

vSphere Storage Appliance

Update 1

VMware vSphere 5.5

vSphere Storage Appliance 5.5

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About vSphere Storage Appliance Installation and Administration

vSphere Storage Appliance Installation and Administration helps you to install and configure your environment to deploy vSphere® Storage Appliance. You use vSphere Storage Appliance to create a vSphere® Storage Appliance Cluster which enables VMware vSphere® vMotion and VMware vSphere® High Availability without the need to install expensive SAN arrays.

Intended Audience

This information is intended for anyone who wants to quickly enable vSphere vMotion and vSphere High Availability in their virtual environment. The information is for experienced Windows system administrators who are new to virtual machine technology and datacenter operations and do not have the knowledge or experience in creating virtual and clustered environments.

Updated Information

This *vSphere Storage Appliance* is updated with each release of the product or when necessary.

This table provides the update history of the *vSphere Storage Appliance*.

Revision	Description
001363-03	<ul style="list-style-type: none">■ The new troubleshooting topic “Update the Outdated Version of VSA Cluster Service,” on page 84, provides instructions for updating the outdated version of VSA cluster service.■ The topic “Upgrade vSphere Storage Appliance Components from Version 5.1.x to Version 5.5 or Later,” on page 44 has been updated to improve readability.■ In “Considerations for Brownfield Installation,” on page 25, corrected the file path.
001363-02	“Upgrade vSphere Storage Appliance Components from Version 5.1.x to Version 5.5 or Later,” on page 44 has been updated to improve readability.
001363-01	<ul style="list-style-type: none">■ “VSA Manager Page Fails to Load in the vSphere Web Client,” on page 84 has been updated to include the HTTPS port information.■ Version Compatibility table in Chapter 3, “Upgrading vSphere Storage Appliance Environment,” on page 43 has been updated to include correct version numbers.
001363 -00	Initial release.

Introduction to vSphere Storage Appliance

1

VMware vSphere® Storage Appliance (VSA) is a VMware virtual appliance that packages SUSE Linux Enterprise Server 11 and storage clustering services. A VSA virtual machine runs on several ESXi hosts to abstract the storage resources that are installed on the hosts and to create a vSphere Storage Appliance cluster (VSA cluster).

This chapter includes the following topics:

- [“What Is a VSA Cluster?”](#) on page 9
- [“VSA Cluster Components,”](#) on page 10
- [“VSA Cluster Architecture,”](#) on page 11
- [“VSA Cluster Network Architecture,”](#) on page 12
- [“How a VSA Cluster Handles Failures,”](#) on page 14
- [“Differences Between VSA Clusters and Storage Area Networks,”](#) on page 16
- [“VSA Cluster Capacity,”](#) on page 17
- [“Licensing vSphere Storage Appliance,”](#) on page 18

What Is a VSA Cluster?

A VSA cluster leverages the computing and storage resources of several ESXi hosts and provides a set of datastores that are accessible by all hosts within the datacenter.

An ESXi host that runs a vSphere Storage Appliance and participates in a VSA cluster is a VSA cluster member. With vSphere Storage Appliance, you can create a VSA cluster with two or three VSA cluster members. The status of the VSA cluster is online only when more than half of the members are online.

A VSA cluster enables the following features:

- Shared datastores for all hosts in the datacenter
- Replica of each shared datastore
- vSphere vMotion and vSphere HA
- Hardware and software failover capabilities
- Replacement of a failed VSA cluster member
- Recovery of an existing VSA cluster

Depending on a licensing model you use, you can have several clusters managed by a single vCenter Server.

VSA Cluster Components

vSphere components together with the required hardware setup and configuration form a VSA cluster.

A VSA cluster requires the following vSphere and vSphere Storage Appliance components:

ESXi Hosts	Two or three ESXi hosts. All hosts in the cluster must have the same version of ESXi. You can also use existing hosts that have virtual machines running on their local datastores.
vCenter Server	A physical or virtual machine that runs vCenter Server and manages all ESXi hosts that participate in the VSA cluster. vCenter Server can run locally on one of the ESXi hosts in the VSA cluster. vCenter Server can also run remotely and manage multiple VSA clusters.
vSphere Web Client	<p>The vSphere Web Client is a Web application installed on a machine with network access to your vCenter Server installation.</p> <p>The client enables you to manage the VSA cluster from the VSA Manager page.</p>
vSphere Storage Appliance	<p>A VMware virtual appliance that runs SUSE Linux Enterprise Server 11 SP2 and a set of storage clustering services that perform the following tasks:</p> <ul style="list-style-type: none"> ■ Manage the storage capacity, performance, and data redundancy for the hard disks that are installed on the ESXi hosts ■ Expose the disks of a host over the network ■ Manage hardware and software failures within the VSA cluster ■ Manage the communication between all instances of vSphere Storage Appliance, and between each vSphere Storage Appliance and the VSA Manager <p>Only one vSphere Storage Appliance can run on an ESXi host at a time.</p>
VSA Manager	A vCenter Server extension (plug-in) that you install on a vCenter Server machine. After you install it, you can see the VSA Manager page in the vSphere Web Client. You can use VSA Manager to monitor, maintain, and troubleshoot a VSA cluster.
VSA Cluster Member	An ESXi host that runs a vSphere Storage Appliance as a virtual machine. This is a special type of virtual machine that is a functional member of a VSA cluster that exposes a datastore and maintains a datastore replica.
VSA Cluster Service	A service that is installed with VSA Manager on the vCenter Server computer, or separately on a variety of platforms, including Windows Server 2003, Windows Server 2008, Windows 7, Linux RH, and SLES. The service is installed by default for all configurations, but is used in a VSA cluster with

two members to act as a third member in case one of the VSA cluster members fails. In such a case, the Online status of two out of three members maintains the Online status of the cluster. The service does not provide storage volumes for the VSA datastores.

IMPORTANT VSA datastores (NFS) continue operating with I/O even if the VSA cluster service stops working. However, simultaneous failure of one of the VSA cluster members and of the VSA cluster service results in failure of the VSA datastores, and the status of the cluster changes to Offline. Once this happens, the NFS datastores will show as italicized and inaccessible, and any Virtual Machines and data stored on those datastores will also be inaccessible until the issue is resolved.

VSA Cluster Leader	A vSphere Storage Appliance that reports the status of the cluster to the VSA Manager. All members of the cluster participate in an election process through which they select the leader. The leader uses the cluster IP address to communicate with the VSA Manager.
Ethernet Switches	Gigabit Ethernet and 10 Gigabit Ethernet switches provide the high-speed network backbone of the VSA cluster.

VSA Cluster Architecture

The architecture of a VSA cluster includes the physical servers that have local hard disks, ESXi as the operating system of the physical servers, and the vSphere Storage Appliance virtual machines that run clustering services to create volumes that are exported as the VSA datastores via NFS.

vSphere Storage Appliance supports the creation of a VSA cluster with two or three members. A vSphere Storage Appliance uses the hard disks of an ESXi host to create two volumes of the same size. It exports one of the volumes as a datastore. The other volume is a replica of the volume that is exported by another vSphere Storage Appliance from another host in the VSA cluster.

VSA Cluster with Three ESXi Hosts

A VSA cluster with three members has three VSA datastores and maintains a replica of each datastore. This configuration does not require the VSA cluster service.

VSA Cluster with Two ESXi Hosts

A VSA cluster with two VSA cluster members uses an additional service called VSA cluster service. The service participates as a member in the VSA cluster, but it does not provide storage. For the VSA datastores to remain online, a VSA cluster requires that more than half of the members are also online. If one instance of a vSphere Storage Appliance fails, the VSA datastores can remain online only if the remaining VSA cluster member and the VSA cluster service are online.

A VSA cluster with two members has two VSA datastores and maintains a replica of each datastore.

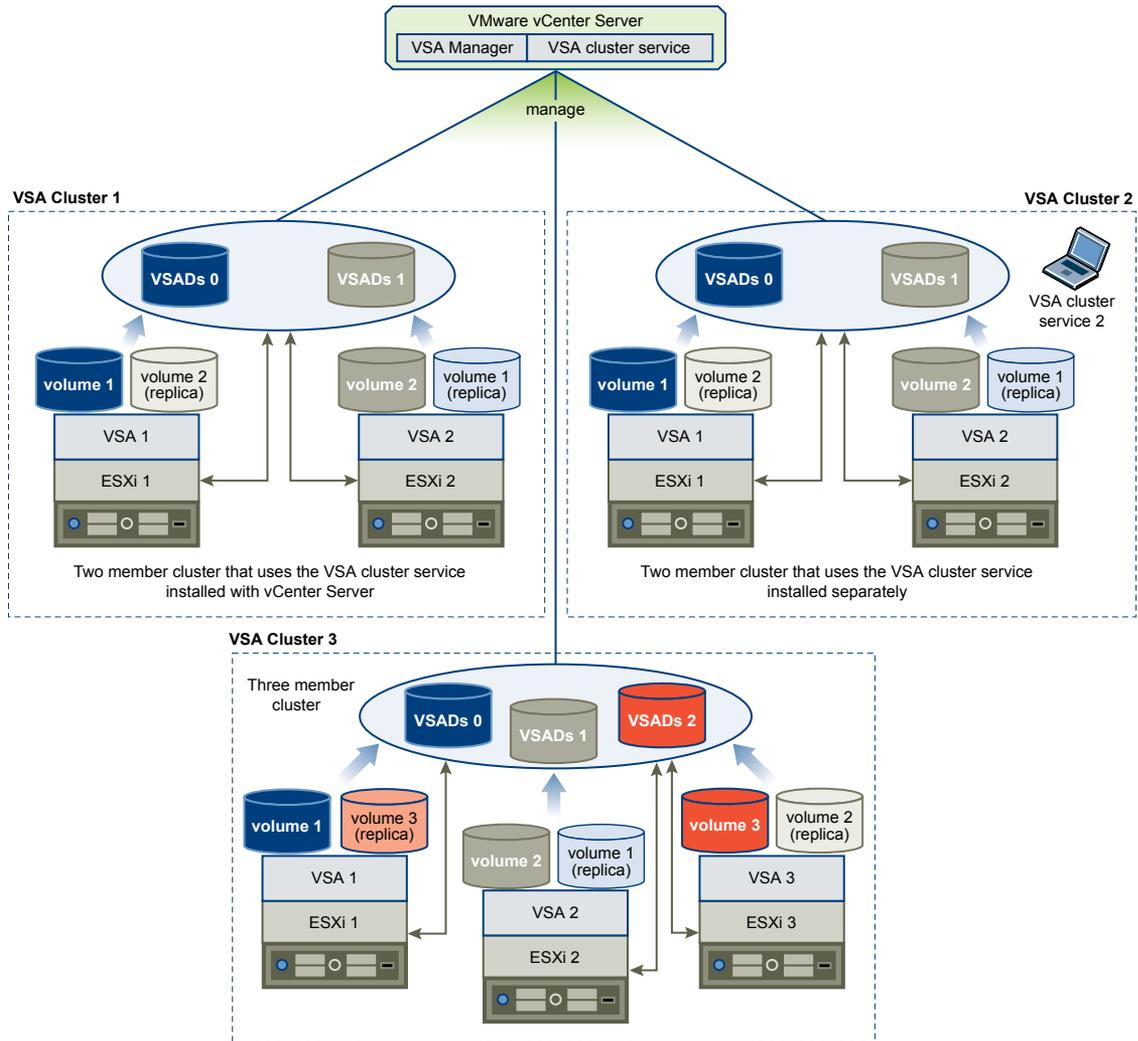
In a simple configuration, the VSA cluster service can run on the vCenter Server machine.

When you use a single vCenter Server instance to manage multiple remote VSA clusters in a more complex configuration, the VSA cluster service must always run on the same network of the two member VSA cluster.

You can run the VSA cluster service on a variety of platforms in a physical or virtual machine. The installation of that VSA Cluster Service is separated from the VSA cluster installation.

However, note that the installation of VSA Manager on vCenter Server always installs the VSA Cluster Service, whether it is going to be used or not.

The following illustration shows a single vCenter Server that manages a combination of three member and two member clusters. One two member cluster uses the VSA cluster service installed on vCenter Server while the rest of the two member clusters have their own VSA cluster service. The three member cluster has its own VSA cluster service.



VSA Cluster Network Architecture

The physical network of a VSA cluster consists of Ethernet switches and network interface cards (NICs) that are installed on each host.

Physical Network Architecture

NOTE All networking in a VSA environment must operate at speeds of 1G or higher in order for the configuration to be supported.

All hosts in the VSA cluster must have two dual-port or four single-port network interface cards. You can use a single Ethernet switch for the VSA cluster network. To ensure network redundancy, you should use two Ethernet switches.

The following illustrations depict network redundancy in a VSA cluster with 2 and 3 members.

NOTE The ESXi NFS client always uses the first port, also called vmnic0, for the network traffic. This is important to remember when you have hybrid 1Gigabit Ethernet/10 Gigabit Ethernet network configurations.

Figure 1-1. Network Redundancy in a VSA Cluster with 2 Members

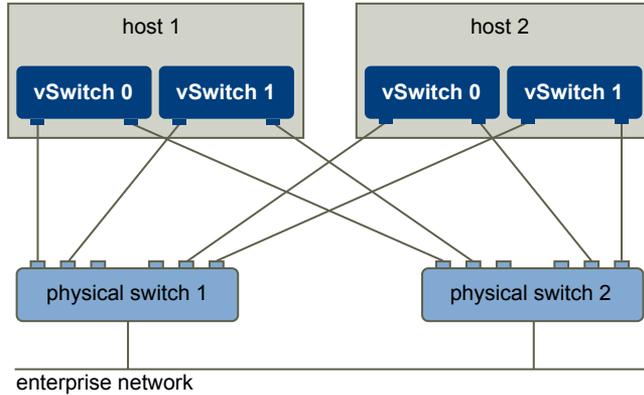
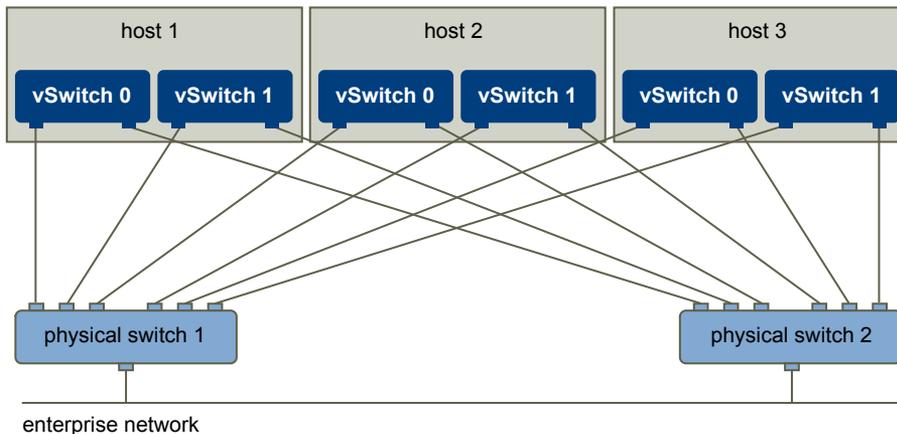


Figure 1-2. Network Redundancy in a VSA Cluster with 3 Members



In a VSA cluster, the network traffic is divided into front-end and back-end traffic.

- Front-end network traffic
 - Communication between each VSA cluster member and the VSA Manager
 - Communication between ESXi and the VSA volumes
 - Communication between each VSA cluster member and the VSA cluster service in a two node VSA cluster
 - vMotion traffic between the second switch and the hosts
- Back-end network traffic
 - Replication between a volume and its replica that resides on another host
 - Communication between each VSA member cluster in a three node VSA cluster

Logical Network Architecture

Each vSphere Storage Appliance has two virtual NICs: one handles the front-end traffic, and the other handles back-end traffic. The back-end virtual NIC has an IP address from a private subnet. The front-end virtual NIC can have up to 3 assigned IP addresses.

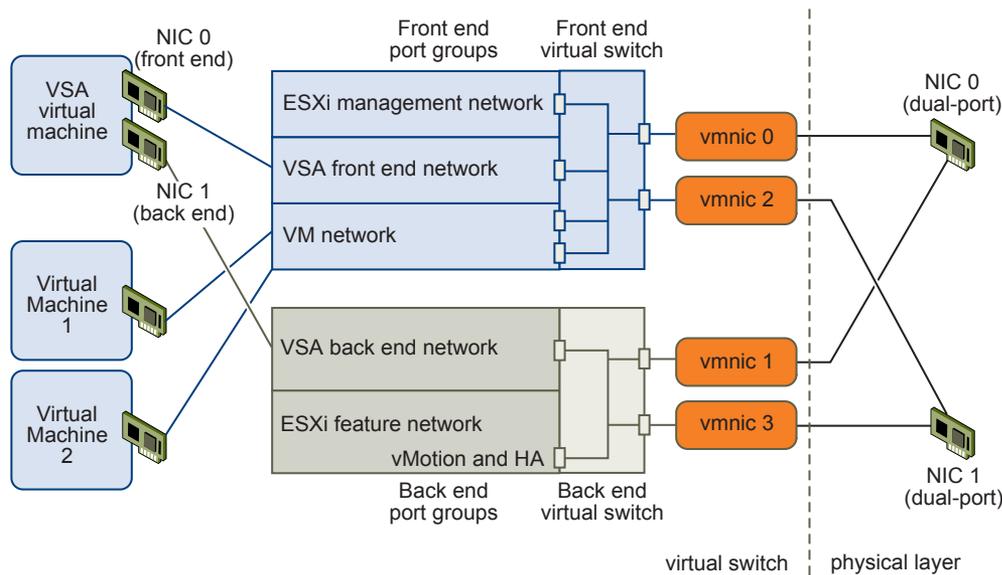
- IP address for VSA management network
- IP address of the exported NFS volume
- IP address of the VSA cluster (assigned only when the VSA cluster member is elected as the cluster leader)

The IP address of the VSA cluster can move between VSA cluster members. It is assigned to the front-end virtual NIC of a VSA cluster member only when that VSA cluster member is elected as the cluster leader. If the cluster leader becomes unavailable, the VSA cluster IP address is assigned to another VSA cluster member that becomes the leader.

Two vSphere standard switches on each ESXi host isolate front-end and back-end traffic. The physical NIC ports act as uplinks for each vSphere standard switch so that each NIC handles either front-end or back-end traffic. The standard switches use ESXi NIC teaming to provide link failover.

The following illustration depicts the logical network of a VSA cluster member that is the leader in the VSA cluster. The logical network of other VSA cluster members is the same with the exception of the assigned VSA cluster IP address.

Figure 1-3. Logical Network Architecture of a VSA Cluster Member



How a VSA Cluster Handles Failures

A VSA cluster provides automatic failover from hardware and software failures.

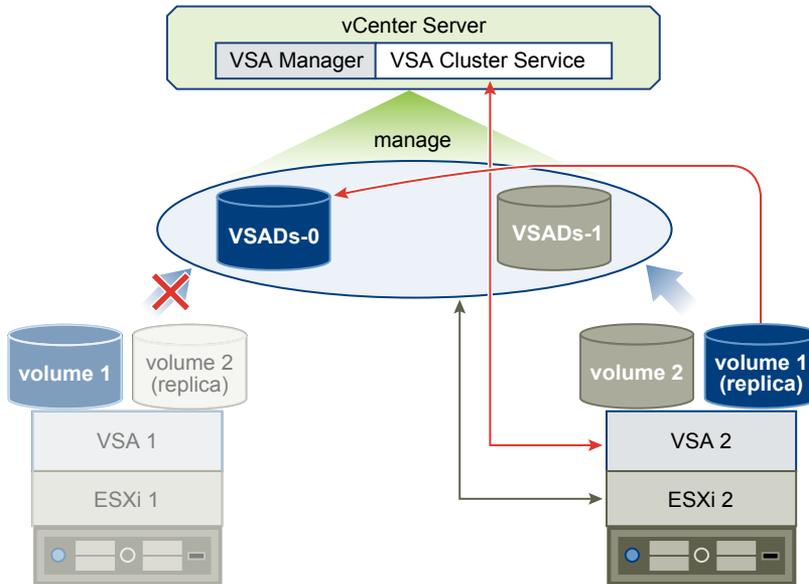
Each VSA datastore has two volumes. A VSA cluster member exports the main volume as the VSA datastore. Another VSA cluster member maintains the second volume as a replica. If a failure occurs to the hardware, network equipment, or the VSA cluster member of the main volume, the main volume becomes unavailable, and the replica volume takes its place without service interruption. After you fix the failure and bring the failed VSA cluster member back online, the member synchronizes the main volume with the replica to provide failover in case of further failures.

A VSA cluster provides automatic failover from the following failures:

- Failure of a single physical NIC or port, or a cable connecting the NIC port to its physical switch port
- Single physical switch failure
- Single physical host failure
- Single VSA cluster member failure

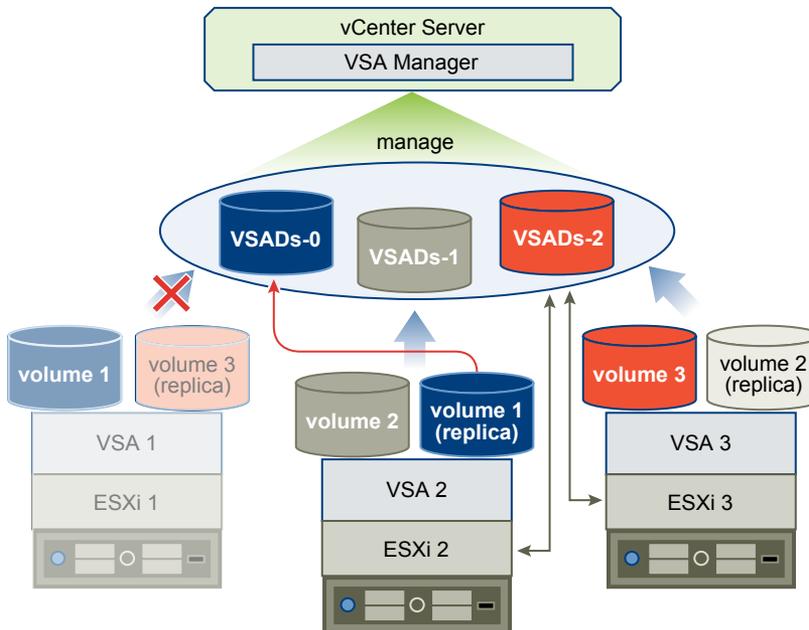
The following illustration depicts automatic failover in a VSA cluster with 2 members. The replica volume takes over the failed main volume. In this case, to make sure that more than half of the members are online, the VSA cluster service simulates a VSA cluster member.

Figure 1-4. Failover in a VSA Cluster with 2 Members



The following illustration depicts failover in a VSA cluster with 3 members.

Figure 1-5. Failover in a VSA Cluster with 3 Members



Differences Between VSA Clusters and Storage Area Networks

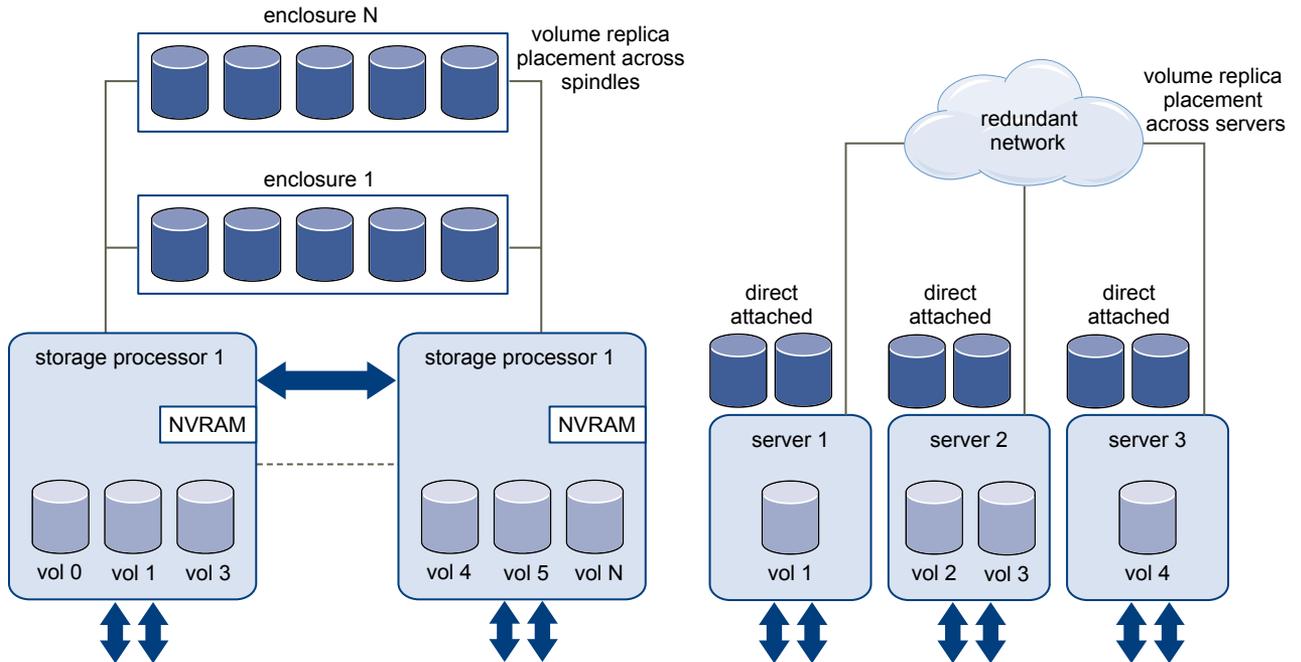
A VSA cluster is a virtual alternative to expensive SAN systems. While SAN systems provide centralized arrays of storage over a high-speed network, a VSA cluster provides a distributed array that runs across several physical servers and utilizes local storage that is attached to each ESXi host.

NOTE Since any storage media can be subject to catastrophic failure requiring complete replacement, a VSA environment's virtual machines and user data should always be periodically backed up to media external to the VSA environment. The definition of acceptable frequency of such backups is outside the scope of this document and is left to customer management discretion. For more information on this topic, please consult the VMware Knowledge base or contact VMware Technical Support.

Centralized or Distributed Storage

SAN systems provide centralized arrays of storage that are managed by several storage processors. The vSphere Storage Appliance provides a distributed approach to storage, where the storage array is dispersed over several ESXi hosts and is accessible over the network.

Figure 1-6. Centralized Storage Arrays in Comparison with Distributed Shared Storage



Local Storage or Networked Storage

In a typical storage configuration, your host uses local storage disks, or has access to networked storage. A VSA cluster utilizes the hard disks that are local to each ESXi host.

Local storage

Local storage can be internal hard disks located inside your ESXi host, or it can be external storage systems located outside and connected to the host directly through protocols such as SAS or SATA. Typically, local storage does not require a storage network to communicate with your host.

Local storage devices do not support sharing across multiple hosts. A datastore on a local storage device can be accessed by only one host.

Networked storage

Networked storage consists of external storage systems that your ESXi host uses to store virtual machine files remotely. Typically, the host accesses these systems over a high-speed storage network.

Networked storage devices are shared. Datastores on networked storage devices can be accessed by multiple hosts concurrently.

VSA Cluster Capacity

The total capacity of a VSA cluster is the sum of the capacities of all VSA datastores. Depending on the RAID configuration of your VSA cluster, you use different algorithms to calculate VSA capacity.

RAID Configuration and Settings

Choose from the supported configurations per the RAID Settings and Requirements. Refer to the Release Notes for supported disk and RAID combinations.

Based on RAID rules, the results yield a VMFS datastore of a certain size.

For example, if you have 6 disks of 600GB each, your yield will be as shown. Due to some overhead, all of the sizes are approximate.

- RAID 5 yields 3TB
- RAID 6 yields 2.4TB
- RAID 10 yields 1.8TB

Calculating the Maximum Cluster Space Available

After the hosts are configured, an Individual Host Baseline Figure is calculated for each host.

The Individual Host Baseline Figure is calculated as Free Space that includes 23GB for system and VSA Appliance use.

The Lowest Individual Host Baseline Figure of the hosts included in the VSA cluster is used to calculate the Maximum Cluster Space Available for allocation to the cluster. The following formula is used for calculations:

$(\text{Lowest Individual Host Baseline Figure} \times \text{Number of cluster members}) / 2 = \text{Maximum Cluster Space Available}$

NOTE The Cluster Creation wizard lets you use less of this Maximum Cluster Space Available, if you need to.

The value that you select to allocate to the cluster when you run the Cluster Creation wizard appears in the VSA Manager page after the cluster is created. The value is displayed as the Storage Capacity of the cluster.

The resulting NFS datastores and their sizes are shown as following:

- The number of NFS datastores created and exported to each host equals the number of VSA cluster members.
- The size of each NFS datastore is (Storage Capacity of the cluster) / (Number of cluster members) .

Example: Example 1

In this example, use a 2-member cluster with the following configuration:

- One host with VMFS datastore of 405G, with existing 1G virtual machine pre-allocated on local storage.
- One host with VMFS datastore of 405G, with existing 2G virtual machine pre-allocated on local storage.

The resulting capacity is calculated as the Lowest Individual Host Baseline Figure = 403G - 23G = 380G. The Maximum Cluster Space Available = 380G x 2 / 2 = 380G.

If all of the Maximum Cluster Space Available is allocated to the cluster, its Storage Capacity would be 380G.

Example: Example 2

In this example, use a 3-member cluster with the following configuration:

- One host with VMFS datastore of 405G, with existing 1G virtual machine pre-allocated on local storage.
- One host with VMFS datastore of 405G, with existing 2G virtual machine pre-allocated on local storage.
- One host with VMFS datastore of 405G, with existing 3G virtual machine pre-allocated on local storage.

The resulting capacity is calculated as the Lowest Individual Host Baseline Figure = 402G - 23G = 379G. The Maximum Cluster Space Available = 380G x 3 / 2 = 568.5G.

If all of the Maximum Cluster Space Available is allocated to the cluster, its Storage Capacity would be 568.5G.

Licensing vSphere Storage Appliance

vSphere Storage Appliance requires a license key to operate. You can use the vSphere licensing infrastructure for VSA license management.

You can install and use vSphere Storage Appliance in evaluation mode. Evaluation mode supports multiple VSA datacenters. Before the 60-day evaluation period expires, you must assign an appropriate VSA license using one of the following licensing model.

vCenter Server Feature License

vSphere Essentials Plus includes vSphere Storage Appliance as a feature. Feature license supports a single VSA datacenter. When you use the feature licence, you must assign the Essentials Plus license to vCenter Server rather than VSA.

NOTE After you assign the feature license to vCenter Server, the VSA asset might still appear as evaluation mode or might display as unlicensed, even though its licence is properly configured. You can verify the correct licensing information by clicking the vSphere Storage Appliance link on the VSA Manager page.

VSA Solution License

Certain vSphere editions support VSA as a standalone solution. With this type of license, you can have multiple VSA datacenters per vCenter Server instance. You assign a standalone VSA solution license to the VSA asset.

After the evaluation period passes, the VSA UI informs you that you can no longer manage your VSA clusters. If you have multiple VSA datacenters and want to continue using them, assign a valid VSA solution license key to the VSA licensing asset in vCenter Server. Otherwise, if you use a vCenter Server feature licence, delete additional VSA clusters to leave a single VSA datacenter.

The following table summarizes different licencing models available for vSphere Storage Appliance.

Table 1-1. VSA Licensing Models

vSphere Edition	VSA License Type	Number of VSA Datacenters
Essentials	Not Supported	
Essentials Plus	Feature License Assign to vCenter Server asset.	Single datacenter.
Essentials Plus ROBO	Solution License Assign to VSA asset.	Multiple datacenters.
Standard	Solution License Assign to VSA asset.	Multiple datacenters.
Enterprise	Solution License Assign to VSA asset.	Multiple datacenters.
Enterprise Plus	Solution License Assign to VSA asset.	Multiple datacenters.

For more information, see <http://kb.vmware.com/kb/2059306>.

Installing and Configuring the VSA Cluster Components

2

Before you can create a VSA cluster, you must prepare your environment by installing and configuring the hardware and software components.

This chapter includes the following topics:

- [“vSphere Storage Appliance Planning Checklist,”](#) on page 21
- [“VSA Cluster Requirements,”](#) on page 22
- [“Configure RAID on a Dell Server,”](#) on page 29
- [“Configure RAID on an HP Server,”](#) on page 29
- [“Configure VLAN IDs on the Ethernet Switches,”](#) on page 30
- [“ESXi Installation and Configuration,”](#) on page 30
- [“vCenter Server Installation,”](#) on page 34
- [“Create a Datacenter and Add Hosts in the vSphere Web Client,”](#) on page 34
- [“Install VSA Manager,”](#) on page 35
- [“Uninstall VSA Manager,”](#) on page 36
- [“Installing and Running VSA Cluster Service,”](#) on page 37
- [“Enable VSA Access for the vSphere Web Client,”](#) on page 40
- [“Enable the VSA Manager Plug-In in the vSphere Web Client,”](#) on page 41
- [“Modify URL for VSA Help,”](#) on page 41

vSphere Storage Appliance Planning Checklist

You should decide on the scale and capacity of the VSA cluster and also consider some setup limitations.

- Install vCenter Server on a physical host or in a virtual machine on an ESXi host. The host that runs vCenter Server can be a part of the VSA cluster.
 - vCenter Server must be installed and running before you create the VSA cluster.
 - If you run vCenter Server on a VSA datastore and the datastore goes offline, you will not be able to manage the VSA cluster due to the loss of access to vCenter Server and VSA Manager.

For specific requirements that the vCenter Server system must meet, see [“VSA Manager System and Software Requirements,”](#) on page 22.

- Decide on 2-member or 3-member VSA cluster. You cannot add another VSA cluster member to a running VSA cluster. For example, you cannot extend a 2-member VSA cluster with another member.

- Determine the capacity of the VSA cluster before installation.

The VSA cluster requires RAID volumes created from the physical disks. The vSphere Storage Appliance uses RAID1 to maintain the VSA datastores' replicas. See the VSA Release Notes for supported disk and RAID combinations.

- Determine the number of virtual machines that will run in the VSA cluster.
 - Consider the vSphere HA admission control reservations when determining the number of virtual machines and the amount of resources that your cluster supports. vSphere HA admission control reserves 33% of all CPU and memory resources in a 3-member VSA cluster and 50% of all CPU and memory resources in a 2-member cluster. vSphere HA admission control makes the reservations to ensure that resources are available when virtual machines need to be restarted from a failed ESXi host onto a running ESXi host.
 - The VSA cluster supports memory overcommitment for virtual machines.

VSA Cluster Requirements

Make sure that your environment meets the hardware and configuration requirements to create a VSA cluster.

Ensure that you have the hardware resources needed to install a VSA cluster.

- Physical or virtual machine that runs vCenter Server. You can run vCenter Server on one of the ESXi hosts in the VSA cluster.
- Two or three physical hosts with ESXi installed. The hosts networking must be all the same type of ESXi installation, either greenfield or brownfield. With the greenfield installation, all hosts use the freshly installed ESXi and have the default networking setup. With brownfield, you can use existing hosts that have non-default vSwitches and port groups, but you must manually create and configure the port groups required by VSA. VSA does not support combining freshly installed ESXi and modified ESXi hosts in a single cluster.
- At least one Gigabit Ethernet or 10 Gigabit Ethernet switch.

Requirements for vCenter Server in a VSA Cluster

Make sure that you run vCenter Server on a machine that meets the requirements for the VSA cluster.

You can install vCenter Server on a physical server or on a virtual machine. Make sure that the machine that you choose meets the vCenter Server hardware requirements to operate in a VSA cluster. The vCenter Server virtual machine can run on an ESXi host that is a part of the VSA cluster.

For detailed information about vCenter Server requirements, see the *vSphere Installation and Setup* documentation.

For additional requirements specific to VSA installation, see [“VSA Manager System and Software Requirements,”](#) on page 22.

VSA Manager System and Software Requirements

The vCenter Server computer that you use for the VSA Manager installation must meet several requirements specific to VSA.

In addition to general vCenter Server requirement, certain specific requirements apply to the system where you install VSA Manager.

Supported Operating Systems

- Windows Server 2003 Standard, Enterprise, or Datacenter 64-bit (SP2 required)

- Windows Server 2003 R2 Standard, Enterprise, or Datacenter 64-bit (SP2 required)
- Windows Server 2008 Standard, Enterprise, or Datacenter 64-bit
- Windows Server 2008 Standard, Enterprise, or Datacenter 64-bit SP2
- Windows Server 2008 Standard, Enterprise, or Datacenter 64-bit R2

Software Requirements

You install VSA Manager on the vCenter Server system.

- vCenter Server version compatible with the version of VSA. For information, see the *VMware Product Interoperability Matrix* at http://www.vmware.com/resources/compatibility/sim/interop_matrix.php.
- vCenter Server Java Runtime Environment 1.7 (installed during vCenter Server installation)
- VMware Virtual Center Management Webservices (installed during vCenter Server installation)
- Windows Installer 4.5 or higher
- Microsoft .NET Framework 3.5 SP1
- Internet Explorer 7 or higher
- Latest version of Adobe Flash for Internet Explorer

Hard Disk Space Requirements

Make sure that you have sufficient disk space to install VSA Manager. If you install the VSA cluster service on the same server where you install VSA Manager, additional space is required.

Table 2-1. Hard Disk Space Requirements

Component	Hard Disk Space Requirements
VSA Manager	10GB
VSA Cluster Service	2GB

Port Requirements

VSA Manager installation adds exceptions to the Windows Firewall. Make sure that the ports required by VSA Manager are available.

Table 2-2. Port Number Exceptions that VSA Manager adds to Windows Firewall

VSA Manager Service	TCP Port Number
VSA Cluster Client Port	4330
VSA Cluster Server Port	4331
VSA Cluster Election Port	4332
VSA RMI Port	4333
VSA JMS SSL Port	4334
VSA JMS Port	4335
VSA HTTPS Port	4336
VSA Upgrade Port1	4337
VSA Upgrade Port2	4338
VSA Upgrade Port3	4339

Windows and vCenter Server Privileges

You must be a local administrator or a domain user with local administrative privileges to be able to install VSA Manager on the Windows computer. In addition, a VSA Manager installation on vCenter Server requires that you are assigned an administrator role with all privileges for vCenter Server. For information on how to assign roles and permissions, see the *vSphere Security* publication.

Hardware Requirements for ESXi in a VSA Cluster

You can have two or three ESXi hosts in a VSA cluster. Each host must meet the hardware configuration requirements to join a VSA cluster.

Table 2-3. VSA Cluster Requirements for ESXi Hosts

Hardware	VSA Cluster Requirements
Configuration	All ESXi hosts must have the same hardware configuration.
CPU	<ul style="list-style-type: none"> ■ 64-bit x86 CPUs ■ 2GHz or higher per core
Memory	<ul style="list-style-type: none"> ■ 6GB, minimum ■ 24GB, recommended ■ 72GB, maximum supported ■ 1TB, maximum supported by ESXi
NIC	<p>4 NIC ports must be available on each ESXi host. You can meet this requirements with one, two, three, or four Gigabit or 10Gb Ethernet NICs per ESXi host. To achieve NIC redundancy, you should have at least two Ethernet adapters on an ESXi host. Installing more than two NICs depends on the availability of embedded NICs and additional PCI Express slots on the motherboard. The following NIC combinations are supported:</p> <ul style="list-style-type: none"> ■ 4 single-port NICs ■ 2 dual-port NICs ■ 2 single-port NICs and 1 dual-port NIC ■ 1 quad-port NIC (does not provide NIC redundancy) <p>You can have more than 4 NIC ports per ESXi host but not less than 4.</p>
Hard disks	<p>Supported configurations</p> <ul style="list-style-type: none"> ■ See the VSA Release Notes for supported disk and RAID combinations. <p>Non-supported configurations</p> <ul style="list-style-type: none"> ■ A combination of SATA and SAS disks is not supported ■ JBOD is not supported
RAID controller	<p>A RAID controller</p> <p>NOTE See the VSA Release Notes for supported disk and RAID combinations.</p>

Software Configuration Required for ESXi in a VSA Cluster

Make sure that the ESXi hosts meet the software requirements to join a VSA cluster.

Table 2-4. ESXi Software Configuration Requirements for a VSA Cluster

Configuration	VSA Cluster Requirements
ESXi version	Each host must have a version of ESXi compatible with the latest version of VSA installed. For information, see the <i>VMware Product Interoperability Matrix</i> at http://www.vmware.com/resources/compatibility/sim/interop_matrix.php .
ESXi license	For trial installations of the VSA cluster, you can run ESXi in evaluation mode. For licensed installations, the license model you use depends on whether you plan to manage a single VSA cluster or multiple clusters.
Cluster configuration	None of the ESXi hosts must participate in another cluster.
vSphere standard switch and port group configuration	If you use newly installed ESXi hosts for your cluster, standard vSwitches and port groups are created during the VSA cluster installation. If you use existing hosts that have preconfigured vSwitches, the VSA cluster installer audits the vSwitches. NOTE Make sure that the name of the VMkernel port group is <code>Management Network</code> . VSA Manager uses this name to retrieve host network information.
IP address	Each ESXi host must be assigned a unique static IP address. Do not change the IP address of any of the hosts that form the VSA cluster. Otherwise you might break the VSA cluster. NOTE vCenter Server and the VSA cluster can be on different subnets.
Virtual machines	VSA supports creating a VSA cluster on ESXi hosts that have running virtual machines. After you create the cluster, move the virtual machines that reside on the hosts' local VMFS datastores to the VSA datastores.

Considerations for Brownfield Installation

With brownfield installation, you deploy vSphere Storage Appliance and create a VSA cluster on existing ESXi hosts that have virtual machines running on their local datastores. The brownfield installation contrasts with the greenfield installation when you use hosts with freshly installed ESXi.

After you perform the brownfield deployment, migrate virtual machines from local storage to VSA shared storage. The only virtual machine that can run on the local datastore is the vCenter Server virtual machine. You can then resize shared storage and add storage capacity to the VSA.

Installation with Running Virtual Machines

When ESXi hosts contain running virtual machines, the following considerations apply:

- The Enhanced vMotion Capability (EVC) baseline you specify must be a superset of the EVC of the ESXi host with running virtual machines. By default, the EVC baseline is set to the lowest possible value to maximize the types of hosts that the cluster can support.
 - If running virtual machines are present on the ESXi host, they are using features on the CPU. You must power off virtual machines, or set the `evc.config.baseline` property in the `C:\Program Files\VMware\Infrastructure\tomcat\webapps\VSAManager\WEB-INF\classes\Dev.Properties` file to **highest**. This guarantees that the lowest common denominator of EVC baselines is used (highest possible).
 - If your configuration does not allow to enable the EVC mode on the HA cluster, disable the EVC mode by setting the `evc.config` property to `false` in the `C:\Program Files\VMware\Infrastructure\tomcat\webapps\VSAManager\WEB-INF\classes\Dev.Properties` file. You can later manually enable EVC for the cluster. For information, see <http://kb.vmware.com/kb/1013111>. The EVC mode must be enabled on the cluster to avoid vMotion compatibility issues.

NOTE When you need to replace a cluster member in a VSA cluster, do not use an ESXi host with running virtual machines as a replacement host. Make sure to power off or migrate any running virtual machines on the replacement host, otherwise the host will not be able to join the VSA HA cluster.

For more information on EVC, see the *vCenter Server and Host Management*.

Network Configuration

When networking configuration on ESXi hosts has been changed, or if you need to manually configure the NICs selected for different portgroups, the following consideration apply:

- Each ESXi host must contain at least one vSwitch.
- Configure five port groups on each host, named exactly as follows: VSA-Front End, VM Network, Management, VSA-Back End, VSA-VMotion.
 - For each port group, configure NIC teaming so that it has at least one active and one standby NIC.
 - If the NIC is active for the Management and VM Network port groups, it should not be active for VSA-Front End port group. Use the standby NIC instead.
 - If the NIC is active for port group VSA-Back End, it should not be active for the VSA-VMotion port group. You can use the standby NIC.
 - Corresponding port groups across hosts should have the same VLAN ID.

Network Switch Requirements for a VSA Cluster

The VSA cluster network must have at least 1 dedicated Ethernet switch that supports IEEE 802.1Q VLAN trunking.

You can have 2 dedicated switches to eliminate a single point of failure in the physical network. The switches must be configured to support the IP ranges of the front-end and back-end networks of the VSA cluster. To isolate front-end and back-end networks, you should use VLANs instead of physical isolation. VLAN isolation protects the VSA virtual NICs from Ethernet broadcast storms and malicious capturing and parsing of Ethernet frames. If VLANs are to be used with the VSA Cluster, all of the NICs must go into trunking ports.

You can configure two VLAN IDs on your switches to isolate traffic between the front-end and back-end networks. You can use the VLAN IDs in the VSA Installer and VSA Automated Installer to specify the VLAN IDs for the front-end and back-end networks. Using VLAN IDs is not mandatory.

A VSA back-end VLAN isolates VSA private network traffic and VSA front-end network traffic from network traffic initiated by non-VSA virtual machines on the VM Network port group. The private network includes clustering and RAID1 replication for a three-node VSA cluster and RAID1 replication only for a two-node VSA cluster. In addition, the VSA-VMotion VMkernel Port must be assigned the same VLAN ID as the VSA-Front End Port Group, even though the vMotion traffic is routed through the same vSwitch as the VSA-Back End.

NOTE VLAN IDs can range from 1 to 4094. You cannot use 0 and 4095.

Table 2-5. VLAN ID Configuration for a VSA Cluster

VSA Cluster Network	Example VLAN ID
Front-end network	1337
Back-end network	3598

For information about best practices for networking, refer to <http://kb.vmware.com/kb/2007363>.

IP Address Requirements for a VSA Cluster

The VSA cluster network requires a number of static IP addresses. Depending on the number of hosts in the cluster and whether you choose to use DHCP for the vSphere feature network, the number of required static IP addresses varies.

vCenter Server and VSA Manager do not need to be in the same subnet as VSA clusters. Members of each VSA cluster, including the VSA cluster service for a 2-member configuration, need to be in the same subnet.

The following table shows examples and the total number of static IP address that you need for various VSA cluster configurations.

NOTE For a 2-member VSA cluster with a simple configuration, you do not need an extra static IP for the VSA cluster service. You can use the IP address of vCenter Server as the IP for the VSA cluster service.

Table 2-6. Examples of Static IP Addresses for Different VSA Cluster Configurations

VSA Cluster Component	2-Member Cluster Without DHCP	2-Member Cluster With DHCP	3-Member Cluster Without DHCP	3-Member Cluster With DHCP
Number of static IP addresses in the same subnet	11	9	14	11
Number of IP addresses in a private subnet for the back-end network	2	2	3	3
vCenter Server IP address	10.15.20.100	10.15.20.100	10.15.20.100	10.15.20.100
ESXi host 1 IP address	10.15.20.101	10.15.20.101	10.15.20.101	10.15.20.101
ESXi host 2 IP address	10.15.20.102	10.15.20.102	10.15.20.102	10.15.20.102

Table 2-6. Examples of Static IP Addresses for Different VSA Cluster Configurations (Continued)

VSA Cluster Component	2-Member Cluster Without DHCP	2-Member Cluster With DHCP	3-Member Cluster Without DHCP	3-Member Cluster With DHCP
ESXi host 3 IP address	N/A	N/A	10.15.20.103	10.15.20.103
VSA cluster IP address	10.15.20.103	10.15.20.103	10.15.20.104	10.15.20.104
VSA cluster service IP address	10.15.20.104	10.15.20.104	N/A	N/A
Management IP address for VSA 1	10.15.20.105	10.15.20.105	10.15.20.105	10.15.20.105
Datastore IP address for VSA 1	10.15.20.106	10.15.20.106	10.15.20.106	10.15.20.106
Back-end IP address for VSA 1	192.168.0.1	192.168.0.1	192.168.0.1	192.168.0.1
vSphere feature IP address for ESXi host 1	10.15.20.107	10.15.20.201, dynamically assigned IP address NOTE DHCP assigns an IP address according to the range of IP addresses assigned to the DHCP server.	10.15.20.107	10.15.20.201, dynamically assigned IP address NOTE DHCP assigns an IP address according to the range of IP addresses assigned to the DHCP server.
Management IP address for VSA 2	10.15.20.108	10.15.20.107	10.15.20.108	10.15.20.107
Datastore IP address for VSA 2	10.15.20.109	10.15.20.108	10.15.20.109	10.15.20.108
Back-end IP address for VSA 2	192.168.0.2	192.168.0.2	192.168.0.2	192.168.0.2
vSphere feature IP address for ESXi host 2	10.15.20.110	10.15.20.202, dynamically assigned IP address NOTE DHCP assigns an IP address according to the range of IP addresses assigned to the DHCP server.	10.15.20.110	10.15.20.202, dynamically assigned IP address NOTE DHCP assigns an IP address according to the range of IP addresses assigned to the DHCP server.
Management IP address for VSA 3	N/A	N/A	10.15.20.111	10.15.20.109
Datastore IP address for VSA 3	N/A	N/A	10.15.20.112	10.15.20.110

Table 2-6. Examples of Static IP Addresses for Different VSA Cluster Configurations (Continued)

VSA Cluster Component	2-Member Cluster Without DHCP	2-Member Cluster With DHCP	3-Member Cluster Without DHCP	3-Member Cluster With DHCP
Back-end IP address for VSA 3	N/A	N/A	192.168.0.3	192.168.0.3
vSphere feature IP address for ESXi host 3	N/A	N/A	10.15.20.113	10.15.20.203, dynamically assigned IP address NOTE DHCP assigns an IP address according to the range of IP addresses assigned to the DHCP server.

Configure RAID on a Dell Server

For Dell servers, you use the Dell PowerEdge RAID Controller (PERC) to create a RAID volume that uses all physical disks on a server.

NOTE Refer to the Release Notes for supported disk and RAID combinations.

Procedure

- 1 Start or restart the Dell PowerEdge server.
- 2 Press Ctrl+R to access the Perc 6/I Integrated BIOS Configuration Utility.
The configuration utility opens and shows the **VD Mgmt** tab.
- 3 To create a new virtual disk, press F2 and select **Create New VD**.
- 4 Select an appropriate RAID configuration from the **RAID Level** drop-down menu.
- 5 Under Physical Disks, select the hard disks that you want to include in the virtual disk.
- 6 Select **OK** and press Enter.
The virtual disk is created.
- 7 Expand the Disk Group option, and under Virtual Disks, select the newly created virtual disk and press F2 to open the Operations menu.
- 8 From the Operations menu, select **Initialization > Start Init.** to initialize the new virtual disk.

The new RAID volume is ready for use.

Configure RAID on an HP Server

Create a RAID logical volume that uses all physical disks on a server.

NOTE Refer to the Release Notes for supported disk and RAID combinations.

Procedure

- 1 Start or restart the HP server.
- 2 At boot time, press F8 to enter the Integrated Lights-Out 2 setup.
- 3 Provide credentials at the login prompt.
- 4 Press Ctrl+S to open the Intel Boot Agent Setup Menu.

- 5 Press F8 to open the ROM Array Configuration menu.
The Main Menu appears.
- 6 From the Main Menu, select **Create Logical Drive** and press Enter.
- 7 Select all physical disks under Available Physical Drives.
- 8 Select an appropriate RAID level under RAID Configurations.
- 9 Press Esc.

The HP RAID controller creates the RAID logical drive.

Configure VLAN IDs on the Ethernet Switches

To make use of traffic isolation, you should configure separate VLAN IDs for the front end and back end networks of the VSA cluster.

NOTE Using VLAN IDs is not mandatory.

Procedure

- 1 Read the documentation for your Ethernet switch for information about how to configure VLAN IDs.
- 2 Work with your network administrator to assign VLAN IDs for the front end and back end networks.
A VLAN ID should range from 1 to 4094, as 0 and 4095 are not allowed.

The assigned VLAN IDs are ready to be assigned to the ESXi hosts and to the VSA cluster network.

NOTE The VLAN must not be assigned to specific NIC ports.

ESXi Installation and Configuration

All host that you plan to include in a VSA cluster must have ESXi of the same version installed.

For detailed information about ESXi installation requirements and process, see the *vSphere Installation and Setup* documentation.

Configure the ESXi Hosts

You must configure the ESXi hosts before they can join the VSA cluster.

Prerequisites

On each host that you plan to include in a VSA cluster, install an ESXi version compatible with the latest version of VSA. For details, see the *VMware Product Interoperability Matrix* at http://www.vmware.com/resources/compatibility/sim/interop_matrix.php.

Procedure

- 1 [Log In to an ESXi Host](#) on page 31
Log in to an ESXi host to configure it.
- 2 [Change the root Password of an ESXi Host](#) on page 31
The root password is empty when you log in for the first time. To improve the security of your ESXi host, change the default password after you log in for the first time.
- 3 [Assign a Static IP Address to an ESXi Host](#) on page 31
Each ESXi host in the VSA cluster must have a unique static IP address.

- 4 [Assign a VLAN ID to an ESXi Host](#) on page 32
To isolate the management traffic of the ESXi hosts within the VSA cluster network, assign the same VLAN ID to each ESXi host that you want to add to the VSA cluster. Using VLANs is optional.
- 5 [Specify a Hostname and DNS Servers for an ESXi Host](#) on page 33
To enable DNS resolution on your ESXi hosts, add DNS servers to the ESXi network settings.
- 6 [Test the Management Network of an ESXi Host](#) on page 33
After you configure the ESXi host network settings, you can test the management network of the host to verify that it is working correctly.

Log In to an ESXi Host

Log in to an ESXi host to configure it.

Procedure

- 1 Connect to the management interface of your ESXi host and run the remote console.
- 2 In the remote console window, press F2 and log in with root credentials.
If you are logging in for the first time, the root password is empty.

The System Customization menu opens.

What to do next

Change the root password for the ESXi host.

Change the root Password of an ESXi Host

The root password is empty when you log in for the first time. To improve the security of your ESXi host, change the default password after you log in for the first time.

Procedure

- 1 In the System Customization menu of the ESXi host, use the keyboard arrows to select **Configure Password** and press Enter.
The Configure Password dialog box appears.
- 2 Fill the required fields to change the password and press Enter.

Option	Action
Old Password	Type the old password of the ESXi host.
New Password	Type the new password for the ESXi host.
Confirm Password	Confirm the new password.

The root password for the ESXi host is changed.

What to do next

Configure the network settings of the ESXi host.

Assign a Static IP Address to an ESXi Host

Each ESXi host in the VSA cluster must have a unique static IP address.

The hosts are not required to be in the same subnet as vCenter Server. However, members of each VSA cluster need to be in the same subnet.

To avoid breaking the VSA cluster, do not change IP address after you assign them to individual hosts that form the cluster.

Prerequisites

Work with your network administrator to allocate the static IP addresses that are required by the VSA cluster.

Procedure

- 1 In the System Customization menu, select **Configure Management Network** and press Enter.
- 2 In the Configure Management Network menu, select **IP Configuration** and press Enter.
- 3 In the IP Configuration dialog box, select **Set static IP address and network configuration** and press the spacebar.
- 4 Type the static IP configuration in the corresponding text boxes and press Enter.

Network Field	Action
IP Address	Enter a static IP address for the ESXi host.
Subnet Mask	Enter the subnet mask of the network to which the static IP address belongs.
Default Gateway	Enter the gateway for the subnet.

- 5 Press Esc.

The Configure Management Network confirmation dialog box appears.

- 6 Press Y to restart the management network and apply the new static IP address.

ESXi configures the management network with the static IP address that you assigned.

Assign a VLAN ID to an ESXi Host

To isolate the management traffic of the ESXi hosts within the VSA cluster network, assign the same VLAN ID to each ESXi host that you want to add to the VSA cluster. Using VLANs is optional.

Prerequisites

NOTE Using VLAN IDs is not mandatory.

Configure your Ethernet switches with the VLAN IDs that your ESXi hosts should use. If you are using VLANs, the NICs must be on trunking ports.

Procedure

- 1 In the System Customization menu, select **Configure Management Network** by using the keyboard arrows and press Enter.
- 2 In the Configure Management Network menu, select **VLAN (option)** and press Enter.
- 3 In the **VLAN ID** input text box, type the VLAN ID of the virtual LAN that your ESXi should use, and press Enter.

The VLAN ID for the ESXi host is set.

What to do next

Configure DNS on each ESXi host.

Specify a Hostname and DNS Servers for an ESXi Host

To enable DNS resolution on your ESXi hosts, add DNS servers to the ESXi network settings.

Procedure

- 1 In the Configure Management Network menu, select **DNS Configuration** and press Enter.
- 2 In the DNS Configuration dialog box, use the keyboard arrows to select **Use the following DNS server addresses and hostname** and press the spacebar.
- 3 Fill the required input fields to configure the DNS settings of the ESXi host and press Enter.

Option	Action
Primary DNS Server	Type the IP address of the primary DNS server of the ESXi host network.
Alternate DNS Server	Type the IP address of the secondary DNS server of the ESXi host network.
Hostname	Type the hostname of the ESXi host.

What to do next

You can test the network configuration of the ESXi host.

Test the Management Network of an ESXi Host

After you configure the ESXi host network settings, you can test the management network of the host to verify that it is working correctly.

Prerequisites

Configure the ESXi host IP address, VLAN ID, and DNS servers.

Procedure

- 1 In the System Customization menu, select **Test Management Network** and press Enter.
The Test Management Network dialog box appears. The dialog box contains the gateway IP address of the subnet and the DNS servers that you specified.
- 2 To test if the ESXi host management network, press Enter.
ESXi performs the following tests:
 - pings the subnet gateway specified
 - pings the primary DNS server specified
 - pings the alternate DNS server specified
 - resolves the hostname of the ESXi host
- 3 If any of the tests fail, verify that you specified the correct settings in the respective configuration menu and rerun the tests.

What to do next

Press Esc to log out of the ESXi system customization and close the remote console. You can now connect the configured ESXi hosts to a vCenter Server.

vCenter Server Installation

vCenter Server allows you to centrally manage hosts from either a physical or virtual Windows machine, and enables the management of a VSA cluster as well as the use of advanced features such as vSphere High Availability (HA), vSphere vMotion, and vSphere Storage vMotion.

You can install vCenter Server on a separate 64-bit physical server. You can also install ESXi on that system and deploy vCenter Server in a virtual machine within the host. The host that runs vCenter Server can be a part of the VSA cluster.

Before you install vCenter Server, make sure your system meets the minimum hardware and software requirements. vCenter Server requires a database. Refer to the vSphere Compatibility Matrixes for the list of supported databases recommended for small or larger deployments.

NOTE If you run vCenter Server in a virtual machine, enable memory reservations on the virtual machine.

Install vCenter Server using the vCenter Server Simple Install option. You must also install the vSphere Web Client, which lets you connect to a vCenter Server system to manage ESXi hosts through a browser. For information about installing the vSphere Web Client, see the *vSphere Installation and Setup* documentation.

Create a Datacenter and Add Hosts in the vSphere Web Client

Before you create a VSA cluster, you must create a datacenter and add ESXi hosts in vCenter Server.

You can create a VSA cluster with two or three ESXi hosts. The hosts that you add to the cluster can have newly installed ESXi. You can also use existing hosts that have virtual machines running on their local datastores.

NOTE After you create the cluster, move the virtual machines that reside on the hosts' local VMFS datastores to the VSA datastores. The only virtual machine that can remain on the local VMFS volume is the vCenter Server virtual machine.

The number of available datastores in the VSA cluster equals the number of hosts that you add to it. Creating a cluster with three hosts makes the cluster more reliable and provides more datastore space.

You can skip this procedure, if you use the VSA Automated Installer.

NOTE If you plan use a single vCenter Server to manage multiple VSA clusters, create a separate datacenter object for each VSA cluster.

Procedure

- 1 Create a new datacenter.
 - a Browse to the vCenter Server system in the vSphere Web Client.
 - b Click **Actions > New Datacenter**.
 - c Enter a name for the datacenter and click **OK**.

A new datacenter object appears on the list of datacenters.
- 2 Add hosts to the new datacenter.
 - a Navigate to a datacenter and click the **Add Host** icon.
 - b Type the IP address or the name of the host and click **Next**.
 - c Type administrator credentials and click **Next**.

- d Review the host summary and click **Next**.
- e Assign a license key to the host.
- f Select **Enable Lockdown Mode** to disable remote access for the administrator account after vCenter Server takes control of this host.

Selecting this check box ensures that the host is managed only through vCenter Server. You can perform certain management tasks while in lockdown mode by logging into the local console on the host.

- g If you add the host to a datacenter or a folder, select a location for the virtual machines that reside on the host and click **Next**.
- h Review the summary and click **Finish**.
- i Repeat any applicable steps to add another ESXi host.

What to do next

You can now create the VSA cluster by running the VSA Installer wizard.

Install VSA Manager

VSA Manager is a plug-in for the vSphere Web Client that you use to create and manage a VSA cluster. VSA Manager also installs the VSA cluster service on the vCenter Server machine or on a server of your choice.

You can install VSA Manager only on a 64-bit Windows Server machine.

Prerequisites

- You must be a local administrator or a domain user with local administrative privileges to be able to install VSA Manager on the Windows computer. In addition, a VSA Manager installation on vCenter Server requires that you are assigned an administrator role with all privileges for vCenter Server. For information on how to assign roles and permissions, see the *vSphere Security* publication.
- Download the VSA Manager Installer.

Procedure

- 1 On the vCenter Server machine, start the `VMware-vsamanager-all-version_number-build_number.exe` file.
- 2 Take appropriate action on the Welcome and End-User Patent Agreement pages.
- 3 Select **I accept the terms in the license agreement** and click **Next**.

The vCenter Server Information page appears and VSA Manager installer automatically fills the vCenter Server IP address or host name, and the HTTPS port of the vCenter Server machine.

- 4 On the VMware vCenter Server Information page, verify that the vCenter Server IP address or host name is that of the local machine and click **Next**.



CAUTION Do not modify the vCenter Server ports because that might lead to VSA upgrade failures.

- 5 In the VCS User Information page, enter the user name and password and click **Next**.
 - 6 On the License Information page, type an appropriate license key and click **Next**.
- If you do not enter a key, VMware vSphere Storage Appliance runs in evaluation mode.

- 7 Click **Install** on the Ready to Install page.
Wait for the wizard to complete the installation.
- 8 Click **Finish**.

VSA Manager plug-in is installed and registered with vCenter Server. The next time you connect to vCenter Server, you can access the **VSA Manager** page to create and manage the VSA cluster.

What to do next

To be able to access the **VSA Manager** page, make sure to install the latest version of Adobe Flash on the client system used to connect to vCenter Server.

If you use the vSphere Web Client to connect to vCenter Server, enable VSA Access for the vSphere Web Client.

Uninstall VSA Manager

You can uninstall VSA Manager if you have deleted the VSA cluster and no longer use the plug-in for maintenance and monitoring.

When you uninstall VSA Manager while the VSA cluster is still running, the VSA Manager plug-in and the **VSA Manager** page are removed from vCenter Server and the VSA cluster service is stopped and deleted. As a result, you can no longer use VSA Manager to monitor or reconfigure the VSA cluster. Also, in a 2-member VSA cluster, the VSA cluster service can no longer provide an additional vote in the election of the VSA cluster leader. In this case, the VSA cluster status might become Offline, and the VSA storage becomes unavailable.

IMPORTANT To ensure that a running 2-member VSA cluster is available and its status is Online, do not uninstall VSA Manager. If you have a 3-member VSA cluster, the VSA cluster continues working without interruption even if you uninstall VSA Manager.

Procedure

- 1 Open the list of programs on the Windows Server system that runs VSA Manager and vCenter Server.

Option	Description
Windows Server 2003	In Control Panel, select Add or Remove Programs .
Windows Server 2008	In Control Panel, under the Programs section select Uninstall a Program .

- 2 From the list of programs, select **VMware vSphere Storage Appliance Manager** and click **Uninstall**.
- 3 Click **Yes** in the confirmation dialog box.

The VSA Manager plug-in and the VSA cluster service are uninstalled. The **VSA Manager** page no longer appears.

What to do next

When you uninstall VSA Manager, VSA's persistent data and logs located in %ALLUSERSPROFILE%\VMware\VSA Manager remain intact.

If you later plan to reinstall VSA Manager and manage your old clusters again, do not delete contents of this folder.

Installing and Running VSA Cluster Service

The VSA cluster service is required by a VSA cluster with two members. You can install the service separately on a variety of 64-bit operating systems, including Windows Server 2003, Windows Server 2008, Windows 7, Red Hat Linux, and SUSE Linux Enterprise Server (SLES).

When you install the VSA cluster service separately, the following considerations apply:

- The VSA cluster service installation requires 2GB of space.
- The VSA cluster service must be on the same subnet as other cluster members.
- Do not install more than one VSA cluster service on the same server.
- Do not install the VSA cluster service on a virtual machine that runs on a VSA datastore.
- Do not install the VSA cluster service on a virtual machine that runs on VSA hosts.
- The machine that hosts the VSA cluster service must have only one network interface and one IP address.
- All VSA cluster service logs are located in the \$INSTALL_HOME/logs folder.
- The VSA cluster service uses the following network ports for communication: 4330, 4331, 4332, 4333, 4334, 4335, 4336, 4337, 4338, 4339.

Before starting the service, make sure that these ports are not occupied by any other process.

- If the VSA cluster service runs on a virtual machine, reserve 100% of the virtual machine memory. Also, reserve at least 500MHz of CPU time. The reservation is required to avoid memory swapping that can cause the virtual machine to pause for more than two seconds. This can result in the VSA cluster service being disconnected from the cluster and the cluster becoming unavailable.
- In a two node Virtual SAN cluster, do not install the cluster service on a virtual machine that is running on one of the two VSA hosts.

Install VSA Cluster Service on Windows

Install the VSA cluster service separately on a Windows computer.

You can install the service on the following 64-bit platforms:

- Windows Server 2003
- Windows Server 2008
- Windows 7

Prerequisites

Obtain administrator privileges to install and run the service.

Procedure

- 1 On the Windows machine, start the `VMware-vsclusterservice-all-version_number-build_number.exe` file.
- 2 Follow prompts on the Welcome and End-User Patent Agreement pages.
- 3 Select **I accept the terms in the license agreement** and click **Next**.
- 4 Select the folder where you would like to install the VSA Cluster Service and click **Next**.
- 5 On the VCS User Information page, enter the user name and password and click **Next**.
- 6 Click **Install** on the Ready to Install the Program page.

The wizard completes the installation.

- 7 Click **Finish**.

What to do next

To uninstall the VSA cluster service from a Windows machine, use the Windows Add or Remove Programs option.

Install VSA Cluster Service on Linux

Install the VSA cluster service separately on a 64-bit Linux machine.

Prerequisites

Obtain the root privileges before starting the installation procedure. Run the installation script as a root user.

Procedure

- 1 Download and unzip the `VMware-VSAClusterService-release#-build#-linux.zip` file into a `$TEMP` temporary location.
- 2 Install the VSA cluster service by running the `sudo $TEMP/setup/install.sh` command.
The command uses default installation options. It creates a new `vmwarevcsadmin` user and installs the VSA cluster service into the home directory of that user.
- 3 Modify the firewall rules to allow incoming TCP/IP connections on port range 4330-4339.
Perform this step only if during the installation process a warning message requested you to modify the firewall rules. If the message did not appear, the installer was able to modify the firewall rules and no further firewall changes are required.

After installation completes, the cluster service starts automatically.

What to do next

Delete the `$TEMP` directory after the installation completes successfully.

Command-Line Options to Install VSA Cluster Service

You can use various command-line options with the `install.sh` command when you install the VSA cluster service on a Linux machine.

Table 2-7. Command-Line Options for `install.sh`

Option	Description
<code>-h --help</code>	Print this help.
<code>-p password --pass password</code>	Password for the <code>vmwarevcsadmin</code> account. If you do not specify this parameter, the password is not set for the account. As a result, login to this account will be disabled. Set the password if login is necessary. VMware recommends that you disable login to account <code>vmwarevcsadmin</code> . The parameter is optional.
<code>-d install-dir --dir install-dir</code>	Path to a directory where the VSA cluster service is installed. The default value is <code>VSAClusterService-5.x</code> inside the home directory of user <code>vmwarevcsadmin</code> . The parameter is optional. <code>vmwarevcsadmin</code> .
<code>-v --verbose</code>	Print verbose information.
<code>-D --debug</code>	Print all commands and their arguments as they are executed (set -x).

Example: Use of Command-Line Options with Install Script

- `setup/install.sh`. Installs the VSA cluster service to the `vmwarevcsadmin` user home directory. The user will be created if required.
- `setup/install.sh -d /work/vcs-5.x -p secret`. Installs the VSA cluster service to the directory `/work/vcs-5.x` and changes the user account password to `secret`.

Uninstall VSA Cluster Service from Linux

You can uninstall the VSA cluster service from a Linux machine.

The procedure assumes that the VSA cluster service was installed in an `$INSTALL_HOME` directory. The default `$INSTALL_HOME` directory is `~vmwarevcsadmin/VSAclusterService-5.x`. If you used the `-d` command-line option to set another directory during installation, use the directory you specified.

Prerequisites

Obtain the root privileges before starting the procedure. Run the uninstall script as a root user.

Procedure

- 1 Run `$INSTALL_HOME/setup/uninstall.sh` to uninstall the VSA Cluster Service.
- 2 Confirm that you want to delete the `$INSTALL_HOME` directory, `vmwarevcsadmin` user, and the user home directory.
- 3 (Optional) If you manually changed the firewall rules when installing the VSA cluster service, reverse the changes.

Command-Line Options to Uninstall VSA Cluster Service

You can use various command-line options with the `uninstall.sh` command when you uninstall the VSA cluster service from a Linux machine.

Table 2-8. Command-Line Options for `uninstall.sh`

Option	Description
<code>-h --help</code>	Print this help.
<code>-k --keepuser</code>	If this option is specified, the uninstall script does not remove the user account. By default, the user account is removed.
<code>-s --silent</code>	If this option is specified, the uninstall script does not ask you to confirm the deletion of the directories and the user account. This option is useful for scripted uninstall that does not require user interaction.
<code>-v --verbose</code>	Print verbose information.
<code>-D --debug</code>	Print all commands and their arguments as they are executed (set <code>-x</code>).

Example: Use of Command-Line Options with Uninstall Script

- `$INSTALL_HOME/setup/uninstall.sh`. Uninstalls the VSA cluster service. Prompts you to confirm the directory and user account deletion.
- `$INSTALL_HOME/setup/uninstall.sh -s -k`. Uninstalls the VSA cluster service. Does not prompt you to confirm the directory deletion and keeps the user account intact.

Control VSA Cluster Service

After you install the VSA cluster service, use the `vmvcs` script to send the service control commands such as stop, start, query the status, and so on.

Procedure

- ◆ Run one of the following commands:
 - On Windows, `$INSTALL_HOME/bin/vmvcs.bat command`.
 - On Linux, `$INSTALL_HOME/bin/vmvcs command`

Table 2-9. Commands Supported by `vmvcs` Script

Command	Description	Platform
start	Starts the cluster service as a system service.	Windows and Linux
stop	Stops the cluster service.	Windows and Linux
restart	Restarts the cluster service.	Windows and Linux
console	Starts the cluster service in a console mode as a foreground process. Use CTRL+C to stop it.	Windows and Linux
status	Provides status of the cluster service process (running/not running).	Windows and Linux
cleanup	Cleans the state of a cluster member. Run this command if you want to use this member as a part of another cluster or want to rebuild the cluster.	Windows and Linux
condrestart	Restarts the cluster service but only if it is currently running.	Linux only
dump	Dumps Java thread stack traces. Useful for debugging to understand the Java process thread states.	Linux only

Enable VSA Access for the vSphere Web Client

You use the vSphere Web Client to connect to a vCenter Server system in a web browser. To be able to manage VSA clusters, you need to activate VSA access for the vSphere Web Client.

Prerequisites

- Install vSphere Web Client. For information, see the *vSphere Installation and Setup* documentation.
- Install the VSA Manager Appliance and register it with vCenter Server.

Procedure

- 1 On the computer where the vSphere Web Client is installed, locate the `webclient.properties` file. If the file is not present, create it.

The location of this file depends on the operating system on which the vSphere Web Client is installed.

Operating System	File path
Windows 2003	<code>%ALLUSERSPROFILE%\Application Data\VMware\vSphere Web Client</code>
Windows 2008	<code>%ALLUSERSPROFILE%\VMware\vSphere Web Client</code>

- 2 Edit the file to include the following line: `allowHttp=true`

- 3 Restart the vSphere Web Client service.
On Windows operating systems, restart the VMware vSphere Web Client service.
- 4 Open a web browser and enter the URL for the vSphere Web Client:
https://client-hostname:port/vsphere-client.
The default port is 9443, but this can be changed during vSphere Web Client installation.
The vSphere Web Client detects that VSA is registered with vCenter Server and retrieves necessary configuration information.
- 5 Navigate to the **VSA Manager** page.
 - a Select a datacenter that has two or more ESXi hosts.
 - b Click the **Manage** tab and click **VSA Manager**.

Enable the VSA Manager Plug-In in the vSphere Web Client

You must enable the VSA Manager plug-in if the **VSA Manager** page does not appear for a datacenter object.

Prerequisites

The VSA Manager page does not appear for a datacenter object.

Procedure

- 1 From the Home page of the vSphere Web Client, click **Administration**.
- 2 Under Solutions, click **Plug-In Management**.
- 3 Right-click the VSA plug-in and select **Enable**.

The **VSA Manager** page appears.

Modify URL for VSA Help

Use this procedure if you need to change the default URL to VSA Help.

Procedure

- 1 On the system where you have VSA Manager installed, open the following file:
c:\Program Files\VMware\Infrastructure\tomcat\webapps\VSAManager\SVAUI\locale\all\config.xml
- 2 Add an entry in the following format:

```
<item name="docs.url">http://url to help location/</item>
```

The entire file contents will look like the following:

```
<?xml version="1.0" encoding="utf-8"?><properties>
<item name="docs.url">http://url to help location/</item>
</properties>
```


Upgrading vSphere Storage Appliance Environment

3

If you use previous versions of vSphere Storage Appliance, upgrade your environment to version 5.5 or later.

The upgrade process you use depends on the current version of vSphere Storage Appliance.

For an upgrade from vSphere Storage Appliance version 1.x, you use the VSA Manager Installer to upgrade all components at the same time. The single upgrade procedure upgrades VSA Manager, the VSA cluster service, and the VSA cluster appliances.

If you upgrade from a 5.1.x version, the VSA Manager Installer upgrades VSA Manager only. Any existing cluster appliances remain at their original version and you can upgrade them separately.

The following table shows version compatibility for VSA Manager and VSA cluster appliances.

Table 3-1. Version Compatibility

VSA Manager	VSA Appliance
1.0	1.0
5.1.x	5.1.x
5.5	5.5
5.5 .1	5.5 .1

This chapter includes the following topics:

- [“Upgrade vSphere Storage Appliance Components from Version 1.x to Version 5.5,”](#) on page 43
- [“Upgrade vSphere Storage Appliance Components from Version 5.1.x to Version 5.5 or Later,”](#) on page 44

Upgrade vSphere Storage Appliance Components from Version 1.x to Version 5.5

You can upgrade vSphere Storage Appliance and VSA cluster components from version 1.x to version 5.5 or later.

The single vSphere Storage Appliance upgrade procedure upgrades VSA Manager, the VSA cluster service, and the VSA cluster. When you upgrade vSphere Storage Appliance that is installed on the vCenter Server computer, you can first upgrade vCenter Server to a compatible version. You can also upgrade ESXi hosts that are the VSA cluster members. For information on upgrading vCenter Server and ESXi, see the *vSphere Installation and Setup* documentation.

A successful upgrade ensures that all appliances are upgraded from version 1.x to 5.5. You cannot use VSA appliances version 1.x with VSA Manager 5.5.

The following upgrade procedure is a full upgrade of vCenter Server, vSphere Storage Appliance and ESXi.

Prerequisites

- Back up all virtual machines that run on the VSA cluster on media other than the VSA cluster components.
- Verify that the VSA cluster, including all appliances and datastores, is online and functioning properly.

Procedure

- 1 Upgrade the vSphere Storage Appliance components to version 5.5.
 - a On the vCenter Server machine, start the `VMware-vsamanager-all-version_number-build_number.exe` file.
 - b Follow the prompts to perform the upgrade.
- 2 If you use a two-node VSA cluster, update the configuration file of the VSA cluster service.

Perform this step only if you have upgraded vCenter Server from version 5.x to 5.5.

- a Browse to the file at the following location:

```
C:\Program Files\VMware\Infrastructure\VSA Manager\VSAClusterService\conf\wrapper.conf
```

- b Replace the following value:

```
wrapper.java.command=wrapper.java.command=C:/Program
Files/VMware/Infrastructure/jre/bin/java
```

with the new value:

```
wrapper.java.command=C:/Program Files/Common Files/VMware/VMware vCenter Server - Java
Components/bin/java
```

- 3 (Optional) Upgrade vCenter Server to a compatible version.
- 4 Place the VSA cluster into cluster maintenance mode.
- 5 (Optional) Upgrade ESXi hosts to a compatible version.
- 6 Take the VSA cluster out of maintenance mode.

What to do next

If the VSA Manager page is disabled after the upgrade, restart VMware VirtualCenter Management Webservices. For information, see [“VSA Manager Page Does Not Appear,”](#) on page 80.

Upgrade vSphere Storage Appliance Components from Version 5.1.x to Version 5.5 or Later

You can upgrade vSphere Storage Appliance and its cluster components from version 5.1.x to version 5.5 or later. A successful upgrade ensures that all appliances are upgraded from version 5.1.x to Version 5.5 or later.

The following upgrade procedure is a full upgrade of vCenter Server, vSphere Storage Appliance, and ESXi to 5.5 or later.

Prerequisites

- Back up all virtual machines that run on the VSA cluster on media other than the VSA cluster components.
- Verify that the VSA cluster is up and functioning properly.
- Verify that the current version of your vCenter Server is 5.1 or later.
- You cannot use VSA appliances version 1.x with VSA Manager 5.5 or later.

Procedure

- 1 Upgrade VSA Manager to version 5.5 or later.
- 2 Upgrade the existing VSA cluster. In case of a two-node cluster, the VSA cluster upgrade will also upgrade the VSA cluster service.
- 3 (Optional) Upgrade vCenter Server.
- 4 Place the VSA cluster into maintenance mode.
- 5 (Optional) Upgrade ESXi hosts.
- 6 Take the VSA cluster out of maintenance mode.

What to do next

Clear the web browser cache.

Upgrade VSA Manager from Version 5.1.x to Version 5.5 or Later

Use VSA Manager Installer to upgrade VSA Manager from version 5.1.x to version 5.5 or later. The installer does not upgrade existing VSA clusters and the VSA cluster service. They remain at their original version and you can upgrade them separately.

This procedure applies only to upgrades from vSphere Storage Appliance version 5.1.x. For upgrades from version 1.x, see [“Upgrade vSphere Storage Appliance Components from Version 1.x to Version 5.5,”](#) on page 43.

Procedure

- ◆ Upgrade VSA Manager to version 5.5 or later.
 - a On the vCenter Server machine, start the `VMware-vsamanager-all-version_number-build_number.exe` file.
 - b Follow the prompts to perform the upgrade.

The VSA Manager is upgraded.

What to do next

If the VSA Manager page is disabled after the upgrade, restart VMware Virtual Center Management Webservices. See [“VSA Manager Page Does Not Appear,”](#) on page 80.

Upgrade Existing VSA Clusters

After you upgrade VSA Manager from version 5.1.x to version 5.5 or later, you can upgrade existing VSA clusters.

Perform this procedure for each cluster you want to upgrade.

Prerequisites

- Upgrade VSA Manager to version 5.5 or later. See [“Upgrade VSA Manager from Version 5.1.x to Version 5.5 or Later,”](#) on page 45.
- Make sure that the VSA cluster and its components are online and operational.
- Back up all virtual machines that run on the cluster.
- Stop any datastore I/O.

Procedure

- 1 In the vSphere Web Client, select the datacenter that accommodates the VSA cluster, click the **Manage** tab, and click **VSA Manager**.
- 2 On the VSA Cluster Properties pane, click the **Actions** button.
- 3 Select **Upgrade**.
- 4 Confirm that you are ready to start the upgrade.
- 5 Click the **Upgrade** button to perform the upgrade.

The upgrade process automatically puts the cluster into maintenance mode. The system upgrades the VSA cluster making sure that the versions of VSA Manager and VSA cluster match.

What to do next

- Verify that the VSA cluster is properly updated by checking the new version on the Product Information page.
- Verify that the cluster includes all correct components.
- Make sure that the cluster successfully exits maintenance mode.
- Verify that the VSA cluster service file reflects the latest version. For more information, see [“Update the Outdated Version of VSA Cluster Service,”](#) on page 84.

Creating a VSA Cluster

After you install and configure the components of the VSA cluster, you can create a VSA cluster with the VSA Installer or VSA Automated Installer.

This chapter includes the following topics:

- [“Manual Creation of the VSA Cluster,”](#) on page 47
- [“Automated Creation of a VSA Cluster,”](#) on page 53
- [“Deploy VSA Clusters from Local Copies of VSA System Disks,”](#) on page 56
- [“Verify VSA Datastores in the vSphere Web Client,”](#) on page 57
- [“Removing VSA Cluster from vCenter Server,”](#) on page 57

Manual Creation of the VSA Cluster

You can use the VSA Installer wizard to create the VSA cluster manually.

The VSA Installer wizard provides a graphical workflow to install the VSA cluster.

After you complete the steps in the wizard, the VSA Installer performs a set of tasks that create the VSA cluster.

- 1 For newly installed ESXi, the installer configures the network of each ESXi host.

The installer creates a front-end and a back-end virtual switch on each ESXi instance to support the front-end and back-end networks of the cluster. The installer selects two uplink ports for each virtual switch from the four available NIC ports. As a result, each virtual switch has one primary and one redundant uplink.

If you use existing hosts that have preconfigured vSwitches, the installer audits the vSwitches.
- 2 Deploys a vSphere Storage Appliance on each ESXi host.
- 3 Configures each vSphere Storage Appliance to export one half of the ESXi VMFS storage space as a VSA datastore, and the other half as a replica of another VSA datastore.
 - VSA 0 exports VSA datastore 0 and maintains a replica of VSA datastore 2.
 - VSA 1 exports VSA datastore 1 and maintains a replica of VSA datastore 0.
 - VSA 2 exports VSA datastore 2 and maintains a replica of VSA datastore 1.
- 4 Configures the network interfaces on each vSphere Storage Appliance to establish the front-end and back-end networks of the VSA cluster.

The VSA cluster members form the VSA cluster by establishing a process of electing a cluster leader. The cluster leader is the VSA cluster member that communicates with VSA Manager to report the status of the VSA cluster.

Create a VSA Cluster

You use the VSA Installer to deploy vSphere Storage Appliance and create a VSA cluster. A VSA cluster enables shared datastores that are connected to all hosts in the datacenter. The VSA Installer enables and configures vMotion and High Availability on the created VSA cluster.

NOTE When you use the VSA Installer, it deletes the existing data on the local hard disks of each host and changes configuration of the hosts to support vMotion and High Availability. Hosts might reboot during the installation process.

Prerequisites

- Assign a static IP address to the vCenter Server system.
- Clear all vCenter Server alarms for the hosts that you plan to add to the cluster.
- Ensure that you have the right number of static IP addresses available for you VSA cluster. For more information about IP address requirements, see “[VSA Cluster Requirements](#),” on page 22.

Procedure

- 1 [Start the VSA Installer Wizard](#) on page 49
You use the VSA Installer wizard to create the VSA cluster. You can also use the wizard to recover an online or an offline cluster.
- 2 [Review the vSphere Features Enabled by the VSA Cluster](#) on page 49
A VSA cluster enables vSphere[®] High Availability and vSphere[®] vMotion.
- 3 [Select a Datacenter for the VSA Cluster](#) on page 49
Select the datacenter that contains the ESXi hosts which you will use for the VSA cluster.
- 4 [Select Hosts to Include in the VSA Cluster](#) on page 50
You must select which ESXi hosts to include in the VSA cluster.
- 5 [Configure the VSA Cluster Network](#) on page 50
The VSA cluster network requires a set of static IP addresses to configure the virtual network and to provide interconnectivity between the VSA cluster members and the clustering services.
- 6 [Specify Storage Capacity](#) on page 52
Specify the amount of storage capacity to be used for your VSA cluster.
- 7 [Select When to Format the Disks](#) on page 52
You can have the VSA Installer format the disks on your server during or after the installation.
- 8 [Review and Start the VSA Cluster Installation](#) on page 53
Before you start the installation process, you can review the configuration of the VSA cluster.
- 9 [\(Optional\) Collect the VSA Installer Logs](#) on page 53
You can collect logged information if the VSA cluster installation failed.

Start the VSA Installer Wizard

You use the VSA Installer wizard to create the VSA cluster. You can also use the wizard to recover an online or an offline cluster.

Procedure

- 1 Navigate to the **VSA Manager** page.
 - a Select a datacenter that has two or more ESXi hosts.
 - b Click the **Manage** tab and click **VSA Manager**.
- 2 On the Welcome page of the VSA Installer wizard, select whether to install a new VSA cluster, to recover an existing cluster, or to complete a move operation.

Option	Description
New Installation	Installation workflow that installs a new VSA cluster on the ESXi hosts in the datacenter object.
Recover VSA Cluster	Recovery workflow for an online VSA cluster that is installed on the ESXi hosts but does not appear on VSA Manager page.
Complete Move Operation	Workflow to complete a move operation that you started on this or a different vCenter Server.

- 3 Click **Next**.

Review the vSphere Features Enabled by the VSA Cluster

A VSA cluster enables vSphere[®] High Availability and vSphere[®] vMotion.

Procedure

- 1 On the vSphere Features page, review the vSphere features enabled by the VSA Installer.
- 2 Click **Next**.

The Select Datacenter page appears.

What to do next

Select the datacenter in which to create the VSA cluster.

Select a Datacenter for the VSA Cluster

Select the datacenter that contains the ESXi hosts which you will use for the VSA cluster.

Prerequisites

Verify that you have at least one datacenter in your vCenter Server instance.

Verify that you have at least two ESXi hosts in the datacenter to be able to create a VSA cluster.

Procedure

- 1 On the Select Datacenter page, select a datacenter for the VSA cluster.
- 2 (Optional) If you created a new datacenter after you started the VSA Installer wizard, click **Reload datacenter info** to reload any newly created datacenter objects.
- 3 Click **Next**.

The Select Hosts page appears.

What to do next

Select which hosts to use for the VSA cluster.

Select Hosts to Include in the VSA Cluster

You must select which ESXi hosts to include in the VSA cluster.

You can select two or three hosts to add to the VSA cluster.

Prerequisites

Verify that you have at least two ESXi hosts in the datacenter to be able to create a VSA cluster.

Verify that the selected ESXi hosts meet the VSA cluster requirements.

Procedure

- 1 If your environment has hosts of different versions, select the version on the Hosts page.
Only hosts of the same version are displayed.
- 2 Select two or three ESXi hosts and click **Next**.

The wizard categorizes the hosts by CPU family and subnet. You can include only hosts that have CPUs from the same CPU family and are on the same subnet.

If you select hosts from different CPU families or with different hardware configurations, the wizard informs you that the hosts cannot join the same VSA cluster.

Configure the VSA Cluster Network

The VSA cluster network requires a set of static IP addresses to configure the virtual network and to provide interconnectivity between the VSA cluster members and the clustering services.

Prerequisites

Verify that the physical network is configured and meets the VSA cluster networking requirements.

Procedure

- ◆ On the Configure Network page, provide the IP addresses and configuration for the VSA cluster network, and click **Next**.

Table 4-1. VSA Cluster Network Configuration Values

Option	Action
VSA Cluster IP Address	Assign a static IP address for the VSA cluster. The VSA cluster IP address is assigned to the VSA cluster member that is the leader of the cluster. Do not use an IP address from the 192.168.x.x private subnet.
VSA Cluster Service IP Address	Assign a static IP address for the VSA cluster service. The VSA cluster service must already be installed and running at the IP address you provide. Do not use an IP address from the 192.168.x.x private subnet. In a simple two member configuration, you can use the IP address of vCenter Server.
Network of ESXi Host 1	
Management IP Address	Assign a static IP address for the management network of the VSA cluster member. Do not use an IP address from the 192.168.x.x private subnet.
Datastore IP Address	Assign a static IP address for the NFS volume that is exported as a VSA datastore. Do not use an IP address from the 192.168.x.x private subnet.

Table 4-1. VSA Cluster Network Configuration Values (Continued)

Option	Action
vSphere Feature IP Address	This is the IP address used by vMotion. <ul style="list-style-type: none"> ■ Select the Use DHCP check box to assign an IP address to the ESXi feature network. ■ Deselect the Use DHCP check box and assign a static IP address to the ESXi feature network.
Subnet Mask	The subnet mask for the ESXi host IP address. The wizard detects the subnet mask. You cannot change it.
Gateway	The gateway in the subnet of the ESXi host IP address. The wizard detects the gateway IP address and you cannot change it.
VLAN ID	Assign a VLAN ID for the management network.
Back-end IP Address	Assign a static IP address to the back-end network of the VSA cluster member. NOTE You cannot assign a back-end static IP address that is in a subnet different from 192.168.x.x.
Back-end Subnet Mask	The subnet mask for the back-end network. The wizard adds this value for the back-end private subnet and you cannot change it.
Back-end VLAN ID	Assign a VLAN ID to the back-end network.
Network of ESXi Host 2	
Management IP Address	Assign a static IP address for the management network of the VSA cluster member. Do not use an IP address from the 192.168.x.x private subnet.
Datastore IP Address	Assign a static IP address for the NFS volume that is exported as a VSA datastore. Do not use an IP address from the 192.168.x.x private subnet.
vSphere Feature IP Address	<ul style="list-style-type: none"> ■ Select the Use DHCP check box to assign an IP address to the ESXi feature network. ■ Deselect the Use DHCP check box and assign a static IP address to the ESXi feature network.
Subnet Mask	The subnet mask for the ESXi host IP address. The wizard detects the subnet mask. You cannot change it.
Gateway	The gateway in the subnet of the ESXi host IP address. The wizard detects the gateway IP address and you cannot change it.
VLAN ID	Assign a VLAN ID for the management network.
Back-end IP Address	Assign a static IP address to the back-end network of the VSA cluster member. NOTE You cannot assign a back-end static IP address that is in a subnet different from 192.168.x.x.
Back-end Subnet Mask	The subnet mask for the back-end network. The wizard adds this value for the back-end private subnet and you cannot change it.
Back-end VLAN ID	Assign a VLAN ID to the back-end network.
Network of ESXi Host 3	
Management IP Address	Assign a static IP address for the management network of the VSA cluster member. Do not use an IP address from the 192.168.x.x private subnet.
Datastore IP Address	Assign a static IP address for the NFS volume that is exported as a VSA datastore. Do not use an IP address from the 192.168.x.x private subnet.

Table 4-1. VSA Cluster Network Configuration Values (Continued)

Option	Action
vSphere Feature IP Address	<ul style="list-style-type: none"> ■ Select the Use DHCP check box to assign an IP address to the ESXi feature network. ■ Deselect the Use DHCP check box and assign a static IP address to the ESXi feature network.
Subnet Mask	The subnet mask for the ESXi host IP address. The wizard detects the subnet mask. You cannot change it.
Gateway	The gateway in the subnet of the ESXi host IP address. The wizard detects the gateway IP address and you cannot change it.
VLAN ID	Assign a VLAN ID for the management network.
Back-end IP Address	Assign a static IP address to the back-end network of the VSA cluster member. NOTE You cannot assign a back-end static IP address that is in a subnet different from 192.168.x.x.
Back-end Subnet Mask	The subnet mask for the back-end network. The wizard adds this value for the back-end private subnet and you cannot change it.
Back-end VLAN ID	Assign a VLAN ID to the back-end network.

Specify Storage Capacity

Specify the amount of storage capacity to be used for your VSA cluster.

The VSA Installer calculates how much space is available when virtual machines are already running on the local storage of ESXi hosts.

The minimum value is the minimum space required for a new cluster installation.

Procedure

- ◆ On the Select Storage page, specify the amount of available storage capacity to be used for the VSA cluster.

Select When to Format the Disks

You can have the VSA Installer format the disks on your server during or after the installation.

Procedure

- 1 Select when to format the disks on the Format Disks page.

Option	Description
Format disks on first access	Disks are formatted after installation on first read or write. Takes less time for installation.
Format disks immediately	Disks are formatted during the installation with zeroes. This requires additional time during the installation process, but result in improved disk performance until all disk blocks are written to. After that, the difference in performance between the two choices is unnoticeable.

- 2 Click **Next**.

The Verify Configuration page appears.

What to do next

You can review the configuration and start the installation process.

Review and Start the VSA Cluster Installation

Before you start the installation process, you can review the configuration of the VSA cluster.

Procedure

- 1 On the Verify Configuration page, review the configuration of the VSA cluster.
- 2 Confirm that you accept the VSA security policy.
- 3 Click **Install**.

A confirmation message appears that says that all information on the hard disks of each host will be deleted.

- 4 Click **Yes**.

The VSA Installer wizard begins the installation process and the Installing Features page appears.

Depending on the number of selected ESXi hosts, two or three datastores are added to the Datastores view in the client and all are mounted on each ESXi host that is in the selected Datacenter object.

What to do next

Wait for the installation to complete and close the VSA Installer wizard.

Click the **Datastores** view and verify that all shared datastores have the same capacity and that their status is Online. If the columns shows correct data, you can start creating virtual machines and storing their files on the shared datastores.

Change the default password.

NOTE Ensure that you make a careful note of the new default password, as that will be required by VMware support in order to investigate issues reported on Support Requests.

Perform a network redundancy check by disconnecting one of the back-end ethernet ports. This check ensures that both back-end ethernet ports are properly configured and that the VSA Cluster, virtual machines, and datastores do not go offline. After performing the redundancy check, reconnect the Ethernet ports.

(Optional) Collect the VSA Installer Logs

You can collect logged information if the VSA cluster installation failed.

Procedure

- 1 In the VSA Installer wizard, click **Logs** in the bottom-right corner.
- 2 In the Export Logs dialog box, click **Download VSA Logs**.
- 3 Navigate to a folder on the vCenter Server system and save the .zip file that contains the logs.

The log .zip bundle is now saved.

Automated Creation of a VSA Cluster

The VSA automated installer includes vSphere Storage Appliance, VSA Manager, and an installation script that installs the components and creates a VSA cluster.

NOTE The latest VSA automated installer does not include vCenter Server. Install vCenter Server and the vSphere Web Client before you run the VSA installer.

When you run the VSA automated installer, the following takes place:

- 1 The VSA automated installer scans the subnet for available IP addresses of the ESXi hosts and performs silent installation of the following VSA cluster components:
 - VSA Manager
 - VSA cluster service (installed, but used only if two ESXi hosts are available in the subnet)
- 2 After all components are installed, the installer performs the tasks to create a VSA cluster.
 - a Creates a datacenter and adds the ESXi hosts to it.
 - b Updates the network configuration of the ESXi hosts.
 - c Deploys the vSphere Storage Appliance onto the ESXi hosts.
 - d Starts the VSA cluster service if only two ESXi hosts are present.
 - e Powers on each instance of vSphere Storage Appliance and creates the VSA cluster.
 - f Mounts the VSA datastores to each ESXi host in the datacenter.

VSA Automated Installer Requirements

Before you run the VSA Automated Installer, verify that your environment meets specific requirements.

- A physical or virtual Windows system that runs vCenter Server. The system must meet additional requirements for the VSA installation. See [“VSA Manager System and Software Requirements,”](#) on page 22.
- Two or three physical servers that have ESXi installed and whose hard disks are configured in a RAID volume. You can use RAID5, RAID6, or RAID10 configuration. For information about ESXi hardware requirements, see [“VSA Cluster Requirements,”](#) on page 22.

Create a VSA Cluster with the VSA Automated Installer

To perform automated installation of the VSA cluster, you can use the automated installer script and enter the required parameters.

Prerequisites

- Verify that your environment meets the requirements to perform automated installation as described in [“VSA Automated Installer Requirements,”](#) on page 54.
- Clean the %temp% folder to free up space.

Procedure

- 1 On the Windows Server system that runs vCenter Server, run the installation command from the automated installer package: `install.exe`.

Make sure to run the installation command from the directory where `install.exe` is located. Otherwise, the installation might fail.

- 2 Restart the vSphere Web Client.

The VSA automated installer script installs all components and creates a VSA cluster.

What to do next

After the VSA Automated Installer completes the installation process, you must establish a connection between the VSA Manager and a newly created VSA cluster. To do this, either manually restart the VMware Virtual Center Management Webservices, or use the vSphere Web Client to access the VSA Manager page.

VSA Automated Installer Options

The VSA Automated Installer accepts a set of arguments and values that you can use to customize the VSA cluster installation.

The following table shows the options that you can use to run the VSA Automated Installer.

Table 4-2. install.exe Arguments

Parameters	Default Value	Description	Required or Optional
-p, --esxPass <value>	No default value.	The root password of each ESXi host. The root password must be the same for all ESXi hosts.	Required
-u, --esxUser <value>	No default value.	The root account. Use root .	Required
-dc <value>	No default value.	Datacenter to be used.	Required
-cn <value> or -cn vc	No default value.	Netmask of the cluster network. If you use vCenter Server network, you can use the vc parameter instead.	Required
-gw <value>	No default value.	Gateway of the cluster network. If you use vCenter Server network, you can use thevc parameter instead.	Required
-cs, --vmwareClusterServiceIP <value>	No default value	IP address of the VSA cluster server. If you use the cluster service installed with VSA Manager on vCenter Server, the IP address must be same as the IP of vCenter Server.	Required for a two member cluster configuration
-ei, --esxIPs <value>	No default value.	The IP addresses of the two or three hosts to use for the VSA cluster For example: -ei 10.20.118.11 10.20.118.12 10.20.118.13	Optional
-si, --startIP <value>	No default value.	The first IP in the range used by the VSA cluster.	Optional
-fv, --frontendVlanId <value>	0	The VLAN ID for the front-end network.	Optional
-bs, --backendStartIP <value>	192.168.0.1	The start IP for the back-end network. The default value is 192.168.0.1. The back-end IP addresses must be in the 192.168.x.x private subnet.	Optional
-bn, --backendNetmask <value>	255.255.255.0	The netmask for the back-end network.	Optional
-bv, --backendVlanId <value>	0	The VLAN ID for the back-end network.	Optional
-vn, --vmotionNetmask <value>	255.255.255.0	The netmask for the ESXi feature network.	Optional
-vs, --vmotionStartIP <value>	DHCP	The start IP for the ESXi feature network.	Optional
-vv, --vmotionVlanId <value>	The same as the front-end VLAN ID.	The VLAN ID for the ESXi feature network.	Optional

Table 4-2. install.exe Arguments (Continued)

Parameters	Default Value	Description	Required or Optional
-po, --httpsPort <value>	443	HTTPS port of vCenter Server.	Optional
-ez, --eagerZero <value>	false	Determines whether to format the disks during installation or on first read or write operation to the disks.	Optional
	false	Formats the disks on first read or write operation after the installation process is completed.	
	true	Formats the disks during the installation process.	

Example: Example Command Using Options

The following example shows how this command can be used. The actual command is all on one line. It has been formatted for ease of understanding.

```
install.exe -dc MyDC
-cs 10.10.10.101
-si 10.10.10.200
-u root
-p secret
-ei 10.10.10.10 10.10.10.20
-vs 10.10.10.150
-gw 10.10.10.254
-cn 255.255.255.0
```

Deploy VSA Clusters from Local Copies of VSA System Disks

vSphere Storage Appliance provides an option for the VSA cluster installation to retrieve the VSA .vmdk files from a local directory on an ESXi host rather than from vCenter Server.

This alternative option is helpful when your Remote Office - Branch Office (ROBO) installation and deployment experience failures due to network problems. Placing the VSA .vmdk files locally reduces the amount of network traffic required during the VSA cluster deployment.

You manually place the .vmdk files on the ESXi hosts before you start the VSA cluster creation. The VSA installer first looks in this local directory, and then in the standard location for these files. You can also use this procedure when replacing a VSA cluster member and when you have limited bandwidth between vCenter Server and the ESXi hosts.

Procedure

- 1 On the system where vCenter Server is running, locate the VSA system files sva_system1.vmdk and sva_system2.vmdk in this directory:

```
C: \Program Files\VMware\Infrastructure\webapps\VSAManager\ovf
```

If vCenter Server was installed on a drive other than C:, use an appropriate letter.

- 2 Copy sva_system1.vmdk and sva_system2.vmdk to the following directory on each ESXi host that you use for the VSA cluster.

```
/vmfs/volumes/datastore-name/vsa-ovf
```

- 3 Run the VSA installer as usual.

Entries in the VSA manager log indicate that the files are copied from the local datastore. The entries are similar to the following:

```
Performing VMDK copy of: /vsa-ovf/sva_system2.vmdk to: /VSA-1/VSA-1_17.vmdk on datastore:
datastore-1277
```

```
Completed VMDK copy of: /vsa-ovf/sva_system2.vmdk to: /VSA-0/VSA-0_17.vmdk on datastore:
datastore-1285. task state: success
```

Verify VSA Datastores in the vSphere Web Client

After you create the VSA cluster, verify that the correct number of VSA datastores appears in the vSphere Web Client.

Procedure

- 1 From the vSphere Web Client Home, click **vCenter**.
- 2 Under Inventory Lists, click the **Datastores** category.
The number of VSA datastores must match the number of ESXi hosts that you added to the VSA cluster.
- 3 Select each datastore and click **Manage > Settings > General** to view datastore properties.
- 4 Verify that all datastores have the same total, free, and provisioned capacity in the Capacity panel.
- 5 Select each datastore and click **Manage > Settings > Connectivity with Hosts**.
- 6 Verify that the status of each datastore is Mounted for each ESXi host in the datacenter.

The Mounted status shows that each ESXi host has access to the matching datastore and can read and write on it.

What to do next

You can start deploying virtual machines on the VSA datastores.

Removing VSA Cluster from vCenter Server

Several options exist that allow you to remove a VSA cluster from a particular vCenter Server.

Simply removing the VSA HA cluster or the ESXi hosts from vCenter Server does not guarantee that vCenter Server stops managing the VSA cluster. To properly remove the VSA HA cluster from vCenter Server, use one of the following options:

- If you no longer need the VSA cluster, run the `cleanup.bat` script to delete the cluster from vCenter Server. See [“Delete a VSA Cluster,”](#) on page 58.
- If you want the cluster to be managed by a different vCenter Server system, follow these guidelines:
 - Move the cluster by changing the IP addresses of the cluster members. You can then restore the cluster on vCenter Server of your choice. See [“Moving a VSA Cluster,”](#) on page 68.
 - Stop VMware Virtual Center Management Webservices, delete the datacenter where the VSA cluster resides, and restart VMware Virtual Center Management Webservices. Then recover the cluster on a new vCenter Server. See [“Recover the Management of an Existing VSA Cluster,”](#) on page 82.

Delete a VSA Cluster

VSA Manager provides a cleanup script that you use to delete a VSA cluster if you no longer use it or to clean up the ESXi hosts configuration if you failed to create a VSA cluster and want to make another attempt.

You cannot delete the VSA cluster by uninstalling VSA Manager. To delete the VSA cluster managed by the vCenter Server, you must use the `cleanup.bat` script that is installed by VSA Manager.

Procedure

- 1 In Windows Server 2003 or 2008, start the Command Prompt.
- 2 In the Command Prompt, change directory to the directory of the `cleanup.bat` script.

```
cd C:\Program Files\VMware\Infrastructure\tomcat\webapps\VSAManager\WEB-INF\test\tool\
```
- 3 Run the `cleanup.bat` script.

```
cleanup.bat -u user -p password -d datacenter_name|deleteAllDCs
```

Option	Description
-u	Username of the vCenter Server Administrator.
-p	Password of the vCenter Server Administrator.
-d	
	<i>datacenter_name</i>
	The name of a datacenter that accommodates the VSA cluster you want to remove.
	<code>deleteAllDCs</code>
	Type this option if you want to delete all VSA clusters managed by vCenter Server.

The `cleanup.bat` script unmounts and deletes the VSA datastores, stops and deletes the VSA virtual machines, and reverts the ESXi hosts to their default configuration. The script removes additional virtual switches and uplinks and preserves only the default port groups for the default virtual switch. After the process finishes, the ESXi hosts might appear with an alert icon in the vCenter Server inventory. This is because the script deletes the redundant uplinks for the default virtual switch. The **VSA Manager** page shows a message that the VSA cluster is now unavailable.

- 4 Clear the **Network uplink redundancy lost** alarms for each ESXi host.
- 5 Restart the VMware Virtual Center Management Webservices manually:
Settings > Control Panel > Administrative Tools > Services > Services > VMware Virtual Center Management Webservices and start the service. It might require several minutes to start the service.
- 6 Refresh the vSphere Web Client and the **VSA Manager** page.

What to do next

You can now create a new VSA cluster with the same ESXi hosts.

Maintaining a VSA Cluster

You can perform maintenance operations on the VSA cluster, such as placing the entire cluster or just a single VSA cluster member in the maintenance mode, replacing a VSA cluster member that is offline, and changing the VSA cluster IP address.

This chapter includes the following topics:

- [“Using Multiple VSA Clusters,”](#) on page 59
- [“Perform Maintenance Tasks on the Entire VSA Cluster,”](#) on page 60
- [“Perform Maintenance Tasks on a VSA Cluster Member,”](#) on page 60
- [“Replace a VSA Cluster Member,”](#) on page 61
- [“Replace a Cluster Member of a Legacy VSA Cluster,”](#) on page 63
- [“Change the VSA Cluster IP Address,”](#) on page 64
- [“Change the VSA Cluster Password,”](#) on page 64
- [“Adding Storage Capacity to VSA Clusters,”](#) on page 65
- [“Moving a VSA Cluster,”](#) on page 68
- [“Reconfigure the VSA Cluster Network,”](#) on page 71
- [“Indicate Changes to Virtual Machine Configuration,”](#) on page 74

Using Multiple VSA Clusters

You can create multiple VSA clusters and manage them using one centrally located vCenter Server.

Because vCenter Server and VSA Manager do not need to be in the same subnet as VSA clusters, you can have vCenter Server and VSA Manager installed in one location and use them to manage multiple VSA clusters in different remote locations. You can create new VSA clusters or add existing clusters to vCenter Server.

When you use multiple VSA clusters, certain considerations apply:

- Use a single datacenter for each VSA cluster.
- Manage one VSA cluster at a time. To manage VSA clusters, you switch between corresponding datacenters.
- Any management tasks performed on a VSA cluster do not affect other clusters and datacenters.
- VSA Manager supports concurrent management tasks on different VSA clusters. While a VSA cluster completes a particular management operation, you can switch to a different datacenter to work with another cluster.

Perform Maintenance Tasks on the Entire VSA Cluster

You can put the VSA cluster in maintenance mode to perform maintenance tasks on any of its components (hosts, datastores, networking, and so on).

Prerequisites

With the exception of the VSA virtual machines, shut down the operating systems and power off all virtual machines in the VSA cluster.

Procedure

- 1 In the vSphere Web Client, select the datacenter that accommodates the VSA cluster, click the **Manage** tab, and click **VSA Manager**.
- 2 On the VSA Cluster Properties pane, click the **Actions** button.
- 3 Select **Enter VSA Cluster Maintenance Mode**.
A confirmation dialog box appears.
- 4 Click **Yes** in the dialog box.
The VSA cluster status is now Maintenance and the status of all datastores is now Offline.
- 5 Perform maintenance tasks on the hardware or on the software within the VSA cluster.
- 6 After you complete the maintenance, click **Exit VSA Cluster Maintenance Mode**.
The status of the VSA cluster and the datastores changes to Online.

Perform Maintenance Tasks on a VSA Cluster Member

You can put a VSA cluster member in maintenance mode and perform maintenance tasks on the host that accommodates the member.

VSA cluster member host IP addresses are stored within the VSA. Changing the IP address of a VSA cluster member can cause connection failures.

Prerequisites

Verify that all hosts in the cluster are running and that all datastores are available.

Procedure

- 1 In the vSphere Web Client, select the datacenter that accommodates the VSA cluster, click the **Manage** tab, and click **VSA Manager**.
- 2 On the Summary tab, select the **Appliances** view.
- 3 Right-click the VSA cluster member that you want to place in maintenance mode and select **Enter Appliance Maintenance Mode**.
- 4 Click **Yes** in the confirmation dialog.
The status of the VSA cluster member changes to Maintenance mode. The datastore that is exported by this VSA cluster member is now available through its replica that is exported by a VSA cluster member that runs on another host. The status of the datastore changes to Degraded, which means that the datastore is no longer highly available, because its replica is not Online.
- 5 Perform maintenance operations on the hardware of the host that accommodates the VSA cluster member that is in maintenance mode.

- 6 After you complete the maintenance operations, exit maintenance mode.
 - a Click the **Related Objects** tab, and click **Hosts**.
 - b Select the host that accommodates the VSA cluster member in maintenance mode and select **Power On** from the right-click menu.
 - c In the VSA Manager **Appliances** view, verify that the status of the VSA cluster member is correctly displayed as Maintenance Mode.
 - d Right-click the VSA cluster member and select **Exit Appliance Maintenance Mode**.

Replace a VSA Cluster Member

Use the Replace VSA Cluster Member wizard to replace an ESXi host that failed or underwent storage configuration changes.

You can use a newly installed ESXi host as a replacement. You can also use an existing host that underwent storage reconfiguration or was repaired after a failure. The management IP of the existing ESXi host can be reused.

To reduce the amount of network traffic required during the replacement operation you can retrieve the VSA .vmdk files from a local directory on the ESXi host rather than from vCenter Server. See [“Deploy VSA Clusters from Local Copies of VSA System Disks,”](#) on page 56.

Prerequisites

- Power off and delete the VSA appliance from the ESXi host that needs to be replaced.



CAUTION If you do not delete the VSA appliance, it will attempt to rejoin the cluster when you later add the host to the cluster. This might cause unpredictable consequences.

- Power off and remove from the vCenter Inventory the ESXi host that needs to be replaced.
- Add a replacement ESXi host to vCenter Server. Make sure that the replacement host does not have any remaining VSA appliances.
- Make sure to power off or migrate any running virtual machines on the replacement host, otherwise the host will not be able to join the VSA HA cluster. With running virtual machines, setting the Enhanced vMotion Capability (EVC) baseline property to highest value makes the host available for inclusion into the cluster and the replace task completes properly. However, the host will not be a part of the HA cluster and the virtual machines on that ESXi host will not be HA-protected.

Procedure

- 1 [Select a VSA Cluster Member to Replace](#) on page 62
You can replace a cluster member that is no longer working or is offline due to a failure.
- 2 [Select a Replacement ESXi Host](#) on page 62
Select an ESXi host to replace the non-working VSA cluster member.
- 3 [Select When to Format the Disks](#) on page 62
You can select when to format the disks of the new ESXi hosts - during or after the installation.
- 4 [Review and Start the Replacement of the VSA Cluster Member](#) on page 63
Before you start the replacement task, you can see a summary of the configuration of the replacement VSA cluster member.
- 5 [Verify the Replaced VSA Cluster Member](#) on page 63
After the Replace VSA Cluster Member wizard completes the replacement, you should verify if the replacement VSA virtual machine is online and that the status of all datastores is also Online.

The wizard deploys a vSphere Storage Appliance on the replacement ESXi host and configures the appliance to join the VSA cluster and replace the failed VSA cluster member.

Select a VSA Cluster Member to Replace

You can replace a cluster member that is no longer working or is offline due to a failure.

The status of a VSA cluster member must be Offline so that you can replace it.

Procedure

- 1 In the vSphere Web Client, select the datacenter that accommodates the VSA cluster, click the **Manage** tab, and click **VSA Manager**.
- 2 On the Summary tab, select the **Appliances** view.
- 3 Right-click the VSA cluster member whose status is Offline and click **Replace Appliance**.
The Replace Appliance wizard appears.
- 4 On the Select Appliance page, select the vSphere Storage Appliance whose status is Offline, and click **Next**.

What to do next

Select a replacement ESXi host.

Select a Replacement ESXi Host

Select an ESXi host to replace the non-working VSA cluster member.

As the wizard lists the available ESXi hosts it shows if the ESXi hosts in the datacenter can join the VSA cluster. The wizard prevents you from selecting ESXi hosts that do not meet the requirements to join the VSA cluster.

Procedure

- ◆ Select a replacement ESXi host and click **Next**.

What to do next

Select when to format the disks of the new ESXi hosts.

Select When to Format the Disks

You can select when to format the disks of the new ESXi hosts - during or after the installation.

Procedure

- 1 Select when to format the disks on the Format Disks page.

Option	Description
Format disks on first access	Disks are formatted after installation on first read or write. Takes less time for installation.
Format disks immediately	Disks are formatted during the installation with zeroes. This requires additional time during the installation process, but result in improved disk performance until all disk blocks are written to. After that, the difference in performance between the two choices is unnoticeable.

- 2 Click **Next**.

What to do next

Review the the configuration of the replacement VSA cluster member.

Review and Start the Replacement of the VSA Cluster Member

Before you start the replacement task, you can see a summary of the configuration of the replacement VSA cluster member.

Procedure

- ◆ Review the configuration, click **Install**, and click **Yes** in the confirmation dialog.

The wizard formats the hard disks of the replacement ESXi host and joins the host to the VSA cluster.

What to do next

Wait for the replacement task to finish and close the wizard.

Verify the Replaced VSA Cluster Member

After the Replace VSA Cluster Member wizard completes the replacement, you should verify if the replacement VSA virtual machine is online and that the status of all datastores is also Online.

Procedure

- 1 In the vSphere Web Client, select the datacenter that accommodates the VSA cluster, click the **Manage** tab, and click **VSA Manager**.
- 2 On the Summary tab, select the **Appliances** view.
- 3 Verify that the status of the VSA virtual machine that was replaced turns to Online.
- 4 Click **Datastores**.
- 5 Verify that the statuses of all datastores are Online and none of them is Degraded.

Replace a Cluster Member of a Legacy VSA Cluster

Use this procedure if you need to replace a member of a legacy cluster after you have already upgraded VSA Manager to version 5.5 or later.

Prerequisites

Upgrade VSA Manager to version 5.5 or later. The VSA cluster and its components remain at an earlier 5.1.x version.

Procedure

- 1 From VSA 5.1.x installation media, copy the ovf subdirectory into a subdirectory in the following existing directory:

```
C:\Program Files\VMware\Infrastructure\tomcat\webapps\VSAManager\ovf\ovf-5.1.0
```
- 2 Perform the replace procedure. See [“Replace a VSA Cluster Member,”](#) on page 61.

While replacing the cluster member, VSA Manager detects the subdirectory with the correct version number and selects appropriate ovf for the replace operation.

Change the VSA Cluster IP Address

The VSA cluster IP address belongs to the VSA cluster member that is elected to be the leader of the VSA cluster. If another member is elected as the leader, the VSA cluster IP address is assigned to the new leader member. You can change the IP address after you install the VSA cluster.

NOTE Do not change the IP address of any individual hosts that form the VSA cluster. If you do so, you might break the VSA cluster.

Procedure

- 1 In the vSphere Web Client, select the datacenter that accommodates the VSA cluster, click the **Manage** tab, and click **VSA Manager**.
- 2 On the VSA Cluster Properties pane, click the **Actions** button.
- 3 Select **Modify VSA Cluster IP**.
- 4 Provide a new cluster management IP address in the VSA Cluster Properties dialog box.

The new IP address must be in the same subnet as the ESXi hosts that are members of the cluster.

IMPORTANT You cannot change the netmask and the default gateway. This ensures that the new IP address is in the same subnet as the cluster members.

- 5 Click **OK**.

The VSA cluster IP address is now changed.

Change the VSA Cluster Password

You can change the default VSA cluster password.

NOTE Make sure to record the new password. It will be required by VMware support if any troubleshooting issues occur.

Procedure

- 1 In the vSphere Web Client, select the datacenter that accommodates the VSA cluster, click the **Manage** tab, and click **VSA Manager**.
- 2 On the VSA Cluster Properties pane, click the **Actions** button.
- 3 Select **Change Password**.
- 4 In the Change VSA Cluster Password dialog box, type the information required to change the VSA cluster password.

Option	Action
Username	svadmin.
Old Password	Type the current VSA cluster password.
New Password	Type the new VSA cluster password.
New Password Confirmation	Retype the new VSA cluster password.

The default VSA cluster password is **svapass**.

- 5 Click **OK**.

The VSA cluster password is changed.

Adding Storage Capacity to VSA Clusters

If any unused storage capacity remains on ESXi cluster members, you can expand an existing VSA cluster when it needs more storage space. You can also expand the VSA cluster after you increase physical storage capacity on the cluster members.

Use one of the following methods to increase physical storage capacity on ESXi hosts:

- Install additional physical storage disks on the ESXi host. This method allows you to use a single RAID on your host or to create a separate RAID out of newly installed disks.
- Replace existing storage disks with larger capacity disks on the ESXi host.
- Change the host's hardware RAID level to increase space efficiency, for example, change RAID 10 to RAID 5 or RAID 6.

NOTE VMware recommends that you upgrade storage equally on all ESXi hosts that are cluster members.

Depending on whether you add storage capacity within a single RAID, or create an independent RAID, the workflows you use to modify overall storage capacity of your cluster differ. After you perform the tasks to add storage to cluster members, the VSA cluster detects additional space and can be expanded.

Adding Storage Within a Single RAID

You can use a single RAID configuration when you install additional physical disks on ESXi hosts, replace physical disks with larger disks, or convert the existing hardware RAID level to another RAID level to increase the usable storage capacity.

This approach requires that you take a cluster member offline and reconfigure its physical storage using a single RAID as a configuration option. You then reintroduce the cluster member into the VSA cluster. The VSA cluster detects additional storage capacity and can be expanded.

NOTE When you use this approach, on disk data is destroyed. However, data is preserved on mirror replicas if you perform all tasks for one node at a time. The data is synchronised back when you replace a cluster member.

The workflow includes several tasks.

- 1 Place the VSA cluster into maintenance mode. See [“Perform Maintenance Tasks on the Entire VSA Cluster,”](#) on page 60.
- 2 Power off and remove the ESXi host to reconfigure.
- 3 Reconfigure host's physical storage capacity and create a single RAID. See [“Reconfigure Storage on an ESXi Host,”](#) on page 66.
- 4 Reinstall ESXi on the host and add the new ESXi host to the VSA datacenter.
- 5 Reintroduce the host to the VSA cluster. See [“Replace a VSA Cluster Member,”](#) on page 61.
- 6 Expand the VSA cluster. See [“Increase VSA Cluster Storage Capacity,”](#) on page 67.

Adding a New RAID

When you install additional physical disks on ESXi hosts, you can create an independent RAID set with these disks.

With this approach, you do not need to replace the cluster member. Instead, you add the new RAID as an extent to your host's local VMFS datastore. You can then expand the VSA cluster after it detects additional storage capacity.

NOTE This method preserves on disk data.

The entire workflow includes these tasks.

- 1 Place the VSA cluster into maintenance mode. See [“Perform Maintenance Tasks on the Entire VSA Cluster,”](#) on page 60.
- 2 Power off the ESXi host to reconfigure.
- 3 Install new storage disks and create a new RAID set using the disks. See [“Reconfigure Storage on an ESXi Host,”](#) on page 66.

The new RAID appears on the host as a new storage device that you can add as an extent to the host's local VMFS datastore.

- 4 Increase the capacity of the host's VMFS datastore by adding the new extent. See [“Increase VMFS Datastore Capacity in the vSphere Web Client,”](#) on page 66.
- 5 Exit VSA maintenance mode.
- 6 Expand the VSA cluster. See [“Increase VSA Cluster Storage Capacity,”](#) on page 67.

Reconfigure Storage on an ESXi Host

Reconfigure your ESXi host to increase the usable storage capacity.

Procedure

- 1 Power off the ESXi host.
- 2 (Optional) Modify storage disks on the host.
 - Install additional physical disks.
 - Replace existing disks with larger disks.
- 3 Power on the host.
- 4 Use the hardware RAID utility to change the RAID configuration.
 - If you added physical disks, you can include all disks into a single RAID, or create a separate RAID using only the new disks.
 - If you did not modify storage disks, you can use the RAID utility to change the hardware RAID level. For example, you can change RAID 10 to RAID 5 to increase space efficiency.

What to do next

Depending on whether you are using all of the physical disks in a single RAID, or adding newly installed disks as a separate RAID, your next actions vary.

Option	Description
Single RAID	Reintroduce the host to the VSA cluster by using the Replace Appliance wizard.
Multiple RAIDs	Increase the capacity of the host's VMFS datastore by adding the new storage extent.

Increase VMFS Datastore Capacity in the vSphere Web Client

When you need to add virtual machines to a datastore, or when the virtual machines running on a datastore require more space, you can dynamically increase the capacity of a VMFS datastore.

If a shared datastore has powered on virtual machines and becomes 100% full, you can increase the datastore's capacity only from the host with which the powered on virtual machines are registered.

Procedure

- 1 Select the datastore to grow and click the Increase Datastore Capacity icon.

- 2 Select a device from the list of storage devices.

Your selection depends on whether an expandable storage device is available.

Option	Description
To expand an existing extent	Select the device for which the Expandable column reads YES. A storage device is reported as expandable when it has free space immediately after the extent.
To add a new extent	Select the device for which the Expandable column reads NO.

- 3 Review the **Current Disk Layout** to see the available configurations and click **Next**.

- 4 Select a configuration option from the bottom panel.

Depending on the current layout of the disk and on your previous selections, the options you see might vary.

Option	Description
Use free space to add new extent	Adds the free space on this disk as a new extent.
Use free space to expand existing extent	Expands an existing extent to a required capacity.
Use free space	Deploys an extent in the remaining free space of the disk. This option is available only when you are adding an extent.
Use all available partitions	Dedicates the entire disk to a single extent. This option is available only when you are adding an extent and when the disk you are formatting is not blank. The disk is reformatted, and the datastores and any data that it contains are erased.

- 5 Set the capacity for the extent.

The minimum extent size is 1.3GB. By default, the entire free space on the storage device is available.

- 6 Click **Next**.

- 7 Review the proposed layout and the new configuration of your datastore, and click **Finish**.

Increase VSA Cluster Storage Capacity

After you add physical storage to your ESXi hosts, you can grow a VSA cluster to include additional space.

Perform this operation during a maintenance window while no VSA datastore I/O is occurring.

Prerequisites

Back up any valuable data that is located on a VSA cluster.

Procedure

- 1 In the vSphere Web Client, select the datacenter that accommodates the VSA cluster, click the **Manage** tab, and click **VSA Manager**.
- 2 On the VSA Cluster Properties pane, click the **Actions** button.
- 3 Select **Increase Storage**.
- 4 To increase the overall VSA cluster storage capacity, specify the amount of storage you want to use and click **Next**.

The maximum value is based on the space currently available on the hosts. This value does not include space that VSA reserves for future upgrades and other needs.

- 5 Review the changes and click **Increase**.

- 6 Confirm that you want to increase storage capacity and click **OK**.

Moving a VSA Cluster

You can move a VSA cluster from one location to another.

An ability to move a cluster allows you to create and test a VSA cluster in one location, such as a central office, and then turn off the cluster and migrate it to another location, such as a remote office. At the destination location, vCenter Server can discover the cluster and recover it in a different network.

NOTE The move cluster operation does not support virtual machines other than VSA virtual machines to be present on the ESXi hosts. If you created any virtual machines on the ESXi hosts VSA datastores, unregister them from vCenter Server inventory before starting the move operation. These virtual machines can remain on the local VMFS volume.

When you move a VSA cluster, you perform several tasks.

- 1 Power down the cluster at the original location. See [“Prepare a VSA Cluster to Be Moved,”](#) on page 68.
- 2 Reconfigure networking for the cluster components. See [“Reconfigure VSA Cluster Components,”](#) on page 69.
- 3 Reconstruct the cluster at the destination location. See [“Complete VSA Cluster Move,”](#) on page 70.
- 4 Reconfigure the VSA cluster network. See [“Reconfigure the VSA Cluster Network,”](#) on page 71.

Prepare a VSA Cluster to Be Moved

When you prepare a VSA cluster for a move, you power off the cluster. This operation allows you to unplug ESXi hosts and reconfigure their networking.

Perform this procedure at the location where the VSA cluster was installed and configured.

Procedure

- 1 In the vSphere Web Client, select the datacenter that accommodates the VSA cluster, click the **Manage** tab, and click **VSA Manager**.
- 2 On the VSA Cluster Properties pane, click the **Actions** button.
- 3 Select **Move Cluster**.
- 4 On the Configure Cluster page, enter static IP addresses to be used at the cluster's new location and click **Next**.

You cannot edit the subnet mask and gateway fields. These fields are set to the values currently configured on the ESXi hosts. You can change these parameters on the ESXi hosts after you power off the VSA cluster.

- 5 Review the configuration information and click **Move**.
- 6 Confirm that you want to start the move operation.

The wizard powers off the VSA cluster to prepare it for the move.

The VSA cluster saves the new network configuration information that you entered and is ready to be moved to a new location. Because the cluster is no longer available in the datacenter, the **VSA Manager** page displays the Welcome page.

What to do next

Complete the move by recovering the cluster on this or on a different vCenter Server.

Reconfigure VSA Cluster Components

If you are moving a VSA cluster from one environment to another, you might need to reconfigure networking for the cluster components.

Procedure

- 1 [Reconfigure Network Settings on a Windows System](#) on page 69
If you moved your VSA cluster to a different environment, use this procedure to reconfigure networking on Windows systems that host vCenter Server and the VSA cluster service.
- 2 [Reconfigure the Network Settings of the ESXi Hosts](#) on page 69
If you moved the ESXi hosts to a different environment, you can reconfigure the network settings of the ESXi hosts.

Reconfigure Network Settings on a Windows System

If you moved your VSA cluster to a different environment, use this procedure to reconfigure networking on Windows systems that host vCenter Server and the VSA cluster service.

Procedure

- 1 Cable and power on the system.
- 2 From Control Panel, open the Local Area Connection Status dialog box and click **Properties**.
- 3 Select **Internet Protocol (TCP/IP)** in Windows Server 2003 or **Internet Protocol Version 4 (TCP/IP v4)** in Windows Server 2008 and click **Properties**.
- 4 Change the IP address, netmask, gateway, and DNS servers of the system.
- 5 Click **OK** to save your changes and close all dialog boxes.

Reconfigure the Network Settings of the ESXi Hosts

If you moved the ESXi hosts to a different environment, you can reconfigure the network settings of the ESXi hosts.

Procedure

- 1 Power on the ESXi hosts.
- 2 From your server management interface, open the remote console interface for each ESXi host.
- 3 After ESXi boots, press F2.
- 4 In the Authentication Required dialog, type the **root** account credentials for the ESXi host and press Enter.
- 5 Select **Configure Management Network** and press Enter.
- 6 In the Configure Management Network section, select **IP Configuration** and press Enter.
- 7 Select **Set static IP address and network configuration**, type the new IP address, subnet mask, and default gateway for the host, and press Enter.
- 8 In the Configure Management Network section, select **VLAN (optional)** and press Enter.
- 9 Type a new VLAN ID for the ESXi management network and press Enter.
- 10 In the Configure Management Network section, press Escape and select **Yes** in the confirmation dialog box to confirm the changed network settings.
- 11 Repeat the steps for each ESXi host.

Complete VSA Cluster Move

Complete the VSA cluster move by recovering the VSA cluster at a destination location.

At the destination location, vCenter Server reconstructs the VSA cluster while using the IP addresses of VSA cluster members to access them and add to the cluster.

Prerequisites

- Reconfigure networking for the cluster components. For information, see [“Reconfigure VSA Cluster Components,”](#) on page 69.
- Verify that VSA virtual machines have not been modified. Their names and annotations remain unchanged.
- Verify that VSA datastores remain mounted on the ESXi hosts even though the datastores are offline.
- If you reconfigured networking on the ESXi hosts that are VSA cluster members, make sure that all hosts are on the same subnet.
- Verify that all ESXi hosts in the cluster have the same root password.
- Verify that all ESXi hosts in the cluster are powered on and are ready to be added to vCenter Server.
- Make sure that all VSA virtual machines are powered off.
- If you use a two node cluster, verify that the VSA cluster service is up and running.

Procedure

- 1 In the vSphere Web Client, select the datacenter that has no configured VSA clusters, and click **Manage > VSA Manager**.

The VSA Installer wizard opens.

- 2 On the Welcome page, select **Complete Move Operation** and click **Next**.
- 3 Type the required information to recover the offline VSA cluster and click **Next**.

Option	Action
VSA Cluster User Name	Type svaadmin .
VSA Cluster Password	Type the VSA cluster password. The default VSA cluster password is svapass .
ESXi Host User Name	Type root .
ESXi Host Password	Type the ESXi host password.
Cluster Type	Select the cluster type, 2 node or 3 node.
VSA Host Name or IP	Type the host name or static IP address of each ESXi host that is part of the VSA cluster.
Cluster Service IP Address (2 node cluster only)	Type the static IP address of the VSA cluster service. The VSA cluster service should be up and running at the specified address.

NOTE If the information you provide is not correct, VSA Manager cannot detect the VSA cluster and shows an error message. If you enter a wrong password, you can reset the cluster password and retry the recover operation.

- 4 Review the information and confirm that you accept the VSA security policy.
- 5 Click **Recover**, and confirm that you want to start the recovery process.

VSA Manager starts the VSA cluster recovery and shows the progress on the Recover VSA Cluster page.

VSA Manager detects the VSA cluster members, and restores the cluster and all virtual machines configured on the cluster. If you changed subnet mask and gateway parameters on ESXi hosts, the cluster network is set to the new values configured on the ESXi hosts. VSA Manager verifies that all cluster members and all IPs assigned to the VSA virtual machines are in the same subnet.

What to do next

After the recovery process finishes, click **Reconfigure** to open the reconfigure network wizard. See [“Reconfigure the VSA Cluster Network,”](#) on page 71.

Reconfigure the VSA Cluster Network

Run the Reconfigure VSA Cluster Network wizard to change network settings of the VSA cluster.

The IP addresses for the VSA cluster, VSA cluster service, VSA management of each VSA virtual machine, and each NFS volume must be in the subnet of the ESXi hosts that are part of the cluster. For the feature IP address of the ESXi hosts, you can use IP addresses assigned by DHCP or static IP addresses in the subnet of the ESXi hosts that are part of the cluster.

Prerequisites

- Ensure that all non-VSA virtual machines that run on the ESXi hosts are shut down. You must not stop the VSA virtual machines, as the Reconfigure VSA Cluster Network wizard reconfigures and restarts them during the process.
- Start the Reconfigure VSA Cluster Network wizard:
 - On the VSA Cluster Properties pane, select **Reconfigure Network** from the **Actions** menu.
 - If you moved a cluster, after the recovery process completes, click **Reconfigure Network**.

Procedure

- 1 [Provide New Configuration Data for the VSA Cluster Network](#) on page 72
You can provide new IP addresses for the VSA cluster network and change the VLAN ID values.
- 2 [Verify Network Reconfiguration Data](#) on page 74
Before you continue with the network reconfiguration, you can verify the data you entered and then start the reconfiguration process.
- 3 [Complete the Network Reconfiguration Process](#) on page 74
After the wizard finishes the network reconfiguration, you can close the wizard and resume to the VSA cluster management interface.

The VSA cluster network is now reconfigured.

NOTE If the network reconfiguration is not successful, VSA does not restore the original network settings. Repeat the reconfiguration procedure making sure that you provide correct networking parameters.

Provide New Configuration Data for the VSA Cluster Network

You can provide new IP addresses for the VSA cluster network and change the VLAN ID values.

Procedure

- ◆ On the VSA Cluster Network page of the wizard, provide new IP addresses in the subnet of the ESXi hosts and click **Next**.

Table 5-1. VSA Cluster Network Configuration Values

Option	Action
VSA Cluster IP Address	Assign a static IP address for the VSA cluster. The VSA cluster IP address is assigned to the VSA cluster member that is the leader of the cluster. Do not use an IP address from the 192.168.x.x private subnet.
VSA Cluster Service IP Address	Assign a static IP address for the VSA cluster service. The VSA cluster service must already be installed and running at the IP address you provide. Do not use an IP address from the 192.168.x.x private subnet. In a simple two member configuration, you can use the IP address of vCenter Server.
Network of ESXi Host 1	
Management IP Address	Assign a static IP address for the management network of the VSA cluster member. Do not use an IP address from the 192.168.x.x private subnet.
Datastore IP Address	Assign a static IP address for the NFS volume that is exported as a VSA datastore. Do not use an IP address from the 192.168.x.x private subnet.
vSphere Feature IP Address	This is the IP address used by vMotion. <ul style="list-style-type: none"> ■ Select the Use DHCP check box to assign an IP address to the ESXi feature network. ■ Deselect the Use DHCP check box and assign a static IP address to the ESXi feature network.
Subnet Mask	The subnet mask for the ESXi host IP address. The wizard detects the subnet mask. You cannot change it.
Gateway	The gateway in the subnet of the ESXi host IP address. The wizard detects the gateway IP address and you cannot change it.
VLAN ID	Assign a VLAN ID for the management network.
Back-end IP Address	Assign a static IP address to the back-end network of the VSA cluster member. <p>NOTE You cannot assign a back-end static IP address that is in a subnet different from 192.168.x.x.</p>
Back-end Subnet Mask	The subnet mask for the back-end network. The wizard adds this value for the back-end private subnet and you cannot change it.
Back-end VLAN ID	Assign a VLAN ID to the back-end network.
Network of ESXi Host 2	
Management IP Address	Assign a static IP address for the management network of the VSA cluster member. Do not use an IP address from the 192.168.x.x private subnet.
Datastore IP Address	Assign a static IP address for the NFS volume that is exported as a VSA datastore. Do not use an IP address from the 192.168.x.x private subnet.

Table 5-1. VSA Cluster Network Configuration Values (Continued)

Option	Action
vSphere Feature IP Address	<ul style="list-style-type: none"> ■ Select the Use DHCP check box to assign an IP address to the ESXi feature network. ■ Deselect the Use DHCP check box and assign a static IP address to the ESXi feature network.
Subnet Mask	The subnet mask for the ESXi host IP address. The wizard detects the subnet mask. You cannot change it.
Gateway	The gateway in the subnet of the ESXi host IP address. The wizard detects the gateway IP address and you cannot change it.
VLAN ID	Assign a VLAN ID for the management network.
Back-end IP Address	Assign a static IP address to the back-end network of the VSA cluster member. NOTE You cannot assign a back-end static IP address that is in a subnet different from 192.168.x.x.
Back-end Subnet Mask	The subnet mask for the back-end network. The wizard adds this value for the back-end private subnet and you cannot change it.
Back-end VLAN ID	Assign a VLAN ID to the back-end network.
Network of ESXi Host 3	
Management IP Address	Assign a static IP address for the management network of the VSA cluster member. Do not use an IP address from the 192.168.x.x private subnet.
Datastore IP Address	Assign a static IP address for the NFS volume that is exported as a VSA datastore. Do not use an IP address from the 192.168.x.x private subnet.
vSphere Feature IP Address	<ul style="list-style-type: none"> ■ Select the Use DHCP check box to assign an IP address to the ESXi feature network. ■ Deselect the Use DHCP check box and assign a static IP address to the ESXi feature network.
Subnet Mask	The subnet mask for the ESXi host IP address. The wizard detects the subnet mask. You cannot change it.
Gateway	The gateway in the subnet of the ESXi host IP address. The wizard detects the gateway IP address and you cannot change it.
VLAN ID	Assign a VLAN ID for the management network.
Back-end IP Address	Assign a static IP address to the back-end network of the VSA cluster member. NOTE You cannot assign a back-end static IP address that is in a subnet different from 192.168.x.x.
Back-end Subnet Mask	The subnet mask for the back-end network. The wizard adds this value for the back-end private subnet and you cannot change it.
Back-end VLAN ID	Assign a VLAN ID to the back-end network.

The Verify Configuration page appears.

What to do next

Verify the new configuration and start the reconfiguration process.

Verify Network Reconfiguration Data

Before you continue with the network reconfiguration, you can verify the data you entered and then start the reconfiguration process.

Procedure

- 1 On the Verify Configuration page, review the new network configuration and click **Install**.
- 2 In the confirmation dialog box, click **Yes**.

The Reconfigure Network page of the wizard appears with the progress of the reconfiguration task. The Reconfigure VSA Cluster Network wizard powers off all VSA virtual machines and updates the virtual switch configuration of the ESXi hosts. After this step, the wizard powers on the VSA virtual machines and reconfigures their network interfaces. To assign the new IP addresses to the VSA datastores, the wizard unregisters all virtual machines from the inventory, unmounts the VSA datastores from the ESXi hosts, assigns new addresses to the datastores, mounts them back to each ESXi host, and then adds the virtual machines again to the inventory. When the wizard completes the task successfully, a message appears that says that the VSA cluster network is reconfigured. When the virtual machines are reregistered, an information icon indicates changes to their configuration.

What to do next

Complete the Reconfigure VSA Cluster Network wizard.

Complete the Network Reconfiguration Process

After the wizard finishes the network reconfiguration, you can close the wizard and resume to the VSA cluster management interface.

Procedure

- ◆ On the Reconfigure Network page, click **Close** to close the wizard.

The Reconfigure VSA Cluster Network wizard closes.

What to do next

You can indicate that the reregistered virtual machines were moved.

Indicate Changes to Virtual Machine Configuration

During the reconfiguration of the VSA cluster network, the VSA datastores change IP addresses and the virtual machines running on them must be reregistered. You can indicate that the virtual machines were moved after the reconfiguration process completes.

Procedure

- 1 In the vSphere Web Client inventory, select a virtual machine with an information icon.
- 2 Select the **Summary** tab on the right.

The **Summary** tab shows a virtual machine message that the virtual machine has been moved or copied.

- 3 From the virtual machine message options, select **I moved it** and click **OK**.

The virtual machine icon changes to the default icon for powered-on virtual machine.

- 4 Repeat the steps for all reregistered virtual machines in the VSA cluster.

The configuration changes to the virtual machines are now indicated and their information icons disappear.

Monitoring a VSA Cluster

The **VSA Manager** page provides information about the VSA cluster network, the VSA datastores, the VSA cluster members, and graphical representations of the connections between all components on the VSA cluster.

- [View Information About a VSA Cluster](#) on page 75
You can view information about the name, status, network settings, and aggregated capacity of the VSA cluster.
- [View Information About a VSA Datastore](#) on page 76
You can view information about a VSA datastore, such as capacity, network settings, exported volume and its replica.
- [View Information About VSA Cluster Member Appliances](#) on page 77
View the status, capacity, network, and replicas of a VSA cluster member appliance.
- [View a Graphical Map of a VSA Cluster](#) on page 78
You can view a graphical representation of the connection between the components of the VSA cluster.

View Information About a VSA Cluster

You can view information about the name, status, network settings, and aggregated capacity of the VSA cluster.

Procedure

- 1 In the vSphere Web Client, select the datacenter that accommodates the VSA cluster, click the **Manage** tab, and click **VSA Manager**.
- 2 On the **VSA Manager** page, view information about the storage cluster in the VSA Cluster Properties panel.
 - View the name and status of the cluster under VSA Cluster Status.
 - If your VSA cluster has two members, view the IP address and status of the VSA cluster service under VSA Cluster Status.

- View the cluster management IP address under VSA Cluster Network.

The VSA cluster IP address is assigned to the member leader of the cluster and is used to manage communication and tasks between all VSA cluster members.

- View the capacity of the VSA cluster under Capacity.

Option	Description
Physical Capacity	View the total physical capacity of the hard disks that are installed on all ESXi hosts.
Storage Capacity	View the total capacity of the VSA datastores that you can use to store virtual machines and virtual disks.

View Information About a VSA Datastore

You can view information about a VSA datastore, such as capacity, network settings, exported volume and its replica.

The number of VSA datastores matches the number of ESXi hosts that are in the VSA cluster.

Procedure

- 1 In the vSphere Web Client, select the datacenter that accommodates the VSA cluster, click the **Manage** tab, and click **VSA Manager**.

- 2 On the **VSA Manager** page, select the **Datastores** view.

Information about shared datastores appears under the View area.

- 3 View information about all datastores in the table.

Column	Description
Name	View the name of the datastore.
Status	View the status of the datastore. <ul style="list-style-type: none"> ■ Online - the datastore and its replica are online. ■ Offline - the datastore and its replica are offline. ■ Maintenance - the cluster in maintenance state. ■ Degraded - the replica of the datastore is offline.
Capacity	View the total capacity that each datastore has.
Free	View the available space on the datastore.
Used	View the space of the datastore that is currently in use.
Exported By	View the VSA virtual machine that manages the datastore.
Datastore Address	View the IP address of the datastore that vSphere Storage Appliance exposes. Each ESXi host uses this IP address to read and write data on the datastore.
Datastore Netmask	View the netmask of the subnet that the datastore uses.

- 4 Select a datastore and view information about its status, network, capacity, and replica in the Datastore Properties section.

- View the datastore status in the Datastore Properties section.
- View the datastore IP address in the Datastore Network section.
- View the free and used space of the datastore in the Capacity section.
- View the VSA virtual machines that manage the replica of the selected datastore in the bottom-left corner.

A shared datastore has a replica which is managed by an appliance running on another ESXi host. The hierarchy in the bottom-left corner shows which two virtual machines manage the datastore and its replica.

View Information About VSA Cluster Member Appliances

View the status, capacity, network, and replicas of a VSA cluster member appliance.

Procedure

- 1 In the vSphere Web Client, select the datacenter that accommodates the VSA cluster, click the **Manage** tab, and click **VSA Manager**.
- 2 On the **VSA Manager** page, click **Appliances**.

Information about VSA cluster member appliances appear under the View area.

- 3 (Optional) View information about all VSA cluster member appliances in the table.

Option	Description
Name	View the name of the selected VSA virtual machine.
Status	View the status of the selected VSA virtual machine. <ul style="list-style-type: none"> ■ Online - the VSA cluster member is online. ■ Offline - the VSA cluster member is offline. ■ Maintenance - the VSA cluster member is in maintenance mode.
Capacity	View the total disk capacity on the host that runs the respective VSA cluster member appliance.
Mgmt Address	View the management IP address of the VSA cluster member appliance.
Back End Address	View the back-end network address for the selected VSA cluster member appliance.
Exported Datastores	View the datastores that the selected VSA cluster member exports.
Hosted Replica	View the datastore replica that the VSA cluster member appliance manages on its ESXi host.
Host	View the host on which the selected VSA cluster member appliance resides.

- 4 (Optional) Select a VSA cluster member appliance and view information about its properties.

VSA Virtual Machine Property	Action
Name	View the name of the selected VSA cluster member appliance.
Status	View the status of the selected VSA cluster member appliance. <ul style="list-style-type: none"> ■ Online ■ Offline
Host	View the ESXi host on which the VSA cluster member appliance resides.
Physical Capacity	View the aggregated capacity of all physical hard disks on the host.
Exported Datastores	View the datastores that the selected VSA cluster member appliance exports.
Hosted Replica	View the datastore replica that is managed by the selected VSA member appliance.

- 5 (Optional) View information about the VSA cluster member appliance network configuration in the Management Network and Back End Network sections.

View a Graphical Map of a VSA Cluster

You can view a graphical representation of the connection between the components of the VSA cluster.

Procedure

- 1 In the vSphere Web Client, select the datacenter that accommodates the VSA cluster, click the **Manage** tab, and click **VSA Manager**.
- 2 On the **VSA Manager** page, click **Map**.
A graphical map of the cluster appears.
- 3 View components or connections between components by selecting or deselecting the check boxes in the Map Relationships panel.

Option	Description
Datastore to Replicas	Shows the connection between a datastore and its exported volume and replica.
Datastore to vSphere Storage Appliance	Shows the connection between a datastore and the two VSA virtual machines that manage its exported volume and replica.
Replica to vSphere Storage Appliance	Shows the connection between a VSA virtual machine and the datastore volume that it manages.
vSphere Storage Appliance to Host	Shows the ESXi nodes and the VSA virtual machines that run on them.

Troubleshooting a VSA Cluster

During the installation and operation of an VSA cluster, different errors might occur which can prevent the correct functioning of the VSA cluster. You can take different actions to troubleshoot the errors.

This chapter includes the following topics:

- [“Collect VSA Cluster Logs,”](#) on page 79
- [“VSA Manager Page Does Not Appear,”](#) on page 80
- [“VSA Cluster Member Failure,”](#) on page 80
- [“Repair the Connection with the VSA Cluster Service,”](#) on page 81
- [“Restart the VSA Cluster Service,”](#) on page 81
- [“vCenter Server Failure,”](#) on page 81
- [“Recover the Management of an Existing VSA Cluster,”](#) on page 82
- [“Failure to Increase VSA Cluster Storage,”](#) on page 84
- [“VSA Manager Page Fails to Load in the vSphere Web Client,”](#) on page 84
- [“Update the Outdated Version of VSA Cluster Service,”](#) on page 84

Collect VSA Cluster Logs

While in operation mode, a failure might occur to the VSA cluster. You can view information about the failure by collecting the VSA cluster logs.

Prerequisites

Procedure

- 1 In the vSphere Web Client, select the datacenter that accommodates the VSA cluster, click the **Manage** tab, and click **VSA Manager**.
- 2 On the VSA Cluster Properties pane, click the **Actions** button.
- 3 Select **Export Logs**.
VSA Manager collects all logs from the running VSA cluster members, VSA Manager, and the VSA cluster service.
- 4 Click **Download Logs** and save the .zip log archive in a directory on the vCenter Server system.

VSA Manager Page Does Not Appear

After the VSA Manager installation completes, the **VSA Manager** page does not appear in the vSphere Web Client.

Problem

The **VSA Manager** page does not appear after the installation completes or between closing and re-opening the client.

Solution

- 1 Verify that VMware Virtual Center Management Webservices is running.
 - a Select **Start > Run**, enter **services.msc**, and press Enter.
 - b Select **VMware Virtual Center Management Webservices** and view its status in the Status column.
 - c If the service is not running, right-click it and select **Start**.
- 2 Verify that the VSA Manager plug-in is enabled.
 - ◆ From the Home page of the vSphere Web Client, click **Administration** and click **Plug-In Management** under Solutions.

Make sure that the status for VSA Manager is Enabled.
- 3 If the status is Disabled, right-click **VSA Manager** and select **Enable**.

The status of the VSA Manager plug-in changes to Enabled.

VSA Cluster Member Failure

Due to various reasons a VSA cluster member might stop responding even though the ESXi host is still working as expected.

Problem

A VSA cluster member stops responding or powers off, and its status changes to Offline on the **VSA Manager** page.

Cause

The following reasons might contribute to the Offline status of a VSA cluster members.

- Failure in the front-end network of the VSA virtual machine.
- Power failure in the ESXi host that accommodates the VSA virtual machine.

Solution

- If a VSA cluster member is not responding, right-click it and select **Power > Reset**.
The VSA cluster member reboots. Wait for its status to change to Online.
- If the VSA cluster member is powered-off, right-click it and select **Power > Start**.
The VSA cluster member starts. Wait for its status to change to Online.
- If none of the steps above fix the issue, replace the VSA cluster member by using the Replace VSA Cluster Member wizard.

Repair the Connection with the VSA Cluster Service

In a VSA cluster with two members the VSA cluster service might become unavailable. As a result, its status changes to Offline. You can use VSA Manager to repair the connection between the VSA cluster and VSA cluster service.

Problem

In a VSA cluster with two members, the VSA cluster service might become unavailable.

Cause

The cause of the problem might be that the service is not running on the vCenter Server machine.

Solution

- 1 On the vCenter Server machine open the Services utility and verify that the **VMware VSA Cluster Service** is running.
- 2 In the vSphere Web Client, select the datacenter that accommodates the VSA cluster, click the **Manage** tab, and click **VSA Manager**.
- 3 On the VSA Cluster Properties pane, click the **Actions** button.
- 4 Select **Repair VSA Cluster Service**.
- 5 Verify that the VSA cluster service status changes to Online.

The status of the VSA cluster service is shown on the left side of the Cluster Properties panel.

Restart the VSA Cluster Service

If a failure occurs within a VSA cluster with two members, you might have to restart the VSA cluster service to ensure that the VSA cluster works as expected.

The VSA cluster service is used only if you created a VSA cluster with two members.

Procedure

- 1 In the vCenter Server machine, select **Start > Run**, type **services.msc**, and click **OK**.
- 2 Right-click **VMware VSA Cluster Service** and select **Restart**.

The VSA cluster service starts.

What to do next

On the **VSA Manager** page, verify that the status of the VSA cluster service is now Online. If the status is Offline, click **Repair VSA Cluster Service** in the upper-right corner to re-establish the connection between the VSA cluster and the VSA cluster service.

vCenter Server Failure

If your vCenter Server machine or vCenter Server installation fail permanently, the VSA cluster continues working but you cannot manage it from VSA Manager.

Problem

If your vCenter Server machine fails, you cannot use VSA Manager to view information about the cluster or do maintenance tasks.

Cause

A hardware component might stop working or a permanent software failure might require that you reinstall your vCenter Server on another computer.

Solution

- 1 Reinstall vCenter Server on the same machine or on another machine.
- 2 Configure the new vCenter Server to use the same IP address and configuration settings as the machine that stopped working.
- 3 If you make frequent backups of the vCenter Server database, restore the most recent copy.
- 4 Install VSA Manager on the new vCenter Server machine.
- 5 Connect to the reinstalled vCenter Server with the client and access the **VSA Manager** page.
- 6 Recover your VSA cluster.
The Recover VSA Cluster workflow recreates the HA cluster.
- 7 Verify the cluster data after the recovery completes.
- 8 In the inventory, drag and drop the ESXi hosts on the VSA HA cluster object.

Recover the Management of an Existing VSA Cluster

If the vCenter Server system failed and you had to recover or reinstall it together with VSA Manager, the VSA cluster is still running but is no longer registered with vCenter Server and VSA Manager. You can use the VSA Installer wizard to recover the running VSA cluster. Recovering the VSA cluster in VSA Manager does not make changes to the cluster.

Prerequisites

To recover management over multiple VSA Clusters you must recover each VSA Cluster individually.

Verify that the environment meets the VSA cluster recovery prerequisites.

- The IP addresses of the ESXi hosts did not change
- The VSA cluster is online and its virtual machines are still running
- All ESXi hosts in the cluster have the same root password
- vCenter Server is installed on the same or different computer
- The database of the failed vCenter Server is not restored

Install VSA Manager with the new vCenter Server installation.

Create a new datacenter in vCenter Server. The datacenter name must not be **VSADC** as the VSA cluster recovery workflow creates a datacenter with that name. If a datacenter with the **VSADC** name exists, the recovery fails.

On the Welcome page of the VSA Installer wizard, select **Recover VSA Cluster** and click **Next**.

Procedure

- 1 [Provide Information for the VSA Cluster Recovery](#) on page 83
You must provide the IP address of the VSA cluster and the credentials needed to authenticate with the cluster.
- 2 [Start VSA Cluster Recovery](#) on page 83
Before you start the recovery of the VSA cluster, make sure that the information you provided is correct.

The Recover VSA Cluster page shows the progress of the recovery task.

What to do next

After the recovery process completes, click **Reconfigure** to open the reconfigure network wizard. For information, see [“Reconfigure the VSA Cluster Network,”](#) on page 71.

Provide Information for the VSA Cluster Recovery

You must provide the IP address of the VSA cluster and the credentials needed to authenticate with the cluster.

Prerequisites

Make sure that all ESXi hosts in the cluster have the same root password.

Procedure

- 1 On the VSA Cluster Information page of the VSA Installer wizard, type the required information to recover the existing VSA cluster and click **Next**.

Option	Action
VSA Cluster IP Address	Type the VSA cluster IP address. NOTE If you type a wrong IP address, VSA Manager cannot recover the VSA cluster and shows an error message.
VSA Cluster User Name	Type svadmin .
VSA Cluster Password	Type the VSA cluster password. The default VSA cluster password is svapass .
ESXi Host User Name	Type root .
ESXi Host Password	Type the ESXi host password.

The system checks the status of the VSA cluster you are recovering. If the cluster is online, you can proceed with the recovery. You cannot continue if the cluster is offline.

- 2 For the online cluster, click **Next**.
The Verify Configuration page appears.

Start VSA Cluster Recovery

Before you start the recovery of the VSA cluster, make sure that the information you provided is correct.

Procedure

- 1 On the Verify Information page, review the information that you provided and confirm that you accept the VSA security policy.
- 2 Click **Recover**.
- 3 In the confirmation dialog box, click **Yes**.
The Recover VSA cluster page appears.

The Recover VSA Cluster page shows the progress of the recovery task.

Failure to Increase VSA Cluster Storage

When you use the **Increase Storage** link to expand your VSA cluster, the operation might fail with an error message.

Problem

After your attempts to increase the VSA cluster fail, you receive a message indicating which datastores failed to resize and which cluster members caused the failure.

Solution

Use one of the following options to correct this problem:

- Retry the Increase Storage operation.
- Replace the cluster member that is causing the problem, and then retry the Increase Storage operation.

VSA Manager Page Fails to Load in the vSphere Web Client

The VSA Manager page fails to load and the browser displays an error message.

Problem

Depending on your browser, you might see error messages similar to the following:

- Unable to resolve the server's DNS address.
- Internet Explorer cannot display the webpage.
- Server not found. Firefox can't find the server at ...

Cause

This problem occurs when vSphere Web Client is trying to load a VSA URL for a non-resolvable domain name.

Solution

- 1 On the computer where the vSphere Web Client is installed, locate the `webclient.properties` file.
- 2 Edit the file to include the following line:

```
vsa.plugin.vchost=VC-IP-ADDRESS:HTTPS-PORT
```

`VC-IP-ADDRESS` is the IP address of the vCenter Server where VSA is installed.

`HTTPS-PORT` is the HTTPS port configured in vCenter Server. The port is required only if vCenter Server is configured with non-default HTTPS port.

Update the Outdated Version of VSA Cluster Service

The VSA cluster service might reflect an earlier version even though the VSA cluster has been successfully upgraded. To verify if the VSA cluster service is successfully upgraded, check the version of the VSA cluster service in the VSA cluster service version file (`VCS.VERSION`). If the version of the VSA cluster service in the `VCS.VERSION` file is same as that of the installed VSA cluster, you can safely ignore occurrences of outdated VSA cluster service version. If the `VCS.VERSION` file displays an earlier version of the VSA cluster service, follow the steps in the procedure.

Prerequisites

Check the version of the VSA cluster service in the VSA cluster service version file as described below:

On a Windows platform:

- 1 Navigate to *Installation Directory*\VMware\Infrastructure\VSA Manager\VSAClusterService-X\conf\.
- 2 Open the VCS.VERSION file.
- 3 Check if the VSA cluster service version displayed is same as that of the installed VSA cluster.

On a Linux platform:

- 1 Start the Command Prompt.
- 2 In the Command Prompt, change directory to the directory of the VCS.VERSION file.

```
cd Installation Directory/vmwarevcsadmin/VSAClusterService-X/conf/
```
- 3 Open the VCS.VERSION file.

```
vi VCS.VERSION
```
- 4 Check if the VSA cluster service version displayed is same as that of the installed VSA cluster.

Procedure

- 1 Uninstall the existing VSA cluster service from the guest operating system.
- 2 Download the latest VSA cluster service package corresponding to the version of VSA Manager installed.

For Windows platform, download `VMware-vsacusterservice-all-VersionNo-BuildNo.exe` and for Linux platform, download `VMware-VSAClusterService-VersionNo-BuildNo-linux.zip`.

- 3 Install the newly downloaded VSA cluster service package on the guest operating system.

VSA cluster service version is updated.

What to do next

Verify that the VSA cluster is up and running. Also, ensure that the VSA data stores and VSA appliances are online.

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