

# vSphere Migration

Update 2

VMware vSphere 6.0

VMware ESXi 6.0

vCenter Server 6.0

You can find the most up-to-date technical documentation on the VMware website at:

<https://docs.vmware.com/>

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# About vSphere Migration

The *vSphere Migration* guide provides information about migrating VMware® vCenter Server to vCenter Server Appliance.

To move to the current version of vSphere by performing a fresh installation that does not preserve existing configurations, see the *vSphere Installation and Setup* documentation. To upgrade your vSphere environment, see *vSphere Upgrade*. For information about Migration Assistant and answers to frequently asked questions, see <http://kb.vmware.com/kb/2146439>.

## Intended Audience

This information is intended for anyone who plans to migrate from earlier versions of vSphere. The information is written for experienced Windows or Linux system administrators who are familiar with virtual machine technology and data center operations.

## VMware Technical Publications Glossary

VMware Technical Publications provides a glossary of terms that might be unfamiliar to you. For definitions of terms as they are used in VMware technical documentation, go to <http://www.vmware.com/support/pubs>.

# Updated Information

*vSphere Migration* is updated with each release of the product or when necessary.

This table provides the update history of the *vSphere Migration*.

| Revision     | Description   |
|--------------|---|
| EN-002232-02 | At VMware, we value inclusion. To foster this principle within our customer, partner, and internal community, we are replacing some of the terminology in our content. We have updated this guide to remove instances of non-inclusive language.  |
| EN-002232-01 | <ul style="list-style-type: none"><li>■ Added information about port 9123 in <a href="#">Required Ports for vCenter Server and Platform Services Controller</a>.</li><li>■ Updated the steps for preparing the Microsoft SQL Server database in <a href="#">Prepare a Microsoft SQL Server Database for Migration</a>.</li><li>■ Updated steps in <a href="#">Prepare Managed ESXi Hosts for Migration</a>.</li></ul> |
| EN-002232    | Initial release.  |

# System Requirements for Migrating vCenter Server Deployments to vCenter Server Appliance Deployments

1

Your source and target systems must meet specific software and hardware requirements before you can migrate a vCenter Server or a vCenter Single Sign-On deployment to a vCenter Server Appliance or Platform Services Controller appliance.

## Source System

- Synchronize the clocks on all machines running the source vCenter Server services. See [Synchronizing Clocks on the vSphere Network](#).
- Verify that the system network name of the machines running the target vCenter Server services are valid, and are reachable from other machines in the network.
- Verify that the host name of the virtual machine or physical server from which you are migrating vCenter Server complies with RFC 1123 guidelines.
- If your vCenter Server service is running using a user account other than the Local System account, verify that the user account in which the vCenter Server service is running has the following permissions:
  - **Member of the Administrators group**
  - **Log on as a service**
  - **Act as part of the operating system (if the user is a domain user)**
- If your vCenter Server service is running using a service user account for access to the vCenter Server database and you run Migration Assistant under a different account, the Migration Assistant account must have the **Replace a process level token** permission.
- Verify that the LOCAL SERVICE account has read permission on the folder in which vCenter Server is installed and on the HKLM registry.
- Verify that the connection between the virtual machine or physical server and the domain controller is working.
- Verify that the source vCenter Server instance or vCenter Single Sign-On instance on Windows have a default gateway. If there is no default gateway, the migration will fail.

- Verify that the source vCenter Server instance or vCenter Single Sign-On instance on Windows does not use a DHCP IP address as its system network name.

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**Important** Migration from a source Windows machine using a DHCP IP Address as its system network name to an appliance is not supported.

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## Target System

- Your target system must meet specific software and hardware requirements for vCenter Server Appliance. See [Chapter 2 vCenter Server Appliance Requirements](#).
- When you use Fully Qualified Domain Names, make sure that the machine you use for deploying the vCenter Server Appliance and the target ESXi host or vCenter Server instance are on the same DNS server.
- Synchronize the clocks of all target virtual machines on the vSphere network before beginning migration. Unsynchronized clocks might result in authentication problems and can cause the migration to fail or prevent the vCenter Server services from starting. See [Synchronizing Clocks on the vSphere Network](#).

# vCenter Server Appliance Requirements

# 2

You can migrate the vCenter Server Appliance on an ESXi host 5.5 or later. Your system must also meet specific software and hardware requirements.

When you use Fully Qualified Domain Names, make sure that the machine you use for deploying the vCenter Server Appliance and the ESXi host are on the same DNS server.

Before you migrate the vCenter Server to vCenter Server Appliance, synchronize the clocks of all virtual machines on the vSphere network. Unsynchronized clocks might result in authentication problems and can cause the installation to fail or prevent the vCenter Server Appliance services from starting. See [Synchronizing Clocks on the vSphere Network](#).

This chapter includes the following topics:

- [vCenter Server Appliance Hardware Requirements](#)
- [vCenter Server Appliance Storage Requirements](#)
- [Software Included in the vCenter Server Appliance](#)
- [vCenter Server Appliance Software Requirements](#)
- [vCenter Server Appliance Database Requirements](#)
- [vSphere Web Client Software Requirements](#)
- [Required Ports for vCenter Server and Platform Services Controller](#)

## vCenter Server Appliance Hardware Requirements

When you deploy the vCenter Server Appliance, you can select to deploy an appliance that is suitable for the size of your vSphere environment. The option that you select determine the number of CPUs and the amount of memory that the appliance will have.

The hardware requirements such as number of CPUs and memory depend on the size of your vSphere inventory.

Table 2-1. Hardware Requirements for VMware vCenter Server Appliance

| Resources      | Platform Services Controller | Tiny Environment<br>(up to 10 Hosts, 100 Virtual Machines) | Small Environment<br>(up to 100 Hosts, 1,000 Virtual Machines) | Medium Environment<br>(up to 400 Hosts, 4,000 Virtual Machines) | Large Environment<br>(up to 1,000 Hosts, 10,000 Virtual Machines) |
|----------------|------------------------------|--|--|---|---|
|                |                              |  |  |   |   |
| Number of CPUs | 2                            | 2  | 4  | 8   | 16  |
| Memory         | 2 GB RAM                     | 8 GB RAM   | 16 GB RAM  | 24 GB RAM   | 32 GB RAM   |

**Important** For vCenter Server Appliance with an embedded Platform Services Controller, you must add the hardware requirements for Platform Services Controller to the hardware requirements for vCenter Server Appliance depending on the size of your environment.

## vCenter Server Appliance Storage Requirements

When you deploy the vCenter Server Appliance, the host on which you deploy the appliance must meet minimum storage requirements. The required storage depends not only on the size of the vSphere environment, but also on the disk provisioning mode.

The storage requirements depend on the deployment model that you select to deploy.

Table 2-2. vCenter Server Minimum Storage Requirements Depending On the Deployment Model

|   | vCenter Server Appliance with an Embedded Platform Services Controller |                    | vCenter Server Appliance with an External Platform Services Controller |                    | External Platform Services Controller Appliance |
|---|--|--------------------|--|--------------------|---|
|   | Default Storage Size   | Large Storage Size | Default Storage Size   | Large Storage Size | Default Storage Size                            |
| Tiny environment (up to 10 hosts, 100 virtual machines)     | 120 GB   | 700 GB             | 120 GB   | 700 GB             | 30 GB   |
| Small environment (up to 100 hosts, 1,000 virtual machines) | 150 GB   | 700 GB             | 150 GB   | 700 GB             | 30 GB   |

**Table 2-2. vCenter Server Minimum Storage Requirements Depending On the Deployment Model (continued)**

|  | vCenter Server Appliance with an Embedded Platform Services Controller |                    | vCenter Server Appliance with an External Platform Services Controller |                    | External Platform Services Controller Appliance |
|--|--|--------------------|--|--------------------|---|
|  | Default Storage Size   | Large Storage Size | Default Storage Size   | Large Storage Size | Default Storage Size                            |
| Medium environment (up to 400 hosts, 4,000 virtual machines)   | 300 GB   | 800 GB             | 300 GB   | 800 GB             | 30 GB   |
| Large environment (up to 1,000 hosts, 10,000 virtual machines) | 450 GB   | 900 GB             | 450 GB   | 900 GB             | 30 GB   |

## Software Included in the vCenter Server Appliance

The vCenter Server Appliance is a preconfigured Linux-based virtual machine optimized for running vCenter Server and associated services.

The vCenter Server Appliance package contains the following software:

- SUSE Linux Enterprise Server 11 Update 3 for VMware, 64-bit edition
- PostgreSQL
- vCenter Server 6.0 and vCenter Server 6.0 components.

## vCenter Server Appliance Software Requirements

The VMware vCenter Server Appliance can be migrated only on hosts that are running ESXi version 5.0 or later.

You can migrate the vCenter Server Appliance only by using the Client Integration Plug-In, which is an HTML installer for Windows that you can use to connect directly to an ESXi 5.0.x, ESXi 5.1.x, ESXi 5.5.x, or ESXi 6.0 host and migrate the vCenter Server Appliance on the host.

**Important** You cannot migrate the vCenter Server Appliance by using the vSphere Client or the vSphere Web Client. During the migration of the vCenter Server Appliance you must provide various inputs, such as operating system and vCenter Single Sign-On passwords.

## vCenter Server Appliance Database Requirements

The vCenter Server Appliance requires a database to store and organize server data.

Each vCenter Server Appliance instance must have its own database. When you migrate vCenter Server to vCenter Server Appliance the database is migrated to an internal PostgreSQL database, which supports up to 1,000 hosts and 10,000 virtual machines.

## vSphere Web Client Software Requirements

Make sure that your browser supports the vSphere Web Client.

The vSphere Web Client 6.0 requires Adobe Flash Player 16 or later. The latest Adobe Flash Player version for Linux systems is 11.2. Therefore, the vSphere Web Client cannot run on Linux platforms.

VMware has tested and supports the following guest operating systems and browser versions for the vSphere Web Client. For best performance, use Google Chrome.

**Table 2-3. Supported Guest Operating Systems and Minimum Browser Versions for the vSphere Web Client**

| Operating system | Browser  |
|------------------|--|
| Windows          | Microsoft Internet Explorer 10.0.19 and later.<br>Mozilla Firefox 34 and later.<br>Google Chrome 39 and later. |
| Mac OS           | Mozilla Firefox 34 and later.<br>Google Chrome 39 and later.   |

## Required Ports for vCenter Server and Platform Services Controller

The vCenter Server system both on Windows and in the appliance, must be able to send data to every managed host and receive data from the vSphere Web Client and the Platform Services Controller services. To enable migration and provisioning activities between managed hosts, the source and destination hosts must be able to receive data from each other.

## Ports Required for Communication Between Components

If a port is in use or is blocked using a denylist, the vCenter Server installer displays an error message. You must use another port number to proceed with the installation. There are internal ports that are used only for inter-process communication.

VMware uses designated ports for communication. Additionally, the managed hosts monitor designated ports for data from vCenter Server. If a firewall exists between any of these elements, the installer opens the ports during the installation or upgrade process. For custom firewalls, you must manually open the required ports. If you have a firewall between two managed hosts and you want to perform source or target activities, such as migration or cloning, you must configure a means for the managed hosts to receive data.

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**Note** In Microsoft Windows Server 2008 and later, firewall is enabled by default.

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If you configured a custom port when you installed the source vCenter Server instance, revert to default port values before you proceed with the migration.

**Table 2-4. Ports Required for Communication Between Components**

| Port | Protocol | Description  | Required for   | Used for Node-to-Node Communication |
|------|----------|--|--|-------------------------------------|
| 22   | TCP/UDP  | <p>System port for SSHD.</p> <p><b>Important</b> This port must be open during the migration to an appliance. The migration process establishes an SSH connection to transfer the data from the existing to the new appliance.</p>   | <p>Appliance deployments of</p> <ul style="list-style-type: none"> <li>■ vCenter Server</li> <li>■ Platform Services Controller</li> </ul>                           | No                                  |
| 80   | TCP      | <p>vCenter Server requires port 80 for direct HTTP connections. Port 80 redirects requests to HTTPS port 443. This redirection is useful if you accidentally use http://server instead of https://server.</p> <p>WS-Management (also requires port 443 to be open).</p> <p>If you use a Microsoft SQL database that is stored on the same virtual machine or physical server as the vCenter Server, port 80 is used by the SQL Reporting Service. When you install or upgrade vCenter Server, the installer prompts you to change the HTTP port for vCenter Server. Change the vCenter Server HTTP port to a custom value to ensure a successful installation or upgrade.</p> <p><b>Important</b> You can change this port number during the vCenter Server and Platform Services Controller installations on Windows.</p> | <p>Windows installations and appliance deployments of</p> <ul style="list-style-type: none"> <li>■ vCenter Server</li> <li>■ Platform Services Controller</li> </ul> | No                                  |

Table 2-4. Ports Required for Communication Between Components (continued)

| Port | Protocol | Description  | Required for  | Used for Node-to-Node Communication  |
|------|----------|--|---|--|
| 88   | TCP      | Active Directory server.   | Windows installations and appliance deployments of Platform Services Controller   | No   |
| 389  | TCP/UDP  | <p>This port must be open on the local and all remote instances of vCenter Server. This is the LDAP port number for the Directory Services for the vCenter Server group. If another service is running on this port, it might be preferable to remove it or change its port to a different port. You can run the LDAP service on any port from 1025 through 65535.</p> <p>If this instance is serving as the Microsoft Windows Active Directory, change the port number from 389 to an available port from 1025 through 65535.</p>   | Windows installations and appliance deployments of Platform Services Controller   | <ul style="list-style-type: none"> <li>■ vCenter Server to Platform Services Controller</li> <li>■ Platform Services Controller to Platform Services Controller</li> </ul>                               |
| 443  | TCP      | <p>The default port that the vCenter Server system uses to listen for connections from the vSphere Web Client. To enable the vCenter Server system to receive data from the vSphere Web Client, open port 443 in the firewall.</p> <p>The vCenter Server system also uses port 443 to monitor data transfer from SDK clients.</p> <p>This port is also used for the following services:</p> <ul style="list-style-type: none"> <li>■ WS-Management (also requires port 80 to be open)</li> <li>■ Third-party network management client connections to vCenter Server</li> <li>■ Third-party network management clients access to hosts</li> </ul> <p><b>Important</b> You can change this port number during the vCenter Server and Platform Services Controller installations on Windows.</p> | Windows installations and appliance deployments of <ul style="list-style-type: none"> <li>■ vCenter Server</li> <li>■ Platform Services Controller</li> </ul> | <ul style="list-style-type: none"> <li>■ vCenter Server to vCenter Server</li> <li>■ vCenter Server to Platform Services Controller</li> <li>■ Platform Services Controller to vCenter Server</li> </ul> |

Table 2-4. Ports Required for Communication Between Components (continued)

| Port | Protocol | Description  | Required for   | Used for Node-to-Node Communication            |
|------|----------|--|--|--|
| 514  | UDP      | <p>vSphere Syslog Collector port for vCenter Server on Windows and vSphere Syslog Service port for vCenter Server Appliance</p> <p><b>Important</b> You can change this port number during the vCenter Server and Platform Services Controller installations on Windows.</p>   | <p>Windows installations and appliance deployments of</p> <ul style="list-style-type: none"> <li>■ vCenter Server</li> <li>■ Platform Services Controller</li> </ul> | No   |
| 636  | TCP      | vCenter Single Sign-On LDAPS   | Windows installations and appliance deployments of Platform Services Controller  | vCenter Server to Platform Services Controller |
| 902  | TCP/UDP  | <p>The default port that the vCenter Server system uses to send data to managed hosts. Managed hosts also send a regular heartbeat over UDP port 902 to the vCenter Server system. This port must not be blocked by firewalls between the server and the hosts or between hosts.</p> <p>Port 902 must not be blocked between the vSphere Client and the hosts. The vSphere Client uses this port to display virtual machine consoles</p> <p><b>Important</b> You can change this port number during the vCenter Server installations on Windows.</p> | Windows installations and appliance deployments of vCenter Server  | No   |
| 1514 | TCP/UDP  | <p>vSphere Syslog Collector TLS port for vCenter Server on Windows and vSphere Syslog Service TLS port for vCenter Server Appliance</p> <p><b>Important</b> You can change this port number during the vCenter Server and Platform Services Controller installations on Windows.</p>   | <p>Windows installations and appliance deployments of</p> <ul style="list-style-type: none"> <li>■ vCenter Server</li> <li>■ Platform Services Controller</li> </ul> | No   |

Table 2-4. Ports Required for Communication Between Components (continued)

| Port | Protocol | Description   | Required for  | Used for Node-to-Node Communication  |
|------|----------|---|---|--|
| 2012 | TCP      | Control interface RPC for vCenter Single Sign-On  | Windows installations and appliance deployments of Platform Services Controller   | <ul style="list-style-type: none"> <li>■ vCenter Server to Platform Services Controller</li> <li>■ Platform Services Controller to vCenter Server</li> <li>■ Platform Services Controller to Platform Services Controller</li> </ul> |
| 2014 | TCP      | RPC port for all VMCA (VMware Certificate Authority) APIs<br><br><b>Important</b> You can change this port number during the Platform Services Controller installations on Windows. | Windows installations and appliance deployments of Platform Services Controller   | <ul style="list-style-type: none"> <li>■ vCenter Server to Platform Services Controller</li> <li>■ Platform Services Controller to vCenter Server</li> </ul>   |
| 2020 | TCP/UDP  | Authentication framework management<br><br><b>Important</b> You can change this port number during the vCenter Server and Platform Services Controller installations on Windows.    | Windows installations and appliance deployments of <ul style="list-style-type: none"> <li>■ vCenter Server</li> <li>■ Platform Services Controller</li> </ul> | <ul style="list-style-type: none"> <li>■ vCenter Server to Platform Services Controller</li> <li>■ Platform Services Controller to vCenter Server</li> </ul>   |
| 5480 | TCP      | vCenter Server Appliance Web user interface (HTTPS)   | Appliance deployments of <ul style="list-style-type: none"> <li>■ vCenter Server</li> <li>■ Platform Services Controller</li> </ul>                           | No   |
| 6500 | TCP/UDP  | ESXi Dump Collector port<br><br><b>Important</b> You can change this port number during the vCenter Server installations on Windows.  | Windows installations and appliance deployments of vCenter Server   | No   |
| 6501 | TCP      | Auto Deploy service<br><br><b>Important</b> You can change this port number during the vCenter Server installations on Windows.   | Windows installations and appliance deployments of vCenter Server   | No   |
| 6502 | TCP      | Auto Deploy management<br><br><b>Important</b> You can change this port number during the vCenter Server installations on Windows.  | Windows installations and appliance deployments of vCenter Server   | No   |

Table 2-4. Ports Required for Communication Between Components (continued)

| Port  | Protocol | Description                  | Required for  | Used for Node-to-Node Communication  |
|-------|----------|------------------------------|---|--|
| 7444  | TCP      | Secure Token Service         | Windows installations and appliance deployments of Platform Services Controller | <ul style="list-style-type: none"> <li>■ vCenter Server to Platform Services Controller</li> <li>■ Platform Services Controller to vCenter Server</li> </ul> |
| 9123  | TCP      | Migration Assistant port     | Windows installations and appliance deployments of vCenter Server               | Source vCenter Server or vCenter Single Sign-On to target vCenter Server Appliance or Platform Services Controller   |
| 9443  | TCP      | vSphere Web Client HTTPS     | Windows installations and appliance deployments of vCenter Server               | No   |
| 11711 | TCP      | vCenter Single Sign-On LDAP  | -   | For backward compatibility with vSphere 5.5 only. vCenter Single Sign-On 5.5 to Platform Services Controller 6.0   |
| 11712 | TCP      | vCenter Single Sign-On LDAPS | -   | For backward compatibility with vSphere 5.5 only. vCenter Single Sign-On 5.5 to Platform Services Controller 6.0   |

## Custom Ports

If you configured custom ports for Auto Deploy or vSphere ESXi Dump Collector, these custom ports are migrated to the configuration of the target vCenter Server Appliance. For example, if you configured Auto Deploy to use port 6545, the configuration is migrated to the target vCenter Server Appliance. Other custom ports are not supported in the vCenter Server Appliance.

To configure the vCenter Server system to use a different port to receive vSphere Web Client data, see the *vCenter Server and Host Management* documentation.

For more information about firewall configuration, see the *vSphere Security* documentation.

# Pre-migration Checks

# 3

When you migrate vCenter Server or vCenter Single Sign-On on Windows to an appliance, the installer does a pre-check, for example, to verify that enough space is available on the source machine, and verifies that the external database, if any, can be successfully accessed.

## Source Environment Checks

When you migrate vCenter Single Sign-On (version 5.5), the vCenter Single Sign-On is included as part of the Platform Services Controller.

If your vCenter Server service is running in a service user account for access to the vCenter Server database and you run Migration Assistant under a different account, the Migration Assistant account must have the **Replace a process level token** permission.

The pre-migration checker performs checks for the following aspects of the source environment:

- Network connections
- Internal and external port availability
- Administrator privileges on the Windows machine
- Any credentials that you enter
- Supported product and version
- Administrator privilege for launching Migration Assistant
- Migration Assistant port availability
- Export directory space and permission requirements
- System name validity
- Inventory size compatibility
- External vCenter Single Sign-On version
- vCenter Single Sign-On and vCenter Server certificate compatibility
- NTP server validity

## Target Environment Checks

The pre-migration checker performs checks for the following aspects of the target environment:

- Network connections
- Target vCenter Server IP address
- Minimum processor requirements
- Minimum memory requirements
- Minimum disk space requirements
- Permissions on the selected install and data directory
- Internal and external port availability
- Administrator privileges on the target host
- Any credentials that you enter

# Known Limitations

# 4

The current release of Migration Assistant has several known limitations.

The following list contains features or actions that are currently not supported:

- vSphere Update Manager is not migrated. If you use Update Manager in your environment, there are more steps you must perform to manually move Update Manager to a new destination machine. See [Moving Update Manager to a New Host Machine When Migrating vCenter Server to vCenter Server Appliance](#).
- Local Windows OS users and groups are not migrated to the SLES OS of the vCenter Server Appliance 6.0. If you assigned vCenter Server permissions to any Local Windows OS users and groups, remove the permissions assignments before the migration. You can re-create Local OS users and groups on the SLES OS of the vCenter Server Appliance 6.0 after the migration.
- The migration process migrates only one network adapter settings to the target vCenter Server Appliance. If the hostname of the source vCenter Server resolves to multiple IP addresses across multiple network adapters, you have the option to select which IP address and network adapter settings to migrate. After the migration, you can add the rest of the network adapters and settings to the target vCenter Server Appliance.
- Migration of deployments that use custom ports for services other than Auto Deploy, Update Manager, and vSphere ESXi Dump Collector are not supported.
- After the migration, the source vCenter Server is turned off and cannot be turned on to avoid network ID conflicts with the target vCenter Server Appliance. After the source vCenter Server is turned off, all solutions that are not migrated become unavailable.
- You cannot use the source virtual machine display name as a display name for the target appliance. You can change the display name after the migration is complete. For more information, see <https://kb.vmware.com/kb/1029513>.

# Preparing for Migration

# 5

Before beginning to migrate any type of vCenter Server deployment to an appliance, you must complete the preparation tasks.

Preparation tasks:

- [Synchronizing Clocks on the vSphere Network](#)
- [Preparing vCenter Server Databases for Migration](#)
- [Prepare Managed ESXi Hosts for Migration](#)
- [Download the vCenter Server Appliance Installer](#)
- [Copy and Run VMware Migration Assistant on the Source vCenter Server Instance](#)

This chapter includes the following topics:

- [Moving Update Manager to a New Host Machine When Migrating vCenter Server to vCenter Server Appliance](#)
- [Synchronizing Clocks on the vSphere Network](#)
- [Preparing vCenter Server Certificates for Migration](#)
- [Preparing vCenter Server Databases for Migration](#)
- [Prepare Managed ESXi Hosts for Migration](#)
- [Install the Client Integration Plug-In](#)
- [Required Information for Migrating vCenter Server and vCenter Single Sign-On from Windows to an Appliance](#)

## Moving Update Manager to a New Host Machine When Migrating vCenter Server to vCenter Server Appliance

When you intend to migrate your vCenter Server that runs on Windows to a vCenter Server Appliance, if your vCenter Server deployment uses Update Manager, additional steps might be required to move Update Manager to a new host machine manually.

You must move the Update Manager server and database in the following cases:

- Update Manager 5.5, vCenter Server and vCenter Single Sign-On 5.5 run on the same machine.
- Update Manager 5.5, and vCenter Single Sign-On 5.5 run on the same machine.

If Update Manager 5.5 runs on a different machine than vCenter Server 5.5 and vCenter Single Sign-On 5.5, after vCenter Server successfully migrates to vCenter Server Appliance, upgrade Update Manager.

## vCenter Server Deployment Uses Embedded Update Manager

If Update Manager, vCenter Server, and vCenter Single Sign-On 5.5 run on the same machine, or if Update Manager 5.5 and vCenter Single Sign-On 5.5 run on the same machine, perform the following steps:

- 1 [Move the Update Manager Server and Database to a New Host Machine.](#)
- 2 Migrate vCenter Server 5.5 or vCenter Single Sign-On to an appliance. See [Chapter 6 Migration of vCenter Server with an Embedded vCenter Single Sign-On to an Appliance](#) and [Chapter 7 Migration of vCenter Server with an External vCenter Single Sign-On to an Appliance](#)
- 3 Upgrade Update Manager to the same version as the target vCenter Server Appliance, and connect Update Manager to the target vCenter Server Appliance. For more information on how to upgrade Update Manager, see the *vSphere Update Manager* documentation.

## vCenter Server Deployment Uses External Update Manager

If Update Manager runs on a different machine than vCenter Server 5.5 and vCenter Single Sign-On 5.5, perform the following steps:

- 1 Migrate vCenter Server 5.5 or vCenter Single Sign-On 5.5 to an appliance. See [Chapter 6 Migration of vCenter Server with an Embedded vCenter Single Sign-On to an Appliance](#) and [Chapter 7 Migration of vCenter Server with an External vCenter Single Sign-On to an Appliance](#)
- 2 Upgrade Update Manager to the same version as the target vCenter Server Appliance, and connect Update Manager to the target vCenter Server Appliance. For more information on how to upgrade Update Manager, see the *vSphere Update Manager* documentation.

## Move the Update Manager Server and Database to a New Host Machine

Before migrating a vCenter Server instance that runs on Windows to vCenter Server Appliance, if your vCenter Server deployment uses embedded Update Manager, you must first move Update Manager to a new host machine.

## Prerequisites

Create a virtual machine or have a physical server with a compatible version of Windows for installing Update Manager. For more information, see [Supported host operating systems for VMware vCenter Server installation \(including vCenter Update Manager and vRealize Orchestrator\) \(2091273\)](#).

## Procedure

- 1 On the source machine, stop the VMware vSphere Update Manager Service.
- 2 On the source machine, stop the VMware vSphere Update Manager UFA Service.
- 3 Depending on whether the Update Manager database is on the same machine as the Update Manager server, or on a different machine, perform the following steps:
  - ◆ If the Update Manager database and the Update Manager server run on the same source machine:
    - a On the source machine, back up the Update Manager database.
    - b On the destination machine, copy the Update Manager database backup, and restore the database.
  - ◆ If the Update Manager database and the Update Manager server run on different machines, move to the next step.
- 4 On the destination machine, create DSN to point to the Update Manager database.

For more information about how to create DSN, see *Installing and Administering VMware vSphere Update Manager*.
- 5 On the source machine, in the **Start Menu**, either in the Run Box or the Search box, type **regedit** and press Enter.

The Microsoft Registry Editor opens.
- 6 In the Microsoft Registry Editor and navigate to HKEY\_LOCAL\_MACHINE\SOFTWARE\Wow6432Node\VMware, Inc.\VMware Update Manager.

The Microsoft Registry Editor contains the configuration values for Update Manager that you need for the move of the Update Manager server and database to a new host machine.

- 7 On the destination machine, start the installing of the Update Manager server of the same version as the Update Manager server instance on the source machine.
  - a On the vCenter Server Information page, perform the following:
    - In the vCenter IP Address/Name text box, enter the VCServer registry value from the source machine.
    - In the HTTP Port text box, enter the VCServerPort registry value from the source machine.
    - In the user name text box, enter the VCUserName registry value from the source machine.
    - Enter the vCenter Server password that you use as an administrator.
  - b On the Database Options page, from the **Data Source Name** drop-down menu, select the DSN you created in step 4.
  - c (Optional) On the Database Information page, enter user name and password for the database.

---

**Note** The database password is required only if the DSN does not use Windows authentication.

---

A Database re-initialization warning dialog box opens.

- d On the Database re-initialization warning dialog box, select the option **Do not overwrite, leave my existing database in place.**
- e On the VMware vSphere Update Manager Port Settings page, perform the following:
  - From the drop-down menu, select the IP address or host name of your Update Manager instance.
  - In the SOAP Port text box, enter the SoapPort registry value from the source machine.
  - In the Web Port text box, enter the WebPort registry value from the source machine.
  - In the SSL Port text box, enter the WebSSLPort registry value from the source machine.
  - Depending on your source proxy settings, you have one of the following options:
    - If the source machine registry value UseProxy is 1, select the check box **Yes, I have Internet connection and I want to configure proxy settings now**, and enter the ProxyPassword, ProxyPort, ProxyServer, ProxyUserName registry values from the source machine.
    - If the source machine registry value UseProxy is 0, proceed to the next step.
- f On the Destination Folder page, enter the InstallPath and PatchStore registry values from the source machine if you want to use the same paths as on the source machine, or set different paths for the destination machine.

- 8 On the source machine, copy the data folder of Update Manager.

The default directory where Update Manager data is stored is `C:\ProgramData\VMware\VMware Update Manager\Data`. For a custom location of the Update Manager data folder, see the `PatchStore` registry value.

- 9 (Required) If you used a custom `SslVerifyDownloadCertificate` registry value on your Update Manager source machine, make the same customization on the destination machine.
- 10 If you modified the `jetty-vum-ssl.xml` or `vci-integrity.xml` files on the source machine, make the same modification on these files on the destination machine.

The default location of the `jetty-vum-ssl.xml` and `vci-integrity.xml` files is `C:\Program Files (x86)\VMware\Infrastructure\Update Manager\`.

- 11 If you used custom certificates on the source machine, move them to the destination machine.

You can use VMware vSphere Update Manager Utility to set your new certificates. For more information about how to use VMware vSphere Update Manager Utility, see *Reconfiguring VMware vSphere Update Manager* documentation.

- 12 Uninstall Update Manager from the source machine.

For more information about uninstalling the Update Manager server, see *Installing and Administering VMware vSphere Update Manager* documentation.

## Results

You have installed an exact replica of your Update Manager environment on the new destination machine.

## What to do next

Start the migration process for vCenter Server to vCenter Server Appliance.

# Synchronizing Clocks on the vSphere Network

Verify that all components on the vSphere network have their clocks synchronized. If the clocks on the machines in your vSphere network are not synchronized, SSL certificates, which are time-sensitive, might not be recognized as valid in communications between network machines.

Unsynchronized clocks can result in authentication problems, which can cause the installation to fail or prevent the vCenter Server Appliance `vpxd` service from starting.

Verify that any Windows host machine on which vCenter Server runs is synchronized with the Network Time Server (NTP) server. See the Knowledge Base article <http://kb.vmware.com/kb/1318>.

To synchronize ESXi clocks with an NTP server, you can use the Host Client. For information about editing the time configuration of an ESXi host, see *vSphere Single Host Management*.

## Synchronize ESXi Clocks with a Network Time Server

Before you install vCenter Server or deploy the vCenter Server Appliance, make sure all machines on your vSphere network have their clocks synchronized.

This task explains how to set up NTP from the vSphere Client. You can instead use the `vicfg-ntp` vCLI command. See the *vSphere Command-Line Interface Reference*.

### Procedure

- 1 Start the vSphere Client, and connect to the ESXi host.
- 2 On the **Configuration** tab, click **Time Configuration**.
- 3 Click **Properties**, and click **Options**.
- 4 Select **NTP Settings**.
- 5 Click **Add**.
- 6 In the Add NTP Server dialog box, enter the IP address or fully qualified domain name of the NTP server to synchronize with.
- 7 Click **OK**.

The host time synchronizes with the NTP server.

## Preparing vCenter Server Certificates for Migration

You must verify that your vCenter Server certificates are prepared before you start the migration process.

### Certificate Files Location

The vCenter Server certificate files are located at `%ProgramData%\VMware\VMware VirtualCenter\SSL`

### Supported Certificate Types

If your environment uses any of the supported certificate types, you can continue with the migration. The migration process proceeds normally and preserves your certificates.

- Your `ru1.crt` file contains the entire chain including the leaf certificate. You can create this type of certificate by deploying and using the VMware SSL Certificate Automation Tool, see <http://kb.vmware.com/kb/2057340>.
- Your `ru1.crt` file contains the leaf certificate and the corresponding `cacert.pem` is available to validate the `ru1.crt`.

## Unsupported Certificate Types

If your environment uses any of the unsupported certificate types, you must prepare your certificates before you can proceed with the migration process proceeds.

- Your `ru1.crt` contains only the leaf certificate, the `cacert.pem` is missing or invalid, and `cacert.pem` is not added to the Windows trust store.

Get the Certificate Authority certificate, including all intermediate certificates, and create a `cacert.pem` file, or replace the vCenter Server certificates with any of the supported formats.

- Your `ru1.crt` contains only the leaf certificate and the `cacert.pem` is missing or invalid, but the `cacert.pem` is added to the Windows trust store.

Get the Certificate Authority certificate, including all intermediate certificates from the Windows trust store and create `cacert.pem`. Use OpenSSL to verify the certificate by running `verify -CAfile cacert.pem ru.crt` command

For more information about vSphere security certificates, see the *vSphere Security* documentation.

## Preparing vCenter Server Databases for Migration

The vCenter Server Appliance instance requires a database to store and organize server data. Ensure your source vCenter Server database is prepared for migration to the target vCenter Server Appliance.

Each vCenter Server Appliance instance must have its own database. The bundled PostgreSQL database that is included in the vCenter Server Appliance supports up to 1,000 hosts and 10,000 virtual machines.

---

**Important** If you are using an external database for vCenter Server Appliance, it is converted to an embedded PostgreSQL database during the migration.

---

To ensure your database is prepared for migration:

- Verify that passwords are current and not set to expire soon.
- For vCenter Server 5.5, run the cleanup scripts to remove any unnecessary data in the vCenter Server database using the steps for your database. For details see:
  - [Prepare an Oracle Database for Migration](#),
  - [Prepare a Microsoft SQL Server Database for Migration](#)
- Verify that you have backed up your database. See your database documentation.
- Verify that vCenter Server can communicate with the local database.

During the migration of vCenter Server to vCenter Server Appliance, the installer:

- 1 Exports the vCenter Server database.
- 2 Copies exported data to the target vCenter Server Appliance.

- 3 Starts the PostgreSQL service to import the source database data.
- 4 Upgrades the database schema to be compatible with the target vCenter Server Appliance.
- 5 Starts the target vCenter Server Appliance services.

When you configure the target vCenter Server Appliance, you initialize and configure using the imported database with the old schema. You have a choice of migration options:

- 1 Core data
- 2 Performance and other historical data

## Prepare an Oracle Database for Migration

Ensure that you have the necessary credentials, and that you complete any necessary cleanup or other preparation before migrating your Oracle database from Windows to an embedded PostgreSQL database in the appliance.

### Prerequisites

Verify that you have confirmed basic interoperability before preparing your Oracle database for migration.

Verify that you have backed up your database. For information about backing up the vCenter Server database, see the Oracle documentation.

### Procedure

- 1 Verify that passwords are current and not set to expire soon.
- 2 Ensure that you have login credentials, the database name, and the database server name that the vCenter Server database is to use.
 

Look in the ODBC system for the connection name of the database source name for the vCenter Server database.
- 3 Use the Oracle SERVICE\_NAME instead of SID to verify that your Oracle database instance is available.
  - Log in to the database server to read from the alert log: `$ORACLE_BASE/diag/rdbms/$instance_name/$INSTANCE_NAME/trace/alert_$ INSTANCE_NAME.log`.
  - Log in to the database server to read from the Oracle Listener status output.
  - If you have the SQL\*Plus client installed, you can use `tnsping` for the vCenter Database instance. If the `tnsping` command does not work the first time, retry it after waiting a few minutes. If retrying does not work, restart the vCenter Database instance on the Oracle server and then retry `tnsping` to ensure it is available.
- 4 Verify that the JDBC driver file is included in the CLASSPATH variable.
- 5 Verify that permissions are set correctly.
- 6 Either assign the DBA role or grant the required permissions to the user.

- 7 For vCenter Server 5.5, run the cleanup script.
  - a Locate the cleanup\_orphaned\_data\_Oracle.sql script in the ISO image and copy it to the Oracle server.
  - b Log in to a SQL\*Plus session with the vCenter Server database account.
  - c Run the cleanup script.

```
@pathcleanup_orphaned_data_Oracle.sql
```

The cleanup process purges unnecessary and orphaned data that is not used by any vCenter Server component.

- 8 Make a full backup of the vCenter Server database.

### Results

Your database is prepared for the vCenter Server migration to vCenter Server Appliance.

## Prepare a Microsoft SQL Server Database for Migration

Ensure that you have the necessary credentials, and that you complete any necessary cleanup or other preparation before migrating your Microsoft SQL Server database on Windows to an embedded PostgreSQL database appliance.

---

**Important** You cannot use Integrate Windows for your authentication method if the vCenter Server service is running under the Microsoft Windows built-in system account.

---

### Prerequisites

Verify that you have backed up your database. For information about backing up the vCenter Server database, see the Microsoft SQL Server documentation.

### Procedure

- 1 Verify that passwords are current and not set to expire soon.
- 2 Verify that JDK 1.6 or later is installed on the vCenter Server machine.
- 3 Verify that the sqljdbc4.jar file is added to the CLASSPATH variable on the machine where vCenter Server Appliance is to be migrated.

If the sqljdbc4.jar file is not installed on your system, the vCenter Server Appliance installer installs it.

- 4 Verify that your system database source name is using the Microsoft SQL Server Native Client 10 or 11 driver.

- 5 For vCenter Server 5.5, run the cleanup script.
  - a Locate the `cleanup_orphaned_data_MSSQL.sql` script in the ISO image and copy it to a location accessible by the Microsoft SQL server.
  - b Log in to your database.
    - For Microsoft SQL Server Express, open a command prompt.
    - For Microsoft SQL Server, log in to a Microsoft SQL Server Management Studio session as the vCenter Server database user.
  - c Run the cleanup script.

For Microsoft SQL Server Express, run:

```
sqlcmd -E -S localhost\VIM_SQLEXP -d VIM_VCDB -i path/
cleanup_orphaned_data_MSSQL.sql
```

For Microsoft SQL Server: run the `cleanup_orphaned_data_MSSQL.sql` contents.

Make sure that you are connected to the database used by vCenter Server.

The cleanup script cleans any unnecessary data in your vCenter Server database.

- 6 Make a full backup of the vCenter Server database.

### Results

Your database is prepared for the vCenter Server migration to vCenter Server Appliance.

## Prepare Managed ESXi Hosts for Migration

You must prepare the ESXi hosts that are managed by your vCenter Server installation before migrating it from Windows to an appliance.

### Prerequisites

To migrate vCenter Server or vCenter Single Sign-On from Windows to an appliance, your source and target ESXi hosts must meet the migration requirements.

- ESXi hosts must be at version 5.5 or greater. If your ESXi hosts are at an earlier version than 5.5, upgrade them to 5.5. Read and follow all best practices when upgrading your hosts to ESXi 5.5.
- The target ESXi host must not be in lockdown or maintenance mode.

### Procedure

- 1 If you have Custom or Thumbprint certificates, see [Host Upgrades and Certificates](#) to determine your preparatory steps.

- 2 If you have vSphere HA clusters, SSL certificate checking must be enabled.

If certificate checking is not enabled when you upgrade, vSphere HA fails to configure on the hosts.

- a Select the vCenter Server instance in the inventory panel.
- b Select the **Manage** tab and the **General** subtab.
- c Verify that the **SSL settings** field is set to **vCenter Server requires verified host SSL certificates**.

## Results

Your ESXi hosts are ready for vCenter Server upgrade.

## Host Upgrades and Certificates

If you upgrade an ESXi host to ESXi 6.0 or later, the upgrade process replaces the self-signed (thumbprint) certificates with VMCA-signed certificates. If the ESXi host uses custom certificates, the upgrade process retains those certificates even if those certificates are expired or invalid.

If you decide not to upgrade your hosts to ESXi 6.0 or later, the hosts retain the certificates that they are currently using even if the host is managed by a vCenter Server system that uses VMCA certificates.

The recommended upgrade workflow depends on the current certificates.

### Host Provisioned with Thumbprint Certificates

If your host is currently using thumbprint certificates, it is automatically assigned VMCA certificates as part of the upgrade process.

---

**Note** You cannot provision legacy hosts with VMCA certificates. You must upgrade those hosts to ESXi 6.0 later.

---

### Host Provisioned with Custom Certificates

If your host is provisioned with custom certificates, usually third-party CA-signed certificates, those certificates remain in place during upgrade. Change the certificate mode to **Custom** to ensure that the certificates are not replaced accidentally during a certificate refresh later.

---

**Note** If your environment is in VMCA mode, and you refresh the certificates from the vSphere Web Client, any existing certificates are replaced with certificates that are signed by VMCA.

---

Going forward, vCenter Server monitors the certificates and displays information, for example, about certificate expiration, in the vSphere Web Client.

### Hosts Provisioned with Auto Deploy

Hosts that are being provisioned by Auto Deploy are always assigned new certificates when they are first booted with ESXi 6.0 or later software. When you upgrade a host that is provisioned by Auto Deploy, the Auto Deploy server generates a certificate signing request (CSR) for the host and submits it to VMCA. VMCA stores the signed certificate for the host. When the Auto Deploy server provisions the host, it retrieves the certificate from VMCA and includes it as part of the provisioning process.

You can use Auto Deploy with custom certificates.

## Change the Certificate Mode

In most cases, using VMCA to provision the ESXi hosts in your environment is the best solution. If corporate policy requires that you use custom certificates with a different root CA, you can edit the vCenter Server advanced options so that the hosts are not automatically provisioned with VMCA certificates when you refresh certificates. You are then responsible for the certificate management in your environment.

You can use the vCenter Server advanced settings to change to thumbprint mode or to custom CA mode. Use thumbprint mode only as a fallback option.

### Procedure

- 1 Select the vCenter Server that manages the hosts and click **Configure**.
- 2 Click **Advanced Settings**, and click **Edit**.
- 3 In the Filter box, enter **certmgmt** to display only certificate management keys.
- 4 Change the value of vpxd.certmgmt.mode to **custom** if you intend to manage your own certificates, and to **thumbprint** if you temporarily want to use thumbprint mode, and click **OK**.
- 5 Restart the vCenter Server service.

## Install the Client Integration Plug-In

You must install the Client Integration Plug-in before you migrate to the vCenter Server Appliance.

### Prerequisites

[Download the vCenter Server Appliance Installer.](#)

### Procedure

- 1 In the vCenter Server Appliance installer, navigate to the vcsa directory and double-click VMware-ClientIntegrationPlugin-6.0.0.exe.  
The **Client Integration Plug-in installation** wizard appears.
- 2 On the Welcome page, click **Next**.
- 3 Read and accept the terms in the End-User License Agreement and click **Next**.

- 4 (Optional) Change the default path to the Client Integration Plug-in installation folder, and click **Next**.
- 5 On the Ready to Install the Plug-in page of the wizard, review the information and click **Install**.
- 6 After the installation completes, click **Finish**.

## Required Information for Migrating vCenter Server and vCenter Single Sign-On from Windows to an Appliance

The vCenter Server migration wizard prompts you for the deployment and migration information when migrating a vCenter Server instance or a vCenter Single Sign-On instance from Windows to an appliance. It is a best practice to keep a record of the values that you entered in case you must power off the appliance and restore the source installation.

You can use this worksheet to record the information that you need for migrating a vCenter Server instance with an embedded vCenter Single Sign-On, vCenter Server instance with an external vCenter Single Sign-On, or an external vCenter Single Sign-On from Windows to an appliance.

**Important** The user name that you use to log in to the machine from which you want run the GUI installer, the path to the vCenter Server Appliance installer, and your values including the passwords, must contain only ASCII characters. Extended ASCII and non-ASCII characters are unsupported.

Local OS users existing on source Windows machine are not migrated to the target vCenter Server Appliance and must be recreated after migration is complete. If any local OS user names are used to log in to the vCenter Single Sign-On, you must recreate them and reassign permissions in the Platform Services Controller appliance.

If the source vCenter Server machine is joined to an Active Directory domain, the account you use must have permissions to rejoin the machine to the domain. For more information, see <http://kb.vmware.com/kb/2146454>

**Table 5-1. Information Required for Migrating vCenter Server from Windows to vCenter Server Appliance**

| Required Information  | Default Value   | Your Entry                  |
|---|---|-----------------------------|
| Required source vCenter Server or vCenter Single Sign-On migration data | vCenter Server or vCenter Single Sign-On IP address or FQDN |                             |
|   | vCenter Single Sign-On administrator user name              | administrator@vsphere.local |
|   | Password of the vCenter Single Sign-On administrator        |                             |
|   | Migration Assistant port number                             |                             |
|   | vCenter Server or vCenter Single Sign-On version            |                             |

**Table 5-1. Information Required for Migrating vCenter Server from Windows to vCenter Server Appliance (continued)**

| Required Information  | Default Value                               | Your Entry |
|---|---|------------|
| IP address or FQDN of the source ESXi host on which the source vCenter Server or vCenter Single Sign-On resides   |   |            |
| Source ESXi host user name with administrative rights on the source ESXi host   |   |            |
| Source ESXi host password   |   |            |
| Migrate performance & other historical data   | Disabled by default                         |            |
| Required target vCenter Server Appliance data   |   |            |
| IP address or FQDN of the target ESXi host or vCenter Server instance to which you deploy the vCenter Server Appliance to migrate the source vCenter Server   |   |            |
| User name with administrative privileges for the target ESXi host, or vCenter Server instance, data center or data center folder, and resource pool of an ESXi host or DRS cluster to which to migrate the source installation  |   |            |
| Password for the target ESXi host, or vCenter Server instance, data center or data center folder, and resource pool of an ESXi host or DRS cluster  |   |            |
| vCenter Single Sign-On password   |   |            |
| vCenter Single Sign-On domain name  |   |            |
| vCenter Single Sign-On site name  |   |            |
| Target vCenter Server Appliance name  |   |            |
| Password of the root user   |   |            |
| vCenter Server Appliance size. The options vary depending on the size of your vSphere environment. <ul style="list-style-type: none"> <li>■ Tiny (up to 20 hosts, 400 virtual machines)</li> <li>■ Small (up to 150 hosts, 3,000 virtual machines)</li> <li>■ Medium (up to 300 hosts, 6,000 virtual machines)</li> <li>■ Large (up to 1,000 hosts, 10,000 virtual machines)</li> </ul> | Tiny (up to 20 hosts, 400 virtual machines) |            |

**Table 5-1. Information Required for Migrating vCenter Server from Windows to vCenter Server Appliance (continued)**

| Required Information   | Default Value  | Your Entry          |
|--|--|---------------------|
|  | Name of the datastore on which the new version of the vCenter Server Appliance is deployed   |                     |
|  | Enable or disable thin disk mode.  | Disabled by default |
|  | Join or do not participate in the VMware Customer Experience Improvement Program (CEIP).<br>For information about the CEIP, see the Configuring Customer Experience Improvement Program section in <i>vCenter Server and Host Management</i> . | Join the CEIP       |
| Temporary network for communication between the source vCenter Server or vCenter Single Sign-on and the target vCenter Server Appliance  | IP address version   | IPv4                |
|  | IP address allocation method   | Static              |
| <b>Important</b> The IP address or port group of the temporary network must be on the same subnet as the source vCenter Server or vCenter Single Sign-on. Verify that the default gateway, IP address, and subnet mask match with the port group that you select. The port group that you select should be able to acquire the source vCenter Server or vCenter Single Sign-on IP address. |  |                     |
| Static assignment settings   | Network address  |                     |
|  | Subnet mask  |                     |
|  | Network gateway  |                     |
|  | Network DNS servers, separated with commas   |                     |

**Table 5-1. Information Required for Migrating vCenter Server from Windows to vCenter Server Appliance (continued)**

| <b>Required Information</b>     | <b>Default Value</b>   | <b>Your Entry</b> |
|---------------------------------|--|-------------------|
| Enable or disable SSH           | Disabled by default  |                   |
| Migration Assistant port number | 9123 or the port number that is shown in the Migration Assistant console |                   |

# Migration of vCenter Server with an Embedded vCenter Single Sign-On to an Appliance

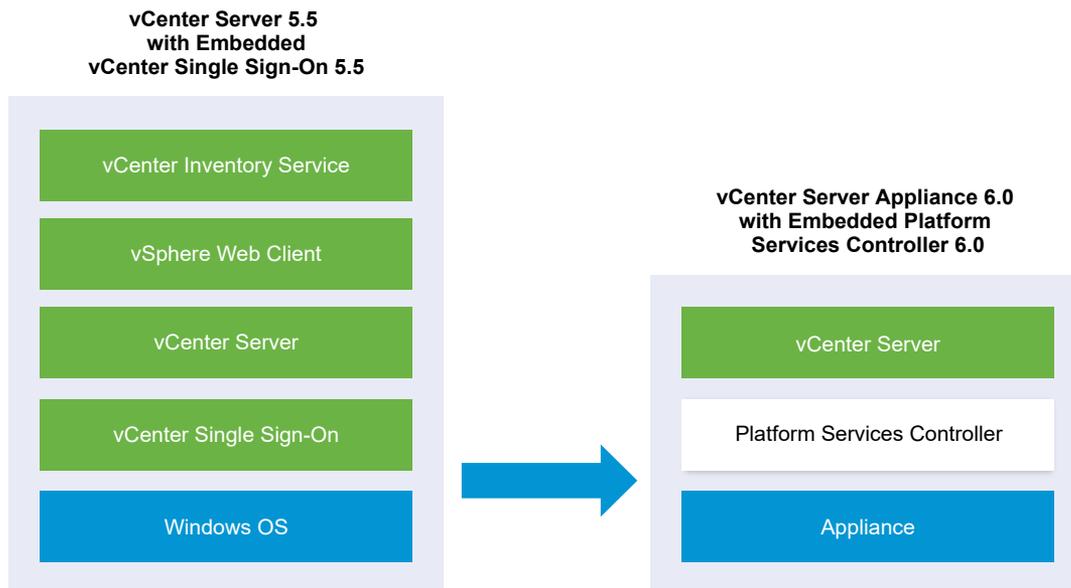
## 6

You can migrate a vCenter Server instance with an embedded vCenter Single Sign-On to a vCenter Server Appliance with an embedded Platform Services Controller appliance.

When you migrate from vCenter Server with an embedded vCenter Single Sign-On (version 5.5) on Windows to vCenter Server Appliance with an embedded Platform Services Controller appliance, the entire installation is migrated at the same time.

If vCenter Inventory Service, vSphere Web Client, vSphere Auto Deploy, or vSphere ESXi Dump Collector are installed on a different machine than the source vCenter Server with an embedded vCenter Single Sign-On, these components are migrated to the target vCenter Server Appliance.

Figure 6-1. vCenter Server 5.5 with Embedded vCenter Single Sign-On Before and After Migration




---

**Important** The user name that you use to log in to the machine from which you want run the GUI installer, the path to the vCenter Server Appliance installer, and your values including the passwords, must contain only ASCII characters. Extended ASCII and non-ASCII characters are unsupported.

---

The installer:

- Deploys a new target appliance.
- Exports the required files from the source vCenter Server.
- Copies the required files to the new vCenter Server Appliance.
- Runs the migration process on the new vCenter Server Appliance as specified in the Summary.
- Imports and updates the files and settings of the source vCenter Server installation to the new vCenter Server Appliance.

#### Prerequisites

Assemble the [Required Information for Migrating vCenter Server and vCenter Single Sign-On from Windows to an Appliance](#).

#### Procedure

##### 1 [Download the vCenter Server Appliance Installer](#)

Download the .iso installer for the vCenter Server Appliance and Client Integration Plug-in.

## 2 Copy and Run VMware Migration Assistant on the Source vCenter Server Instance

You must Copy and run the VMware Migration Assistant on your source vCenter Server or vCenter Single Sign-On to prepare it for migration from Windows to an appliance.

## 3 Migrate vCenter Server with an Embedded vCenter Single Sign-On to an Appliance

You can use the Client Integration Plug-In to migrate a vCenter Server 5.5.x that uses the embedded vCenter Single Sign-On instance to a vCenter Server Appliance 6.0 with an embedded Platform Services Controller.

# Download the vCenter Server Appliance Installer

Download the .iso installer for the vCenter Server Appliance and Client Integration Plug-in.

### Prerequisites

Create a My VMware account at <https://my.vmware.com/web/vmware/>.

### Procedure

1 Download the vCenter Server Appliance installer from the VMware Web site at <https://my.vmware.com/web/vmware/downloads>.

2 Confirm that the md5sum is correct.

See the VMware Web site topic Using MD5 Checksums at <http://www.vmware.com/download/md5.html>.

3 Mount the ISO image to a Windows virtual machine or physical server different from the source vCenter Server or vCenter Single Sign-On. Mount the ISO image to the Windows virtual machine or physical server on which you want to install the Client Integration Plug-In to migrate to the vCenter Server Appliance.

If you are using a Windows virtual machine, you can configure the ISO image as a datastore ISO file for the CD/DVD drive of the virtual machine by using the vSphere Web Client. See *vSphere Virtual Machine Administration*.

# Copy and Run VMware Migration Assistant on the Source vCenter Server Instance

You must Copy and run the VMware Migration Assistant on your source vCenter Server or vCenter Single Sign-On to prepare it for migration from Windows to an appliance.

You run the VMware Migration Assistant on your source vCenter Server or vCenter Single Sign-On to:

- 1 Discover the source deployment type.
- 2 Run pre-checks on the source.
- 3 Report errors that must be addressed before starting the migration.

- 4 Provide information for the next steps in the migration process.

---

**Important** Ensure that the Migration Assistant window remains open during the migration process. Closing the Migration Assistant causes the migration process to stop.

---

#### Prerequisites

- [Download the vCenter Server Appliance Installer](#)
- If your vCenter Server service is running in a service user account for access to the vCenter Server database and you run Migration Assistant under a different account, the Migration Assistant account must have the **Replace a process level token** permission.

#### Procedure

- 1 Navigate to the `migration-assistant` directory of the vCenter Server Appliance installer package and copy the `migration-assistant` folder to the source vCenter Server or vCenter Single Sign-On instance.

- 2 Start Migration Assistant

- Double-click `VMware-Migration-Assistant.exe`
- From the command line run `VMware-Migration-Assistant.exe --help` to launch Migration Assistant and display the help options.

The VMware Migration Assistant runs pre-migration checks and prompts you to resolve any errors it finds before proceeding with the migration.

- 3 Enter the user name and password of a user who has administrative privileges on the vCenter Server instance, for example, the `administrator@vsphere.local` user

#### Results

When the pre-checks are finished and any errors are addressed, your source system is ready for migration.

#### What to do next

Follow the VMware Migration Assistant instructions to start migration.

---

**Remember** Leave the Migration Assistant window open until you complete the migration.

---

## Migrate vCenter Server with an Embedded vCenter Single Sign-On to an Appliance

You can use the Client Integration Plug-In to migrate a vCenter Server 5.5.x that uses the embedded vCenter Single Sign-On instance to a vCenter Server Appliance 6.0 with an embedded Platform Services Controller.

## Prerequisites

- If you plan to deploy the target vCenter Server Appliance on an ESXi host, verify that the ESXi host is not in lockdown or maintenance mode
- If you plan to deploy the target vCenter Server Appliance on a DRS cluster of a vCenter Server inventory, verify that the cluster contains at least one ESXi host that is not in lockdown or maintenance mode.
- If you plan to assign a static IP address in the temporary network settings of the appliance, verify that you have configured the forward and reverse DNS records for the IP address.
- If you plan to assign a DHCP IP address in the temporary network settings of the new appliance, verify that the ESXi host on which you want to deploy the new appliance is in the same network as the ESXi host on which the existing vCenter Server runs.
- If you plan to assign a DHCP IPv4 address in the temporary network settings of the new appliance, verify that the ESXi host on which you want to deploy the new appliance is connected to at least one network that is associated with a port group which accepts MAC address changes. Consider the default security policy of a distributed virtual switch, which is to reject MAC address changes. For information about how to configure the security policy for a switch or port group, see *vSphere Networking*.

## Procedure

- 1 In the software installer directory, double-click **vcsa-setup.html**.
- 2 Wait up to three seconds for the browser to detect the Client Integration Plug-in and allow the plug-in to run on the browser when prompted.
- 3 On the Home page, click **Migrate**.
- 4 Review the Introduction page to understand the migration process and click **Next**.
- 5 Read and accept the license agreement, and click **Next**.

## 6 Connect to the target server on which you want to deploy the vCenter Server Appliance.

| Option   | Steps  |
|--|--|
| You can connect to an ESXi host on which to deploy the appliance.  | <ol style="list-style-type: none"> <li>1 Enter the FQDN or IP address of the ESXi host.</li> <li>2 Enter the HTTPS port of the ESXi host.</li> <li>3 Enter the user name and password of a user with administrative privileges on the ESXi host, for example, the root user.</li> <li>4 Click <b>Next</b>.</li> <li>5 Verify that the certificate warning displays the SHA1 thumbprint of the SSL certificate that is installed on the target ESXi host, and click <b>Yes</b> to accept the certificate thumbprint.</li> </ol>   |
| You can connect to a vCenter Server instance and browse the inventory to select an ESXi host or DRS cluster on which to deploy the appliance. If you select a DRS cluster, verify that the cluster is not set to Fully Automated DRS for the duration of the deployment. | <ol style="list-style-type: none"> <li>1 Enter the FQDN or IP address of the vCenter Server instance.</li> <li>2 Enter the HTTPS port of the vCenter Server instance.</li> <li>3 Enter the user name and password of user with vCenter Single Sign-On administrative privileges on the vCenter Server instance, for example, the administrator@vsphere.local user.</li> <li>4 Click <b>Next</b>.</li> <li>5 Verify that the certificate warning displays the SHA1 thumbprint of the SSL certificate that is installed on the target vCenter Server instance, and click <b>Yes</b> to accept the certificate thumbprint.</li> <li>6 Select the data center or data center folder that contains the ESXi host or DRS cluster on which you want to deploy the appliance, and click <b>Next</b></li> </ol> <p data-bbox="603 974 1426 1031"><b>Note</b> You must select a data center or data center folder that contains at least one ESXi host that is not in lockdown or maintenance mode.</p> <ol style="list-style-type: none"> <li>7 Select the ESXi host or DRS cluster on which you want to deploy the appliance, and click <b>Next</b></li> </ol> |

7 (Optional) Acknowledge the warning message, if any, by clicking **Yes**.

8 On the Set up virtual machine page, enter a name for the new vCenter Server Appliance, set the password for the root user, and click **Next**.

The password must contain at least eight characters, a number, uppercase and lowercase letters, and a special character, for example, an exclamation mark (!), hash key (#), at sign (@), or brackets (()).

**Note** The root password of the old appliance is not transferred to the new upgraded appliance.

9 (Optional) Select the **Enable SSH** check box to enable SSH connection to the vCenter Server Appliance.

10 On the Connect to source page, enter the details for the source vCenter Server instance, and click **Next**.

a Enter the IP address or FQDN.

b Enter the user name and password of a user who has administrative privileges on the vCenter Server instance, for example, the administrator@vsphere.local user.

- c Enter the Migration Assistant Port you received in the Migration Assistant instructions.
- d (Optional) Select **Performance and other historical data** if you want to migrate this data.

By default only the core inventory and configuration data is migrated. Select the check box to migrate all vCenter Server performance and historical data such as stats, events, alarms, and tasks. Not migrating this data reduces the amount of overall downtime.

- 11 (Optional) Acknowledge the warning message, if any, by clicking **Yes**.
- 12 If the source vCenter Server is a member of an Active Directory domain, provide the credentials to join the target vCenter Server Appliance to the domain.
- 13 On the Select appliance size page of the wizard, select the vCenter Server Appliance size for the vSphere inventory size and click **Next**.

| Option  | Description   |
|---|---|
| <b>Tiny (up to 10 hosts, 100 VMs)</b>                     | Deploys an appliance with 2 CPUs, 8 GB of memory, and 120 GB of disk space.   |
| <b>Small (up to 100 hosts, 1,000 VMs)</b>                 | Deploys an appliance with 4 CPUs, 16 GB of memory, and 150 GB of disk space.  |
| <b>Medium (up to 400 hosts, 4,000 VMs)</b>                | Deploys an appliance with 8 CPUs, 24 GB of memory, and 300 GB of disk space.  |
| <b>Large (up to 1,000 hosts, 10,000 VMs)</b>              | Deploys an appliance with 16 CPUs, 32 GB of memory, and 450 GB of disk space. |
| <b>Tiny (up to 10 hosts, 100 VMs, large storage)</b>      | Deploys an appliance with 2 CPUs, 8 GB of memory, and 700 GB of disk space.   |
| <b>Small (up to 100 hosts, 1,000 VMs, large storage)</b>  | Deploys an appliance with 4 CPUs, 16 GB of memory, and 700 GB of disk space.  |
| <b>Medium (up to 400 hosts, 4,000 VMs, large storage)</b> | Deploys an appliance with 8 CPUs, 24 GB of memory, and 800 GB of disk space.  |
| <b>Large (up to 1,000 hosts, 10,000 VMs)</b>              | Deploys an appliance with 16 CPUs, 32 GB of memory, and 900 GB of disk space. |

- 14 From the list of available datastores, select the location where all the virtual machine configuration files and virtual disks will be stored and, optionally, enable thin provisioning by selecting **Enable Thin Disk Mode**.
- 15 On the Set up temporary network page, set up the network settings.

The IP address or the FQDN of the appliance is used as a system name. It is recommended to use an FQDN. However, if you want to use an IP address, use static IP address allocation for the appliance, because IP addresses allocated by DHCP might change.

| Option                  | Action   |
|-------------------------|--|
| <b>Choose a network</b> | <p>Select the network to which to connect the new appliance temporarily.</p> <p>Verify that the temporary network provides connectivity between the source vCenter Server and the target vCenter Server Appliance.</p> <p>The networks displayed in the drop-down menu depend on the network settings of the target server. If you are deploying the appliance directly on an ESXi host, non-ephemeral distributed virtual port groups are not supported and are not displayed in the drop-down menu.</p> <hr/> <p><b>Important</b> If you want to assign a temporary IPv4 address with DHCP allocation, you must select a network that is associated with a port group which accepts MAC address changes.</p> |
| <b>Network type</b>     | <p>Select how to allocate the IP address of the appliance.</p> <ul style="list-style-type: none"> <li>■ <b>Static</b> <p>You are prompted to enter the IP address and network settings.</p> </li> <li>■ <b>DHCP</b> <p>A DHCP server is used to allocate the IP address. Select this option only if a DHCP server is available in your environment.</p> </li> </ul>  |

If you use an IP address as a system name, you cannot change the IP address and update the DNS settings after deployment.

- 16** Review the VMware Customer Experience Improvement Program (CEIP) page and choose if you want to join the program.

For information about the CEIP, see the *Configuring Customer Experience Improvement Program* section in *vCenter Server and Host Management*.

- 17** On the Ready to complete page, review the settings for the vCenter Server Appliance migration and click **Finish** to complete the process.

## Results

The source vCenter Server is migrated from Windows to an appliance. The source vCenter Server is powered off and the new appliance starts.

The source vCenter Single Sign-On is migrated from Windows to an appliance. The old vCenter Single Sign-On on Windows is powered off and the new appliance starts.

## What to do next

Verify that your migration to an appliance was successful. For verification steps, see [Verify Your vCenter Server Appliance Migration Is Successful](#).

# Migration of vCenter Server with an External vCenter Single Sign-On to an Appliance

## 7

You can migrate a vCenter Server with an external vCenter Single Sign-On to an appliance.

When you migrate from vCenter Server with an external vCenter Single Sign-On (version 5.5) on Windows to vCenter Server Appliance with an external Platform Services Controller appliance, you migrate in two steps.

- 1 First you migrate the vCenter Single Sign-On instance from Windows to an appliance.
- 2 Next you migrate the vCenter Server instance from Windows to an appliance.

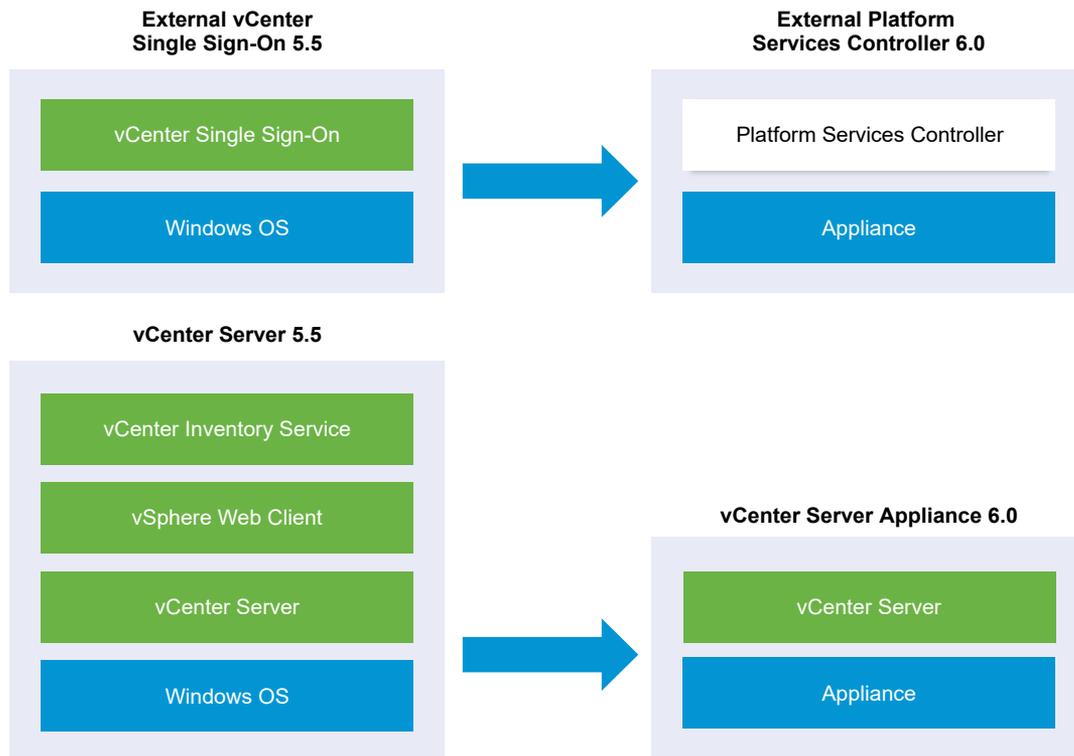
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**Important** Concurrent migrations of vCenter Single Sign-On instances are not supported. You must migrate the instances in a sequence. If you have multiple vCenter Single Sign-On nodes, first you must migrate all vCenter Single Sign-On nodes to Platform Services Controller appliances before you start the migration of vCenter Server to vCenter Server Appliance.

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If vCenter Inventory Service, vSphere Web Client, vSphere Auto Deploy, or vSphere ESXi Dump Collector are installed on a different machine than the source vCenter Server with an embedded vCenter Single Sign-On, these components are migrated to the target vCenter Server Appliance.

Figure 7-1. vCenter Server 5.5 with External vCenter Single Sign-On Before and After Migration




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**Important** The user name that you use to log in to the machine from which you want run the GUI installer, the path to the vCenter Server Appliance installer, and your values including the passwords, must contain only ASCII characters. Extended ASCII and non-ASCII characters are unsupported.

---

For each node to be migrated, the installer:

- Deploys a new target appliance.
- Exports the required files from the source vCenter Single Sign-On instance.
- Copies the required files to the target appliance for migration.
- Runs the migration process on the target appliance as specified in the Summary.
- Imports and updates the files and settings of the source vCenter Single Sign-On instance to the new appliance.

#### Prerequisites

Assemble the [Required Information for Migrating vCenter Server and vCenter Single Sign-On from Windows to an Appliance](#).

#### Procedure

##### 1 [Download the vCenter Server Appliance Installer](#)

Download the .iso installer for the vCenter Server Appliance and Client Integration Plug-in.

## 2 Copy and Run VMware Migration Assistant on the Source vCenter Server Instance

You must Copy and run the VMware Migration Assistant on your source vCenter Server or vCenter Single Sign-On to prepare it for migration from Windows to an appliance.

## 3 Migrate an External vCenter Single Sign-On instance to a Platform Services Controller appliance

You can use the Client Integration Plug-In to migrate an external vCenter Single Sign-On instance to a Platform Services Controller appliance.

## 4 Migrate vCenter Server to an Appliance

You can use the Client Integration Plug-In to migrate a vCenter Server 5.5.x to a vCenter Server Appliance 6.0 with an embedded Platform Services Controller

# Download the vCenter Server Appliance Installer

Download the .iso installer for the vCenter Server Appliance and Client Integration Plug-in.

### Prerequisites

Create a My VMware account at <https://my.vmware.com/web/vmware/>.

### Procedure

1 Download the vCenter Server Appliance installer from the VMware Web site at <https://my.vmware.com/web/vmware/downloads>.

2 Confirm that the md5sum is correct.

See the VMware Web site topic Using MD5 Checksums at <http://www.vmware.com/download/md5.html>.

3 Mount the ISO image to a Windows virtual machine or physical server different from the source vCenter Server or vCenter Single Sign-On. Mount the ISO image to the Windows virtual machine or physical server on which you want to install the Client Integration Plug-In to migrate to the vCenter Server Appliance.

If you are using a Windows virtual machine, you can configure the ISO image as a datastore ISO file for the CD/DVD drive of the virtual machine by using the vSphere Web Client. See *vSphere Virtual Machine Administration*.

# Copy and Run VMware Migration Assistant on the Source vCenter Server Instance

You must Copy and run the VMware Migration Assistant on your source vCenter Server or vCenter Single Sign-On to prepare it for migration from Windows to an appliance.

You run the VMware Migration Assistant on your source vCenter Server or vCenter Single Sign-On to:

1 Discover the source deployment type.

- 2 Run pre-checks on the source.
- 3 Report errors that must be addressed before starting the migration.
- 4 Provide information for the next steps in the migration process.

---

**Important** Ensure that the Migration Assistant window remains open during the migration process. Closing the Migration Assistant causes the migration process to stop.

---

#### Prerequisites

- [Download the vCenter Server Appliance Installer](#)
- If your vCenter Server service is running in a service user account for access to the vCenter Server database and you run Migration Assistant under a different account, the Migration Assistant account must have the **Replace a process level token** permission.

#### Procedure

- 1 Navigate to the `migration-assistant` directory of the vCenter Server Appliance installer package and copy the `migration-assistant` folder to the source vCenter Server or vCenter Single Sign-On instance.

- 2 Start Migration Assistant

- Double-click `VMware-Migration-Assistant.exe`
- From the command line run `VMware-Migration-Assistant.exe --help` to launch Migration Assistant and display the help options.

The VMware Migration Assistant runs pre-migration checks and prompts you to resolve any errors it finds before proceeding with the migration.

- 3 Enter the user name and password of a user who has administrative privileges on the vCenter Server instance, for example, the `administrator@vsphere.local` user

#### Results

When the pre-checks are finished and any errors are addressed, your source system is ready for migration.

#### What to do next

Follow the VMware Migration Assistant instructions to start migration.

---

**Remember** Leave the Migration Assistant window open until you complete the migration.

---

## Migrate an External vCenter Single Sign-On instance to a Platform Services Controller appliance

You can use the Client Integration Plug-In to migrate an external vCenter Single Sign-On instance to a Platform Services Controller appliance.

## Prerequisites

- If you plan to deploy the new Platform Services Controller on an ESXi host, verify that the ESXi host is not in lockdown or maintenance mode
- If you plan to deploy the Platform Services Controller on a DRS cluster of a vCenter Server inventory, verify that the cluster contains at least one ESXi host that is not in lockdown or maintenance mode.
- If you plan to assign a static IP address in the temporary network settings of the appliance, verify that you have configured the forward and reverse DNS records for the IP address.
- If you plan to assign a DHCP IP address in the temporary network settings of the new appliance, verify that the ESXi host on which you want to deploy the new appliance is in the same network as the ESXi host on which the existing vCenter Server runs.
- If you plan to assign a DHCP IPv4 address in the temporary network settings of the new appliance, verify that the ESXi host on which you want to deploy the new appliance is connected to at least one network that is associated with a port group which accepts MAC address changes. Consider the default security policy of a distributed virtual switch, which is to reject MAC address changes. For information about how to configure the security policy for a switch or port group, see *vSphere Networking*.

## Procedure

- 1 In the software installer directory, double-click **vcsa-setup.html**.
- 2 Wait up to three seconds for the browser to detect the Client Integration Plug-in and allow the plug-in to run on the browser when prompted.
- 3 On the Home page, click **Migrate**.
- 4 Review the Introduction page to understand the migration process and click **Next**.
- 5 Read and accept the license agreement, and click **Next**.

## 6 Connect to the target server on which you want to deploy the Platform Services Controller.

| Option  | Steps  |
|---|--|
| You can connect to an ESXi host on which to deploy the appliance.   | <ol style="list-style-type: none"> <li>1 Enter the FQDN or IP address of the ESXi host.</li> <li>2 Enter the HTTPS port of the ESXi host.</li> <li>3 Enter the user name and password of a user with administrative privileges on the ESXi host, for example, the root user.</li> <li>4 Click <b>Next</b>.</li> <li>5 Verify that the certificate warning displays the SHA1 thumbprint of the SSL certificate that is installed on the target ESXi host, and click <b>Yes</b> to accept the certificate thumbprint.</li> </ol>   |
| You can connect to a vCenter Server instance and browse the inventory to select an ESXi host or DRS cluster on which to deploy the appliance. | <ol style="list-style-type: none"> <li>1 Enter the FQDN or IP address of the vCenter Server instance.</li> <li>2 Enter the HTTPS port of the vCenter Server instance.</li> <li>3 Enter the user name and password of user with vCenter Single Sign-On administrative privileges on the vCenter Server instance, for example, the administrator@vsphere.local user.</li> <li>4 Click <b>Next</b>.</li> <li>5 Verify that the certificate warning displays the SHA1 thumbprint of the SSL certificate that is installed on the target vCenter Server instance, and click <b>Yes</b> to accept the certificate thumbprint.</li> <li>6 Select the data center or data center folder that contains the ESXi host or DRS cluster on which you want to deploy the appliance, and click <b>Next</b></li> </ol> <p><b>Note</b> You must select a data center or data center folder that contains at least one ESXi host that is not in lockdown or maintenance mode.</p> <ol style="list-style-type: none"> <li>7 Select the ESXi host or DRS cluster on which you want to deploy the appliance, and click <b>Next</b></li> </ol> |

7 (Optional) Acknowledge the warning message, if any, by clicking **Yes**.

8 On the Set up virtual machine page, enter the Platform Services Controller name, set the password for the root user, and click **Next**.

The password must contain at least eight characters, a number, uppercase and lowercase letters, and a special character, for example, an exclamation mark (!), hash key (#), at sign (@), or brackets (()).

9 (Optional) Select the **Enable SSH** check box to enable SSH connection to the vCenter Server Appliance.

10 On the Connect to source page, enter the details for the source vCenter Single Sign-On instance, and click **Next**.

a Enter the IP address or FQDN.

b Enter the user name and password of a user who has administrative privileges on the vCenter Single Sign-On instance, for example, the administrator@vsphere.local user.

c Enter the Migration Assistant Port you received in the Migration Assistant instructions.

11 (Optional) Acknowledge the warning message, if any, by clicking **Yes**.

**12** If the source vCenter Single Sign-On is a member of an Active Directory domain, provide the credentials to join the target Platform Services Controller to the domain.

**13** On the Select appliance size page of the wizard, click **Next**.

The target Platform Services Controller appliance is deployed with 2 CPUs, 2 GB of memory and 30 GB of disk space.

**14** From the list of available datastores, select the location where all the virtual machine configuration files and virtual disks will be stored and, optionally, enable thin provisioning by selecting **Enable Thin Disk Mode**.

**15** On the Set up temporary network page, set up the network settings.

The IP address or the FQDN of the appliance is used as a system name. It is recommended to use an FQDN. However, if you want to use an IP address, use static IP address allocation for the appliance, because IP addresses allocated by DHCP might change.

| Option                  | Action   |
|-------------------------|--|
| <b>Choose a network</b> | <p>Select the network to which to connect the new appliance temporarily.</p> <p>Verify that the temporary network provides connectivity between the source vCenter Server and the target vCenter Server Appliance.</p> <p>The networks displayed in the drop-down menu depend on the network settings of the target server. If you are deploying the appliance directly on an ESXi host, non-ephemeral distributed virtual port groups are not supported and are not displayed in the drop-down menu.</p> <hr/> <p><b>Important</b> If you want to assign a temporary IPv4 address with DHCP allocation, you must select a network that is associated with a port group which accepts MAC address changes.</p> |
| <b>Network type</b>     | <p>Select how to allocate the IP address of the appliance.</p> <ul style="list-style-type: none"> <li>■ <b>Static</b> <p>You are prompted to enter the IP address and network settings.</p> </li> <li>■ <b>DHCP</b> <p>A DHCP server is used to allocate the IP address. Select this option only if a DHCP server is available in your environment.</p> </li> </ul>  |

If you use an IP address as a system name, you cannot change the IP address and update the DNS settings after deployment.

**16** Review the VMware Customer Experience Improvement Program (CEIP) page and choose if you want to join the program.

For information about the CEIP, see the Configuring Customer Experience Improvement Program section in *vCenter Server and Host Management*.

**17** On the Ready to complete page, review the settings for the vCenter Single Sign-On migration and click **Finish** to complete the process.

## Results

The source vCenter Single Sign-On is migrated from Windows to an appliance. The old vCenter Single Sign-On on Windows is powered off and the new appliance starts.

## What to do next

Verify that your migration to an appliance was successful. For verification steps, see [Verify Your vCenter Server Appliance Migration Is Successful](#).

For the new Platform Services Controller appliance to replicate infrastructure data with other Platform Services Controller instances, you must migrate or upgrade all joined vCenter Single Sign-On instances within the vCenter Single Sign-On domain to the same version.

After you migrate all joined vCenter Single Sign-On instances, you can migrate the vCenter Server instances within the vCenter Single Sign-On domain. For information on migrating vCenter Server instances to appliances, see

## Migrate vCenter Server to an Appliance

You can use the Client Integration Plug-In to migrate a vCenter Server 5.5.x to a vCenter Server Appliance 6.0 with an embedded Platform Services Controller

### Prerequisites

- If you plan to deploy the target vCenter Server Appliance on an ESXi host, verify that the ESXi host is not in lockdown or maintenance mode
- If you plan to deploy the target vCenter Server Appliance on a DRS cluster of a vCenter Server inventory, verify that the cluster contains at least one ESXi host that is not in lockdown or maintenance mode.
- If you plan to assign a static IP address in the temporary network settings of the appliance, verify that you have configured the forward and reverse DNS records for the IP address.
- If you plan to assign a DHCP IP address in the temporary network settings of the new appliance, verify that the ESXi host on which you want to deploy the new appliance is in the same network as the ESXi host on which the existing vCenter Server runs.
- If you plan to assign a DHCP IPv4 address in the temporary network settings of the new appliance, verify that the ESXi host on which you want to deploy the new appliance is connected to at least one network that is associated with a port group which accepts MAC address changes. Consider the default security policy of a distributed virtual switch, which is to reject MAC address changes. For information about how to configure the security policy for a switch or port group, see *vSphere Networking*.

### Procedure

- 1 In the software installer directory, double-click **vcsa-setup.html**.
- 2 Wait up to three seconds for the browser to detect the Client Integration Plug-in and allow the plug-in to run on the browser when prompted.
- 3 On the Home page, click **Migrate**.
- 4 Review the Introduction page to understand the migration process and click **Next**.

- 5 Read and accept the license agreement, and click **Next**.
- 6 Connect to the target server on which you want to deploy the vCenter Server Appliance.

| Option   | Steps  |
|--|--|
| You can connect to an ESXi host on which to deploy the appliance.  | <ol style="list-style-type: none"> <li>1 Enter the FQDN or IP address of the ESXi host.</li> <li>2 Enter the HTTPS port of the ESXi host.</li> <li>3 Enter the user name and password of a user with administrative privileges on the ESXi host, for example, the root user.</li> <li>4 Click <b>Next</b>.</li> <li>5 Verify that the certificate warning displays the SHA1 thumbprint of the SSL certificate that is installed on the target ESXi host, and click <b>Yes</b> to accept the certificate thumbprint.</li> </ol>   |
| You can connect to a vCenter Server instance and browse the inventory to select an ESXi host or DRS cluster on which to deploy the appliance. If you select a DRS cluster, verify that the cluster is not set to Fully Automated DRS for the duration of the deployment. | <ol style="list-style-type: none"> <li>1 Enter the FQDN or IP address of the vCenter Server instance.</li> <li>2 Enter the HTTPS port of the vCenter Server instance.</li> <li>3 Enter the user name and password of user with vCenter Single Sign-On administrative privileges on the vCenter Server instance, for example, the administrator@vsphere.local user.</li> <li>4 Click <b>Next</b>.</li> <li>5 Verify that the certificate warning displays the SHA1 thumbprint of the SSL certificate that is installed on the target vCenter Server instance, and click <b>Yes</b> to accept the certificate thumbprint.</li> <li>6 Select the data center or data center folder that contains the ESXi host or DRS cluster on which you want to deploy the appliance, and click <b>Next</b></li> </ol> <p><b>Note</b> You must select a data center or data center folder that contains at least one ESXi host that is not in lockdown or maintenance mode.</p> <ol style="list-style-type: none"> <li>7 Select the ESXi host or DRS cluster on which you want to deploy the appliance, and click <b>Next</b></li> </ol> |

- 7 (Optional) Acknowledge the warning message, if any, by clicking **Yes**.
- 8 On the Set up virtual machine page, enter a name for the new vCenter Server Appliance, set the password for the root user, and click **Next**.

The password must contain at least eight characters, a number, uppercase and lowercase letters, and a special character, for example, an exclamation mark (!), hash key (#), at sign (@), or brackets (()).

**Note** The root password of the old appliance is not transferred to the new upgraded appliance.

- 9 (Optional) Select the **Enable SSH** check box to enable SSH connection to the vCenter Server Appliance.
- 10 On the Connect to source page, enter the details for the source vCenter Server instance, and click **Next**.
  - a Enter the IP address or FQDN.
  - b Enter the user name and password of a user who has administrative privileges on the vCenter Server instance, for example, the administrator@vsphere.local user.

- c Enter the Migration Assistant Port you received in the Migration Assistant instructions.
- d (Optional) Select **Performance and other historical data** if you want to migrate this data.

By default only the core inventory and configuration data is migrated. Select the check box to migrate all vCenter Server performance and historical data such as stats, events, alarms, and tasks. Not migrating this data reduces the amount of overall downtime.

- 11 (Optional) Acknowledge the warning message, if any, by clicking **Yes**.
- 12 If the source vCenter Server is a member of an Active Directory domain, provide the credentials to join the target vCenter Server Appliance to the domain.
- 13 On the Select appliance size page of the wizard, select the vCenter Server Appliance size for the vSphere inventory size and click **Next**.

| Option  | Description   |
|---|---|
| <b>Tiny (up to 10 hosts, 100 VMs)</b>                     | Deploys an appliance with 2 CPUs, 8 GB of memory, and 120 GB of disk space.   |
| <b>Small (up to 100 hosts, 1,000 VMs)</b>                 | Deploys an appliance with 4 CPUs, 16 GB of memory, and 150 GB of disk space.  |
| <b>Medium (up to 400 hosts, 4,000 VMs)</b>                | Deploys an appliance with 8 CPUs, 24 GB of memory, and 300 GB of disk space.  |
| <b>Large (up to 1,000 hosts, 10,000 VMs)</b>              | Deploys an appliance with 16 CPUs, 32 GB of memory, and 450 GB of disk space. |
| <b>Tiny (up to 10 hosts, 100 VMs, large storage)</b>      | Deploys an appliance with 2 CPUs, 8 GB of memory, and 700 GB of disk space.   |
| <b>Small (up to 100 hosts, 1,000 VMs, large storage)</b>  | Deploys an appliance with 4 CPUs, 16 GB of memory, and 700 GB of disk space.  |
| <b>Medium (up to 400 hosts, 4,000 VMs, large storage)</b> | Deploys an appliance with 8 CPUs, 24 GB of memory, and 800 GB of disk space.  |
| <b>Large (up to 1,000 hosts, 10,000 VMs)</b>              | Deploys an appliance with 16 CPUs, 32 GB of memory, and 900 GB of disk space. |

- 14 From the list of available datastores, select the location where all the virtual machine configuration files and virtual disks will be stored and, optionally, enable thin provisioning by selecting **Enable Thin Disk Mode**.
- 15 On the Set up temporary network page, set up the network settings.

The IP address or the FQDN of the appliance is used as a system name. It is recommended to use an FQDN. However, if you want to use an IP address, use static IP address allocation for the appliance, because IP addresses allocated by DHCP might change.

| Option                  | Action   |
|-------------------------|--|
| <b>Choose a network</b> | <p>Select the network to which to connect the new appliance temporarily.</p> <p>Verify that the temporary network provides connectivity between the source vCenter Server and the target vCenter Server Appliance.</p> <p>The networks displayed in the drop-down menu depend on the network settings of the target server. If you are deploying the appliance directly on an ESXi host, non-ephemeral distributed virtual port groups are not supported and are not displayed in the drop-down menu.</p> <hr/> <p><b>Important</b> If you want to assign a temporary IPv4 address with DHCP allocation, you must select a network that is associated with a port group which accepts MAC address changes.</p> |
| <b>Network type</b>     | <p>Select how to allocate the IP address of the appliance.</p> <ul style="list-style-type: none"> <li>■ <b>Static</b> <p>You are prompted to enter the IP address and network settings.</p> </li> <li>■ <b>DHCP</b> <p>A DHCP server is used to allocate the IP address. Select this option only if a DHCP server is available in your environment.</p> </li> </ul>  |

If you use an IP address as a system name, you cannot change the IP address and update the DNS settings after deployment.

- 16** Review the VMware Customer Experience Improvement Program (CEIP) page and choose if you want to join the program.

For information about the CEIP, see the *Configuring Customer Experience Improvement Program* section in *vCenter Server and Host Management*.

- 17** On the Ready to complete page, review the settings for the vCenter Server Appliance migration and click **Finish** to complete the process.

## Results

The source vCenter Server is migrated from Windows to an appliance. The source vCenter Server is powered off and the new appliance starts.

## What to do next

Verify that your migration to an appliance was successful. For verification steps, see [Verify Your vCenter Server Appliance Migration Is Successful](#).

# After Migrating vCenter Server



After you migrate to vCenter Server Appliance, consider the post-migration options and requirements.

- You can review the migration logs. See [View Migration Assistant Logs and Status Files](#).
- Complete any component reconfigurations that might be required for changes during upgrade.
- Verify that you understand the authentication process and identify your identity sources.
- Upgrade any additional modules that are linked to this instance of vCenter Server Appliance, such as vSphere Update Manager.
- Optionally, upgrade or migrate the ESXi hosts in the vCenter Server Appliance inventory to the same version as the vCenter Server Appliance instance.

For more information about configuring the vCenter Server Appliance, see *vSphere Installation and Setup*, *vSphere Upgrade*, and *vCenter Server Appliance Configuration* guides.

This chapter includes the following topics:

- [Check vCenter Server Instance Upgrade or Migration](#)
- [Verify Your vCenter Server Appliance Migration Is Successful](#)
- [Log in to vCenter Server Appliance by Using the vSphere Web Client](#)

## Check vCenter Server Instance Upgrade or Migration

You can check the target vCenter Server Appliance to determine if it is migrated from a vCenter Server on Windows or from vCenter Server Appliance.

### Procedure

- ◆ Log in to the vCenter Server Appliance shell and run the following command:

```
install-parameter upgrade.source.platform
```

The command returns the platform of the source vCenter Server instance, for example `windows`.

## What to do next

[Verify Your vCenter Server Appliance Migration Is Successful](#)

# Verify Your vCenter Server Appliance Migration Is Successful

You can verify the success of your vCenter Server Appliance migration.

You must be logged into migrated vCenter Server instance. If you created a reference of required information, you can use it to validate the migration success.

## Procedure

- 1 Verify that the IP address is correct.
- 2 Verify that the Active Directory registration has not changed.
- 3 Verify the Network registration is correct.
- 4 Verify the Domain is correct.
- 5 Verify the certificates are valid.
- 6 Verify the inventory data is correctly migrated.
  - a Review the events history.
  - b Review the performance charts.
  - c Review the users, permissions, and roles.

## Results

If the post-upgrade or post-migration configuration conforms to your required information or CLI template reference and expectations, the vCenter Server upgrade or migration is complete.

## What to do next

You can troubleshoot unexpected behavior by reviewing logs.

# Log in to vCenter Server Appliance by Using the vSphere Web Client

Log in to vCenter Server Appliance by using the vSphere Web Client to manage your vSphere inventory.

## Prerequisites

In vSphere 6.0, the vSphere Web Client is installed as part of the vCenter Server Appliance deployment. This way, the vSphere Web Client always points to the same vCenter Single Sign-On instance.

## Procedure

- 1 Open a Web browser and enter the URL for the vSphere Web Client:  
**`https://vceneter_server_ip_address_or_fqdn/vsphere-client`**.
- 2 Enter the credentials of a user who has permissions on vCenter Server, and click **Login**.
- 3 If a warning message about an untrusted SSL certificate appears, select the appropriate action based on your security policy.

| Option  | Action   |
|---|--|
| <b>Ignore the security warning for this login session only.</b>   | Click <b>Ignore</b> .  |
| <b>Ignore the security warning for this login session, and install the default certificate so that the warning does not appear again.</b> | Select <b>Install this certificate and do not display any security warnings for this server</b> and click <b>Ignore</b> .<br>Select this option only if using the default certificate does not present a security problem in your environment. |
| <b>Cancel and install a signed certificate before proceeding.</b>   | Click <b>Cancel</b> and ensure that a signed certificate is installed on the vCenter Server system before you attempt to connect again.  |

## Results

The vSphere Web Client connects to all the vCenter Server Appliance systems on which the specified user has permissions, allowing you to view and manage your inventory.

# Troubleshooting

# 9

The vSphere Migration troubleshooting topics provide solutions to problems that you might encounter during the vCenter Server migration process.

For information about rolling back a migration, see <http://kb.vmware.com/kb/2146453>

This chapter includes the following topics:

- [View Migration Assistant Logs and Status Files](#)

## View Migration Assistant Logs and Status Files

You can use Migration Assistant log files and status files to troubleshoot migration failures.

If the migration fails, Migration Assistant generates a log file bundle on your desktop.

### Procedure

- 1 Navigate to your desktop folder and open the `VMware-MA-logs-time-of-migration-attempt.zip` file, where *time-of-migration-attempt* displays the year, month, date, hour, minutes, and seconds of the migration attempt.
- 2 Retrieve the log files from the `.zip` file on your desktop.
- 3 Retrieve other log files and status files.

**Table 9-1. Log and status files locations on the source vCenter Server or vCenter Server Single Sign-On**

| File                          | Location   |
|-------------------------------|--|
| Migration Assistant log file  | %temp%\migration-assistant.log   |
| Pre-check log file            | %temp%\vcsMigration\UpgradeRunner.log                                  |
| Pre-check component log files | %temp%\vcsMigration<br>\CollectRequirements_ <i>ComponentName</i> .log |
| Export log file               | %temp%\vcsMigration\UpgradeRunner.log                                  |
| Export component log files    | %temp%\vcsMigration\Export_ <i>ComponentName</i> .log                  |
| Status file                   | %temp%\UpgradeRunnerExportOutput.json                                  |

**Table 9-2. Log and status files locations on the target vCenter Server Appliance or Platform Services Controller**

| <b>File</b>                    | <b>Location</b>  |
|--------------------------------|--|
| Log files                      | <code>/var/log/vmware/upgrade/UpgradeRunner.log</code><br><code>/var/log/vmware/upgrade/upgrade-requirements.log</code>                              |
| Domain join log file           | <code>/tmp/lwidentity.join.log</code>  |
| Export log files               | <code>/var/log/vmware/upgrade/UpgradeRunner.log</code><br><code>/var/log/vmware/upgrade/upgrade-export.log</code>                                    |
| First boot component log files | <code>/var/log/firstboot/ComponentName-firstboot.py_##_stdout.log</code><br><code>/var/log/firstboot/ComponentName-firstboot.py_##_stderr.log</code> |
| Import log files               | <code>/var/log/vmware/upgrade/UpgradeRunner.log</code><br><code>/var/log/vmware/upgrade/upgrade-import.log</code>                                    |
| Precheck status file           | <code>/var/log/vmware/upgrade/prechecks.json</code>  |
| Export status file             | <code>/var/log/vmware/upgrade/export.json</code>   |
| First boot status file         | <code>/var/log/vmware/firstbootStatus.json</code>  |
| Import status file             | <code>/var/log/vmware/upgrade/import.json</code>   |

**What to do next**

Examine the log files to determine the cause of failure.