

# vRealize Operations Manager Load Balancing

vRealize Operations 8.4



You can find the most up-to-date technical documentation on the VMware website at:

<https://docs.vmware.com/>

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# Introduction

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This document describes the configuration of the load balancing modules of F5 Networks BIG-IP software (F5), Citrix NetScaler, HAProxy and NSX load balancers for vRealize Operations Manager.

This document is not an installation guide, but a load-balancing configuration guide that supplements the vRealize Operations Manager installation and configuration documentation available in the [vRealize Operations Manager Documentation Center](#).

This information is for the following products and versions.

Product	Version	Documentation
vRealize Operations Manager	6.6.1, 6.7, 7.x, 8.x	<a href="https://docs.vmware.com/en/vRealize-Operations-Manager/index.html">https://docs.vmware.com/en/vRealize-Operations-Manager/index.html</a>
F5 BIG-IPLTM	11.5, 11.6, 12.1, 13.0, 14.x, 15.x, 16.x	<a href="https://support.f5.com/csp/knowledge-center/software/BIG-IP?module=BIG-IP%20LTM">https://support.f5.com/csp/knowledge-center/software/BIG-IP?module=BIG-IP%20LTM</a>
F5 BIG-IP GTM**	15.x, 16.x	<a href="https://support.f5.com/csp/knowledge-center/software/BIG-IP?module=BIG-IP%20GTM">https://support.f5.com/csp/knowledge-center/software/BIG-IP?module=BIG-IP%20GTM</a>
Citrix NetScaler	10.5*, 11.0*, 11.x, 12.x, 13.x	<a href="https://www.citrix.com/products/netscaler-adc/">https://www.citrix.com/products/netscaler-adc/</a>
NSX-V	6.1.3, 6.2.x, 6.3.x, 6.4.x	<a href="https://pubs.vmware.com/NSX-6/index.jsp#Welcome/welcome.html">https://pubs.vmware.com/NSX-6/index.jsp#Welcome/welcome.html</a>
NSX-T	2.2.x, 2.3.x, 2.4.x, 2.5.x, 3.x.x	<a href="https://docs.vmware.com/en/VMware-NSX-T/index.html">https://docs.vmware.com/en/VMware-NSX-T/index.html</a>
HA Proxy	v1.5.x, 1.8.x	<a href="http://www.haproxy.org/">http://www.haproxy.org/</a>
RHEL	v7.x, v8.x	<a href="https://access.redhat.com/documentation/">https://access.redhat.com/documentation/</a>
Keepalived	v1.3.x	<a href="http://www.keepalived.org/">http://www.keepalived.org/</a>

\* Citrix NetScaler VPX versions prior to 11.0 65.35 have a bug which prevents them from using TLS 1.1/1.2. For more information, please refer to the NetScaler section of this document.

\*\* F5 BIG-IP GTM is supported only for use with vRealize Operations Continuous Availability feature and could not be considered as a replacement for BIG-IP LTM

This chapter includes the following topics:

- Load Balancing Concepts

- [vRealize Operations Manager Overview](#)

## Load Balancing Concepts

Loadbalancers distribute connections among servers in high availability (HA) deployments.

Following are the advantages of using a load balancer in front of the vRealize Operations Manager cluster:

- Utilizing a load balancer ensures that the deployed cluster is properly balanced for performance of UI traffic.
- Allows all nodes in the cluster to equally participate in the handling of UI sessions and traffic.
- Provides high availability if any admin or data node fails, by directing UI traffic only to serving nodes in the cluster.
- Provides simpler access for the users. Instead of accessing each node individually the user only needs one URL to access the entire cluster and not be concerned with which node is available.
- Provides load balancing, high availability and ease of configuration for the End Point Operations (EPOps) agents.

The system administrator backs up the loadbalancers on a regular basis at the same time as other components.

Follow your site policy for backing up loadbalancers, keeping in mind the preservation of network topology and vRealize Operations Manager backup planning.

## Selecting a Load Balancer

There are no specific requirements for selecting a load balancer platform for vRealize Operations Manager. Majority of Load Balancers available today support complex web servers and SSL.

Load balancer can be used in front of a vRealize Operations Manager cluster if certain parameters and configuration variables are followed. HAProxy was chosen for this example due to its ease of deployment, open source availability, stability, capability handling SSL sessions, and performance. Following are some of the parameters that should be considered for configuring other brands of load balancers:

- You must use TCP Mode. HTTP mode is not supported.
- It is not recommended to use round-robin balancing mode
- Cookie persistence does not work
- SSL pass-through is used, SSL termination is not supported
- IP Hash type balancing is recommended to ensure that the same client IP address always reaches the same node, if the node is available
- Health checks should be performed with public API provided by vRealize Operations Manager.

## How to Handle SSL UI Certificates with a Load Balancer

In all the default installations of vRealize Operations Manager nodes a default self-signed VMware certificate is included. You can implement your own SSL certificate from an internal Certificate Authority or external Certificate Authority.

For more information on the certificate installation procedures, see [Requirements for Custom vRealize Operations Manager SSL Certificates](#).

In addition to these configuration variables it is important to understand how SSL certificates are distributed in a cluster. If you upload a certificate to a node in the cluster, for example: the master node, the certificate will then be pushed to all nodes in the cluster. To handle UI sessions by all the nodes in the cluster you must upload an SSL certificate that contains all the DNS names (optional: IP addresses and DNS names) in the **Subject Alternative Name** field of the uploaded certificate. The common name should be the Load Balancer DNS name. The subject alternative names are used to support access to the admin UI page.

When the certificate is uploaded through admin UI page it is pushed to all the nodes in the cluster. Currently, when you use a load balancer with vRealize Operations Manager, the only supported method is SSL pass-through, which means the SSL certificate cannot be terminated on the load balancer.

To change SSL certificate on a cluster deployment:

### Procedure

- 1 Log in to the master node by using the following link: <https://<ipaddress>/admin>.



- 2 On the top right side, click the certificate button to change the certificate.
- 3 Click on Install New Certificate
- 4 Click on Browse button and choose PEM certificate file.
- 5 After certificate verification click Install.

### Results

When you view the certificate on the node that you are accessing, you will see all nodes in the cluster listed in the certificate SAN.

## vRealize Operations Manager Overview

The vRealize Operations Manager clusters consist of a master node, an optional replica node for high availability, optional data nodes, and optional remote collector nodes.

You can access and interact with the product by using the product UI available on the master and data nodes. The remote collector nodes do not contain a product UI and are used for data collection only. The product UI is powered by a Tomcat instance that resides across each node but is not load balanced out of the box. You can scale up vRealize Operations Manager environment by adding nodes when the environment grows larger.

vRealize Operations Manager supports high availability by enabling a replica node for the vRealize Operations Manager master node. A high availability replica node can take over the functions that a master node provides. When a problem occurs with the master node, fail-over to the replica node is automatic and requires only 2 to 3 minutes of vRealize Operations Manager downtime. Data stored on the master node is always backed up on the replica node. In addition, with high availability enabled, the cluster can survive the loss of a data node without losing any data.

Node Role	Functions
Master Node	<p>It is the initial, required node in the cluster. All other nodes are managed by the master node. It contains the product UI.</p> <p>In a single-node installation, the master node performs data collection and analysis as it is the only node where vRealize Operations Manager adapters are installed.</p>
Data Node	In larger deployments, only data nodes have adapters installed to perform collection and analysis. It contains the product UI.
Replica Node	To enable high availability, the cluster requires that you convert a data node in to a replica of the master node. It does not contain product UI.

## vRealize Operations Manager Architecture

Information about vRealize Operations Manager maximum supported nodes

Information about vRealize Operations Manager maximum supported nodes in analytics cluster as well as other information related to High Availability can be found in the [sizing guideline document](#).

Remote collectors are not considered part of the analytics clusters as they do not participate in any type of data calculations or processing. EPOps traffic is load balanced to the same cluster.

---

**Note** The load balancer cannot decrypt the traffic, hence cannot differentiate between EPOps and analytics traffic.

---

Following is a basic architecture overview of a vRealize Operations Manager 8-node cluster with high availability enabled.

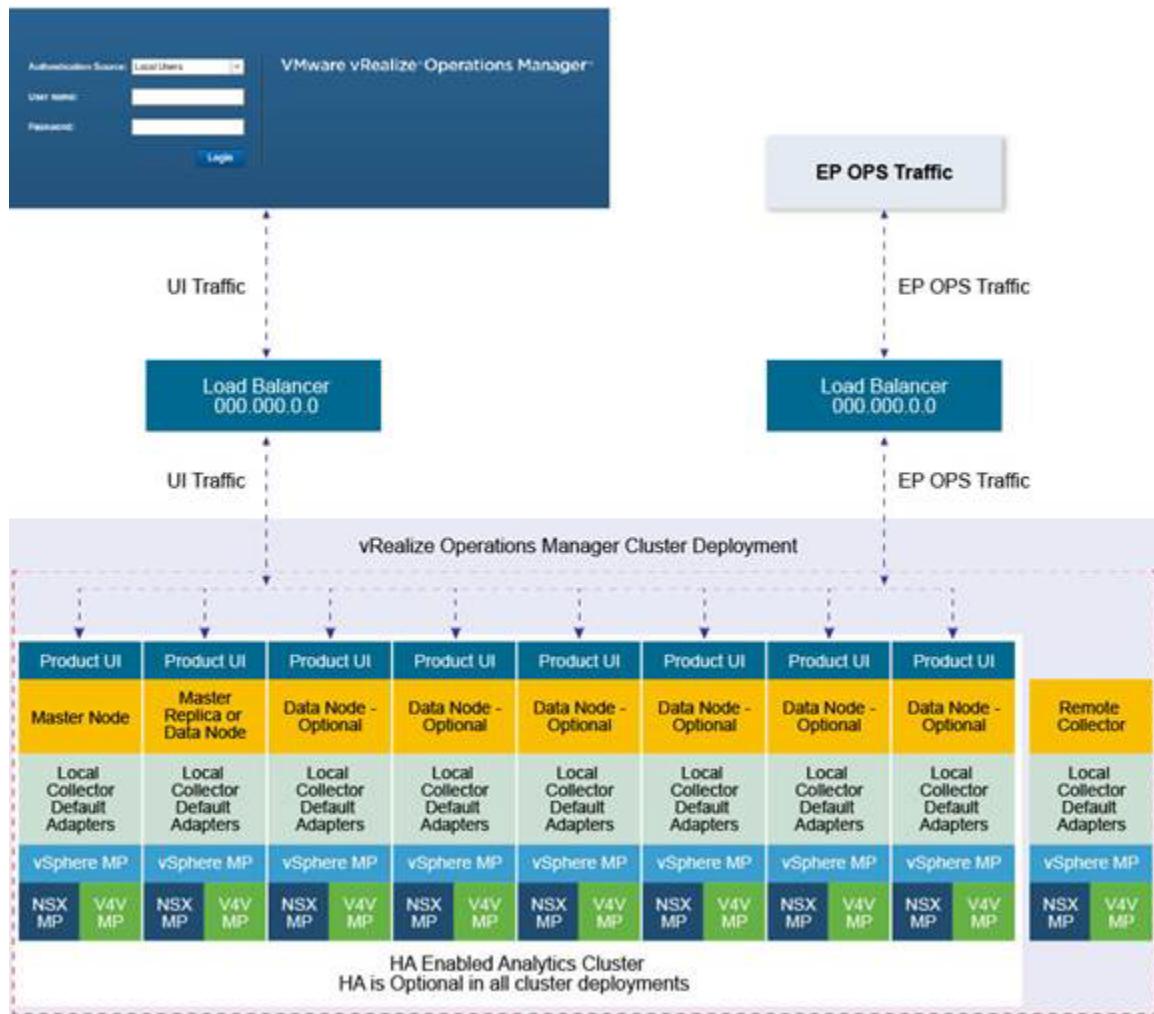


Figure 1. vRealize Operations Manager 8-Nodes Cluster with High Availability

## Configuring End Point Operations Agents

End Point Operations agents are used to gather operating system metrics to monitor availability of remote platforms and applications.

End Point Operations agents collected metrics are sent to the vRealize Operations Manager server. You can configure additional load balancer profile or dedicated load balancer to separate analytics traffic from EPOps traffic.

The steps to configure EPOps load balancer are described as required throughout this document.

You must shut down that the load balancer while upgrading or shutting down vRealize Operations Manager cluster. The load balancer should be restarted after the cluster is upgraded.

In the case of EPOps balancing, the overall latency between agent, load balancer, and cluster should be lower than 20 milliseconds. If the latency is higher, you must install a remote collector and direct the agents directly to it.



# HAProxy Installation and Configuration

2

HAProxy offers high availability, load balancing, and proxying for TCP and HTTP-based applications. Both multi-arm and one-arm configurations are tested and supported.

## Prerequisites

Following are the prerequisites to ensure a functional load balancer configuration and deployment.

- OS: Red Hat Enterprise Linux (RHEL) v7.x or v8.x
- CPU: 2 vCPU
- Memory: 4GB
- Disk space: 50GB
- HAProxy 1.5.x for RHEL 7.x or v1.8.x for RHEL 8.x
- Fully functioning DNS with both forward and reverse lookups
- All nodes in the vRealize Operations Manager cluster operating correctly
- HAProxy deployed in same datacenter and preferably on the same cluster as vRealize Operations Manager
- HAProxy not deployed on the same ESX hosts as vRealize Operations Manager cluster to ensure availability
- Minimum 2-node deployment of vRealize Operations Manager cluster
- Deployment does not require high availability to be enabled, but it is recommended that you enable high availability
- One master node and at least one data node is required for using a load balancer beneficially

This chapter includes the following topics:

- [Install Single-Node HAProxy](#)
- [Configure Logging for HAProxy](#)
- [Configure HAProxy](#)
- [Advanced Configuration: HAProxy with Keepalived](#)

## Install Single-Node HAProxy

HAProxy installation guide.

HAProxy installation is supported and tested on Red Hat Enterprise Linux (RHEL) 7.x or 8.x and can be obtained from the official Red Hat repository. You can install HAProxy on RHEL 7.x or 8.x by using yum package manager. To configure HAProxy as a load-balancer for vRealize Operations Manager please follow the steps below:

### Procedure

- 1 Perform a package update on system to ensure all packages are up-to-date:

```
yum update
```

- 2 Install HAProxy:

```
yum -y install haproxy
```

- 3 Copy original HAProxy configuration to backup file:

```
cp /etc/haproxy/haproxy.cfg /etc/haproxy/haproxy.cfg.bak
```

- 4 Configure HAProxy configuration. To configure analytics balancer, see[Configure HAProxy Analytics](#) and to configure EPOps balancer, see[Configure EPOps HAProxy](#).

- 5 Allow firewall traffic through for the ports needed for HAProxy to function:

```
firewall-cmd --permanent --zone=public --add-port=80/tcp  
firewall-cmd --permanent --zone=public --add-port=9090/tcp  
firewall-cmd --permanent --zone=public --add-port=443/tcp
```

- 6 Reload the firewall configuration:

```
systemctl reload firewalld
```

- 7 Enable HAProxy to connect to any interface:

```
setsebool -P haproxy_connect_any 1
```

- 8 Enable HAProxy service:

```
systemctl enable haproxy
```

### Results

## Configure Logging for HAProxy

An administrator might want to configure logging of the HAProxy service to aid in monitoring and troubleshooting an environment.

The HAProxy logger allows for the use rsyslog internally on the Linux installation to log to a local file. You can also utilize vRealize Log Insight integration to send this log to a vRealize Log Insight deployment by utilizing the new Log Insight Linux agent to greatly simplify the configuration and logging of Linux platforms. To configure basic applications logging using rsyslog locally on the server perform the following steps.

#### Procedure

- Configure the rsyslog configuration file to accept UDP syslog reception:

```
vi /etc/rsyslog.conf
```

- Uncomment the following lines:

```
# Provides UDP syslog reception
$ModLoad imudp
$UDPServerAddress 127.0.0.1
$UDPServerRun 514
```

- Save the file:

```
wq!
```

- Create the HAProxy logging configuration file for specific application parameters

```
vi /etc/rsyslog.d/haproxy.conf
```

- Add the following line:

```
if ($programname == 'haproxy') then -/var/log/haproxy.log
```

- Save the file:

```
wq!
```

- Create HAProxy Log file and set proper permissions:

```
touch /var/log/haproxy.log
chmod 755 /var/log/haproxy.log
```

- Restart the rsyslog service:

```
Service rsyslog restart
```

#### Results

## Configure HAProxy

The HAProxy configuration has been tested against an 8-node vRealize Operations Manager cluster.

Clusters with fewer nodes up to a maximum of 16 analytics nodes are also supported and require the same configuration. Every time the cluster is expanded, and a new node is deployed you must edit the HAProxy configuration and add the IP address of the new node. After editing the configuration file, the HAProxy service should always be restarted so the configuration is reloaded. We recommended to set HAProxy global max. connections parameter (2000) and node max. connections parameter (140) which covers most of the cases. However, we strongly suggested to check the sizing of your environment and adjust those settings based on vROps load.

## Configure HAProxy for vRealize Operations Manager Analytics

HAProxy for vRealize Operations Manager analytics configuration guide

You can configure the HAProxy for vRealize Operations Manager analytics as follows:

```
# Configuration file to balance both web and epops
#global parameters global
    log      127.0.0.1 local2
    chroot   /var/lib/haproxy
    pidfile  /var/run/haproxy.pid
    maxconn  2000
    user     haproxy
    group    haproxy
    daemon
    stats socket /var/lib/haproxy/stats
    ssl-server-verify none
#default parameters unless otherwise specified defaults
    log global
    mode http
    option httplog
    option tcplog
    option dontlognull
    timeout connect 5000ms
    timeout client 50000ms
    timeout server 50000ms
#listener settings for stats webpage can be optional but highly recommended  listen stats
:9090
    balance
    mode http
    stats enable
    stats auth admin:admin
    stats uri /
    stats realm Haproxy\ Statistics
#automatic redirect for http to https connections
frontend vrops_unsecured_redirect *:80
    redirect location https://<insert_fqdn_address_here>
#front settings in this case we bind to all addresses on system or specify an interface
frontend vrops_frontend_secure
    bind <web dedicated ip>:443
    mode tcp
    option tcplog
    default_backend vrops_backend_secure
#backend configuration of receiving servers containing tcp-checks health checks and hashing
#needed for a proper configuration and page sessions
```

```
#adjust the server parameters to your environment
  backend vrops_backend_secure
    mode tcp
    option tcplog
  balance source
  hash-type consistent
  option tcp-check
  tcp-check connect port 443 ssl
  tcp-check send GET\ /suite-api/api/deployment/node/status?
services=api&services=adminui&services=ui\ HTTP/1.0\r\n\r\n
## For older versions of vROPS from 6.6.1 to 7.5 please use the following "tcp-check"
# tcp-check send GET\ /suite-api/api/deployment/node/status\ HTTP/1.0\r\n\r\n
tcp-check expect rstring ONLINE
server node1 <Insert node1 ip address here>:443 check inter 15s check-ssl maxconn 140 fall 3
rise 3
server node2 <Insert node2 ip address here>:443 check inter 15s check-ssl maxconn 140 fall 3
rise 3
server node3 <Insert node3 ip address here>:443 check inter 15s check-ssl maxconn 140 fall 3
rise 3
server node4 <Insert node4 ip address here>:443 check inter 15s check-ssl maxconn 140 fall 3
rise 3
```

**Note** Please make sure to use proper tcp-check call in above instruction. Starting from vROps 8.0 status API enhanced to track separate services status. Old “tcp-check” call provided above in comments.

## Configure EPOps HAProxy

EPOps via HAProxy configuration guide

You can configure EPOps HAProxy as follows:

```
# EPOPS Load Balancer configuration.
#global parameters
global
  log      127.0.0.1 local2
  chroot   /var/lib/haproxy
  pidfile  /var/run/haproxy.pid
  maxconn  2000
  user     haproxy
  group    haproxy
  daemon
  stats socket /var/lib/haproxy/stats
  ssl-server-verify none
#default parameters unless otherwise specified
defaults
  log global
  mode http
  option httplog
  option tcplog
  option dontlognull
  timeout connect 5000ms
  timeout client 50000ms
  timeout server 50000ms
```

```
#listener settings for stats webpage can be optional but highly recommended
listen stats :9090
balance
mode http
stats enable
stats auth admin:admin
stats uri /
stats realm Haproxy\ Statistics
#automatic redirect for http to https connections
frontend vrops_unsecured_redirect *:80
    redirect location <Insert https fqdn here >
frontend epops_frontend_secure
    bind <epops dedicated ip>:443
    mode tcp
    option tcplog
    use_backend epops_backend_secure
#adjust the server parameters to your environment
backend epops_backend_secure
    mode tcp
    option tcplog
    balance source
    hash-type consistent
    option tcp-check
    timeout queue 20s
    tcp-check connect port 443 ssl
    tcp-check send GET\ /epops-webapp/health-check\ HTTP/1.0\r\n
    tcp-check send \r\n
    tcp-check expect string ONLINE
server node1 <Insert node1 ip address here>:443 check inter 15s check-ssl maxconn 140 fall 3
rise 3
server node2 <Insert node2 ip address here>:443 check inter 15s check-ssl maxconn 140 fall 3
rise 3
server node3 <Insert node3 ip address here>:443 check inter 15s check-ssl maxconn 140 fall 3
rise 3
server node4 <Insert node4 ip address here>:443 check inter 15s check-ssl maxconn 140 fall 3
rise 3
```

**Note** The line “listen stats :9090” configures the status listener of HAProxy.

## Verify HAProxy Configuration

HA Configuration verification

### Procedure

- 1 When the configuration is completed, connect to `http://haproxy_ip_address:9090` by using the username and password used to configure HAProxy. In the above example, username: admin and password: admin.
- 2 Verify that all the nodes rows are shown in green.

## Advanced Configuration: HAProxy with Keepalived

In some circumstances and deployments, dual highly available HAProxy is required. In a single-node deployment HAProxy becomes the single point of failure in the deployment and adds potential reliability concerns.

Also, if the HAProxy needs patches, updates, or other maintenance, the HAProxy becomes a single point of downtime. To remediate this concern, deployment of two HAProxys and Keepalived is used to ensure one node is always available. The configuration of the HAProxy can be exactly same across nodes, simply adjusting for local node IP addresses. In most cases the first deployed HAProxy virtual machine can simply be cloned and used as the secondary node.

Failover of a failed HAProxy node by using Keepalived has been tested to occur in less than 5 seconds depending on the network variables. The failover period was rarely noticed by the user or effecting the UI session, during the limited testing. Keepalived uses Linux Virtual Router Redundancy Protocol (VRRP) and multicast advertisements from the master node. If the master node stops sending advertisements the backup proceeds to send a gratuitous ARP to the network and taking ownership of the VIP address and owns the hardware address that master previously owned. The master and the backup monitor each other with multicast events at a rate of once per second.

Figure 2-1. HAProxy with Keepalived

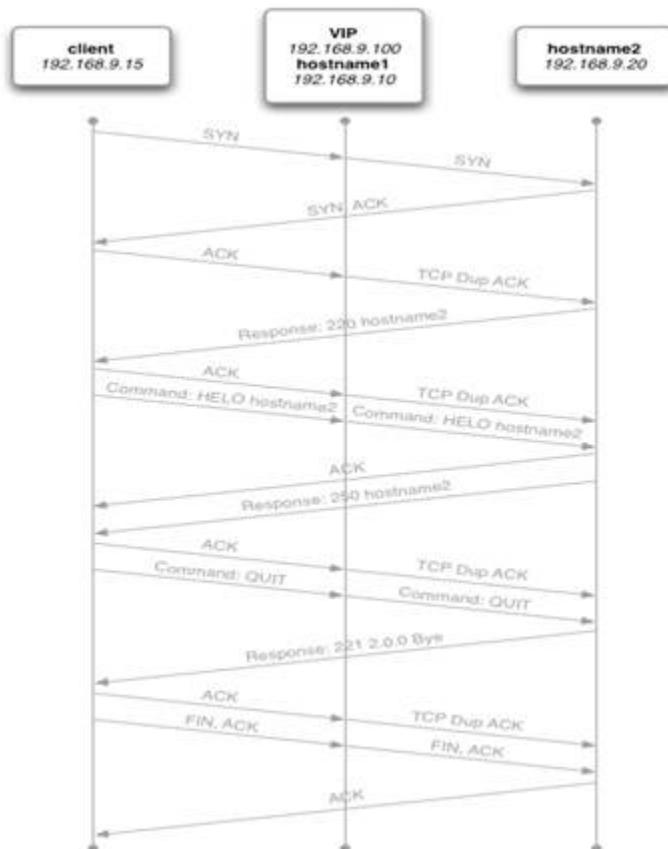
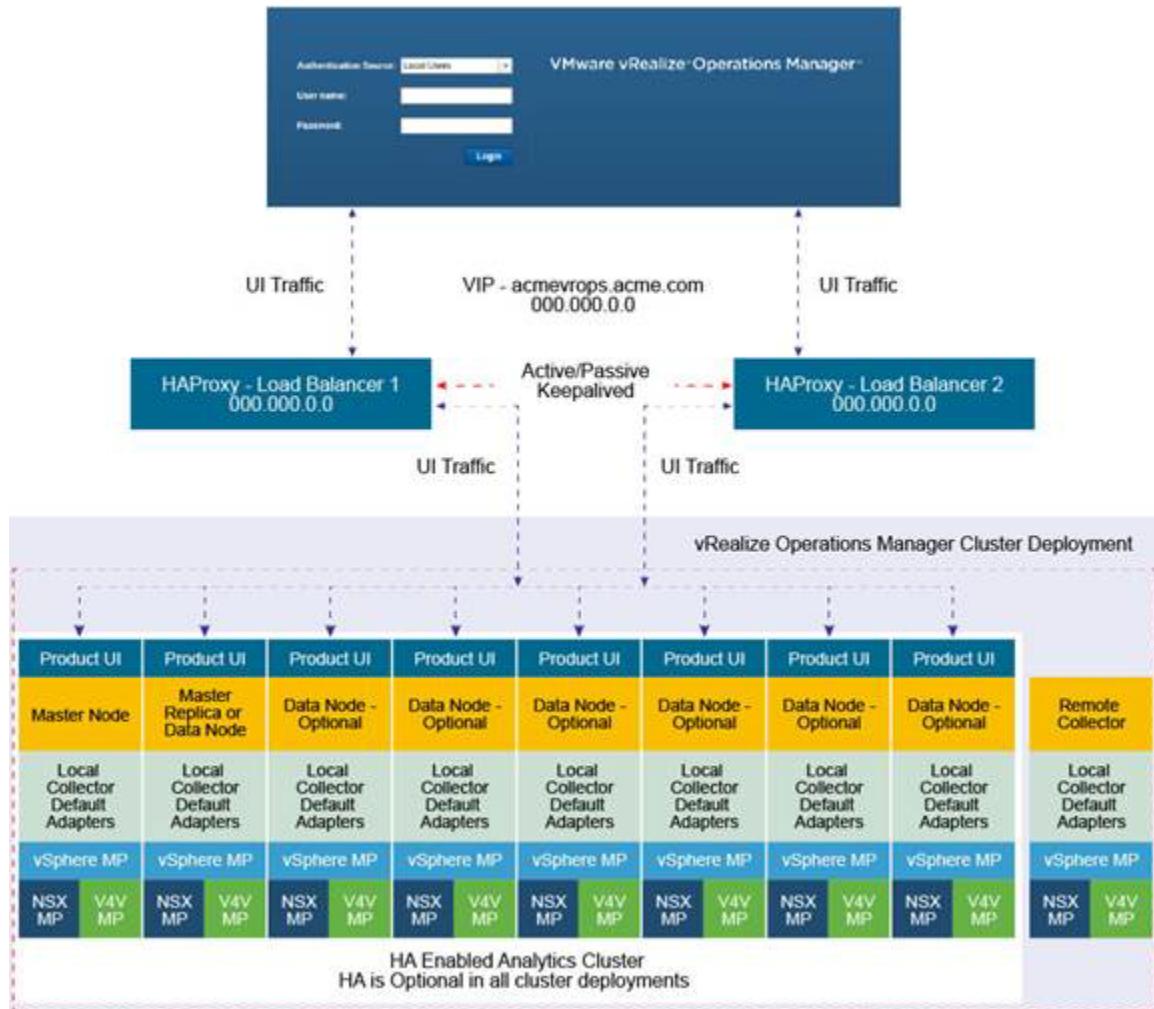


Figure 2-2. vRealize Operations Manager 8-Nodes Cluster using HAProxy with Keepalived



## Configure HAProxy with Keepalived

HAProxy with Keepalived configuration guide

- 1 Clone the HAProxy VM or install a new VM with the same configuration as the first deployed HAProxy.
- 2 Change Hostname and IP Address
- 3 Create VIP and point to main DNS record for vRealize Operations Manager cluster. For example: acmevrops6.acme.com / 192.168.1.5)  
You will now have 2x HAProxy load balancers running. For example: LB1/192.168.1.6 and LB2/192.168.1.7.
- 4 Verify HAProxy configuration is located on both the load balancers. You should be able to access either one and access vRealize Operations Manager cluster successfully.

When both the HAProxies are confirmed working and contain identical configurations, you should configure the Keepalived to ensure that you have availability between the two load balancers.

- 5 SSH to LB1 which we will consider is the MASTER election.

```
yum install keepalived
```

- 6 You should configure the kernel to use a VIP to bind to vi /etc/sysctl.conf. Add the following line to the file

```
net.ipv4.ip_nonlocal_bind=1
```

- 7 For the kernel to pick up the new changes without rebooting, run the following command:

```
sysctl -p
```

- 8 Delete the file:

```
/etc/keepalived/keepalived.conf
```

- 9 Create a new file:

```
/etc/keepalived/keepalived.conf
```

- 10 In the new keepalived.conf file add the following

```
Master Node
global_defs {
    router_id haproxy2 # The hostname of this host.
}
vrrp_script haproxy {
    script "killall -0 haproxy"
    interval 2
    weight 2
}
vrrp_instance 50 {
    virtual_router_id 50
    advert_int 1
    priority 50
    state MASTER
    interface eth0
    virtual_ipaddress {
        Virtual_IPAddress dev eth0 # The virtual IP address that will be shared between
        MASTER and BACKUP
    }
    track_script {
        haproxy
    }
}
```

- 11 Verify that above the Router\_ID is the HOSTNAME of the local load balancer that you are setting up.

- 12 Verify that you have set up the correct network device, check if you are using eth0.
- 13 Verify that above the Virtual\_IPAddress is the VIP address, and not the local IP address of the LB1 node.
- 14 Set the priority in increments of 50. In this example, the node has the highest priority, so it is set to 100. Verify that the node is set as the master node.
- 15 Save the configuration file and restart the services.
- 16 You must enable the Keepalived service:

```
systemctl enable keepalived
```

- 17 Run the commands:

```
service keepalived restart
service haproxy restart
```

- 18 To display if the node has the active load balancer IP, run:

```
ip a | grep eth0
```

- 19 If the system you are on displays the primary IP address of the load balancer, then this is the active system processing traffic. Verify that only one system displays the primary IP address of the load balancer.
- 20 If the address is present on both the machines, the configuration is incorrect, and both the machines might not be able to communicate with each other.
- 21 To configure the second LB2 Keepalived service perform the same steps as above and configure Keepalived service on LB2.

- 22 In the new keepalived.conf file add the following for the slave node:

```
global_defs {
    router_id haproxy4 # The hostname of this host!
}
vrrp_script haproxy {
    script "killall -0 haproxy"
    interval 2
    weight 2
}
vrrp_instance 50 {
    virtual_router_id 50
    advert_int 1
    priority 50
    state BACKUP
    interface eth0
    virtual_ipaddress {
        Virtual_IPAddress dev eth0 # The virtual IP address that will be shared between MASTER
        and BACKUP.
    }
}
```

```
track_script {
    haproxy
}
```

- 23 Verify that the Router\_ID is the HOSTNAME of the local load balancer that you are setting up.
- 24 Verify that above the Virtual\_IPAddress is the VIP address and not the local IP address of the LB1 node.
- 25 Set the priority in increments of 50. In this example, the node has the highest priority, so it is set to 100. Verify that the node is set as the backup.
- 26 Save the configuration file and restart the services.
- 27 You must enable the Keepalived service:

```
systemctl enable keepalived
```

- 28 Run the commands:

```
service keepalived restart
```

- 29 To display if the node has the active load balancer IP, run:

```
ip a | grep eth0
```

- 30 If the system you are on displays the primary IP address of the load balancer, then this is the active system processing traffic

# F5 BIG-IP LTM Installation & Configuration

3

The F5 BIG-IP Local Traffic Manager load balancer configuration is similar to the HAProxy configuration.

The LTM uses SSL pass-through in the same manner as with the HAProxy configuration. The LTM configuration has been tested in both one-arm and multi-arm topologies.

## Prerequisites

The following are the prerequisites for a functional LTM configuration in front of a vRealize Operations Manager cluster:

- This document assumes that an LTM device is already deployed in the environment and is configured with network connectivity to the deployed environment where the load balancer instance would be used and run from.
- The LTM can be either physical or virtual and can be deployed in one-arm or multi-arm topologies
- The Local Traffic Module (LTM) must be configured and licensed as Nominal, Minimum, or Dedicated. You can configure LTM on System > Resource Provisioning page.
- A vRealize Operations Manager cluster has been deployed in the environment and is fully functional and all nodes in the cluster are accepting UI traffic. This cluster might have high availability enabled but it is not a requirement.
- An additional VIP/Virtual Server IP address for vRealize Operations Manager analytics.
- An additional VIP/Virtual Server IP address for EPOps in case you are configuring separate load balancers for analytics and EPOps.

This chapter includes the following topics:

- [Configure Custom Persistence Profile](#)
- [Configure Health Monitors](#)
- [Configure Server Pools](#)
- [Configure Virtual Servers](#)
- [Verify Component and Pool Status](#)

# Configure Custom Persistence Profile

There are multiple possible profiles provided out of box in most LTM deployments and creating a custom persistence profile using source addresses affinity.

You must create a customer persistence profile by using the following steps:

## Procedure

- 1 Log in to the LTM and select **Local Traffic > Profiles > Persistence**.
- 2 Click **Create**.
- 3 Enter the name **source\_addr\_vrops** and select **Source Address Affinity** from the drop-down menu.
- 4 Enable **Custom** mode.
- 5 Set the **Timeout** to **1800 seconds (30 minutes)**.
- 6 Click **Finished**.

## Results

---

**Note** The timeout of the vRealize Operations Manager user sessions, configured through the Global Settings page is 30 minutes is, consistent with vRealize Operations Manager configuration. If the timeout value is updated for vRealize Operations Manager, it should be updated for LTM too.

---

Example for vRealize Operations Manager analytics configuration:

General Properties	
Name	source_addr_vrops
Partition / Path	Common
Persistence Type	Source Address Affinity
Parent Profile	source_addr ▾

Configuration	
Match Across Services	<input type="checkbox"/>
Match Across Virtual Servers	<input type="checkbox"/>
Match Across Pools	<input type="checkbox"/>
Hash Algorithm	Default ▾
Timeout	Specify... ▾ 1800 seconds
Prefix Length	None ▾
Map Proxies	<input checked="" type="checkbox"/> Enabled
Override Connection Limit	<input type="checkbox"/>

Example for EPOps configuration:

General Properties	
Name	source_addr_epops
Partition / Path	Common
Persistence Type	Source Address Affinity
Parent Profile	source_addr ▾

Configuration	
Match Across Services	<input type="checkbox"/>
Match Across Virtual Servers	<input type="checkbox"/>
Match Across Pools	<input type="checkbox"/>
Hash Algorithm	Default ▾
Timeout	Specify... ▾ 1800 seconds
Prefix Length	None ▾
Map Proxies	<input checked="" type="checkbox"/> Enabled
Override Connection Limit	<input type="checkbox"/>

## Configure Health Monitors

Health monitors are required to ensure the LTM has the proper endpoints on the vRealize Operations Manager node to test to make sure the node is available and functioning for clients to access the node.

In this case, create a few Health Monitors to ensure all URLs are checked properly for availability.

### Procedure

- 1 Log in to the LTM and from the main menu select **Local Traffic > Monitors**.
- 2 Click **Create** and provide the required information as shown in the following tables. Leave the default when nothing is specified.

### Results

vRealize Operations Manager Analytics configuration:

Name	Type	Interval	Timeout	Send String	Receive String	Description
vrops_https	https	20	61	GET /suite-api/api/deployment/node/status? services=api&services=adminui&services=ui\r\n----- Note: For older versions of vROPS from 6.6.1 to 7.5 please use the following URL call, as starting from vROps 8.0 status API enhanced to track separate services status. GET /suite-api/api/deployment/node/status \r\n	ONLINE	Default HTTPS monitor to ensure the HTTPS page is accessible

EPOPS configuration:

name	type	interval	timeout	send string	receive string	Description
vrops_epops	https	20	61	GET /epops-webapp/ health-checkHTTP/1.0\r\n	ONLINE	Heartbeat page used to monitor the epops health

Example for vRealize Operations Manager analytics configuration:

Local Traffic > Monitors > vrops\_https

Properties		Instances
<b>General Properties</b>		
Name	vrops_https	
Partition / Path	Common	
Description	Default HTTPS monitor to ensure the HTTPS page is accessible	
Type	HTTPS	
Parent Monitor	https	
<b>Configuration:</b> Basic ▾		
Interval	20	seconds
Timeout:	61	seconds
Send String	GET /suite-api/api/deployment/node/status?services=ui&services=adminui&services=api\r\n	
Receive String	ONLINE	
Receive Disable String		
Cipher List	DEFAULT:+SHA:+3DES:+kEDH	
User Name		
Password		
Reverse	<input type="radio"/> Yes	<input checked="" type="radio"/> No
Transparent	<input type="radio"/> Yes	<input checked="" type="radio"/> No
Alias Address	* All Addresses	
Alias Service Port	* All Ports	
Adaptive	<input type="checkbox"/> Enabled	
<input type="button" value="Update"/> <input type="button" value="Delete"/>		

Example for EPOps configuration:

General Properties	
Name	vrops_epops
Partition / Path	Common
Description	Heartbeat page used to monitor the epops health
Type	HTTPS
Parent Monitor	https

**Configuration:** Basic

Interval	20	seconds
Timeout	61	seconds
Send String GET /epops-webapp/health-check HTTP/1.0\r\n		
Receive String	ONLINE	
Receive Disable String		
Cipher List	DEFAULT:!SHA:!3DES:!kEDH	
User Name		
Password		
Reverse	<input checked="" type="radio"/> Yes	<input type="radio"/> No
Transparent	<input checked="" type="radio"/> Yes	<input type="radio"/> No
Alias Address	<input checked="" type="radio"/> All Addresses	
Alias Service Port	<input checked="" type="radio"/> All Ports	
Adaptive	<input type="checkbox"/> Enabled	

**Buttons:** Update, Delete

## Configure Server Pools

Server Pools are used to contain the pools of members or nodes that will be receiving traffic.

You will only need to create a single pool for a vRealize Operations Manager cluster with all nodes participating in the UI traffic as members. In most cases, you will add each node in the cluster except for the remote collectors.

### Procedure

- 1 Log in to the LTM load balancer and select **Local Traffic > Pools**.
- 2 Click **Create** and provide the required information. Leave the default when nothing is specified.
- 3 Enter each pool member as a **New Node** and add it to the **New Members**.

- 4 Repeat steps 1, 2, and 3 for each row of information in the following table.
- 5 On the **Members** page, select the **Load Balancing Method** as the **Least Connections (node)** and **Priority Group Activation** as **Disabled**.

## Results

vRealize Operations Manager Analytics configuration:

Name	Description	Health Monitors	Load Balancing Method	Node Name
ha-vrops-prod	vRealize Operations Manager Pool	vrops_https	Least Connections	vrops_node1:<ipaddress> vrops_node2:<ipaddress> vrops_node3:<ipaddress>

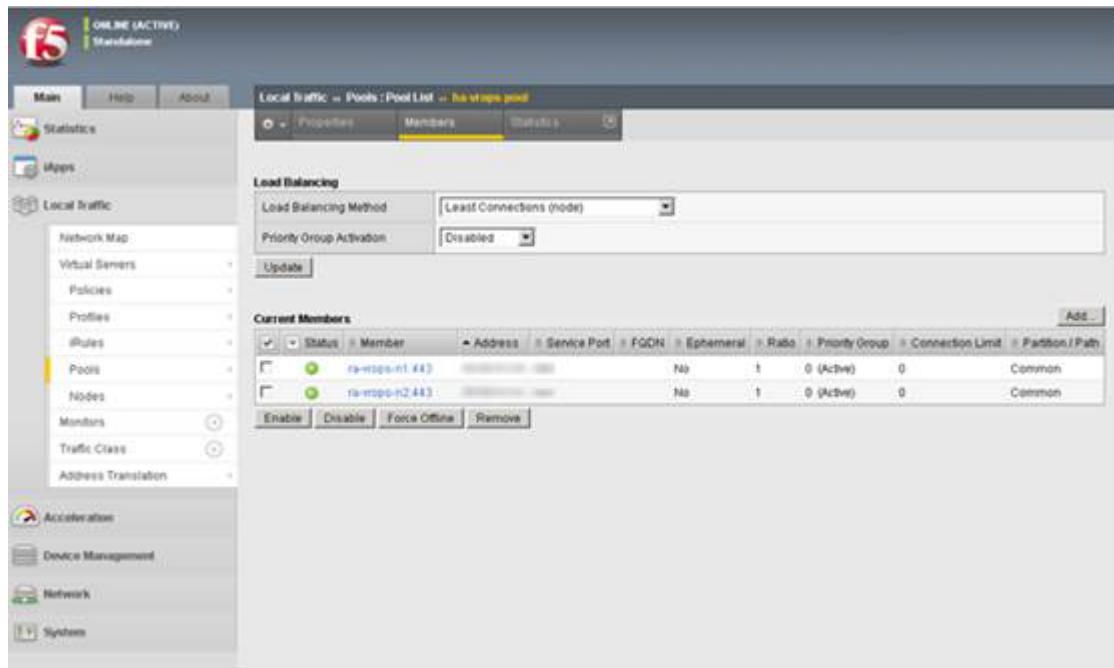
EPOps configuration:

Name	Description	Health Monitors	Load Balancing Method	Node Name
ha-epops-prod	vRealize Operations Manager Pool	vrops_epops	Least Connections	vrops_node1:<ipaddress> vrops_node2:<ipaddress> vrops_node3:<ipaddress>

**Note** Ensure that you are using the correct service port: 443 for SSL.

## Example

Example:



# Configure Virtual Servers

Virtual servers contain the virtual IP address (VIP) for the pools of nodes that will be accessed.

In this case, there are two separate VIP's created with the same IP address. One virtual server will be for insecure traffic which will leverage a custom iRule to ensure the traffic gets redirected properly to the HTTPS session. The second virtual server will be used for secure traffic to ensure traffic will be sent directly to the secure HTTPS web page normally.

## Procedure

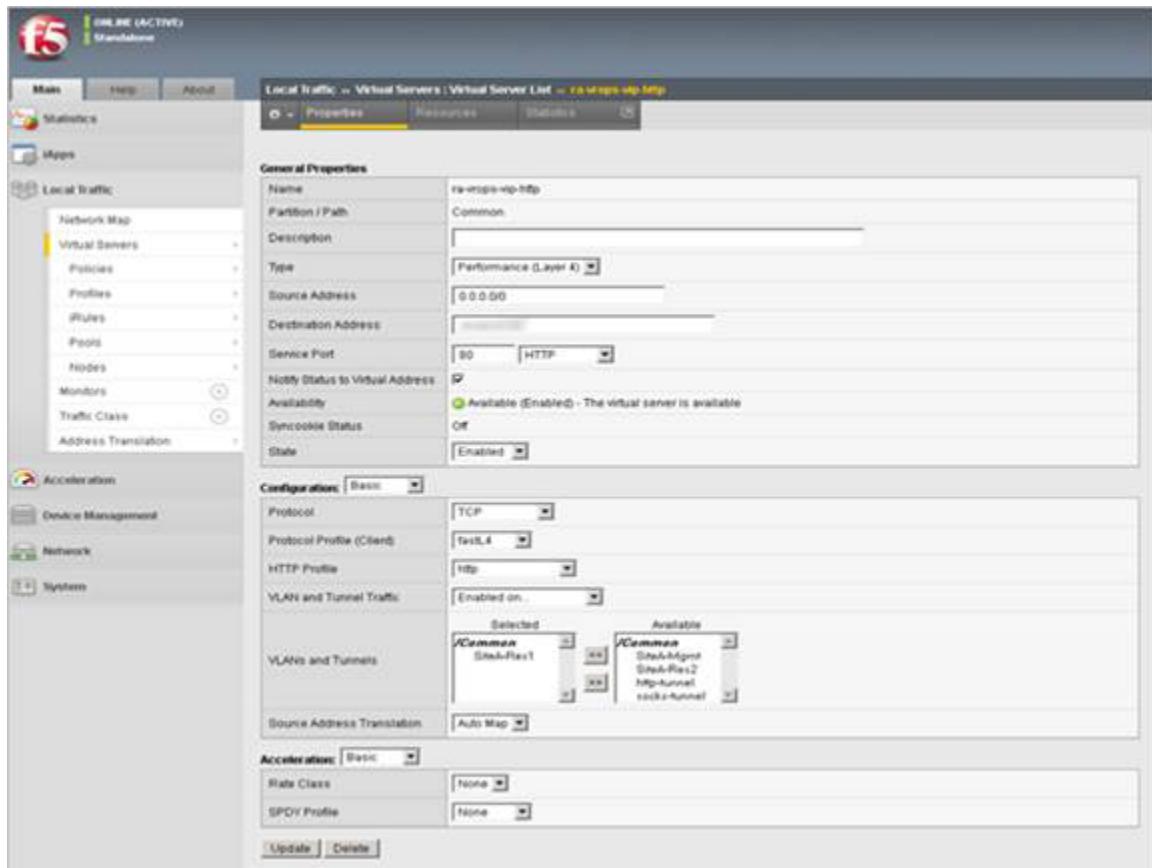
- 1 Log in to the LTM load balancer and select **Local Traffic > Virtual Servers**.
- 2 Click **Create** and provide the required information. Leave the default when nothing is specified.
- 3 When all the settings are configured, click **Update** to create the first virtual server.
- 4 Repeat the steps to configure the second virtual server by using the settings in the table below.

## Results

Name	Type	Destination Address	Service Port	Service		Default Pool	Default Persistence Profile	iRules
				Address	Translation			
ra-vrops-vip-http	Standard	<ipaddress>	80	HTTP	Auto Map	None	None	_sys_https_redirect
ra-vrops-vip	Performance (Layer 4)	<ipaddress>	443	None	Auto Map	ha-vrops-prod	source_addr_vrops	None
epops-vip	Performance (Layer 4)	<ipaddress>	443	None	Auto Map	ha-epops-prod	source_addr_vrops	None

## Example

Example:



## Verify Component and Pool Status

After completing configuration for health monitors, server pools, and virtual servers, verify the status of the configured environment and filter to the specific deployment that was just configured to get an overall view of the nodes, pools, and virtual servers.

Verification steps:

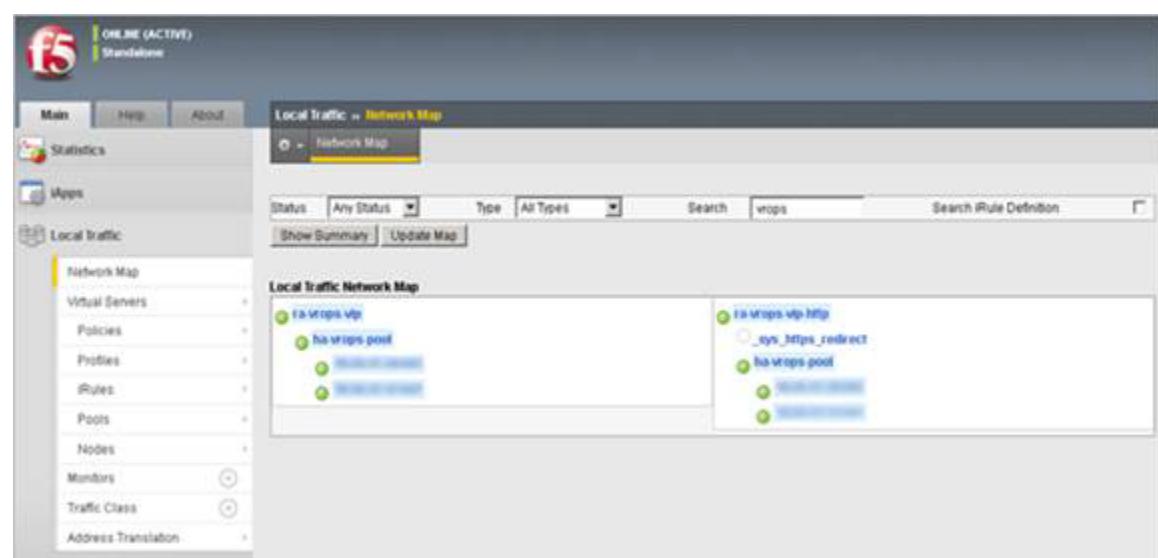
### Procedure

- 1 To check the network map for an overall view of the server pools, select **LTM > Network Map**.
- 2 Filter the **Network Map** by using the search box to enter the name of the virtual server name used in the configuration.
- 3 Each status indicator represents the status of the node, the pool, and virtual server or assigned VIP.

### Example

Example:

In the following example, you can see both the ra-vrops-vip and the ra-vrops-vip-http VIP are functioning normally. When one of the nodes fail, the indicator will turn red and the indicator for the pool turns yellow to represent a failure in the pool.



# F5 BIG-IP GTM Installation & Configuration

4

The F5 BIG-IP Global Traffic Manager DNS based load balancer is designed to be used together with F5's Local Traffic Manager for delivering globally distributed applications.

vRealize Operations supports the use of GTM only with the [Continuous Availability](#) feature enabled and only for cross datacenter load-balancing between different Fault Domains.

This chapter includes the following topics:

- Terminology
- Architecture
- Prerequisites
- Configure Health Monitors
- Configure GSLB Pools
- Configure Wide-IP

## Terminology

F5 Load Balancer terminology

GTM – Global Traffic Manager – DNS based load-balancer, used for cross-DC traffic routing

LTM – Local Traffic Manager – TCP/UDP based load-balancer, typically used in a single DC for multi-server load balancing

CA – Continuous Availability – A vRealize Operations feature which enables you to stretch a cluster across two DCs

FD – Fault Domain - A group of vRealize Operations nodes residing in a single DC. CA supports up to 2 DCs or 2 FDs

## Architecture

Typical deployment for vRealize Operations in CA mode includes 2, 4, 6, or 8 nodes based on the appropriate sizing requirements.

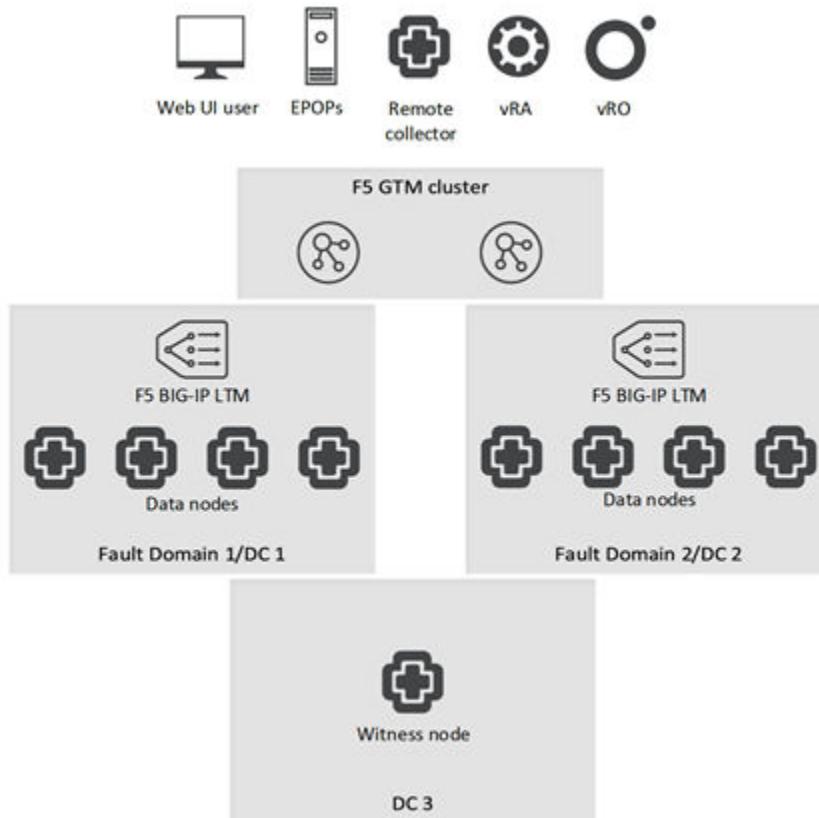
Those nodes should be deployed equally into two independent datacenters. One additional witness node should be deployed in a third independent datacenter. Each datacenter is then grouped in a Fault Domain e.g. FD #1 and FD #2. To distribute the traffic between nodes in a Fault Domain, we also need to configure a LTM appliance for each FD (two in total) by following the instructions in this guide.

Since a GTM device primarily handles dynamic DNS record updates, we need to plan the DNS naming before the deployment of the Fault Domains. We also need to ensure all of the DNS records are included into the vRealize Operations SSL certificate – at this point, the installer will not include the address of the LTM VIPs or GTM Wide-IPs; therefore, it will be required to issue and sign (either with external trusted CA or internal one) a new certificate.

In the example below, there are 4 data nodes per Fault Domain, 2 LTM VIPs and 1 GTM Wide-IP. The idea behind this structure is to allow access to the GTM Wide-IP which is globally distributed hence it will point to either FD #1 or FD #2 depending on the current availability (you can also choose to use latency based traffic redirection so a user will be sent to the closest available FD) or access a given FD directly by its LTM VIP for debugging purposes or as a last resort fail-safe.

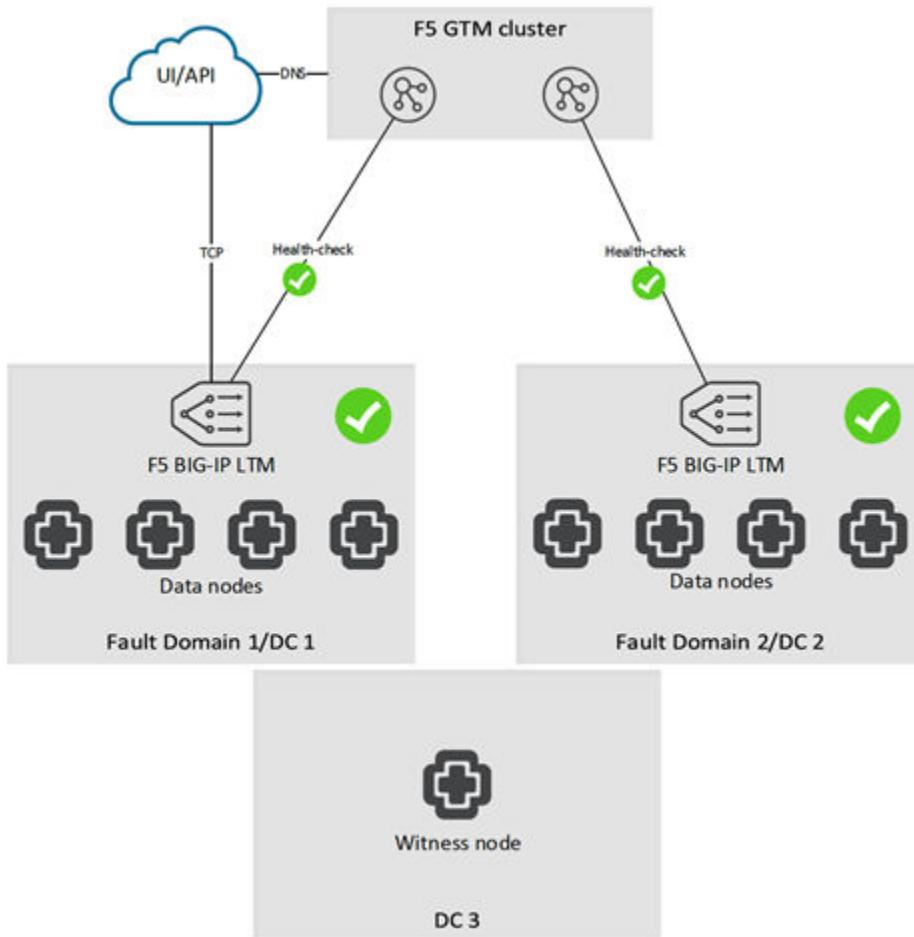
Name	Type	ADDRESS
vrops-node1.dc1.example.com	A	IP
vrops-node2.dc1.example.com	A	IP
vrops-node3.dc1.example.com	A	IP
vrops-node4.dc1.example.com	A	IP
vrops-node5.dc2.example.com	A	IP
vrops-node6.dc2.example.com	A	IP
vrops-node7.dc2.example.com	A	IP
vrops-node8.dc2.example.com	A	IP
vrops-fd1.dc1.example.com	A	LTM VIP
vrops-fd2.dc2.example.com	A	LTM VIP
vrops.example.com	Wide-IP/A	To be configured later in this chapter

The architecture should look similar to the diagram below:



After deploying nodes in each FD and configuring the respective LTM load-balancers, we can proceed with the configuration of the GTM nodes. The GTM cluster itself can be deployed in any architecture supported by F5. For our testing, we have used a GTM + LTM combined virtual appliances deployed in each datacenter. We have also clustered only the GTM module since there is no need for clustering on the LTM level. Having separate GTM and LTM appliances or physical systems is supported.

A fully configured and deployed solution during normal operation:



Having the LTMs monitoring each individual vRealize Operations nodes and the GTMs monitoring the accessibility of the entire Fault Domain, ensures the maximum possible fault protection with the least possible overhead.

- In case there is only a single node failure in a Fault Domain, the local LTM will prevent any traffic hitting the affected node while the entire Fault Domain will continue to remain functional
- In case we experience an outage in the entire datacenter, the GTMs will re-route the traffic to a healthy datacenter
- Failover and recovery are automatic in both scenarios

Figure 4-1. Failover scenario #1 – single node failure

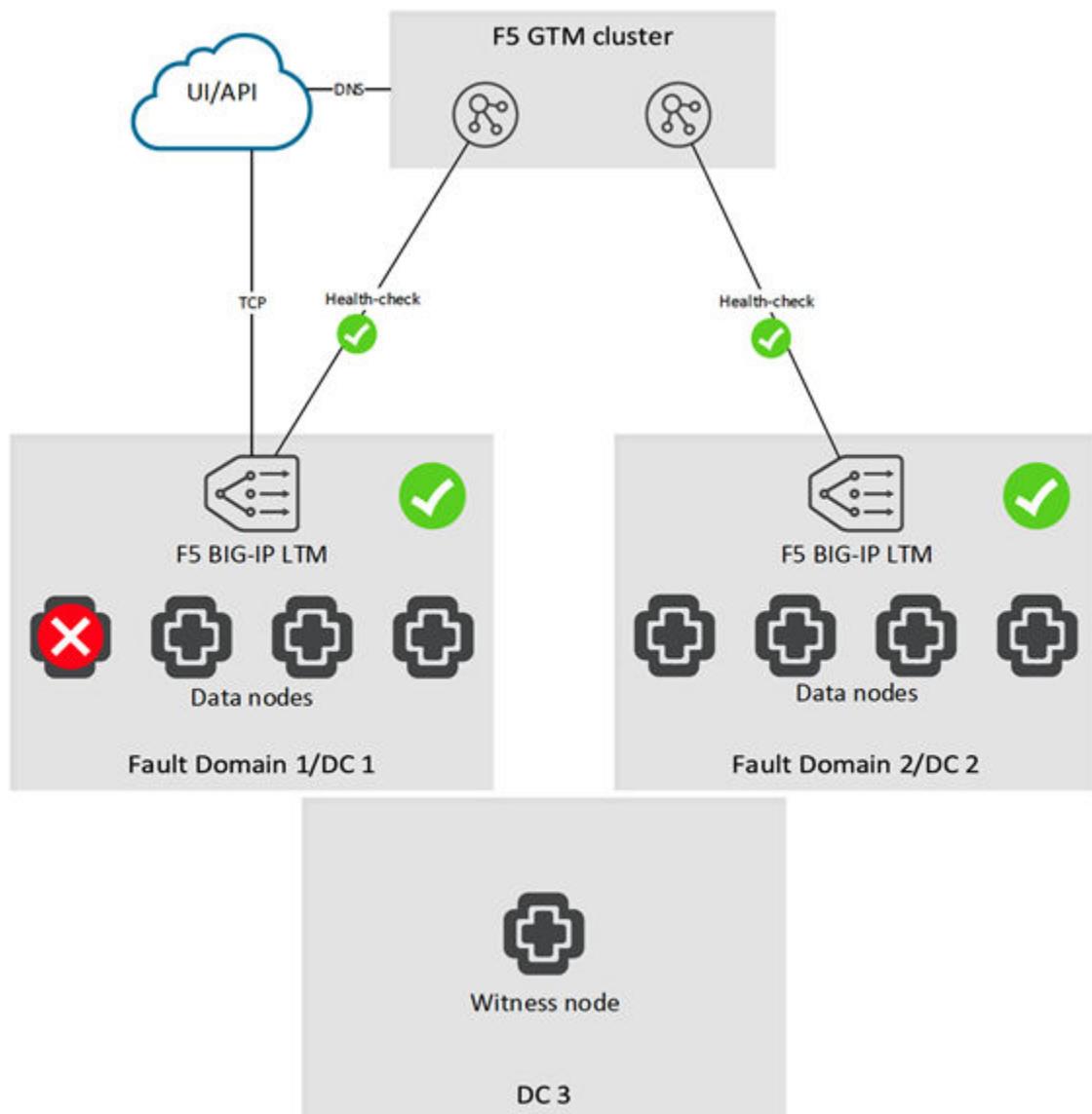
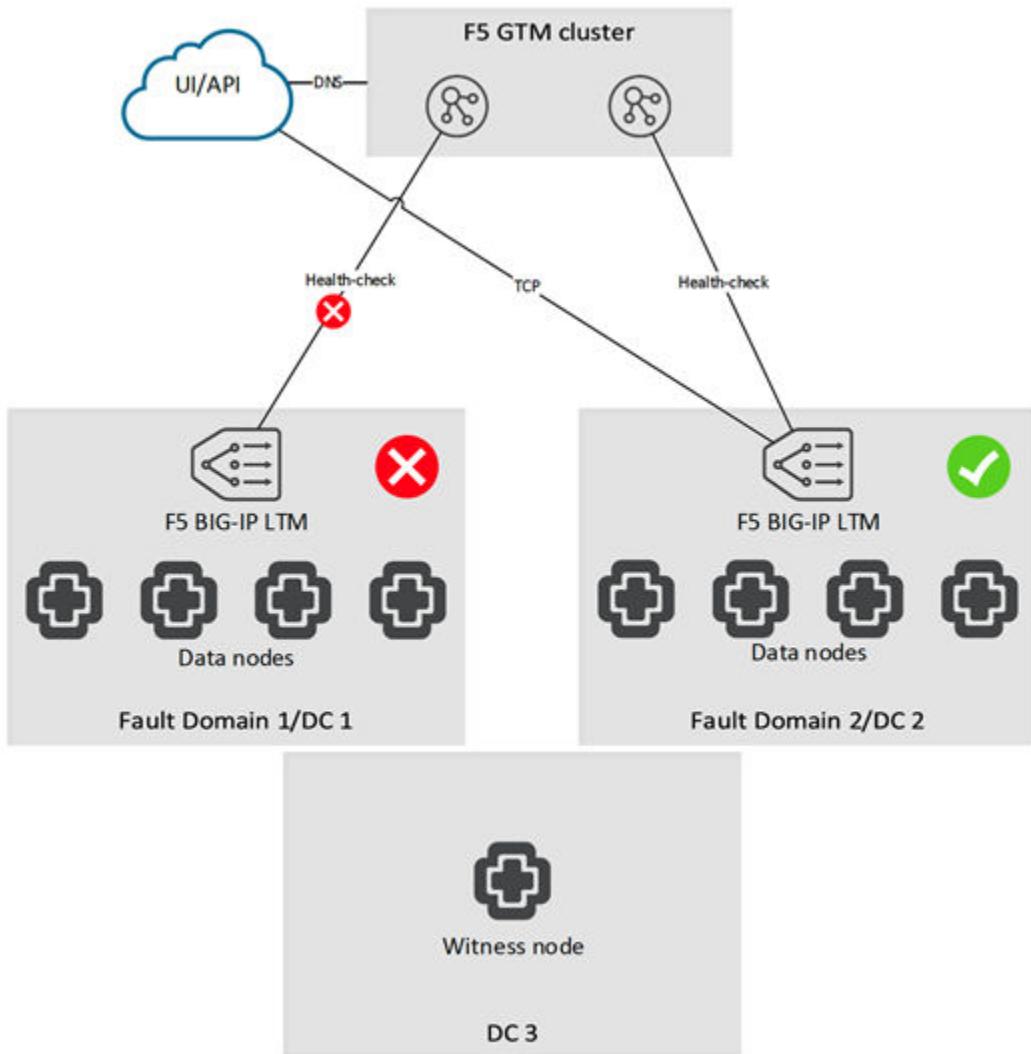


Figure 4-2. Failover scenario #2 – full datacenter outage



## Prerequisites

The following are the prerequisites for a functional GTM configuration managing a vRealize Operations Manager CA enabled cluster

- GTM appliances have to be more than 1 and hosted in more than 1 independent datacenter
- GTM appliances can be deployed in any datacenter globally as long as they are in the same cluster
- LTM appliances have to be in the same datacenter as the respective Fault Domain which they serve
- GTM and LTM appliances have to be paired and trust must be established between them. This is required so the GTM appliances can retrieve the health-check status from the LTM appliances by utilizing the big3d agent.
- GTM and LTM solutions can be either virtual machines or physical systems

- GTM and LTM solutions can be on the same systems or deployed separately
- This document assumes that the LTM and GTM devices are already deployed in the environment and network connectivity is configured. Generic configuration of LTM and GTM devices is not covered in this document, please review the F5's official documentation on how to configure Prober Pools, DNS Listeners and Zones, and how to pair the devices and group them into Datacenters
- vRealize Operations must be deployed and the Continuous Availability feature needs to be enabled
- Configure static DNS records for all vRealize Operations nodes and Fault Domains

Example:

Name	Type	ADDRESS
vrops-node1.dc1.example.com	A	IP
vrops-node2.dc1.example.com	A	IP
vrops-node3.dc1.example.com	A	IP
vrops-node4.dc1.example.com	A	IP
vrops-node5.dc2.example.com	A	IP
vrops-node6.dc2.example.com	A	IP
vrops-node7.dc2.example.com	A	IP
vrops-node8.dc2.example.com	A	IP
vrops-fd1.dc1.example.com	A	LTM VIP
vrops-fd2.dc2.example.com	A	LTM VIP
vrops.example.com	Wide-IP/A	To be configured later in this chapter

- Issue and sign an SSL certificate containing all related DNS records

## Configure Health Monitors

GTM health monitors are used to determine the current status of an LTM Virtual IP and redirect the traffic accordingly.

In case of Fault Domain failure our monitors will notice that and send the traffic to the remaining Fault Domain.[More about health monitors.](#)

### Procedure

- 1 Log in to the GTM web UI and select **DNS > GSLB > Monitors**.

- 2 Click **Create** and provide the required information. Leave the default when nothing is specified.
- 3 Repeat steps 1 and 2 for each row of information in the table below.

## Results

vRealize Operations Manager Analytics configuration:

Name	Type	Interval	Timeout	p. Timeout	Send String	Receive String
vrops_https	HTTPS	30 sec.	120 sec.	5 sec.	GET /suite-api/api/deployment/node/status? service=api&service=admin&service=ui\r\n	ONLINE

The screenshot shows the 'Properties' dialog for a monitor named 'vrops\_https'. The 'General Properties' section includes fields for Name (vrops\_https), Partition / Path (Common), Description (empty), and Type (HTTPS). The 'Configuration' section is set to 'Basic'. It contains fields for Interval (30 seconds), Timeout (120 seconds), Probe Timeout (5 seconds), Send String (GET /suite-api/api/deployment/node/status?service=api&service=admin&service=ui\r\n), Receive String (ONLINE), Cipher List (DEFAULT:EXPORT), User Name (empty), Password (empty), Client Certificate (None), Client Key (None), Reverse (Yes selected), Transparent (No selected), Alias Address (\* All Addresses), and Alias Service Port (\* All Ports). At the bottom are 'Update' and 'Delete' buttons.

## Configure GSLB Pools

Global Server Load Balancing (GSLB) pools are an GTM objects that group collection of LTM Virtual IPs in order to provide load-balancing and global availability between them

In our architecture it works together with the GTM health monitors and the big3d agents in order to establish the best available datacenter to send user traffic to.[More about GSLB Pools.](#)

### Procedure

- 1 Log in to the GTM web UI and select **DNS > GSLB > Pools**.
- 2 Click **Create** and provide the required information. Leave the default when nothing is specified.
- 3 Repeat steps 1 and 2 for each row of information in the table below.

### Results

Name	Type	Health Monitors	Maximum answers returned			Members
			TTL	Load Balancing Method	Members	
vrops_pool	A	vrops_https	30 sec.	1	Preferred: Global Availability Alternate: Ration Fallback: Fallback IP  Fallback IP: The IP address of your master node	Select the Virtual IPs which resides on each linked LTM and set their desired ratio

DNS > GSLB : Pools : Pool List > Properties : dz-vrops.gtmtest.sof-mbu.eng.vmware.com : A

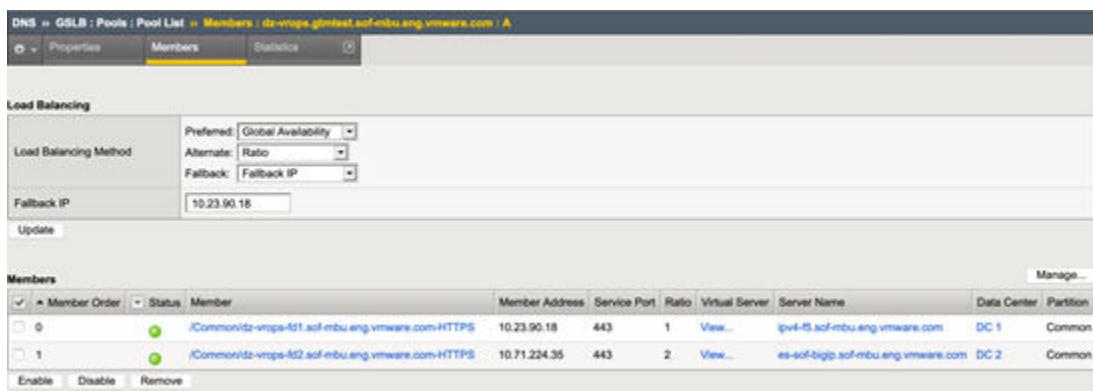
**General Properties**

Name	dz-vrops.gtmtest.sof-mbu.eng.vmware.com
Partition / Path	Common
Type	A
Availability	Available (Enabled) - Available
State	Enabled

**Configuration**

Health Monitors	<div style="display: flex; align-items: center;"> <div style="border: 1px solid #ccc; padding: 2px;">Active</div> <div style="border: 1px solid #ccc; padding: 2px;">/Common vrops_https</div> <div style="margin-left: 20px;"> <span style="border: 1px solid #ccc; padding: 2px;">Available</span> <div style="border: 1px solid #ccc; padding: 2px; display: inline-block; width: 150px; height: 150px; background-color: #f0f0f0;"></div> </div> </div>
Availability Requirements	All Health Monitors
Limit Settings	Bits: Disabled Packets: Disabled Current Connections: Disabled
Manual Resume	<input type="checkbox"/>
TTL	30
Dynamic Ratio	<input type="checkbox"/>
Maximum Answers Returned	1
Verify Member Availability	<input checked="" type="checkbox"/>

Update Delete...



## Configure Wide-IP

A wide IP maps a fully-qualified domain name (FQDN) to one or more pools of virtual servers that host the content of a domain.

When an LDNS issues a DNS name resolution for a wide IP, the configuration of the wide IP indicates which pools of virtual servers are eligible to respond to the request, and which load balancing methods BIG-IP GTM uses to select the pool.[More about Wide IPs](#).

### Procedure

- 1 Log in to the GTM web UI and select **DNS > GSLB > Wide IPs**.
- 2 Click **Create** and provide the required information. Leave the default when nothing is specified.
- 3 Repeat steps 1 and 2 for each row of information in the table below.

### Results

Name	Type	Load-balancing method	Persistency	Last resort Pool	Pools
vrops.example.com	A	Global Availability	Disabled	vrops_pool	vrops_pool

DNS » GSLB : Wide IPs : Wide IP List » Members : dz-vrops.gtmtest.sof-mbu.eng.vmware.com : A

Properties iRules Pools Statistics

Pools

Load Balancing Method	Global Availability
Persistence	Disabled
Last Resort Pool	dz-vrops.gtmtest.sof-mbu.eng.vmware.com(A)

Update

Manage...

<input checked="" type="checkbox"/>	Order	Status	Pool Name	Type	Ratio	Members
<input type="checkbox"/>	0	<span style="color: green;">●</span>	dz-vrops.gtmtest.sof-mbu.eng.vmware.com	A	1	2

Enable Disable Remove

# Citrix NetScaler Installation & Configuration

5

Citrix NetScaler configuration guide

Before starting with this configuration make sure that the Netscaler device is deployed in the environment and has access to the vRealize Operations components.

- You can use either virtual or physical Netscaler in single or clustered configuration.
- Enable the **Load Balancer (LB)** and **SSL** modules. You can do so from the **NetScaler > System > Settings > Configure Basic Features** page.
- In case you experience SSL timeout issues with the virtual edition of NetScaler please update the appliance to version 11.0 65.35 or disable TLS 1.1/1.2 as per article<http://support.citrix.com/article/CTX205578>.

This is a known NetScaler bug – reference ID: 600155.

- You can use either multi-arm or one-arm configuration. Our tests were done in multi-arm configuration.
- VPX versions of Netscaler doesn't support certificates larger than 2048bits on the back-end servers.

If you are planning to use VPX you will need to change the vRealize Operations certificate.

[Configure a certificate for use with vRealize Operations Manager](#)

[FAQ: Key Sizes/Certificates Supported by NetScaler](#)

This chapter includes the following topics:

- [Configure Health Monitors](#)
- [Configure Service Groups](#)
- [Configure Virtual Servers](#)
- [Configure Persistence Group](#)

## Configure Health Monitors

NetScaler health monitors are used to determine the current status of an Virtual IP and redirect the traffic accordingly.

## Procedure

- 1 Log in to the Netscaler load balancer and select **NetScaler > Traffic Management > Load Balancing > Monitors**.
- 2 Click **Add** and provide the required information. Leave the default when nothing is specified.
- 3 Repeat steps 1 and 2 for each row of information in the table below.

## Results

vRealize Operations Manager Analytics configuration:

Name	Type	Interval	Timeout	RETRIES	Send String	Receive String	DEST. PORT	secure
vrops_http	HTTP	16 sec.	15 sec.	3	GET /	(200 204 301)	80	no
vrops_https	HTTP-EVC	16 sec.	15 sec.	3	GET /suite-api/api/deployment/node/status?services=api&services=adminui&services=ui	ONLINE	443	yes
					Note: For older versions of vROPS from 6.6.1 to 7.5 please use the following URL call, as starting from vROps 8.0 status API enhanced to track separate services status. GET /suite-api/api/deployment/node/status\r\n			
vrops_epops	HTTP-EVC	16 sec.	15 sec.	3	GET /epops-webapp/health-check	ONLINE	443	yes

## Example

Example:

Configure Monitor

Name: vrops\_https

Type: HTTP-ECV

**Standard Parameters**

Interval: 16 Second

Destination IP:  IPv6

Response Time-out: 15 Second

Destination Port: 443

Down Time: 30 Second

TROIFS Code: 0

TROIFS String:

Dynamic Time-out: 0

Deviation: 0 Second

Dynamic Interval: 0

Retries: 3

Resp Time-out Threshold: 0

SNMP Alert Retries: 0

Action:

Success Retries: 1

Failure Retries: 0

Net Profile:

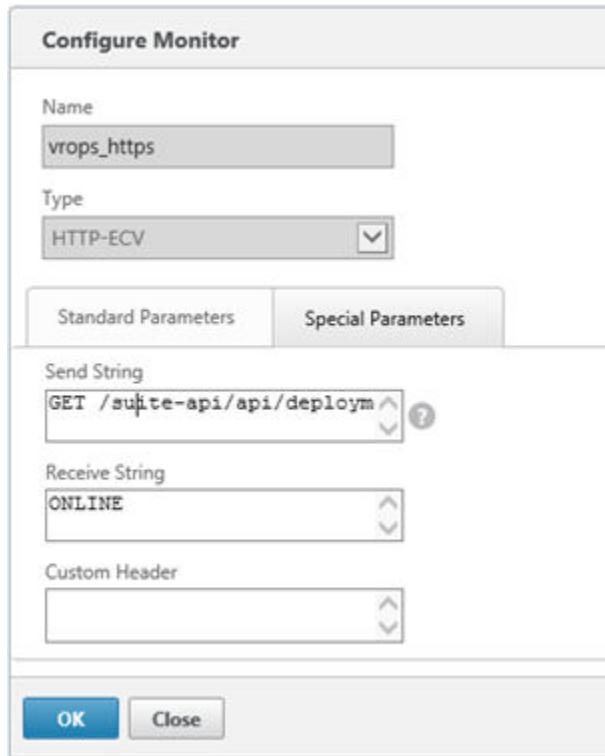
TOS

TOS ID:

Enabled  
 Reverse  
 Transparent  
 LRTM (Least Response Time using Monitoring)  
 Secure  
 IP Tunnel

**Special Parameters**

OK Close



## Configure Service Groups

Server Groups are used to contain the pools of members or nodes that will be receiving traffic.

### Procedure

- 1 Log in to the Netscaler load balancer and select **NetScaler > Traffic Management > Load Balancing > Service Groups**.
- 2 Click **Add** and provide the required information. Leave the default when nothing is specified.
- 3 Enter each pool member as a **Member** and add it to the **New Members** type **Server Based**.
- 4 Repeat steps 1, 2, and 3 for each row of information in the table below.

## Results

Name	Health Monitors	Protocol	SG MEMBERS	address	Port
ha-vrops-prod_80	vrops_http	HTTP	vrops_node1	vrops_node1:<ipaddress>	80
			vrops_node2	vrops_node2:<ipaddress>	
			vrops_node3	vrops_node3:<ipaddress>	
ha-vrops-prod_443	vrops_https	SSL Bridge	vrops_node1	vrops_node1:<ipaddress>	443
			vrops_node2	vrops_node2:<ipaddress>	
			vrops_node3	vrops_node3:<ipaddress>	
ha-epops-prod_443	vrops_epops	SSL Bridge	vrops_node1	vrops_node1:<ipaddress>	443
			vrops_node2	vrops_node2:<ipaddress>	
			vrops_node3	vrops_node3:<ipaddress>	

Example:

The screenshot displays the configuration interface for a Load Balancing Service Group. The main window is titled "Load Balancing Service Group".

- Basic Settings:**
  - Name: ha-vrops-prod\_443
  - Protocol: SSL\_BRIDGE
  - State: ENABLED
  - Effective State: Up
  - Traffic Domain: 0
  - Cache Type: SERVER
  - Cacheable: NO
  - Health Monitoring: YES
  - AppFlow Logging: ENABLED
  - Number of Active Connections: 0
  - AutoScale Mode: -
- Service Group Members:**
  - 4 Service Group Members
- Settings:**
  - SureConnect: OFF
  - Surge Protection: OFF
  - Use Proxy Port: YES
  - Down State Flush: ENABLED
  - Use Client IP: NO
  - Client Keep-alive: NO
  - TCP Buffering: YES
  - Client IP Header: DISABLED
  - AutoScale Mode: -
- Monitors:**
  - 1 Service Group to Monitor Binding

A "Done" button is located at the bottom left of the interface.

## Configure Virtual Servers

Virtual servers contain the virtual IP address (VIP) for the pools of nodes that will be accessed.

### Procedure

- 1 Log in to the Netscaler load balancer and select **NetScaler > Traffic Management > Load Balancing > Virtual Servers**.
- 2 Click **Add** and provide the required information. Leave the default when nothing is specified.

- 3 Repeat steps 1 and 2 for each entry in the table below.

## Results

Name	Protocol	Destination address	port	LOAD BALANCING METHOD	SERVICE GROUP BINDING
ha-vrops-prod-VIP_80	HTTP	10.23.90.18	80	Leastsection	ha-vrops-prod_80
ha-vrops-prod-VIP_443	SSL Bridge	10.23.90.18	443	Leastconnection	ha-vrops-prod_443
ha-vrops-epops-VIP_443	SSL Bridge	10.23.90.19	443	Leastconnection	ha-epops-prod_443

## Example

Example:

## Configure Persistence Group

Persistence profile using source addresses affinity.

### Prerequisites

You must create a customer persistence profile by using the following steps:

### Procedure

- 1 Log in to the Netscaler and select **NetScaler > Traffic Management > Load Balancing > Persistence Groups**.
- 2 Click Add and provide the required information. Leave the default when nothing is specified.

- 3 Repeat steps 1 and 2 for each entry in the table below.

## Results

group Name	Persistence	timeout	Virtual Server Name
source_addr_vrops	SOURCEIP	30 min.	ha-vrops-prod-VIP_80
			ha-vrops-prod-VIP_443
source_addr_epops	SOURCEIP	30 min.	ha-vrops-epops-VIP_443

**Note** The timeout of the vRealize Operations Manager user sessions, configured through the Global Settings page is 30 minutes is, consistent with vRealize Operations Manager configuration. If the timeout value is updated for vRealize Operations Manager, it should be updated for Netscaler too.

## Example

Example:

The screenshot shows the 'Configure Persistency Group' dialog box. It includes the following fields and settings:

- Group Name:** source\_addr\_vrops
- Persistence:** SOURCEIP
- IPv4 Netmask:** 255 . 255 . 255 . 255
- IPv6 Mask Length:** 128
- Time-out:** 30
- Backup Persistence:** NONE
- Virtual Server Name:** Configured (2) (ha-vrops-prod-VIP\_80, ha-vrops-prod-VIP\_443)

At the bottom, there are 'OK' and 'Close' buttons.

# NSX-V Installation & Configuration

6

The NSX-V virtual networking solution includes the capability of deploying an Edge gateway as a load balancer.

Currently, the NSX-V load balancer has basic load balancing functionality and it should not be considered a full-fledged load balancer with advanced configuration like F5 LTM.

---

**Note** Use NSX-V version 6.1.3 and higher for all deployments as many issues with the load balancers have been resolved in this release.

---

## Prerequisites

The following are the prerequisites for a functional NSX-V load balancer in front of a vRealize Operations Manager cluster:

- This document assumes that NSX-V deployment is already deployed in the environment and is fully functional.
- The NSX-V deployment is of version 6.1.3 or higher.
- NSX-V Edge is deployed and has access to the network on which vRealize Operations Manager cluster is deployed.
- Edge can be enabled for high availability, however it is not a requirement
- Currently, there are 2 types of modes the load balancer can be used: Accelerated and Non-Accelerated. Difference between Acceleration enabled/disabled is the LB will passthrough TCP connection (enabled) or terminate the TCP connection (disabled), and then send once the TCP connection is done, it will do open a TCP connection to the pool member.

This chapter includes the following topics:

- [Install and Configure Edge for Load Balancing](#)
- [Configure Application Profiles](#)
- [Add Service Monitoring](#)
- [Add Pools](#)
- [Add Virtual Servers](#)
- [Configure Auto Redirect from HTTP to HTTPS](#)
- [Verify Component and Pool Status](#)

## Install and Configure Edge for Load Balancing

Enable Load Balancing service

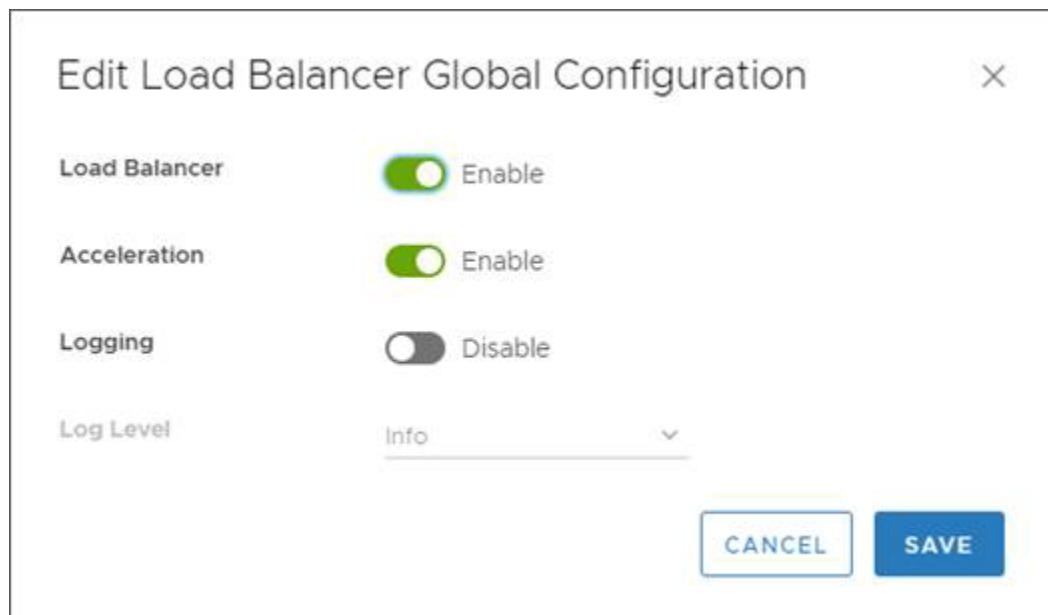
You can specify global load balancer configuration parameters and configure the NSX-V Edge for load balancing by enabling the load balancer service.

### Procedure

- 1 Log in to the vSphere Web Client.
- 2 Click **Networking & Security** and then click **NSX Edges**.
- 3 Double-click an NSX-V Edge.
- 4 Click **Manage** and then click the **Load Balancer** tab.
- 5 Click **Edit** and select **Enable Load Balancer** and **Enable Acceleration**
- 6 Click **OK** to save changes and enable the service on the Edge.

### Example

Example from NSX-V 6.4.x:



## Configure Application Profiles

You must create an application profile to define the behavior of a particular type of network traffic.

After configuring a profile, you should associate the profile with a virtual server. The virtual server then processes traffic according to the values specified in the profile. Using profiles enhances your control over managing network traffic and makes traffic-management tasks easier and more efficient.

## Procedure

- 1 Log in to the vSphere Web Client.
- 2 Click **Networking & Security** and then click **NSX Edges**.
- 3 Double-click an NSX Edge.
- 4 Click **Manage** and then click the **Load Balancer** tab.
- 5 In the left navigation panel, click **Application Profiles**.
- 6 Click the Add ( ) icon.
- 7 Enter a name for the profile and select the traffic type for which you are creating the profile.  
For example: vrops\_https.
- 8 Select the **Type: TCP**
- 9 Select **Persistence as Source IP**.
- 10 Enter **1800** for **Expires in (seconds)**.
- 11 Select **Ignore** for **Client Authentication**.
- 12 Click **OK** to save the Profile

## Results

---

**Note** When the encrypted traffic is balanced, the load balancer cannot differentiate between the traffic for vRealize Operations Manager analytics and EPOps. If you plan to use two load balancers, one for vRealize Operations Manager analytics and one for EPOps, you could use the same profile as both the profiles are identical. If you create two different profiles, only the name of the profiles is different, but the configurations for both the profiles are identical.

## Example

Example:

Edit Application Profile | vrops\_tcp

Application Profile Type	TCP	<a href="#">(i)</a>
General	Client SSL	Server SSL
Name *	vrops_tcp	
HTTP Redirect URL		
Persistence	Source IP	
Cookie Name		
Mode		
Expires in	1800	(Seconds)
Insert X-Forwarded-For HTTP header	<input checked="" type="checkbox"/> Disable	
<a href="#">CANCEL</a> <a href="#">SAVE</a>		

## Add Service Monitoring

Health monitors are required to ensure the NSX-V has the proper endpoints on the vRealize Operations Manager node to test to make sure the node is available and functioning for clients to access the node

Configuring service monitoring is similar to creating health checks on other platforms. In NSX-V 6.1, there is a limitation on how many health checks can be performed against a single node. Currently, you can only have a single health check run against a node to ensure availability.

When you associate a service monitor with a pool, the pool members are monitored according to the service monitor parameters. To configure a Service Monitor, perform the following steps.

### Procedure

- 1 Log in to the vSphere Web Client
- 2 Click **Networking & Security** and then click **NSX Edges**.
- 3 Double-click an NSX Edge.
- 4 Click **Manage** and then click the **Load Balancer** tab.
- 5 In the left navigation panel, click **Service Monitoring**.
- 6 Click the Add ( ) icon.

- 7 Enter a name for the service monitor. For example: vROps\_Monitor
- 8 Enter an **Interval** at which a server is to be pinged.
- 9 Enter a **Timeout** in seconds, maximum time within which a response from the server must be received.
- 10 Enter the number of times the server must be pinged before it is declared down.
- 11 Select the **Method** in which you want to send the health check request to the server. For example: GET.
- 12 Insert the health check URL as shown in the following table.
- 13 Enter the **Receive** data string needed for a successful health check response. For example: ONLINE.
- 14 Click **OK** to save the new Service Monitor.

## Results

Name	Interval	Timeout	Retries	Type	Method	URL	Receive:
vROps_Monitor	5	16	3	HTTPS	GET	/suite-api/api/deployment/node/status? services=api&services=adminui&services=ui ----- Note: For older versions of vROPS from 6.6.1 to 7.5 please use the following URL call, as starting from vROps 8.0 status API enhanced to track separate services status. /suite-api/api/deployment/node/status \r\n	ONLINE (upper case)
EPPOS_Monitor	5	16	3	HTTPS	GET	/epops-webapp/health-check	ONLINE (upper case)

## Example

Example:

Name:	vROPS_MONITOR
Interval:	5 (Seconds)
Timeout:	16 (Seconds)
Max Retries:	3
Type:	HTTPS
Expected:	
Method:	GET
URL:	/suite-api/api/deployment/node/status
Send:	
Receive:	ONLINE
Extensions:	
<input type="button" value="CANCEL"/> <input type="button" value="SAVE"/>	

## Add Pools

You can add a server pool to manage and share backend servers, flexibly and efficiently.

A pool manages load balancer distribution methods and has a service monitor attached to it for health check parameters.

### Procedure

- 1 Log in to the vSphere Web Client.
- 2 Click **Networking & Security** and then click **NSX Edges**.
- 3 Double-click an NSX Edge.
- 4 Click **Manage** and then click the **Load Balancer** tab.
- 5 In the left navigation panel, click **Pools**.
- 6 Click the Add (  ) to add Pool
- 7 Enter a name for the load balancer pool. For example: vROps\_Pool. (Optional) Enter a description.
- 8 Select an **Algorithm** from the drop-down list. For example: **LEASTCONN**.

- 9 Select the **Monitors** from the drop-down list. For example: vROps\_Monitor.
- 10 **Transparent** can be Enabled for 2-arm setup and should be disabled for 1-arm setup. (1-arm when Virtual Server IP and vROPS IP addresses are from same subnet, 2-arm – from different)
- 11 At the top navigation panel menu click **Members**.
- 12 Click the Add (  ) icon to add your member servers and the required information:
  - a Name
  - b IP Addressc.
  - c Weight: 1d.
  - d Monitor Port: 443e.
  - e Port: 443f.
  - f Max Connections: 0g.
  - g Min Connections: 0

Pool Name	Algorithm	Monitors	Member Name	IP Address/vCenter Container		Monitor Port	Max Conns	Min Conns
				Weight	Port			
vROps_Pool	LEASTCONN	vROps_Monitor	vROps_Node1	x.x.x.x	1	443	443	0
EPOps_Pool	LEASTCONN	EPOps_Monitor	EPOps_Node1	x.x.x.x	1	443	443	0

### Example

Example:

Edit Pool | vROPS\_POOL

[General](#) [Members](#)

---

Name:

Description:

Algorithm:

Algorithm Parameters:

Monitors:

IP Filter:

Transparent  Enable

[CANCEL](#) [SAVE](#)

Edit Pool | vROPS\_POOL

[General](#) [Members](#)

---

[+ ADD](#) [EDIT](#) [DELETE](#)

	Name	IP Address / VC Container	Weight	Monitor Port	Port	Max Connections	Min Connections
<input type="radio"/>	NODE1	[REDACTED]	1	443		0	0
<input type="radio"/>	NODE2	[REDACTED]	1	443		0	0
<input type="radio"/>	NODE3	[REDACTED]	1	443		0	0
<input type="radio"/>	NODE4	[REDACTED]	1	443		0	0

1 - 4 of 4 items

[CANCEL](#) [SAVE](#)

## Add Virtual Servers

Virtual servers contain the virtual IP address (VIP) for the pools of nodes that will be accessed. You can add an NSX Edge internal or uplink interface as a virtual server.

## Procedure

- 1 Log in to the vSphere Web Client.
- 2 Click **Networking & Security** and then click **NSX Edges**.
- 3 Double-click an NSX Edge.
- 4 Click **Manage** and then click the **Load Balancer** tab.
- 5 In the left navigation panel, click **Virtual Servers**.
- 6 Click the Add ( ) icon.
- 7 Enter a name for the virtual server. For example: vROps\_Virtual\_Server
- 8 Select **Enable Virtual Server** and **Enable Acceleration**.
- 9 Select the **Application Profile** name from the drop-down list. For example: Exp: vrops\_https
- 10 Enter a **Name** for the virtual server.
- 11 (Optional) Enter a description.
- 12 Enter the IP Address to be used for the VIP.
- 13 From the drop-down list for **Protocol**, select **TCP**.
- 14 Enter the **Port** value as 443.
- 15 From the drop-down list for **Default Pool**, select the default pool that you have configured. For example: vROps\_Pool
- 16 For **Connection Limit** and **Connection Rate Limit**, leave the default as 0.

## Results

---

**Note** If you are using separate load balancers for vRealize Operations Manager and EPOps, the above steps need to be repeated for EPOps virtual server. Use different names for EPOps profile and respective pool. For example: epops\_http and EPOPS\_Pool.

---

## Example

Example:

Edit Virtual Server | vrops\_tcp

[General](#) [Advanced](#)

Virtual Server *	<input checked="" type="checkbox"/> Enable
Acceleration *	<input checked="" type="checkbox"/> Enable
Application Profile:	vrops_tcp
Name:	vrops_tcp
Description:	<input type="text"/>
IP Address: *	<input type="text"/> [REDACTED] <a href="#">Select IP Address</a>
Protocol:	TCP
Port / Port Range:	443 e.g.: 9000-9010-9020
<a href="#">CANCEL</a> <a href="#">SAVE</a>	

## Configure Auto Redirect from HTTP to HTTPS

When using the NSX-V load balancer in front of the vRealize Operations Manager cluster you may want the URL to automatically redirect to the HTTPS login page.

If you do not configure this the user will need to insert the https field in front of the URL/IP Address. Similar setting is also required in a HAProxy configuration to ensure the redirect works properly. You must configure application profiles and virtual servers for HTTPS redirect.

---

**Note** Ensure that you are using the HTTPS URLs in a correct manner.

---

## Configure Application Profile for HTTPS Redirect

When using the NSX-V load balancer in front of the vRealize Operations Manager cluster you may want the URL to automatically redirect to the HTTPS login page. If you do not configure this the user will need to insert the https field in front of the URL/IP Address

You must configure application profiles and virtual servers for HTTPS redirect.

NOTE: Ensure that you are using the HTTPS URLs in a correct manner.

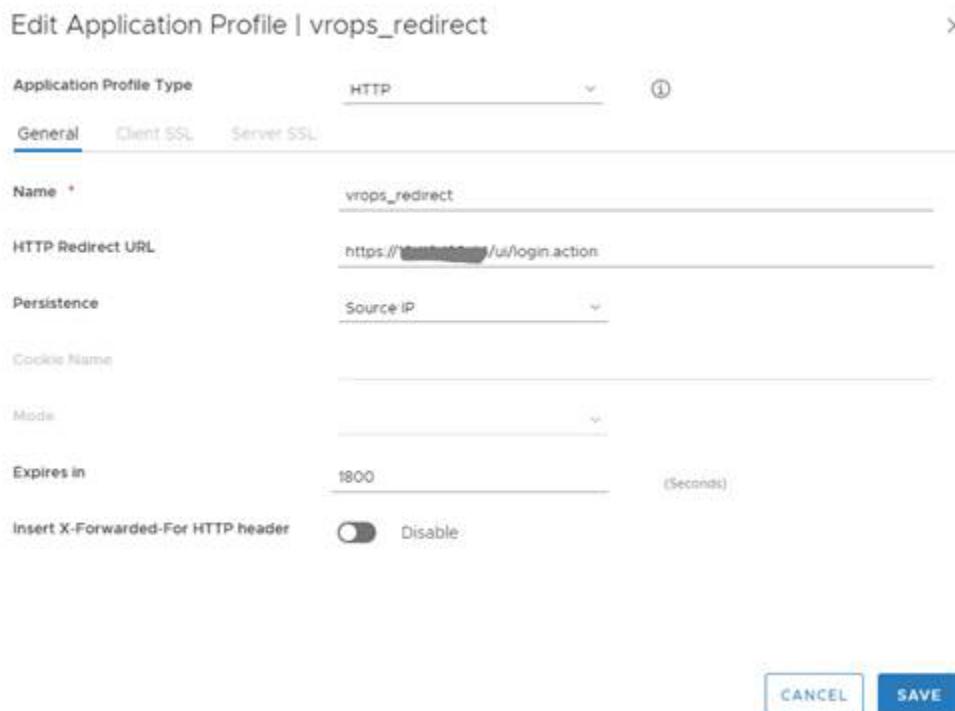
### Procedure

- 1 Log in to the vSphere Web Client.
- 2 Click **Networking & Security** and then click **NSX Edges**.
- 3 Double-click an NSX Edge.

- 4 Click **Manage** and then click the **Load Balancer** tab.
- 5 In the left navigation panel, click **Application Profiles**.
- 6 Click the Add ( ) icon.
- 7 Enter a name for the Application Profile. For example: vROps\_Redirect
- 8 From the drop-down list for **Type**, select **HTTP**.
- 9 For **HTTP Redirect URL**, enter https://<ip\_address\_of\_vip>/ui/login.action.
- 10 From the drop-down list for **Persistence**, select **Source IP**.
- 11 Enter **1800** for **Expires in (seconds)**.
- 12 Click **OK** to save.

#### Example

Example:



The screenshot shows the 'Edit Application Profile | vrops\_redirect' dialog box. The 'General' tab is selected. The 'Name' field contains 'vrops\_redirect'. The 'HTTP Redirect URL' field contains 'https://[REDACTED]/ui/login.action'. The 'Persistence' dropdown is set to 'Source IP'. The 'Expires in' field is set to '1800' with '(Seconds)' below it. A toggle switch for 'Insert X-Forwarded-For HTTP header' is set to 'Disable'. At the bottom right are 'CANCEL' and 'SAVE' buttons.

## Configure the Virtual Server for HTTPS Redirect

Virtual server for HTTPS redirect

You can configure the virtual server for HTTPS redirect.

#### Procedure

- 1 Log in to the vSphere Web Client.
- 2 Click **Networking & Security** and then click **NSX Edges**.

- 3 Double-click an NSX Edge.
- 4 Click **Manage** and then click the **Load Balancer** tab.
- 5 In the left navigation panel, click **Virtual Servers**.
- 6 Click the Add ( ) icon.
- 7 Select **Enable Virtual Server**.
- 8 Select an **Application Profile** from the drop-down list that you have created. For example: vrops\_redirect
- 9 Enter a **Name** for the virtual server.
- 10 (Optional) Enter a **Description**.
- 11 Enter IP Address for the VIP.
- 12 From the drop-down list for **Protocol**, select **HTTP**.
- 13 Enter the **Port** value as 80.
- 14 From the drop-down list for **Default Pool**, select **None**. For NSX-V versions 6.2.7 and 6.3.0, create an empty pool and assign it as the default pool.
- 15 For **Connection Limit** and **Connection Rate Limit**, leave the default as 0.

#### Example

Example:

Edit Virtual Server | vROPS\_REDIRECT

[General](#) [Advanced](#)

Virtual Server *	<input checked="" type="checkbox"/> Enable
Acceleration *	<input checked="" type="checkbox"/> Enable
Application Profile:	vrops_redirect
Name: *	vROPS_REDIRECT
Description:	<input type="text"/>
IP Address: *	<input type="text"/> <a href="#">Select IP Address</a>
Protocol:	HTTP
Port / Port Range: *	80 e.g.: 9000,9010-9020
<a href="#">CANCEL</a> <a href="#">SAVE</a>	

## Verify Component and Pool Status

After completing configuration for health monitors, server pools, and virtual servers, verify the status of the configured environment and filter to the specific deployment that was just configured to get an overall view of the nodes, pools, and virtual servers.

You can verify the status of the components running on the load balancer and you can check the status of the pools from inside the UI of the vSphere Web Client.

### Procedure

- 1 Log in to the vSphere Web Client.
- 2 Click **Networking & Security** and then click **NSX Edges**.
- 3 Double-click an NSX Edge.
- 4 Click **Manage** and then click the **Load Balancer** tab.
- 5 In the left navigation panel, click **Pools**.
- 6 Click **Show Pool Status** (). A **Pool and Member Status** pop-up window appears.
- 7 Select a pool ID. For example: vROps\_Pool.

## Results

The member ID and status of the selected pool are displayed. The status can be **UP** or **DOWN**.

### Example

Example:

Pool and Member Status

X

Pool Status and Statistics:

Name	Status
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
vROPS_POOL	UP

1 - 1 of 5 items

Member Status and Statistics:

Name	IP Address / VC Container	Status	Current Sessions	Total Sessions	Bytes In	Bytes Out
NODE1	[REDACTED]	UP	0	2	1632	5076
NODE2	[REDACTED]	UP	0	0	0	0
NODE3	[REDACTED]	UP	0	0	0	0

1 - 1 of 4 items

CLOSE

# NSX-T Installation & Configuration

7

The NSX-T virtual networking solution includes the capability of deploying an Edge gateway as a load-balancer.

It offers high availability and load balancing for TCP and HTTP-based applications.

---

**Note** Please use NSX-T version 2.2 or higher if you like to handle SSL Certificates within the load-balancer.

---

## Prerequisites

The following are the prerequisites for a functional NSX-T load balancer in front of a vRealize Operations Manager cluster:

- This document assumes that NSX-T is already deployed in the environment and is fully functional
- The NSX-T deployment is version 2.2 or higher
- NSX-T Edge has access to the network on which the vRealize Operations Manager cluster is deployed
- NSX-T Tier-1 edge for load balancing is configured
- A vRealize Operations Manager cluster has been deployed in the environment and is fully functional with all nodes in the cluster accepting traffic. The cluster might have high availability enabled, but it is not a requirement
- 1 Virtual Server IP address for vRealize Operations Manager analytics

An additional VIP/Virtual Server IP address for EPOps traffic, in case of separate load balancers is used for analytics and EPOps

This chapter includes the following topics:

- [NSX-T Version 2.2, 2.3](#)
- [Configure Application Profiles](#)
- [Configure Persistence Profile](#)
- [Add Active Health Monitor](#)
- [Configure Server Pools](#)

- Configure Virtual Servers
- Configure Load Balancer
- Verify Components, Pool and Virtual Server Status
- NSX-T Version 2.4, 2.5.X, 3.X.X
- Configure Load Balancer
- Configure Application Profiles
- Configure Persistence Profile
- Add Active Health Monitor
- Configure Server Pools
- Configure Virtual Servers

## NSX-T Version 2.2, 2.3

Configuration guide for NSX-T version 2.2, 2.3

### Configure Application Profiles

Application profile must be created to define the behavior of a particular type of network traffic.

For NSX-T, two application profiles need to be created to:

- Redirect HTTP to HTTPS
- Handle HTTPS traffic

After the configuration of an application profile, the same should be associated with a virtual server. The virtual server then processes traffic according to the options specified in the application profile.

**Log in to the NSX-T UI:**

**Configure the Application Profile for HTTP requests:**

- Go to **Load Balancing -> Virtual Servers -> Application Profiles**
- Click the **Add** () icon and choose **HTTP Profile**.
- Choose a name for the profile and enter parameters (please refer to the example below)

Edit HTTP Profile

Name \*

Description

Redirection  None  
 HTTP Redirect  
 HTTP to HTTPS Redirect

Profile Configuration

X-Forwarded-For

Advanced Properties

Connection Idle Timeout (sec)

Request Header Size (bytes)

Request Body Size (bytes)   
If not specified, it is unlimited

NTLM Authentication  Disabled

**Configure the Application Profile for HTTPS requests:**

- Go to **Load Balancing -> Virtual Servers -> Application Profiles**
- Click the **Add (+)** icon and choose **Fast TCP Profile**.
- Choose a name for the profile and enter parameters (please refer to the example below)

Edit Fast TCP Profile

Name \* vROPS\_HTTPS

Description

Profile Configuration

Connection Idle Timeout (sec) 1800

Connection Close Timeout (sec) 8

HA Flow Mirroring Disabled

CANCEL OK

## Configure Persistence Profile

Persistence profile using source addresses affinity

- Go to **Load Balancing** → **Virtual Servers** → **Persistent Profiles**
- Click the **Add ( + )** icon and select **Source IP Persistence**

Add New Source IP Persistence Profile

Name \* VROPS\_PERSISTENCE

Description

Profile Configuration

Share Persistence Disabled

Persistence Entry Timeout (seconds) 1800

HA Persistence Mirroring Disabled

Purge Entries when Full Enabled

CANCEL OK

## Add Active Health Monitor

Configuring active health monitoring is similar to creating health checks on other load-balancers.

When you associate an active health monitor with a pool, the pool members are monitored according to the active health monitor parameters. To configure an **Active Health Monitor**, perform the following steps:

- Go to **Load Balancing → Server Pools → Active Health Monitors**
  - Click the **Add** (  ) icon
  - Choose a name for the active health monitor and enter **Monitor Properties** (please refer to the example below)
- 
- Note** LbHttpsMonitor is pre-configured monitor for HTTPS protocol and it can be used for this Active Health Monitor
- Configure Health check parameters with the following values:

```

1. Request Method
   GET

2. Request URL
   /suite-api/api/deployment/node/status?services=api&services=adminui&services=ui

3. Request Version
   HTTP_VERSION_1_1

4. Response Status Codes
   200, 204, 301

5. Response Body
   ONLINE (upper case)

6. Ciphers
   TLS_ECDHE_RSA_WITH_AES_128_GCM_SHA256,
   TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384, TLS_ECDHE_RSA_WITH_AES_256_CBC_SHA,
   TLS_ECDHE_ECDSA_WITH_AES_256_CBC_SHA, TLS_ECDH_ECDSA_WITH_AES_256_CBC_SHA,
   TLS_ECDH_RSA_WITH_AES_256_CBC_SHA, TLS_RSA_WITH_AES_256_CBC_SHA,
   TLS_RSA_WITH_AES_128_CBC_SHA, TLS_ECDHE_RSA_WITH_AES_128_CBC_SHA,
   TLS_ECDHE_RSA_WITH_AES_128_CBC_SHA256,
   TLS_ECDHE_RSA_WITH_AES_256_CBC_SHA384, TLS_RSA_WITH_AES_128_CBC_SHA256,
   TLS_RSA_WITH_AES_128_GCM_SHA256, TLS_RSA_WITH_AES_256_CBC_SHA256,
   TLS_RSA_WITH_AES_256_GCM_SHA384, TLS_ECDHE_ECDSA_WITH_AES_128_CBC_SHA,
   TLS_ECDHE_ECDSA_WITH_AES_128_CBC_SHA256,
   TLS_ECDHE_ECDSA_WITH_AES_256_GCM_SHA384,
   TLS_ECDH_ECDSA_WITH_AES_128_CBC_SHA,
   TLS_ECDH_ECDSA_WITH_AES_128_CBC_SHA256,
   TLS_ECDH_ECDSA_WITH_AES_256_GCM_SHA384,
   TLS_ECDH_ECDSA_WITH_AES_256_GCM_SHA384, TLS_ECDH_RSA_WITH_AES_128_CBC_SHA,
   TLS_ECDH_RSA_WITH_AES_128_CBC_SHA256, TLS_ECDH_RSA_WITH_AES_128_GCM_SHA256,
   TLS_ECDH_RSA_WITH_AES_256_CBC_SHA384, TLS_ECDH_RSA_WITH_AES_256_GCM_SHA384

```

Note: Ciphers selection can be vary based on security requirements.

```

7.    Protocols
      TLS_V1_1, TLS_V1_2
8.    Server Auth
      IGNORE
9.    Certificate Chain Depth
      3

```

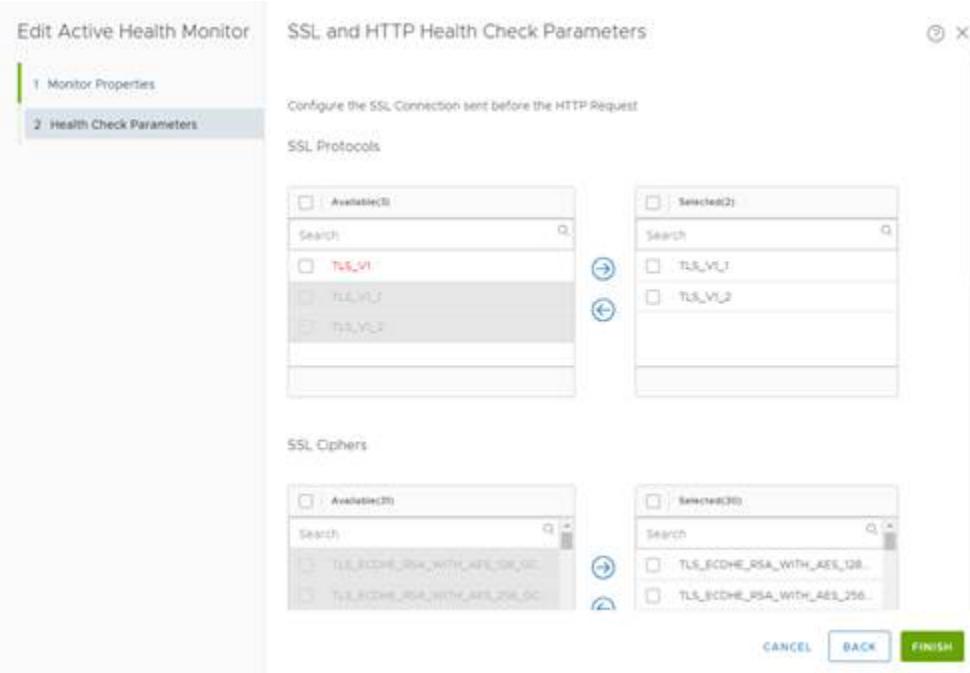
Name	Interval	Timeout	Retries	Type	Method	URL	Receive:
vROps_MONITOR	5	16	3	HTTPS	GET	/suite-api/api/deployment/node/status? services=api&services=adminui&services=ui ----- Note: For older versions of vROPS from 6.6.1 to 7.5 please use the following URL call, as starting from vROps 8.0 status API enhanced to track separate services status: /suite-api/api/deployment/node/status \r\n	ONLINE (upper case)
EPOPS_Monitor	5	16	3	HTTPS	GET	/epops-webapp/health-check	ONLINE (upper case)

- Here is an example of how the configuration should look like:

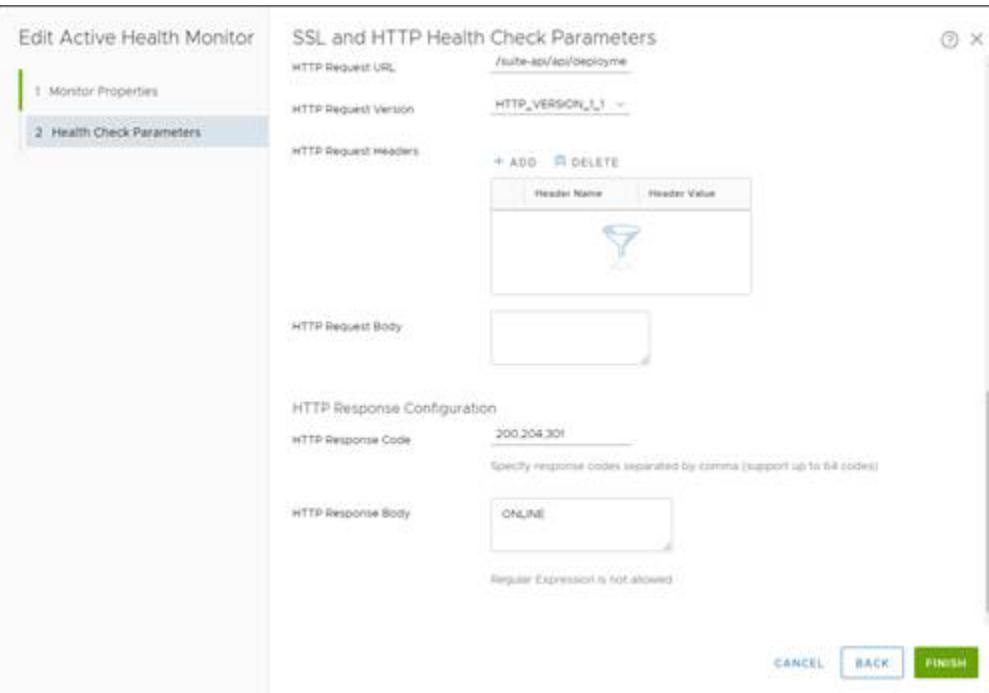
Monitor Properties

1 Monitor Properties	Name: vROps_MONITOR
2 Health Check Parameters	Description: vROps_MONITOR
	Health Check Protocol: LbHttpsMonitor
	Monitoring Port:
	Monitoring Interval (sec): 5
	Fall Count: 3
	Rise Count: 3
	Timeout Period (sec): 16

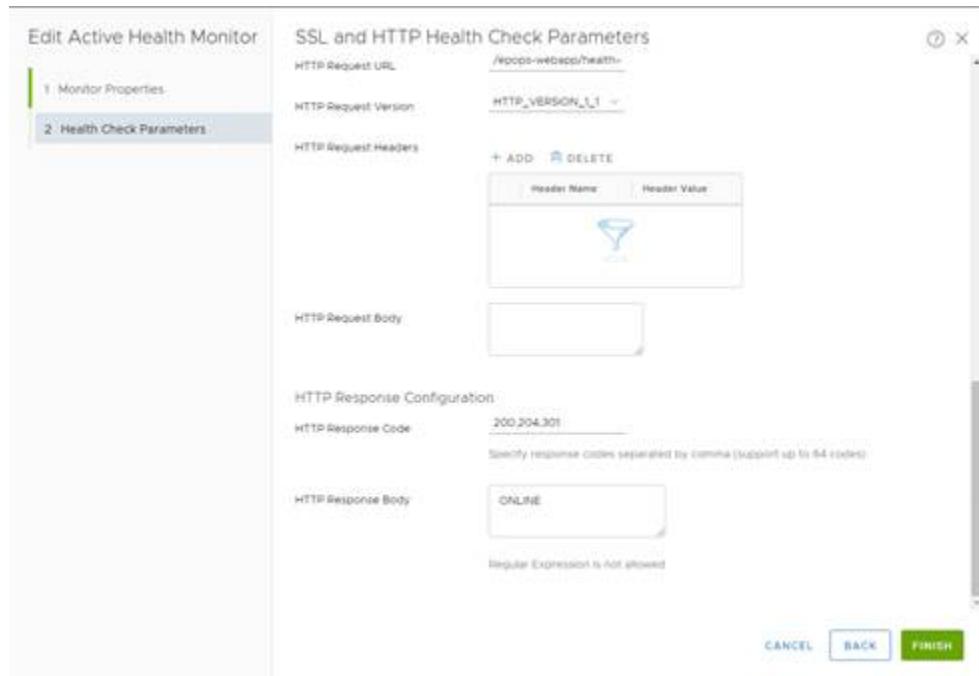
CANCEL    NEXT



#### ■ Example for vROPS\_Monitor



#### ■ Example for EPOPS\_Monitor



- **Note:** There is an issue with active health monitor in version 2.3.0.1. For this version Active Health Monitor should be configured by the following way in order to avoid unexpected Virtual Servers down (Upgrade to NSX-T Version 2.4 is the permanent recommendation)
- Click the **Add** ( ) icon
- Choose a name for the active health monitor and enter **Monitor Properties** (please refer to the example below)

```

1. Health Check Protocol
LbTcpMonitor
2. Monitoring Port
443

```

**Note** LbTcpMonitor is pre-configured monitor for TCP protocol and it can be used for this Active Health Monitor

Monitor Properties

Name *	vROPS_MONITOR_TCP
Description	
Health Check Protocol *	LbTcpMonitor
Monitoring Port	443
Monitoring Interval (sec) *	5
Fall Count *	3
Rise Count *	3
Timeout Period (sec) *	15

CANCEL    NEXT

## Configure Server Pools

NSX-T Server Pools are used to contain the nodes that are receiving traffic.

You will need to create a single pool per vRealize Operations Manager cluster with all the data nodes participating in the cluster as members. Remote collectors should not be added into this pool.

### Configure a Server Pool:

- Go to **Load Balancing → Server Pools → Server Pools**
  
- Click the **Add** (  ) icon
- Choose a **Name** for the pool. For example: vROPs-POOL
- Set **Load Balancing Algorithm** as LEAST\_CONNECTION
- Configure **SNAT Translation** as Auto Map
- Add the pool members (vRealize Operations Manager data nodes IP addresses and Port)
  - a Name
  - b IP Address
  - c Weight: 1
  - d Port: 443
  - e State: ENABLED

- Attach an **Active Health Monitor** to the pool (please refer to the example below)

Pool Name	Algorithm	Monitors	Member Name	IP Address	Weight	Port	STATE
vROPS-POOL	LEASTCONN	vROPS_MONITOR	vROPS_NODE1	x.x.x.x	1	443	ENABLED
EPOPS_POOL	LEASTCONN	EPOPS_Monitor	EPOPS_NODE1	x.x.x.x	1	443	ENABLED

The screenshot shows the 'Edit Server Pool' dialog with the 'General Properties' tab selected. The pool name is set to 'vROPS-POOL'. The 'Load Balancing Algorithm' is set to 'LEAST\_CONNECTION'. Under 'Advanced Properties', 'TCP Multiplexing' is disabled, and the 'Maximum Multiplexing Connections' is set to 6. The dialog includes 'NEXT' and 'CANCEL' buttons at the bottom.

Property	Value
Name	vROPS-POOL
Description	(empty)
Load Balancing Algorithm	LEAST_CONNECTION
TCP Multiplexing	Disabled
Maximum Multiplexing Connections	6

**Edit Server Pool**

1 General Properties  
2 SNAT Translation  
3 Pool Members  
4 Health Monitors

**SNAT Translation**

Three Modes based on the topology are supported. In case of inline deployment of Load Balancer, use Transparent (NO\_SNAT) to preserve original Client IP and Port. Auto Map mode uses LB interface IP and ephemeral port. In scenarios where both Clients and Pool Members are attached to the same Logical Router, SNAT (Auto Map or IP List) must be used.

Translation Mode:  Transparent  Auto Map  IP List

Port Overload: Enabled

Overload Factor: 2

CANCEL BACK NEXT

**Edit Server Pool**

1 General Properties  
2 SNAT Translation  
3 Pool Members  
4 Health Monitors

**Pool Members**

Pool Members can either be Static members that allows you to add IPs and Ports of individual servers or Dynamic Members as defined by NSGroup Membership Criteria. The admin state in case of the Dynamic Members can be set after Server Pool creation in the Members section of the Server Pool. Currently only IPv4 addressing is supported.

Membership Type:  Static  Dynamic

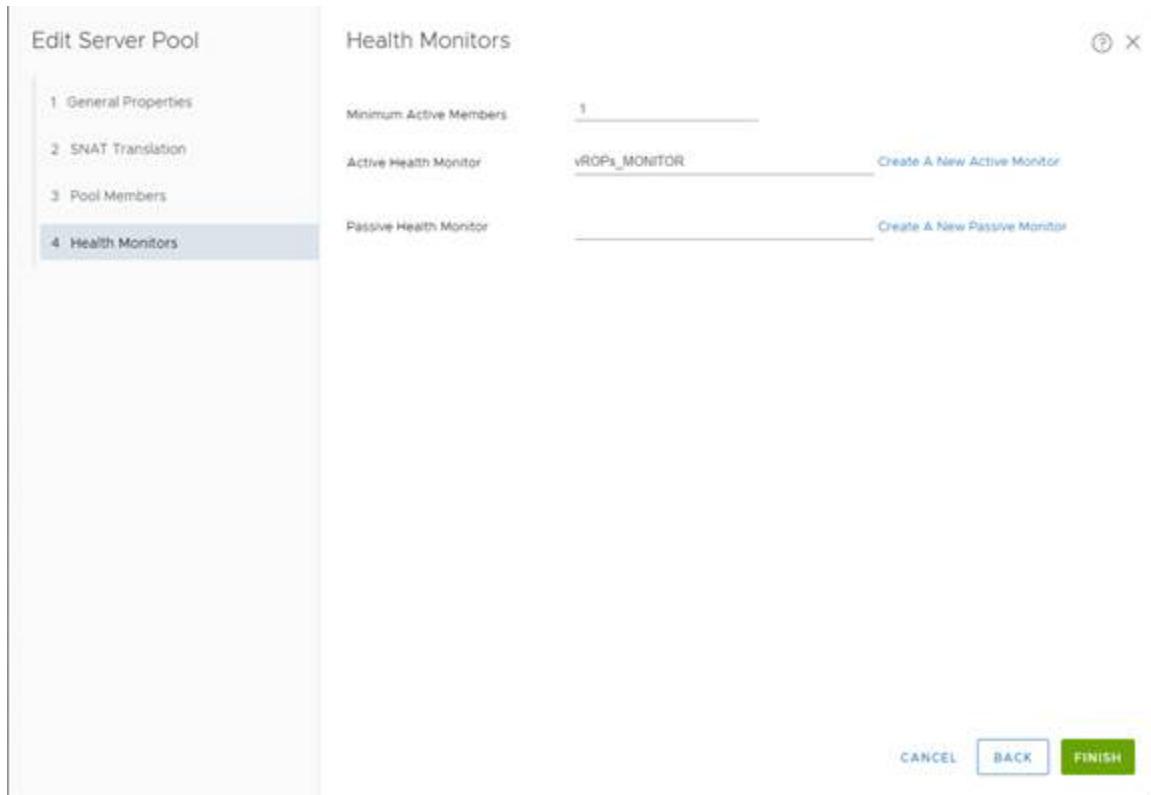
Static Membership

+ ADD

Name	IP	Port	Weight	State	Backup Member	Max. Concurrent Connection
Master	██████████	443	1	ENABLED	<input checked="" type="checkbox"/>	
Replica	██████████	443	1	ENABLED	<input checked="" type="checkbox"/>	
Data1	██████████	443	1	ENABLED	<input checked="" type="checkbox"/>	
Data2	██████████	443	1	ENABLED	<input checked="" type="checkbox"/>	

COLUMNS 4 Pool Members

CANCEL BACK NEXT



## Configure Virtual Servers

NSX-T Virtual Servers contain the Virtual IP address (VIP) for the pools of nodes that will be accessed.

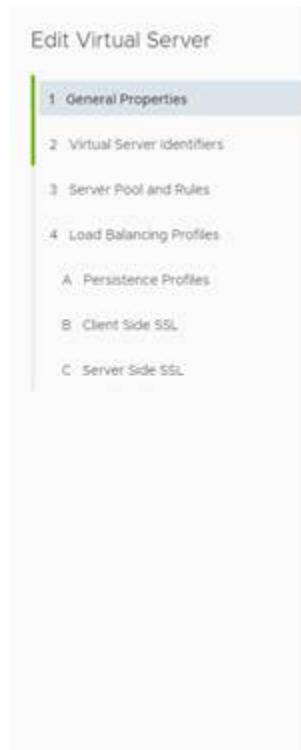
In this case, there are two separate VIPs created with the same IP address. One virtual server is used for redirecting insecure HTTP (port 80) traffic to a secure-channel connection – HTTPS (port 443). The second virtual server is used for handling and forwarding secure-channel traffic (HTTPS) to the backend systems.

### Configure the Virtual Servers for HTTP requests:

- Go to **Load Balancing** → **Virtual Servers** → **Virtual Servers**
- Click the **Add** (  ) icon
- Choose a name for Virtual Server
- Configure **Application Type** as **Layer 7**
- Assign appropriate **Application Profile** (please refer to the example below)
- Assign VIP (Virtual IP) and port 80 to handle HTTP requests
- Add **Default Pool Member Port 80**

- Assign appropriate **Persistent Profile** (please refer to the example below)

**Note** There is no need to configure any Server Pool for this Virtual Server



General Properties

1 General Properties

2 Virtual Server Identifiers

3 Server Pool and Rules

4 Load Balancing Profiles

A Persistence Profiles

B Client Side SSL

C Server Side SSL

### General Properties

Name:

Description:

**Load Balancer Application Profile**

Load Balancer Application Profile defines the application protocol characteristics of the Virtual Server. The current release supports three types of App-Profiles: Fast TCP Profile, Fast UDP Profile and HTTP Profile. For HTTP and HTTPS applications (Layer-7 load balancing), a HTTP Profile must be chosen as the Application Profile. For Non-HTTP application you may select a Fast TCP or Fast UDP Application Profiles.

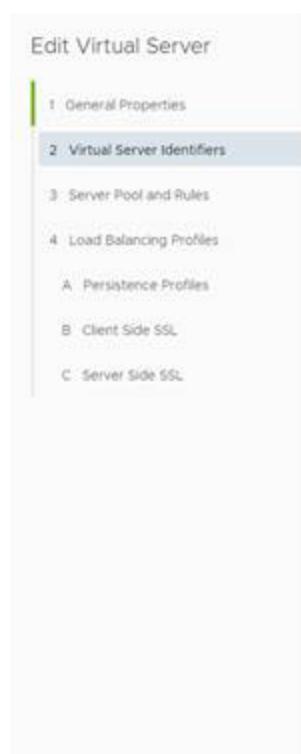
Application Type:  Layer 7  Layer 4  TCP  UDP

Application Profile:

Access Log:  Enabled

CANCEL **NEXT**



Virtual Server Identifiers

1 General Properties

2 Virtual Server Identifiers

3 Server Pool and Rules

4 Load Balancing Profiles

A Persistence Profiles

B Client Side SSL

C Server Side SSL

### Virtual Server Identifiers

IP Address:

Port:

Specify port (e.g. 8080) or port range (e.g. 80-90) or both separated by comma (e.g. 8080, 80-90, 20)

Protocol:

**Advanced Properties**

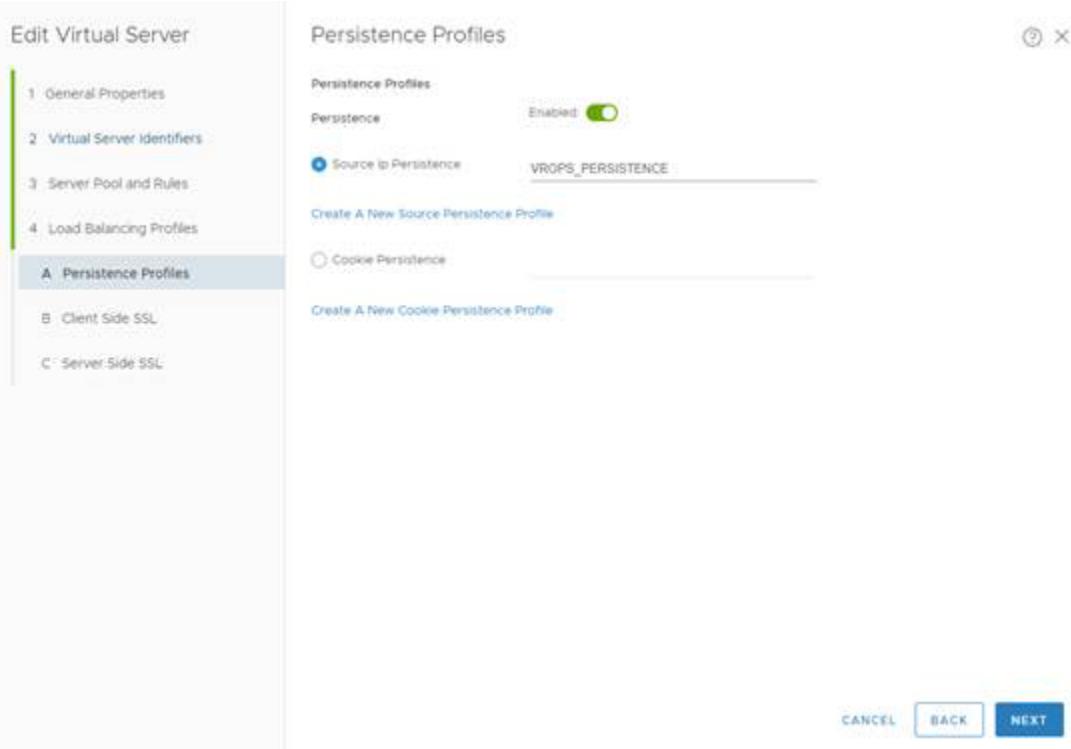
Maximum Concurrent Connection:

Maximum New Connection Rate:

Default Pool Member Port:

Specify port (e.g. 8080) or port range (e.g. 80-90) or both separated by comma (e.g. 8080, 80-90, 20)

CANCEL **BACK** **NEXT**



### Configure the Virtual Servers for HTTPS requests:

- Go to **Load Balancing** → **Virtual Servers** → **Virtual Servers**
- Click the **Add** (  ) icon
- Choose a name for the Virtual Server
- Configure **Application Type** as **Layer 4**
- Assign appropriate **Application Profile** (please refer to the example below)
- Assign a VIP (Virtual IP) and port 443 to handle HTTPS requests
- Add **Default Member Port** 443.
- Assign appropriate **Server Pool** (please refer to the example below)
- Assign appropriate **Load Balancing Profile** (please refer to the example below)

### Edit Virtual Server

**General Properties**

Name:

Description:

**Load Balancer Application Profile**  
 Load Balancer Application Profile defines the application protocol characteristics of the Virtual Server. The current release supports three types of App Profiles: Fast TCP Profile, Fast UDP Profile and HTTP Profile. For HTTP and HTTPS applications (Layer-7 load balancing), a HTTP Profile must be chosen as the Application Profile. For Non-HTTP application you may select a Fast TCP or Fast UDP Application Profile.

Application Type:  Layer 7  Layer 4  TCP

Application Profile:

Access Log: Enabled

**CANCEL** **NEXT**

### Edit Virtual Server

**Virtual Server Identifiers**

IP Address:

Port:   
Specify port (e.g. 8080) or port range (e.g. 80-90) or both separated by comma (e.g. 8080, 80-90, 20).

Protocol: TCP

**Advanced Properties**

Maximum Concurrent Connection:

Maximum New Connection Rate:

Default Pool Member Port:   
Specify port (e.g. 8080) or port range (e.g. 80-90) or both separated by comma (e.g. 8080, 80-90, 20).

**CANCEL** **BACK** **NEXT**

The screenshot shows two configuration screens for creating a load balancer.

**Server Pool Configuration:**

- Left Panel:** "Edit Virtual Server" with steps 1-4. Step 3 "Server Pool" is selected.
- Right Panel:** "Server Pool" screen. It shows a table with one row named "vROPS-POOL". A link "Create A New Server Pool" is available.
- Buttons:** CANCEL, BACK, NEXT.

**Persistence Profile Configuration:**

- Left Panel:** "Edit Virtual Server" with steps 1-4. Step 4 "Load Balancing Profiles" is selected.
- Right Panel:** "Load Balancing Profiles" screen. It shows a table with one row named "vROPS\_PERSISTENCE". A link "Create A New Source IP Persistence" is available.
- Buttons:** CANCEL, BACK, FINISH.

## Configure Load Balancer

Specify a load-balancer configuration parameter

You need to configure the NSX-T appliance for load balancing by creating the respective service.

- Go to **Load Balancing → Load Balancers**

- Click the **Add ( + )** icon

The screenshot shows the configuration dialog for creating a new Load Balancer. The fields filled in are:

- Name:** VROPS
- Description:** (Empty)
- Load Balancer Size:** SMALL (selected)
- Error Log Level:** INFO

A warning message is displayed in a yellow box:

**⚠ Warning:** Changing the Load Balancer Size will disrupt the active traffic on the Load Balancer. Service Disruption is to be expected.

Size	Virtual Servers	Pool Members	CPU	Memory
SMALL	10	30	2	4GB
MEDIUM	100	300	4	8GB
LARGE	1000	3000	12	16GB

At the bottom right are the **CANCEL** and **OK** buttons.

The screenshot shows the vRealize Operations Manager interface. On the left, there's a navigation sidebar with categories like Tools, Load Balancing (which is expanded), Virtual Servers, Server Pools, Firewall, Routing, DDI, and Switching. Under Load Balancing, 'Load Balancers' is selected and highlighted in yellow. The main pane displays a list of load balancers, with one entry, 'VROPS', selected and highlighted in blue. To the right of the list are three tabs: 'Summary' (with 'EDIT' button), 'Attachment' (with 'EDIT' button), and 'Manage Tags' (with 'EDIT' button). The 'Attachment' tab is currently active, showing fields for Tier-1 Router, Active Edge Node, and Standby Edge Node.

A modal dialog box titled 'Attach to a Logical Router' is displayed. It contains the following text:  
Select the Router to which the Load Balancer VROPS-NSXT22 is to be attached. Only Tier-1 Routers in 'Active Standby' are currently supported.  
Note: The Load Balancer can only be Enabled if it had a Virtual Server associated with it.

Below this text, there is a dropdown menu labeled 'Tier-1 Logical Router' with a single option: 'DONT-DELETE-VROPS-Tier-1-Router'. At the bottom of the dialog are two buttons: 'CANCEL' and 'OK'.



## Verify Components, Pool and Virtual Server Status

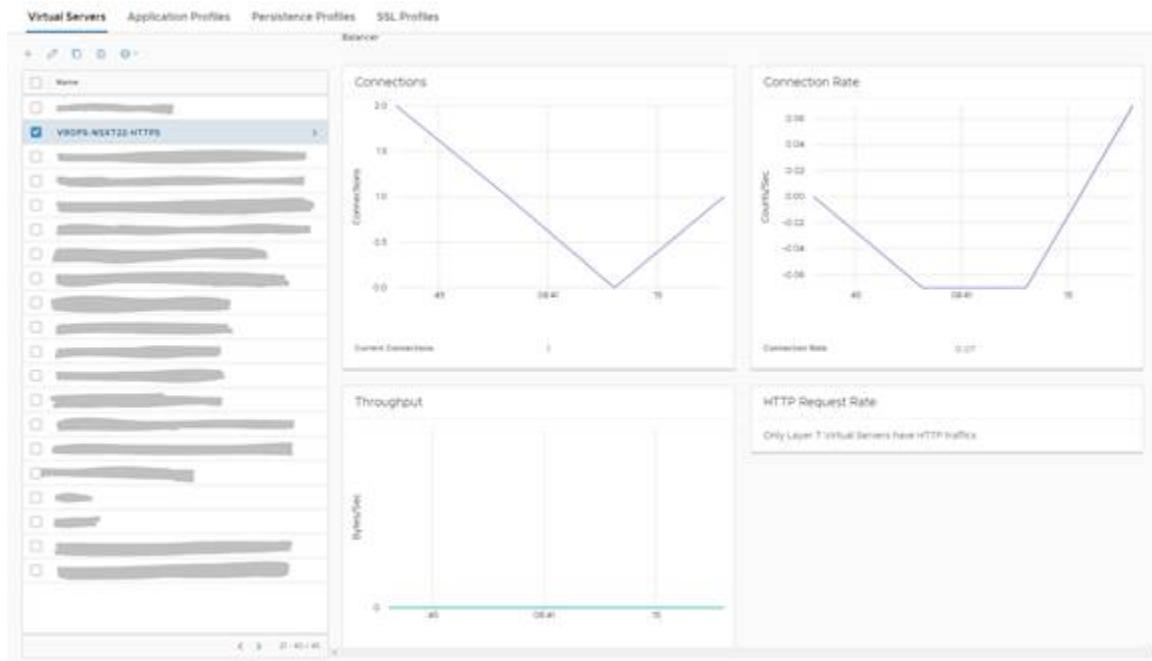
After completion of configuration, status of components running on the load balance can be verified.

To get an overall view of the nodes, pools and virtual servers need to use steps described below:

- Go to **Load Balancing → Server Pools → Server Pools**
- Select the pool that you want to verify. For example: VROPS-POOL
- Click on **Pool Member Statistics**. The member IP:Port and status of the selected pool are displayed. The status should be UP. (can be UP or DOWN)

IP-Port	Status	Current Sessions	Max Sessions	Bytes in	Bytes out	Http Request Rate
████████ 443	↑ UP	0	19	0	0	0
████████ 443	↑ UP	0	18	0	0	0
████████ 443	↑ UP	0	0	0	0	0
████████ 443	↑ UP	0	13	0	0	0

- Go to **Load Balancing → Virtual Servers → Virtual Servers**
- Select the virtual server that you want to verify. For example: VROPS-NSXT22-HTTPS
- Click on **Statistics**. **Connections**, **Connection Rate** and **Throughput** should be displayed. If configuration is mentioned metrics should display status graphs.



## NSX-T Version 2.4, 2.5.X, 3.X.X

Configuration guide for NSX-T version 2.4, 2.5.X, 3.X.X

### Configure Load Balancer

Specify a load-balancer configuration parameter

You need to configure the NSX-T appliance for load balancing by creating the respective service.

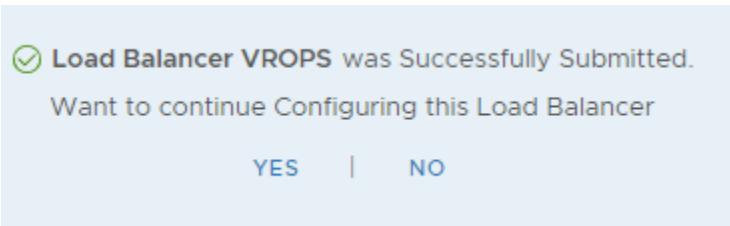
- Go to **Networking**→Load Balancing → Load Balancers
- Click the **Add (**

**ADD LOAD BALANCER**

- ) icon
- Choose a name, select appropriate sizing (depends on vROPS cluster size), error log level, previously created during installation and configuration “Tier 1 Logical Router” and press OK



- For the following dialog select NO



## Configure Application Profiles

Application profile must be created to define the behavior of a particular type of network traffic

For NSX-T, two application profiles need to be created to:

- Redirect HTTP to HTTPS
- Handle HTTPS traffic

After the configuration of an application profile, the same should be associated with a virtual server. The virtual server then processes traffic according to the options specified in the application profile.

### Configure the Application Profile for HTTP requests:

- Go to **Networking -> Load balancing -> Profiles**
- Select Profile Type

**APPLICATION** ▾

- Click the **Add** ( ) icon and choose **HTTP Profile**.
- Choose a name for the profile and enter parameters (please refer to the example below)
-

### Configure the Application Profile for HTTPS requests:

- Go to **Networking -> Load balancing -> Profiles**
- Select profile type

**APPLICATION** ▾

- Click the **Add (**

**ADD APPLICATION PROFILE** ▾

) icon and choose **Fast TCP Profile**.

- Choose a name for the profile and enter parameters (please refer to the example below)

The screenshot shows the 'Add Application Profile' dialog. At the top, the profile name is 'vROPS\_HTTPS', the type is 'Fast TCP', and the port is '1800'. A toggle switch indicates it is 'Disabled'. Below this, there are fields for 'Description' (empty) and 'Connection Close Timeout' (set to 8). Under 'Tags', there are fields for 'Tag (Required)' and 'Scope (Optional)', with a note stating 'Maximum 30 tags are allowed'. At the bottom are 'SAVE' and 'CANCEL' buttons.

### Configure Persistence Profile

Persistence profile using source addresses affinity

- Go to **Networking -> Load balancing -> Profiles**
- Select profile type

**PERSISTENCE** ▾

- Click the **Add (**

**ADD PERSISTENCE PROFILE** ▾

) icon and select **Source IP**

- Choose a name for the profile and enter parameters (please refer to the example below)

VROPS\_PERSISTENCE

Disabled

Description: Enter Description

Persistence Entry Timeout: 1800

Purge Entries when Full: Enabled

HA Persistence Mirroring: Disabled

Tags: Tag (Required) Scope (Optional)

Maximum 30 tags are allowed.

**SAVE** **CANCEL**

## Add Active Health Monitor

Configuring active health monitoring is similar to creating health checks on other load-balancers.

When you associate an active health monitor with a pool, the pool members are monitored according to the active health monitor parameters. To configure an **Active Health Monitor**, perform the following steps:

- Go to **Networking -> Load balancing -> Monitors**
- Select monitor type **ACTIVE**
- Click the **Add** (**ADD ACTIVE MONITOR**) icon and select **HTTPS**
- Choose a name for the active monitor and enter **Monitor Properties** (please refer to the example below)
- Configure Health check parameters with the following values:

```

3. HTTP Method
   GET
4. HTTP Request URL
   /suite-api/api/deployment/node/status?services=api&services=adminui&services=ui (or /
   epops-webapp/health-check for EPOPS)
5. HTTP Request Version
   1.1
6. HTTP Response Code
   200, 204, 301
7. HTTP Response Body
   ONLINE (upper case)

```

Name	Interval	Timeout	Retries	Type	Method	URL	Receive:
vROPs_MONITOR	5	16	3	HTTPS	GET	/suite-api/api/deployment/node/status? services=api&services=adminui&services=ui ----- Note: For older versions of vROPS from 6.6.1 to 7.5 please use the following URL call, as starting from vROps 8.0 status API enhanced to track separate services status: /suite-api/api/deployment/node/status \r\n	ONLINE (upper case)
EPOPS_Monitor	5	16	3	HTTPS	GET	/epops-webapp/health-check	ONLINE (upper case)

- Here is an example of how the configuration should look like:

The screenshot shows the configuration page for a monitor named "vROPs\_MONITOR". The configuration includes:

- Type: HTTPS
- Port: 443
- Interval: 5
- Timeout: 16
- Fall Count: 3
- Rise Count: 3
- Tags: Tag (Required), Scope (Optional)
- Additional Properties section with "Maximum 30 tags are allowed".
- HTTP Request and SSL Configuration sections.
- Buttons: SAVE and CANCEL.

- Example for vROPS\_Monitor

HTTP Request and Response Configuration X

Active Health Monitor - vROPS\_MONITOR

HTTP Request Configuration    HTTP Response Configuration

HTTP Method: Get

HTTP Request URL: /suite-api/api/deployme

HTTP Request Version: 1.1

**ADD**

Header Name	Header Value
 Request Header not found	

HTTP Request and Response Configuration X

Active Health Monitor - vROPS\_MONITOR

HTTP Request Configuration    HTTP Response Configuration

HTTP Response Code: 200 X   204 X   301 X

1 or more response code

HTTP Response Body: ONLINE

- Example for EPOPS\_Monitor

**HTTP Request and Response Configuration** X

Active Health Monitor - vROPS\_MONITOR

**HTTP Request Configuration** **HTTP Response Configuration**

HTTP Method	Get
HTTP Request URL	/epops-webapp/health..
HTTP Request Version	1.1

**ADD**

Header Name	Header Value
 Request Header not found	

**HTTP Request Body**

**HTTP Request and Response Configuration** X

Active Health Monitor - vROPS\_MONITOR

**HTTP Request Configuration** **HTTP Response Configuration**

HTTP Response Code	200 X	204 X	301 X
--------------------	-------	-------	-------

1 or more response code

**HTTP Response Body**

ONLINE

## Configure Server Pools

NSX-T Server Pools are used to contain the nodes that are receiving traffic.

You will need to create a single pool per vRealize Operations Manager cluster with all the data nodes participating in the cluster as members. Remote collectors should not be added into this pool.

### Configure a Server Pool:

- Go to **Networking → Load Balancing → Server Pools**
- Click the **Add (ADD SERVER POOL)** icon
- Choose a **Name** for the pool. For example: vROPs-POOL
- Set **Algorithm** as **LEAST CONNECTION**
- Configure **SNAT Translation Mode** as **Automap**
- Attach an **Active Monitor** to the pool (please refer to the example below)

The screenshot shows the 'Add Server Pool' dialog. The pool name is 'vROPs-POOL'. The algorithm is set to 'Least Conn'. The active monitor is 'vROPs\_MONITOR'. The SNAT Translation Mode is set to 'Automap'. TCP Multiplexing is disabled. The max multiplexing connections are set to 6, and the min active members are set to 1. The tags section is empty. At the bottom, there are 'SAVE' and 'CANCEL' buttons.

- Add the pool members via **Select Members** (vRealize Operations Manager data nodes IP addresses and Port)
  - a Name
  - b IP Address
  - c Weight: 1
  - d Port: 443
  - e State: ENABLED f.

Pool Name	Algorithm	Monitors	Member Name	IP Address	Weight	Port	STATE
vROPs-POOL	LEASTCONN	vROPs_MONITOR	vROPS_NODE1	x.x.x.x	1	443	ENABLED
EPOPS_POOL	LEASTCONN	EPOPS_Monitor	EPOPS_NODE1	x.x.x.x	1	443	ENABLED

Name	IP	Port	Weight	State	Backup Member	Max Concurrent Connections
DATA3	[REDACTED]	443	1	Enabled	<input checked="" type="radio"/> Disabled	
DATA2	[REDACTED]	443	1	Enabled	<input checked="" type="radio"/> Disabled	
DATA1	[REDACTED]	443	1	Enabled	<input checked="" type="radio"/> Disabled	

## Configure Virtual Servers

NSX-T Virtual Servers contain the Virtual IP address (VIP) for the pools of nodes that will be accessed.

In this case, there are two separate VIPs created with the same IP address. One virtual server is used for redirecting insecure HTTP (port 80) traffic to a secure-channel connection – HTTPS (port 443). The second virtual server is used for handling and forwarding secure-channel traffic (HTTPS) to the backend systems.

### Configure the Virtual Servers for HTTPS requests:

- Go to **Networking** → **Load Balancing** → **Virtual Servers**
- Click the **Add** ([ADD VIRTUAL SERVER](#)) icon and select **L4 TCP**
- Choose a name for the Virtual Server
- Assign appropriate **Application Profile** (please refer to the example below)
- Assign appropriate **Load Balancer** (please refer to the example below)
- Assign appropriate **Server Pool** (please refer to the example below)
- Select **Persistence** as **Source IP** (please refer to the example below)
- Assign appropriate **Source IP** profile (please refer to the example below)
- Assign a VIP (Virtual IP) and port 443 to handle HTTPS requests

Name	IP Address	Ports	Type	Load Balancer	Server Pool
VROPS-NSXT22-HTTPS	192.168.207.10	443 e.g. 10.10.10.10	L4 TCP	VROPS	vROPS-POOL
Description	Enter Description		Application Profile *	vROPS_HTTPS	
Persistence	Source IP				
Source IP *	VROPS_PERSISTENCE				
<b>&gt; Additional Properties</b>					
Max Concurrent Connections	Unlimited		Max New Connection Rate	Unlimited	
Sorry Server Pool	Select Server Pool		Default Pool Member Ports	Enter Ports or Port Ranges (e.g. 8080, 80-90, 443)	
Admin State	<input checked="" type="button"/> Enabled		Access Log	<input type="button"/> Disabled	
Tags	Tag (Required) Scope (Optional)		Maximum 30 tags are allowed.		
<input type="button" value="SAVE"/> <input type="button" value="CANCEL"/>					

#### Configure the Virtual Servers for HTTP requests:

- Go to **Networking → Load Balancing → Virtual Servers**
- Click the **Add ( ADD VIRTUAL SERVER )** icon and select **L7 HTTP**
- Assign appropriate **Application Profile** (please refer to the example below)
- Assign VIP (Virtual IP) and port 80 to handle HTTP requests

**Note** There is no need to configure any Server Pool for this Virtual Server

Name	IP Address	Ports	Type	Load Balancer	Server Pool
VROPS-NSXT22-HTTP	192.168.207.10	80 e.g. 10.10.10.10	L7 HTTP	VROPS	Select Server Pool
Description	Enter Description		Application Profile *	vROPS_HTTP_to_HTTPS	
Persistence	Disabled		SSL Configuration	Configure	
<b>&gt; Load Balancer Rules</b>					
<b>&gt; Additional Properties</b>					
<input type="button" value="SAVE"/> <input type="button" value="CANCEL"/>					