Virtual Machines**

Shut down the virtual machines of the SDDC management stack by following a strict order to avoid data loss and faults in the components.

- **Startup Order of the Management Virtual Machines**

Start up the virtual machines of the SDDC management stack by following a strict order to guarantee the faultless operation of and the integration between the components.

Shutdown Order of the Management Virtual Machines

Shut down the virtual machines of the SDDC management stack by following a strict order to avoid data loss and faults in the components.

Before you begin:

- Verify that virtual machines are not running on snapshots.
- Ensure verified backups of all management and tenant virtual machines are available.
- If a data protection solution is running on the management clusters, verify that the solution is properly shutdown following the vendor guidance.
- If the hosts in a vSAN cluster are to be shut down, appropriately shut down the tenant workloads in the shared edge and compute cluster.

Shutting down the ESXi hosts in the vSAN clusters:

- Refer to VMware Knowledge Base article [2142676](#) for information on preparing and shutting down ESXi hosts in vSAN clusters.

Shutting down the management virtual machines:

- Shut down the virtual machines of the SDDC management stack in the shutdown order provided in the following table.

- Verify that the console of the virtual machine and its services are completely shut down before moving to the next virtual machine.

Note The vCenter Server instances, NSX load balancers for the Platform Services Controllers, the Platform Services Controllers, and the management clusters are the last virtual machines to be shut down.

Virtual Machine Name in Region A	Virtual Machine Name in Region B	Shutdown Order
vRealize Suite Lifecycle Manager Total Number of VMs (1)	vRealize Suite Lifecycle Manager Total Number of VMs (0)	1
vrsbcm01svr01a	-	1
vRealize Log Insight Total Number of VMs (3)	vRealize Log Insight Total Number of VMs (3)	2
sfo01vrli01c	lax01vrli01c	1
sfo01vrli01b	lax01vrli01b	1
sfo01vrli01a	lax01vrli01a	2
vRealize Operations Manager Total Number of VMs (5)	vRealize Operations Manager Total Number of VMs (2)	2
sfo01vropsc01b	lax01vropsc01b	1
sfo01vropsc01a	lax01vropsc01a	1
vrops01svr01c	-	2
vrops01svr01b	-	3
vrops01svr01a	-	4
vRealize Business for Cloud Total Number of VMs (2)	Realize Business for Cloud Total Number of VMs (2)	3
sfo01vrbc01	lax01vrbc01	1
vrbc01svr01	-	2
vRealize Automation Total Number of VMs (11)	vRealize Automation Total Number of VMs (2)	4
vra01dem01a	-	1
vra01dem01b	-	1
sfo01ias01b	lax01ias01b	1
sfo01ias01a	lax01ias01a	1
vra01ims01b	-	2
vra01ims01a	-	2
vra01iws01b	-	3
vra01iws01a	-	4
vra01svr01b	-	5
vra01svr01a	-	5

Virtual Machine Name in Region A	Virtual Machine Name in Region B	Shutdown Order
vra01mssql01	-	6
Site Recovery Manager and vSphere Replication Total Number of VMs (2)	Site Recovery Manager and vSphere Replication Total Number of VMs (2)	5
sfo01m01vrms01	lax01m01vrms01	1
sfo01m01srm01	lax01m01srm01	2
Update Manager Download Service (UMDS) Total Number of VMs (1)	Update Manager Download Service (UMDS) Total Number of VMs (1)	5
sfo01umds01	lax01umds01	1
Core Stack Total Number of VMs (26)	Core Stack Total Number of VMs (16)	6
sfo01m01lb01 (0,1)	lax01m01lb01 (0,1)	1
sfo01m01udlr01 (0,1)	-	1
sfo01m01esg01	lax01m01esg01	1
sfo01m01esg02	lax01m01esg02	1
sfo01w01udlr01 (0,1)	-	1
sfo01w01dlr01 (0,1)	lax01w01dlr01 (0,1)	1
sfo01w01esg01	lax01w01esg01	1
sfo01w01esg02	lax01w01esg02	1
sfo01m01nsx01	lax01m01nsx01	2
sfo01w01nsx01	lax01w01nsx01	2
sfo01m01nsxc01	-	3
sfo01m01nsxc02	-	3
sfo01m01nsxc03	-	3
sfo01w01nsxc01	-	3
sfo01w01nsxc02	-	3
sfo01w01nsxc03	-	3
sfo01m01vc01	lax01m01vc01	4
sfo01w01vc01	lax01w01vc01	4
sfo01psc01 (0,1)	lax01psc01 (0,1)	5
sfo01w01psc01	lax01w01psc01	6
sfo01m01psc01	lax01m01psc01	6

Startup Order of the Management Virtual Machines

Start up the virtual machines of the SDDC management stack by following a strict order to guarantee the faultless operation of and the integration between the components.

Before you begin:

- Verify that external dependencies for the SDDC, such as, Active Directory, DNS, NTP, SMTP, and FTP/SFTP are available.

Starting up the ESXi hosts in the vSAN clusters:

- If the vSAN clusters are shut down, refer to VMware Knowledge Base article [2142676](#) for information on starting up hosts and exiting maintenance mode.

Starting up the management virtual machines:

- Start up the virtual machines in the startup order provided in the following table.
- Verify that the console of the virtual machine and its services are all up before proceeding with the next virtual machine.
- Refer to VMware Knowledge Base article [2142676](#) for information on verifying the health of the vSAN clusters before starting up tenant workloads.
- If a data protection solution is deployed on the management cluster, verify that the solution is properly started and operational, following the vendor guidance.

Virtual Machine in Region A	Virtual Machine in Region B	Startup Order
Core Stack Total	Core Stack Total	1
Number of VMs (26)	Number of VMs (16)	
sfo01m01psc01	lax01m01psc01	1
sfo01w01psc01	lax01w01psc01	1
sfo01psc01 (0,1)	lax01psc01 (0,1)	2
sfo01m01vc01	lax01m01vc01	3
sfo01w01vc01	lax01w01vc01	3
sfo01m01nsx01	lax01m01nsx01	4
sfo01w01nsx01	lax01w01nsx01	4
sfo01m01nsxc01	-	5
sfo01m01nsxc02	-	5
sfo01m01nsxc03	-	5
sfo01w01nsxc01	-	5
sfo01w01nsxc02	-	5
sfo01w01nsxc03	-	5
sfo01m01lb01 (0,1)	lax01m01lb01 (0,1)	6
sfo01m01udlr01 (0,1)	-	6
sfo01m01esg01	lax01m01esg01	6
sfo01m01esg02	lax01m01esg02	6
sfo01w01udlr01 (0,1)	-	6
sfo01w01dlr01 (0,1)	lax01w01dlr01(0,1)	6

Virtual Machine in Region A	Virtual Machine in Region B	Startup Order
sfo01w01esg01	lax01w01esg01	6
sfo01w01esg02	lax01w01esg02	6
Update Manager Download Service (UMDS)	Update Manager Download Service (UMDS)	2
Total Number of VMs (1)	Total Number of VMs (1)	
sfo01umds01	lax01umds01	1
Site Recovery Manager and vSphere Replication	Site Recovery Manager and vSphere Replication	2
Total Number of VMs (2)	Total Number of VMs (2)	
sfo01m01vrms01	lax01m01vrms01	1
sfo01m01srm01	lax01m01srm01	1
vRealize Automation	vRealize Automation	3
Total Number of VMs (11)	Total Number of VMs (2)	
vra01mssql01	-	1
vra01svr01a	-	2
vra01svr01b	-	2
vra01iws01a	-	3
vra01iws01b	-	4
vra01ims01a	-	5
vra01ims01b	-	6
sfo01ias01a	lax01ias01a	7
sfo01ias01b	lax01ias01b	7
vra01dem01a	-	7
vra01dem01b	-	7
vRealize Business for Cloud	vRealize Business for Cloud	4
Total Number of VMs (2)	Total Number of VMs (1)	
vrb01svr01	-	1
sfo01vrbc01	lax01vrbc01	2
vRealize Operations	vRealize Operations Manager	5
Manager Total Number of VMs (5)	Total Number of VMs (2)	
vrops01svr01a	-	1
vrops01svr01b	-	2
vrops01svr01c	-	3
sfo01vropsc01a	lax01vropsc01a	4
sfo01vropsc01b	lax01vropsc01b	4
vRealize Log Insight	vRealize Log Insight	5
Total Number of VMs (3)	Total Number of VMs (3)	
sfo01vrli01a	lax01vrli01a	1

Virtual Machine in Region A	Virtual Machine in Region B	Startup Order
sfo01vrli01b	lax01vrli01b	2
sfo01vrli01c	lax01vrli01c	2
vRealize Suite Lifecycle Manager	vRealize Suite Lifecycle Manager	6
Total Number of VMs (1)	Total Number of VMs (0)	
vrs lcm01svr01a	-	1