

Secure Configuration

17 AUG 2021

vRealize Log Insight 8.4

You can find the most up-to-date technical documentation on the VMware website at:

<https://docs.vmware.com/>

VMware, Inc.
3401 Hillview Ave.
Palo Alto, CA 94304
www.vmware.com

Copyright © 2021 VMware, Inc. All rights reserved. [Copyright and trademark information.](#)

Contents

Secure Configuration.....	5
Intended Audience.....	5
vRealize Log Insight Security Posture	6
Secure Deployment of vRealize Log Insight.....	7
Verify the Integrity of Installation Media.....	7
Hardening the Deployed Software Infrastructure	7
Hardening the VMware vSphere Environment	8
Verify Third-Party Software	8
VMware Security Advisories and Patches	8
Secure Configuration of vRealize Log Insight.....	9
Secure the vRealize Log Insight Console.....	10
Enabling FIPS 140-2	10
Change the Root Password.....	11
Manage Password Expiry.....	12
Managing Secure Shell, Administrative Accounts, and Console Access.....	12
Secure Shell Root User	13
Enable or Disable Secure Shell on a vRealize Log Insight Node.....	13
Create a Local Administrative Account for Secure Shell	14
Restrict Secure Shell Access	14
Maintain Secure Shell Key File Permissions	15
Harden the Secure Shell Server Configuration	15
Harden the Secure Shell Client Configuration	16
Disable Direct Logins as Root.....	17
Set Boot Loader Authentication	17
Upgraded from 4.8	17
Freshly Deployed 8.x	18
Monitor Minimal Necessary User Accounts	18
Monitor Minimal Necessary Groups	19
Configure NTP on VMware Appliances.....	20
Disable the TCP Timestamp Response on Linux	20
TLS for Data in Transit	21
Configure Strong Protocols for vRealize Log Insight	21
Configure vRealize Log Insight to Use Strong Ciphers	21
Application Resources That Must be Protected.....	22
Tomcat Configuration	24
Disable Web Directory Browsing	24
Verify Server Tokens for the Tomcat Server	24
Disable Configuration Modes.....	24
Managing Nonessential Software Components	24
Secure the USB Mass Storage Handler.....	25
Secure the Bluetooth Protocol Handler	25
Secure the Stream Control Transmission Protocol.....	25
Secure the Datagram Congestion Control Protocol.....	26

Secure Configuration	
Secure Reliable Datagram Sockets Protocol.....	26
Secure the Transparent Inter-Process Communication Protocol	26
Secure Internet Packet Exchange Protocol.....	27
Secure AppleTalk Protocol.....	27
Secure DECnet Protocol.....	27
Secure Firewire Module.....	28
Kernel Message Logging.....	28
Open Ports on Log Insight Host	29
Revoking an Agent.....	29
Patching and Updating the vRealize Log Insight Agent.....	29
Verify Server User Account Settings.....	29
Network Security and Secure Communication	30
Configuring Network Settings for Virtual Application Installation.....	30
Configuring Ports and Protocols.....	31
Minimum Default Incoming Ports	32
Auditing and Logging on your vRealize Log Insight System	33
Securing the Remote Logging Server	33
Use an Authorized NTP Server.....	33
Client Browser Considerations	34

Secure Configuration

The documentation for *Secure Configuration* is intended to serve as a secure baseline for the deployment of vRealize Log Insight. Refer to this document when you are using system-monitoring tools to ensure that the secure baseline configuration is monitored and maintained for any unexpected changes on an ongoing basis.

Hardening activities that are not already set by default can be carried out manually.

Intended Audience

This information is intended for administrators of vRealize Log Insight.

vRealize Log Insight Security Posture

1

The security posture of vRealize Log Insight assumes a complete secure environment based on system and network configuration, organizational security policies, and best practices. It is important that you perform the hardening activities according to your organization's security policies and best practices.

The document is broken down into the following sections:

- Secure Deployment
- Secure Configuration
- Network Security
- Communication

The guide details the installation of the Virtual Application.

To ensure that your system is securely hardened, review the recommendations and assess them against your organization's security policies and risk exposure.

Secure Deployment of vRealize Log Insight

2

You must verify the integrity of the installation media before you install the product to ensure authenticity of the downloaded files.

This chapter includes the following topics:

- [Verify the Integrity of Installation Media](#)
- [Hardening the Deployed Software Infrastructure](#)
- [Reviewing Installed and Unsupported Software](#)
- [VMware Security Advisories and Patches](#)

Verify the Integrity of Installation Media

After you download the media, use the MD5/SHA1/SHA256 sum value to verify the integrity of the download. Always verify the MD5/SHA1/ SHA256 hash after you download an ISO, offline bundle, or patch to ensure the integrity and authenticity of the downloaded files. If you obtain physical media from VMware and the security seal is broken, return the software to VMware for a replacement.

Procedure

- ◆ Compare the MD5/SHA1/ SHA256 hash output with the value posted on the VMware website. SHA1, MD5 or SHA256 hash should match.

Note The vRealize Log Insight installation files are signed by the VMware software publishing certificate. vRealize Log Insight validates the signature of the files before installation.

Hardening the Deployed Software Infrastructure

As part of your hardening process, you must harden the deployed software infrastructure that supports your VMware system.

Before you harden your VMware system, review and address security deficiencies in your supporting software infrastructure to create a completely hardened and secure environment.

Software infrastructure elements to consider include operating system components, supporting software, and database software. Address security concerns in these and other components according to the manufacturer's recommendations and other relevant security protocols.

Hardening the VMware vSphere Environment

vRealize Log Insight relies on a secure VMware vSphere environment to achieve the greatest benefits and a secured infrastructure.

Assess the VMware vSphere environment and verify that the appropriate level of vSphere hardening guidance is enforced and maintained.

For more guidance about hardening, see <http://www.vmware.com/security/hardening-guides.html>

Verify Third-Party Software

Do not use third-party software that VMware does not support. Verify that all third-party software is securely configured and patched in accordance with third-party vendor guidance.

Inauthentic, insecure, or unpatched vulnerabilities of third-party software installed on VMware host machines might put the system at risk of unauthorized access and disruption of availability. All software that VMware does not supply must be appropriately secured and patched.

If you must use third-party software that VMware does not support, consult the third-party vendor for secure configuration and patching requirements.

VMware Security Advisories and Patches

VMware occasionally releases security advisories for products. Being aware of these advisories can ensure that you have the safest underlying product and that the product is not vulnerable to known threats.

Assess the vRealize Log Insight installation, patching, and upgrade history and verify that the released VMware Security Advisories are followed and enforced.

It is recommended that you always remain on the most recent vRealize Log Insight release, as this will include the most recent security fixes also.

For more information about the current VMware security advisories, see <https://www.vmware.com/security/advisories.html>.

Secure Configuration of vRealize Log Insight

3

As a security best practice, you must secure the vRealize Log Insight console and manage Secure Shell (SSH), administrative accounts, and console access. Ensure that your system is deployed with secure transmission channels.

You must also follow certain security best practices for running Log Insight.

This chapter includes the following topics:

- [Secure the vRealize Log Insight Console](#)
- [Enabling FIPS 140-2](#)
- [Change the Root Password](#)
- [Managing Secure Shell, Administrative Accounts, and Console Access](#)
- [Set Boot Loader Authentication](#)
- [Monitor Minimal Necessary User Accounts](#)
- [Monitor Minimal Necessary Groups](#)
- [Configure NTP on VMware Appliances](#)
- [Disable the TCP Timestamp Response on Linux](#)
- [TLS for Data in Transit](#)
- [Application Resources That Must be Protected](#)
- [Apache Configuration](#)
- [Disable Configuration Modes](#)
- [Managing Nonessential Software Components](#)
- [Additional Secure Configuration Activities](#)

Secure the vRealize Log Insight Console

After you install vRealize Log Insight, you must log in for the first time and secure the console of each node in the cluster.

Prerequisites

Install vRealize Log Insight.

Procedure

- 1 Locate the node console in vCenter or by direct access.

In vCenter, press Alt+F1 to access the login prompt. For security reasons, vRealize Log Insight remote terminal sessions are disabled by default.

- 2 Log in as root.

vRealize Log Insight does not allow you to access the command prompt until you create a root password.

- 3 At the prompt for a new password, enter the root password that you want and note it for future reference.

- 4 Reenter the root password.

- 5 Log out of the console.

Enabling FIPS 140-2

FIPS 140-2 accreditation validates that an encryption solution meets a specific set of requirements designed to protect the cryptographic module from being cracked, altered, or otherwise tampered with. When FIPS 140-2 mode is enabled, any secure communication to or from vRealize Log Insight 8.3 uses cryptographic algorithms or protocols that are allowed by the United States Federal Information Processing Standards (FIPS). FIPS mode turns on the cipher suites that comply with FIPS 140-2. Security related libraries that are shipped with vRealize Log Insight 8.3 are FIPS 140-2 certified. However, the FIPS 140-2 mode is not enabled by default. FIPS 140-2 mode can be enabled if there is a security compliance requirement to use FIPS certified cryptographic algorithms with the FIPS mode enabled.

Note Enabling FIPS is a one-way action and cannot be disabled after it is enabled.

Enable FIPS during the initial cluster deployment

- Ensure a new deployment of a vRealize Log Insight cluster.
- Ensure that the Enable FIPS flag is appropriately used during the deployment of cluster nodes (OVF/OVA).

Enable FIPS on a working cluster

- 1 Navigate to `https://<Log Insight IP>/admin/general`.
- 2 Login as an admin user.

- 3 Take the cluster offline to activate the Enable FIPS button in the **General Configuration** page.
- 4 Open the **Configuration General** tab in the left panel.
- 5 Click Activate FIPS Mode under the **FIPS MODE** section.
- 6 Bring the cluster online.

API to enable FIPS mode on a working cluster

Using the API to enable FIPS produces the same result as using the UI to enable FIPS mode.

■ FIPS mode status

```
GET /api/v1/fips
```

1. Response Body: '{"enabled": false}'
2. Response code: 200

Verify that FIPS mode is enabled from the Admin user interface

- 1 Navigate to `https://<Log Insight IP>/admin/general`
- 2 Login as the admin user.
- 3 Open the **Configuration General** tab from the left panel.
- 4 A **FIPS 140-2 Status** message appears.

By using REST API:

```
POST /api/v1/fips
```

1. Request Body: '{"enabled": true}'
2. Response code: 200

Change the Root Password

You can change the root password for any vRealize Log Insight nodes at any time by using the console.

The root user bypasses the `pam_cracklib` module password complexity check, which is found in `/etc/pam.d/system-password`. All hardened appliances enable `enforce_for_root` for the `pw_history` module, found in the `/etc/pam.d/system-password` file. The system remembers the last five passwords by default. Old passwords are stored for each user in the `/etc/security/opasswd` file.

Prerequisites

Verify that the root password for the appliance meets your organization's corporate password complexity requirements. If the account password starts with `6`, it uses a sha512 hash. This is the standard hash for all hardened appliances.

Procedure

- 1 Run the `# passwd` command at the root shell of the appliance.
- 2 To verify the hash of the root password, log in as root and run the `# more /etc/shadow` command.

The hash information appears.
- 3 If the root password does not contain a sha512 hash, run the `passwd` command to change it.

Manage Password Expiry

Configure all account password expirations in accordance with your organization's security policies.

By default, the root account is set to a 365-day password expiry.

If the root password expires, you cannot reinstate it. You must implement site-specific policies to prevent administrative and root passwords from expiring.

Procedure

- 1 Log in to your virtual appliance machines as root and run the `# more /etc/shadow` command to verify the password expiry on all accounts.
- 2 To modify the expiry of the root account, run the `# passwd -x 365 root` command.

In this command, 365 specifies the number of days until password expiry. Use the same command to modify any user, substituting the specific account for `root` and replacing the number of days to meet the expiry standards of the organization.

By default, the root password is set for 365 days.

Managing Secure Shell, Administrative Accounts, and Console Access

For remote connections, all hardened appliances include the Secure Shell (SSH) protocol.

SSH is an interactive command-line environment that supports remote connections to a vRealize Log Insight node. SSH requires high-privileged user account credentials. SSH activities generally bypass the role-based access control (RBAC) and audit controls of the vRealize Log Insight node.

As a best practice, disable SSH in a production environment and enable it only to diagnose or troubleshoot problems that you cannot resolve by other means. Leave it enabled only while needed for a specific purpose and in accordance with your organization's security policies. If you enable SSH, ensure that it is protected against attack and that you enable it only for as long as required. Depending on your vSphere configuration, you can enable or disable SSH when you deploy your Open Virtualization Format (OVF) template.

As a simple test to determine whether SSH is enabled on a machine, try to open a connection by using SSH. If the connection opens and requests credentials, then SSH is enabled and is available

Secure Shell Root User

Because VMware appliances do not include preconfigured default user accounts, the root account can use SSH to directly log in by default. Disable SSH as root as soon as possible.

To meet the compliance standards for nonrepudiation, the SSH server on all hardened appliances is preconfigured with the AllowGroups wheel entry to restrict SSH access to the secondary group wheel. For separation of duties, you can modify the AllowGroups wheel entry in the `/etc/ssh/sshd_config` file to use another group such as `sshd`.

The wheel group is enabled with the `pam_wheel` module for superuser access, so members of the wheel group can use the `su root` command, where the root password is required. Group separation enables users to use SSH to the appliance, but not to use the `su` command to log in as root. Do not remove or modify other entries in the AllowGroups field, which ensures proper appliance function. After making a change, restart the SSH daemon by running the `# service sshd restart` command.

Enable or Disable Secure Shell on a vRealize Log Insight Node

You can enable Secure Shell (SSH) on a vRealize Log Insight node for troubleshooting. For example, to troubleshoot a server, you might require console access to the server through SSH. Disable SSH on a vRealize Log Insight node for normal operation.

Procedure

- 1 Access the console of the vRealize Log Insight node from vCenter.
- 2 Press Alt + F1 to access the login prompt then log in.
- 3 Run the `#systemctl is-enabled sshd` command.
- 4 If the `sshd` service is disabled, run the `#systemctl enable sshd` command.
- 5 Run the `# systemctl start sshd` command to start the `sshd` service.
- 6 Run the `# systemctl stop sshd` command to stop the `sshd` service.

You can also enable or disable Secure Shell from the **SSH Status** column of the vRealize Log Insight administration interface.

Create a Local Administrative Account for Secure Shell

You must create local administrative accounts that can be used as Secure Shell (SSH) and that are members of the secondary wheel group, or both before you remove the root SSH access.

Before you disable direct root access, test that authorized administrators can access SSH by using `AllowGroups`, and that they can use the wheel group and the `su` command to log in as root.

Procedure

- 1 Log in as root and run the following commands.

```
# useradd -d /home/vrliuser -g users -G wheel -m
vrliuser # passwd username
```

Wheel is the group specified in `AllowGroups` for SSH access. To add multiple secondary groups, use `-G wheel,sshd`.

- 2 Switch to the user and provide a new password to ensure password complexity checking.

```
# su - username
username@hostname:~>passwd
```

If the password complexity is met, the password updates. If the password complexity is not met, the password reverts to the original password, and you must rerun the password command.

After you create the login accounts to allow SSH remote access and use the `su` command to log in as root using the wheel access, you can remove the root account from the SSH direct login.

- 3 To remove direct login to SSH, modify the `/etc/ssh/sshd_config` file by replacing

```
(#)PermitRootLogin yes with PermitRootLogin no.
```

What to do next

Disable direct logins as root. By default, the hardened appliances allow direct login to root through the console. After you create administrative accounts for nonrepudiation and test them for wheel access (`su root`), disable direct root logins by editing the `/etc/securetty` file as root and replacing the `ttty1` entry with `console`.

Restrict Secure Shell Access

As part of your system hardening process, restrict Secure Shell (SSH) access by configuring the `tcp_wrappers` package appropriately on all VMware virtual appliance host machines. Also maintain required SSH key file permissions on these appliances.

All VMware virtual appliances include the `tcp_wrappers` package to allow tcp-supported daemons to control the network subnets that can access the libwrapped daemons. By default, the `/etc/hosts.allow` file contains a generic entry, `sshd: ALL : ALLOW`, that allows all access to the secure shell. Restrict this access as appropriate for your organization.

Procedure

- 1 Open the `/etc/hosts.allow` file on your virtual appliance host machine in a text editor.
- 2 Change the generic entry in your production environment to include only the local host entries and the management network subnet for secure operations.

```
sshd:127.0.0.1 : ALLOW
sshd: [::1] : ALLOW
sshd: 10.0.0.0 :ALLOW
```

In this example, all local host connections and connections that the clients make on the 10.0.0.0 subnet are allowed.

- 3 Add all appropriate machine identification, for example, host name, IP address, fully qualified domain name (FQDN), and loopback.
- 4 Save the file and close it.

Maintain Secure Shell Key File Permissions

To maintain an appropriate level of security, configure Secure Shell (SSH) key file permissions.

Procedure

- 1 View the public host key files, located in `/etc/ssh/*key.pub`.
- 2 Verify that these files are owned by root, that the group is owned by root, and that the files have permissions set to 0644.

The permissions are (-rw-r--r--).
- 3 Close all files.
- 4 View the private host key files, located in `/etc/ssh/*key`.
- 5 Verify that root owns these files and the group, and that the files have permissions set to 0600.

The permissions are (-rw-----).
- 6 Close all files.

Harden the Secure Shell Server Configuration

Where possible, the Virtual Application Installation (OVF) has a default hardened configuration. Users can verify that their configuration is appropriately hardened by examining the server and client service in the global options section of the configuration file.

If possible, restrict use of the SSH server to a management subnet in the `/etc/hosts.allow` file.

Procedure

- 1 Open the `/etc/ssh/sshd_config` server configuration file and verify that the settings are correct.

Setting	Status
Server Daemon Protocol	Protocol 2
Ciphers	aes256-gcm@openssh.com,aes128-gcm@openssh.com,aes256-ctr,aes192-ctr,aes128-ctr
TCP Forwarding	AllowTCPForwarding no
Server Gateway Ports	Gateway Ports no
X11 Forwarding	X11Forwarding no
SSH Service	Use the AllowGroups field and specify a group permitted to access and add members to the secondary group for users permitted to use the service.
Tunnel Configuration	PermitTunnel no
Network Sessions	MaxSessions 1
Strict Mode Checking	Strict Modes yes
Compression	Compression no
Message Authentication code	MACs hmac-sha2-512-etm@openssh.com,hmac-sha2-256-etm@openssh.com,hmac-sha1-etm@openssh.com,hmac-sha2-512,hmac-sha2-256,hmac-sha1
User Access Restriction	PermitUserEnvironment no

- 2 Save your changes and close the file.

Harden the Secure Shell Client Configuration

As part of your system hardening monitoring process, verify hardening of the SSH client by examining the SSH client configuration file on virtual appliance host machines to ensure that it is configured according to VMware guidelines.

Procedure

- 1 Open the SSH client configuration file, `/etc/ssh/ssh_config`, and verify that the settings in the global options section are correct.

Setting	Status
Client Protocol	Protocol 2
Client Gateway Ports	Gateway Ports no

Setting	Status
Local Variables (SendEnv global option)	Provide only LC_* or LANG variables
CBC Ciphers	Ciphers aes256-ctr,aes128-ctr
Message Authentication Codes	Used in the MACs hmac-sha1 entry only

- 2 Save your changes and close the file.

Disable Direct Logins as Root

By default, the hardened appliances allow you to use the console to log in directly as root. As a security best practice, you can disable direct logins after you create an administrative account for nonrepudiation and test it for wheel access by using the `su root` command.

Prerequisites

- Complete the steps in the topic called [Create a Local Administrative Account for Secure Shell](#).
- Verify that you have tested accessing the system as an administrator before you disable direct root logins.

Procedure

- 1 Log in as root and navigate to the `/etc/securetty` file.

You can access this file from the command prompt.

- 2 Replace the `tty1` entry with `console`.

Set Boot Loader Authentication

To provide an appropriate level of security, configure boot loader authentication on your VMware virtual appliances. If the system boot loader requires no authentication, users with console access to the system might be able to alter the system boot configuration or boot the system to single user or maintenance mode, which can result in denial of service or unauthorized system access.

Because boot loader authentication is not set by default on the VMware virtual appliances, you must create a GRUB password to configure it.

Upgraded from 4.8

Step on how to set encrypted password for editing mode of boot loader for upgraded setups from 4.8 LI to 8.x. Following steps should be done for each node:

1. Reboot the VM and follow the console screen. When available operating systems are listed, select the second one - 'SUSE Linux Enterprise Server 11 SP4 - 3.0.101-108.21'. Press enter to boot sles.

2. When SLES is booted, run `grub-md5-crypt` command to encrypt desired password.
3. In `/boot/grub/menu.lst` file add the following line in the first section:


```
password --md5 <encrypted password>
```
4. Reboot the VM and follow console to make sure the last entry 'Photon' is booted.

Freshly Deployed 8.x

Step on how to set encrypted password for boot loader for NEWLY deployed Log Insights of version 8.x:

1. Run `dnf install grub2.x86_64` command and type `y` when asked
2. Run `grub2-mkpasswd-pbkdf2` which will ask for password. Set password
3. Add following lines at the end of `/etc/grub.d/40_custom`

```
set superusers="root"
```

```
password_pbkdf2 root <hash of password, which is the output of previous command including beginning 'grub.pbkdf2' >
```

4. `grub2-mkconfig -o /boot/grub/grub.cfg`

Those are almost the same steps as in vROps KB, only necessary lib is installed and file path is corrected.

ONLY PLEASE NOTE that by applying these steps you will need to enter username and password even during simple boot.

if only edit mode requires authentication, then there will be need to add '--unrestricted' to all 'menuentries' so that any user shall be able to boot.

Monitor Minimal Necessary User Accounts

You must monitor existing user accounts and ensure that any unnecessary user accounts are removed.

Procedure

- ◆ Run the `host:~ # cat /etc/passwd` command and verify the minimal necessary user accounts:

```
root:x:0:0:root:/root:/bin/bash
bin:x:1:1:bin:/dev/null:/bin/false
daemon:x:6:6:Daemon User:/dev/null:/bin/false
messagebus:x:18:18:D-Bus Message Daemon User:/var/run/dbus:/bin/false
systemd-bus-proxy:x:72:72:systemd Bus Proxy:/bin/false
systemd-journal-gateway:x:73:73:systemd Journal Gateway:/bin/false
systemd-journal-remote:x:74:74:systemd Journal Remote:/bin/false
systemd-journal-upload:x:75:75:systemd Journal Upload:/bin/false
systemd-network:x:76:76:systemd Network Management:/bin/false
systemd-resolve:x:77:77:systemd Resolver:/bin/false
```

```

systemd-timesync:x:78:78:systemd Time Synchronization:./bin/false
nobody:x:65534:65533:Unprivileged User:/dev/null:/bin/false
sshd:x:50:50:sshd PrivSep:/var/lib/ssh:/bin/false
named:x:999:999:./var/lib/bind:/bin/false
smmsp:x:26:26:Sendmail Daemon:/dev/null:/bin/false
ntp:x:87:87:Network Time Protocol:/var/lib/ntp:/bin/false
rpc:x:31:31:./var/lib/rpcbind:/bin/false

```

Monitor Minimal Necessary Groups

You must monitor existing groups and members to ensure that any unnecessary groups or group access is removed.

Procedure

- ◆ Run the `<host>:~ # cat /etc/group` command to verify the minimum necessary groups and group membership.

```

root:x:0:
bin:x:1:daemon
sys:x:2:
kmem:x:3:
tape:x:4:
tty:x:5:
daemon:x:6:
floppy:x:7:
disk:x:8:
dialout:x:10:
audio:x:11:
video:x:12:
utmp:x:13:
usb:x:14:
cdrom:x:15:
adm:x:16:
messagebus:x:18:
systemd-journal:x:23:
input:x:24:
mail:x:34:
lock:x:54:
dip:x:30:
systemd-bus-proxy:x:72:
systemd-journal-gateway:x:73:
systemd-journal-remote:x:74:
systemd-journal-upload:x:75:
systemd-network:x:76:
systemd-resolve:x:77:
systemd-timesync:x:78:
nogroup:x:65533:
users:x:100:
sudo:x:27:
wheel:x:28:root
sshd:x:50:
named:x:999:
vami:x:1000:root
smmsp:x:26:
ntp:x:87:
rpc:x:31:
nobody:x:998:

```

Configure NTP on VMware Appliances

For critical time sourcing, disable host time synchronization and use the Network Time Protocol (NTP) on VMware appliances. You must configure a trusted remote NTP server for time synchronization. The NTP server must be an authoritative time server or at least synchronized with an authoritative time server.

The NTP daemon on VMware virtual appliances provides synchronized time services. NTP is disabled by default, so you need to configure it manually. If possible, use NTP in production environments to track user actions and to detect potential malicious attacks and intrusions through accurate audit and log keeping. For information about NTP security notices, see the NTP Web site.

1. Configure NTP from internal config UI by visiting `/internal/config` webpage.

Find the following configuration:

```
<ntp>
  <mode value="ntp" />
  <ntp-servers value="0.vmware.pool.ntp.org, 1.vmware.pool.ntp.org,
2.vmware.pool.ntp.org" />
</ntp>
```

2. The NTP configuration file is located in the `/etc/ntp.conf` file on each appliance.

Procedure

1. Navigate to the `/etc/ntp.conf` configuration file on your virtual appliance host machine.
2. Set the file ownership to `root:root`.
3. Set the permissions to `0640`.
4. To mitigate the risk of a denial-of-service amplification attack on the NTP service, open the `/etc/ntp.conf` file and ensure that the restrict lines appear in the file.

```
restrict -4 default kod nomodify notrap nopeer noquery
restrict -6 default kod nomodify notrap nopeer noquery
restrict 127.0.0.1
restrict -6 ::1
```

5. Save any changes and close the files.

For information on NTP security notices, see <http://support.ntp.org/bin/view/Main/SecurityNotice>.

Disable the TCP Timestamp Response on Linux

Use the TCP timestamp response to approximate the remote host's uptime and aid in further attacks. Additionally, some operating systems can be fingerprinted based on the behavior of their TCP time stamps.

Procedure

- ◆ Disable the TCP timestamp response on Linux.
 - a To set the value of `net.ipv4.tcp_timestamps` to 0, run the `sysctl -w net.ipv4.tcp_timestamps=0` command.
 - b Add the `ipv4.tcp_timestamps=0` value in the default `sysctl.conf` file.

TLS for Data in Transit

As a security best practice, ensure that the system is deployed with secure transmission channels.

Configure Strong Protocols for vRealize Log Insight

Protocols such as SSLv2 and SSLv3 are no longer considered secure. In addition, TLS 1.0 and TLS 1.1 have also been disabled and only TLS 1.2 is enabled by default.

Note When you upgrade your vRealize Log Insight instance from 8.2, both TLS 1.0 and TLS 1.1 are disabled on all the vRealize Log Insight nodes. TLS 1.2 is the only protocol that is supported by default.

Verify the Correct Use of Protocols in Tomcat

vRealize Log Insight disables SSLv2, SSLv3, TLSv1, and TLSv1.1 by default. You must disable weak protocols on all nodes before you put the system into production.

- 1 Run the `grep sslProtocol /usr/lib/loginsight/application/3rd_party/apache-tomcat-{X}/conf/server.xml | grep -v '#'`

“clientAuth sslProtocol” attribute must be set to “TLS”.

- 2 Navigate to `/usr/java/jre-vmware/lib/security/java.security` file and search for `jdk.tls.disabledAlgorithms` value. Current value in vRLI 8.3 is:

```
jdk.tls.disabledAlgorithms=SSLv3, RC4, DES, MD5withRSA, DH, DHE, EC
keySize < 224, 3DES_EDE_CBC, anon, NULL, RSA keySize < 512, DESede, TLSv1,
TLSv1.1, TLS_RSA_WITH_AES_256_CBC_SHA, TLS_RSA_WITH_AES_256_CBC_SHA256
```

- 3 To restart the Tomcat server, run the `systemctl restart tomcat` command from the command prompt.

Configure vRealize Log Insight to Use Strong Ciphers

For maximum security, you must configure vRealize Log Insight components to use strong ciphers. To ensure that only strong ciphers are selected, disable the use of weak ciphers. Configure the server to support only strong ciphers and to use sufficiently large key sizes. Also, configure the ciphers in a suitable order.

vRealize Log Insight disables the use of cipher suites using the DHE key exchange by default.

Ensure that you disable the same weak cipher suites on all load balancers before you put the system into production.

Using Strong Ciphers

The encryption cipher negotiated between the server and the browser determines the key exchange method and encryption strength that is used in a TLS session.

Verify the Correct Use of Cipher Suites in Tomcat

- 4 Open `/usr/lib/loginsight/application/3rd_party/apache-tomcat-X/conf/server.xml` Find “<Connector port=“443”” node and check ciphers attribute values.

Application Resources That Must be Protected

As a security best practice, ensure that the application resources are protected.

Follow the steps to ensure that the application resources are protected.

Procedure

- 1 Run the `find / -path /proc -prune -o -type f -perm /6000 -ls` command to verify that the files have a well-defined SUID and GUID bits set.

The following list appears:

```
476671 152 -rwsr-xr-x 1 root root 149560 Apr 4 2020 /usr/bin/sudo
473695 32 -rwsr-xr-x 1 root root 32392 Jul 8 02:25 /usr/bin/expiry
473765 72 -rwsr-xr-x 1 root root 65848 Jul 8 02:25 /usr/bin/passwd
474750 56 -rwsr-xr-x 1 root root 52968 Jul 8 02:17 /usr/bin/mount
473700 48 -rwsr-xr-x 1 root root 46016 Jul 8 02:25 /usr/bin/newgrp
473701 40 -rwsr-xr-x 1 root root 38928 Jul 8 02:25 /usr/bin/newuidmap
474765 36 -rwsr-xr-x 1 root root 36144 Jul 8 02:17 /usr/bin/umount
473692 80 -rwsr-xr-x 1 root root 73880 Jul 8 02:25 /usr/bin/chage
473767 48 -rwsr-xr-x 1 root root 46144 Jul 8 02:25 /usr/bin/su
476973 20 -rwxr-sr-x 1 root root 18480 Feb 4 2019 /usr/bin/lockfile
476066 36 -rwsr-xr-x 1 root root 34944 Feb 4 2019 /usr/bin/fusermount
478100 56 -rwsr-xr-x 1 root root 51872 Feb 4 2019 /usr/bin/crontab
476975 108 -rwsr-sr-x 1 root root 105024 Feb 4 2019 /usr/bin/procmail
473699 40 -rwsr-xr-x 1 root root 38952 Jul 8 02:25 /usr/bin/newgidmap
473694 48 -rwsr-xr-x 1 root root 46312 Jul 8 02:25 /usr/bin/chsh
473697 84 -rwsr-xr-x 1 root root 78312 Jul 8 02:25 /usr/bin/gpasswd
473693 60 -rwsr-xr-x 1 root root 56032 Jul 8 02:25 /usr/bin/chfn
476425 16 -rwsr-xr-x 1 root root 14408 Jul 3 2019 /usr/sbin/usernetctl
478256 132 -r-s--x--x 1 root root 129808 Feb 4 2019 /usr/sbin/mount.nfs
472524 40 -rwsr-xr-x 1 root root 38960 Feb 4 2019 /usr/sbin/unix_chkpwd
478073 804 -r-xr-sr-x 1 root root 815512 Dec 9 2019 /usr/sbin/sendmail
476421 16 -rwxr-sr-x 1 root root 14384 Jul 3 2019 /usr/sbin/netreport
472723 436 -rwsr-xr-x 1 root root 441200 Jun 11 02:31 /usr/libexec/ssh-keysign
476630 68 -rwsr-xr-x 1 root root 63680 Oct 23 2019 /usr/libexec/dbus-daemon-launch-helper
```

- 2 Run the `find / -path */proc -prune -o -nouser -o -nogroup` command to verify that all the files in the vApp have an owner.

All the files have an owner if there are no results.

- 3 Run the `find / -name "*" -type f -perm -a+w | xargs ls -ldb` command to verify that none of the files are world writable files by reviewing permissions of all the files on

the vApp.

`others` should not have write permission. The permissions on these files should be `##4` or `##5`, where `#` equals the default given set of permissions for the Owner and Group, such as 6 or 7.

- 4 Run the `find / -path */proc -prune -o ! -user root -o -user admin -print` command to verify that the files are owned by the correct user.

All the files belong to `root` if there are no results.

```
/var/lib/private/systemd/timesync
/var/lib/private/systemd/timesync/clock
/var/lib/ntp/drift
/var/lib/ntp/drift/ntp.drift
/var/spool/clientmqueue
/var/spool/clientmqueue/qf09ME21of001689
/var/spool/clientmqueue/df09ME21of001689
/run/named
/run/dbus/containers
/run/systemd/resolve
/run/systemd/resolve/stub-resolv.conf
/run/systemd/resolve/resolv.conf
/run/systemd/netif
/run/systemd/netif/state
/run/systemd/netif/lldp
/run/systemd/netif/leases6
/run/systemd/netif/leases
/run/systemd/netif/leases/2
/run/systemd/netif/links
/run/systemd/netif/links/2
/run/systemd/netif/links/1
```

Tomcat Configuration

Disable Web Directory Browsing

As a security best practice, ensure that a user cannot browse through a directory because it can increase the risk of exposure to directory traversal attacks.

Procedure

- ◆ Verify that web directory browsing is disabled for all directories.
 - a Run `grep -A 1 "<param-name>listings"`
`/usr/lib/loginsight/application/3rd_party/apache-tomcat-{X}/conf/server.xml`
 and ensure that "param-value" is set to false. "X" value depends on Tomcat version.
 - b Verify that for `<param-value>` is set to false in the second line.

Verify Server Tokens for the Tomcat Server

As part of your system hardening process, verify server tokens for the Tomcat server. The Web server response header of an HTTP response can contain several fields of information.

Information includes the requested HTML page, the Web server type and version, the operating system and version, and ports associated with the Web server. This information provides malicious users important information without the use of extensive tools.

The directive `ServerTokens` must be set to `Prod`. For example, `ServerTokens Prod`. This directive controls whether the response header field of the server that is sent back to clients includes a description of the operating system and information about compiled-in modules.

Disable Configuration Modes

As a best practice, when you install, configure, or maintain vRealize Log Insight, you can modify the configuration or settings to enable troubleshooting and debugging of your installation.

Catalog and audit each of the changes you make to ensure that they are properly secured. Do not put the changes into production if you are not sure that your configuration changes are correctly secured.

Managing Nonessential Software Components

To minimize security risks, remove or configure nonessential software from your vRealize Log Insight host machines.

Configure all software that you do not remove in accordance with manufacturer recommendations and security best practices to minimize the potential to create security breaches.

Secure the USB Mass Storage Handler

Secure the USB mass storage handler to prevent it from loading by default on vRealize appliances and to prevent its use as the USB device handler with the vRealize appliances. Potential attackers can exploit this handler to install malicious software.

Procedure

- 1 Open the `/etc/modprobe.d/modprobe.conf` file in a text editor.
- 2 Ensure that the `install usb-storage /bin/false` line appears in the file.
- 3 Save the file and close it.

Secure the Bluetooth Protocol Handler

Secure the Bluetooth protocol handler on your vRealize Appliances to prevent potential attackers from exploiting it.

Binding the Bluetooth protocol to the network stack is unnecessary and can increase the attack surface of the host. Prevent the Bluetooth protocol handler module from loading by default on vRealize Appliances.

Procedure

- 1 Open the `/etc/modprobe.d/modprobe.conf` file in a text editor.
- 2 Ensure that the line `install bluetooth /bin/false` appears in this file.
- 3 Save the file and close it.

Secure the Stream Control Transmission Protocol

Prevent the Stream Control Transmission Protocol (SCTP) module from loading on vRealize appliances by default. Potential attackers can exploit this protocol to compromise your system.

Configure your system to prevent the SCTP module from loading unless it is absolutely necessary. SCTP is an unused IETF-standardized transport layer protocol. Binding this protocol to the network stack increases the attack surface of the host. Unprivileged local processes might cause the kernel to dynamically load a protocol handler by using the protocol to open a socket.

Procedure

- 1 Open the `/etc/modprobe.d/modprobe.conf` file in a text editor.
- 2 Ensure that the following line appears in this file.

```
install sctp /bin/false
```
- 3 Save the file and close it.

Secure the Datagram Congestion Control Protocol

As part of your system hardening activities, prevent the Datagram Congestion Control Protocol (DCCP) module from loading on vRealize appliances by default. Potential attackers can exploit this protocol to compromise your system.

Avoid loading the DCCP module, unless it is absolutely necessary. DCCP is a proposed transport layer protocol, which is not used. Binding this protocol to the network stack increases the attack surface of the host. Unprivileged local processes can cause the kernel to dynamically load a protocol handler by using the protocol to open a socket.

Procedure

- 1 Open the `/etc/modprobe.d/modprobe.conf` file in a text editor.
- 2 Ensure that the DCCP lines appear in the file.

```
install dccp /bin/false
install dccp_ipv4 /bin/false
install dccp_ipv6 /bin/false
```

- 3 Save the file and close it.

Secure Reliable Datagram Sockets Protocol

As part of your system hardening activities, prevent the Reliable Datagram Sockets (RDS) protocol from loading on your vRealize appliances by default. Potential attackers can exploit this protocol to compromise your system.

Binding the RDS protocol to the network stack increases the attack surface of the host. Unprivileged local processes might cause the kernel to dynamically load a protocol handler by using the protocol to open a socket.

Procedure

- 1 Open the `/etc/modprobe.d/modprobe.conf` file in a text editor.
- 2 Ensure that the `install rds /bin/false` line appears in this file.
- 3 Save the file and close it.

Secure the Transparent Inter-Process Communication Protocol

As part of your system hardening activities, prevent the Transparent Inter-Process Communication protocol (TIPC) from loading on your virtual appliance host machines by default. Potential attackers can exploit this protocol to compromise your system.

Binding the TIPC protocol to the network stack increases the attack surface of the host. Unprivileged local processes can cause the kernel to dynamically load a protocol handler by using the protocol to open a socket.

Procedure

- 1 Open the `/etc/modprobe.d/modprobe.conf` file in a text editor.
- 2 Ensure that the `install tipc /bin/false` line appears in this file.
- 3 Save the file and close it.

Secure Internet Packet Exchange Protocol

Prevent the Internetwork Packet Exchange (IPX) protocol from loading vRealize appliances by default. Potential attackers can exploit this protocol to compromise your system.

Avoid loading the IPX protocol module unless it is absolutely necessary. IPX protocol is an obsolete network-layer protocol. Binding this protocol to the network stack increases the attack surface of the host. Unprivileged local processes might cause the system to dynamically load a protocol handler by using the protocol to open a socket.

Procedure

- 1 Open the `/etc/modprobe.d/modprobe.conf` file in a text editor.
- 2 Ensure that the line `install ipx /bin/false` appears in this file.
- 3 Save the file and close it.

Secure AppleTalk Protocol

Prevent the AppleTalk protocol from loading on vRealize appliances by default. Potential attackers might exploit this protocol to compromise your system.

Avoid loading the AppleTalk Protocol module unless it is necessary. Binding this protocol to the network stack increases the attack surface of the host. Unprivileged local processes might cause the system to dynamically load a protocol handler by using the protocol to open a socket.

Procedure

- 1 Open the `/etc/modprobe.d/modprobe.conf` file in a text editor.
- 2 Ensure that the line `install appletalk /bin/false` appears in this file.
- 3 Save the file and close it.

Secure DECnet Protocol

Prevent the DECnet protocol from loading on your system by default. Potential attackers might exploit this protocol to compromise your system.

Avoid loading the DECnet Protocol module unless it is absolutely necessary. Binding this protocol to the network stack increases the attack surface of the host. Unprivileged local processes can cause the system to dynamically load a protocol handler by using the protocol to open a socket.

Procedure

- 1 Open the DECnet Protocol `/etc/modprobe.d/modprobe.conf` file in a text editor.
- 2 Ensure that the line `install decnet /bin/false` appears in this file.
- 3 Save the file and close it.

Secure Firewire Module

Prevent the Firewire module from loading on vRealize appliances by default. Potential attackers might exploit this protocol to compromise your system.

Avoid loading the Firewire module unless it is necessary.

Procedure

- 1 Open the `/etc/modprobe.d/modprobe.conf` file in a text editor.
- 2 Ensure that the line `install ieee1394 /bin/false` appears in this file.
- 3 Save the file and close it.

Kernel Message Logging

The `kernel.printk` specification in the `/etc/sysctl.conf` file specifies the kernel print logging specifications.

There are 4 values specified:

- `console loglevel`. The lowest priority of messages printed to the console.
- `default loglevel`. The lowest level for messages without a specific log level.
- The lowest possible level for the console log level.
- The default value for console log level.

There are eight possible entries per value.

- `define KERN_EMERG "<0>" /* system is unusable */`
- `define KERN_ALERT "<1>" /* action must be taken immediately */`
- `define KERN_CRIT "<2>" /* critical conditions */`
- `define KERN_ERR "<3>" /* error conditions */`
- `define KERN_WARNING "<4>" /* warning conditions */`
- `define KERN_NOTICE "<5>" /* normal but significant condition */`
- `define KERN_INFO "<6>" /* informational */`
- `define KERN_DEBUG "<7>" /* debug-level messages */`

Set the `kernel.printk` values to **3 4 1 7** and ensure that the line `kernel.printk=3 4 1 7` exists in the `/etc/sysctl.conf` file.

Open Ports on Log Insight Host

These ports might be arbitrarily assigned, and so, the exact port number might vary. The agent does not open ports on external interfaces.

You can find the most up-to-date technical documentation for open ports on the VMware website at: <https://ports.vmware.com/home/vRealize-Log-Insight>.

Revoking an Agent

If for any reason you need to revoke an agent, for example when a system with a running agent is compromised, you can delete the agent resource from the system. Any subsequent request will fail verification.

Use the vRealize Log Insight user interface to revoke the agent certificate by removing the agent resource

When the system is secured again, you can reinstate the agent. For more information, see [Reinstate an Agent Resource](#).

Patching and Updating the vRealize Log Insight Agent

If required, new agent bundles are available independent of vRealize Log Insight releases.

Patches or updates are not provided for the vRealize Log Insight agent. You must install the latest available version of the agent that includes the latest security fixes. Critical security fixes will be communicated as per the VMware security advisory guidance.

Verify Server User Account Settings

It is recommended that you verify that no unnecessary user accounts exist for application.

Restrict any user account not related to the functioning of the application to those accounts required for administration, maintenance, and troubleshooting. Strictly control and audit these accounts.

Network Security and Secure Communication

4

As a security best practice, review and edit the network communication settings of your VMware virtual appliances and host machines. You must also configure the minimum incoming and outgoing ports for vRealize Log Insight.

This chapter includes the following topics:

- [Configuring Network Settings for Virtual Application Installation](#)
- [Configuring Ports and Protocols](#)

Configuring Network Settings for Virtual Application Installation

To ensure that your VMware virtual appliance and host machines allow only safe and essential communication, review and edit their network communication settings.

Deny ICMPv4 Echoes to Broadcast Address	# cat /proc/sys/net/ipv4/icmp_echo_ignore_broadcasts	1
Configure the Host System to Disable IPv4 Proxy ARP	# grep [01] /proc/sys/net/ipv4/conf/*/proxy_arp egrep "default all"	net.ipv4.conf.all.proxy_arp=0 net.ipv4.conf.default.proxy_arp=0
Configure the Host System to Ignore IPv4 ICMP Redirect Messages	# grep [01] /proc/sys/net/ipv4/conf/*/accept_redirects egrep "default all"	net.ipv4.conf.all.accept_redirects=0 net.ipv4.conf.default.accept_redirects=0
Configure the Host System to Ignore IPv6 ICMP Redirect Messages	# grep [01] /proc/sys/net/ipv6/conf/*/accept_redirects egrep "default all"	net.ipv6.conf.all.accept_redirects=0 net.ipv6.conf.default.accept_redirects=0
Configure the Host System to Deny IPv4 ICMP Redirects	# grep [01] /proc/sys/net/ipv4/conf/*/send_redirects egrep "default all"	net.ipv4.conf.all.send_redirects=0 net.ipv4.conf.default.send_redirects=0
Configure the Host System to Log IPv4 Martian Packets	# grep [01] /proc/sys/net/ipv4/conf/*/log_martians egrep "default all"	net.ipv4.conf.all.log_martians=1 net.ipv4.conf.default.log_martians=1
Configure the Host System to use IPv4 Reverse Path Filtering	# grep [01] /proc/sys/net/ipv4/conf/*/rp_filter egrep "default all"	net.ipv4.conf.all.rp_filter=1 net.ipv4.conf.default.rp_filter=1
Configure the Host System to Deny IPv4 Forwarding	# cat /proc/sys/net/ipv4/ip_forward	net.ipv4.ip_forward=0
Configure the Host System to Deny Forwarding of IPv4 Source Routed Packets	# grep [01] /proc/sys/net/ipv4/conf/*/accept_source_route egrep "default all"	net.ipv4.conf.all.accept_source_route=0 net.ipv4.conf.default.accept_source_route=0
Configure the Host System to Deny IPv6 Forwarding	# grep [01] /proc/sys/net/ipv6/conf/*/forwarding egrep "default all"	net.ipv6.conf.all.forwarding=0 net.ipv6.conf.default.forwarding=0
Configure the Host System to Use IPv4 TCP SYN Cookies	# cat /proc/sys/net/ipv4/tcp_syncookies	net.ipv4.tcp_syncookies=1
Configure the Host System to Deny IPv6 Router Solicitations	# grep [01] /proc/sys/net/ipv6/conf/*/router_solicitations egrep "default all"	net.ipv6.conf.all.router_solicitations=0 net.ipv6.conf.default.router_solicitations=0

Configuring Ports and Protocols

As a security best practice, disable all non-essential ports and protocols.

Configure the minimum incoming and outgoing ports for vRealize Log Insight components as required for important system components to operate in production.

Minimum Default Incoming Ports

As a security best practice, configure the incoming ports required for vRealize Log Insight to operate in production.

You can find the most up-to-date technical documentation for open ports on the VMware website at: <https://ports.vmware.com/home/vRealize-Log-Insight>

Auditing and Logging on your vRealize Log Insight System

5

As a security best practice, set up auditing and logging on your vRealize Log Insight system.

The detailed implementation of auditing and logging is outside the scope of this document.

Remote logging to a central log host provides a secure store for logs. By collecting log files to a central host, you can easily monitor the environment with a single tool. You can also perform aggregate analysis and search for coordinated attacks on multiple entities within the infrastructure. Logging to a secure, centralized log server can help prevent log tampering and also provide a long-term audit record.

This chapter includes the following topics:

- [Securing the Remote Logging Server](#)
- [Use an Authorized NTP Server](#)
- [Client Browser Considerations](#)

Securing the Remote Logging Server

As a security best practice, ensure that the remote logging server can be configured only by an authorized user and is secure.

Attackers who breach the security of your host machine might search for and attempt to tamper with log files to cover their tracks and maintain control without being discovered.

Use an Authorized NTP Server

Ensure that all the host systems use the same relative time source, including the relevant localization offset. You can correlate the relative time source to an agreed-upon time standard such as Coordinated Universal Time (UTC).

You can easily track and correlate an intruder's actions when you review the relevant log files. Incorrect time settings can make it difficult to inspect and correlate log files to detect attacks, and can make auditing inaccurate. You can use at the least three NTP servers from outside time sources or configure a few local NTP servers on a trusted network that obtain their time from at least three outside time sources.

Client Browser Considerations

As a security best practice, do not use vRealize Log Insight from untrusted or unpatched clients or from clients that use browser extensions.